



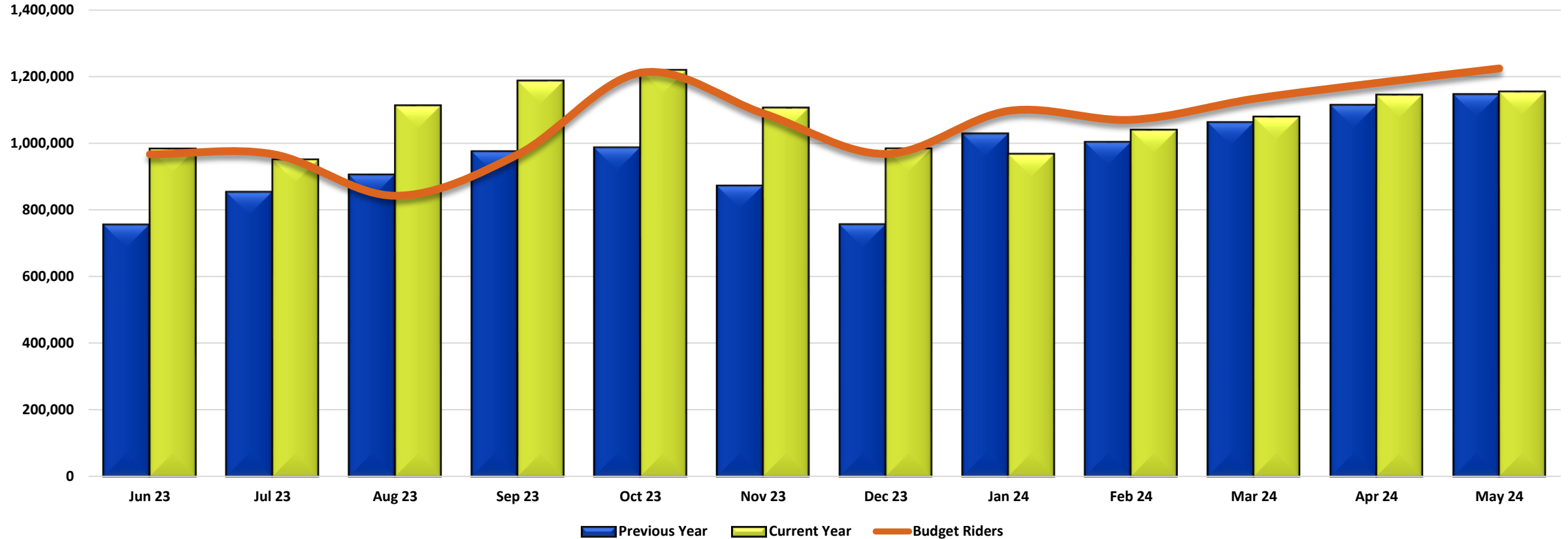
May 2024 Ridership Report

June 18, 2024 | SPDI



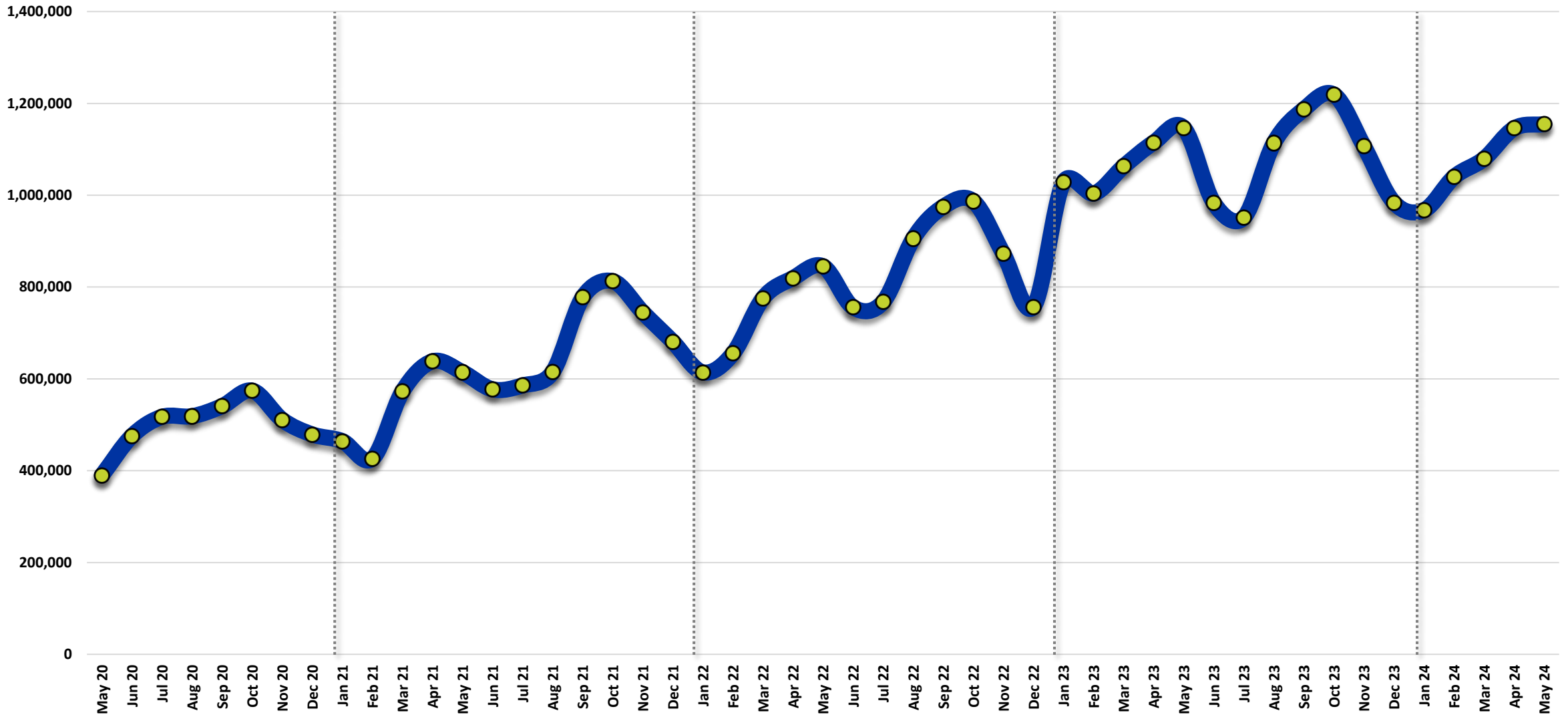
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

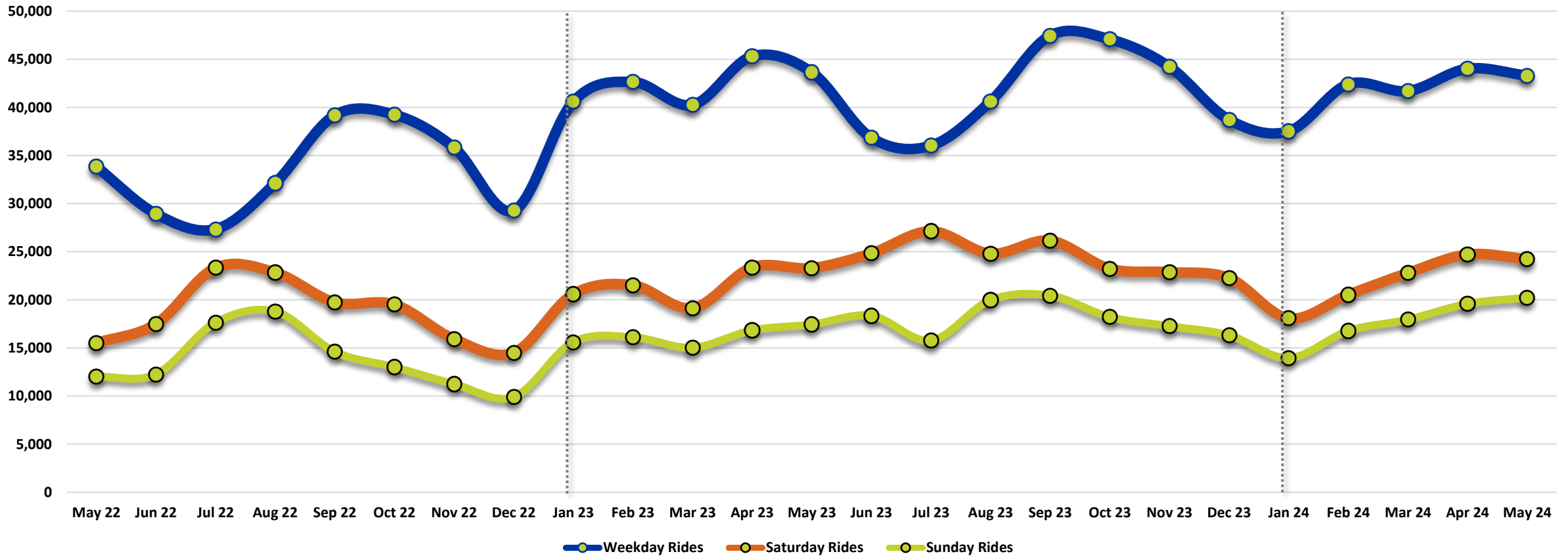


Service	May 24				May 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	1,125,836	1,199,595	-73,759	-6.1%	1,119,537	6,299	0.6%
Express	29,039	25,155	3,884	15.4%	27,336	1,703	6.2%
Totals	1,154,875	1,224,750	-69,875	-5.7%	1,146,873	8,002	0.7%
Total (YTD)	5,387,741	5,707,226	-319,485	-5.6%	5,356,587	31,154	0.6%

Total Fixed Route Ridership by Month

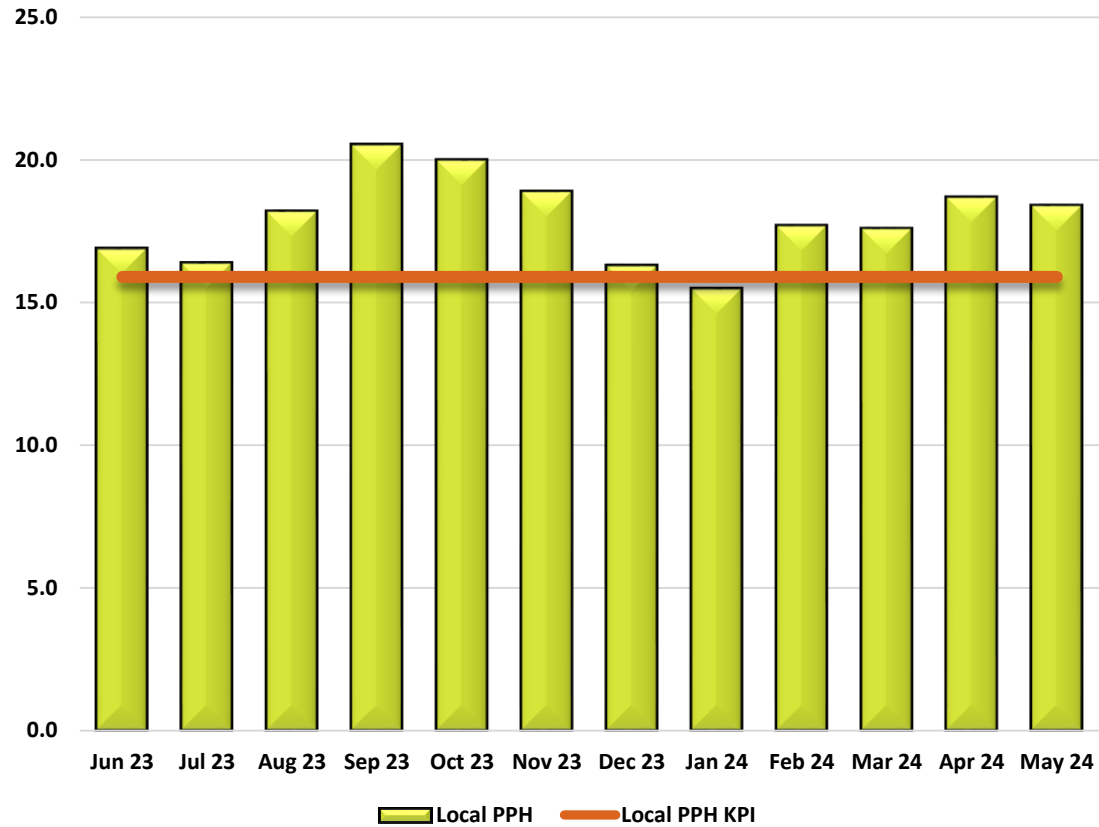


Average Daily Ridership (WD, SA, SU)

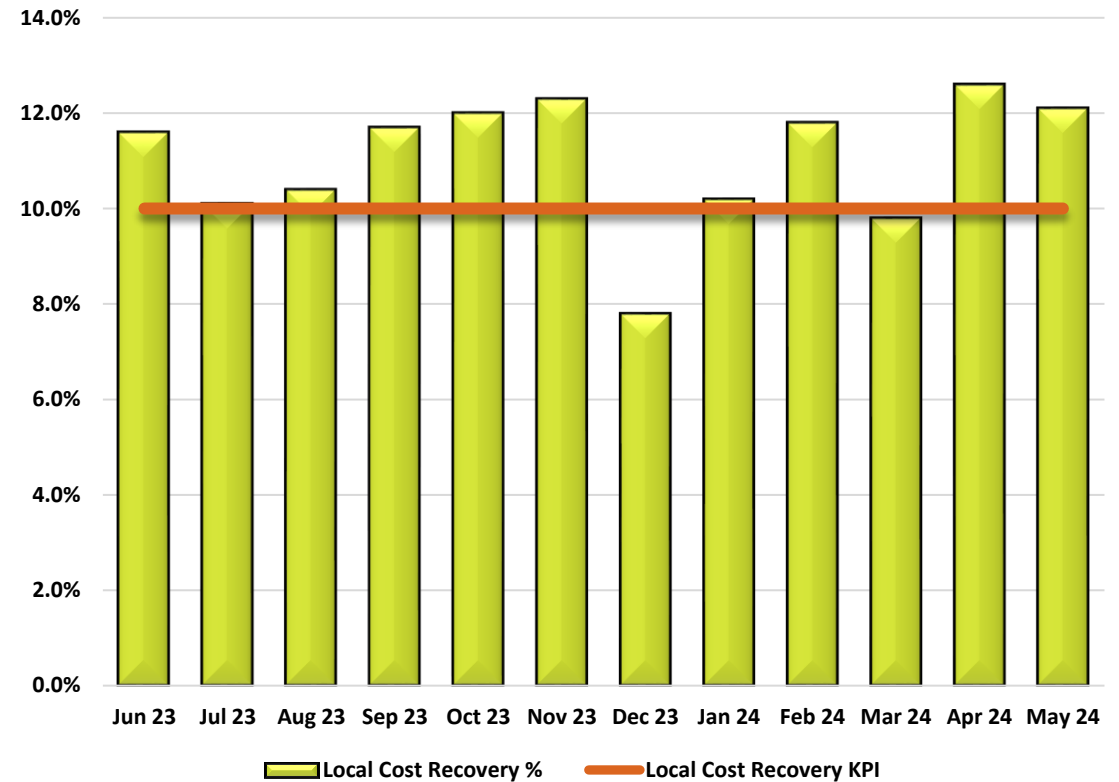


Service	May 24 Avg Daily	May 24 Avg Daily Budget	Budget % Variance	May 23 Avg Daily	May 23 - May 24 % Variance
WEEKDAY	43,303	46,498	-6.9%	43,659	-0.8%
SATURDAY	24,253	24,869	-2.5%	23,315	4.0%
SUNDAY	20,234	19,360	4.5%	17,447	16.0%

Local Service Productivity (Last 12 Months)



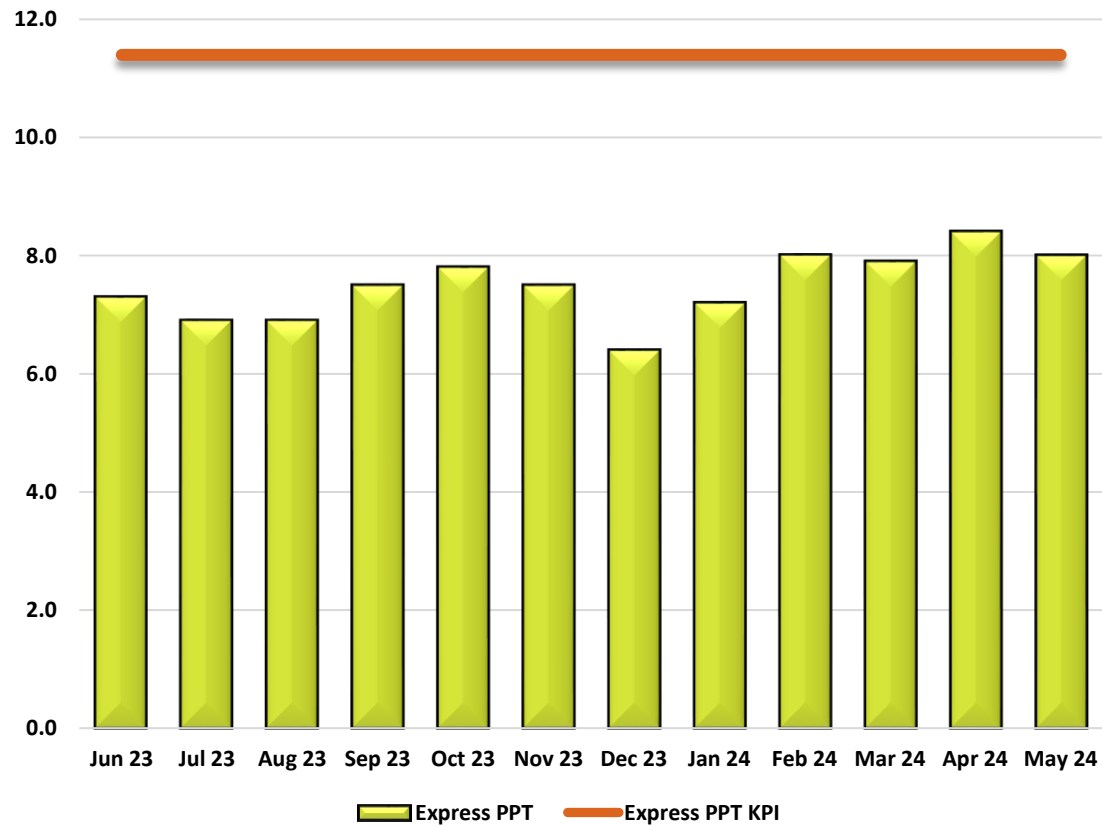
Local Service Cost Recovery & (Last 12 Months)



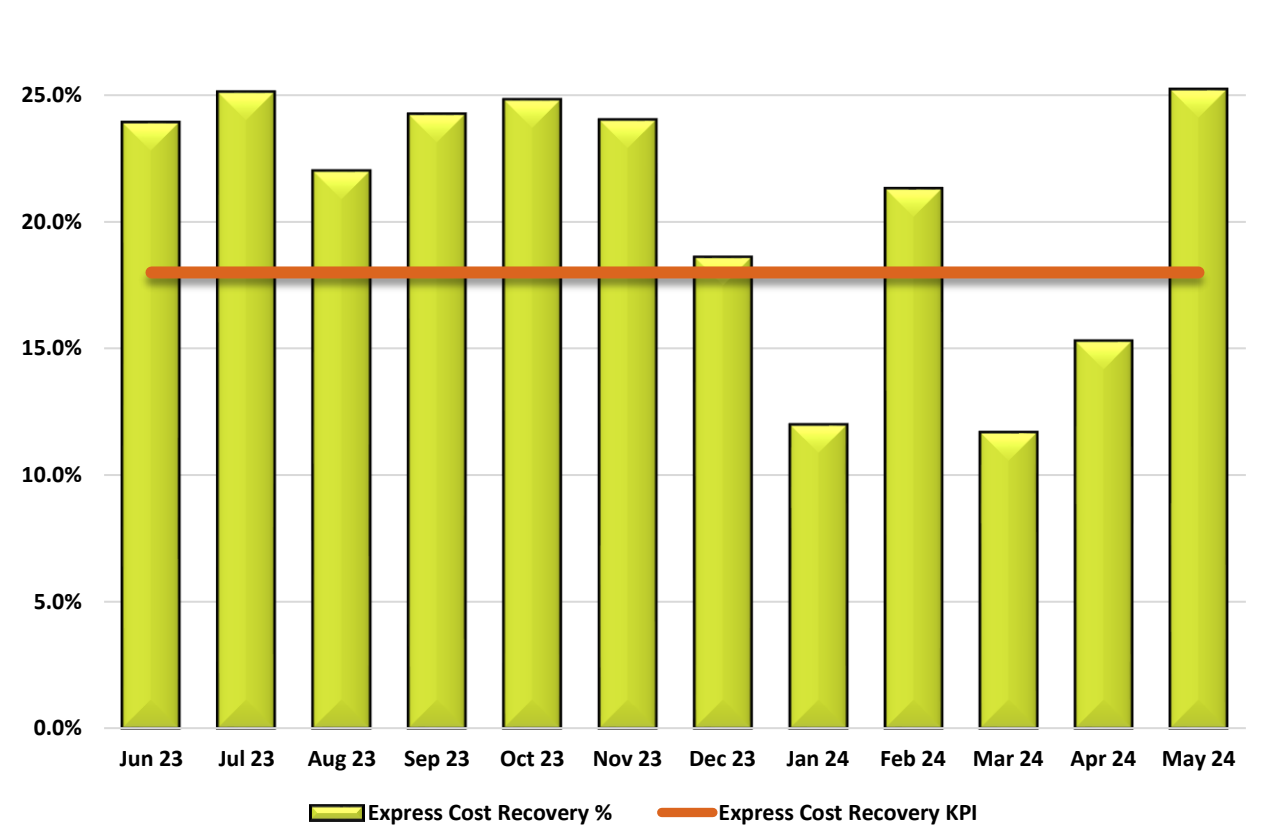
Local Service	May 24 Actual KPI	May 24 Budget KPI	Variance
Passengers Per Hour	18.4	15.9	2.5
Cost Recovery	12.1%	10.0%	2.1%

*percentage points

Express Service Productivity (Last 12 Months)



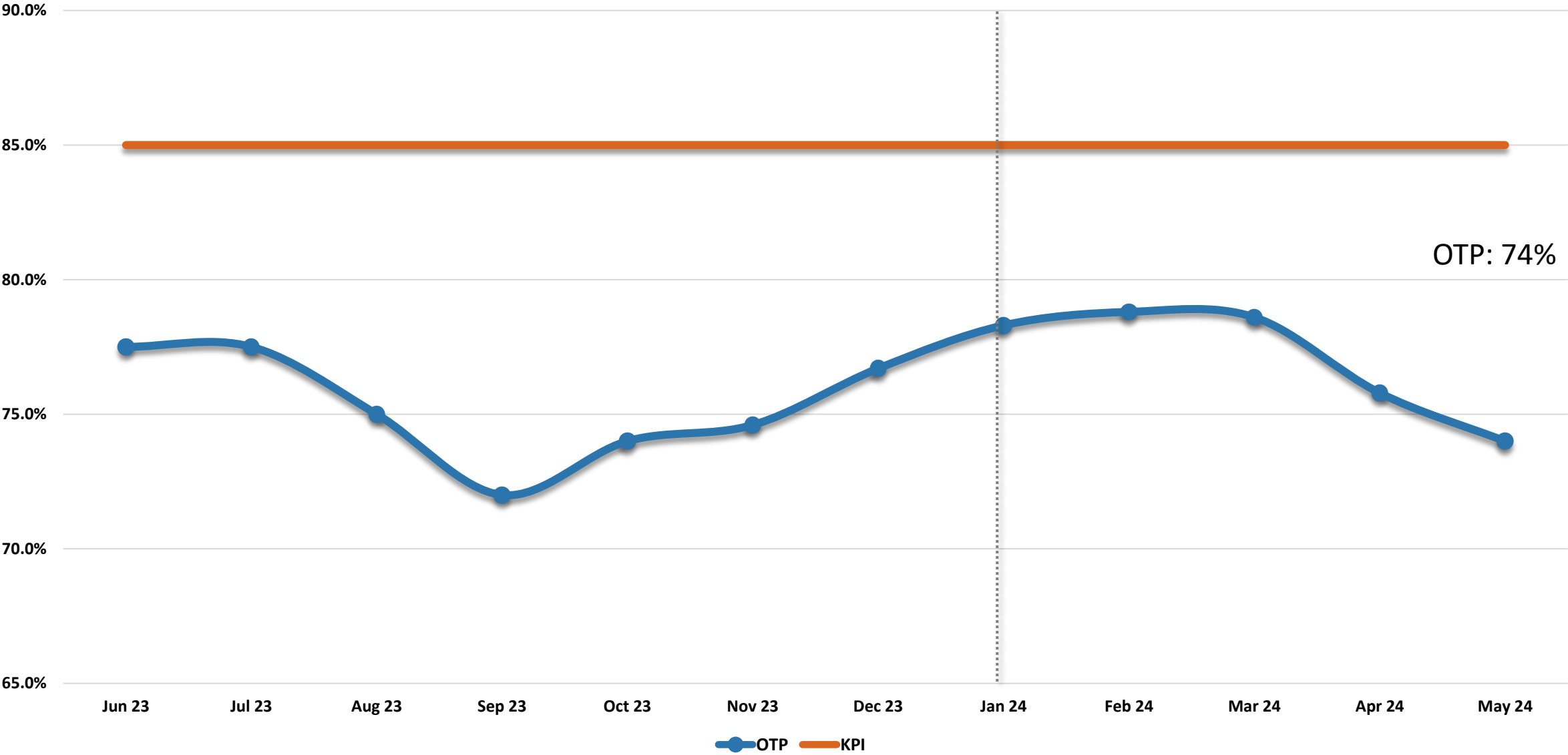
Express Service Cost Recovery % (Last 12 Month)



Express Service	May 24 Actual KPI	May 24 Budget KPI	Variance
Passengers Per Trip	8.0	11.4	-3.4
Cost Recovery	25.2%	18.0%	7.2%

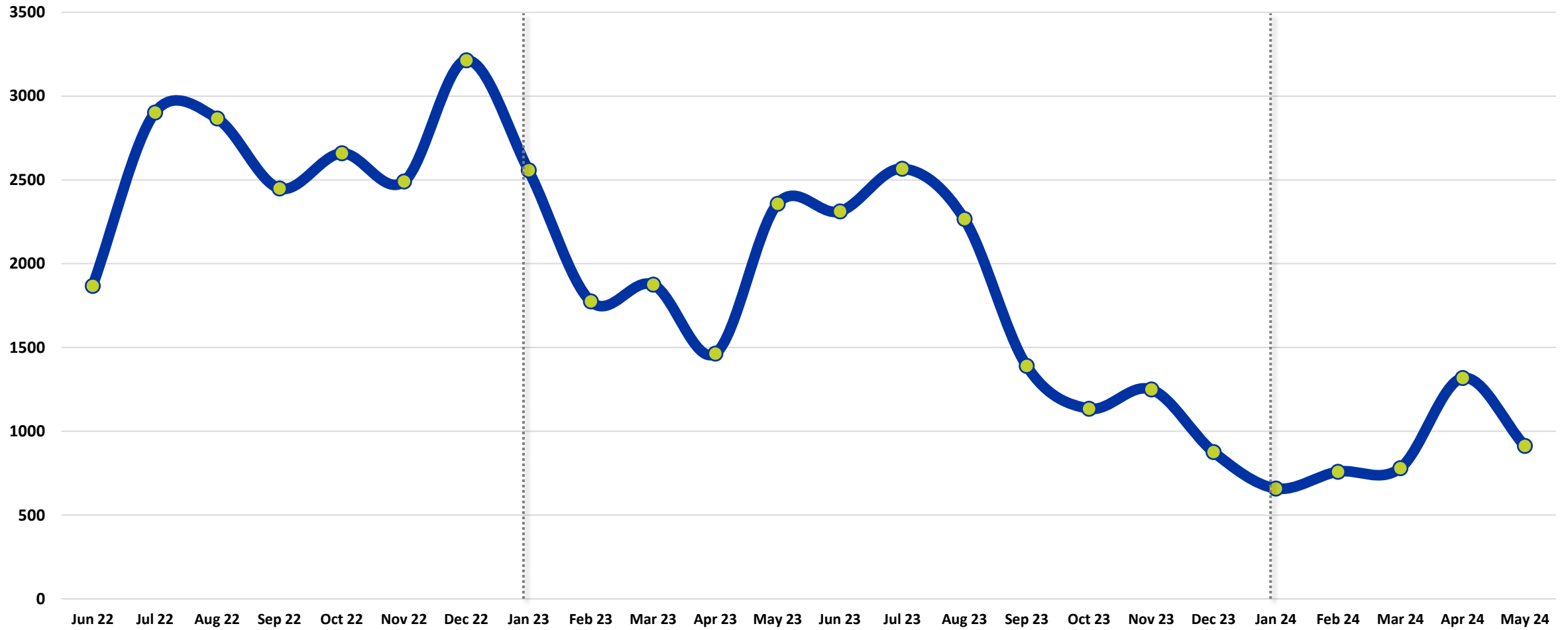
**percentage points*

Overall On-Time Performance (Last 12 Months)



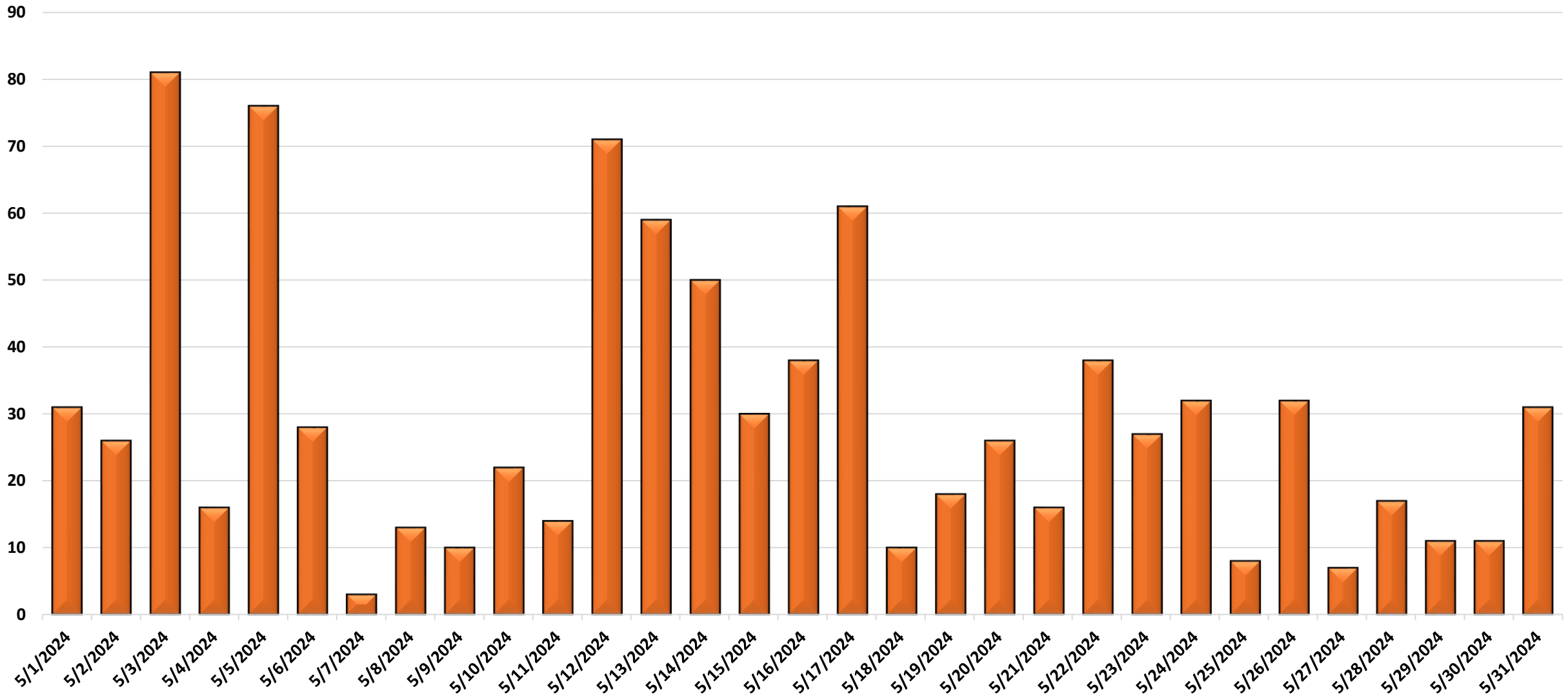
OTP: 74%

Fixed-Route Missed Trips by Month

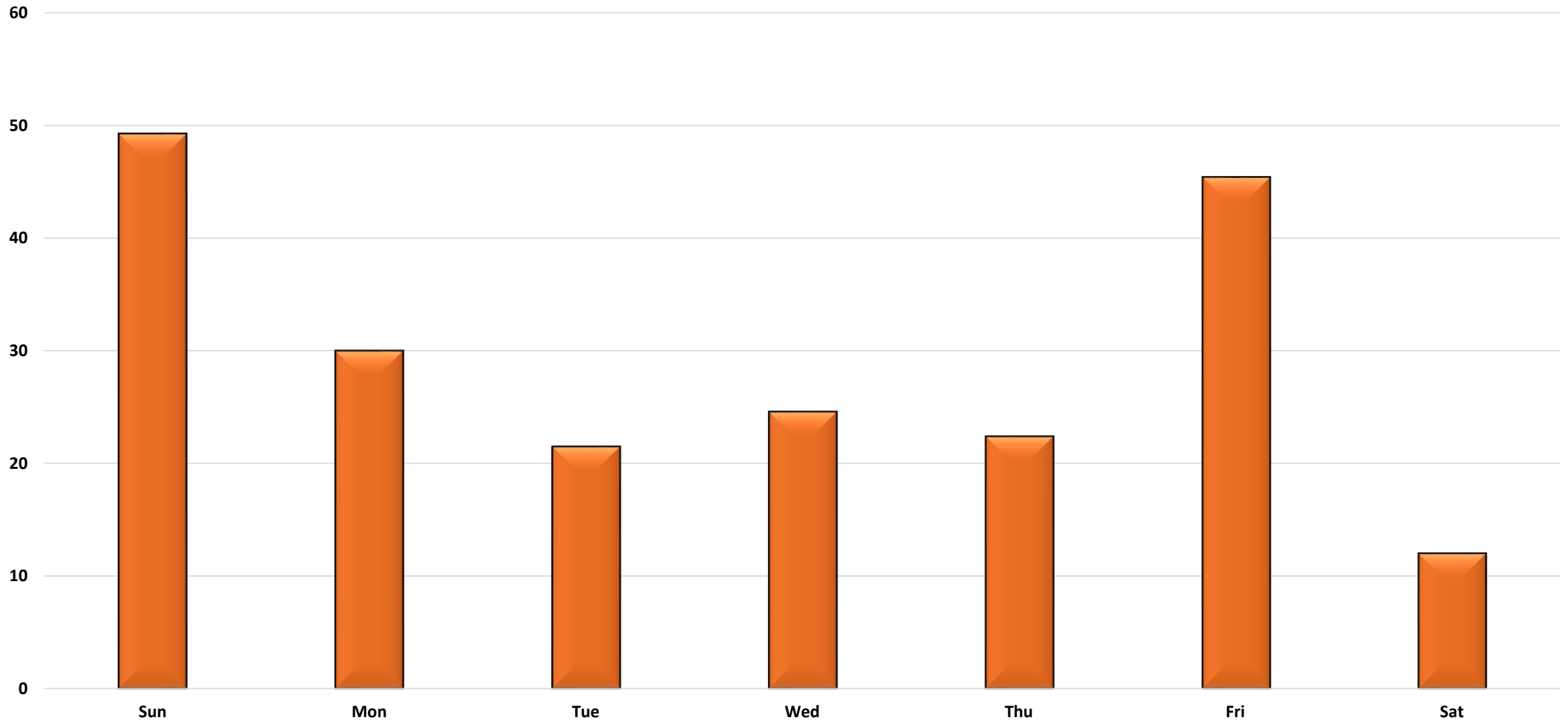


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
May 24	913	69,720	98.7%	98.8%	99.6%

Missed Trips by Day



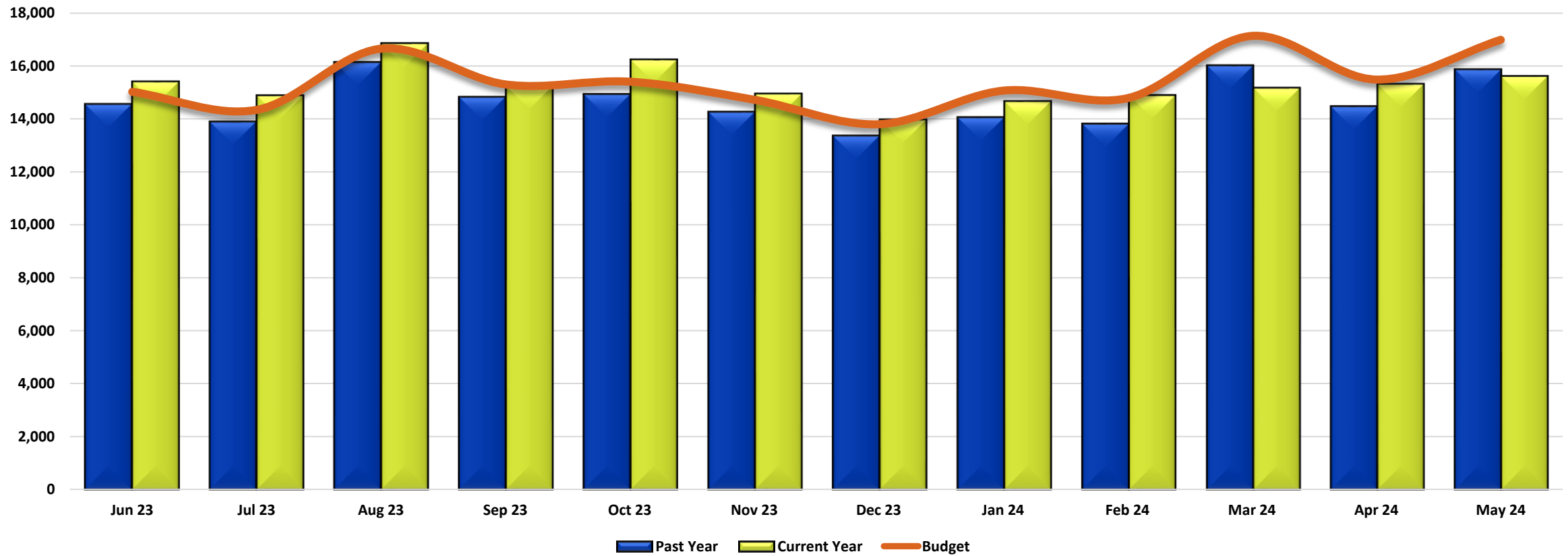
Avg Missed Trips by Day of Week





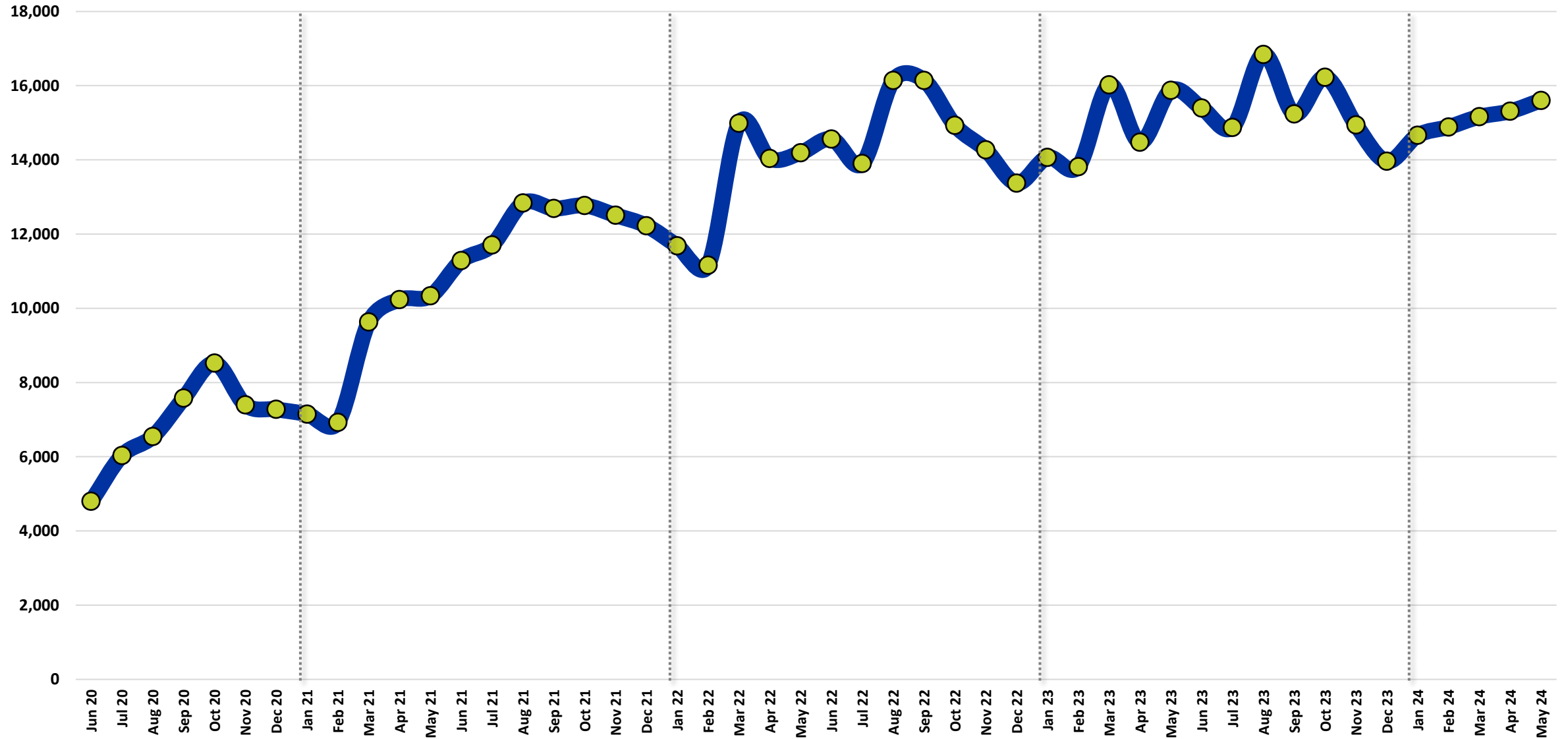
ACCESS Ridership

Total Access Ridership

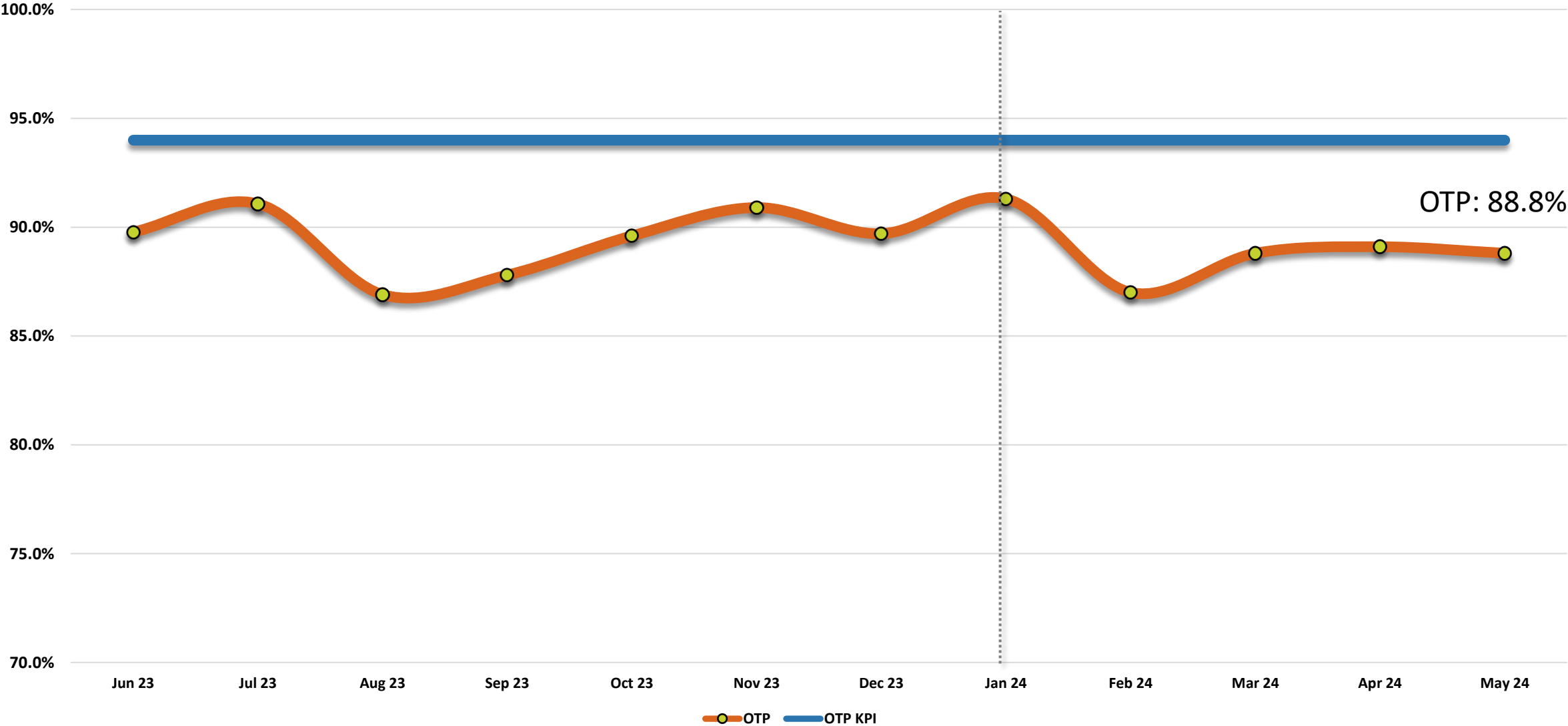


May 24	May 24 Ridership	May 24 Budget	Budget Variance	May 23 Ridership	May 23 - May 24 Variance
Total	15,601	16,990	-8.2%	15,873	-1.7%
Weekday	14,184			14,637	-3.1%
Saturday	673			619	8.7%
Sunday	744			917	-18.9%
Total (YTD)	75,610	79,463	-4.8%	74,241	1.8%

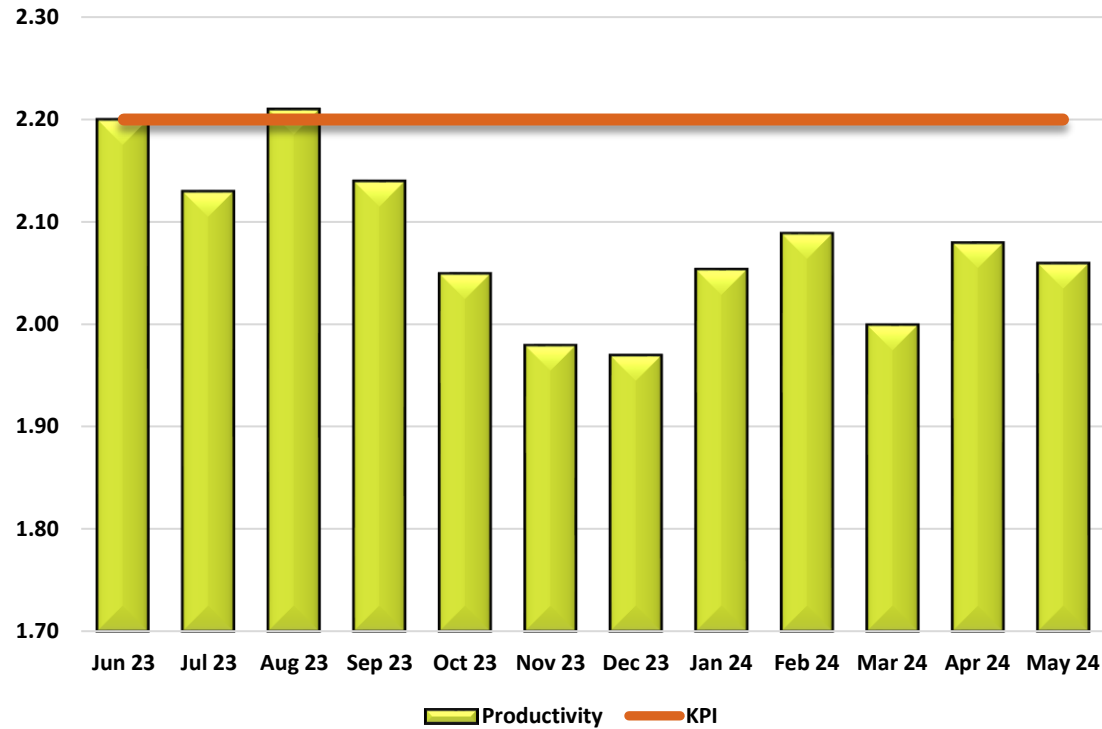
Total Access Ridership by Month



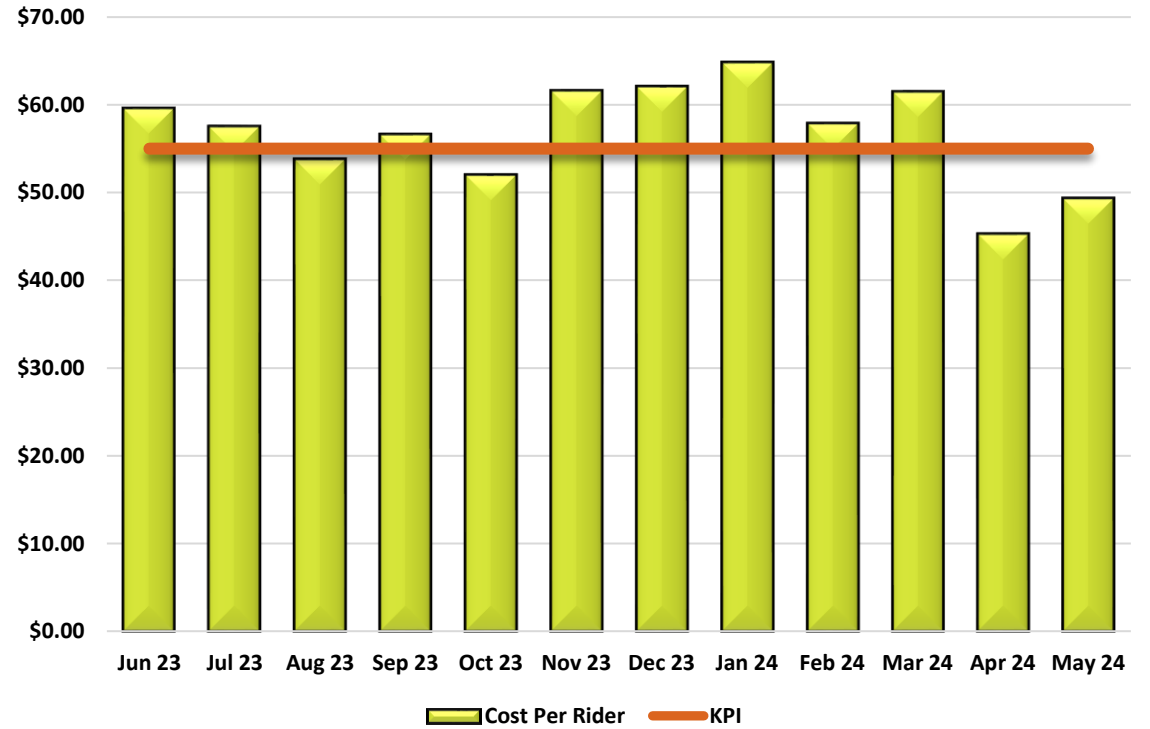
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



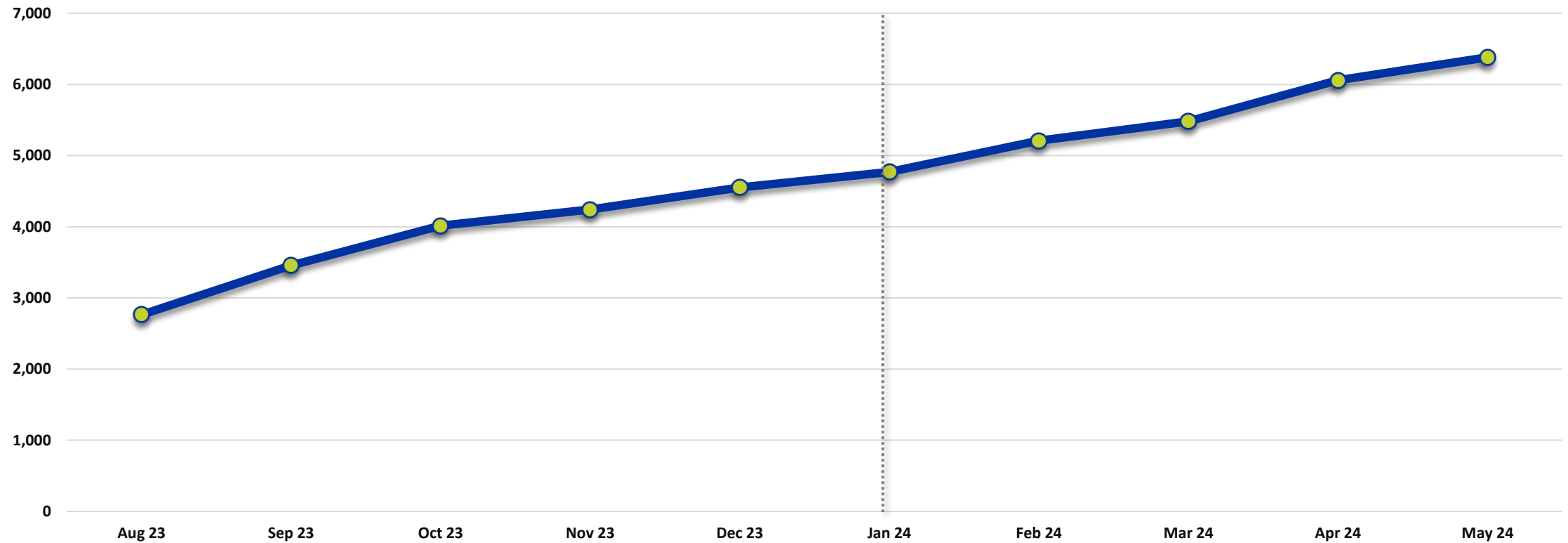
May 24	May 24 Actual	May 24 KPI	Variance
Cost Per Passenger	\$49.32	\$55.00	-\$5.68
On-Time Performance	88.8%	94.0%	-5.2%
Passengers Per Hour	2.06	2.2	-0.14

*percentage points



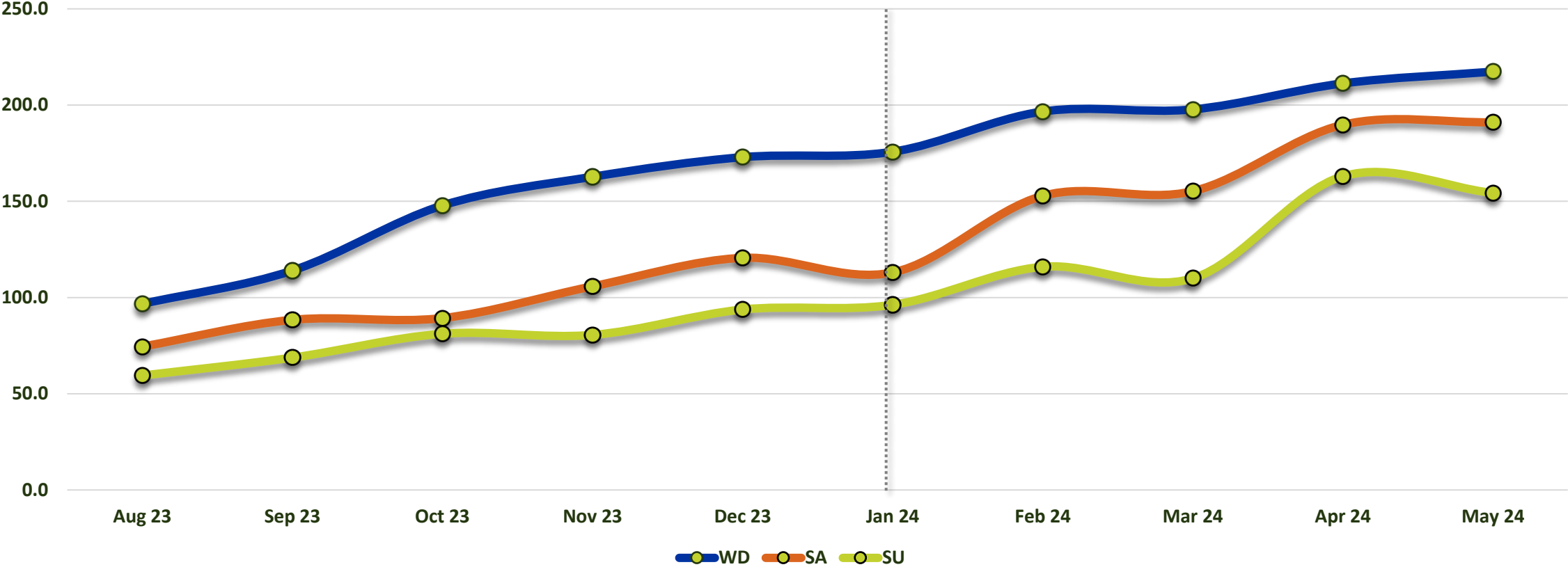
MetroNow

MetroNow Monthly Riders



May 24	May 24 Actual
Monthly Riders	6,380
On-Time Performance (Pickup <5 min after scheduled)	99.5%

MetroNow Ridership by Day Type

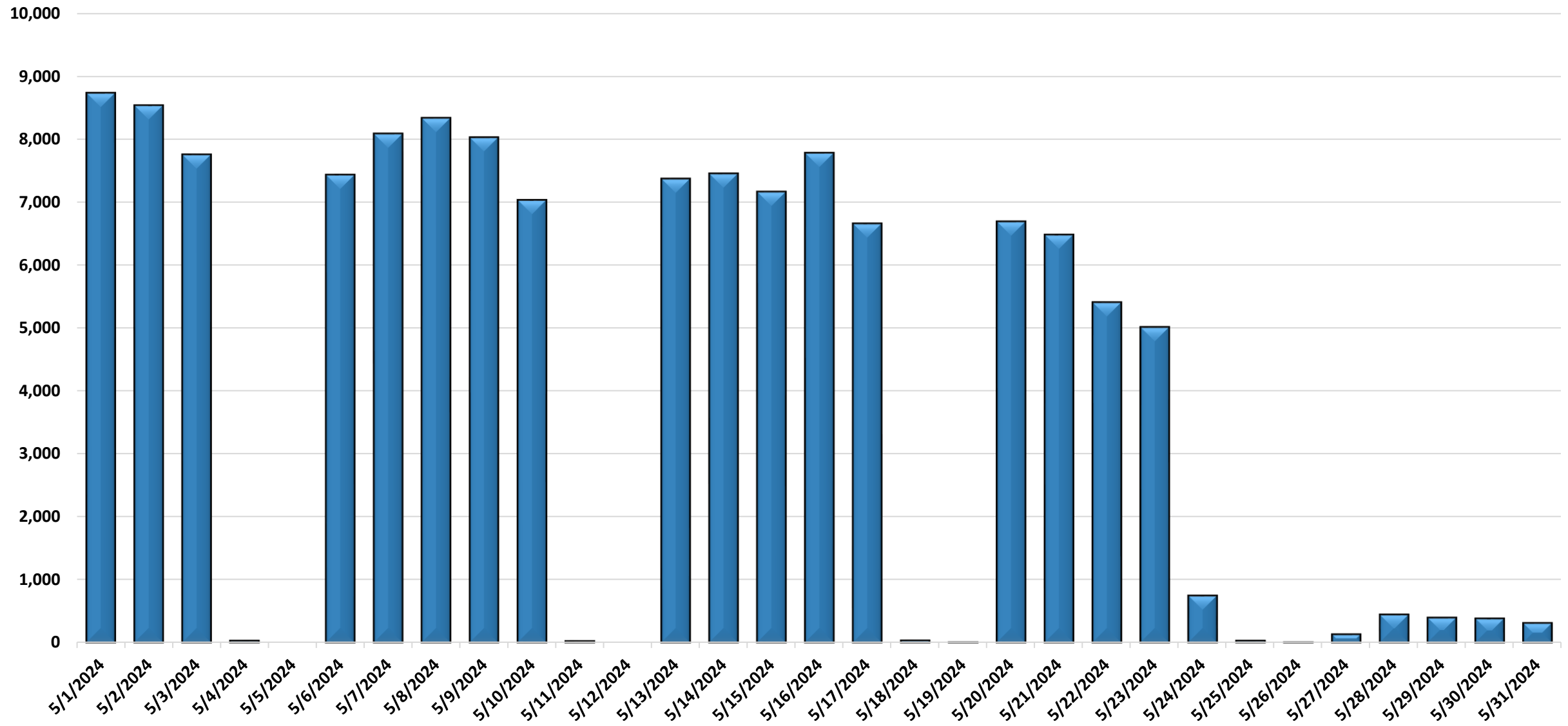


May 24	May 24 Actual
Weekday Avg	220.2
Saturday Avg	191.0
Sunday Avg	154.4

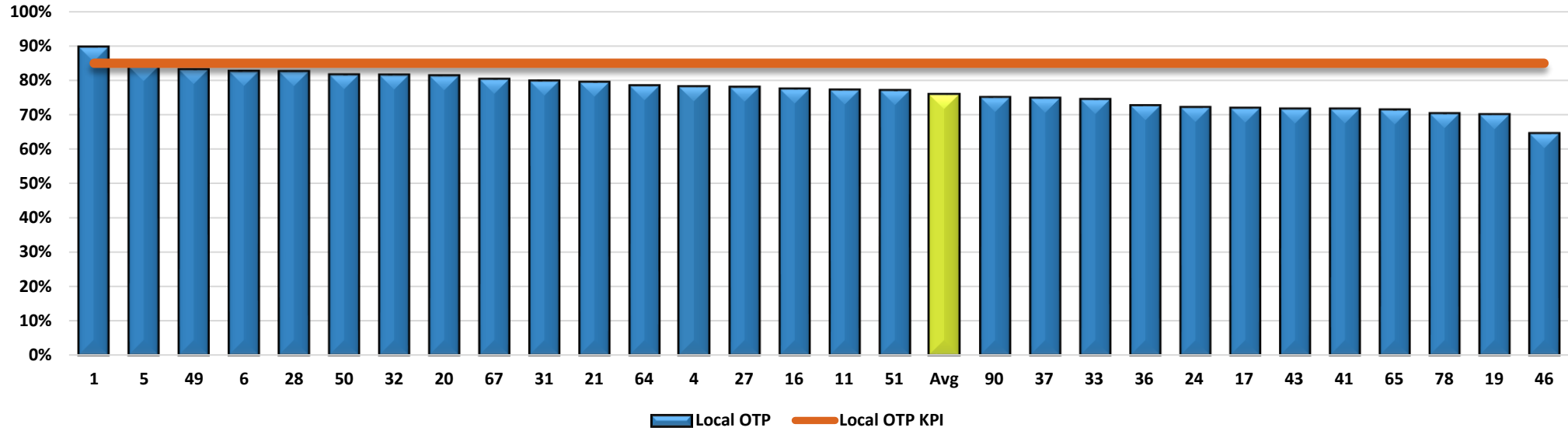


Route Level KPIs

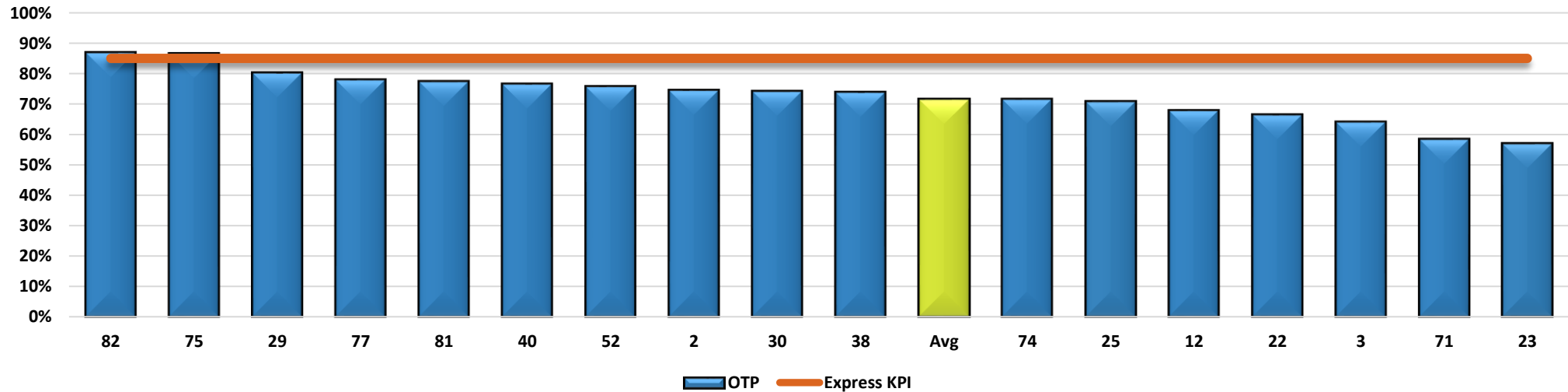
CPS Ridership by Day

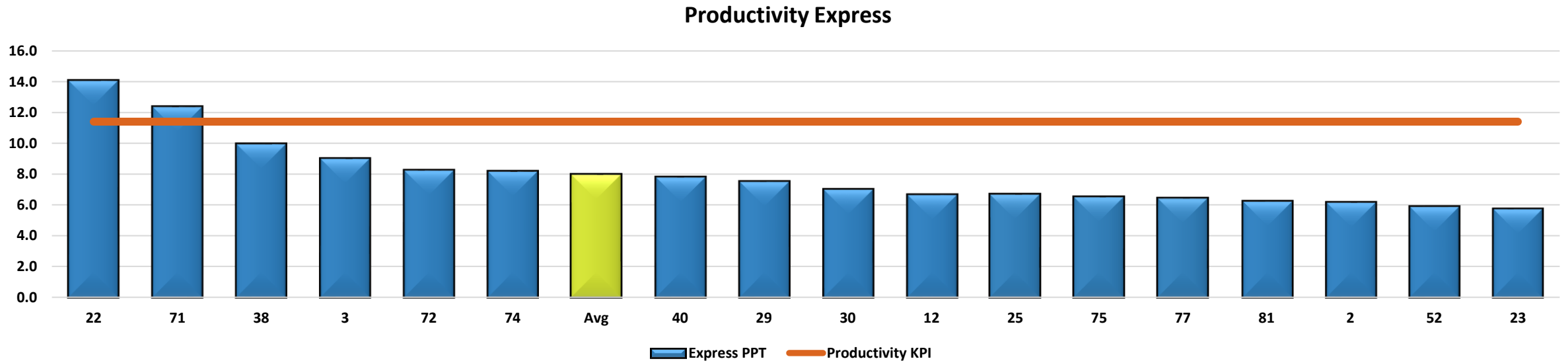
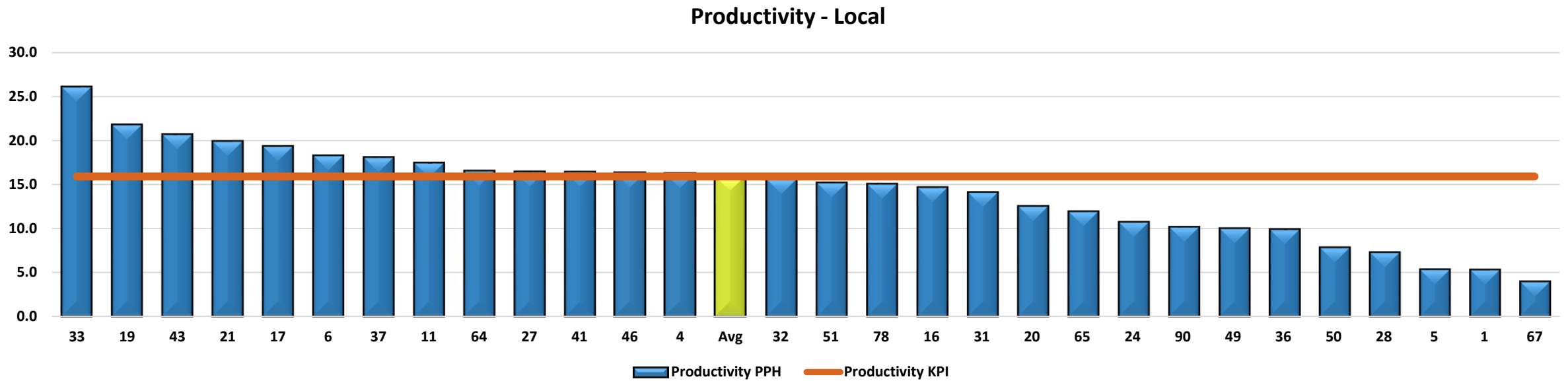


Local OTP

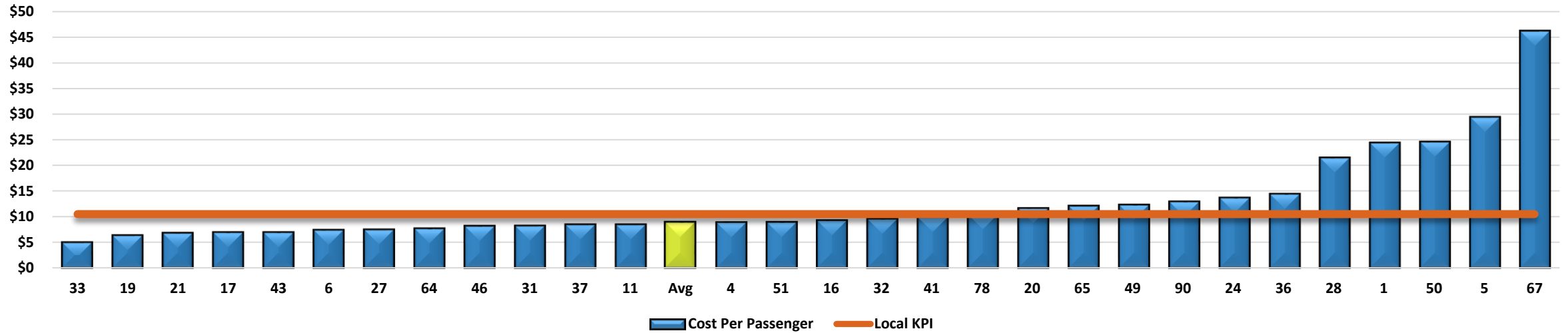


Express OTP

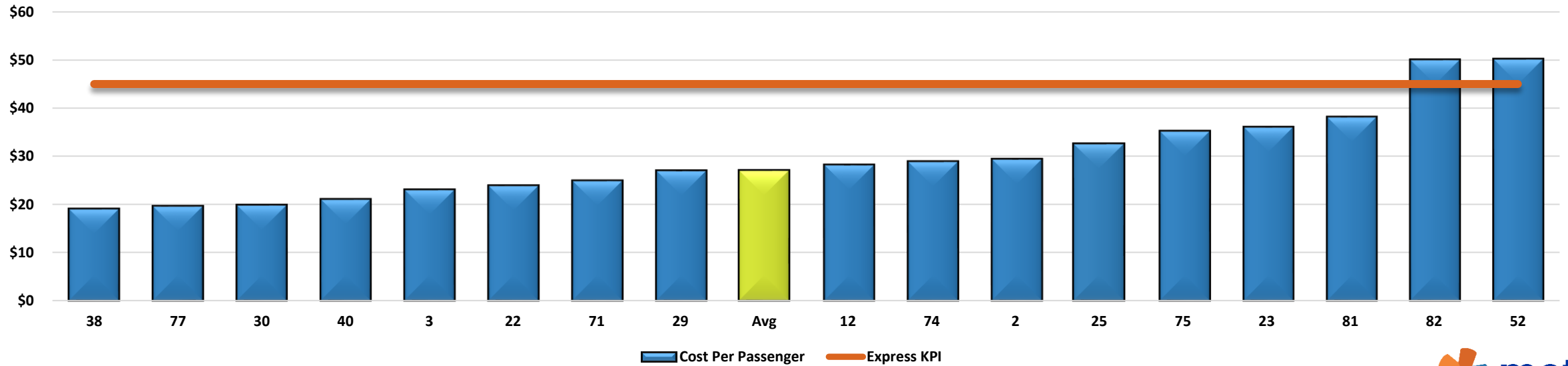




Local CPP



Express CPP



On-Time Performance Local & Express Service (Last 12 Months)

