



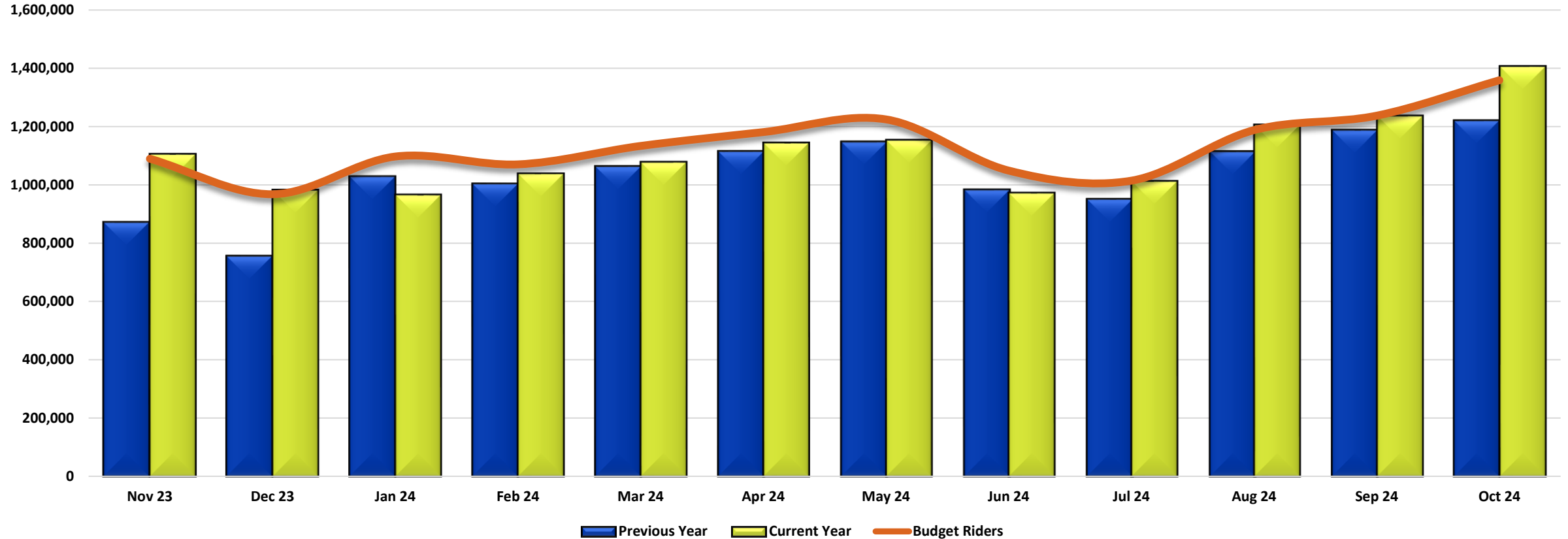
October 2024 Ridership Report

November 12, 2024 | SPDI



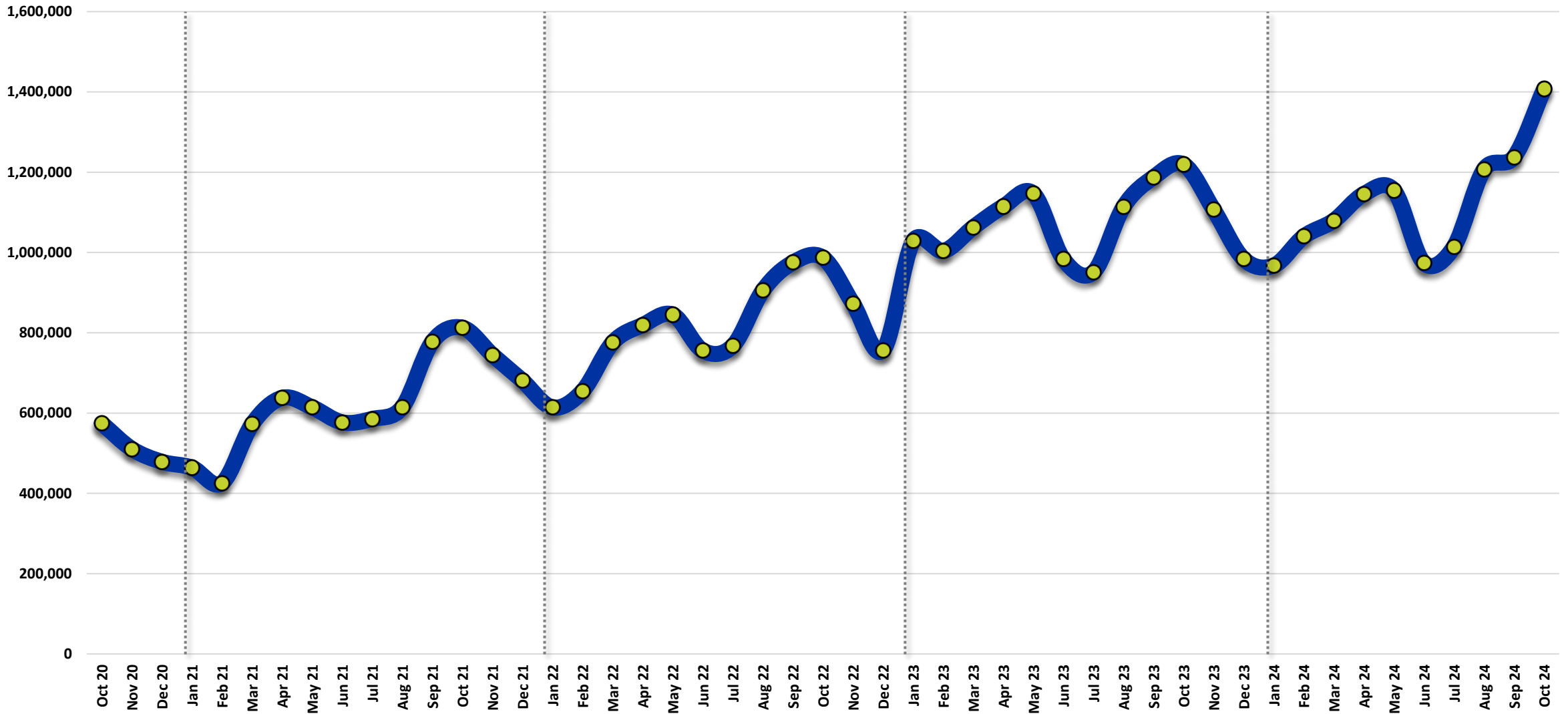
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

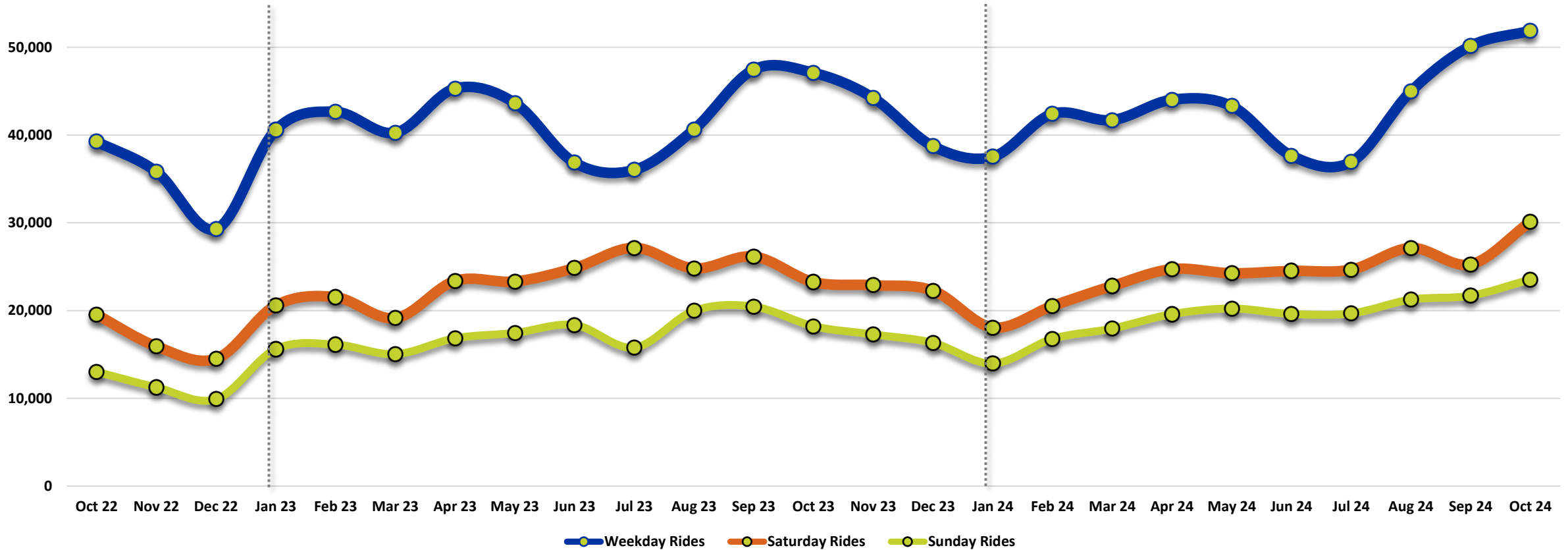


Service	Oct 24				Oct 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	1,373,898	1,321,322	52,576	4.0%	1,189,356	184,542	15.5%
Express	33,829	37,652	-3,823	-10.2%	29,967	3,862	12.9%
Totals	1,407,727	1,358,974	48,753	3.6%	1,219,323	188,404	15.5%
Total (YTD)	11,228,878	11,555,070	-326,192	-2.8%	10,811,503	417,375	3.9%

Total Fixed Route Ridership by Month

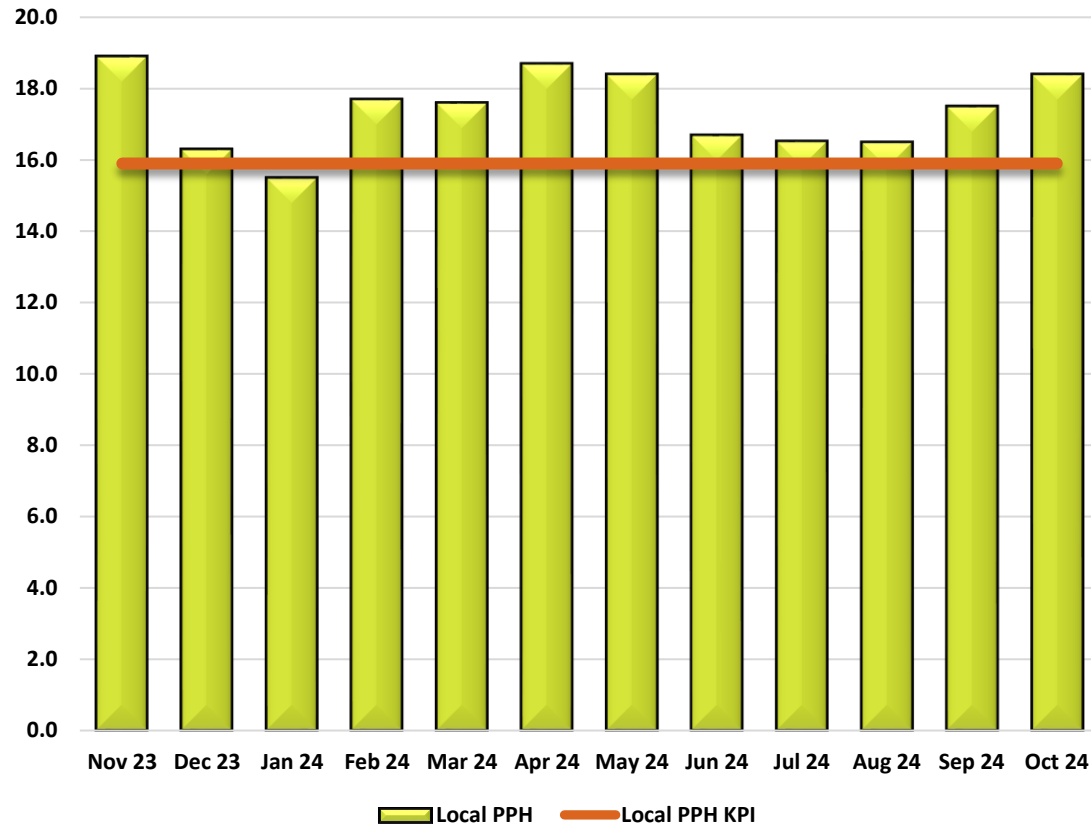


Average Daily Ridership (WD, SA, SU)

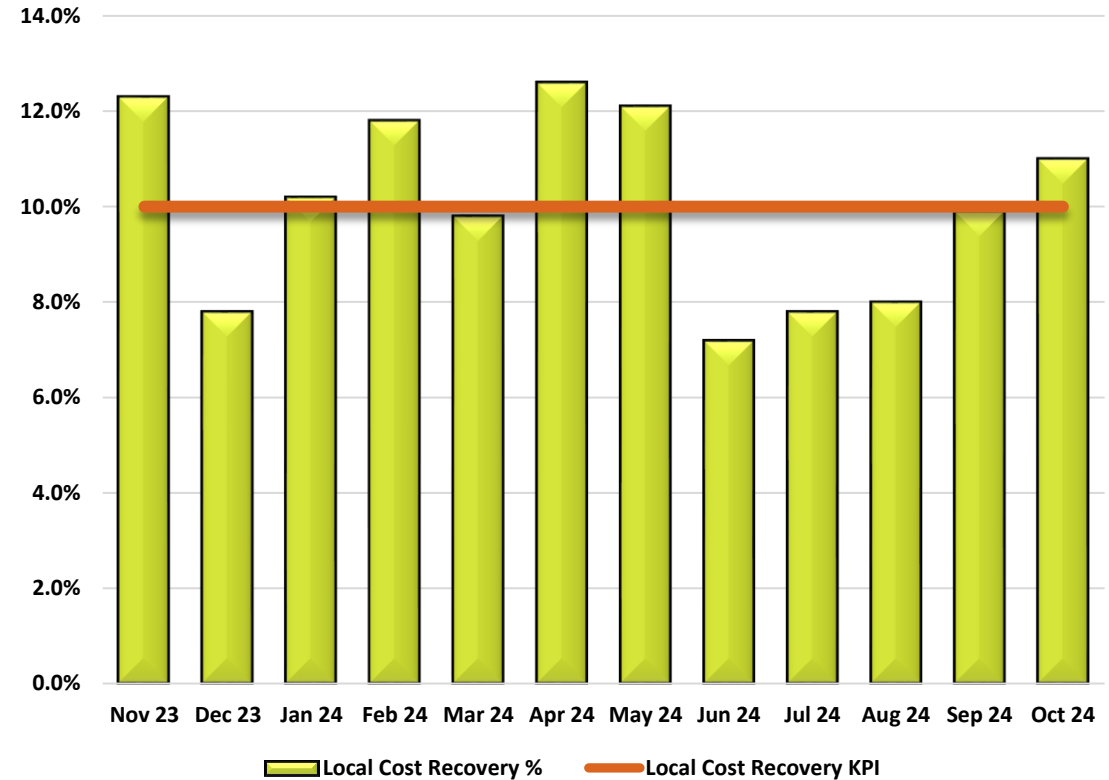


Service	Oct 24 Avg Daily	Oct 24 Avg Daily Budget	Budget % Variance	Oct 23 Avg Daily	Oct 23 - Oct 24 % Variance
WEEKDAY	51,873	51,308	1.1%	47,087	10.2%
SATURDAY	30,122	23,754	26.8%	23,248	29.6%
SUNDAY	23,538	20,966	12.3%	18,222	29.2%

Local Service Productivity (Last 12 Months)



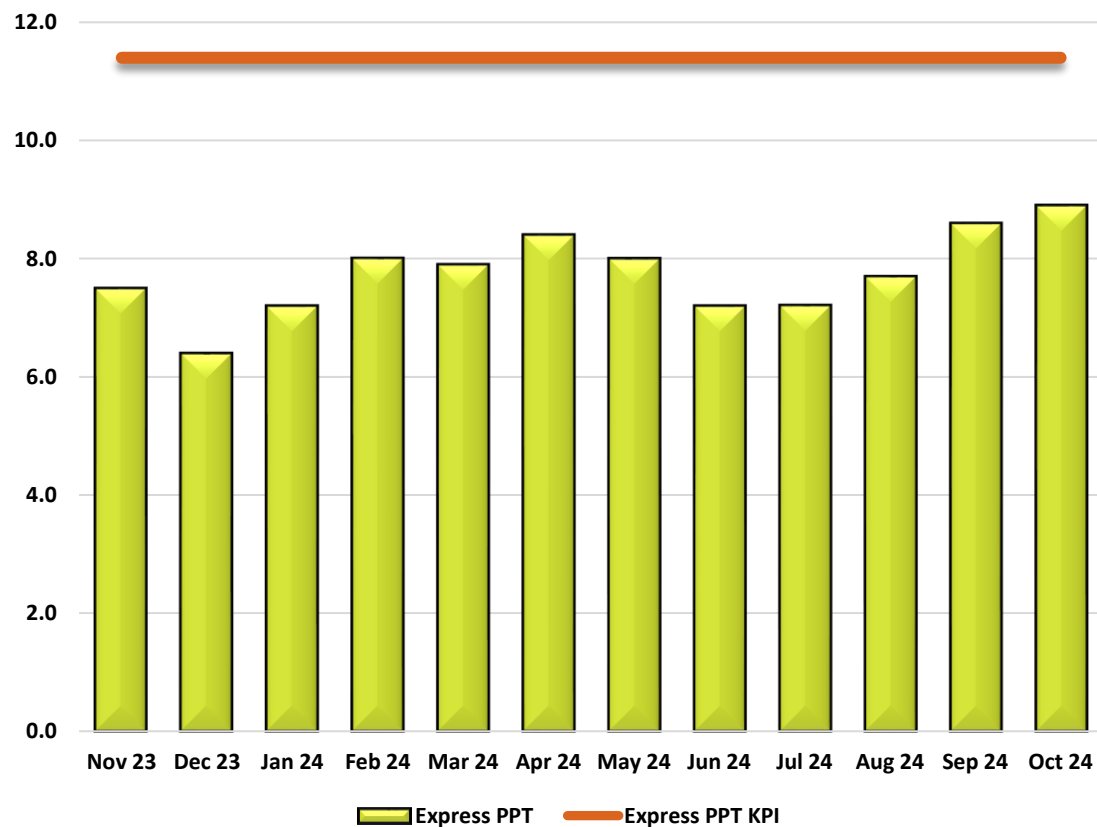
Local Service Cost Recovery & (Last 12 Months)



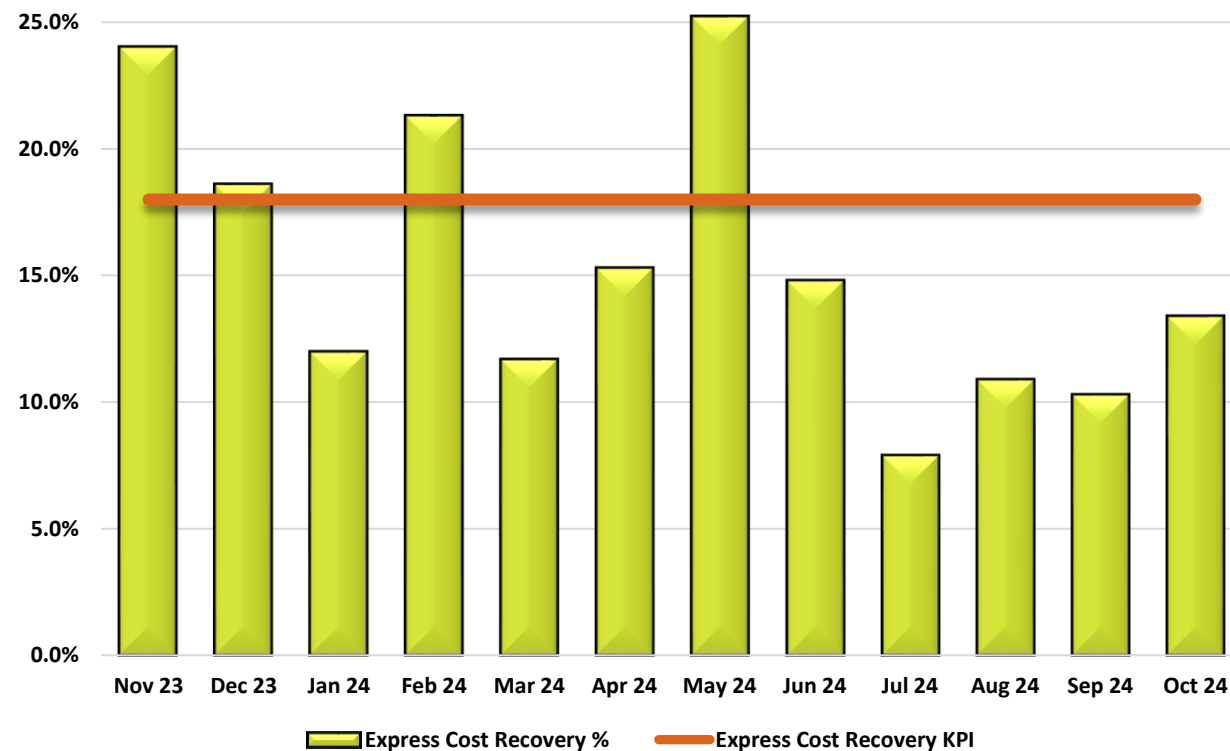
Local Service	Oct 24 Actual KPI	Oct 24 Budget KPI	Variance
Passengers Per Hour	18.4	15.9	2.5
Cost Recovery	11.0%	10.0%	1.0%

*percentage points

Express Service Productivity (Last 12 Months)



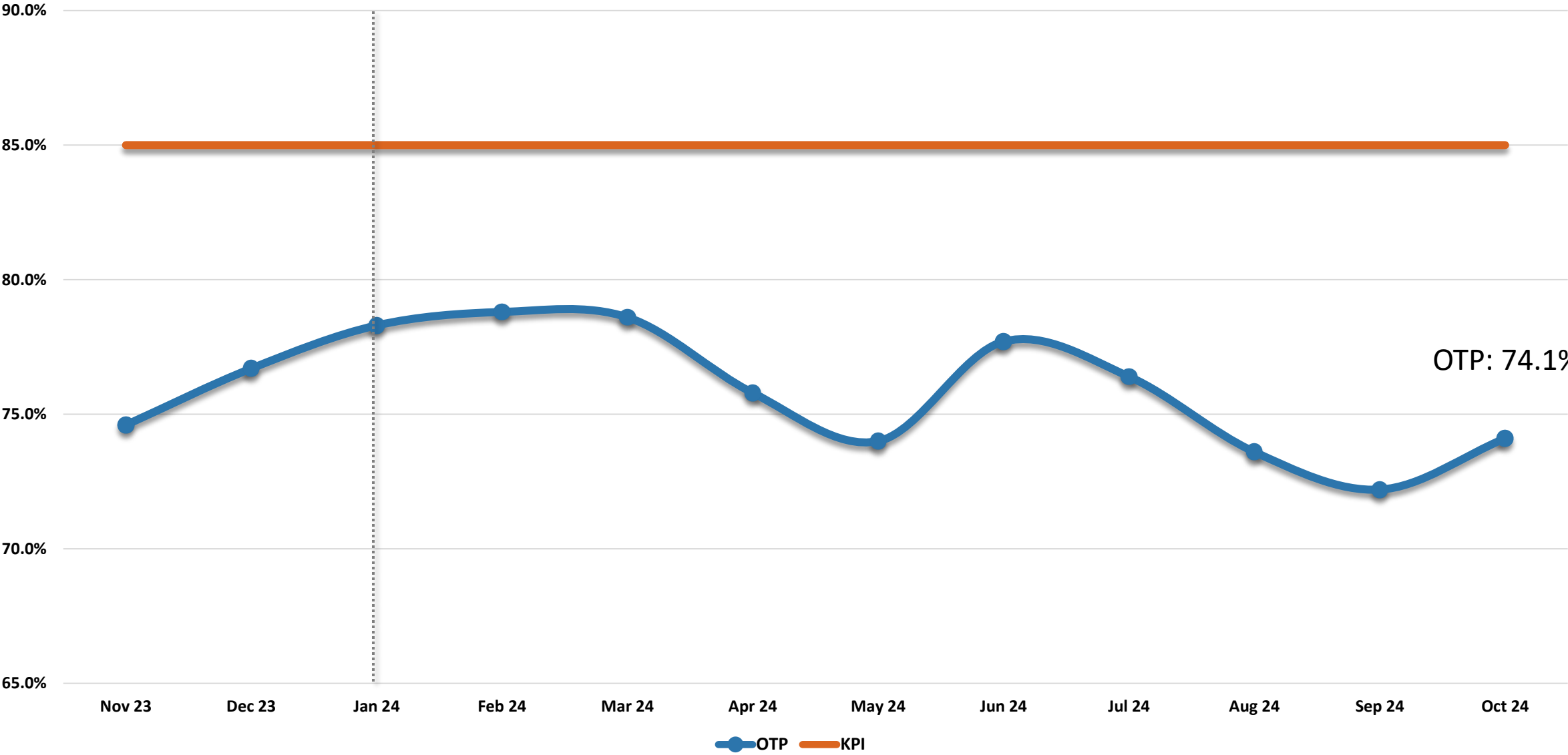
Express Service Cost Recovery % (Last 12 Month)



Express Service	Oct 24 Actual KPI	Oct 24 Budget KPI	Variance
Passengers Per Trip	8.9	11.4	-2.5
Cost Recovery	13.4%	18.0%	-4.6%

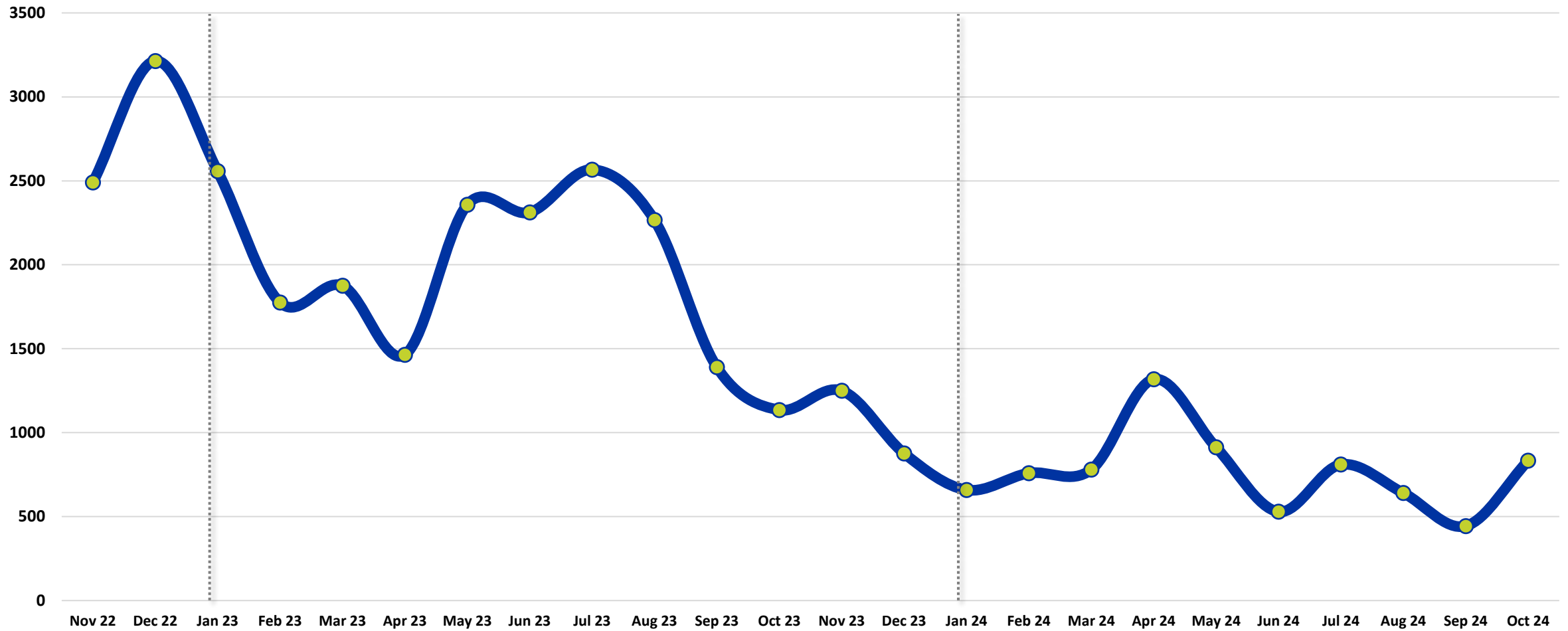
**percentage points*

Overall On-Time Performance (Last 12 Months)



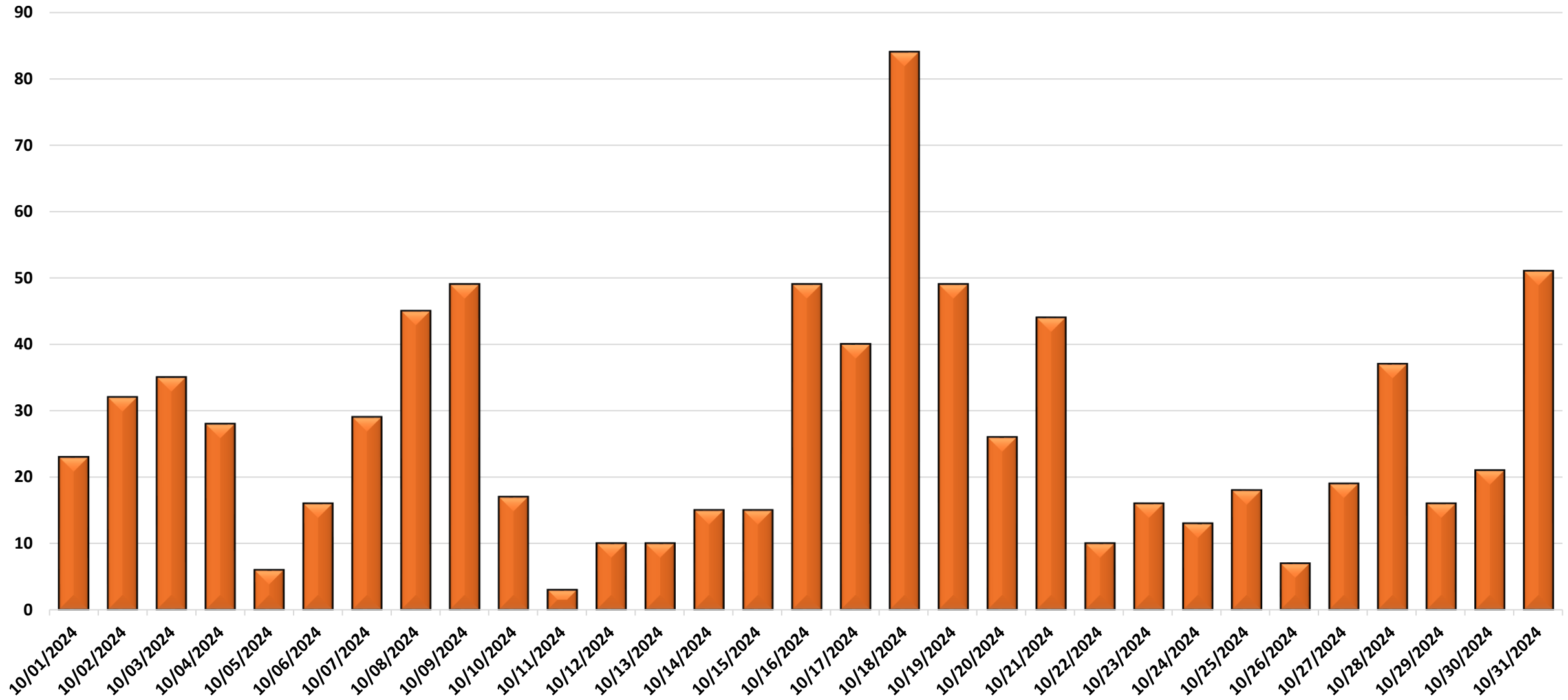
OTP: 74.1%

Fixed-Route Missed Trips by Month

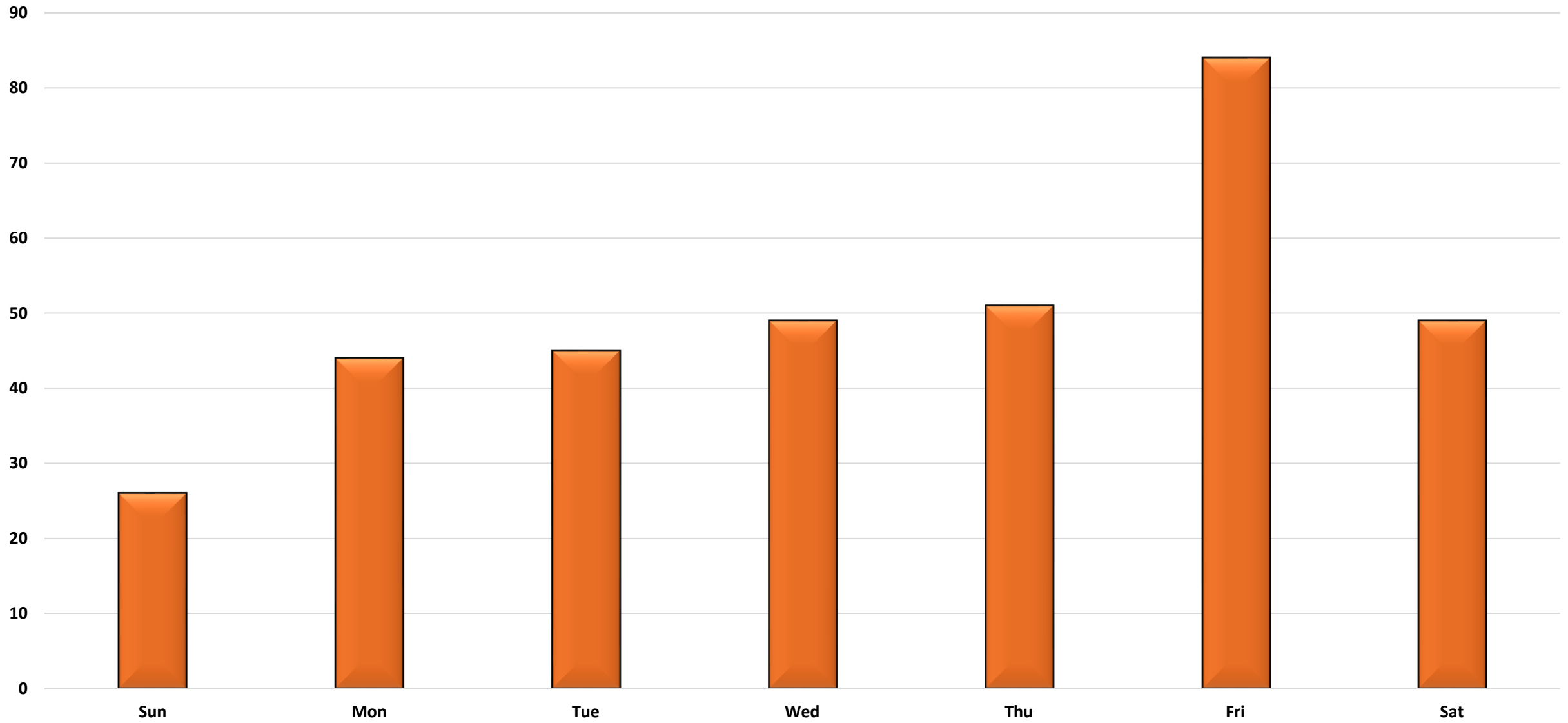


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
Sept 24	833	74,389	98.9%	99.4%	99.6%

Missed Trips by Day



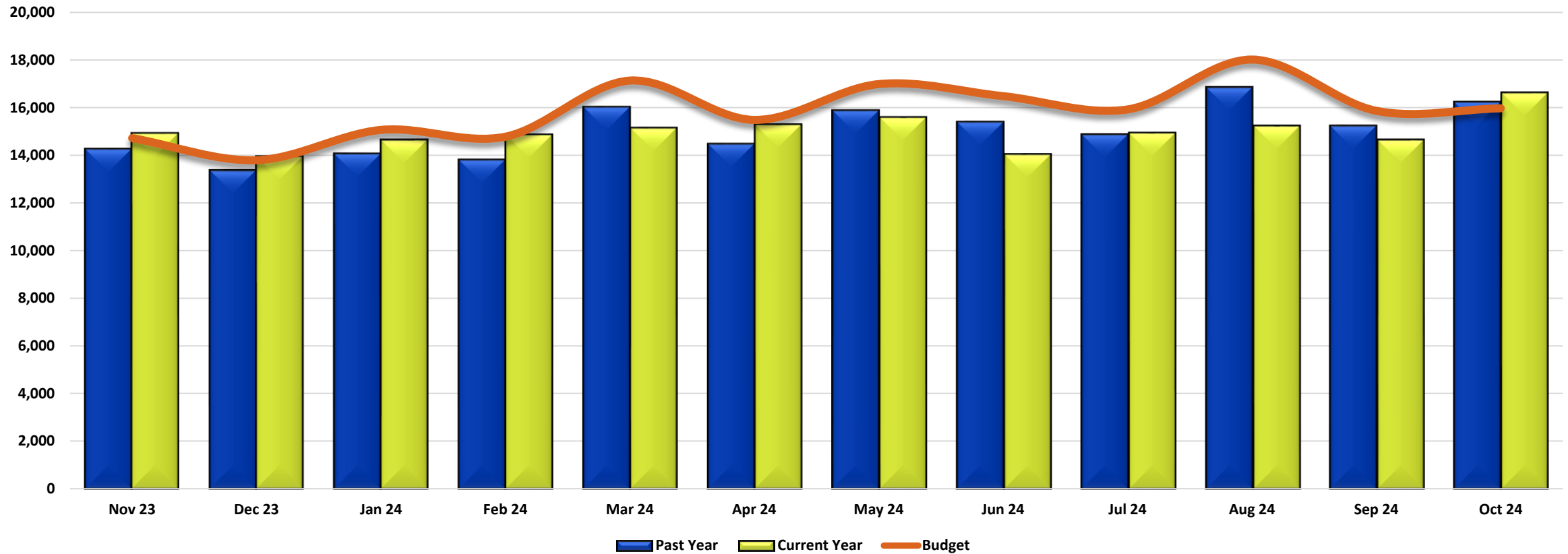
Avg Missed Trips by Day of Week





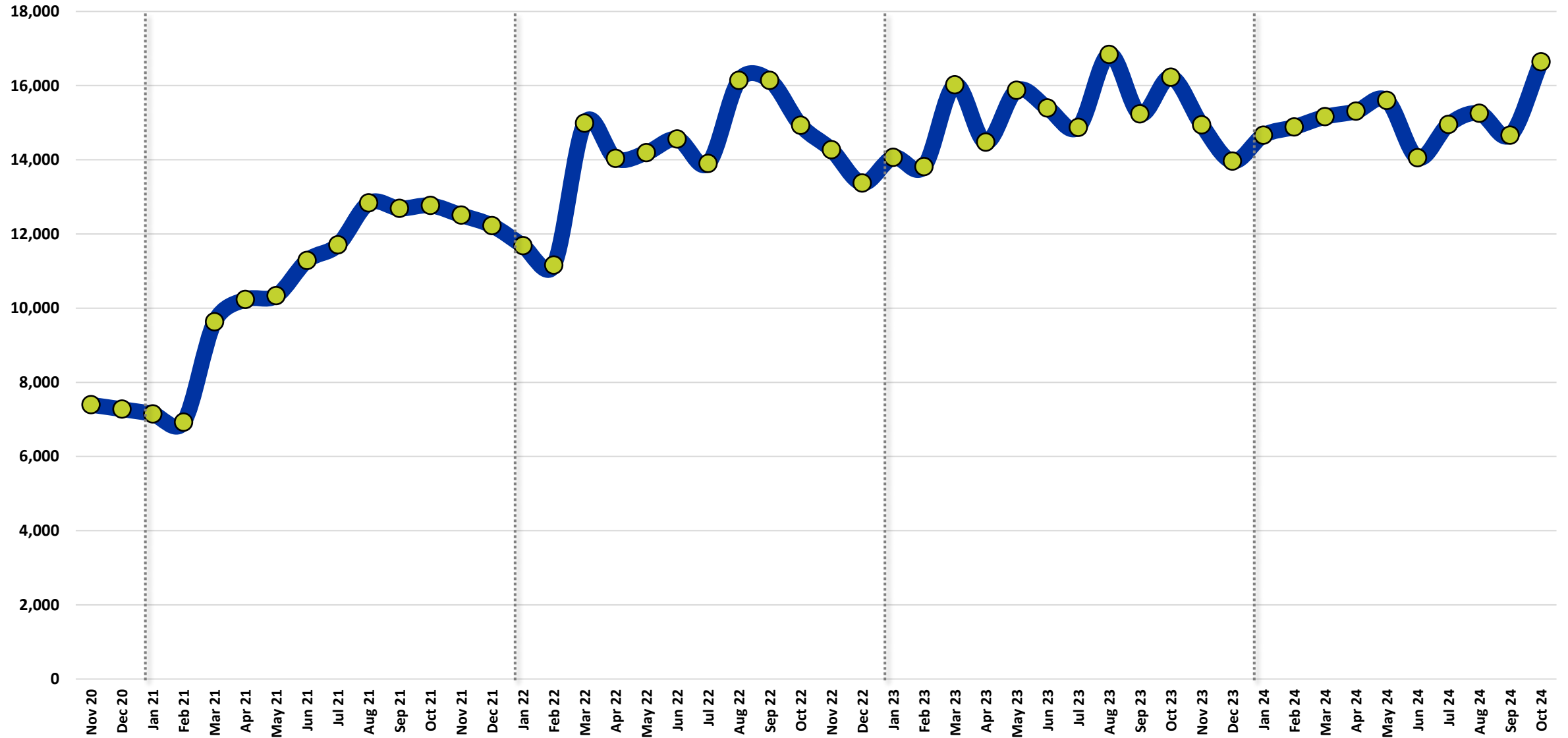
ACCESS Ridership

Total Access Ridership

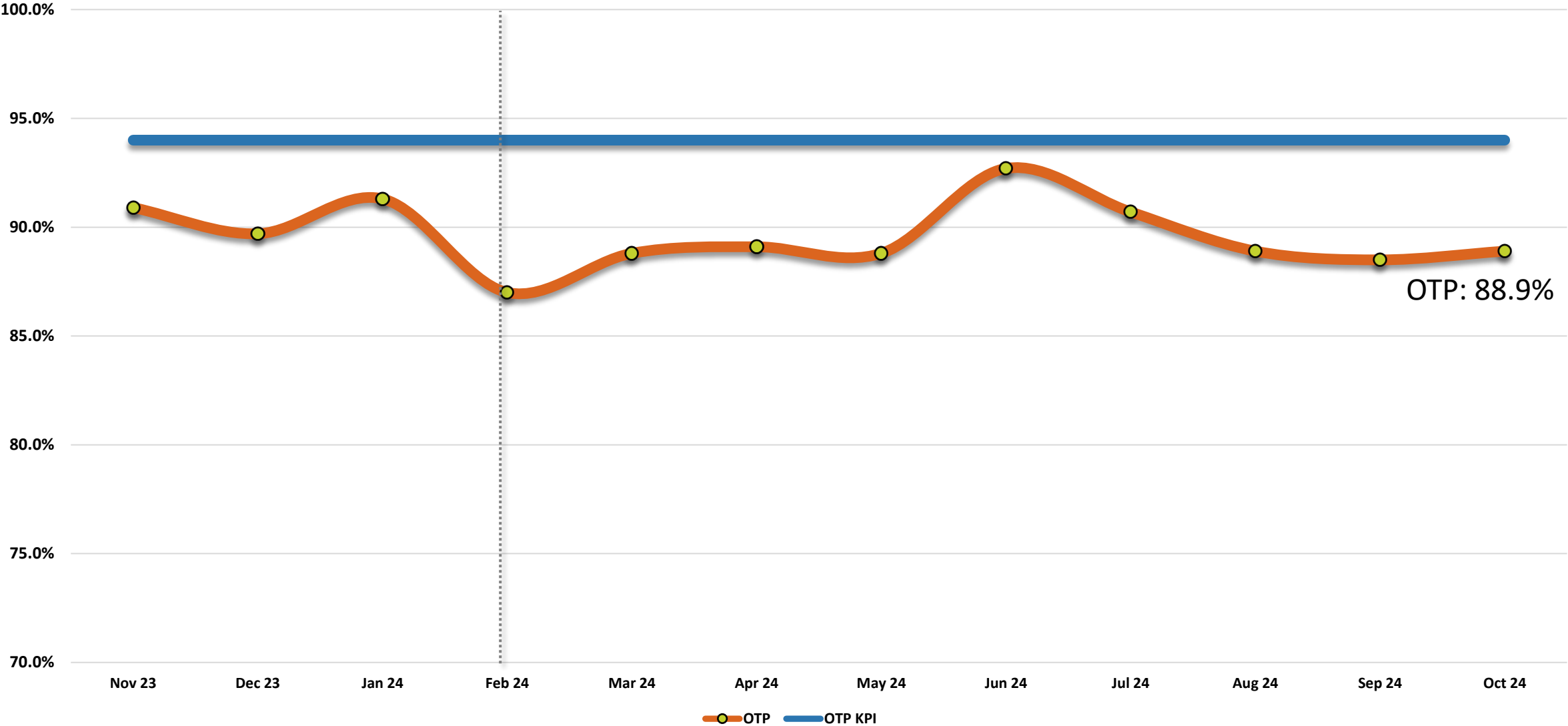


Oct 24	Oct 24 Ridership	Oct 24 Budget	Budget Variance	Oct 23 Ridership	Oct 23 - Oct 24 Variance
Total	16,637	15,974	4.2%	16,225	2.5%
Weekday	15,289			14,971	2.1%
Saturday	680			546	24.5%
Sunday	668			708	-5.6%
Total (YTD)	151,167	161,735	-6.5%	152,813	-1.1%

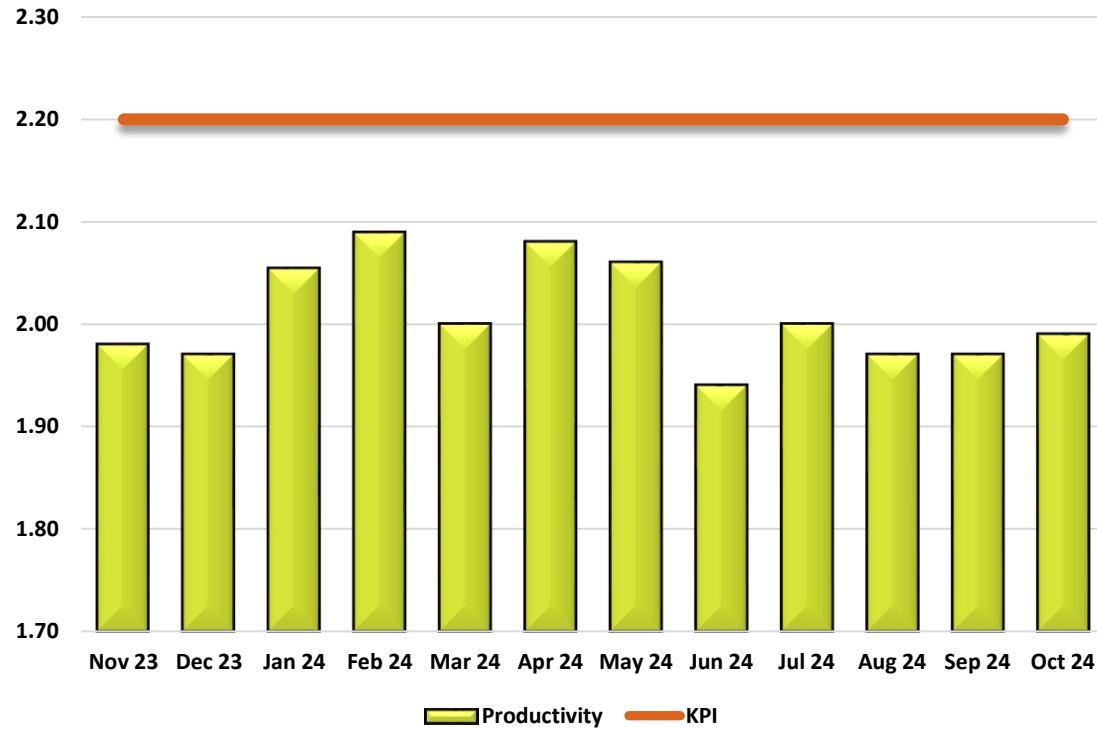
Total Access Ridership by Month



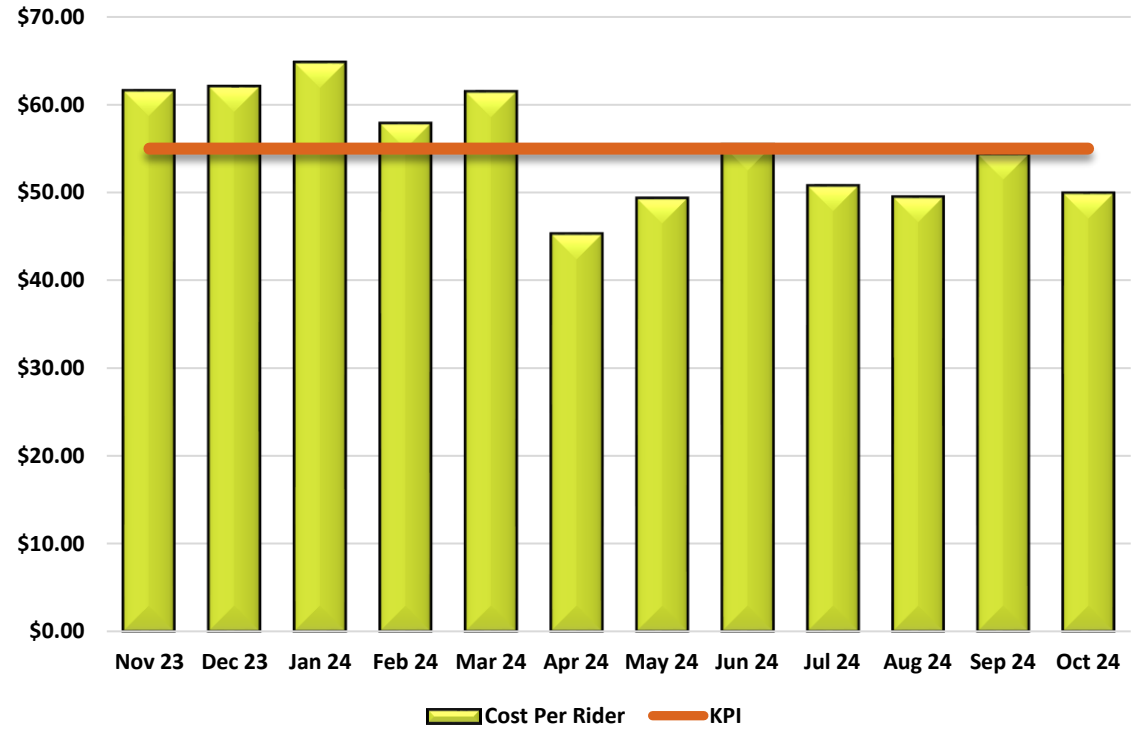
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



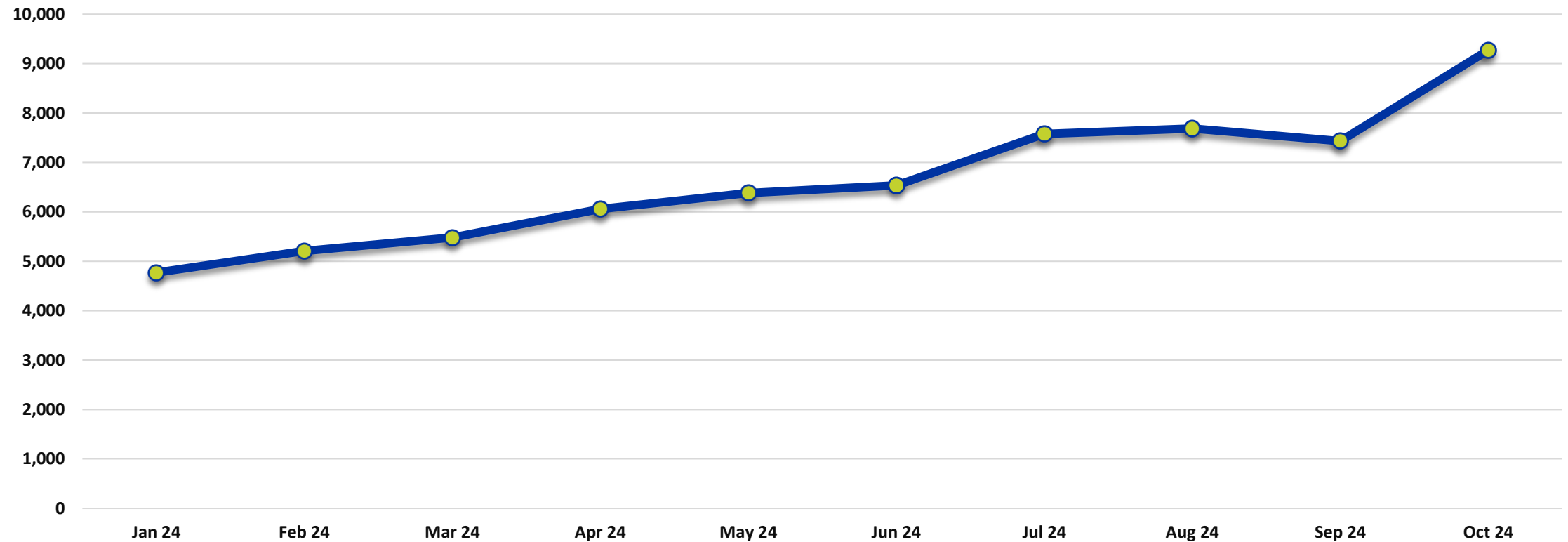
Oct 24	Oct 24 Actual	Oct 24 KPI	Variance
Cost Per Passenger	\$49.88	\$55.00	-\$5.12
On-Time Performance	88.9%	94.0%	-5.1%
Passengers Per Hour	1.99	2.2	-0.21

*percentage points



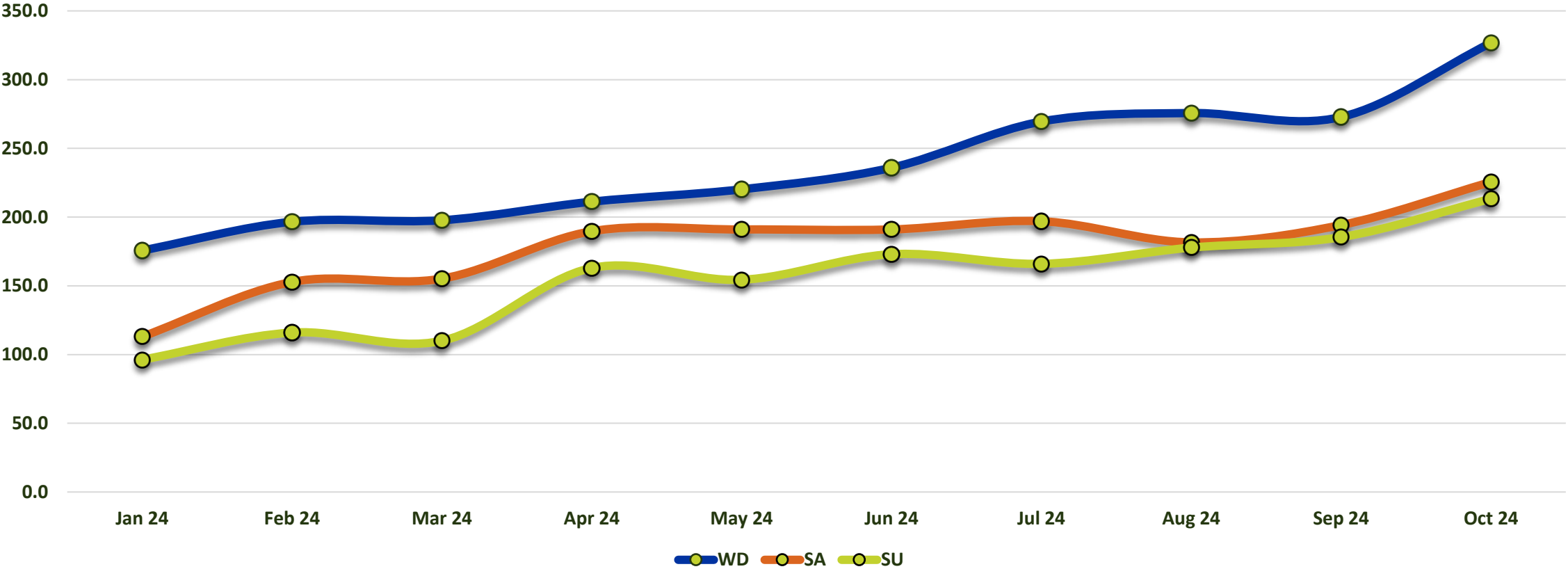
MetroNow!

MetroNow Monthly Riders



Oct 24	Oct 24 Actual
Monthly Riders	9,270
On-Time Performance (Pickup <5 min after	97.6%

MetroNow Ridership by Day Type

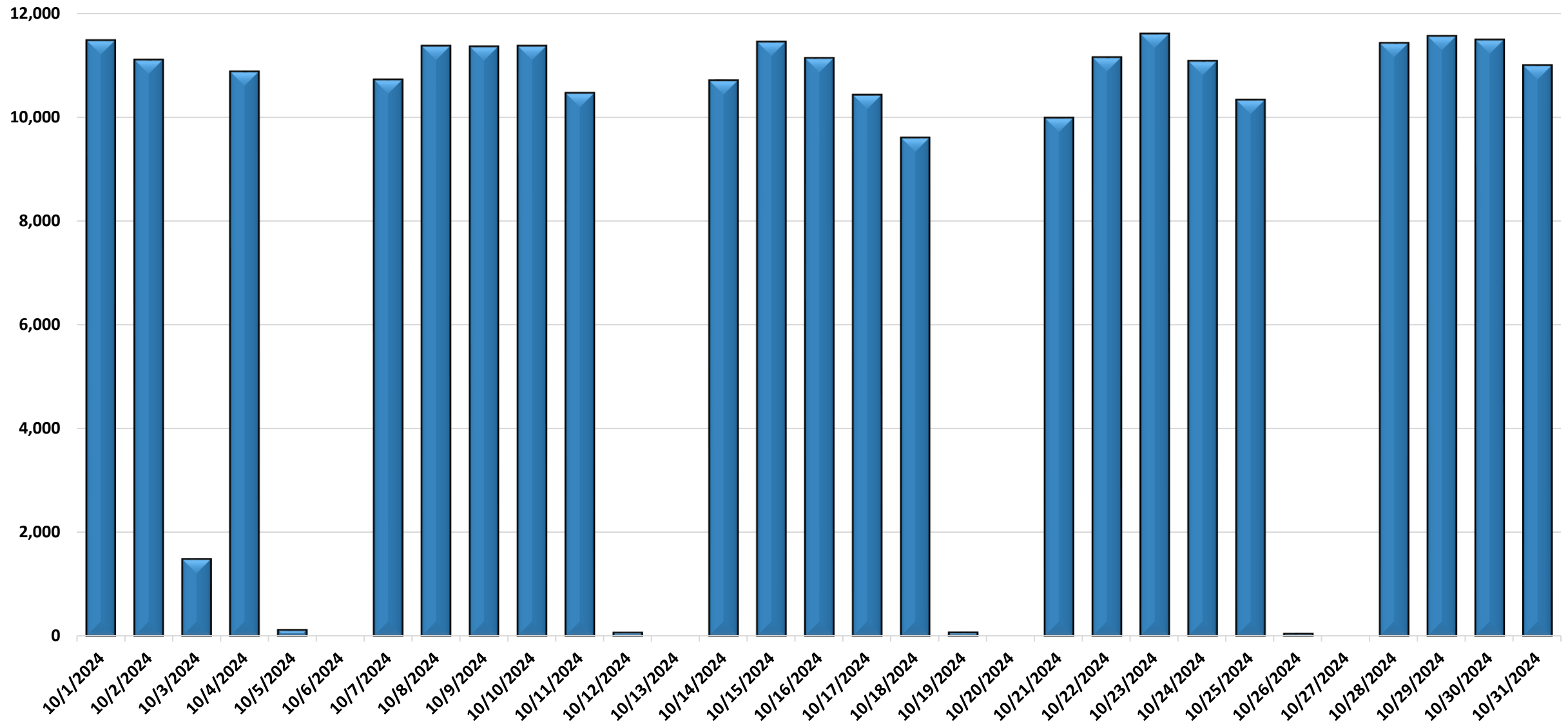


Sep 24	Sep 24 Actual
Weekday Avg	326.7
Saturday Avg	225.5
Sunday Avg	213.3

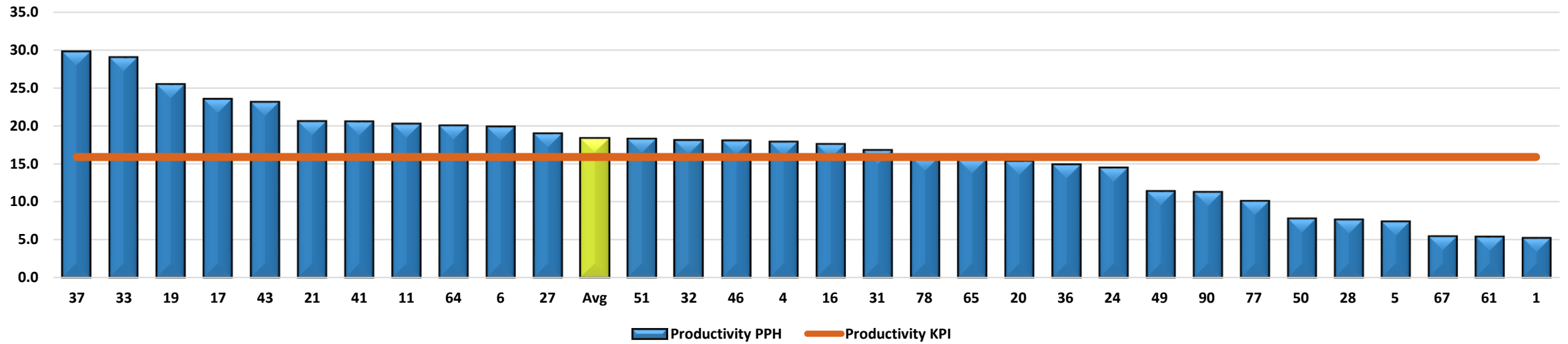


Route Level KPIs

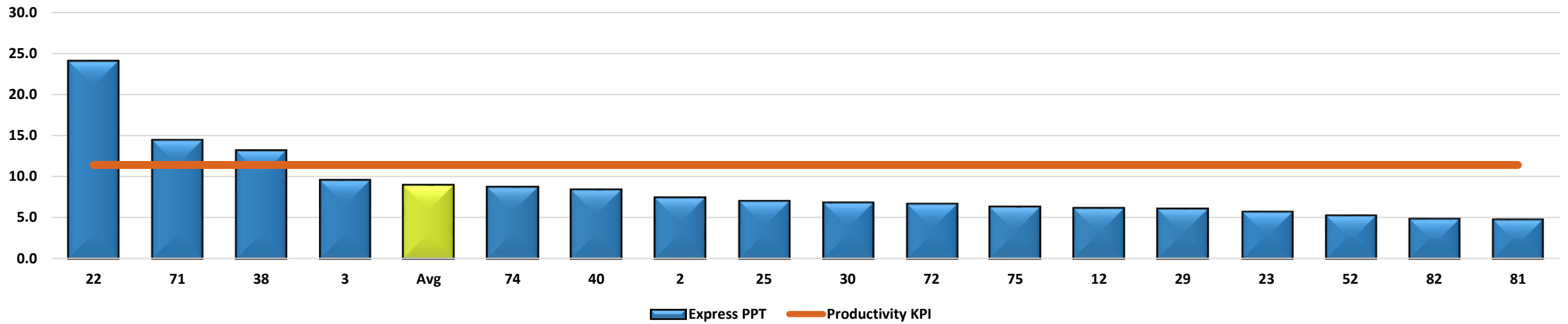
CPS Ridership by Day



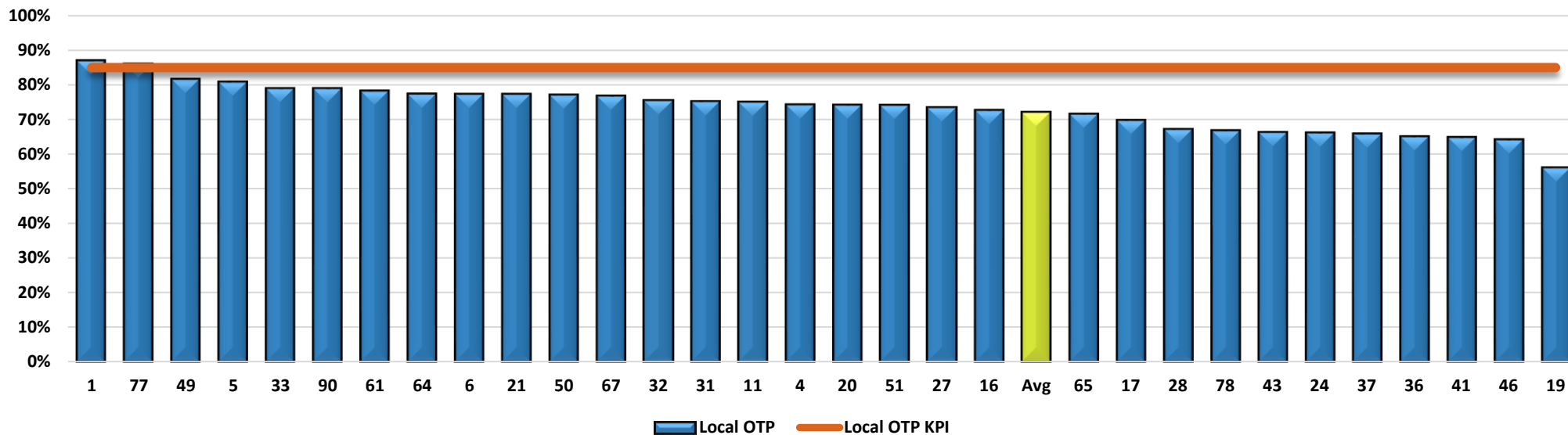
Productivity - Local



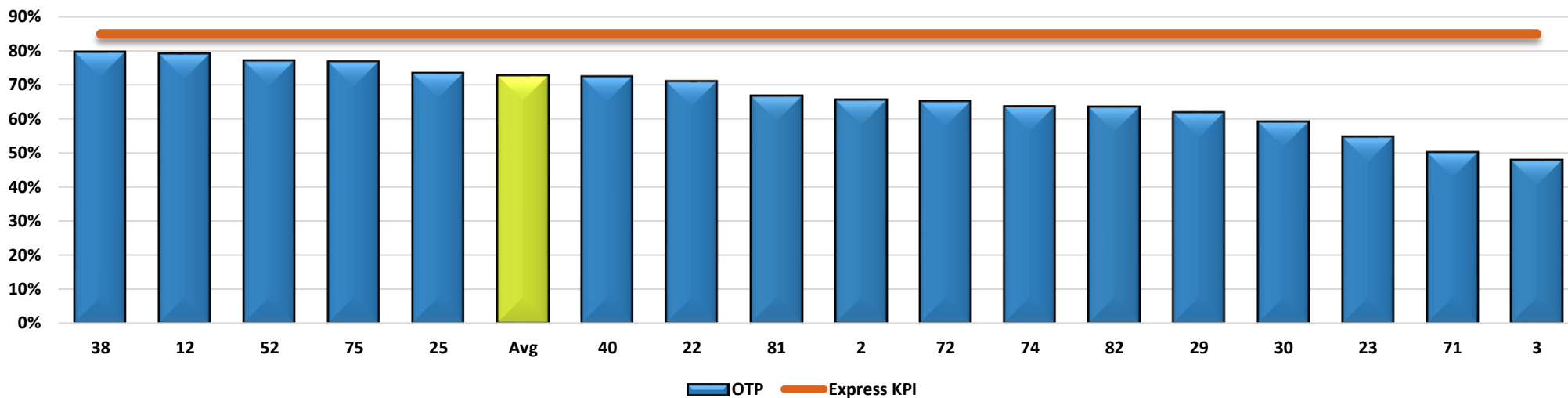
Productivity – Express



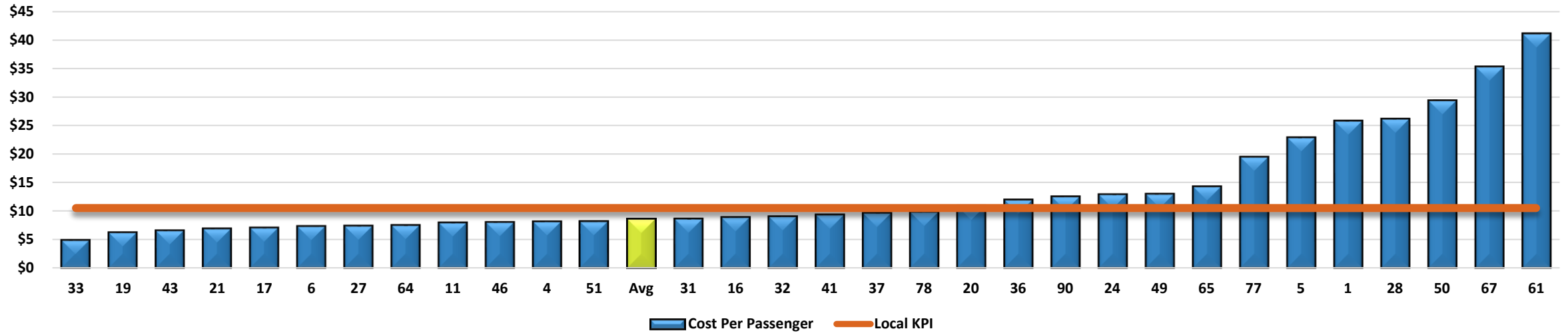
OTP – Local



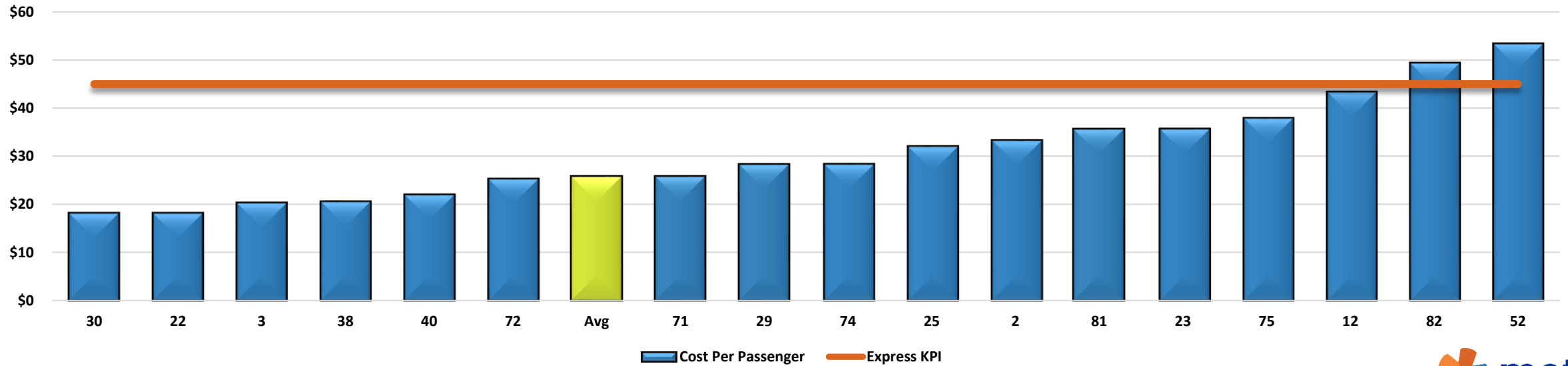
OTP – Express



Cost Per Passenger – Local



Cost Per Passenger – Express



On-Time Performance Local & Express Service (Last 12 Months)

