



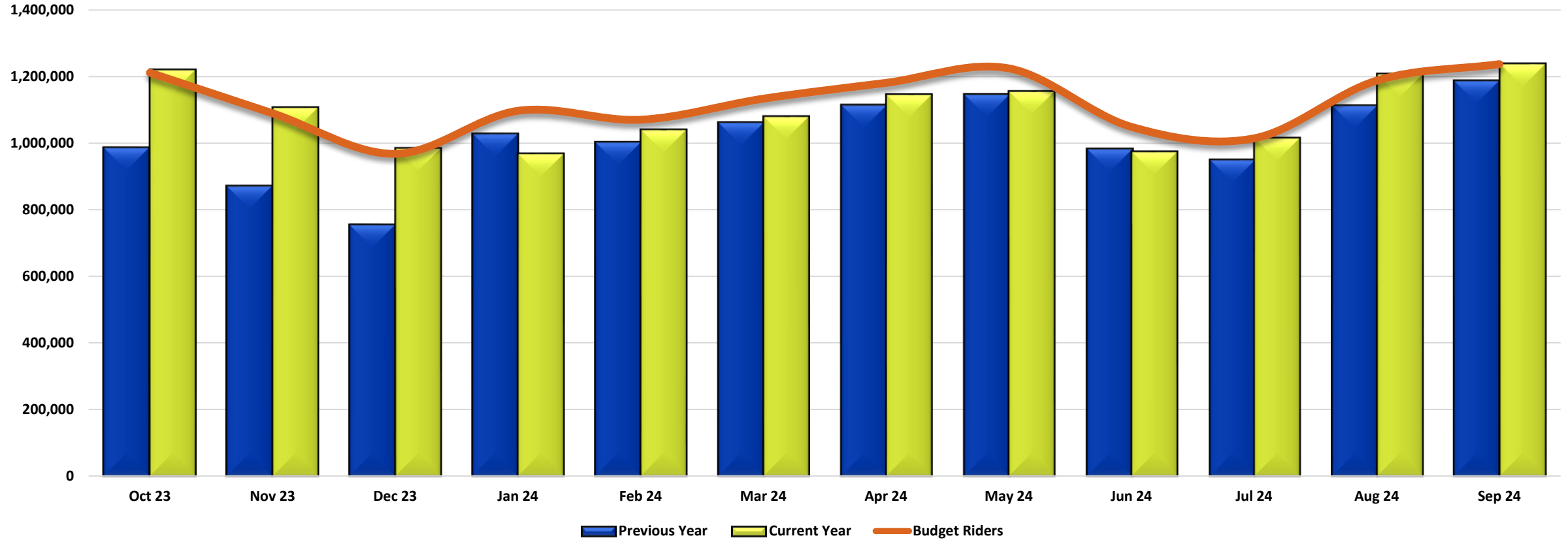
September 2024 Ridership Report

October 15, 2024 | SPDI



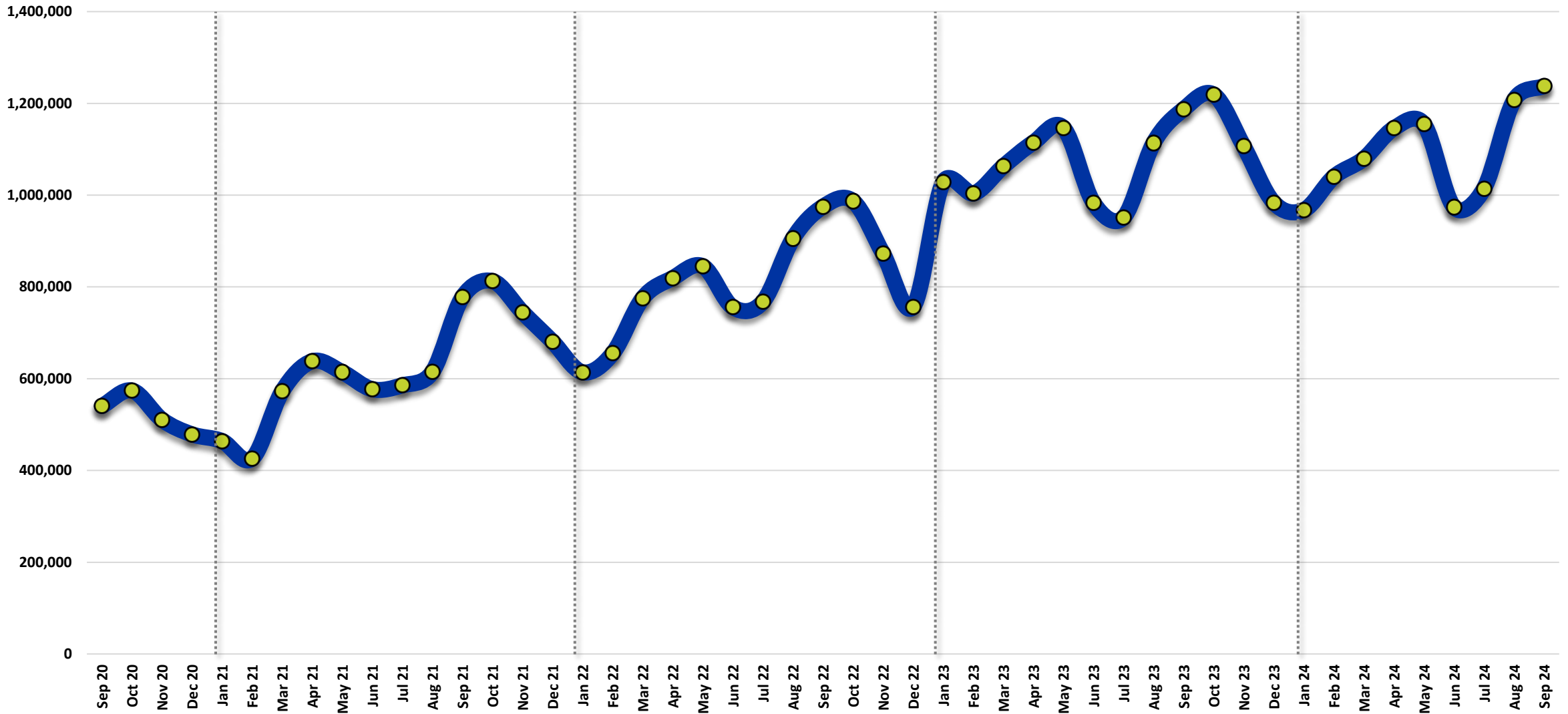
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

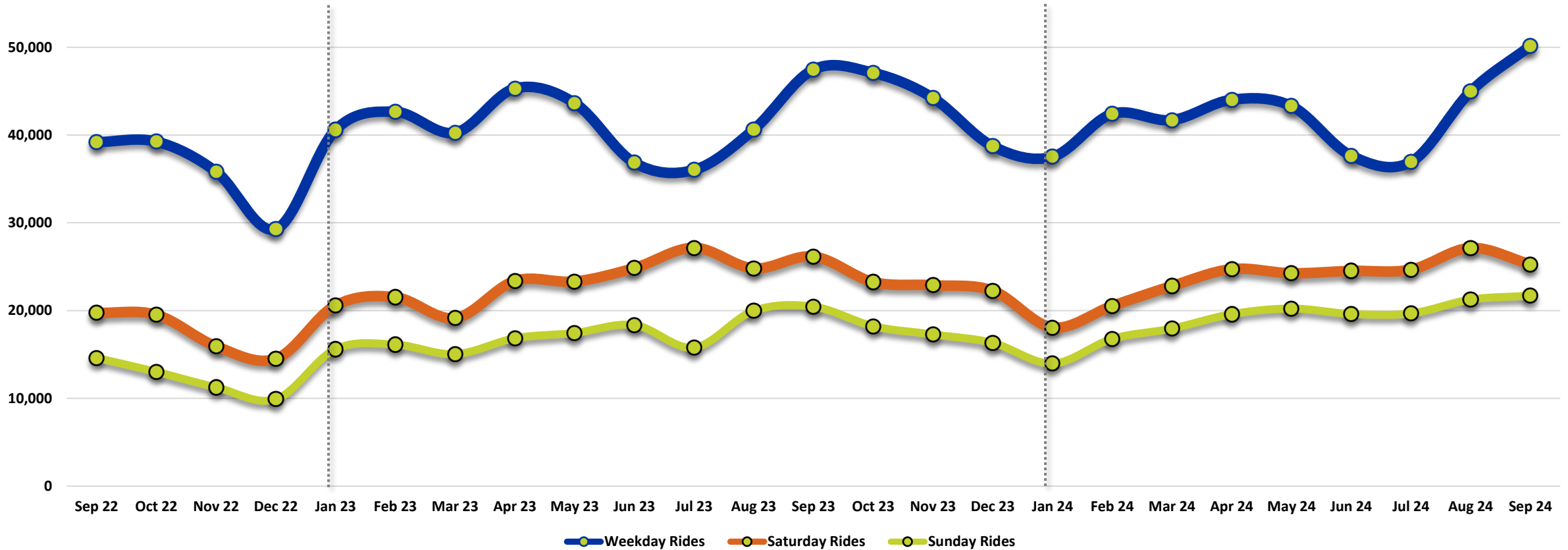


Service	Sep 24				Sep 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	1,209,197	1,204,808	4,389	0.4%	1,161,000	48,197	4.2%
Express	28,676	32,673	-3,997	-12.2%	26,395	2,281	8.6%
Totals	1,237,873	1,237,481	392	0.0%	1,187,395	50,478	4.3%
Total (YTD)	9,821,151	10,196,096	-374,945	-3.7%	9,592,180	228,971	2.4%

Total Fixed Route Ridership by Month

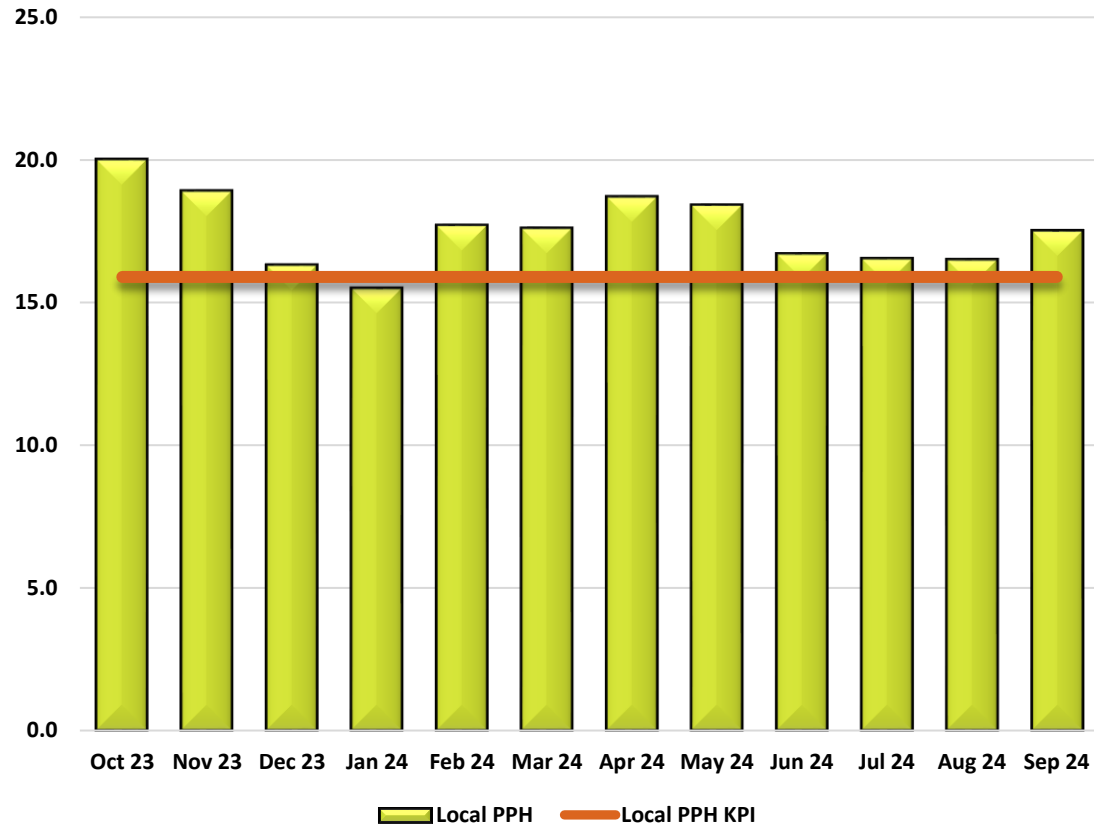


Average Daily Ridership (WD, SA, SU)

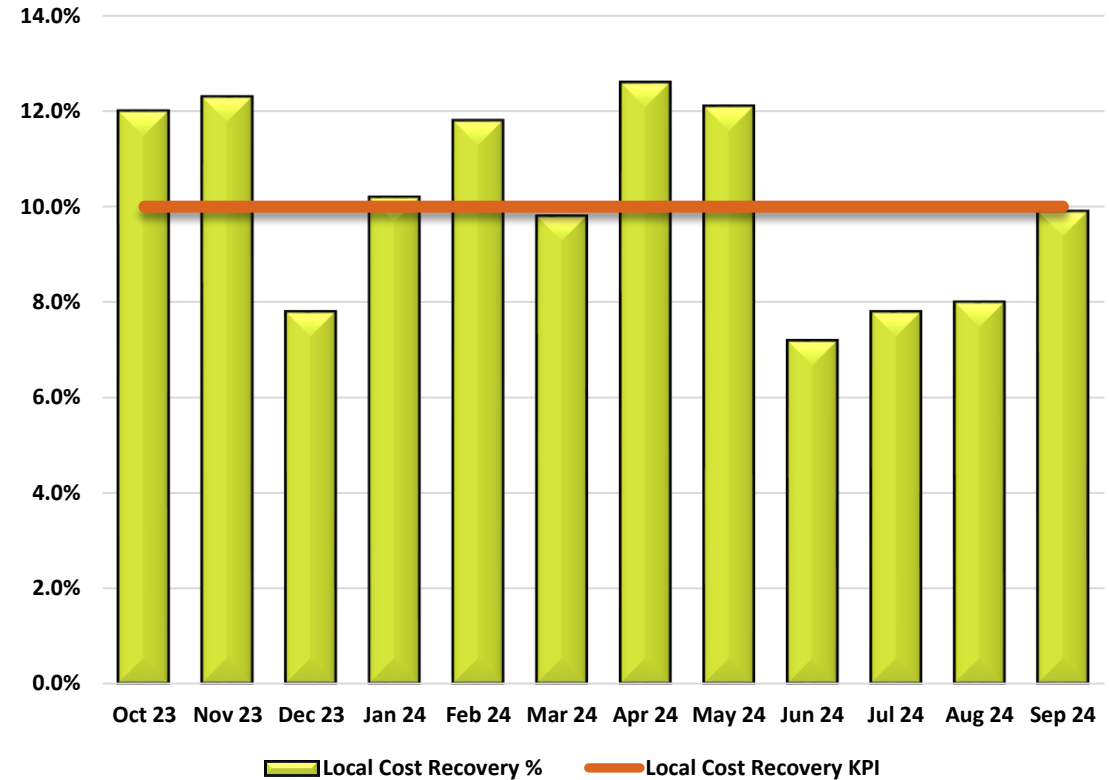


Service	Sep 24 Avg Daily	Sep 24 Avg Daily Budget	Budget % Variance	Sep 23 Avg Daily	Sep 23 - Sep 24 % Variance
WEEKDAY	50,152	50,081	0.1%	47,465	5.7%
SATURDAY	25,273	25,026	1.0%	26,163	-3.4%
SUNDAY	21,695	22,147	-2.0%	20,451	6.1%

Local Service Productivity (Last 12 Months)



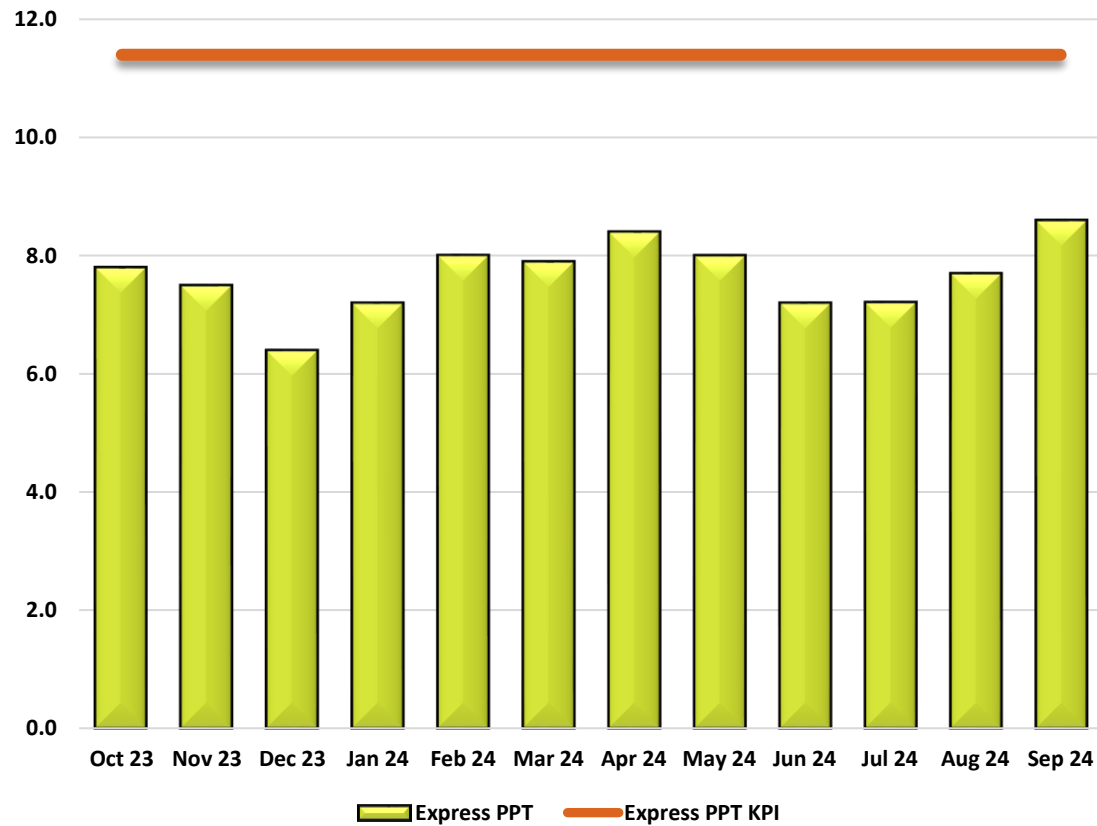
Local Service Cost Recovery & (Last 12 Months)



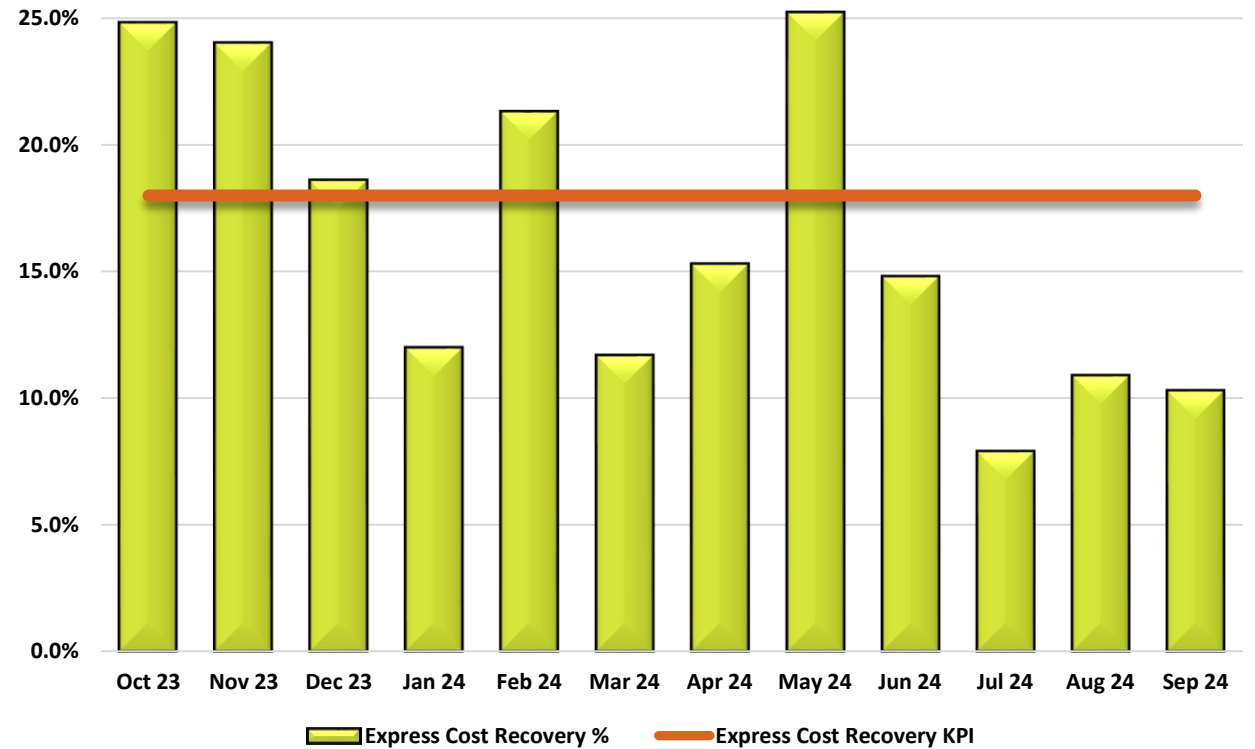
Local Service	Sep 24 Actual KPI	Sep 24 Budget KPI	Variance
Passengers Per Hour	17.5	15.9	1.6
Cost Recovery	9.9%	10.0%	-0.1%

*percentage points

Express Service Productivity (Last 12 Months)



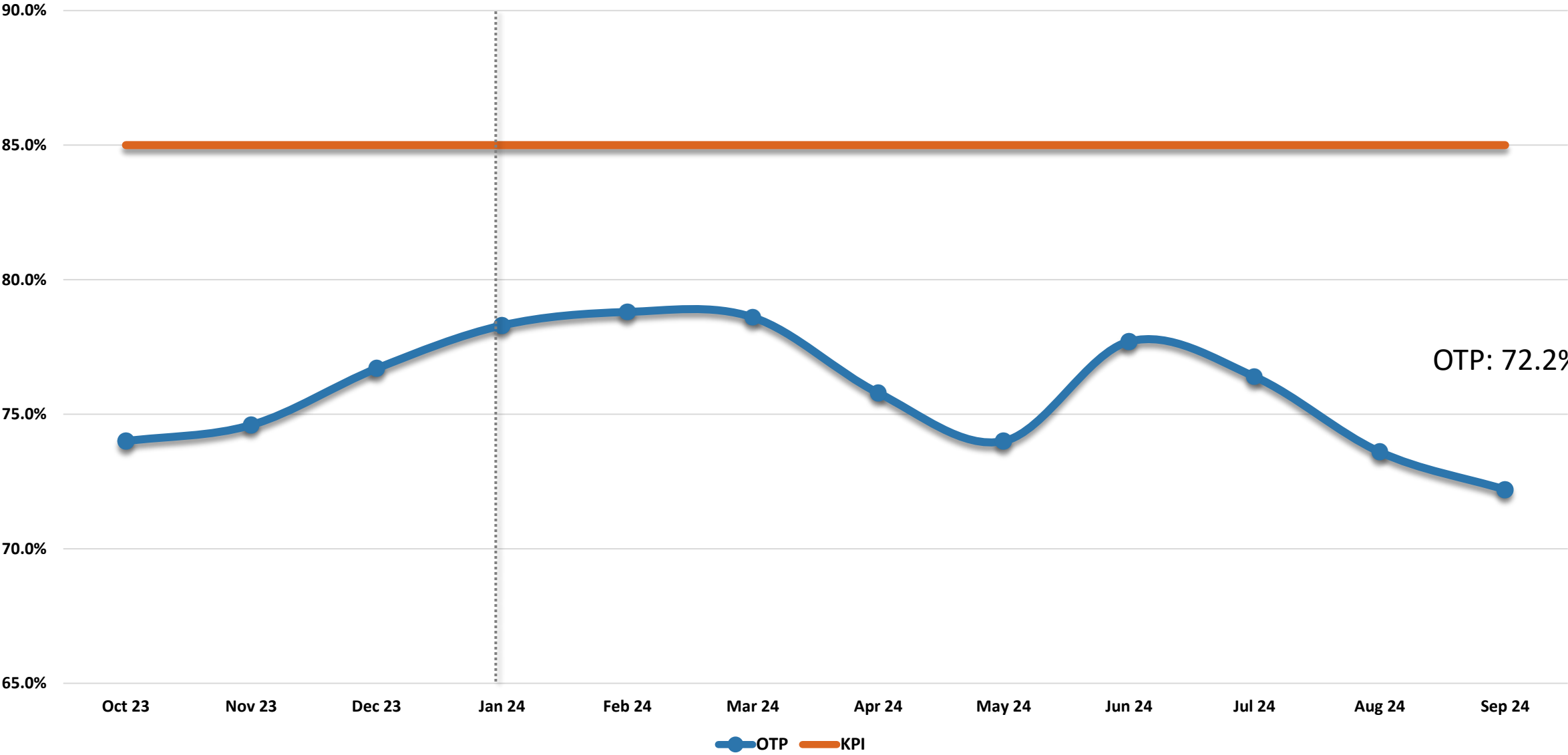
Express Service Cost Recovery % (Last 12 Month)



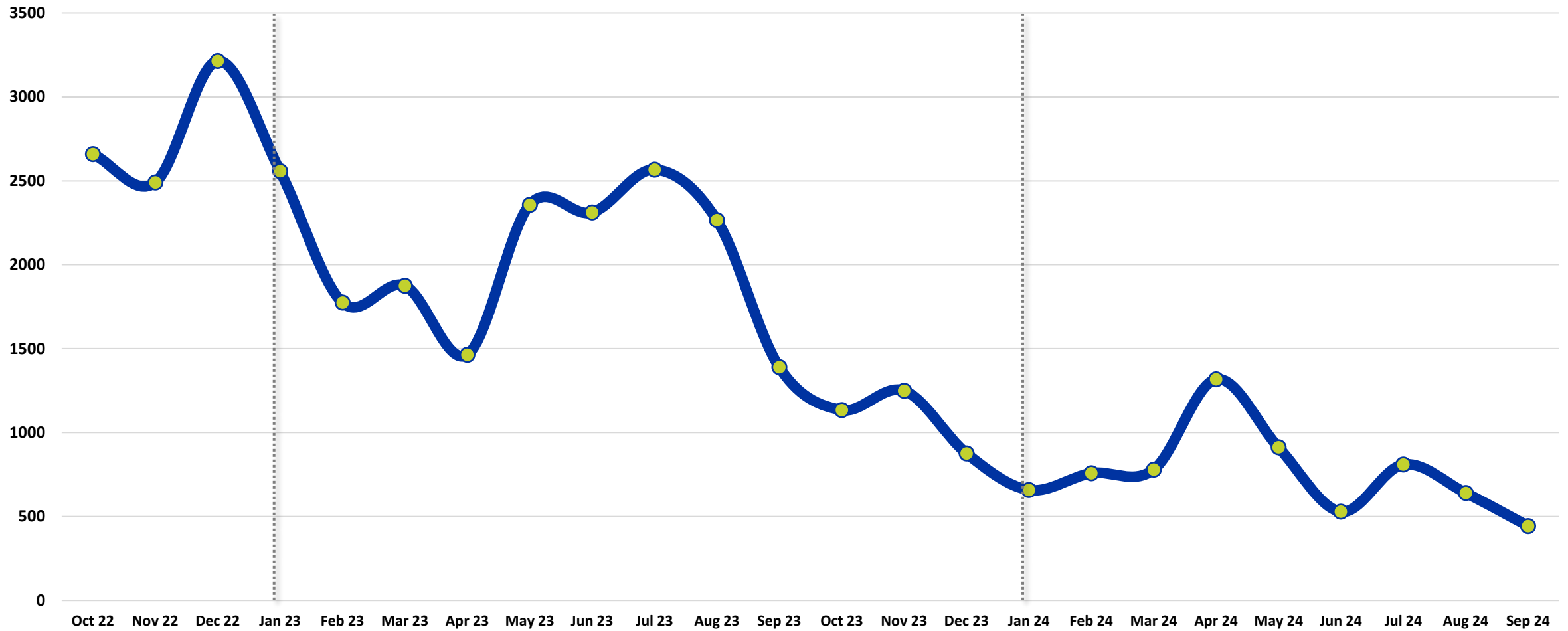
Express Service	Sep 24 Actual KPI	Sep 24 Budget KPI	Variance
Passengers Per Trip	8.6	11.4	-2.8
Cost Recovery	10.3%	18.0%	-7.7%

*percentage points

Overall On-Time Performance (Last 12 Months)

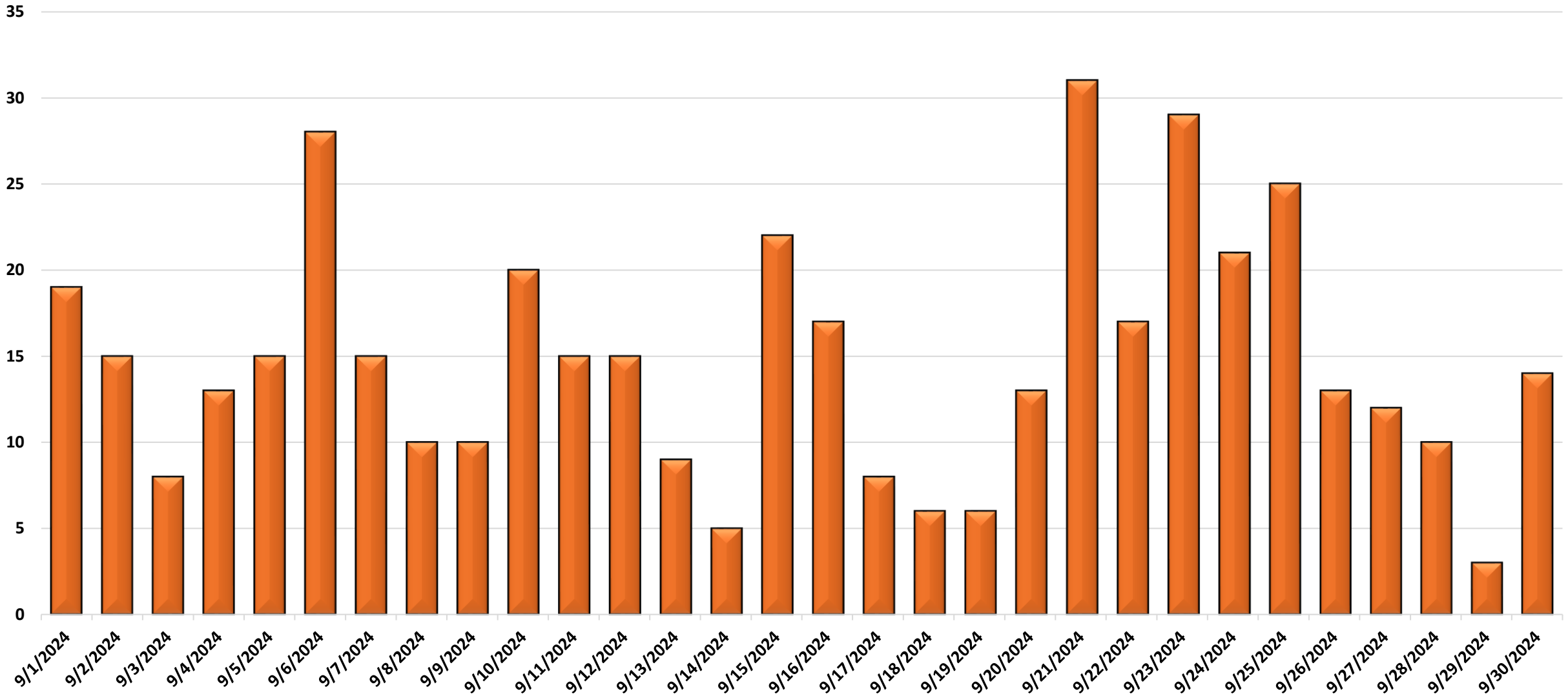


Fixed-Route Missed Trips by Month

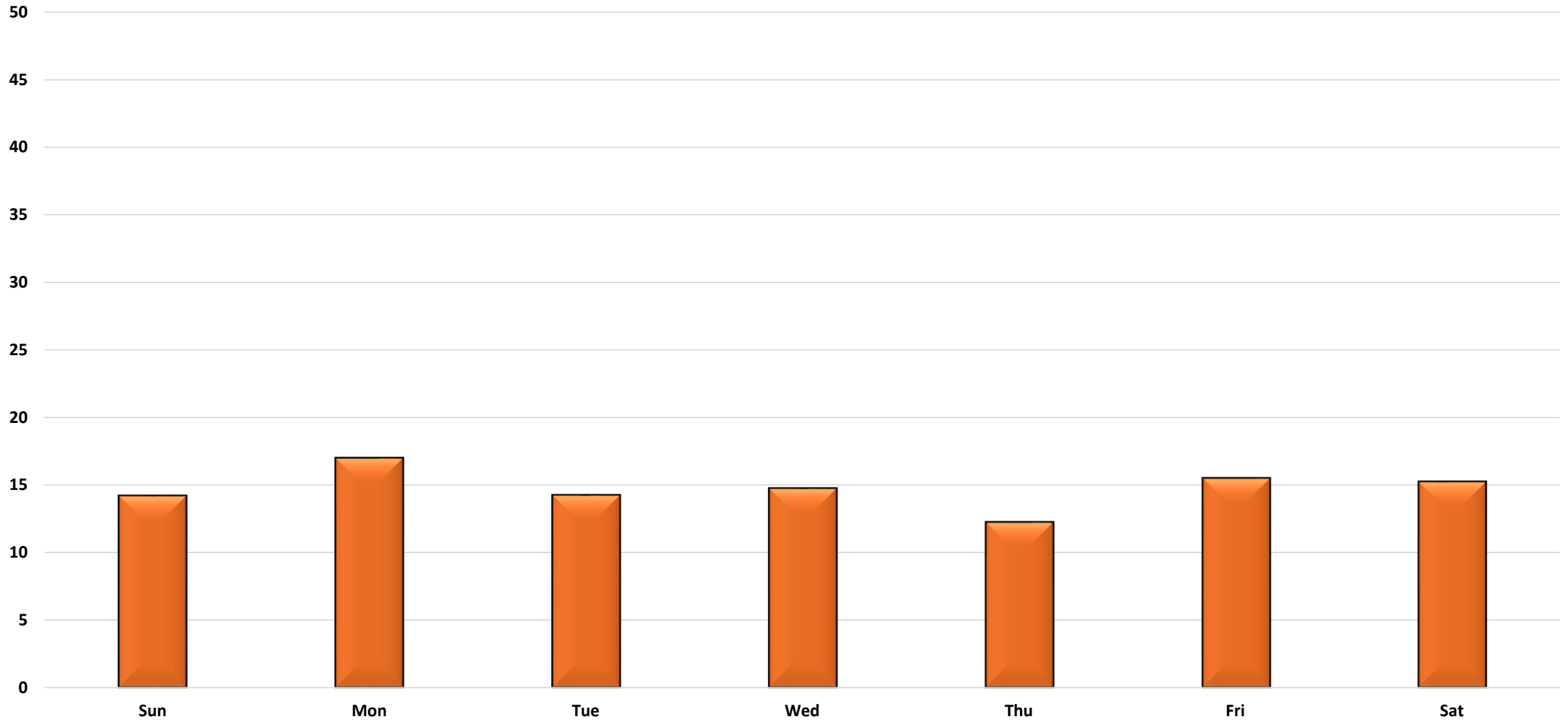


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
Sept 24	444	69,825	99.4%	99.4%	99.6%

Missed Trips by Day



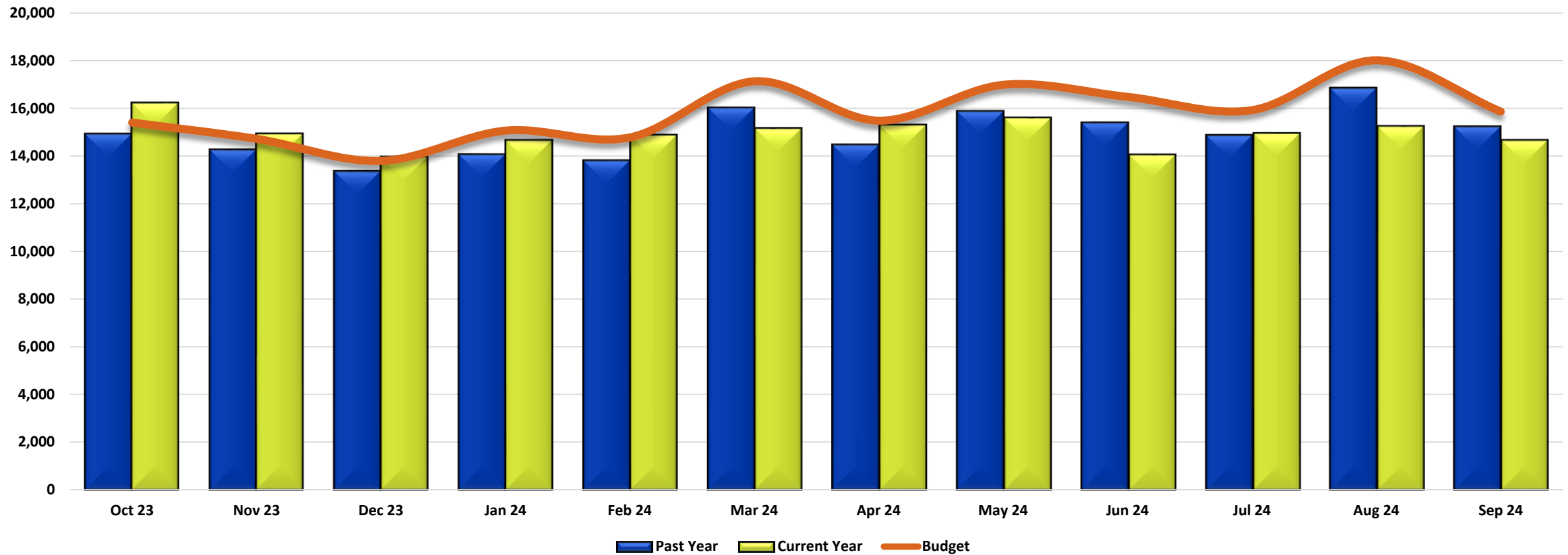
Avg Missed Trips by Day of Week





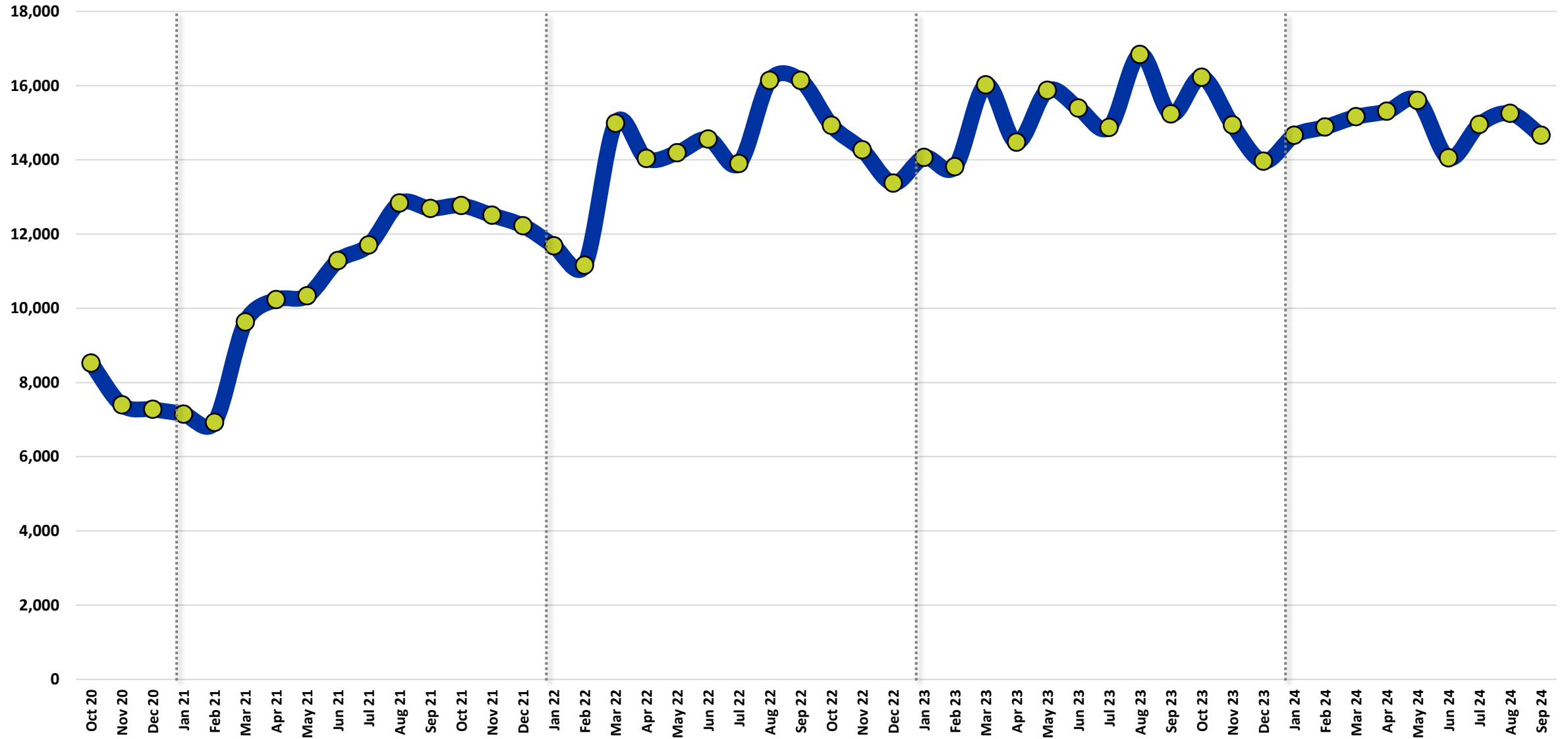
ACCESS Ridership

Total Access Ridership

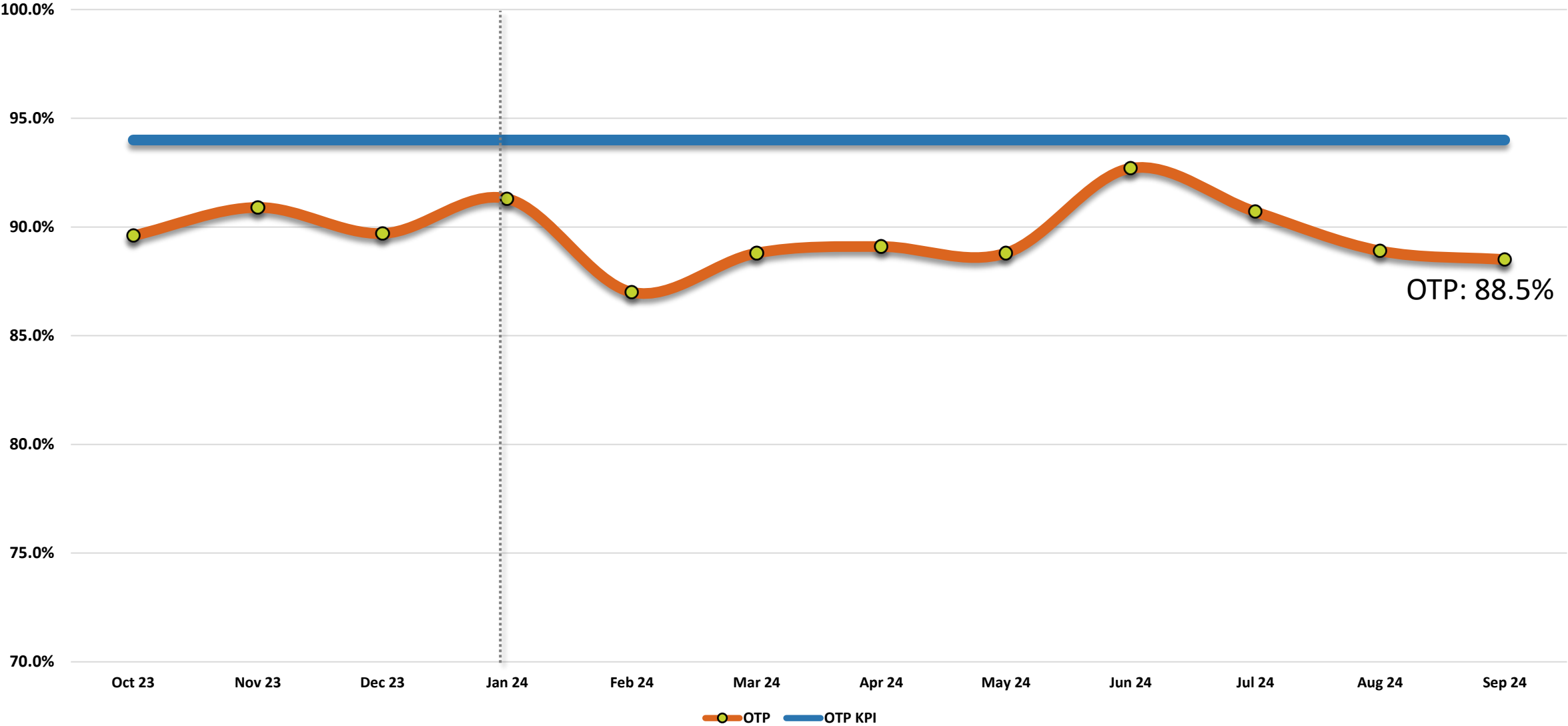


Sep 24	Sep 24 Ridership	Sep 24 Budget	Budget Variance	Sep 23 Ridership	Sep 23 - Sep 24 Variance
Total	14,663	15,868	-7.6%	15,235	-3.8%
Weekday	13,046			13,744	-5.1%
Saturday	672			757	-11.2%
Sunday	945			734	28.7%
Total (YTD)	134,530	145,761	-7.7%	136,588	-1.5%

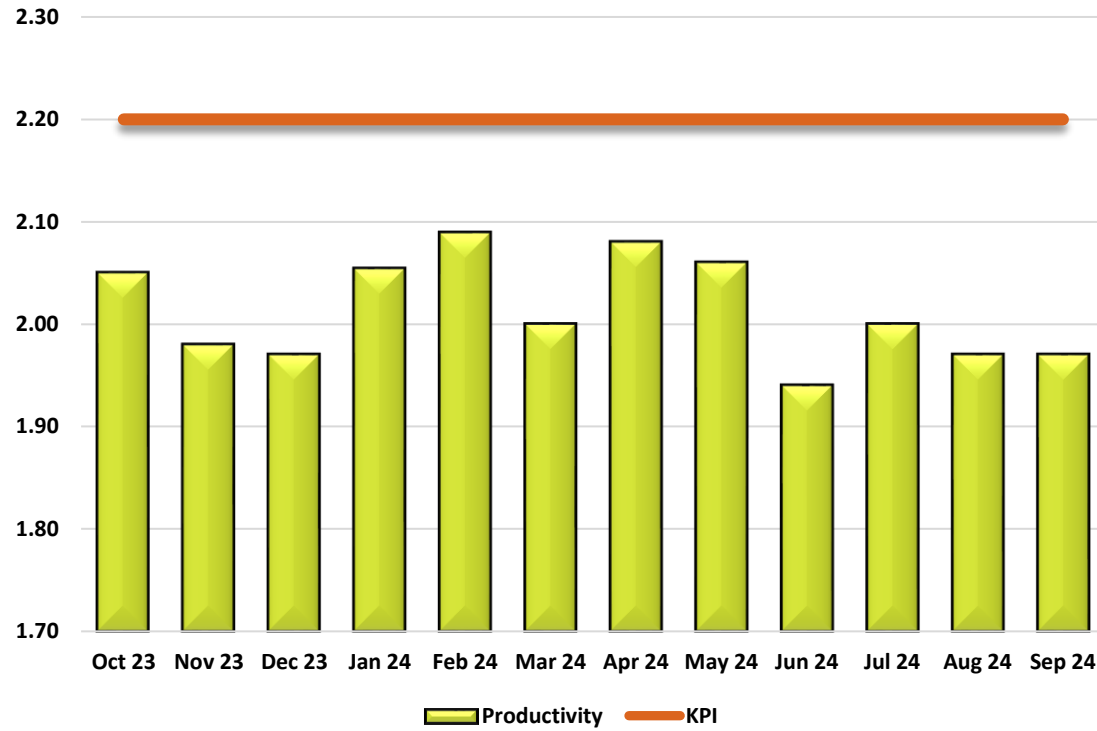
Total Access Ridership by Month



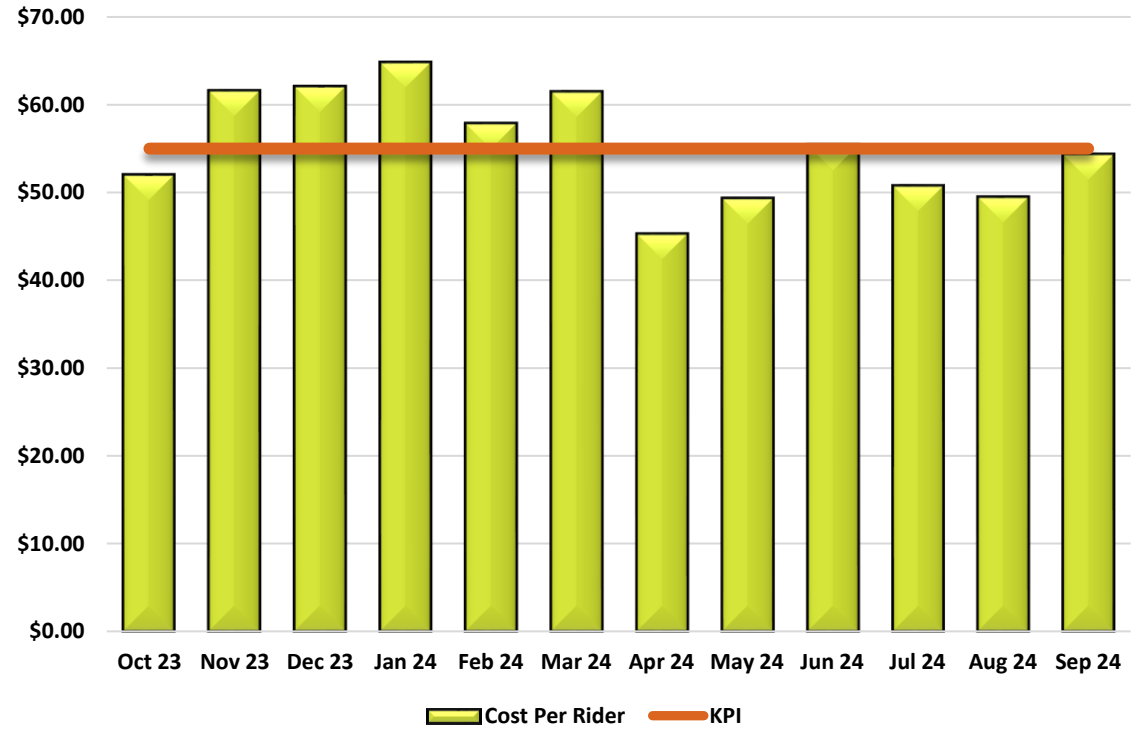
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



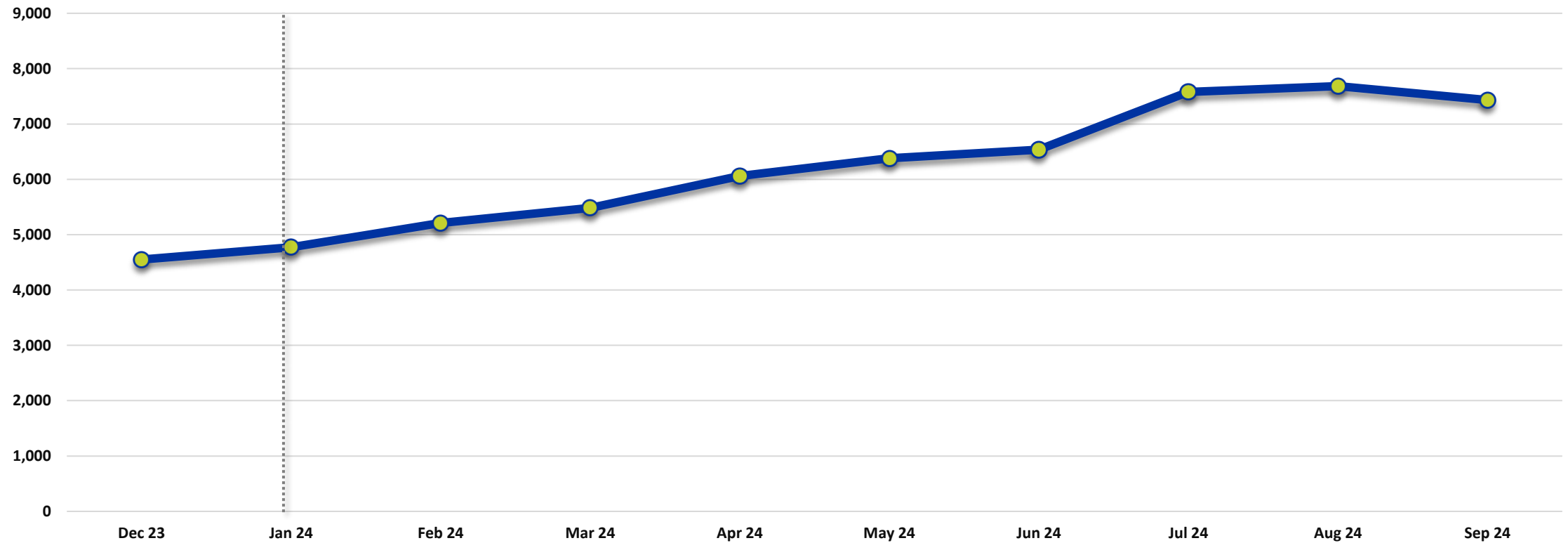
Sep 24	Sep 24 Actual	Sep 24 KPI	Variance
Cost Per Passenger	\$54.31	\$55.00	-\$0.69
On-Time Performance	88.5%	94.0%	-5.5%
Passengers Per Hour	1.97	2.2	-0.23

**percentage points*



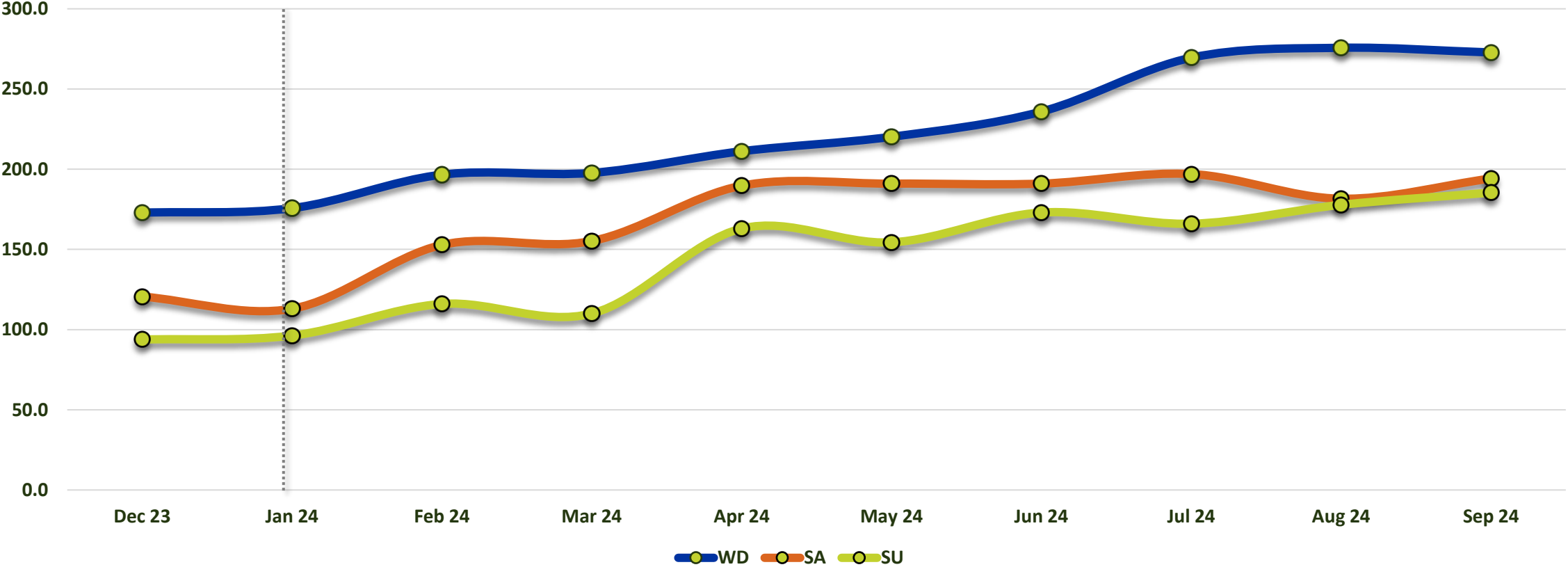
MetroNow!

MetroNow Monthly Riders



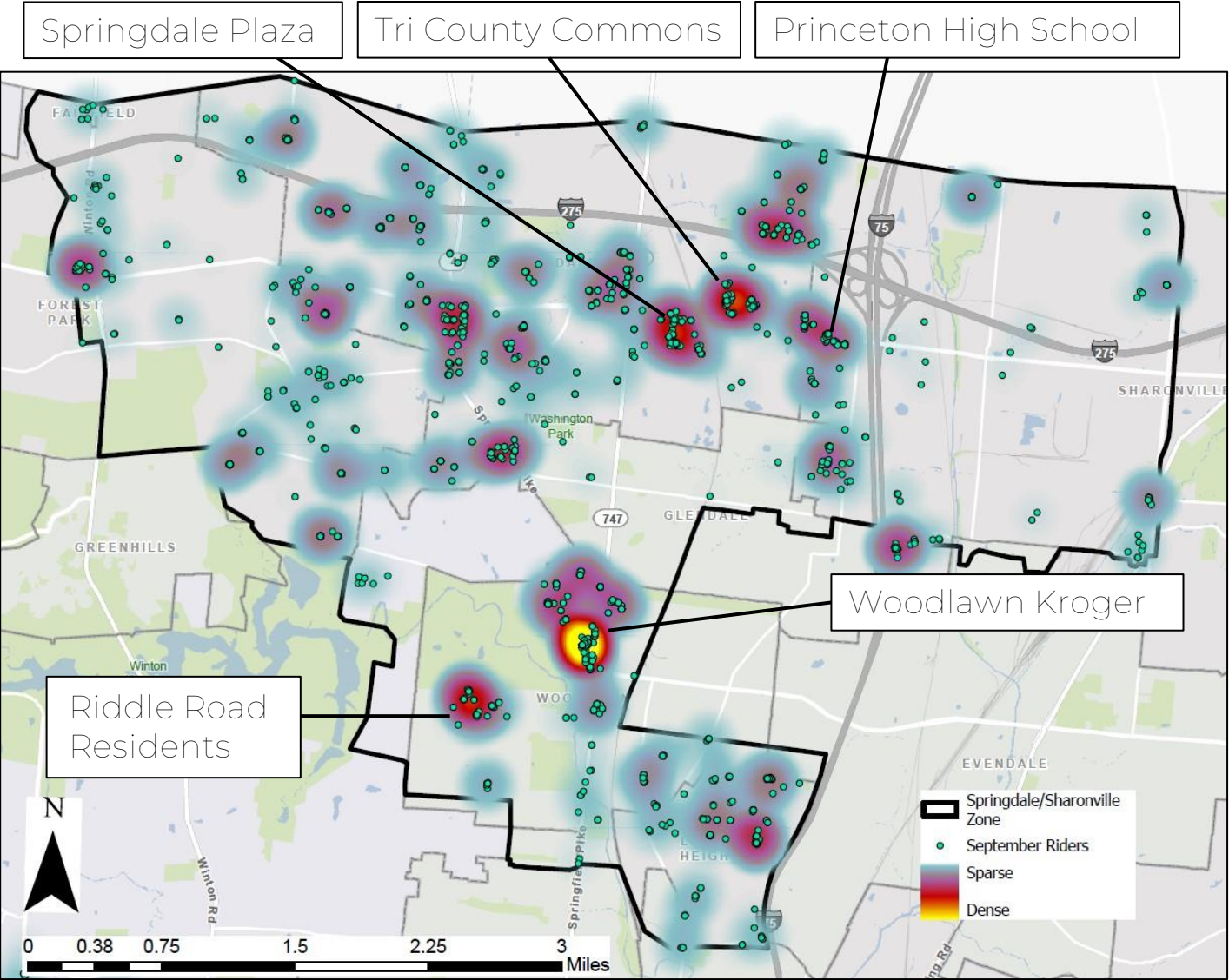
Sep 24	Sep 24 Actual
Monthly Riders	7,433

MetroNow Ridership by Day Type



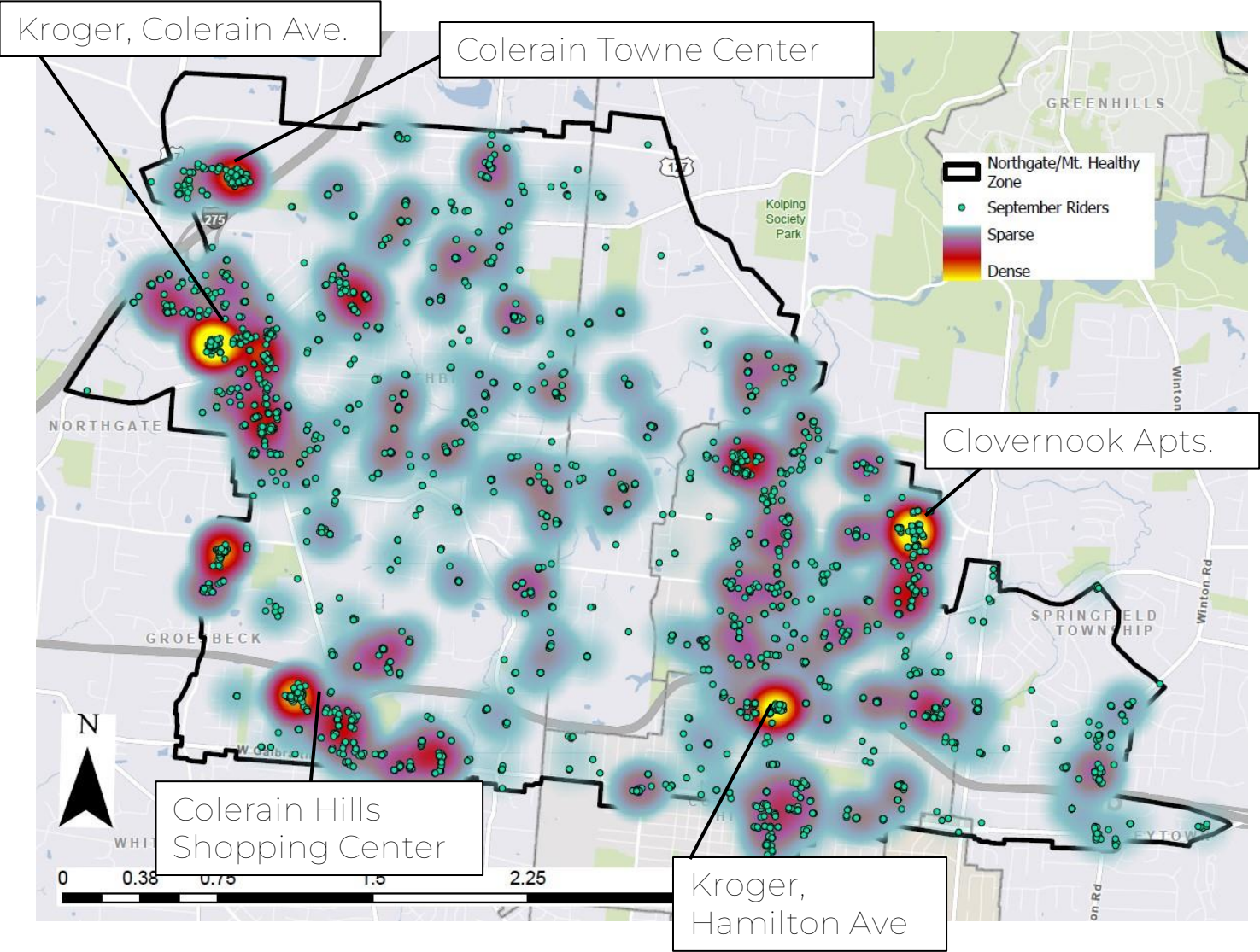
Sep 24	Sep 24 Actual
Weekday Avg	272.8
Saturday Avg	194.0
Sunday Avg	185.4

Springdale/Sharonville Area : Sept Ridership



Rank	Destination	Count
1	Woodlawn Kroger	239
2	Springdale Plaza	181
3	Tri County Commons	163
4	Riddle Rd. Residents	159
5	Princeton High School	77

Northgate/Mt. Healthy Area : Sept Ridership

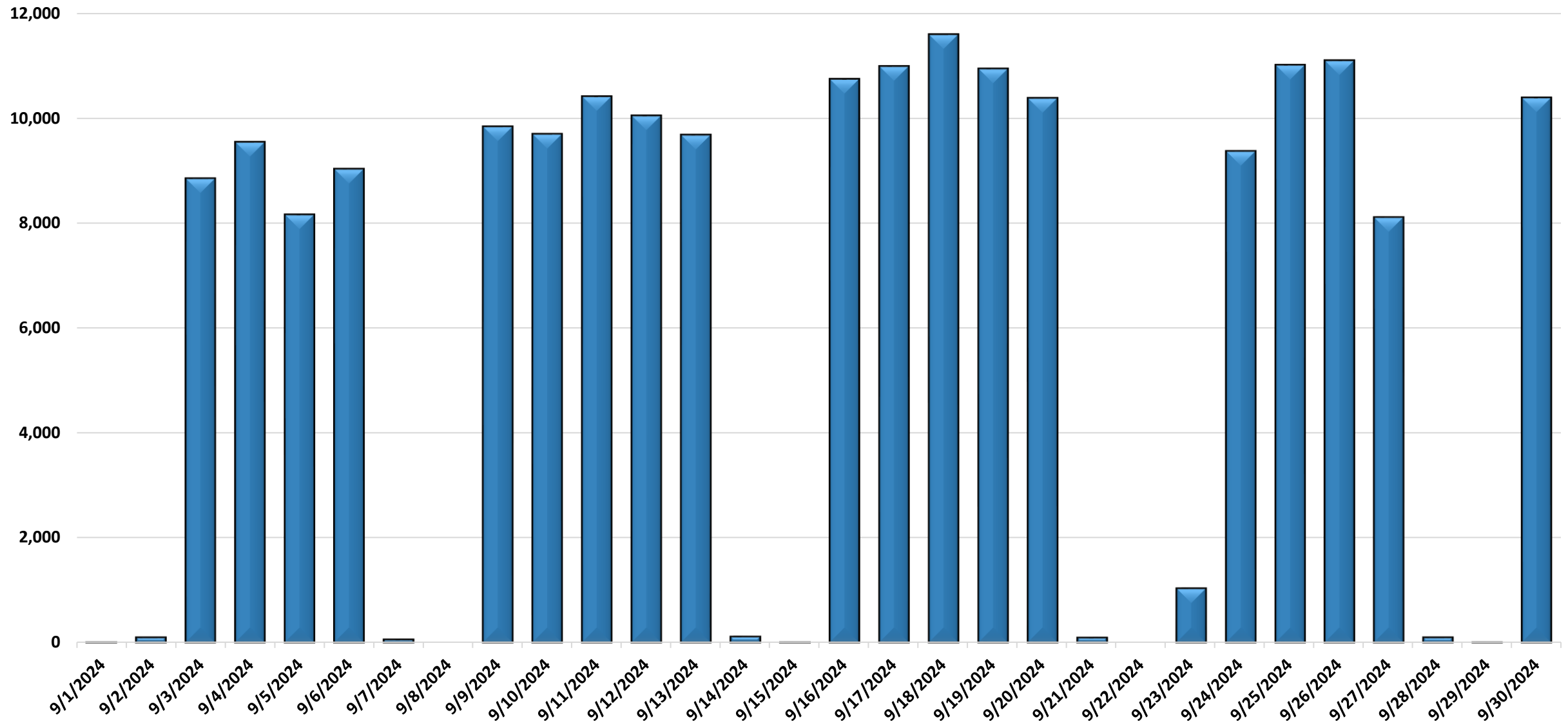


Rank	Destination	Count
1	Clovernook Apts.	472
2	Kroger, Colerain Ave	362
3	Colerain Towne Center	296
4	Kroger, Hamilton Ave	278
5	Colerain Hills Shopping Center (Walmart)	276

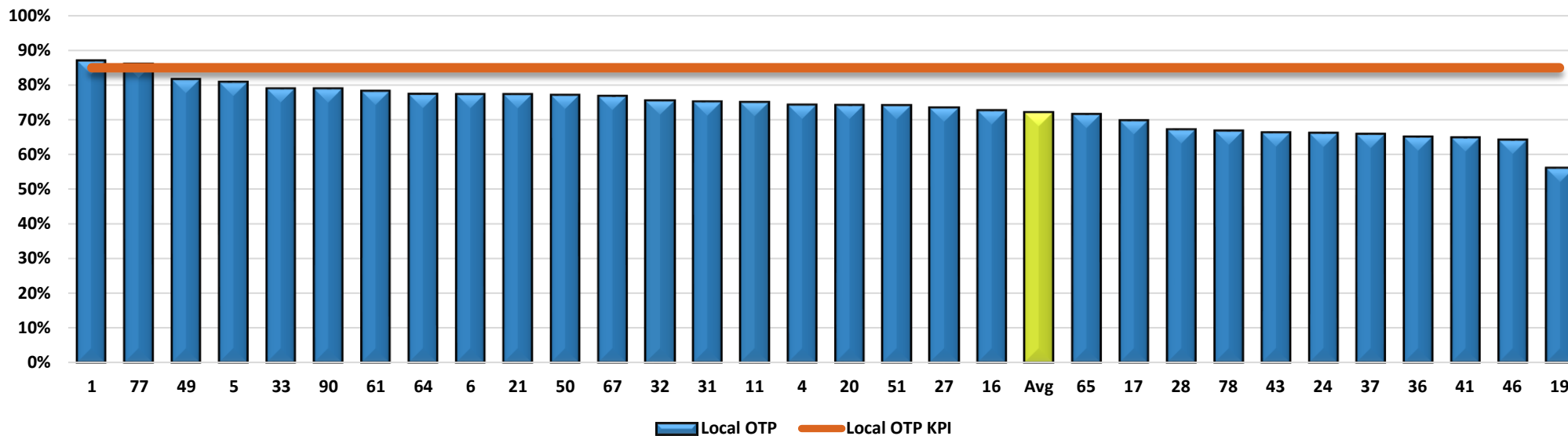


Route Level KPIs

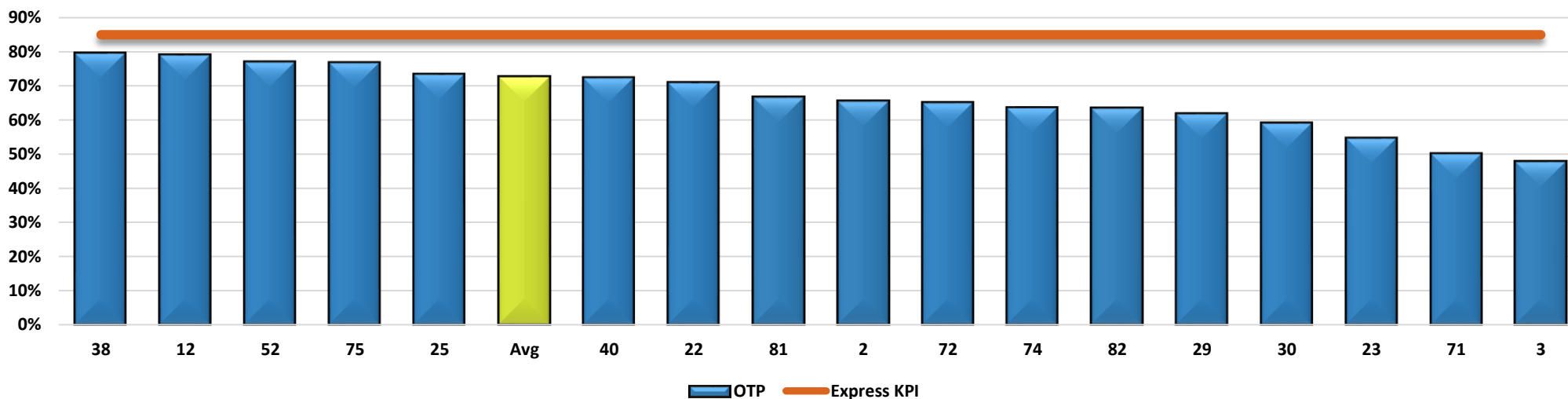
CPS Ridership by Day



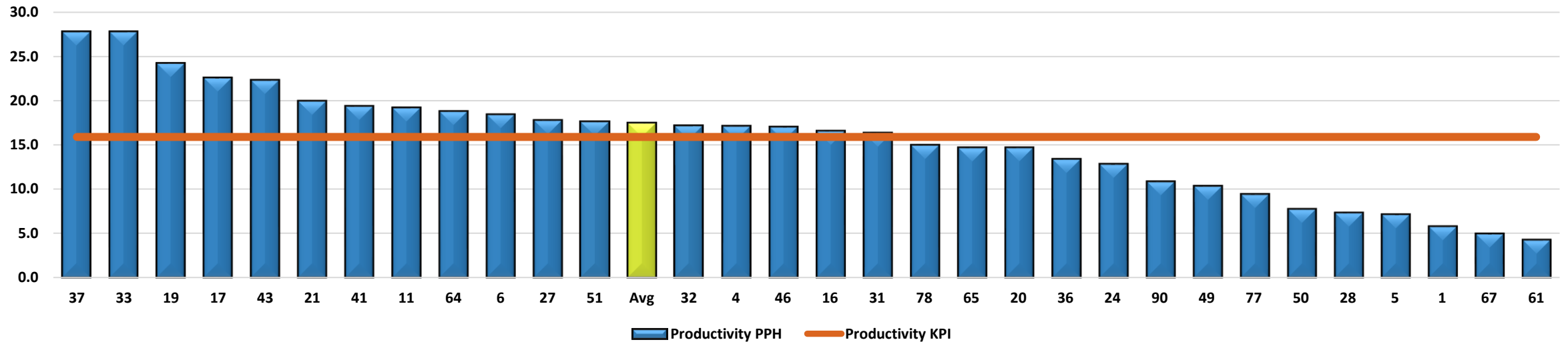
OTP – Local



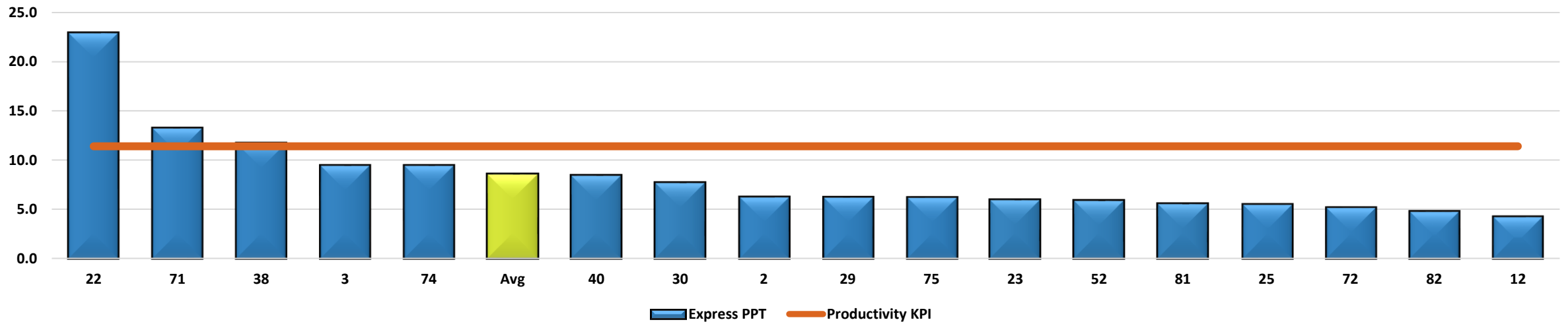
OTP – Express



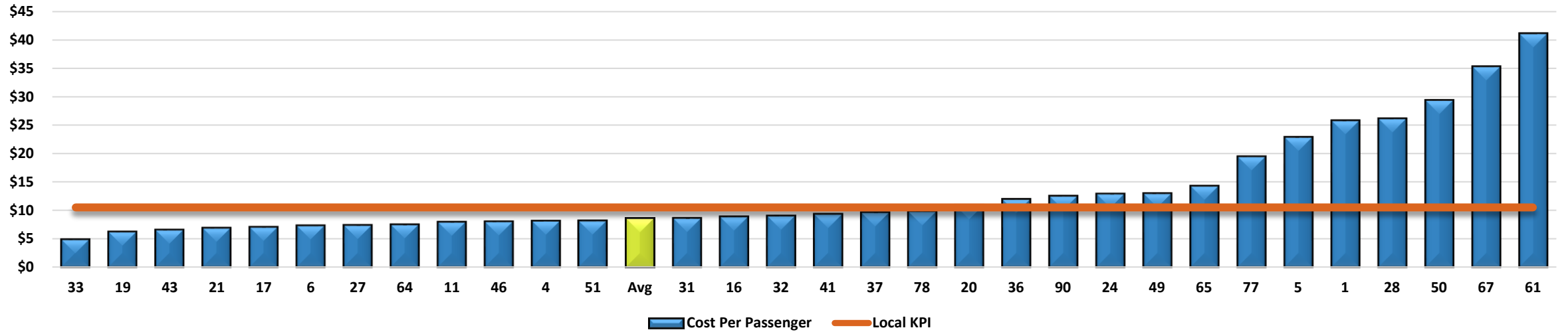
Productivity - Local



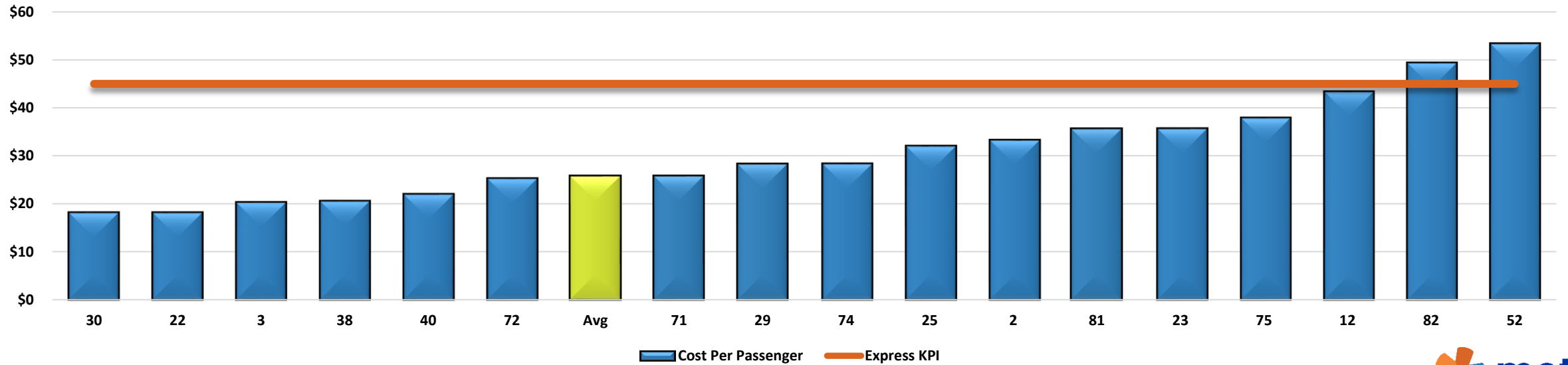
Productivity – Express



Cost Per Passenger – Local



Cost Per Passenger – Express



On-Time Performance Local & Express Service (Last 12 Months)

