



SORTA/Metro  
Planning and Operations  
April 15, 2025  
9:00 am-10:00 am Eastern Time

## SORTA PLANNING AND OPERATIONS COMMITTEE MEETING

TUESDAY, APRIL 15th, 2025 - 9:00 A.M.

SORTA/METRO AT HUNTINGTON CENTER,

SORTA BOARD ROOM (6th FLOOR)

525 VINE STREET,

CINCINNATI, OHIO 45202

### **General Items:**

Call to Order

Pledge of Allegiance

- 1 Approval of Planning and Operations Committee Minutes: March 18th, 2025

### **Briefing Items**

- 2 Good News! (Executive Team)
- 3 2025 Park & Ride Update (Jason Roe/Khaled Shammout)
- 4 Fare Restructuring Introduction (Tim Walker)
  - 4.1 Fare Restructuring Presentation (Dave Etienne)
- 5 RTC Flood Operations (Mike Weil/Bill Spraul)
- 6 Ridership and Service Quality Report as of March 31st, 2025 (Khaled Shammout/Bill Spraul)
 

Action Items Matrix (John Ravasio)
- 7 Proposed Resolution: Contract Modification for 22016-R18-5 Paycor HRIS system (Adriene Hairston)
  - 7.1 Action Item:
- 8 Proposed Resolution: Contract Modification for 146-2024 Alternate Energy Consultant (Mary Huller)
  - 8.1 Action Item:
- 9 Proposed Resolution: Contract Award for 132-2024 Queensgate Retaining Wall Design (Jeff Mundstock)
  - 9.1 Action Item:
- 10 Proposed Resolution: Contract Award for 134-2024 Long Range Transit Plan (Khaled Shammout)
  - 10.1 Action Item:

- 11 Proposed Resolution: Contract Award for 001-2025 Operator Uniforms  
(Sean O'Leary)

11.1 Action Item:

- 12 Proposed Resolution: Contract Award for 015-2025 FareBox Workroom  
Expansion (Jeff Mundstock)

12.1 Action Item:

Other Items:

New Business

The next regular meeting of the Planning & Operations Committee has  
been scheduled for

**Tuesday, May 20th, 2025, at 9:00 a.m**

PLANNING AND OPERATIONS COMMITTEE  
TUESDAY, MARCH 18<sup>th</sup>, 2025 – 9:00 A.M.  
SORTA/METRO AT HUNTINGTON CENTER  
6<sup>th</sup> FLOOR SORTA BOARD ROOM  
525 VINE STREET  
CINCINNATI, OHIO 45202

COMMITTEE MEMEBERS APPOINTED: *Dan Driehaus (Chair), Tony Brice Jr, Trent Emeneker, Pete Metz, Gwen Robinson, and Sara Sheets*

COMMITTEE/BOARD MEMBERS PRESENT: Tianay Amat, Tony Brice, Chelsea Clark, Dan Driehaus, Pete Metz, Briana Moss, Sara Sheets, and KZ Smith

COMMITTEE MEMBERS ABSENT: Jay Bedi, Trent Emeneker, Blake Ethridge, Kala Gibson, Neil Kelly, Greg Simpson, and Sonja Taylor

STAFF MEMBERS PRESENT: Andy Aiello, Steve Anderson, John Edmondson, Darryl Haley, Adriene Hairston, Elaine Hipps, Brandy Jones, Natalie Krusling, Bradley Mason, John Ravasio, Jason Roe, Tony Russo, Kevin Ruth, Mark Samaan, Khaled Shammout, Randy Stidham, Bill Spraul, Josh Van Horn and Tim Walker

OTHERS PRESENT: Kim Schaefer (Vory's)

1. **Call to Order**

Mr. Driehaus called the meeting to order.

2. **Pledge of Allegiance**

The Pledge of Allegiance was recited.

3. **Approval of Minutes of February 18<sup>th</sup>, 2025**

Mr. Driehaus made a motion and Ms. Clark seconded the motion to approve the minutes of the February 18<sup>th</sup>, 2025, meeting.

By voice vote the committee approved the minutes.

4. **Good News!**

The Executive Team presented the Good News report. Ms. Hairston shared the January Silver Award recipients. Mr. Ravasio congratulated Christina Harvey as being selected as Manager of the Year by the Ohio Chapter of the National Institute for Government Purchasing, Ms. Jones reviewed the Transit Infrastructure Fund Signing, Metro Meets with State & Federal Legislators, Go Red, Go Metro! and Transit Appreciation Day slides.

The Committee accepted the report as presented.

5. **Ridership Report**

Mr. Shammout and Mr. Spraul presented the February 2025 ridership reports. Total ridership for the month of February was 1,029,190 or 10.00% unfavorable to budget.

Mr. Shammout and Mr. Spraul presented the February 2025 MetroNow reports. Total ridership for the month of January was 9,406 or 27.1% favorable to budget.

Mr. Shammout and Mr. Spraul presented the February 2025 Access ridership reports. Total ridership for the month of February was 13,427 or 12.5% unfavorable to budget.

The Committee accepted the report as presented.

6. **Proposed Resolution: Approval of 2025-2027 Title VI Program Update**

Mr. Anderson requested approval for the 2025-2027 Title VI Update.

The Committee agreed to recommend the resolution to the full Board for approval on the consent agenda.

7. **Proposed Resolution: Contract Modification for 21-2022 Regional Paratransit Consultant**

Mr. Ravasio requested approval for Modified Contract No. 21-2022 Regional Paratransit Consultant.

The Committee agreed to recommend the resolution to the full Board for approval on the consent agenda.

8. **Proposed Resolution: Contract Award for 096-2024 Business Intelligence (BI) Dashboard**

Mr. Ravasio requested approval for Contract No. 096-2024 Business Intelligence (BI) Dashboard.

The Committee agreed to recommend the resolution to the full Board for approval on the consent agenda.

9. **Proposed Resolution: Contract Award for 003-2025 Motor Oil**

Mr. Ravasio requested approval for Contract No. 003-2025 Motor Oil.

The Committee agreed to recommend the resolution to the full Board for approval on the consent agenda.

10. **Proposed Resolution: Contract Award for 010-2025 Breakroom Renovations**

Mr. Ravasio requested approval for Contract No. 010-2025 Breakroom Renovations.

The Committee agreed to recommend the resolution to the full Board for approval on the consent agenda.

11. **Other Items**

Mr. Brice asked for clarity in regards to the the breakroom renovations action item.

Ms. Clark asked ELT if we have agency procedural guidelines in place.

Mr. Haley and Mr. Aiello discussed what has happened lately in the government.

12. **New Business**

The next regular meeting of the Planning and Operations Committee has been scheduled for **Tuesday, April 15<sup>th</sup>, 2025, at 9:00 A.M.**

13. **Adjournment**

The meeting adjourned at 9:31 A.M.





# Planning & Operations: Good News

April 15, 2025



# February Silver Wheel Award Recipients



Leadership  
Employee of the Month  
**Wayne Strunk**



Administrative & Support  
Employee of the Month  
**Tenecia LeFlore**



## February Silver Wheel Award Recipients



Queensgate  
Operator of the Month  
**Wayne Shaw**



Queensgate Maintenance  
Employee of the Month  
**Anthony Worsham**





# February Silver Wheel Award Recipients



Bond Hill  
Operator of the Month  
**Mike Cassinelli**



Bond Hill Maintenance  
Employee of the Month  
**Jacob Sparks**



Access  
Employee of the Month  
**Murwin Dooley**

# Metro Wins APTA Security Award

Metro received the American Public Transit Association's (APTA) 2025 Bus Security Certificate of Merit Award during the annual Bus Safety, Security & Emergency Management Excellence Awards. The Safety & Security team was recognized during the APTA Mobility Conference last week for their efforts and focus on ensuring a safe and secure work environment for our passengers and team members. Well done!



## Congrats, Khaled!

Congratulations to Khaled Shammout on his promotion to Deputy Innovation & Vision Officer.

Khaled has been instrumental in the design and implementation of the Reinventing Metro service improvements and other key strategic projects.





# The Future of Greater Cincinnati Panel

Deputy General Manager **Andy Aiello** joined an esteemed panel of leaders for the Cincinnati Business Courier's "Future of Greater Cincinnati" discussion, where he shared insights into how the region's investment in transit is helping position the community for growth. Look for the event recap feature in the April 25 issue of the Courier.



# Dater High Visits Metro

Several Metro team members participated in a lunch and learn and tour with 30+ students from Dater High School's Supply Chain and Logistics Program. The students learned about various career opportunities within Metro and participated in a tour of the Queensgate Facility to do a deeper dive into what it takes to support Metro's operations. Students were exposed to real-world scenarios and decision-making in concepts like receiving, warehousing, issuing, accuracy methods and more.





# Metro Hosts Small Business Training



In February, Metro's Procurement Team partnered with the Small Business Administration and the Minority Business Assistance Centers to host a training for small businesses on how to access capital. The panelist included representatives from Huntington Bank, First Financial Bank, City of Cincinnati, Minority Business Assistance Center and more. The event saw more than 70 attendees – the largest attendance at one of the quarterly trainings thus far!

Next training is April 30 at noon at the Red Cross. Learn how to become a business partner on the MetroRapid project. Register free on Eventbrite.

# MetroRapid to Hold Community Open Houses

The public is invited to attend an upcoming MetroRapid open house to provide final feedback on the community selected station names and details following the most recent robust community feedback sessions in March.

- May 14 Downtown Library, 11 a.m. - 2 p.m. & 4-7 p.m.
- May 15 Bond Hill Community Center, 3-7 p.m.
- May 16 College Hill Rec Center, 3-7 p.m.

Additional events to learn more about the project:

May 17 Avondale Health Fair, 1-5 p.m.

May 21 Northside Farmers Market, 3-7 p.m.





# Opening Day: A Metro Home Run

On Reds Opening Day, Metro provided 46K trips on fixed-route, which was a 27% increase over an average weekday and more than 5K trips over Opening Day 2024.

Thank you to the Metro team family and friends who participated in the Opening Day Parade where “Evie” was a crowd favorite.



## New Signage Goes Up

The Facilities and Body Shop teams have been hard at work bringing to life our new brand. They installed new branding exterior signage at the Queensgate, Bond Hill and Access Facilities.

They also installed the new branding on the mini-bus at the Cincinnati Children's Museum at the Museum Center for all to enjoy.





# ...And That's the News!



## Go Reds!



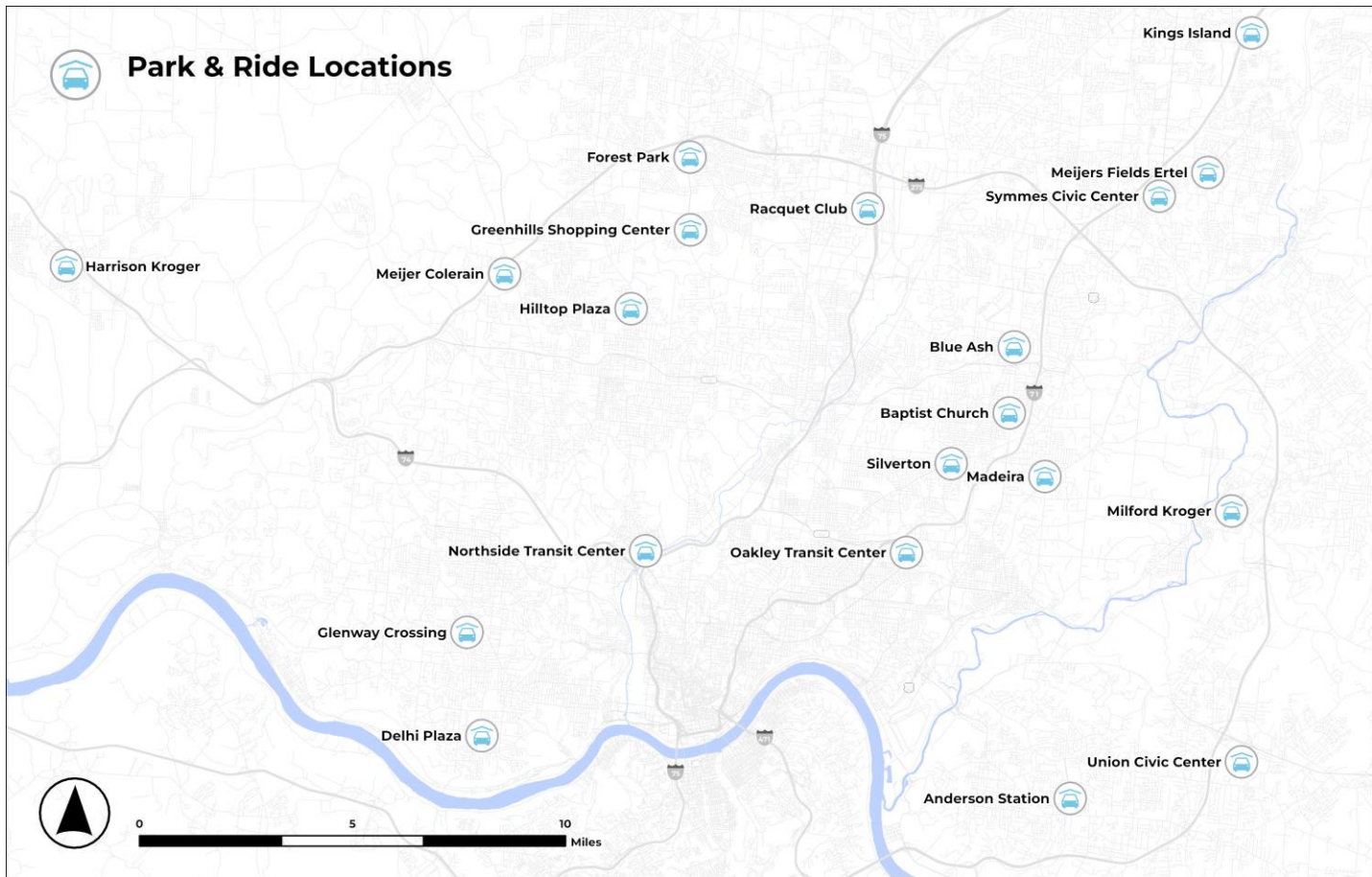




## Park & Ride Update: Planning and Ops Committee

April 15<sup>th</sup>, 2025

# Park & Ride Locations





# Blue Ash Park & Ride



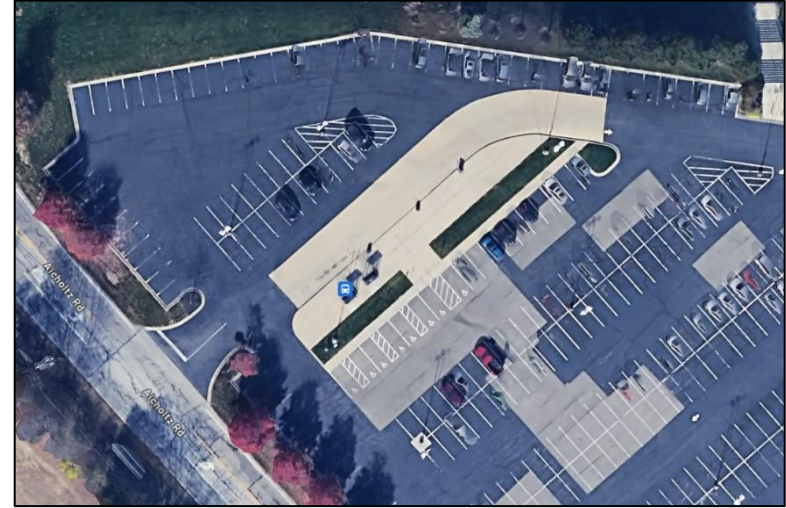
Located at the intersections of Blue Ash Rd and Cooper Rd plus Blue Ash Rd and Hunt Rd the Blue Ash Park & Ride locations serve Route 3x – Montgomery to Downtown.

The 3x runs Monday through Friday, 6 am to 8:45 am and 3:30 pm to 6:30 pm.

This Park and Ride has 30 parking spaces with two shelters to serve Metro riders.



# Union Township Civic Center Park & Ride



Located at 4350 Aicholtz Rd the Union Township Civic Center serves Route 82x – Eastgate to Downtown. This Park and Ride has 400 parking spaces with two shelters to serve Metro riders.

# Forest Park, Park & Ride



Located at 1160 Kemper Meadow the Forest Park, Park & Ride serves Route 20 (Forest Park - Downtown), Route 23x (Forest Park to Downtown Express), and Route 67 (Kemper Crosstown). This Park and Ride has 120 parking spaces and a shelter to serve Metro riders.



# Current Park & Rides



**Silverton**



**Queen City Racquet Club**



**Symmes Township**



**Kings Island**

# Current Park & Rides Stats

Name	Address	Capacity	Avg Car Count	Avg Utilization %	2019 Avg Car Count	2019 Avg Utilization %
Anderson Center Station	7832 Five Mile Road	190	75	39%	48	25%
Blue Ash	Blue Ash Ave & Cooper Road	38	11	28%	23	61%
Delhi Plaza	4940-4990 Delhi Pike	36	2	6%	20	56%
Forest Park	1160 Kemper Meadow	120	35	29%	19	16%
Glenway Crossing Transit Center	5080 Glenwaycrossing Way	70	3	4%	12	17%
Greenhills Shopping Center	44 Eswin @ Winton Road	25	1	4%	6	24%
Harrison Center	10553 Harrison Ave	150	2	1%	48	32%
Hilltop Plaza	8062-8084 Hamilton Ave	30	1	3%	5	17%
Kenwood Baptist Church	8341 Kenwood Road	75	5	7%	10	13%
Kings Island	Kings Island Drive at Brandt	160	79	49%	117	73%
Madeira	Dawson Road & Miami Ave	12	1	6%	2	17%
Meijer Colerain Township	3711 Stone Creek Blvd	75	0	0%	22	29%
Meijer Fields Ertel	3911 W SR 223	75	21	28%	8	11%
Milford Kroger	796 Main Street	40	8	21%	11	28%
Silverton	7000 Montgomery Road	60	2	3%	6	10%
Symmes Township	8871 Weekly Lane	25	4	16%	12	48%
Queen City Raquet Club	11275 Chester Road	50	5	11%	13	26%
Union Township Civic Center	4350 Aicholtz	400	28	7%	41	10%
Oakley Transit Center	3314 Ibsen Ave	10	1	7%	2	20%

# Opportunities

- **Improved signage (monument signs & parking location signs)**
- **Wayfinding signs that guides the public to an existing Metro Park & Ride facility**
- **Improved website communication**
- **Amenities**

# Questions?

	Ridership	Bud	Bud		Act	Bud		Annualized
(thousands)	Bud	2025	2025	Annualized	2025	2025	Annualized	2025
	2025	Increase	Impact	Impact	Increase	Impact	Impact	Var
Regular	12,882	10.0%	\$644	\$1,288	10.1%	\$651	\$1,301	\$13
CPS	1,639	0.0%	-	-	0.0%	-	-	-
<b>Subtotal Fixed Route</b>	<b>14,521</b>		<b>\$644</b>	<b>\$1,288</b>		<b>\$651</b>	<b>\$1,301</b>	<b>\$13</b>
Access	188	10.0%	9	19	10.0%	9	19	-
MetroNow!	130	10.0%	7	13	25.0%	16	33	20
<b>Total</b>	<b>14,839</b>	<b>10.0%</b>	<b>\$660</b>	<b>\$1,320</b>	<b>10.2%</b>	<b>\$676</b>	<b>\$1,352</b>	<b>\$32</b>

## Revenue

- **Actual Fare Increase of 10.2% compared to budgeted Fare Increase of 10.0% due to MetroNow! And Express routes at a 13.0% increase**
- **Fare increase implementation of 7/1 has 2025 impact of \$676k and full year impact of \$1,352k**

## Ridership

- **2025 Budget for Ridership includes no decrease related to Fare Increase as programs such as Account Based Ticketing and Rewards programs would largely offset the impact of a Fare Increase**
- **The Simpson-Curtin model estimates on average a 10% increase in fares will result in a 3.3% decrease in ridership due to fare elasticity**
- **Recent historical experience suggests a minimal to no impact (possibly 0 – 2%)**





# REINVENTING METRO

## April 15, 2025







**Dave Etienne**

Director of Marketing

- This fare restructuring plan is proposed; effective July 16, 2025 if approved.
- Complete comment form at this meeting.
- Complete online comment form at [go-metro.com/input](https://go-metro.com/input).
- Send comments to [RouteComments@go-metro.com](mailto:RouteComments@go-metro.com).
- All feedback received by 11:59 p.m. on April 18, 2025 will be considered in final decision-making by Metro Board.



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# Keeping Our Promises - Reinventing Metro

## Since 2021, we have:

- Implemented 24-hr. service on seven routes
- Launched 7 new crosstown routes
- Expanded & improved weekend service
- Increased frequency and span across most routes for faster service
- Launched MetroNow! on-demand service
- Added free Wi-Fi & charging ports on buses
- Installed 156 new benches & 30 shelters
- Awarded more than \$317 million to 104 regional infrastructure projects
- Started design process for MetroRapid
- More improvements to come

# Objectives of Proposed Fare Restructuring Plan



Begin regular, modest fare updates to fund continuing Reinventing Metro service improvements (only the 3<sup>rd</sup> fare update in 20 years).

Simplify payment by matching fare to service type – express (X) or local.

Keep pace with inflation and increasing cost of doing business.

Launch “ride&save” program to ensure frequent riders pay the lowest fare.

# Proposed Fare Restructuring Overview

- Metro services categorized as either local or express no matter where they go or distance traveled; commuter service will be known as local
- All local routes fare - \$2.20/\$1.10 half-fare
- All routes with an “X” (express) fare - \$3.00/\$1.50 half-fare
- Elimination of Suburban County Express fare (Rt. 71 and Rt. 82)
- Fare Deal and MVP monthly sticker - \$44.00
- Access fare – 1-ride \$4.40/ticket book \$44.00

# Proposed Fare Restructuring Overview Continued

- MetroNow! 1-ride fare - \$2.50
  
- 30-day rolling passes
  - Local - \$88.00
  - Express - \$120.00
  - Metro/TANK - \$105

## More Ways to Pay Your Fare

- Physical passes– available only from the sales office, ticket vending machines, Metro's Fair Deal office, and online order through Metro's website.
- Cash
- **Introducing: Ride&Save** | Guaranteed Lowest Fare – Automatically.
  - **Transit App w/ EZFare**
  - **EZFare Smart Cards**
    - Smart cards can be purchased at Metro sales offices and reloaded at both sales offices and participating local retailers. A full list of reload locations will be available on Metro's website.

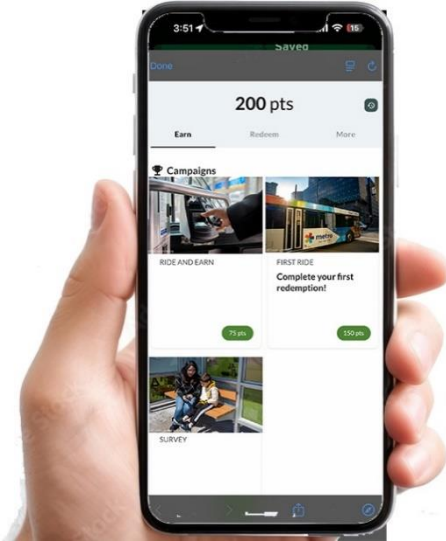


## How Does Ride&Save Work?

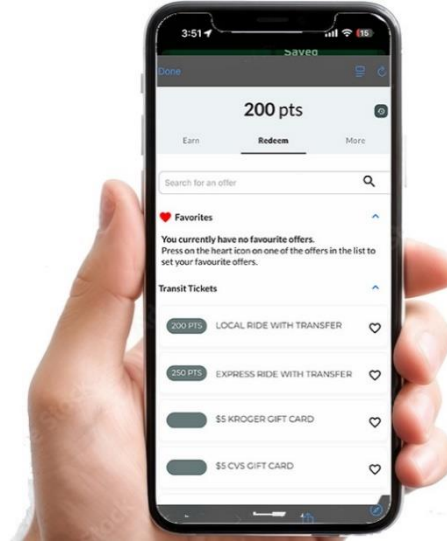
- Instead of buying passes in advance, riders preload value through the Transit App with w/EZFare or Smart Cards.
- Fares are automatically deducted upon scan.
- Ride&Save guarantees the lowest fare over a 24-hour or 30-day period.
- Once you reach the 24-hour or 30-day fare rate, you won't be charged for additional rides during that period.
- Fares are automatically tracked as you ride using your smart card or Transit App w/EZFare.
- Simply keep scanning or tapping your card—no need to worry about overspending.
- Charges resume at the start of the next fare cap period (24-hour or 30-day).
- 1-ride tickets, day, and 30-day passes will no longer be sold in the app.



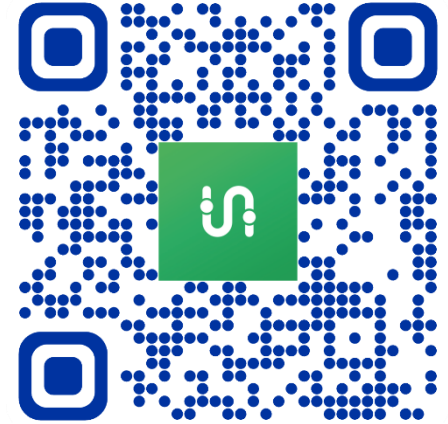
# Rider Rewards Program – Launched April 15



Earn points by signing up for Rider Rewards, riding Metro, taking part in surveys, referring friends or family, and more.



Redeem points for digital Metro passes, or gift cards from an expanding list of retailers.



**Download the  
Transit App**





**= Big savings for you!**

Works with  
ride&save to make  
fare go even  
further.

Rider Rewards  
Program provides  
incentives to  
frequent riders.

Redeem points for  
free rides or gift  
cards to Kroger,  
CVS, Walgreens,  
Red Bike, Queen  
City card and  
more to come.

Earn points by  
riding the bus and  
participating in  
other activities—  
up to three rides  
per week count  
toward your  
rewards.



# Schedule of Public Meetings

- April 16, 2025 – Main Public Library in-person meeting
- April 17, 2025 – 10 a.m. – Noon virtual meeting
- April 17, 2025 – 4 – 6 p.m. virtual meeting



- This fare restructuring plan is proposed; effective July 16, 2025 if approved.
- Complete comment form at this meeting.
- Complete online comment form at [go-metro.com/input](https://go-metro.com/input).
- Send comments to [RouteComments@go-metro.com](mailto:RouteComments@go-metro.com).
- All feedback received by 11:59 p.m. on April 18, 2025 will be considered in final decision-making by Metro Board.



# Feedback Wanted

- This fare restructuring plan is proposed; become effective July 16, 2025 if approved.
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## Feedback Wanted



**PROVIDE FEEDBACK**





# **Thank you for attending!**





**Riverfront Transit Center (RTC) Ohio River  
Flooding  
April 15, 2025**

- Riverfront Transit Center was completed and opened in 2001 as a part of the Fort Washington Way Reconstruction Project
- It runs underneath Second St, from Central Ave to Broadway with outdoor car parking lots.
- The actual enclosed portion runs from Elm St to Main St.
- The RTC includes bus parking bays, pedestrian areas, a few small offices, elevators and stairwells to Second St.
- The RTC is in the Ohio River flood plain and the northside wall is a flood wall for the interstate.
- The RTC is subject to floodwaters when the river exceeds 56 feet.



# Current Situation

- As weather advisories predicted flooding, Metro and the city were proactive and decided to close and secure the RTC.
- On April 4<sup>th</sup>:
  - All equipment and vehicles were removed
  - Elevators were secured at the Second St level.
  - Flood doors were installed which control the amount of water into stairwells, elevators and mechanical equipment areas





- Floodwaters entered the RTC and have been present since April 4.
- There will be some damage, and a significant clean-up effort required when the flood levels recede.
- Metro staff and the city will coordinate these efforts
- The RTC will then reopen with a target of end of April.





# Questions?



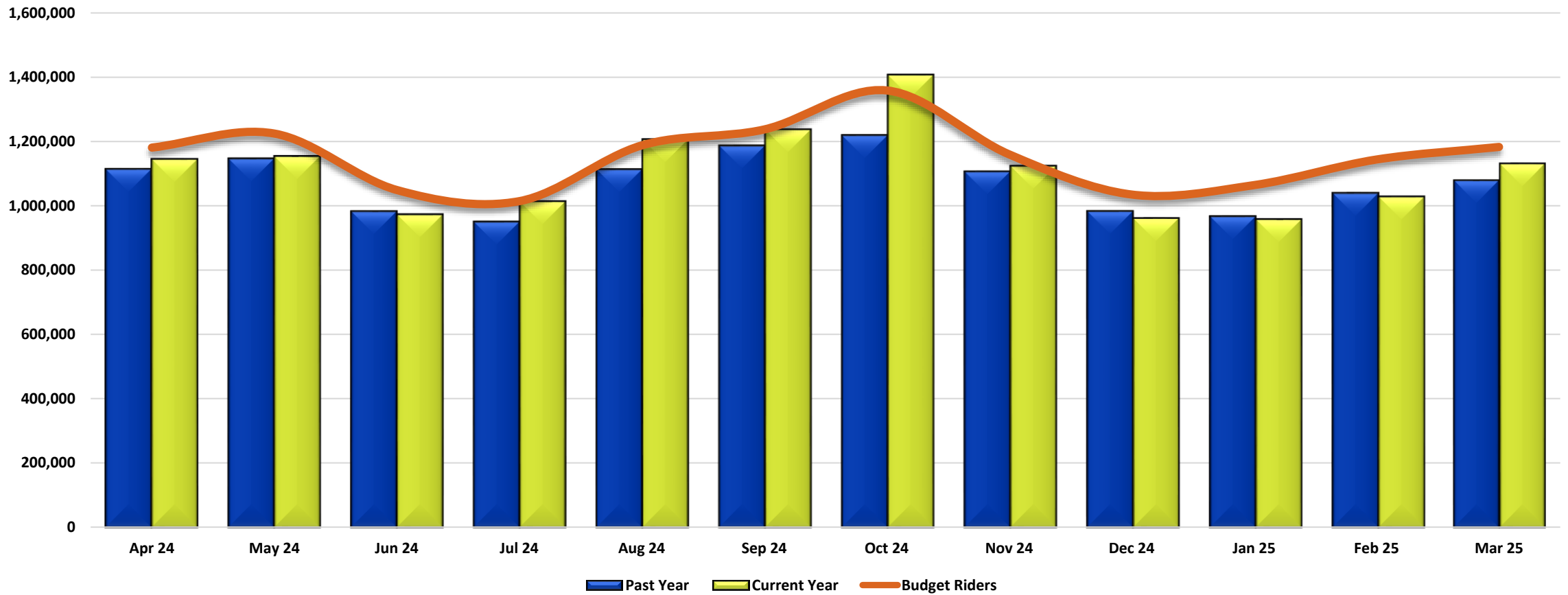


# March 2025 Ridership and Service Quality Report

April 15, 2025 | SPD I

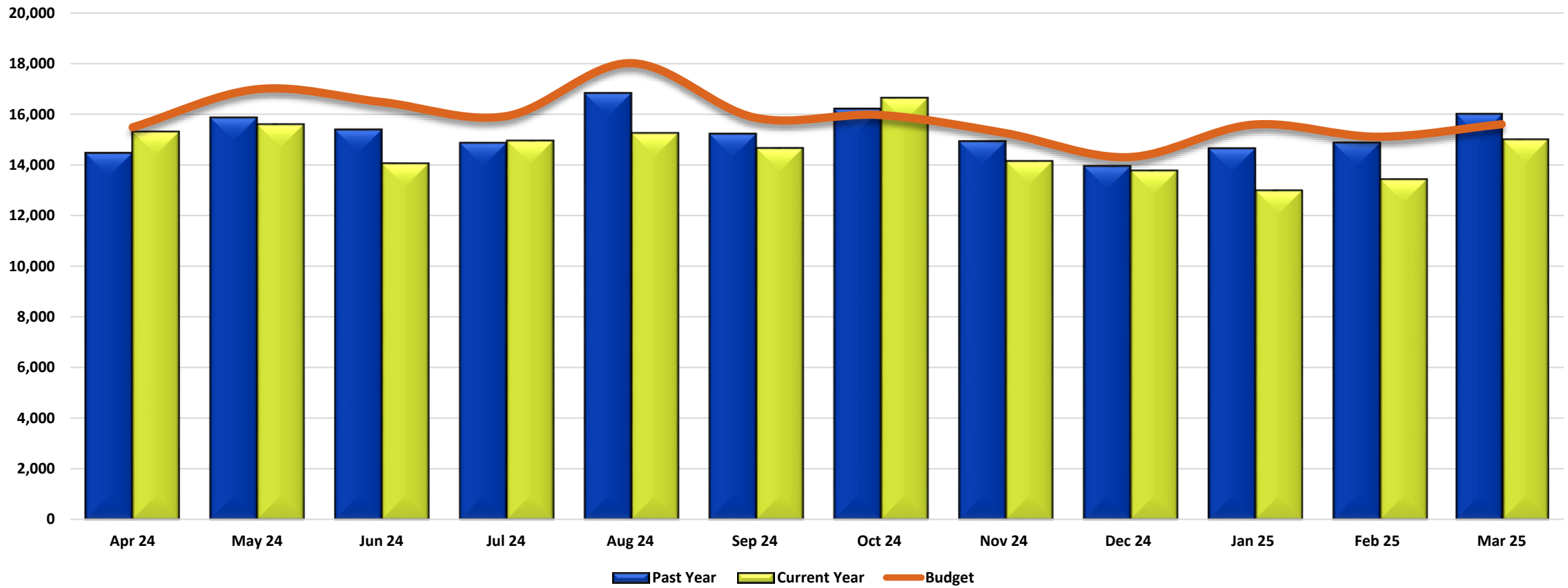


## Total Fixed Route Ridership



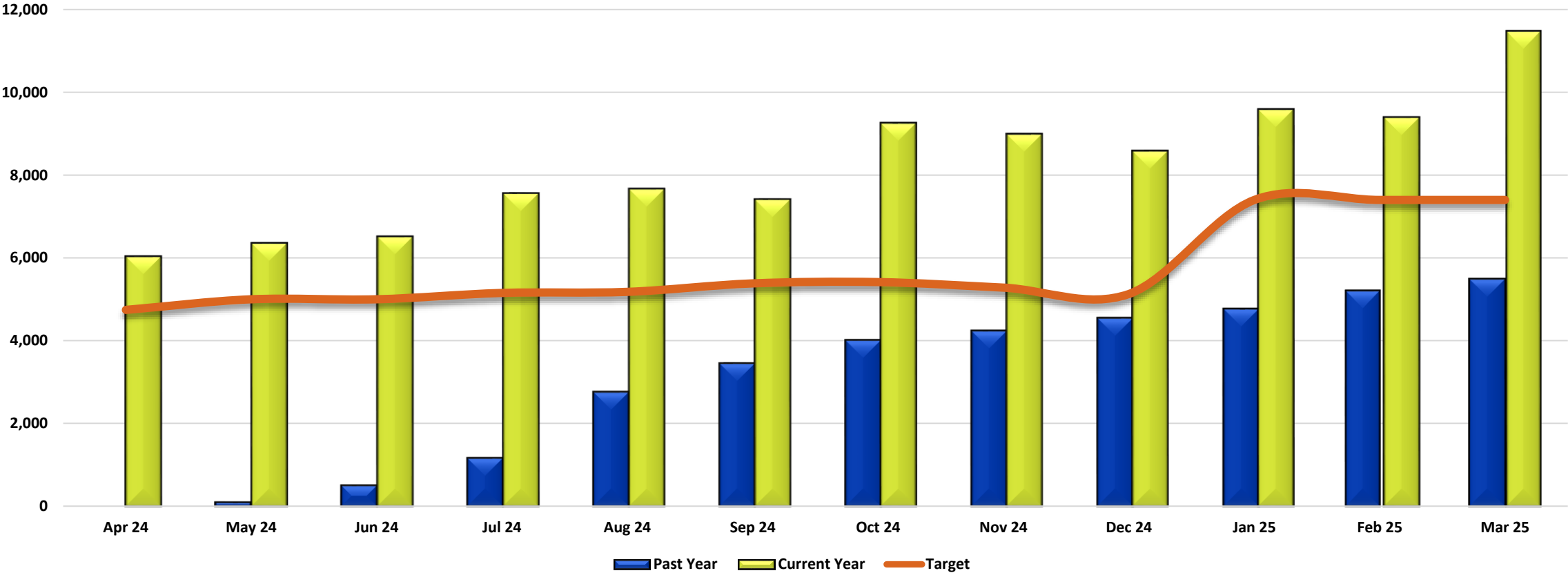
Service	Mar 25 Ridership	Mar 25 Budget	% Budget Variance	Mar 24 Ridership	Past Year % Variance
Fixed-Route	1,132,073	1,183,072	-4.3%	1,079,552	4.9%
Total (YTD)	3,120,073	3,391,366	-8.0%	3,087,092	1.1%

## Total Access Ridership



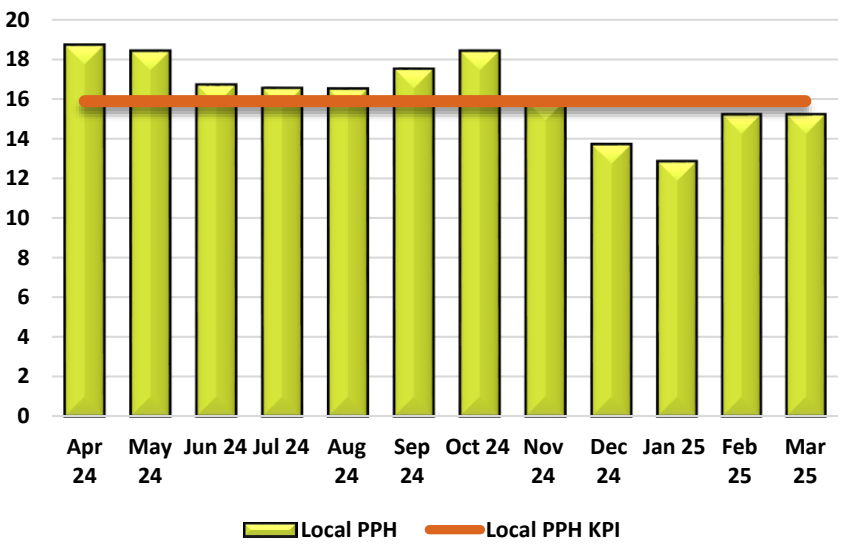
Access	Mar 25 Ridership	Mar 25 Budget	% Budget Variance	Mar 24 Ridership	Past Year % Variance
Total	14,999	15,606	-3.9%	16,017	-6.4%
Total (YTD)	41,413	46,309	-10.6%	44,702	-7.4%

Total MetroNow Ridership

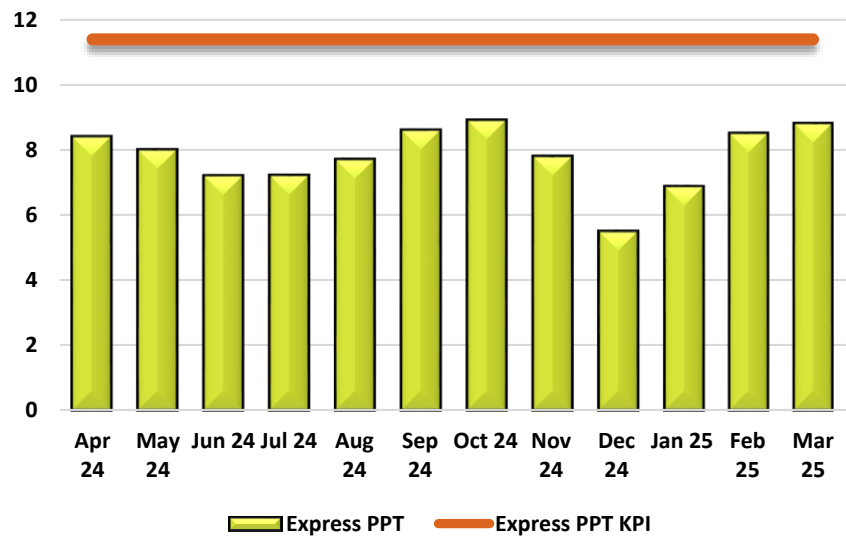


MetroNow	Mar 25 Ridership	Mar 25 Budget	% Budget Variance	Mar 24 Ridership	Past Year % Variance
Total	11,481	7,400	55.1%	5,482	109.4%
Total (YTD)	30,484	22,200	37.3%	15,462	97.2%

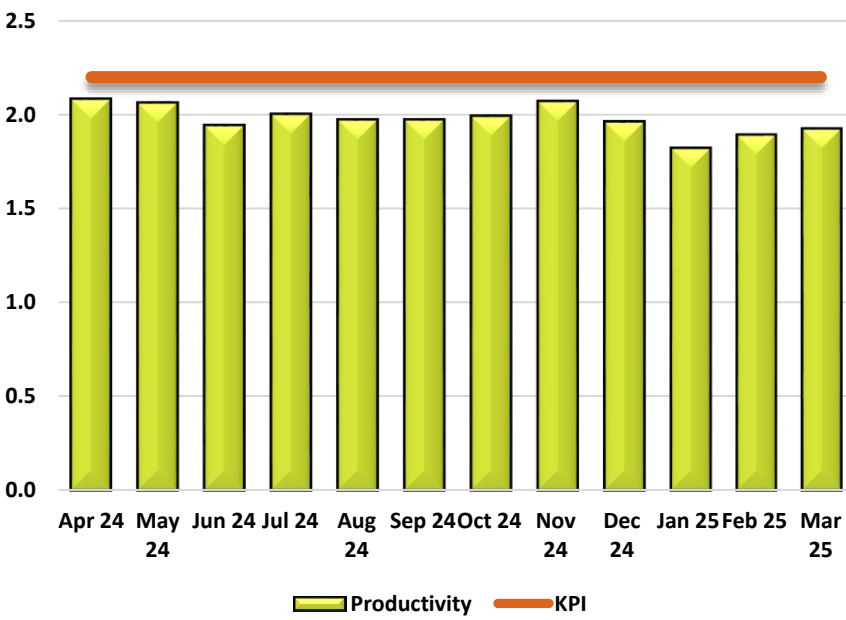
Local Service Productivity



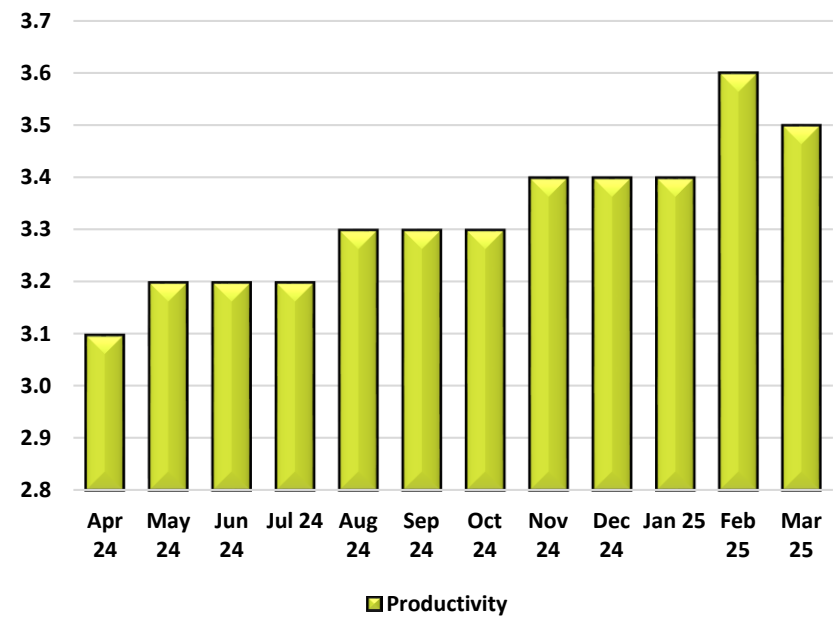
Express Service Productivity



Access Service Productivity



MetroNow Service Productivity

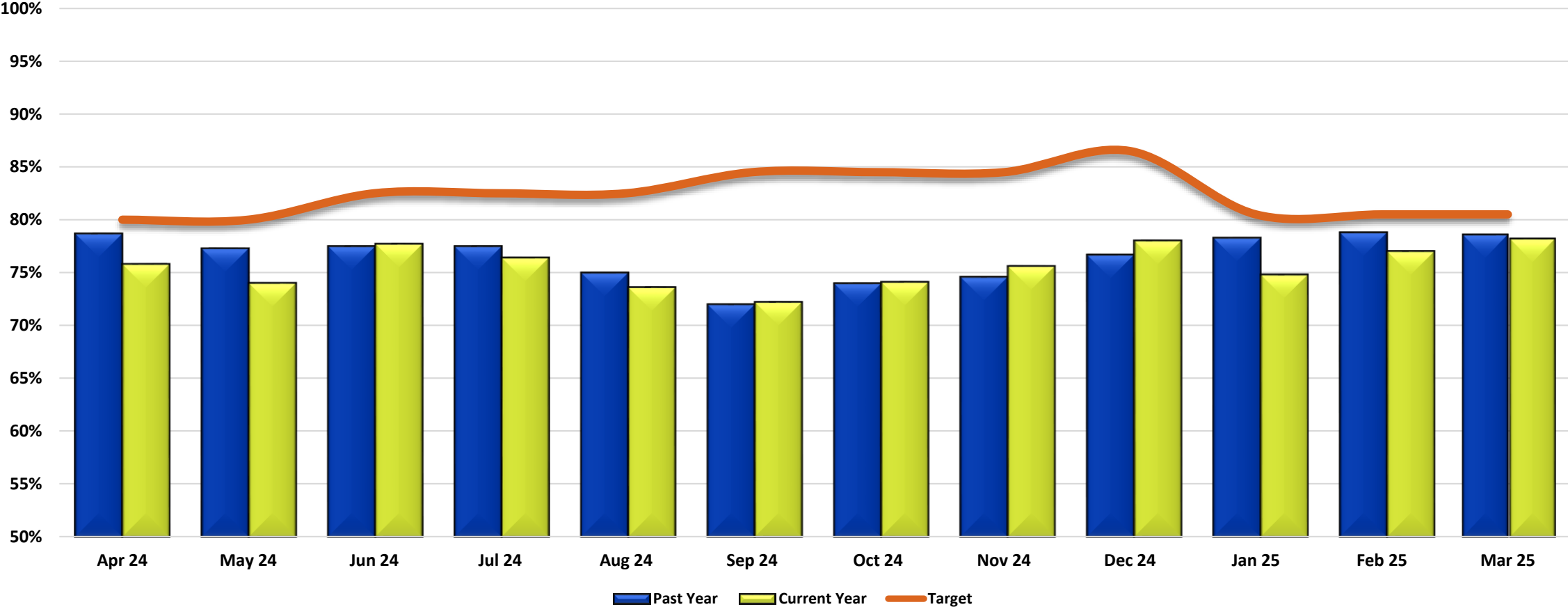


Productivity by Service Type

Service Type	Mar 25 Actual	Mar 25 Budget	Variance
Local Pass/Hour	15.2	15.9	-0.7
Express Pass/Trip	8.8	11.4	-2.6
Access Pass/Hour	192	2.2	-0.3
MetroNow Pass/Hour	3.5	--	--



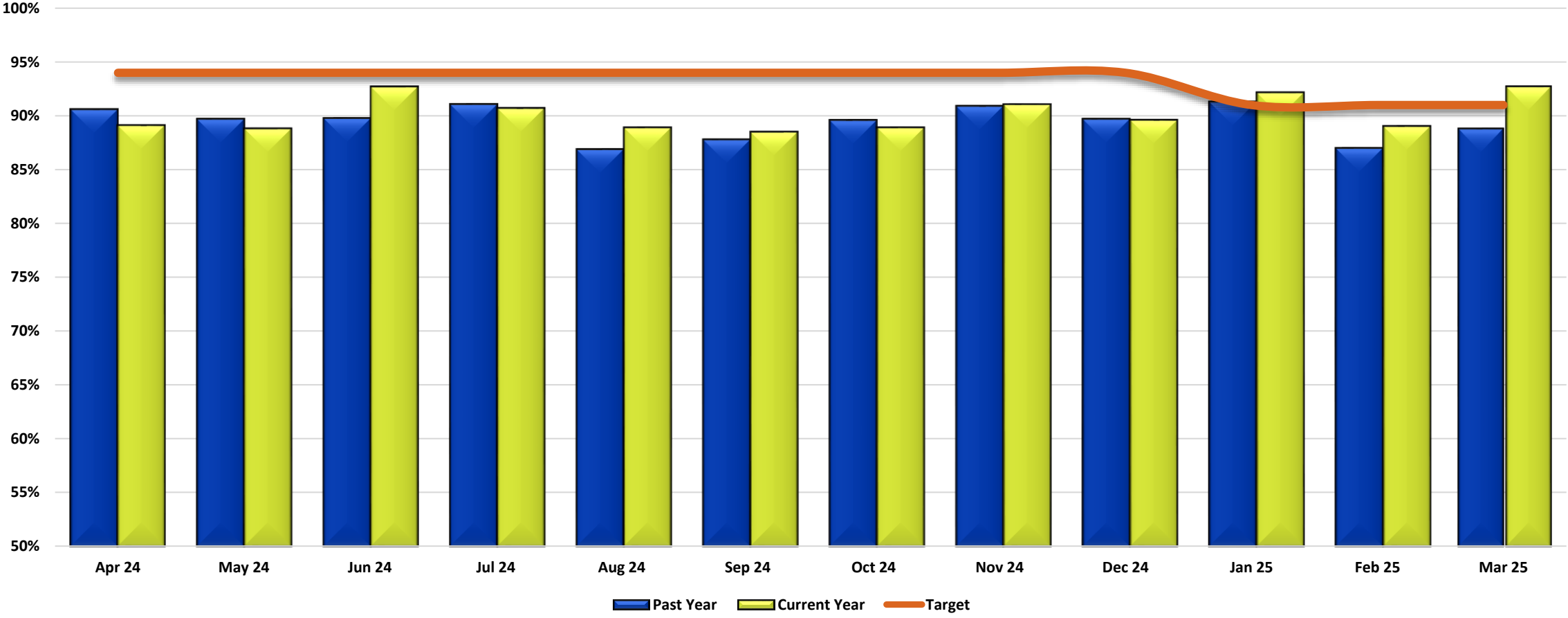
Fixed-Route On-Time Performance



Fixed-Route Service	Mar 25 Actual	Mar 25 KPI Target	Variance
On -Tim e Perform ance	78.2%	80.5%	-2.3%

*\*percentage points*

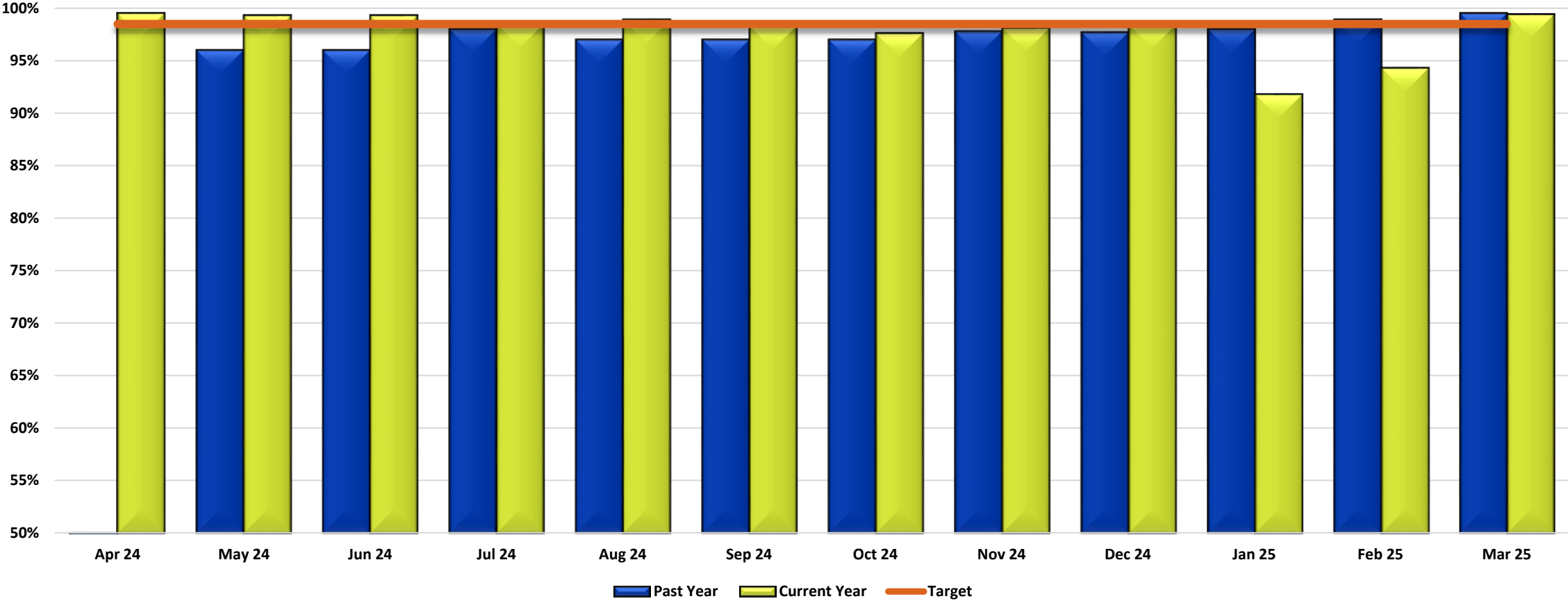
Access On-Time Performance



Access Service	Mar 25 Actual	Mar 25 KPI Target	Variance
On-Time Performance	92.7%	91%	1.7%

*\*percentage points*

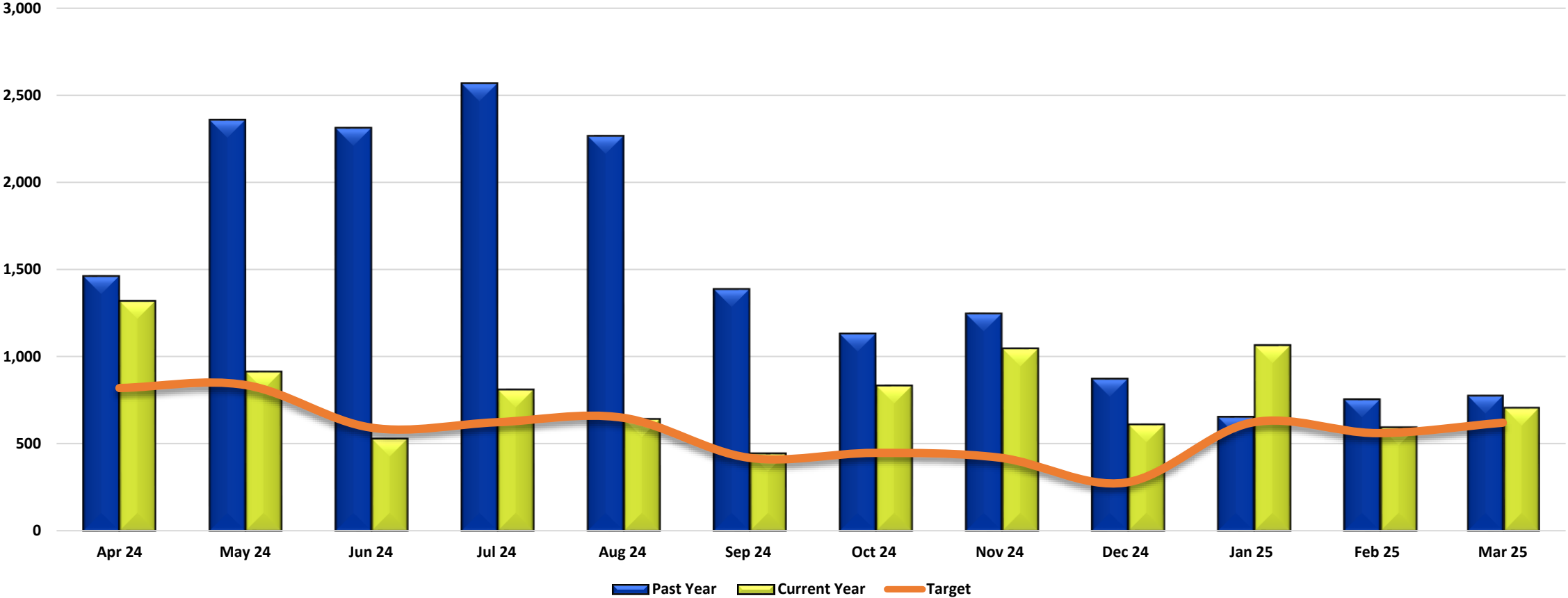
MetroNow On-Time Performance



MetroNow Service	Mar 25 Actual	Mar 25 KPI Target	Variance
On-Time Performance	99.4%	98.5%	0.9%

*\*percentage points*

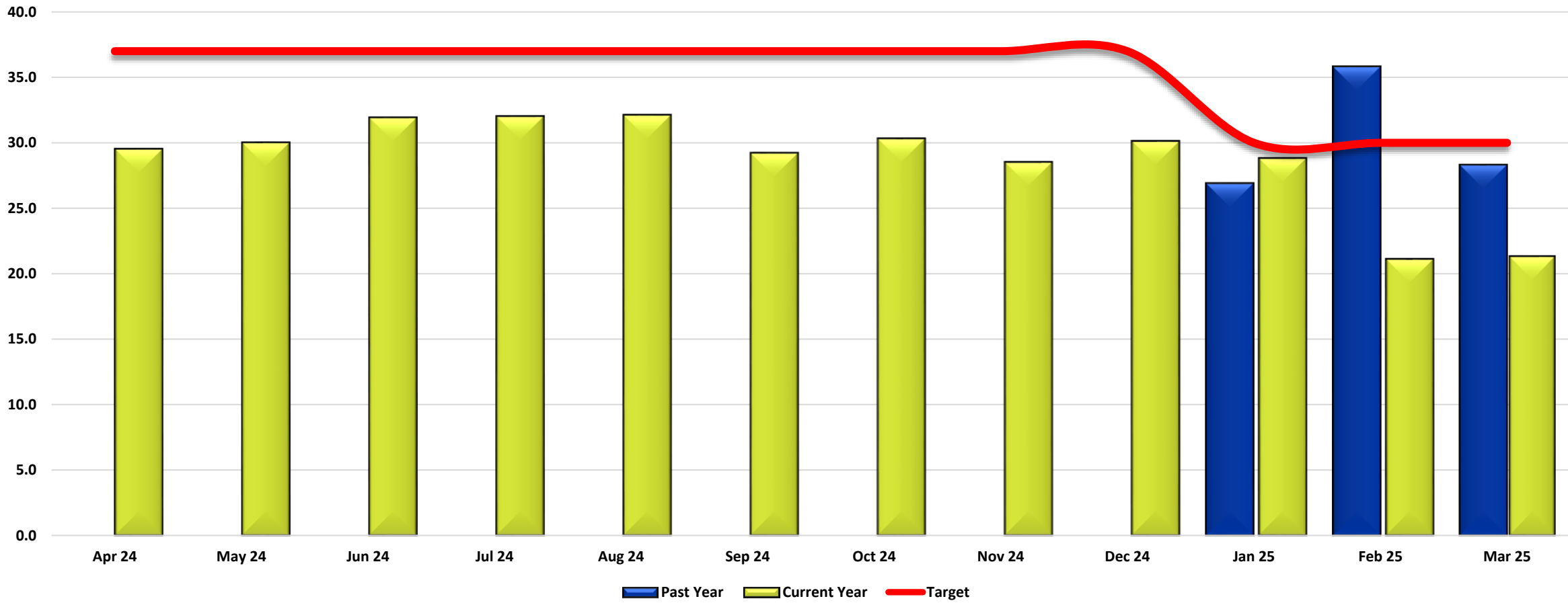
Fixed-Route Missed Trips



Fixed-Route Service	Mar 25 Actual Missed Trips	Mar 25 Trips Scheduled	% of Trips Operated	Monthly Target	End of Year Target
Missed Trips	705	72,978	99.0%	620	310

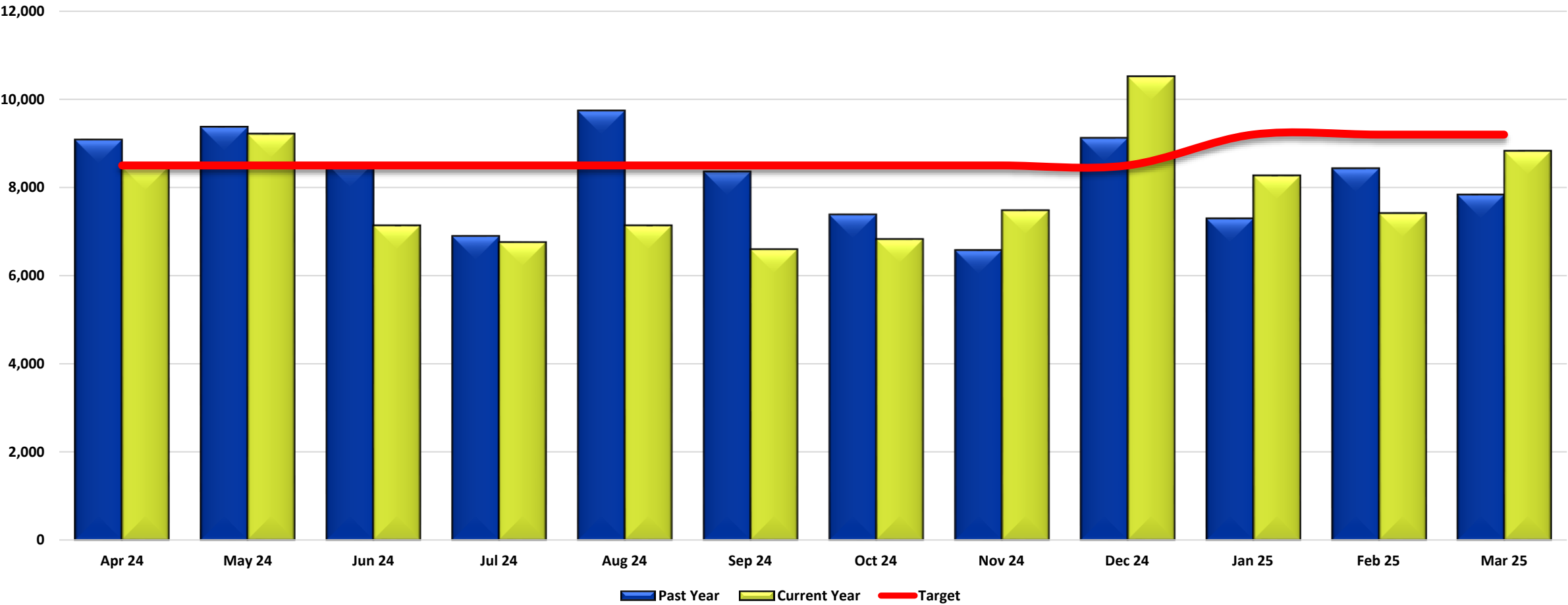


Customer Service Reports per 100k Rides



Fixed-Route Service	Mar 25 Reports/ 100k Rides Made	Mar 25 Reports/ 100k Rides Target	Mar 25 Target/ 100k Rides Variance	Mar 24 Reports/ 100k Rides Made	Mar 24 Reports/ 100k Rides Variance
Customer Service Reports	21.3	30.0	-8.7	28.3	-7.0

Fixed-Route Miles between Mechanical Service Interruptions



Fixed-Route Service	Mar 25 MSI Actual	Mar 25 MSI Target	Mar 25 Target Variance	Mar 24 MSI	Mar 24 MSI Variance
Miles Between Mechanical Service Interruptions (MSI)	8,818	9,200	-382	7,832	+986

Project	Method	Vendor	Award	Term	Funding
2016-R18-5* Paycor HRIS System	Sole Source / Contract Modification	Paycor, Inc.	\$1,382,671 (o) \$131,233 (m) \$1,513,904	10 years Jan 2016 – Dec 2025	Budgeted Local Operating
146-2024* Alternative Energy Consultant	Sole Source / Contract Modification	WSP USA	\$98,773 (o) \$29,375 (m) \$128,168	1 year Nov 2024 – Dec 2025	Combined Federal (80%) and Local (20%) Funds
132-2024 Engineering for QG Retaining Wall & Concrete Replacement	Qualifications Based Solicitation (QBS)	Michael Baker International, Inc.	\$868,974 \$118,496 (15%)	4.5 years May 2025 – Dec 2029	Budgeted Local Capital
134-2024 Long Range Transit Plan	Request for Proposals (RFP)	Alfred Benesch & Company	\$606,382 \$147,937	2 years May 2025 – Apr 2027	Combined Federal (80%) and Local (20%) Funds
001-2025 Operator Uniforms	Request for Proposals (RFP)	Galls, LLC	\$1,573,092	3 years May 2025 – Apr 2028	Budgeted Local Operating
015-2025 FareBox & Fleet Services Office Expansion	Invitation for Bids (IFB)	Jostin Construction, Inc.	\$598,400	1 year May 2025 – Apr 2026	Budgeted Local Capital
*denotes non-competitive or non-negotiable award			Total Awards for Month Total Diversity Spend for Month                     \$3,807,456 \$864,833 (22.7%)		
			Addressable Awards Effective Participation Rate                     \$3,646,848 23.7%		
			2025 Total Spend 2025 Diversity Spend                     \$17,030,978 \$2,782,214 (16.3%)		
			2025 Total Addressable Spend 2025 Effective Participation Rate                     \$13,244,634 21.0%		



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF MODIFIED CONTRACT NO 2016-R18-5 PAYCOR HRIS SYSTEM

WHEREAS:

1. Paycor has been our Payroll/HRIS provider since 2016, an integrated payroll processing/human resource information system.
2. Since 2022, Metro's headcount has grown by 17%, increasing from 1046 to 1225 employees.
3. A contract modification is needed to address the employee headcount increase.
4. SORTA staff recommends approval to execute Modified Contract No. 2016-R18-5, on behalf of Metro and Paycor, Inc., increasing the total not to exceed value from \$1,382,671 to \$1,513,904, an increase of \$131,233.
5. The expenditures have been budgeted with local operating funds.

THEREFORE, BE IT RESOLVED:

6. The board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Modified Contract No. 2016-R18-5, on behalf of Metro and Paycor, Inc., increasing the total not to exceed value from \$1,382,671 to \$1,513,904, an increase of \$131,233.





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## BOARD OF TRUSTEES ACTION ITEM

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**DATE:** April 15, 2025  
**FROM:** John Edmondson, Sr. Director of Procurement  
Adriene Hairston, Chief Human Resources Officer  
**PROJECT NO.:** 2016-R18-5 Paycor HRIS System  
**REQUEST:** Contract Modification

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### **BACKGROUND**

Paycor has been our Payroll/HRIS provider since 2016, providing an integrated payroll processing/human resource information system. Since 2022, Metro's headcount has grown by 17%, increasing from 1046 to 1225 employees.

### **BUSINESS PURPOSE**

A contract modification is needed to add funds to address the headcount growth Metro has consistently experienced over the past few years. Additional funding is required to ensure uninterrupted services for the remainder of the contract life (December 2025).

### **PROJECT FINANCING**

The budget for this project is \$131,233 and was included in the approved FY2025 Operating Budget. The project will be financed using local operating funds.

Pricing is based on the current contract rates, which are valid until December 2025.

As this is a contract modification, the final project cost is flat to budget.

### **PROJECT PROCUREMENT**

The modification is a sole source award and is exempt from the competitive process. As such, no vendor outreach was conducted.

The contract is set to expire on December 31, 2025.

### **PROJECT DIVERSITY**

The modification is a sole source award and is exempt from the vendor diversity review process. As such, no subcontracting opportunities are available and no vendor diversity analysis performed.

### **RECOMMENDED BOARD ACTION**

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute a modification to Contract No. 2016-R18-5, on behalf of Metro with Paycor, Inc., Increasing the total not to exceed value from \$1,382,671 to \$1,513,904, an increase of \$131,233.



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF MODIFIED CONTRACT NO 146-2024 ALTERNATIVE ENERGY CONSULTANT

WHEREAS:

1. SORTA required a consultant to develop an actionable Fuel Transition Plan to a zero-emission fleet, focused on the three elements: 1. Access Vehicle Fleet, 2. Mobility on Demand (MOD) Vehicle Fleet and 3. S-wide Alternative Fuels Infrastructure for Paratransit and MOD vehicles (includes fixed route infrastructure as it relates to paratransit and MOD, Access and Metro Now).
2. A contract modification is needed to add funding to address a Transition Plan Analysis for zero-emissions fleet, focused on 60-foot buses as planned to be used for BRT.
3. SORTA staff recommends approval to execute Modified Contract No. 146-2024, on behalf of Metro and WSP USA, increasing the total not to exceed value from \$98,773 to \$128,168, an increase of \$29,375.
4. The expenditures have been budgeted with Combined Federal (80%) and Local (20%) funds.

THEREFORE, BE IT RESOLVED:

5. The board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Modified Contract No. 146-2024, on behalf of Metro and WSP USA, increasing the total not to exceed value from \$98,773 to \$128,168, an increase of \$29,375.



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**BOARD OF TRUSTEES ACTION ITEM**

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**DATE:** April 15, 2025  
**FROM:** John Edmondson, Sr. Director of Procurement  
Mary Huller, Director of Grants and Administration  
**PROJECT NO.:** 146-2024 Alternative Energy Consultant  
**REQUEST:** Contract Modification

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**BACKGROUND**

SORTA required a consultant to develop an actionable Fuel Transition Plan to a zero-emissions fleet, focused on the three elements: 1) Access Vehicle Fleet, 2) Mobility on Demand (MOD) Vehicle Fleet, and 3) SORTA-wide Alternative Fuels Infrastructure for Paratransit and MOD vehicles (includes fixed route infrastructure as it relates to paratransit and MOD, Access, and Metro Now).

**BUSINESS PURPOSE**

Contract modification is needed to add funding to address a Transition Plan Analysis for zero-emissions fleet, focused on 60-foot buses as planned to be used for BRT.

**PROJECT FINANCING**

The budget for this project is \$29,395 and is included in the approved FY2025 Operating Budget.

The project will be financed using 80% grant funds (\$23,516) and 20% local operating funds (\$5,879).

As this is a contract modification, the final project cost of \$128,168 is flat to budget.

**PROJECT PROCUREMENT**

The modification is a sole source award and is exempt from the competitive process. As such, no vendor outreach was conducted.

The contract is set to expire on December 31, 2025.

**PROJECT DIVERSITY**

The modification is a sole source award and is exempt from the vendor diversity review process. As such, no subcontracting opportunities are available and no vendor diversity analysis performed.

**RECOMMENDED BOARD ACTION**

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute a modification to Contract No. 146-2024, on behalf of Metro with WSP USA, increasing the not to exceed value from \$98,773 to \$128,168, an increase of \$29,375.



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF CONTRACT NO: 132-2024 A&E FOR QUEENSGATE RETAINING WALL

WHEREAS:

1. The Southwest Ohio Transit Authority (SORTA) has improvements and renovations that are required at our garage facilities that include replacement of the retaining wall and concrete repair at the Queensgate Facility.
2. The services of an A&E firm to provide Civil Engineering services are required for all construction projects.
3. SORTA has identified a list of A&E tasks that include the design of an +/- 1,600 foot long by +/- 8-foot-tall concrete retaining wall and the removal and replacement of the exterior concrete driving surface.
4. SORTA staff recommends approval to execute Contract No. 132-2024, on behalf of Metro and Michael Baker International, Inc., at a total cost of \$868,974.
5. The expenditures have been budgeted with local capital funds.

THEREFORE, BE IT RESOLVED:

6. The Board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Contract No. 132-2024, on behalf of Metro and Michael Baker International, Inc., at a total cost of \$868,974.





## BOARD OF TRUSTEES ACTION ITEM

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**DATE:** April 15, 2025  
**FROM:** John Edmondson, Sr. Director of Procurement  
 Jeff Mundstock, Director of Fleet & Facilities  
**PROJECT NO.:** 132-2024 A&E for Queensgate Retaining Wall  
**REQUEST:** Contract Award

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### **BACKGROUND**

The Southwest Ohio Transit Authority (SORTA) has improvements and renovations that are required at our garage facilities that include replacement of the retaining wall and concrete repair at the Queensgate Facility. The services of an A&E firm to provide Civil Engineering services are required for all construction projects.

### **BUSINESS PURPOSE**

SORTA has identified a list of A&E tasks that include the design of an +/- 1,600 foot long by +/- 8-foot-tall concrete retaining wall and the removal and replacement of the exterior concrete driving surface. The new retaining wall will have additional lighting to improve security and will be designed to accommodate an additional bus lane. The concrete removal and replacement will provide the necessary improvements and upgrades to the facility, including the additional bus lane.

### **PROJECT FINANCING**

The budget for this project is \$800,000 and is included in the approved FY2025 Capital Budget. The project will be financed using local capital funds.

The final project cost of \$868,974, which is comprised of \$789,976 base contract award and \$78,998 contingency funds, is **unfavorable to budget by \$68,974**.

### **PROJECT PROCUREMENT**

Pursuant to Ohio Revised Code, qualifications-based solicitations ("QBS") are required when procuring architectural and engineering services. Under this method, firms provide statements of qualifications ("SOQ") in response to solicitation materials. Firms are then evaluated and ranked from most to least qualified based on evaluation criteria included in the solicitation. Metro then negotiates with the highest ranked firm.

Staff targeted 2 vendors known to be capable of providing the required services in addition to those notified through Metro's e-procurement platform. 42 vendors downloaded solicitation materials and 5 submitted responses. All vendor submissions were considered responsive. The evaluation of responses is in the table below:



Vendor	Firm Experience (Subjective) Points Based 350 Points (33.3%)	Firm Qualifications (Subjective) Points Based 300 Points (28.6%)	Staff Qualifications & Experience (Subjective) Points Based 250 Points (23.8%)	Project Approach (Subjective) Points Based 100 Points (9.5%)	Small and Disadvantaged Business Utilization (Objective) Points Based 50 Points (4.8%)	Total Score (Max Score 1050)
Michael Baker International	346.7	291.7	245	98.3	30	1011.67
Burgess & Niple, Inc.	333.3	268.3	225	95	50	971.67
American Structurepoint, Inc.	331.7	278.3	235	98.3	10	953.33
Prime Engineering, Inc.	318	270	220	98.3	20	926.33
Civil Solutions Associates, Inc.	290	268.3	218.3	93.3	50	920

Michael Baker International, Inc. was considered the most qualified firm. The final negotiated price is shown below:

<b>Michael Baker International, Inc.</b>
<b>\$789,976</b>

The term of this contract is 4.5 years and includes services such as review and revisions due to change order requests and oversight of construction management functions.

The contract is a firm fixed fee contract and will expire on December 31, 2029.

### **PROJECT DIVERSITY**

Staff determined that an aspirational goal of 14% was appropriate for this contract. An aspirational goal is one in which Metro indicates that ample opportunities for subcontracting exist but are not required for consideration of award.

Staff targeted 74 diverse vendors believed to be capable of performing all or part of the contract requirements. One vendor submitted a proposal that included diverse subcontractors.

The final award value of \$789,976 includes **awards to diverse subcontractors totaling \$118,496, or 15%** of the total award. **All subcontractors are new to Metro.**

### **RECOMMENDED BOARD ACTION**

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute Contract No. 132-2024, on behalf of Metro with Michael Baker International, Inc., with a not to exceed value of \$868,974.



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF CONTRACT NO: 134-2024 LONG RANGE TRANSIT PLAN

WHEREAS:

1. SORTA is embarking on a comprehensive initiative to develop a forward-thinking long-range plan, aimed at guiding the future of transit services in the Greater Cincinnati region.
2. This plan will address key questions about the region's evolution by 2040, focusing on anticipated demographic shifts, evolving community patterns, job and housing concentrations, and emerging mobility needs.
3. The Southwest Ohio Regional Transit Authority (SORTA) created and implemented a short-range strategic plan, Reinventing Metro, to improve span and frequency of service, add new routes, launch on-demand service and develop bus rapid transit corridors.
4. SORTA staff recommends approval to execute Contract No. 134-2024, on behalf of Metro and Alfred Benesch & Company, at a total cost of \$606,382.
5. The expenditures have been budgeted with combined federal (80%) and local (20%) funds.

THEREFORE, BE IT RESOLVED:

6. The Board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Contract No. 134-2024, on behalf of Metro and Alfred Benesch & Company, at a total cost of \$606,382.



## BOARD OF TRUSTEES ACTION ITEM

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**DATE:** April 15, 2025

**FROM:** John Edmondson, Sr. Director of Procurement  
Khaled Shammout, Deputy Innovation and Vision Officer

**PROJECT NO.:** 134-2024 Long Range Transit Plan

**REQUEST:** Contract Award

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### **BACKGROUND**

SORTA is embarking on a comprehensive initiative to develop a forward-thinking long-range plan, aimed at guiding the future of transit services in the Greater Cincinnati region. This plan will address key questions about the region's evolution by 2040, focusing on anticipated demographic shifts, evolving commuting patterns, job and housing concentrations, and emerging mobility needs. SORTA will explore the integration of innovative transit technologies, such as electric buses, hydrogen fuel cell buses, autonomous vehicles, and other advanced systems that could enhance system efficiency and improve the rider experience. The final Plan will serve as a blueprint for SORTA's future growth, helping shape a more connected, efficient, and sustainable transit system for the Cincinnati region.

### **BUSINESS PURPOSE**

The Southwest Ohio Regional Transit Authority (SORTA) created and implemented a short-range strategic plan, Reinventing Metro, to improve span and frequency of service, add new routes, launch on-demand service, and develop bus rapid transit corridors. These projects are well underway and provide the basis for the agency's recent and ongoing five (5) year strategic plan. SORTA requires a consultant to create and implement a long-range transit plan.

### **PROJECT FINANCING**

The budget for this project is \$606,400 and will be partially allocated in the approved FY2025 Operating Budget (\$303,200) and included in the review and approval process for the FY2026 Operating Budget (\$303,200).

The project will be financed using 80% grant funds (\$485,120) and 20% local operating funds (\$121,280).

The final project cost is \$606,382, which is flat to budget.

### **PROJECT PROCUREMENT**

Given the wide range of planning solutions available to meet Metro's needs, staff selected a request for proposal ("RFP") sourcing method. Under this method, responses are evaluated based on the criteria outlined in the solicitation and ranked from highest to lowest. The vendor scoring the highest is considered as proposing the best value to Metro and selected for award.

Staff targeted 10 vendors known to be capable of performing the requirements of the contract in addition to those notified through Metro's e-procurement platform. 51 vendors downloaded solicitation materials and 3 submitted responses. All vendor submissions were considered responsive.





Proposals were evaluated based on the criteria included in the solicitation and ranked from highest to lowest. The highest ranked vendor is considered as proposing the best value to Metro. The outcome of the evaluation process is shown below:

#### VENDOR SCORES BY EVALUATION CRITERIA

Vendor	Project Approach (Subjective) Points Based 450 Points (45%)	Firm and Staffing Qualifications (Subjective) Points Based 400 Points (40%)	Price (Objective) Reward Low Cost 150 Points (15%)	Total Score (Max Score 1000)
Alfred Benesch & Company	415	370	108.9	893.93
Michael Baker International	341.7	383.3	150	875
HDR	346.7	355	142.6	844.28

Alfred Benesch & Company	HDR	Michael Baker International
<b>\$606,382.00</b>	<b>\$587,925.29</b>	<b>\$558,960.00</b>

The price shown above for Alfred Benesch is the final negotiated price. The original submission was \$769,739. Staff, in consultation with the Project Manager and other SME's, worked with the vendor to reduce the price, resulting in a **negotiated savings of \$163,357**.

The contract will be a firm fixed fee contract with a two-year term, expiring in April 2027.

#### PROJECT DIVERSITY

Staff determined that a required goal of 6% was appropriate for this award.

Staff targeted 11 diverse vendors known to be capable of delivering on the requirements of the contract. All 3 proposal submissions contained participation from diverse subcontractors at or in excess of the required goal.

The final award of \$606,382 included participation from 4 diverse subcontractors **totaling \$147,937 (24.4%) in subawards**. Two of the subcontractors are new to Metro.

#### RECOMMENDED BOARD ACTION

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute Contract No. 134-2024, on behalf of Metro with Alfred Benesch & Company, with a not to exceed value of \$606,382.



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF CONTRACT NO: 001-2025 TRANSIT OPERATOR UNIFORMS

WHEREAS:

1. Metro requires Transit Operations operators, along with clerks, dispatchers, and supervisors, to wear approved uniforms during working hours.
2. Metro provides the option to purchase approved items online or in store, with each employee receiving an allowance to cover the cost of required uniform garments.
3. A renewal contract is required for the ongoing supply of transit operator uniforms.
4. SORTA staff recommends approval to execute Contract No. 001-2025, on behalf of Metro and Galls, LLC., at a total cost of \$1,573,092.
5. The expenditures have been budgeted with local operating funds.

THEREFORE, BE IT RESOLVED:

6. The Board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Contract No. 001-2025, on behalf of Metro and Galls, LLC., at a total cost of \$1,573,092.



## BOARD OF TRUSTEES ACTION ITEM

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**DATE:** April 15, 2025  
**FROM:** John Edmondson, Sr. Director of Procurement  
 Sean O'Leary, Sr. Director of Transit Operations  
**PROJECT NO.:** 001-2025 Transit Operator Uniforms  
**REQUEST:** Contract Award

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### **BACKGROUND**

Metro requires Transit Operations operators, along with clerks, dispatchers, and supervisors, to wear approved uniforms during working hours. Metro provides the option to purchase approved items online or in store, with each employee receiving an allowance to cover the cost of the required uniform garments.

### **BUSINESS PURPOSE**

A renewal contract is required for the ongoing supply of transit operator uniforms.

### **PROJECT FINANCING**

The budget for the project is \$1,535,880 allocated over 3 years (\$511,960 per year for FY2025 – FY2028). The project will be financed using local operating funds. Future allocations will be included in the annual operating budget review and approval process.

The final project cost of \$1,573,092 is **unfavorable to budget by \$37,212**. However, the nature of an indefinite-delivery, indefinite-quantity ("IDIQ") contract presents a higher degree of cost control, potentially resulting in final costs being flat or favorable to budget.

### **PROJECT PROCUREMENT**

Staff determined that several suppliers could meet the requirements of the contract and could supply multiple variations of uniform materials and options. As such, a request for proposals ("RFP") sourcing method was selected. Under this method, responses are evaluated based on the criteria outlined in the solicitation and ranked from highest to lowest. The vendor scoring the highest is considered as proposing the best value to Metro and selected for award.

Staff targeted 6 vendors known to be capable of performing the requirements of the contract in addition to those notified through Metro's e-procurement platform. 27 vendors downloaded solicitation materials and 4 submitted responses. 2 vendors were deemed nonresponsive due to late submission of bid documents.

Proposals were evaluated based on the criteria included in the solicitation and ranked from highest to lowest. The highest ranked vendor is considered as proposing the best value to Metro. The outcome of the evaluation process is shown below:


**VENDOR SCORES BY EVALUATION CRITERIA**

Vendor	Project Approach Points Based 450 Points (45%)	Firm and Staffing Qualifications (Subjective) Points Based 350 Points (35%)	Price (Objective) Reward Low Cost 200 Points (20%)	Total Score (Max Score 1000)
Galls, LLC	433.3	335	173.6	<b>941.97</b>
J.W.E., Inc.	320	270	200	<b>790</b>

**Price Evaluation Table:**

Galls	J.W.E
<b>\$1,573,091.65</b>	<b>\$1,365,700.00</b>

The contract will be an indefinite-delivery, indefinite-quantity ("IDIQ") contract with a term of 3 years, expiring in April 2028.

**PROJECT DIVERSITY**

Staff determined that no supplier diversity goal was required based on the limited number of certified XBE firms capable of performing the requirements of the contract and the limited subcontracting opportunities. As such, no goal was established for this award.

Staff targeted 2 certified XBE vendors known to be capable of performing the requirements of the contract. 1 firm submitted a response.

The final award included no supplier diversity participation.

**RECOMMENDED BOARD ACTION**

Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute Contract No. 001-2025, on behalf of Metro with Galls, LLC, with a not to exceed value of \$1,573,092.



BOARD OF TRUSTEES  
SOUTHWEST OHIO REGIONAL TRANSIT AUTHORITY  
RESOLUTION NO. 2025-xx

APPROVAL OF CONTRACT NO: 015-2025 FAREBOX & FLEET SERVICES OFFICE

EXPANSION

WHEREAS:

1. Metro has grown as an organization, which has resulted in a need for renovations and additional space at the Queensgate operating garage.
2. Areas that require renovations and/or expansion have been identified and prioritized based on multiple factors, including safety and critically of need.
3. Metro's Fare Box Office operations have grown and require a larger, more functional space.
4. SORTA staff recommends approval to execute Contract No. 015-2025, on behalf of Metro and Jostin Construction, Inc., at a total cost of \$598,400.
5. The expenditures have been budgeted with local operating funds.

THEREFORE, BE IT RESOLVED:

6. The Board authorizes the CEO/General Manager/Secretary-Treasurer or the CFO to execute Contract No. 015-2025, on behalf of Metro and Jostin Construction, Inc., at a total cost of \$598,400.





## BOARD OF TRUSTEES ACTION ITEM

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**DATE:** April 15, 2025  
**FROM:** John Edmondson, Sr. Director of Procurement  
 Jeff Mundstock, Director of Fleet & Facilities  
**PROJECT NO.:** 015-2025 FareBox & Fleet Services Office Expansion  
**REQUEST:** Contract Award

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### **BACKGROUND**

Metro has grown as an organization, which has resulted in a need for renovations and additional space at the Queensgate operating garage. Areas that require renovations and/or expansions have been identified and prioritized based on multiple factors, including safety and criticality of need.

### **BUSINESS PURPOSE**

Metro's Fare Box Office operations have grown and require a larger, more functional space. The construction of new offices, work areas, break room, laundry, and storage rooms within the Queensgate Transportation Facility will provide the required spaces to accommodate the expansion of Fare Box operations.

### **PROJECT FINANCING**

The budget for the project is \$385,944 and was included in the approved FY2025 Capital Budget. The project will be financed using local capital funds.

The final project cost of \$598,400, which includes a project bid of \$544,000 and a 10% contingency of \$54,400, is **unfavorable to budget by \$212,456**.

### **PROJECT PROCUREMENT**

Pursuant to Ohio Revised Code, all contract awards for construction services must use a single-step sealed bid process commonly referred to as an invitation for bids ("IFB"). Under this method, the contract is awarded to the lowest responsive, responsible bidder.

Staff targeted 2 firms known to be capable of performing under the requirements of the contract in addition to those notified through Metro's e-procurement platform. 33 vendors downloaded solicitation materials and 3 submitted responses. All vendor submissions were considered responsive. The tabulation of bids received is shown below:

#1 Jostin Construction, Inc.	#2 Kaiker Development LLC	#3 John Cecil Construction LLC
\$544,000.00	\$594,417.06	\$809,829.00

The contract will be a firm fixed fee contract with a 1-year term, expiring in April 2026.

### **PROJECT DIVERSITY**



Staff determined that ample competition exists among certified XBE vendors and that the project presented ample subcontracting opportunities, resulting in a required 6% diverse vendor participation goal.

Staff targeted 112 certified XBE vendors and received 3 responses from certified XBE vendors. The final contract award includes 100% diverse vendor participation with a prime certified MBE vendor and 4 certified XBE subcontractors.

**RECOMMENDED BOARD ACTION**

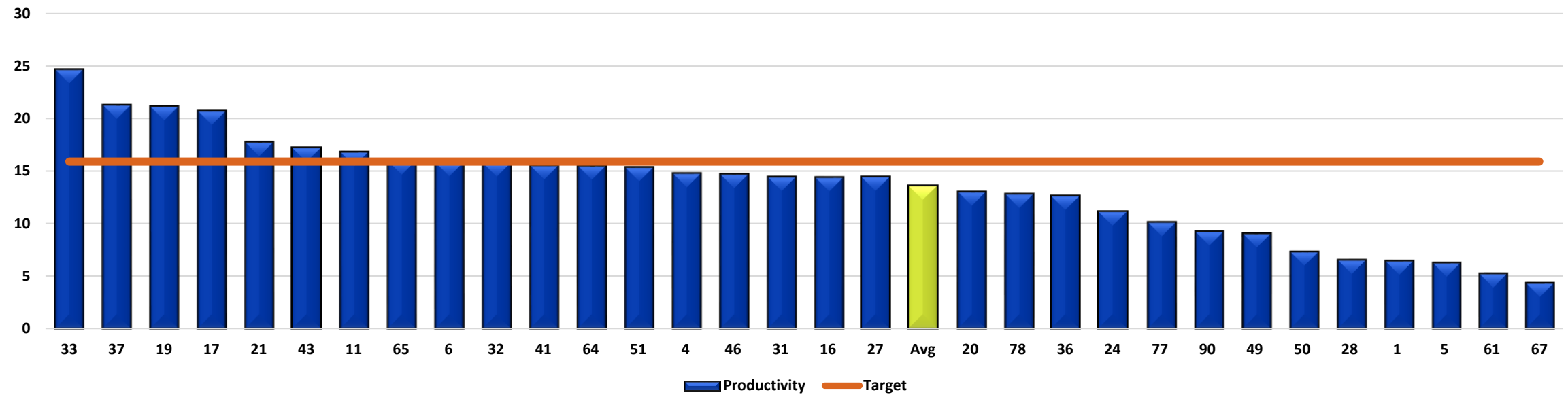
Staff recommends the Board of Trustees approve a resolution authorizing the CEO/General Manager/Secretary-Treasurer or the Senior Director of Procurement to execute Contract No. 015-2025, on behalf of Metro with Jostin Construction, Inc., with a not to exceed value of \$598,400.



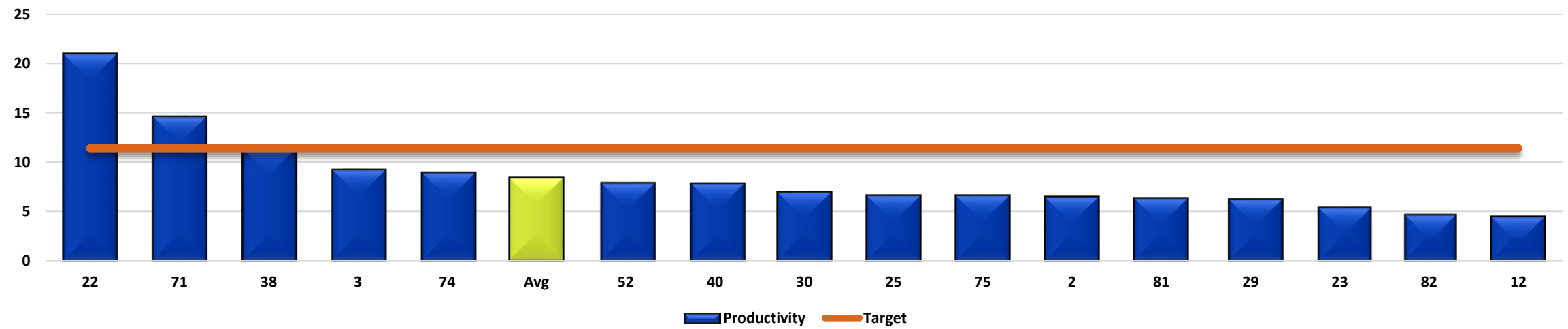
# Route by Route KPIs

March 2025 | SPDI

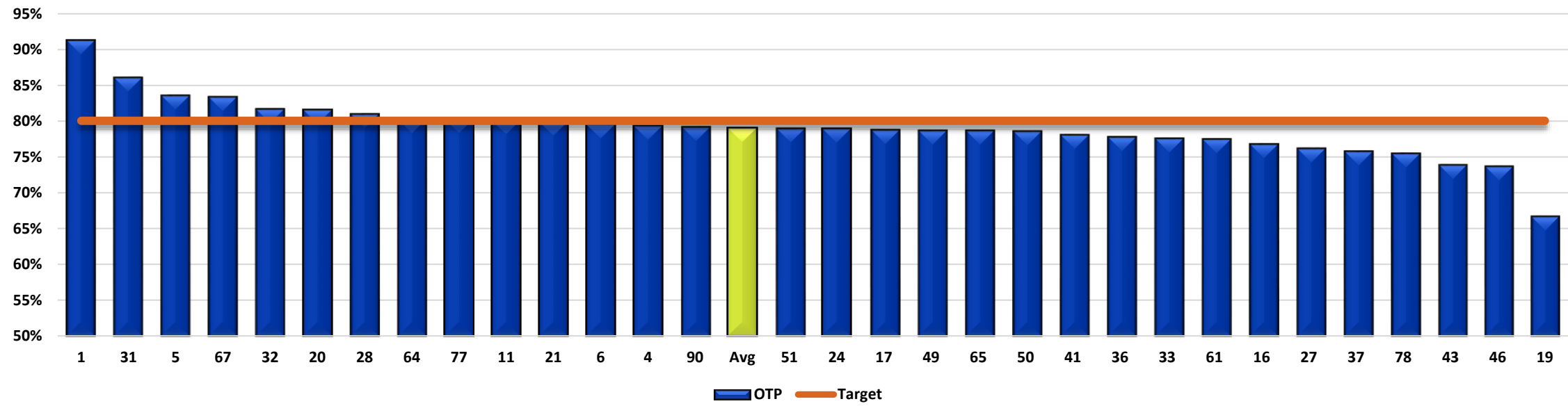
Local Productivity



Express Productivity



Local OTP



Express OTP

