



SORTA/Metro
Board Meeting
August 25, 2026
6:00 pm-7:00 pm Eastern Time

SORTA BOARD OF TRUSTEES MEETING
TUESDAY, AUGUST 25th, 2026 – 6:00 P.M.
SORTA BOARD ROOM 6th FLOOR
525 VINE STREET,
CINCINNATI, OHIO, 45202

General Items:

Call to order
Pledge of Allegiance
Hearings from citizens
CEO Star Award: Briona Akins
Chair Update

Action Item:

- 1 Approval of Board Minutes July 28th, 2026

Briefing Item:

- 2 Financial Results for July 31st, 2026 (Tim Walker)

Procurement Action Items:

- 3 Proposed Resolution: Contract Award for 039-2025 Bond Hill Garage Expansion (Khaled Shammout)
 - 3.1 Action Item:
- 4 Proposed Resolution: Contract Award for 087-2026 Bus Replacement Parts (Jeff Mundstock)
 - 4.1 Action Item:

Briefing Items:

- 5 Good News (Executive Team)
- 6 Ridership and Service Quality Report as of July 31st, 2026 (Khaled Shammout/Bill Spraul)
- 7 MetroRapid Update (Khaled Shammout/Sharyn Lacombe)
- 8 Progress and Priorities (Andy Aiello)
- 9 New Business

Other Items:

Adjournment

The next regular meeting of the SORTA Board of Trustees is scheduled for

Tuesday, September 22nd, 2026, at 9:00 a.m.

CEO STAR Award – Briona Akins



Operator **Briona Akins** demonstrated extraordinary compassion and courage when she encountered a child suffering from a gunshot wound while operating her route. After securing the bus, she immediately called 911 and used her training to perform CPR until first responders arrived. Her calm, caring response during such a heartbreaking emergency has earned widespread recognition from the community. We are deeply grateful for Operator Akins and her willingness to step forward when a child urgently needed help.

SORTA BOARD OF TRUSTEES
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY
SORTA/METRO AT HUNTINGTON CENTER
SORTA BOARD ROOM-6th FLOOR
525 VINE STREET, CINCINNATI OHIO 45202

MINUTES OF: Regular Meeting of the SORTA Board of Trustees

DATE: Tuesday, July 28th 2026, 9:00 a.m.

BOARD MEMBERS PRESENT: Tianay Amat, Tony Brice, Trent Emeneker, Neil Kelly, Pete Metz, Briana Moss, Sara Sheets, Greg Simpson, KZ Smith and Sonja Taylor

BOARD MEMBERS ABSENT: Jay Bedi, Chelsea Clark, Dan Driehaus, Blake Ethridge, Kala Gibson, and Rickell Smith

STAFF MEMBERS: Andy Aiello, Steve Anderson, Adriene Hairston, Brandy Jones, Bret Isaacs, Nick Keeling, Natalie Krusling, Mike Parsons, Tony Russo, Khaled Shammout, Bill Spraul and Tim Walker

LEGAL COUNSEL: Kim Schaefer (Vory's)

GUEST/PUBLIC
PRESENT: N/A

CALL TO ORDER

Ms. Sheets SORTA Vice Board Chair, called the meeting to order.

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was recited.

HEARING FROM CITIZENS

N/A

CHAIR UPDATE

Ms. Sheets offered her deepest condolences to the family, friends, and all those affected by this recent tragedy. Our thoughts are with everyone impacted during this difficult time. The matter is under police investigation.

MEETING MINUTES

Mr. Metz made a motion that the minutes of the June 23rd, 2026, board meeting be approved as previously mailed and Mr. Brice seconded the motion.

By voice vote, the SORTA Board approved the minutes.

PROPOSED RESOLUTION NO: 84: APPROVAL OF 2027 Grant Application

Mr. Metz moved for adoption and Mr. Brice seconded the motion. The contract will approve the 2027 Grant Application.

By roll call, the Board approved the resolution.

FINANCIAL REPORTS AS OF JUNE 30TH, 2026

Mr. Walker presented the June financial results. Total revenues were \$15.5 million, which was favorable to budget by \$188K. Total expenses were \$14.4 million, which is unfavorable to budget by \$188k. Operating Capital Contribution was \$1.1 million, which was favorable to budget by \$1k. Ridership was 1,123k, which was favorable to budget by 7k. Mr. Walker then reviewed the contributing factors to these variances.

The SORTA Board accepted the report as presented.

PROPOSED RESOLUTION NO: 85: APPROVAL OF 177-2023 FOR BIOMETRIC SCREENINGS

Mr. Metz moved for adoption and Mr. Kelly seconded the motion. The contract will approve contract no. 177-2023 on behalf of Metro and HealthCheck 360, with a total not to exceed value of \$585,711, an increase of \$209,000.

By roll call, the Board approved the resolution.

PROGRESS AND PRIORITIES

Mr. Aiello presented the progress and priorities report and reviewed the MetroNow! Zone 5 Launching Soon, Bus Rapid Transit Learning Tours, Preparing for Back-to-School, New Routes & Service Improvements and Downtown Planning & Coordination.

The SORTA Board accepted the report as presented.

NEW BUSINESS

N/A

ADJOURNMENT

The meeting adjourned at 9:34 a.m.

NEXT MEETING

The next regular meeting of the SORTA Board of Trustees has been scheduled for
August 25th, 2026, at 6:00 P.M.
the SORTA/Metro Board Room, at 525 Vine Street, Cincinnati, Ohio.

APPROVED:



Sara Sheets
Vice Chair, SORTA Board

ATTESTED:



Andy Aiello
CEO/General Manager/Secretary-
Treasurer



Financial Summary

July 2026





Agenda – Financial Summary

- Statement of Operations for July '26
 - Key Drivers
 - Detail Profit & Loss Statement
 - County Sales Tax Trend
- Cashflow and Obligation Report
- Investment Balance Update

Profit & Loss – Summary / Key Drivers

Summary

- Total Revenue \$14.9M - favorable to Budget \$436k or 3.0%
- Total Expense \$14.7M - unfavorable to Budget (\$472k) or (3.3%)
- Operating Capital Contribution \$0.2M - unfavorable to Budget (\$37k)
- Note: Ridership total is 1,126k – favorable to Budget 27k or 2.5%

Revenue

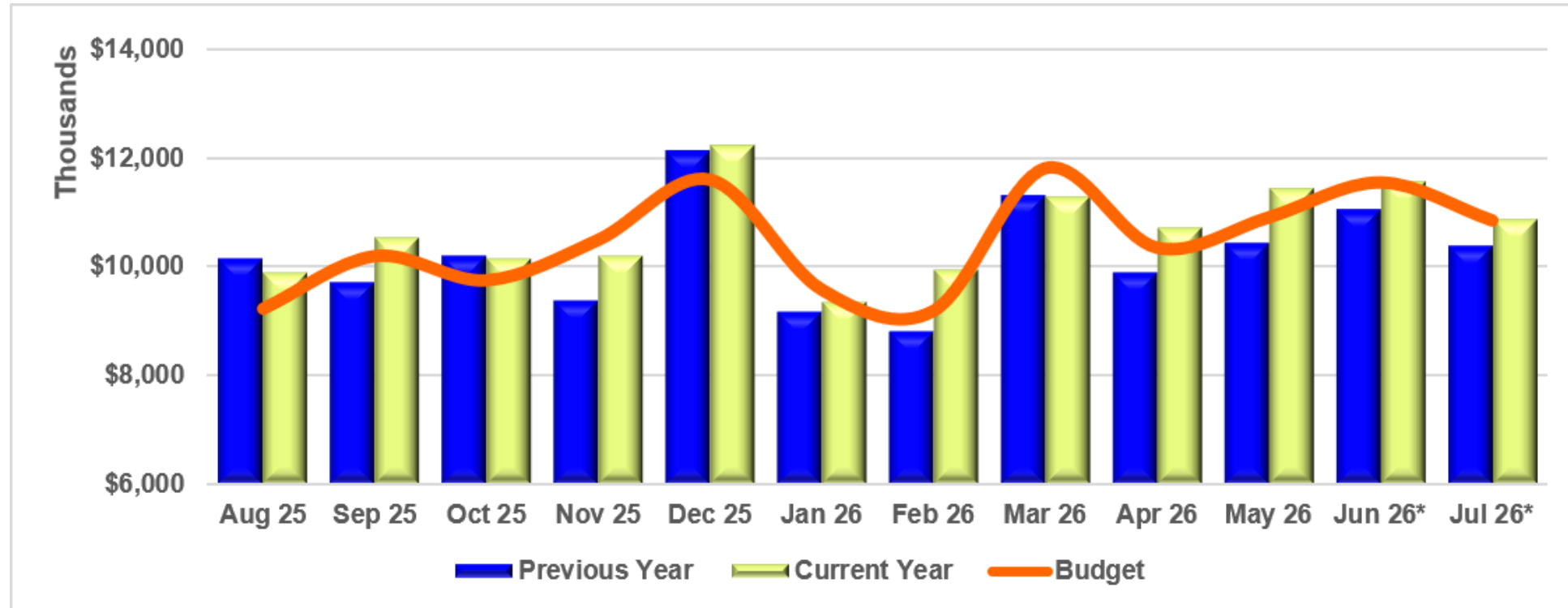
- Total Operating Revenue \$1.6M - unfavorable to budget (\$52k) or (3.2%)
- Non-Transportation \$0.5M – unfavorable to budget (\$32k)
- County Sales Tax \$11.4M – favorable to budget \$519k due to receipt of May actuals
- Federal Grants \$1.5M - on Budget

Expense

- Wages & Benefits \$11.0M - unfavorable to budget (\$318k) or (3.0%)
- Fuel and Lubricants \$701k - unfavorable to budget (\$68k) or (10.8%)
- Parts & Supplies \$1.0 – unfavorable to Budget (\$73k) or (7.7%)
- All Other \$2.0M – unfavorable to Budget (\$14k)

7 Mos Ending July 31, 2026 (\$ In Thousands)	Month				Year to Date				
	Actual	Budget	Fav(Unfav)		Actual	Budget	Fav(Unfav)		Prior Year
Ridership									
Regular	1,092,897	1,059,117	33,780	3.2%	6,936,822	6,921,215	15,607	0.2%	6,601,706
CPS	2,046	3,000	(954)	(31.8%)	848,057	888,000	(39,943)	(4.5%)	876,571
Subtotal Fixed Route	1,094,943	1,062,117	32,826	3.1%	7,784,879	7,809,215	(24,336)	(0.3%)	7,478,277
Access	15,409	15,813	(404)	(2.6%)	105,451	105,845	(394)	(0.4%)	102,882
MetroNow!	15,161	20,500	(5,339)	(26.0%)	102,837	123,900	(21,063)	(17.0%)	74,232
Total Ridership	1,125,513	1,098,430	27,083	2.5%	7,993,167	8,038,960	(45,793)	(0.6%)	7,655,391
Operating Revenue									
Metro Fares	\$ 1,254	\$ 1,319	\$ (65)	(4.9%)	\$ 8,218	\$ 8,572	\$ (354)	(4.1%)	\$ 7,832
Access Fares	63	64	(1)	(1.1%)	431	404	27	6.6%	372
MetroNow! Fares	38	41	(3)	(7.6%)	262	255	7	2.7%	151
CPS Fares	-	1	(1)	(100.0%)	2,301	2,502	(201)	(8.0%)	2,281
Other Contract Revenue	226	208	18	8.5%	1,505	1,372	133	9.7%	1,368
Total Operating Revenue	1,582	1,633	(52)	(3.2%)	12,717	13,105	(389)	(3.0%)	12,004
Non-Operating Revenue									
County Sales Tax	11,374	10,855	519	4.8%	75,090	74,271	819	1.1%	70,864
Federal Subsidies	1,476	1,476	-	-	10,333	10,333	-	-	10,591
Non Transportation	501	533	(32)	(5.9%)	3,801	3,892	(91)	(2.3%)	4,710
Total Non-Operating Revenue	13,352	12,864	487	3.8%	89,224	88,496	728	0.8%	86,165
Total Revenue	14,933	14,498	436	3.0%	101,941	101,601	339	0.3%	98,169
Expenses									
Employee Wages & Benefits	10,960	10,643	(318)	(3.0%)	74,891	73,174	(1,717)	(2.3%)	69,770
Fuel & Lubricants	701	632	(68)	(10.8%)	4,935	4,441	(494)	(11.1%)	4,682
Parts & Supplies	1,019	947	(73)	(7.7%)	7,017	6,883	(134)	(1.9%)	6,823
Everybody Rides Metro Fund	34	35	1	1.5%	199	245	46	18.7%	159
Other	2,016	2,002	(14)	(0.7%)	13,353	14,795	1,443	9.8%	13,764
Total Expenses	14,731	14,259	(472)	(3.3%)	100,395	99,539	(856)	(0.9%)	95,198
Operating Capital Contribution	\$ 202	\$ 239	\$ (37)		\$ 1,546	\$ 2,062	\$ (517)		\$ 2,971

County Sales Tax – Year to Date



(\$000's)	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26 *	Jul 26 *
Current Year	\$9,891	\$10,526	\$10,151	\$10,201	\$12,230	\$9,341	\$9,945	\$11,270	\$10,706	\$11,419	\$11,554	\$10,855
Budget	\$9,234	\$10,201	\$9,756	\$10,501	\$11,605	\$9,584	\$9,196	\$11,815	\$10,354	\$10,913	\$11,554	\$10,855
Previous Year	\$10,149	\$9,696	\$10,205	\$9,380	\$12,116	\$9,159	\$8,788	\$11,291	\$9,895	\$10,429	\$11,042	\$10,384

* June through July of 2026 are recorded at estimates based on current year trends due to the delay in reporting from State Office

Cashflow and Obligation Report

Overnight Investments	\$38,426,574
Securities & CD's	\$86,939,487

Total All Securities (7/31/2026)	\$125,366,061
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Current Capital Reserve Obligations

<i>BRT Project Development (Hamilton & Reading Corridors) - Amts Pd</i>	\$22,594,315
<i>Future BRT Capital Match (Fed 70% & Local 30%)</i>	\$40,500,000
Total BRT	\$63,094,315
Local Match - FTA and ODOT Grants	\$5,249,370
100% Local Projects (<i>Prior Years Open + Current Year</i>)	\$31,591,536
2 Months of Operating Expenses	\$26,000,000
All Other Obligations	\$3,500,000
Total Current Capital Reserve Obligations	\$129,435,221

Net Unrestricted Securities Available	(\$4,069,160)
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2026 Remaining Operating Budget Surplus (Deficit) Aug-Dec	\$4,807,000
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Net Unrestricted Securities + '26 Operating Budget Surplus	\$737,840
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Project	Method	Vendor	Award	Term	Funding
039-2026 Bond Hill Expansion Highly Effective Organization**	Request for Technical Proposal (RTP)	Richard L. Bowen & Associates	\$1,250,441	24 Months Sept. 2026 – August 2028	Budgeted Local Capital
087-2026 Bus Replacement Parts Highly Effective Organization**	Invitation for Bid (IFB)	Muncie Transit Supply	\$391,800	24 Months Sept. 2026 – August 2028	Budgeted Local Operating

*denotes non-competitive or non-negotiable award
**denotes the strategic priority the contract supports

Metro MAX Spend Summary
(Maximizing Access for XBE’s)

Total Awards for Month	\$1,642,241
Total MAX Spend for Month	\$700,462
2026 Total Spend	\$47,202,742
2026 MAX Spend	\$1,814,760
2026 MAX Participation Rate	4%

ABSENT NON-
VOTING
MEMBERS AT
THE TIME: Greg Simpson
APPROVED: August 25, 2026



BOARD OF TRUSTEES ACTION ITEM

DATE: August 25, 2026
FROM: Jason Roe, Director of Procurement
Khaled Shammout, Deputy Innovation and Vision Officer
PROJECT NO.: 039-2026 A&E Services for Bond Hill Garage Expansion
STRATEGIC: Highly Effective Organization
REQUEST: Contract Award

BACKGROUND

The Southwest Ohio Regional Transit Authority (SORTA) plans to expand the Bond Hill Division facility to support its growing fixed-route fleet, including the introduction of 60-foot articulated buses. To accommodate these vehicles, the maintenance facility will require renovation and expansion to provide adequate storage capacity and enable the inspection, servicing, repair, and maintenance of the articulated fleet. The addition of this new vehicle type necessitates significant upgrades to the existing garage to ensure safe, efficient and effective fleet operations.

All work and the design must align with Federal Transit Administration (FTA) guidelines.

BUSINESS PURPOSE

SORTA requires an A&E firm to evaluate existing facility conditions, develop design solutions that meet operational and fleet requirements, and prepare the detailed construction documents needed to successfully execute the project. These services will ensure the facility improvements are designed in accordance with industry standards, regulatory requirements, and the agency's long-term operational goals.

The firm will be responsible for advancing the project from concept through final design, including refinement of the preferred design, and preparation of complete construction documents and technical specifications.

PROJECT FINANCING

The budget for this project is \$1,200,000 and is included in the approved FY2026 Capital budget. Local Capital funding will be allocated, and no other funding will be utilized.

The final contract(s) cost is \$1,250,441 and is unfavorable to budget.

PROJECT PROCUREMENT

Based on the complexity of the project and the requirements outlined in the scope of work, the solicitation was issued as a Request for Technical Proposals. Procurement targeted 12 firms identified as being qualified to perform the required scope of work. Firms identified as being able to likely perform subcontracting work as part of the scope of work were also identified and notified of this solicitation.



Five proposals were received and thoroughly evaluated. The results of the evaluation are shown within the table below:

Vendor	Firm Experience (Subjective) Points Based 300 Points (30%)	Firm Qualifications (Subjective) Points Based 250 Points (25%)	Staff Qualifications & Experience (Subjective) Points Based 250 Points (25%)	Project Approach (Subjective) Points Based 200 Points (20%)	Total Score (Max Score 1000)
Richard L. Bowen & Associates, Inc.	270.7	220	215.7	190	896.33
HDR Engineering, Inc.	272	211.7	225.3	181.7	890.67
Elevar Design Group	225.7	194	192.3	164	776
Woolpert, Inc.	221.7	181.7	199	156.3	758.67
Bialosky + Partners Architects, LLC	205	180	170.7	161.7	717.33

Upon completion of the evaluation process, Richard L. Bowen & Associates, Inc. was identified as the highest-ranked firm based on a qualifications-based selection method. Richard L. Bowen & Associates, Inc. submitted the proposal determined to be the most advantageous to SORTA.

SMALL BUSINESS ENGAGEMENT

Vendor Engagement consulted the six directories to identify ready, willing and able registered XBE vendors. After the analysis was conducted it was determined that a 15% participation goal was appropriate for this solicitation. A total of eighty-two (82) available XBE-certified subcontractors were identified and notified of the opportunity. Richard L. Bowen & Associates is a certified small business and has committed to significant diverse participation through its subcontracting team.

The final award value of \$1,250,441 includes awards to XBE contractors totaling \$700,462, or 56% of the total award. One subcontractor is new to Metro.

RECOMMENDED BOARD ACTION

Staff recommend the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Director of Procurement to execute Contract No. 039-2026, on behalf of Metro with Richard L. Bowen & Associates, Inc., with a not to exceed value of \$1,250,441

MOVED BY:	Dan Driehaus	SECOND BY:	Tianay Amat
VOTE Aye:	Ms. Amat, Mr. Brice, Ms. Clark, Mr. Driehaus, Mr. Ethridge, Mr. Kelly, Mr. Metz, Ms. Moss, Ms. Sheets, Mr. Smith and Ms. Smith		
Nay:	None		
Abstain:	None		
ABSENT AT THE TIME:	Mr. Gibson and Ms. Taylor		
PRESENT NON-VOTING MEMBERS:	Jay Bedi and Trent Emenecker		
ABSENT NON-VOTING MEMBERS AT THE TIME:	Greg Simpson		
APPROVED:	August 25, 2026		



BOARD OF TRUSTEES ACTION ITEM

DATE: August 25, 2026

FROM: Jason Roe, Director of Procurement
 Jeff Mundstock, Director of Maintenance Operations

PROJECT NO.: 087-2026, Bus Replacement Parts

STRATEGIC: Highly Effective Organization

REQUEST: Contract Award

BACKGROUND

The Southwest Ohio Regional Transit Authority (SORTA) operates a fleet of approximately 300 buses in revenue service, all of which require ongoing preventive maintenance and routine repairs. As these vehicles age, replacement parts are needed on a recurring basis to address normal wear and tear, component failures, and essential maintenance requirements.

BUSINESS PURPOSE

Bus replacement parts are essential to the safe and reliable operation of SORTA buses and must be maintained in inventory to support routine, preventive, and corrective maintenance activities. The contractor(s) shall supply and deliver to SORTA, on an as-needed basis, the bus replacement parts or components identified within the scope of services.

PROJECT FINANCING

The budget for this project is \$437,695 and is included in the approved FY2026 Operating budget and the contracted prices will be factored into the FY2027 & FY2028 Operating budget review and approval process.

The contract(s) are structured as an indefinite delivery / indefinite quantity ("IDIQ") with a minimum purchase quantity to be purchased. As such, the final projected cost, \$391,800 is flat to budget.

The final cost of the contract is a projected 11% savings to budget based on historic prices and usage.

PROJECT PROCUREMENT

Based on the exact specifications and limited variables to consider, Procurement staff determined that an Invitation for Bid ("IFB") was the appropriate method of procurement. Under this method, contracts are line item awarded to the lowest responsive, responsible bidder. Procurement solicited for 2-year fixed price contracts. The awarded contracts will provide price stabilization for the next 24 months. Fixed item contracts will avoid market variability increases and provide price confidence for maintenance budgeting.

Staff targeted 24 specific vendors known to have the capacity to deliver on the requirements of the contract in addition to those notified through Metro's e-procurement platform, OpenGov. NAICS codes for



vehicle parts manufacturers and wholesalers were utilized to reach a broad range of suppliers within OpenGov.

There were 18 downloads of the solicitation. 3 bids were submitted. Procurement determined it was most advantageous to SORTA to award the IDIQ contract to one vendor with the lowest overall pricing. Muncie Transit Supply will be awarded \$391,800.

Below is the tabulated table of the lowest aggregate responses for all items bid:

MUNCIE TRANSIT SUPPLY	Gillig LLC	THE AFTERMARKET PARTS COMPANY
\$391,799.43	\$475,719.86	\$481,540.01

SMALL BUSINESS ENGAGEMENT

Staff determined that the nature of the work to be performed did not present ample subcontracting opportunities. As a result, no diverse vendor participation goal was established for the award.

RECOMMENDED BOARD ACTION

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Director of Procurement to execute Contract No. 087-2026, on behalf of Metro with Muncie Transit Supply, with a not to exceed value of \$391,800.



Planning & Operations: Good News

August 25, 2026





June Silver Wheel Award Recipients



Leadership
Employee of the Month
Merby Curtis



Administrative & Support
Employee of the Month
Todd Christiansen



June Silver Wheel Award Recipients



Queensgate
Operator of the Month
Ashley Thompson



Queensgate Maintenance
Employee of the Month
Nicholas Stanfill



June Silver Wheel Award Recipients



Bond Hill
Operator of the Month
Leroy Davis



Bond Hill Maintenance
Employee of the Month
Steve Hill



Access
Employee of the Month
Richard Barwick

Metro Family Day A Success



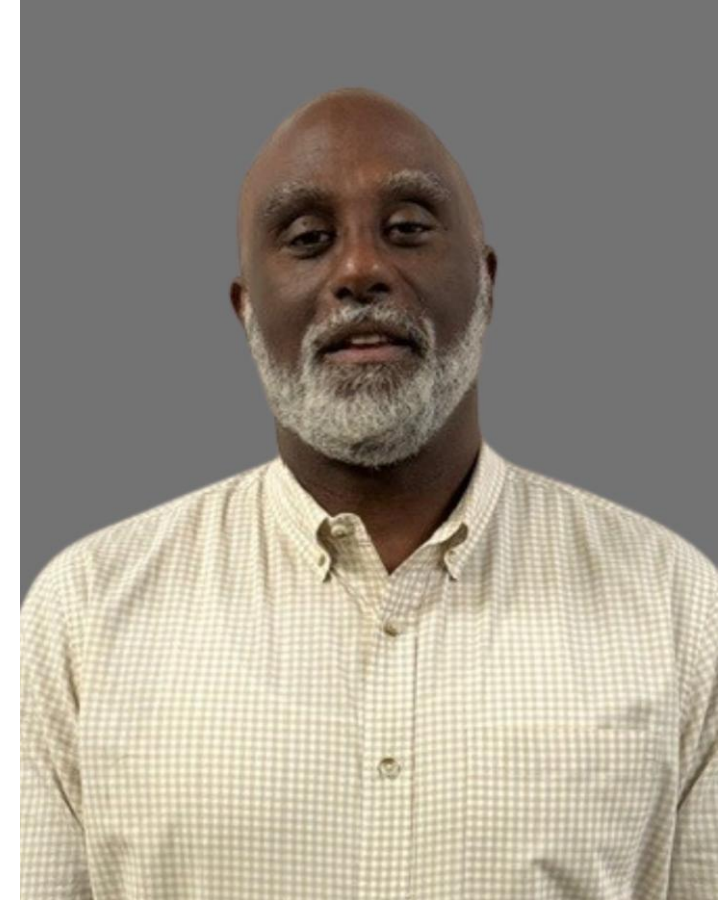
A huge job well done to the Culture & Engagement team who put together a well-attended Metro Family Day at Kings Island earlier this month.

It was a great time for team members across the organization and their families to get to know one another and celebrate the work the team does everyday to serve the community!

Bret Isaac Named New Director of Security

Congratulations to **Bret Isaac** on being named the new Director of Security, Safety and Operator Training/ Chief Safety Officer.

Bret most recently served as Metro's Manager of Security & Technology. He brings more than 30 years of public safety leadership experience. His extensive background in safety and security operations, emergency management, and incident response, combined with a master's degree in Criminal Justice from the University of Cincinnati, positions him well to lead the department.



Back-to-School on Metro: The Smart Way to Go

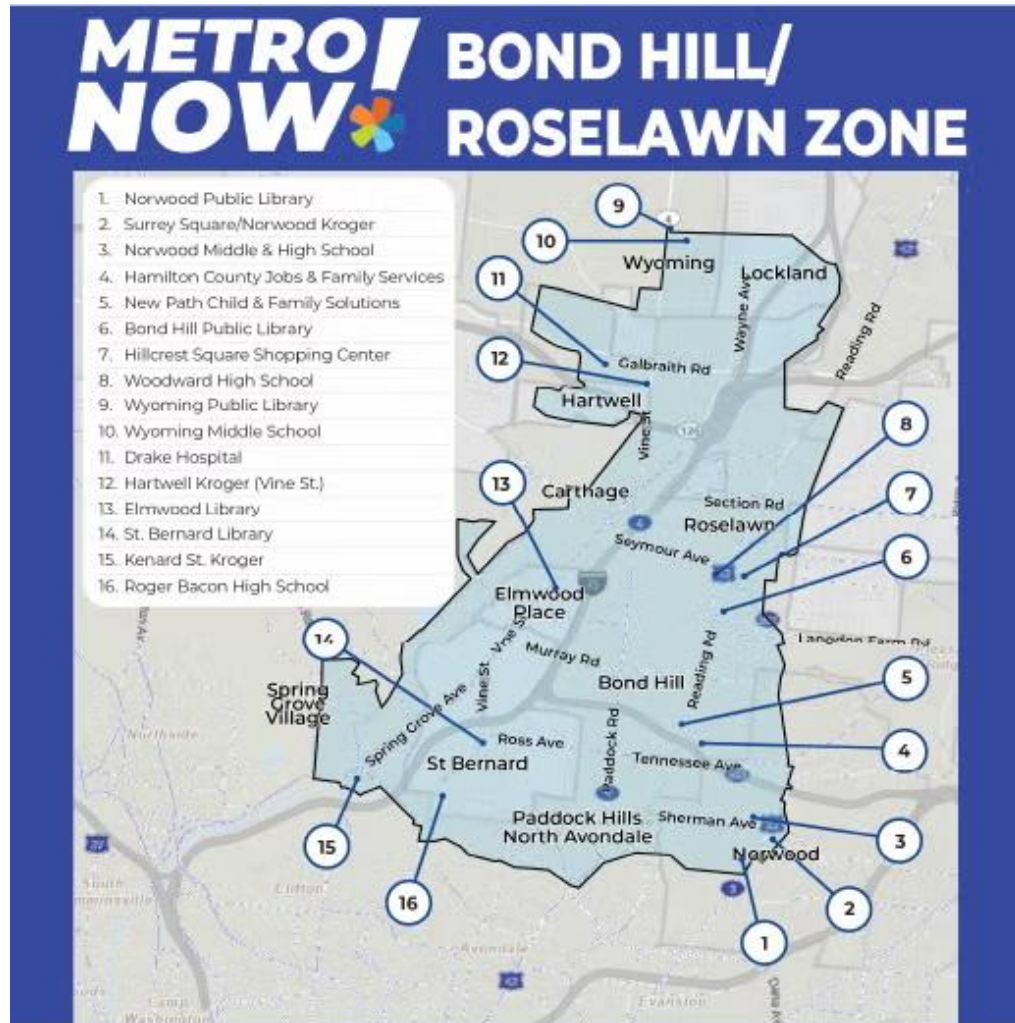
Starting August 19, Metro welcomed Cincinnati Public Schools students back to class. Metro staff conducted orientation sessions at 26 CPS schools, staffed a table at the CPS Welcome Back Picnic at Washington Park, and were stationed at each transit center during the first week of school to assist student riders and families new to the system.

Parents were also invited to ride fare free with their student during the first week of school.



@Cincinnati Metro

MetroNow! Bond Hill Zone Loading



Join us to celebrate the launch of the newest MetroNow! on-demand zone in Bond Hill during a ribbon cutting event on **August 26 at 10 a.m. at the Community Action Agency.**

Service in the new zone will begin on August 30. To learn more about the zone service area visit: <https://www.go-metro.com/riding-metro/metronow/>

Summer Events Promotions Result In Strong Ridership Growth

**2026 Black Music Walk
of Fame induction
July 25**

Ride to the
Celebration

FARES AS LOW AS **\$2.20**



CINCINNATI
**BLACK MUSIC
WALK OF FAME**

LEARN MORE



**Cincinnati Music
Festival
July 23-25**

Your Ride to
the Rhythm

FARES AS LOW AS **\$2.20**



LEARN MORE



**85th Grand Conclave
July 30–Aug. 3**



Welcome
Omegas!

RIDE WITH METRO FOR
AS LITTLE AS **\$2.20**



LEARN MORE

**FC Cincinnati return to
MLS league play
July 31**

Game Day Starts
with Metro

RIDE FROM **\$2.20**



LEARN MORE

Ridership for July was 3% above budget and 10% higher than LY

...And That's The News!



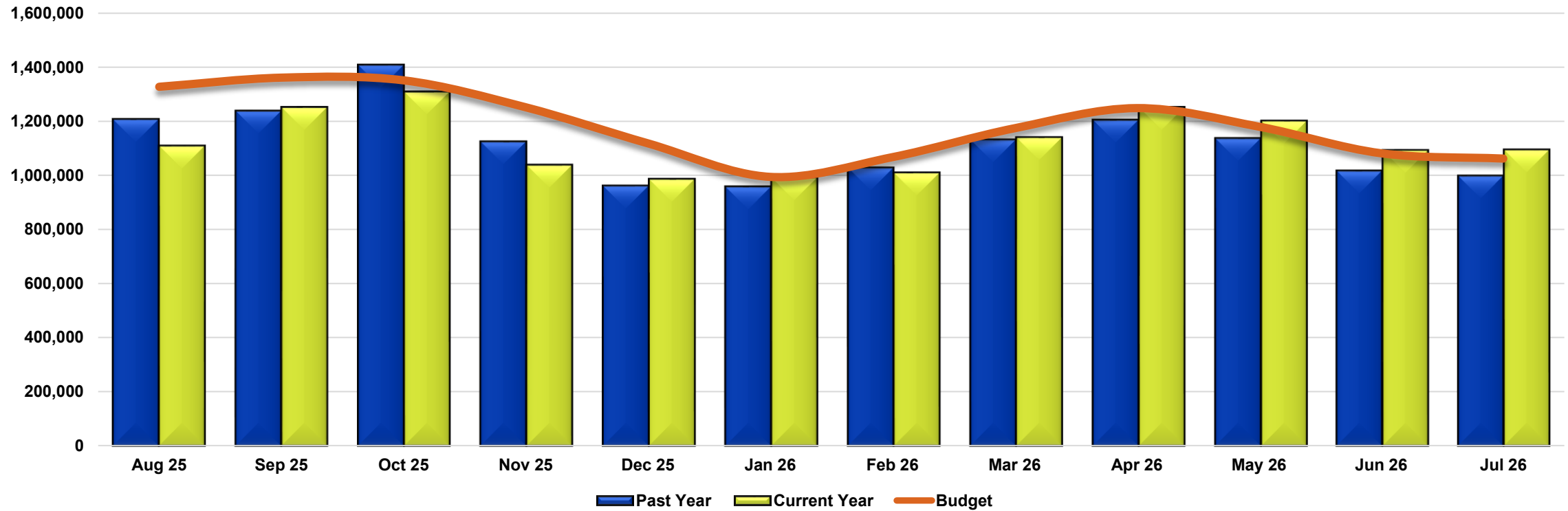


July 2026 Ridership and Service Quality Report

August 18th, 2026 | SPDI

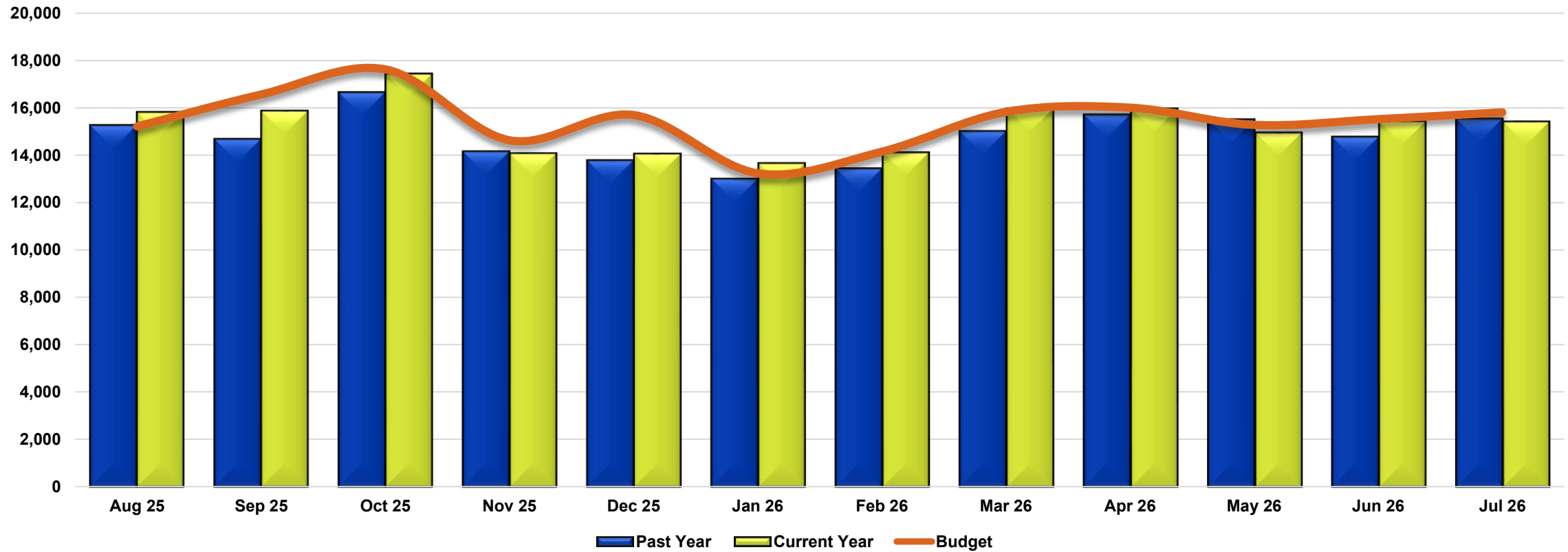


Total Fixed Route Ridership YoY & Budget by Month



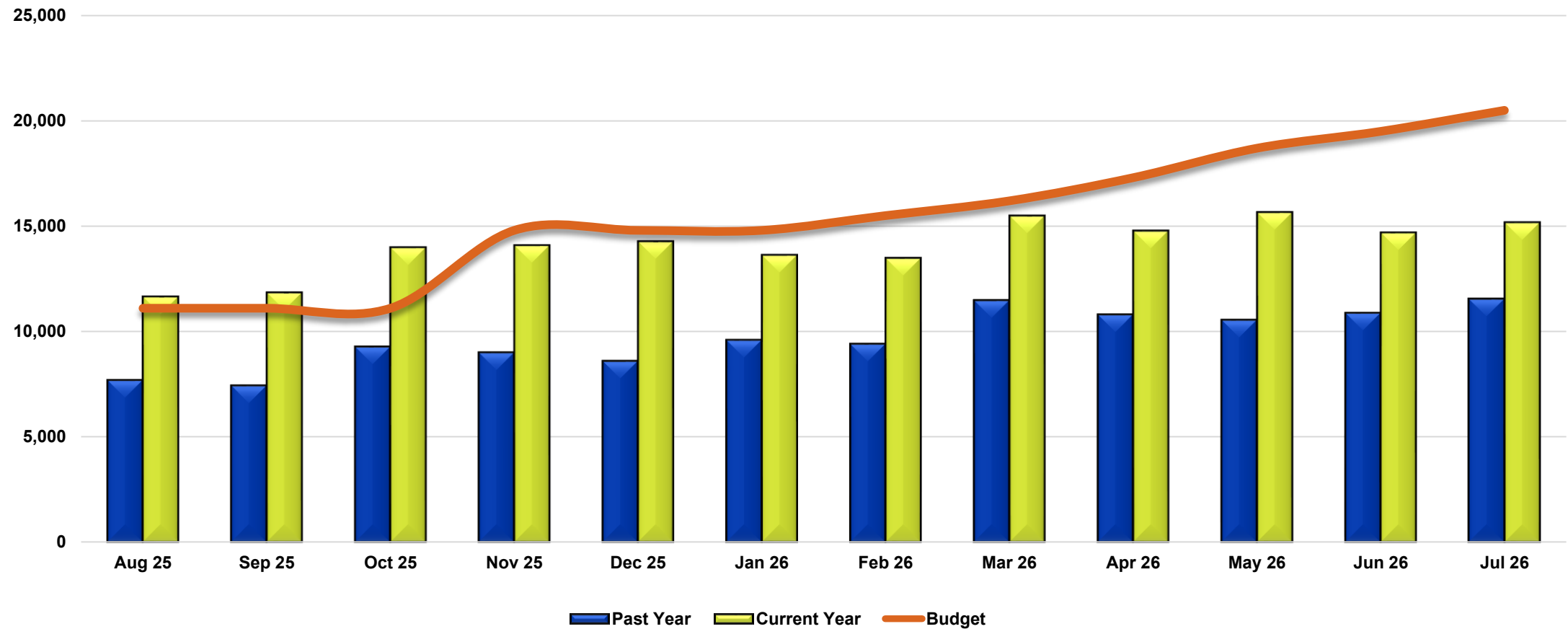
Service	Jul 26 Ridership	Jul 26 Budget	% Budget Variance	Jul 25 Ridership	Jul 26 vs. 25 % Variance
Fixed-Route	1,094,943	1,062,117	3.1%	998,863	9.6%
Total (YTD)	7,784,879	7,809,215	-0.3%	7,478,277	4.1%

Total Access Ridership



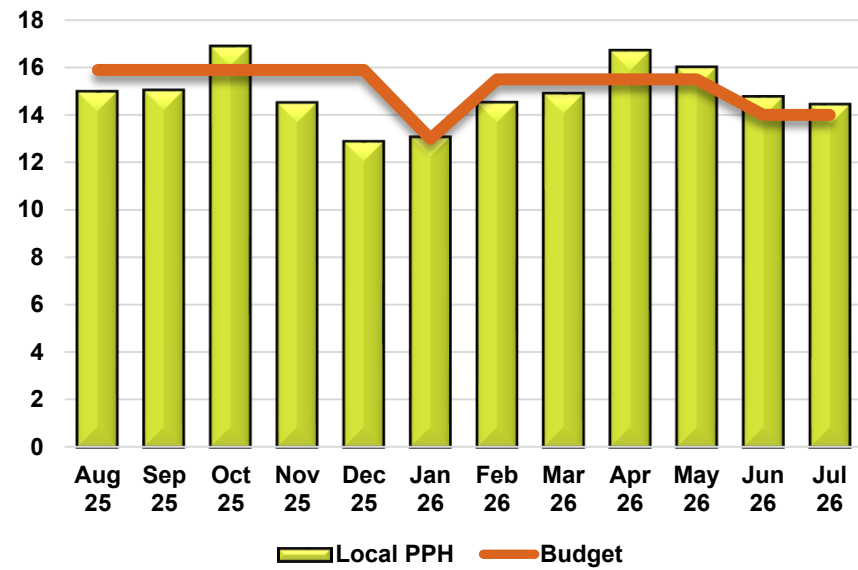
Access	Jul 26 Ridership	Jul 26 Budget	% Budget Variance	Jul 25 Ridership	Jul 26 vs. 25 % Variance
Total	15,409	15,813	-2.6%	15,529	-0.8%
Total (YTD)	105,451	105,845	-0.4%	102,882	2.5%

Total MetroNow Ridership

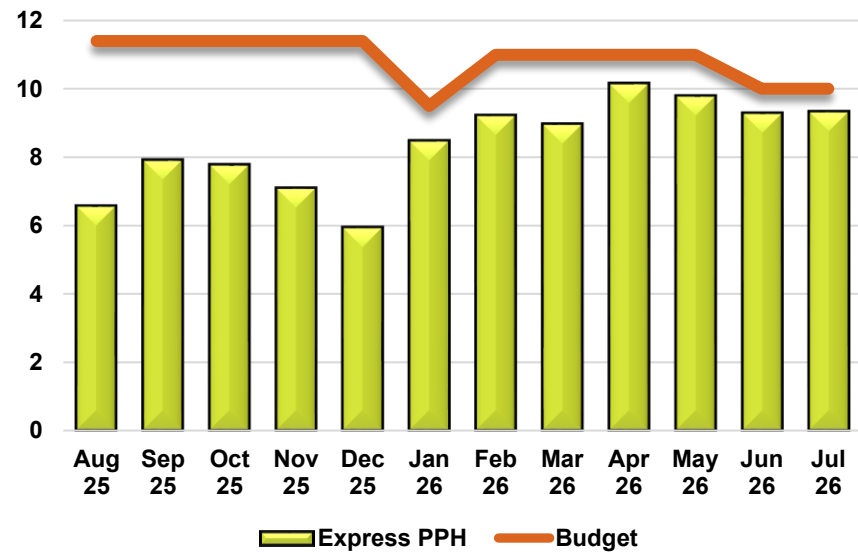


MetroNow	Jul 26 Ridership	Jul 26 Budget	% Budget Variance	Jul 25 Ridership	Jul 26 vs. 25 % Variance
Total	15,161	20,500	-26.0%	11,524	31.6%
Total (YTD)	102,837	123,900	-17.0%	74,232	38.5%

Local Service Productivity



Express Service Productivity



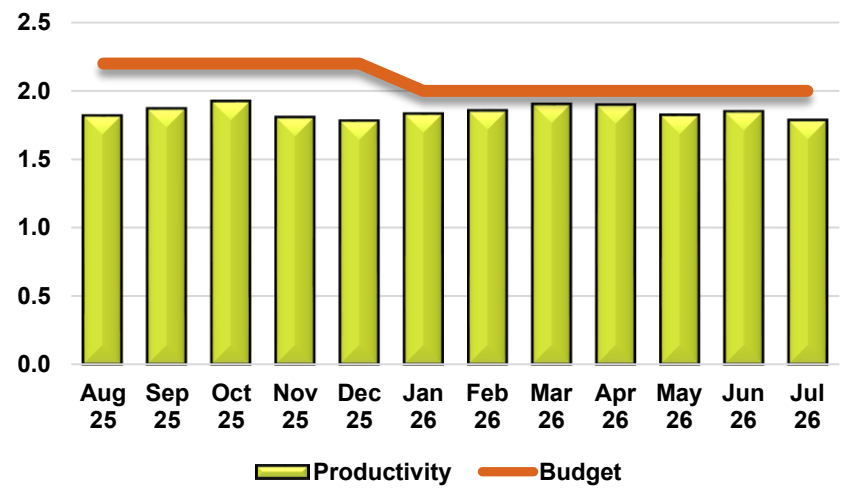
Productivity by Service Type

Service Type	Jul 26 Actual	Jul 26 Budget	Variance
Local Pass/Hour	14.4	14.0	0.4
Express Pass/Hour	9.3	10.0	-0.7
Access Pass/Hour	1.78	2	-0.2
MetroNow Pass/Hour	3.3 *	3.8	-0.5

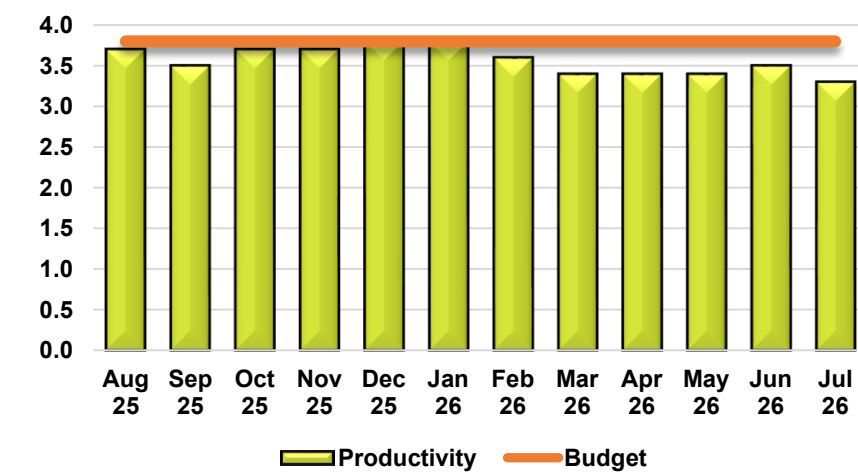
*Mature zones reported

**As of Jan 2026, Express productivity will be expressed as passengers/hour like the other modes

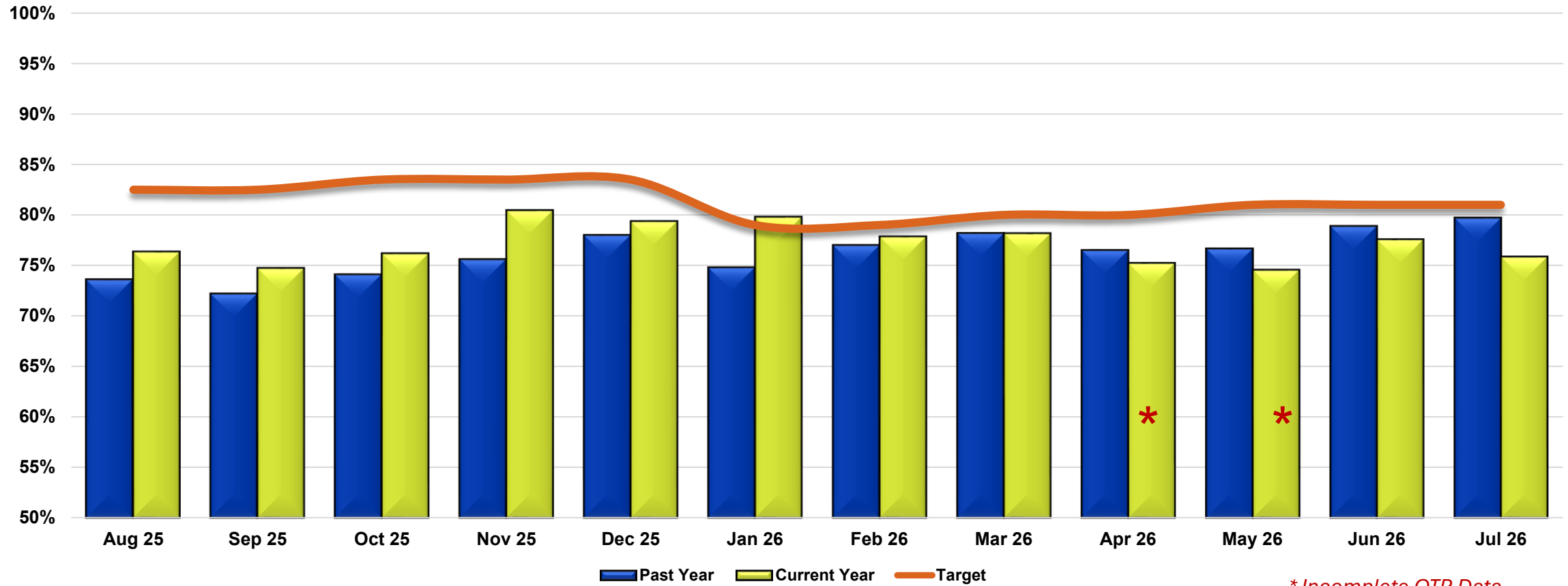
Access Service Productivity



MetroNow Service Productivity



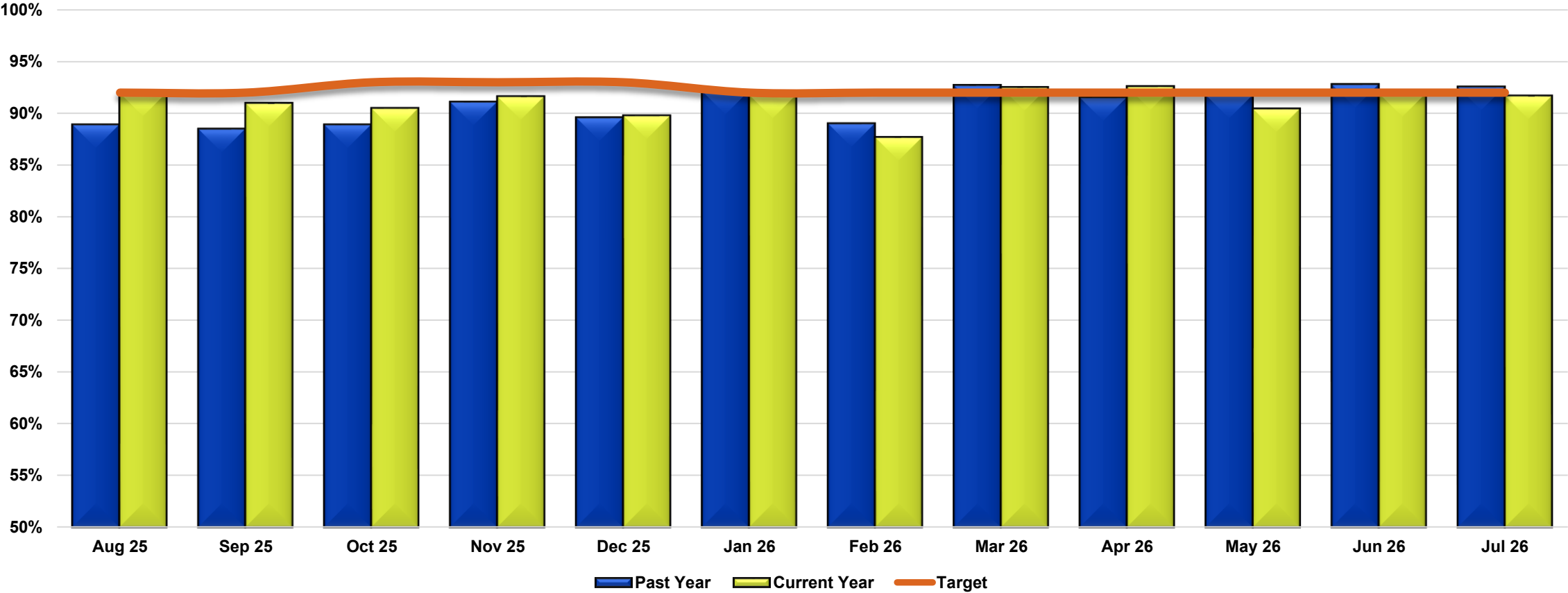
Fixed-Route On-Time Performance



Fixed-Route Service	Jul 26 Actual	Jul 26 KPI Target	Target Variance
On-Time Performance	75.8%	81.0%	-5.2%

*percentage points

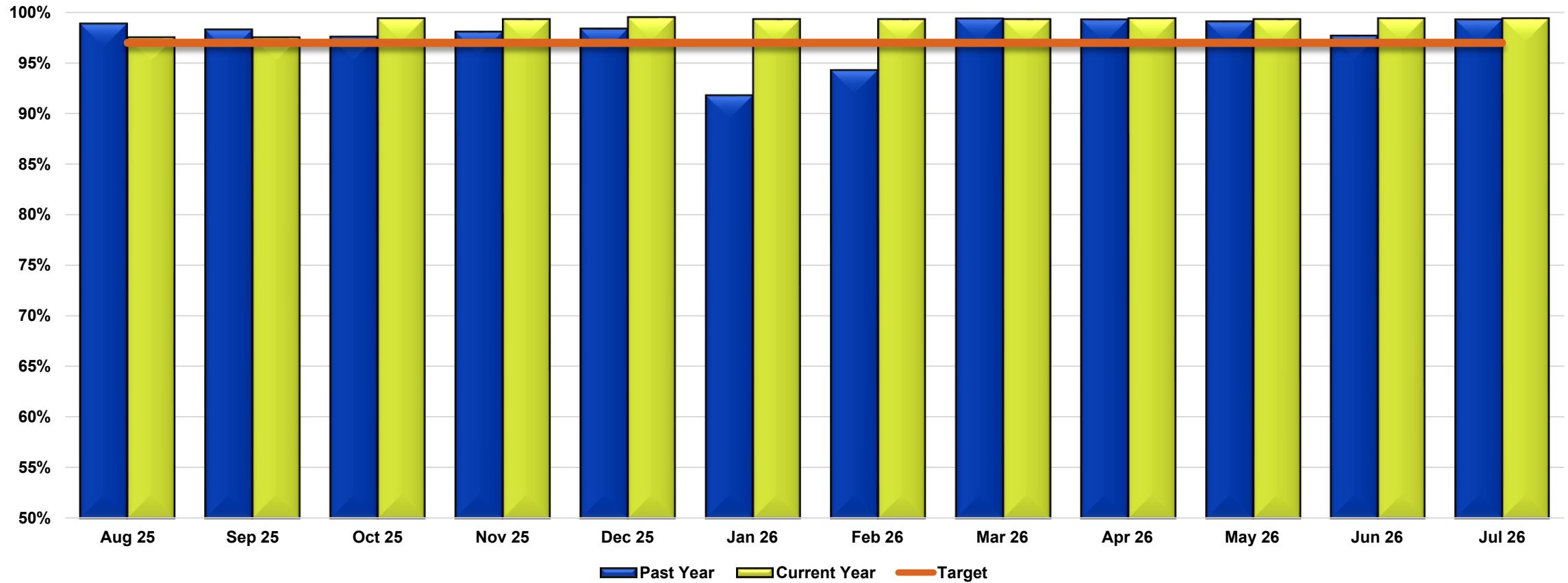
Access On-Time Performance



Access Service	Jul 26 Actual	Jul 26 KPI Target	Target Variance
On-Time Performance	91.7%	92.0%	-0.4%

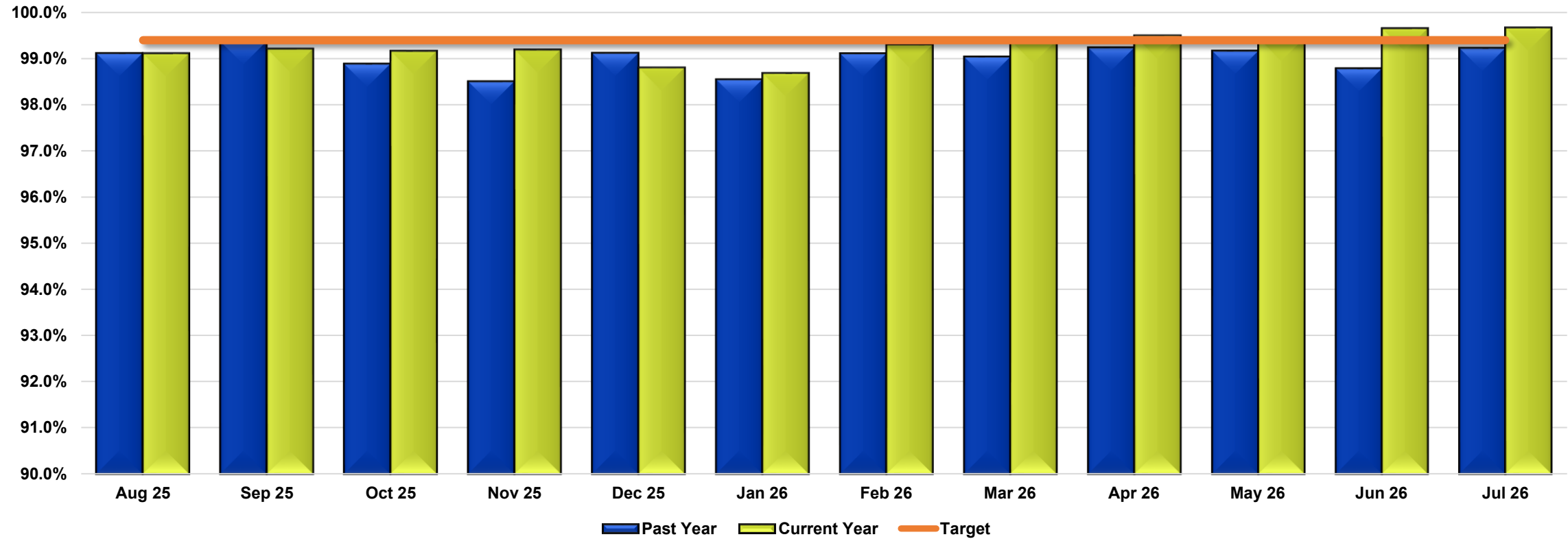
**percentage points*

MetroNow On-Time Performance



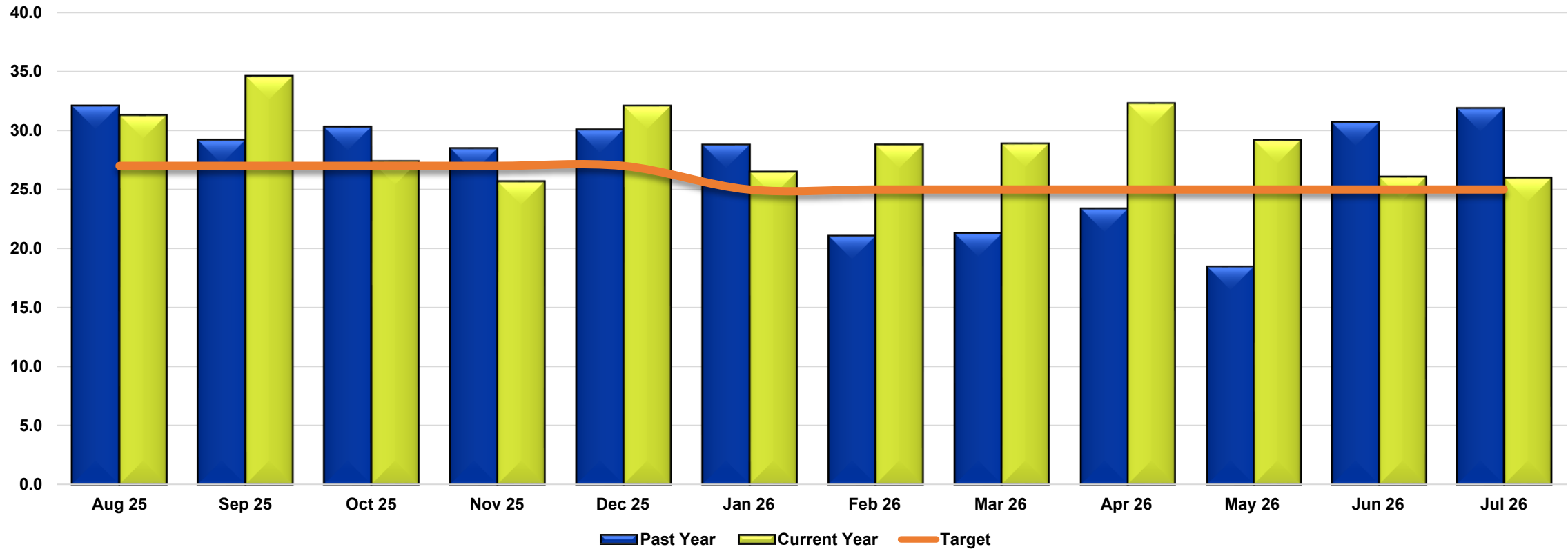
MetroNow Service	Jul 26 Actual	Jul 26 KPI Target	Target Variance
On-Time Performance	99.4%	97.0%	2.4%

Fixed-Route Service Reliability



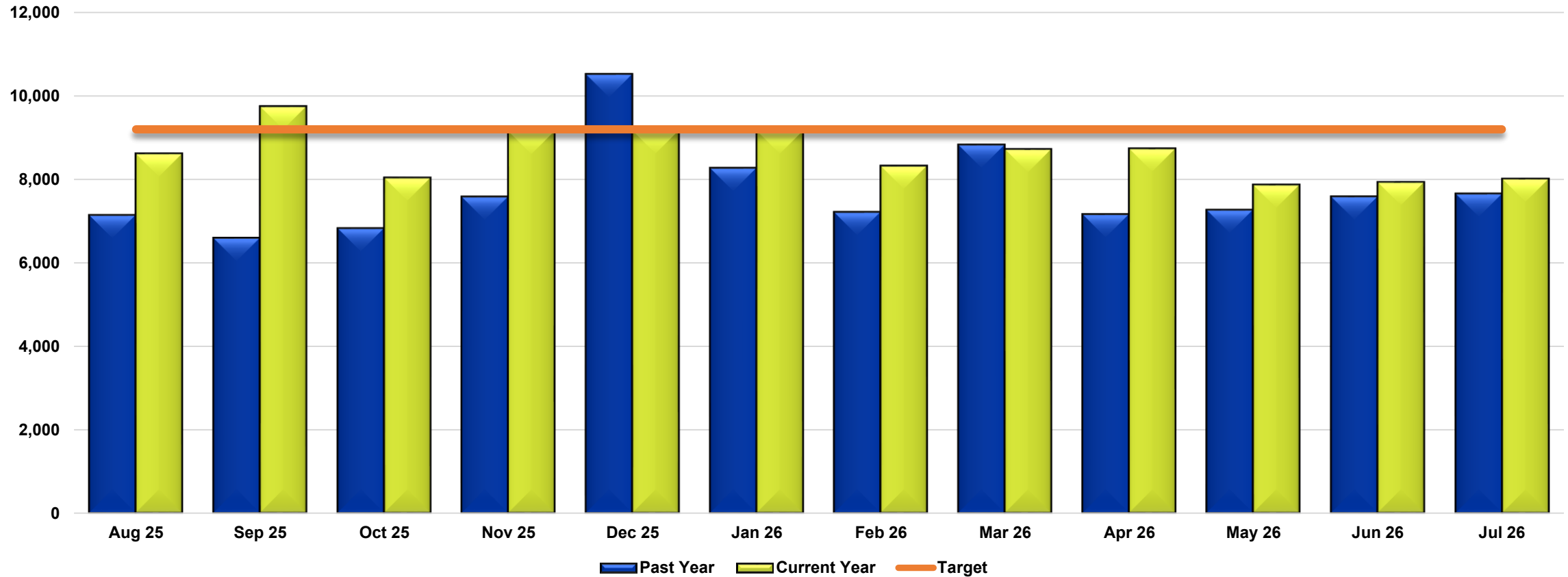
Fixed-Route Service	Jul 26 Actual Missed Trips	Jul 26 Trips Scheduled	% of Trips Operated	Monthly Target
Missed Trips	248	75,592	99.7%	99.4%

Customer Service Reports per 100k Rides



Fixed-Route Service	Jul 26 Reports Per 100k Rides Made	Jul 26 Reports Per 100k Rides Target	Jul 26 Target Per 100k Rides Variance	Jul 25 Reports Per 100k Rides Made	Jul 26 vs 25 Reports Per 100k Rides Variance
Customer Service Reports	26.0	25.0	1.0	31.9	-5.9

Fixed-Route Miles between Mechanical Service Interruptions



Fixed-Route Service	Jul 26 MSI Actual	Jul 26 MSI Target	Jul 26 Target Variance	Jul 25 MSI Actual	Jul 26 vs. 25 MSI Variance
Miles Between Mechanical Service Interruptions (MSI)	8,006	9,200	-1,194	7,648	358



METRORAPID Update

August 25, 2026



AGENDA

- Public & Stakeholder Outreach
- Design Status – Reading 60%
- Environmental and Right of Way
- Transit Oriented Development Update
- Agency Peer Reviews

METRORAPID EVENTS – SUMMER 2026



CSO Pride Event

- June 4
- 127 people



Northside Farmer's Market

- June 17
- 53 people



Findlay Market

- June 5 and June 6
- 195 people



UC Medical Center Pop-Up

- June 18
- 169 people



Mount Healthy Porch Fest

- June 7
- 50 people



Juneteenth Jam! – North College Hill

- June 18
- 67 people



UC Orientation Day

- June 8
- 114 people



Juneteenth at Eden Park

- June 20
- 141 people



Health and Safety Day in Mount Healthy

- June 11
- 52 people

PRESENTATIONS & UPCOMING ENGAGEMENT

June 2026



Corryville Community Council
• June 9



CUF Neighborhood Association
• June 16



Paddock Hills Assembly
• June 22

Upcoming Outreach

**STEER
Rider Advocacy Group**
• August 27

**North Avondale
Neighborhood
Association**
• September 8

**State of Metro National
Underground Railroad
Freedom Center**
• September 22

**Building MetroRapid:
Small Business
Opportunities &
Connections**
• September 30

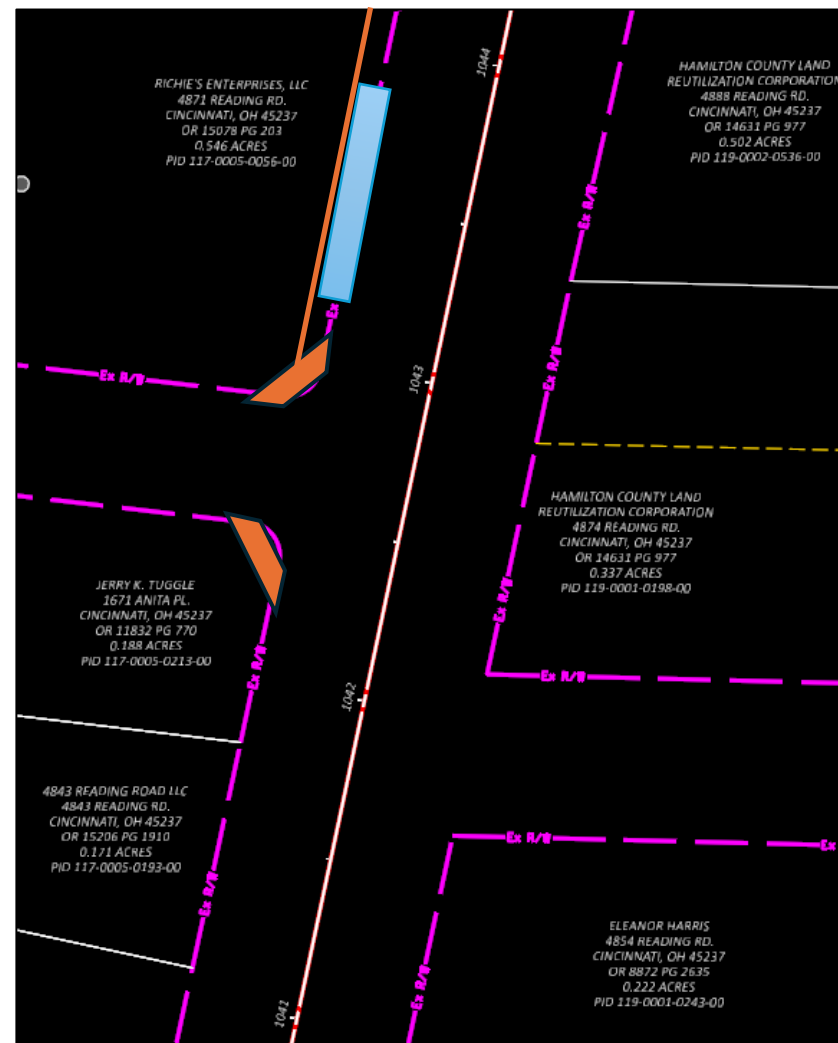
60% DESIGN - READING

TIMELINE

June 23, 2026	60% Plan Set submitted to Metro
June 26, 2026	60% Plan Set submitted to the City of Cincinnati
July 9, 2026	Review Workshop held for 60% Plan Set with City of Cincinnati Staff
July 20 – 22, 2026	Held Internal Risk/Value Engineering Workshop
August 14, 2026	Metro Staff Comments
September 9, 2026	Final Comments from City of Cincinnati

ENVIRONMENTAL AND RIGHT-OF-WAY - READING

- Awaiting final legal review by FTA for environmental Categorical Exclusion
 - No full property acquisitions or business displacements*
 - 19 partial acquisitions for stations
 - 15 partial acquisitions for corner ADA ramps
 - 23 partial acquisitions for general road widening where needed
 - USDOT Public Right-of-Way Accessibility Guidelines, December 2025
- Field crews have finished surveying most of the right-of-way lines along the Reading Road
- Property appraisals once CE is approved
- All property acquisitions will follow the Uniform Relocation and Real Properties Act



* May change based on City of Cincinnati Review Comments on 60% design

TRANSIT ORIENTED DEVELOPMENT (TOD)

TOD Framework delivered to Metro for final review & approval

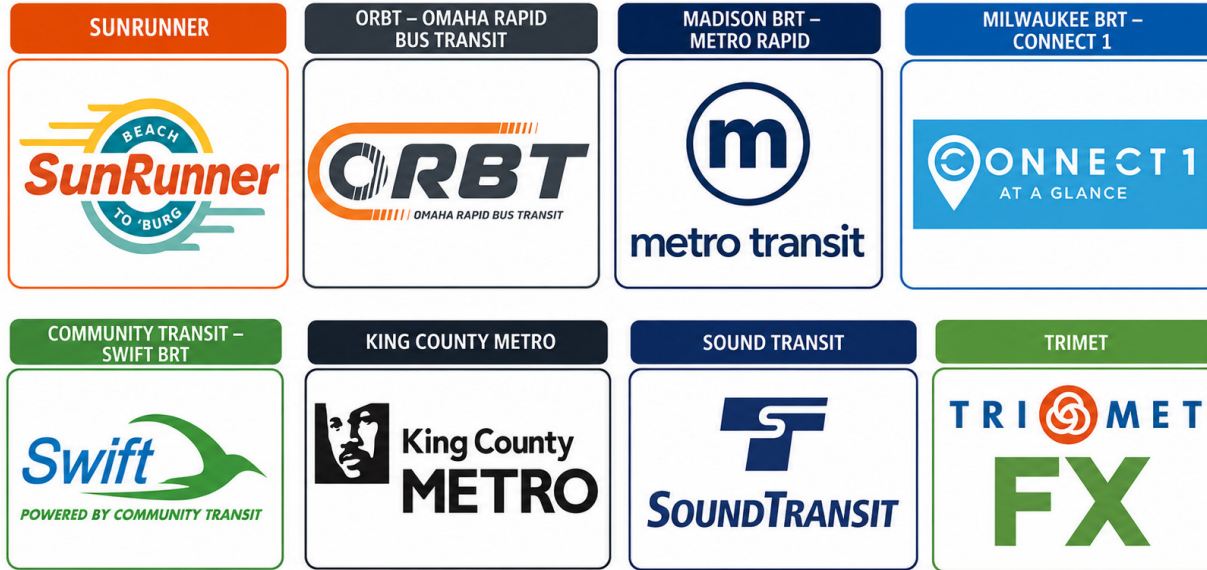
The Framework includes:

- Summary of Market Research and Key Takeaways from Stakeholder Discussions
- TOD Readiness Assessment
- Station Typologies and Development Feasibility
- Potential Policy Actions
- Implementation Case Studies
- Individual Station Level reports

Metro partnered with the City for grant application for next steps towards a TOD Pilot Program



PEER REVIEW VISITS



- Finalize Station Design & Materials
- Safety & Security Lessons Learned
- Maintenance and Operations Practices
- Transit Signal Priority and Technology Integration
- Marketing/Communications during Construction and Preparing for Service, and Initial Operations
- Gather Best Practices on Fare Collection and Enforcement

METRORAPID SITE TOURS – Lessons Learned

- Safety is #1
- Bus Lanes/Bus and Turn Lanes *and* Transit Signal Priority are the “heroes” of BRT
- Boarding and Alighting <1/2
- A 20% spare ratio is not enough for a new subfleet
- Open Payment systems with validators for credit cards, apps, smart cards is a game changer
- Fare enforcement varies across agencies
- Upfront Costs vs. Long-term Operating & Maintenance Costs
- Ridership Increases systemwide



OmahaMetro

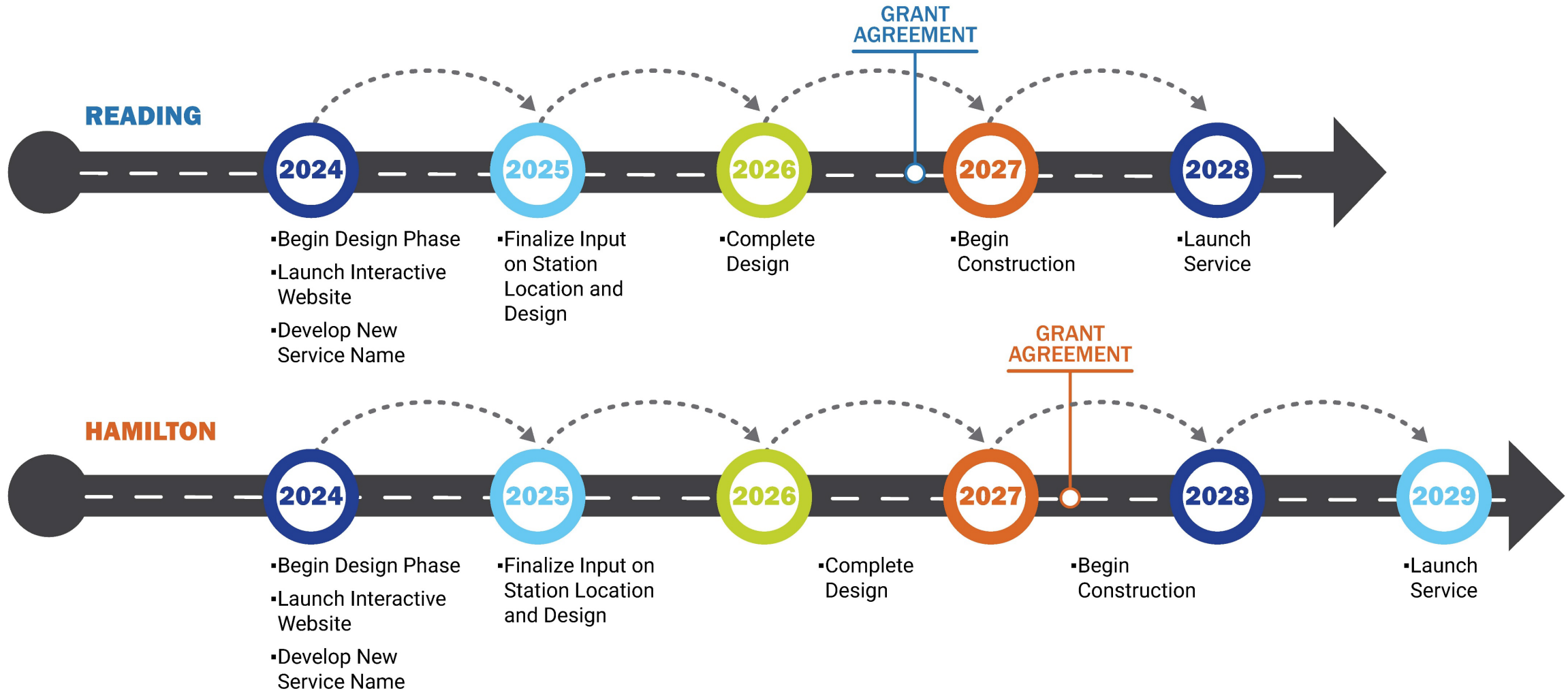


Metro Transit (Madison, WI)



King County Metro

PROJECT TIMELINES





THANK YOU

Progress & Priorities

Spotlight on the top five

1

2

3

4

5

From **Andrew C. Aiello**, Metro CEO &
General Manager/Secretary-Treasurer



August 2026

This monthly report provides a high-level overview of several key initiatives currently being advanced by the Metro leadership team. The updates below reflect continued momentum and progress aligned with Metro's long-term priorities.

1. **FTA Railroad Right-of-Way Repayment Plan Finalized:** Metro has finalized an agreement with the Federal Transit Administration regarding repayment of federal funds used to acquire railroad right-of-way in the early 1990s. Following multiple rounds of appraisal and reappraisal, FTA accepted Metro's latest valuation, reducing our total repayment obligation by approximately \$25 million. Metro's final payment to FTA is scheduled for September 2027.

The next priority is to maintain the agreed-upon payment schedule and incorporate the remaining obligation into Metro's long-range financial planning. Staff will continue to monitor compliance with the repayment plan and will report to the board any material change in timing or financial impact.

2. **Strategic Plan Six-Month Refresh Underway:** In March 2026, the Board of Trustees and Metro staff updated Metro's Mission, Vision, Values and Strategic Plan. Consistent with our commitment to treat the plan as a living document, staff are now preparing the first six-month refresh. A draft will be presented to the Planning & Operations Committee in September. Feedback from the committee will inform the final update, which will guide development of the 2027 operating budget and Metro's key performance indicators.
3. **Collective Bargaining Agreement:** The current labor agreement between Metro and ATU Local 627 runs through the end of October 2026. This agreement covers fixed-route operations and maintenance employees. ATU Local 627 has recently requested that we begin the negotiation process for the next contract. The Metro leadership team will meet with the Labor Committee of the Board of Trustees in September to discuss these contract negotiations.
4. **Adopt-A-Spot Partnership Success:** Metro's partnership with Keep Cincinnati Beautiful continues to achieve strong results through the Adopt-A-Spot program, which now includes bus stops throughout Hamilton County. The program invites individuals, neighborhood and community groups, and businesses to help care for public spaces by removing litter and performing other approved upkeep. Keep Cincinnati Beautiful provides participants with supplies and materials.

Expanding the program to bus stops gives riders and community partners a practical way to improve and provide stewardship for the places where customers begin and end their trips. To

Progress & Priorities

Spotlight on the top five

1

2

3

4

5

From **Andrew C. Aiello**, Metro CEO &
General Manager/Secretary-Treasurer



date, 250 volunteers have contributed 508 hours and collected 944 bags of trash weighing a total of 9,912 pounds. Together, we are helping create a cleaner Cincinnati.

5. See You There:

1. **MetroNow! Zone 5:** We hope you can join us to celebrate the launch of the MetroNow! Bond Hill Zone on August 26 at 10 a.m. at the Community Action Agency. The new service begins on Sunday, August 30.
2. **State of Metro:** Check your email for an invitation to the biannual State of Metro on September 22. Bus riders, national and regional leaders, community and business partners, and other stakeholders will gather to review the progress of our public transit system as we look to the future.

As always, feel free to reach out with any questions.

All the best,

Andy Aiello