



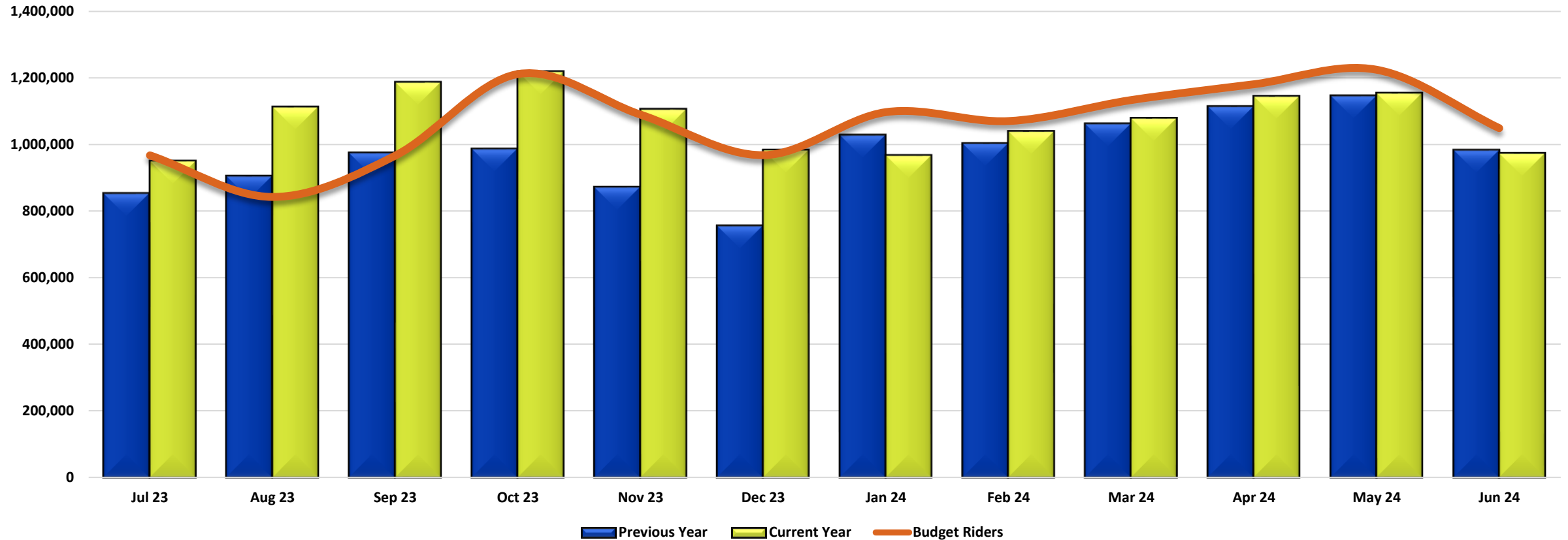
June 2024 Ridership Report

July 16, 2024 | SPDI



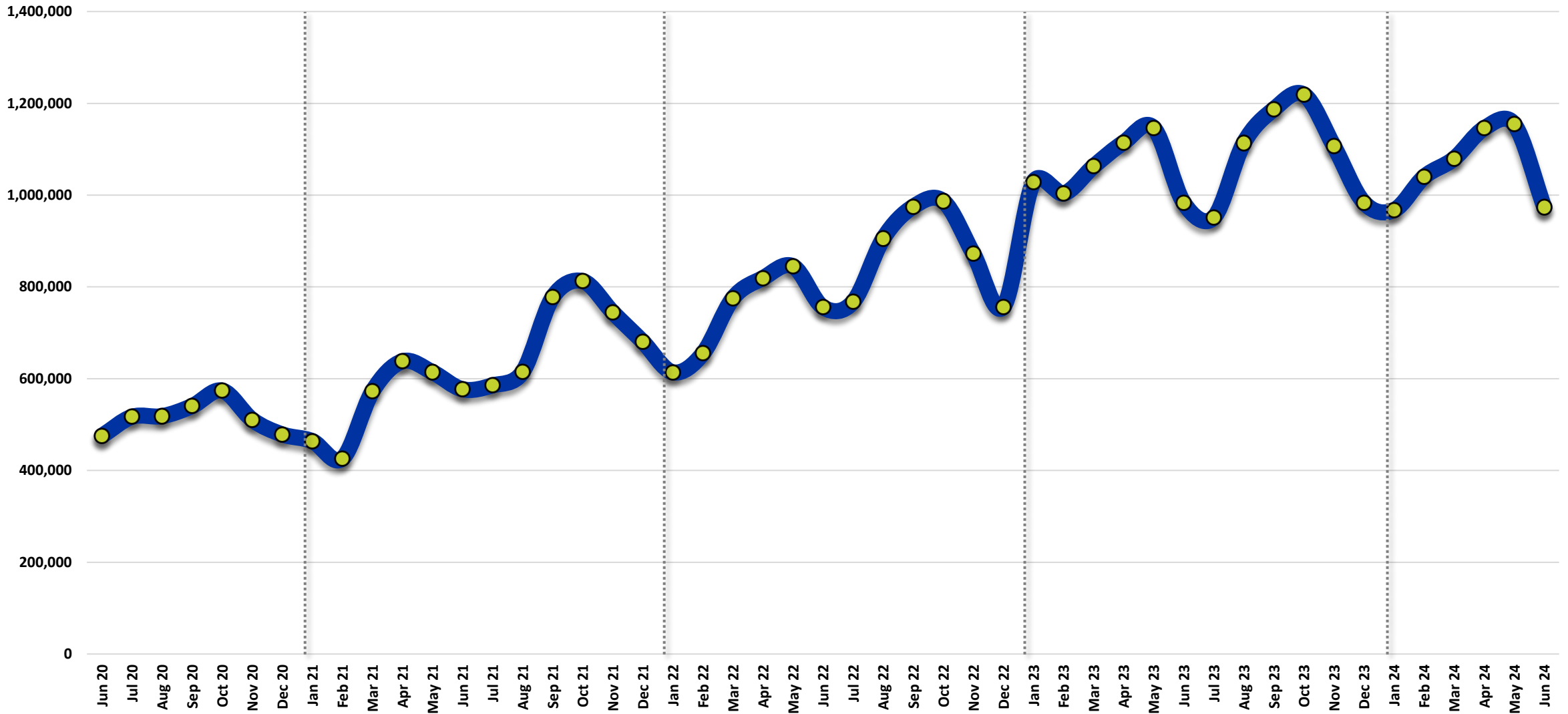
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

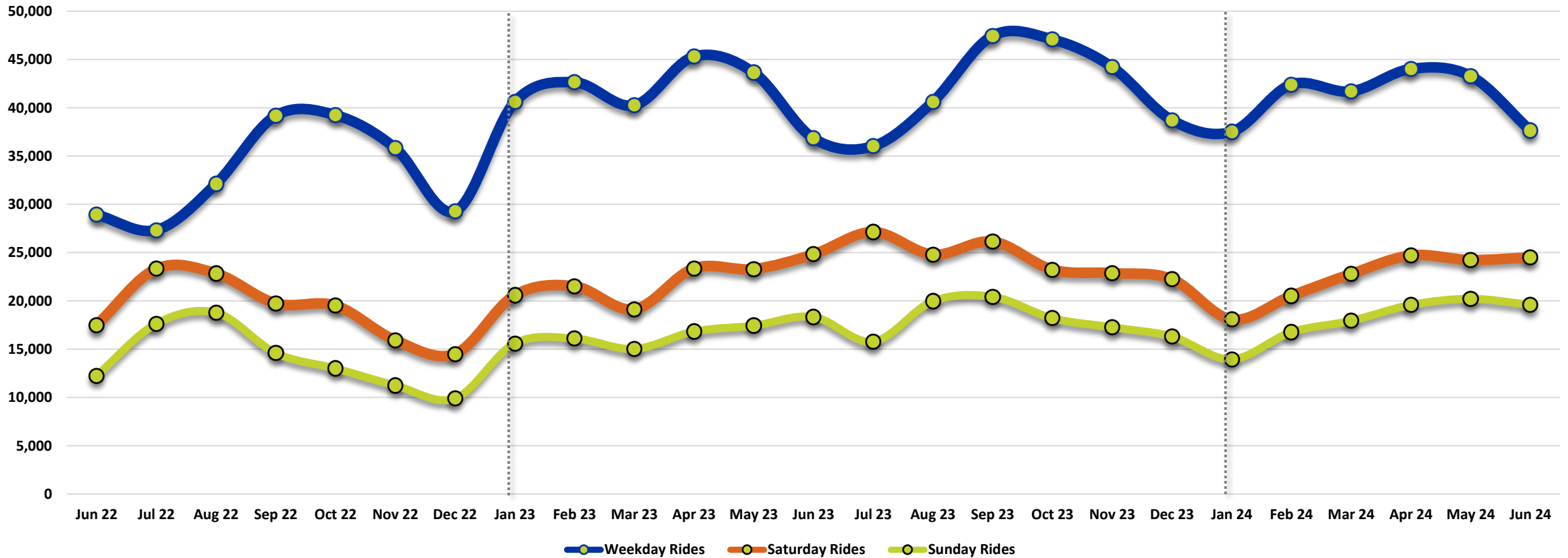


Service	Jun 24				Jun 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	948,165	1,027,631	-79,466	-7.7%	953,462	-5,297	-0.6%
Express	25,621	21,436	4,185	19.5%	30,033	-4,412	-14.7%
Totals	973,786	1,049,067	-75,281	-7.2%	983,495	-9,709	-1.0%
Total (YTD)	6,361,527	6,756,293	-394,766	-5.8%	6,340,082	21,445	0.3%

Total Fixed Route Ridership by Month

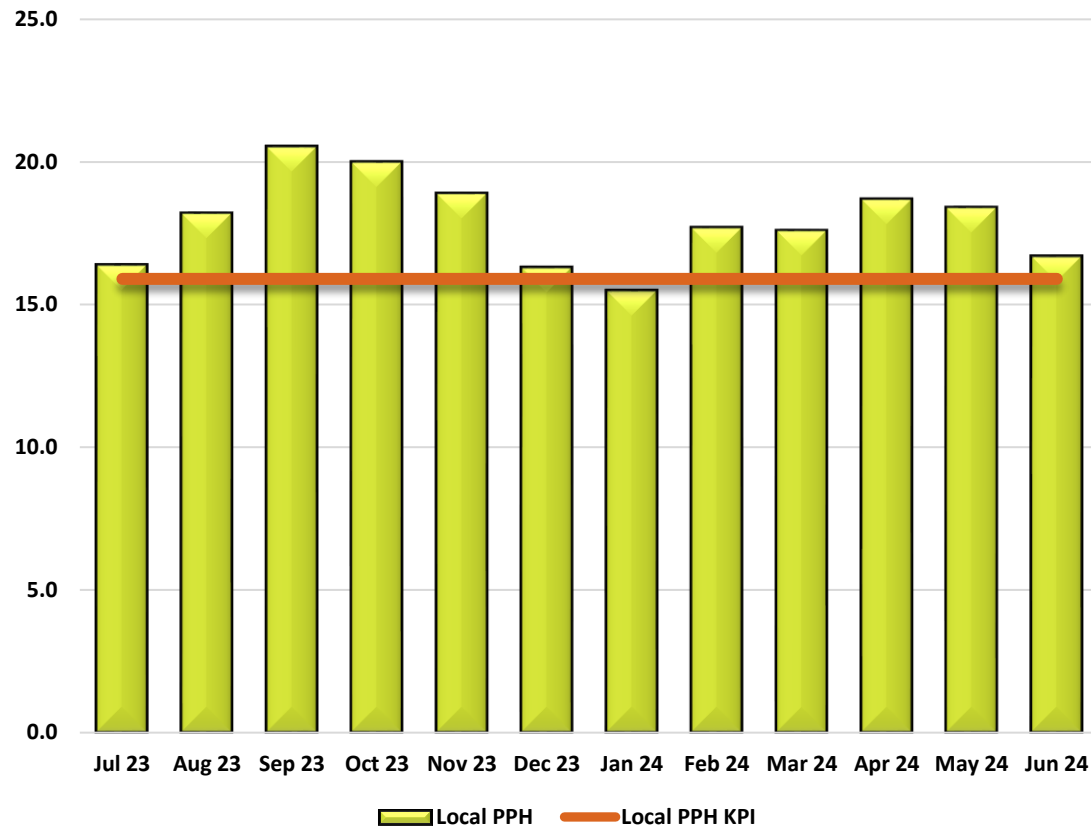


Average Daily Ridership (WD, SA, SU)

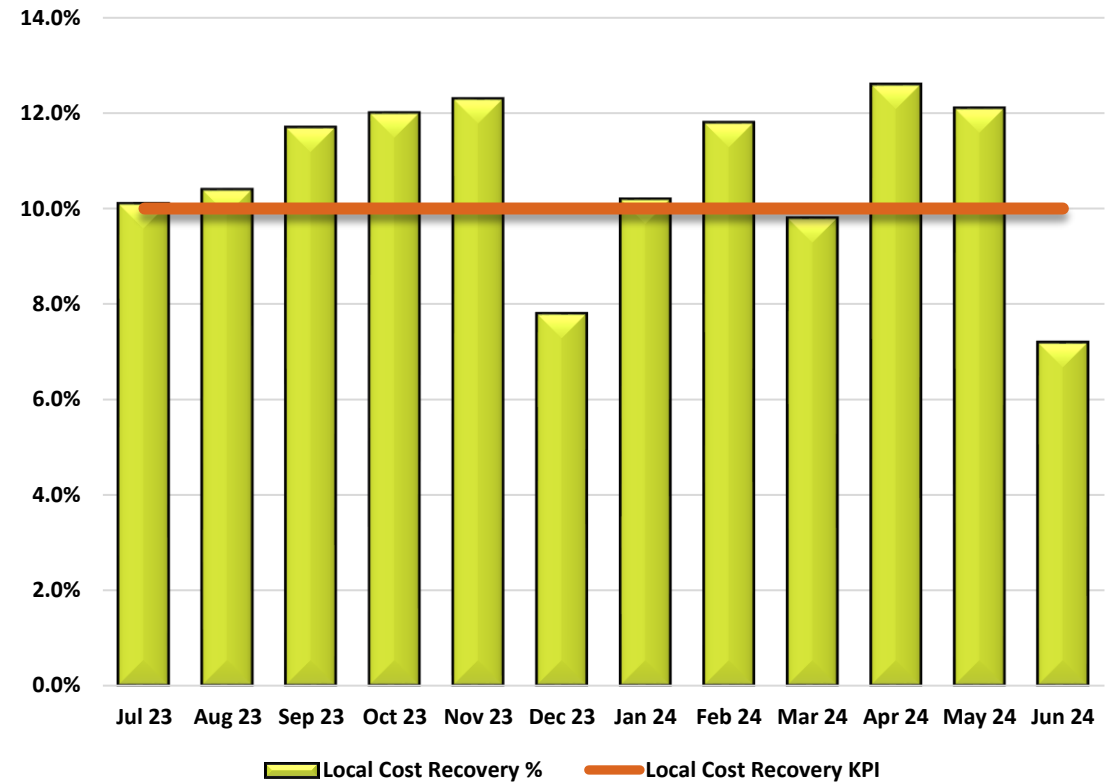


Service	Jun 24 Avg Daily	Jun 24 Avg Daily Budget	Budget % Variance	Jun 23 Avg Daily	Jun 23 - Jun 24 % Variance
WEEKDAY	37,654	40,737	-7.6%	36,850	2.2%
SATURDAY	24,521	26,597	-7.8%	24,840	-1.3%
SUNDAY	19,619	20,267	-3.2%	18,360	6.9%

Local Service Productivity (Last 12 Months)



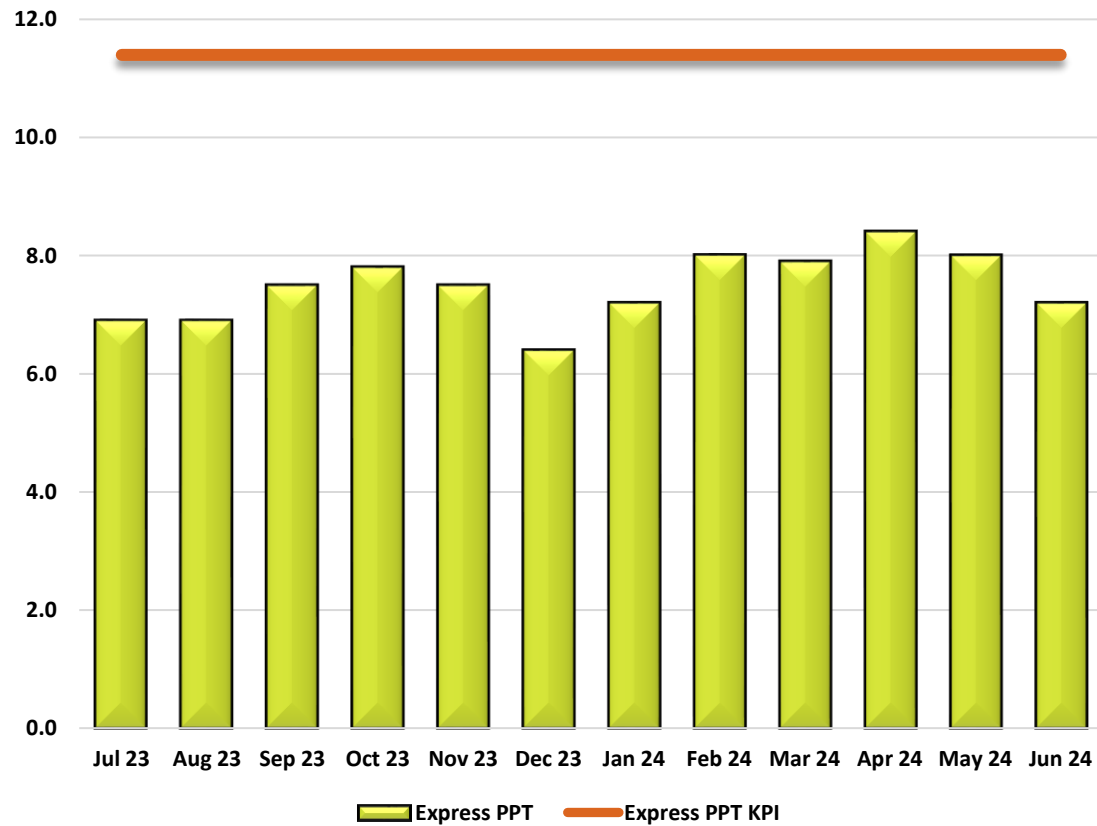
Local Service Cost Recovery & (Last 12 Months)



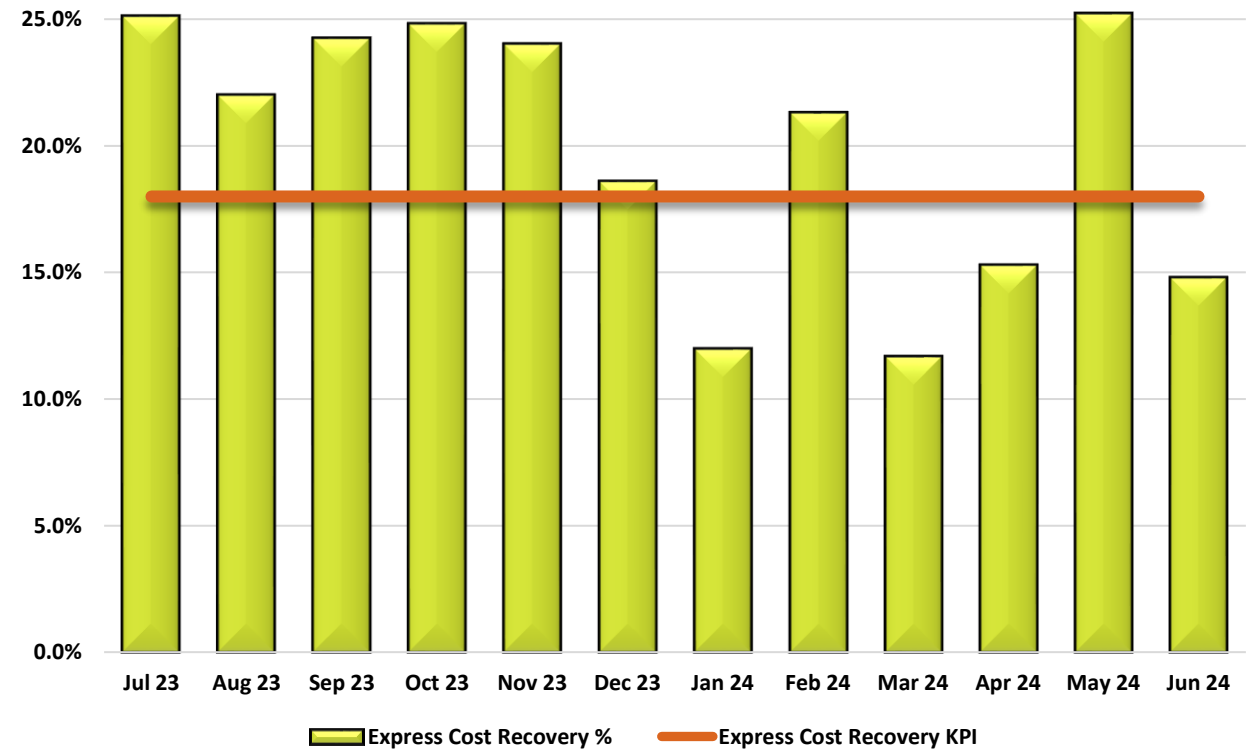
Local Service	Jun 24 Actual KPI	Jun 24 Budget KPI	Variance
Passengers Per Hour	16.7	15.9	0.8
Cost Recovery	7.2%	10.0%	-2.8%

*percentage points

Express Service Productivity (Last 12 Months)



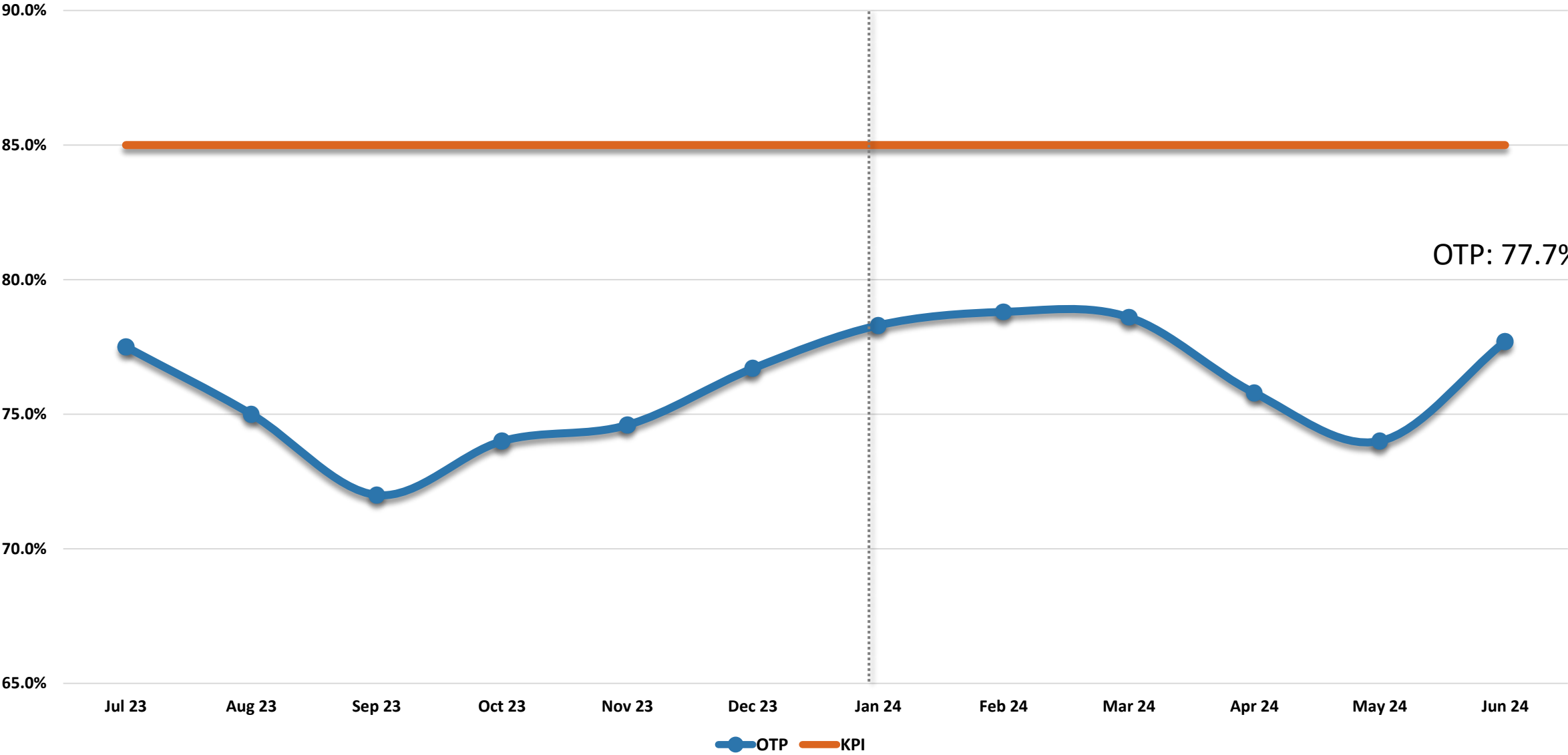
Express Service Cost Recovery % (Last 12 Month)



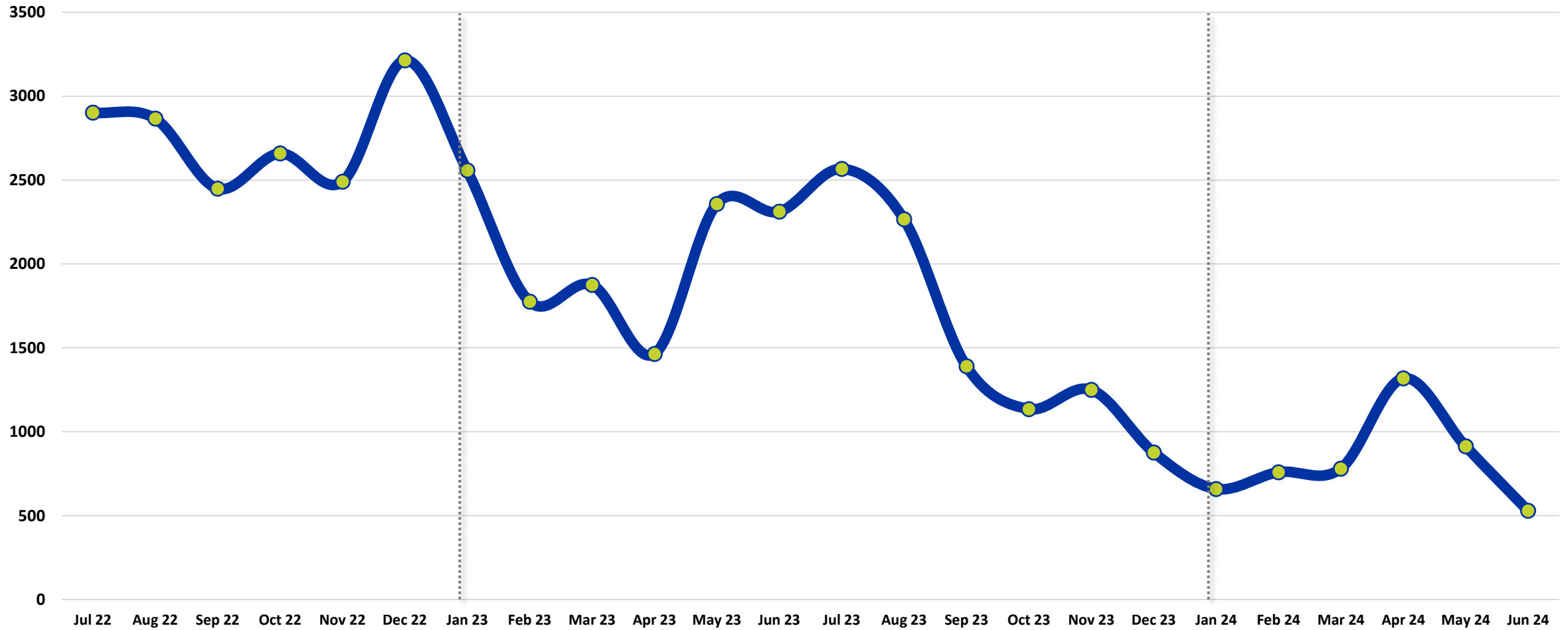
Express Service	Jun 24 Actual KPI	Jun 24 Budget KPI	Variance
Passengers Per Trip	7.2	11.4	-4.2
Cost Recovery	14.8%	18.0%	-3.2%

**percentage points*

Overall On-Time Performance (Last 12 Months)

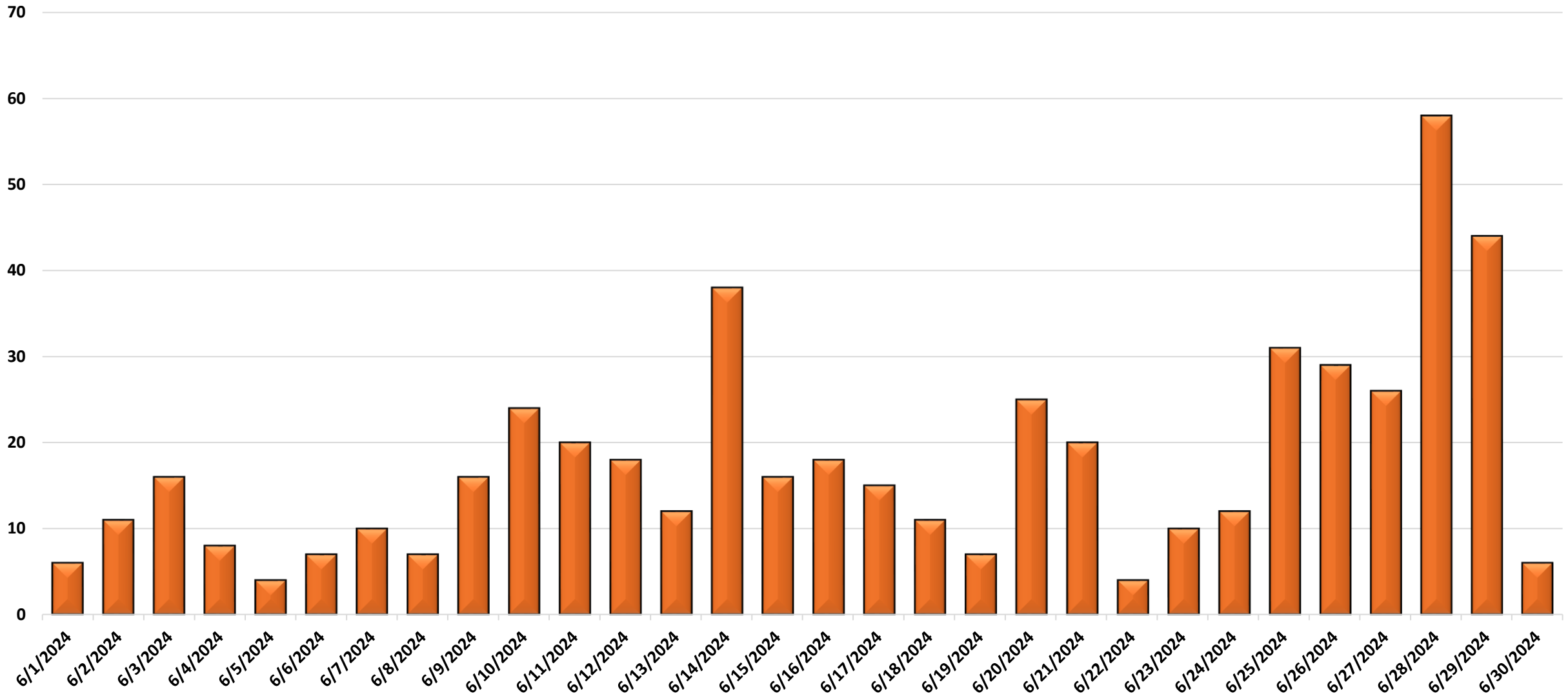


Fixed-Route Missed Trips by Month

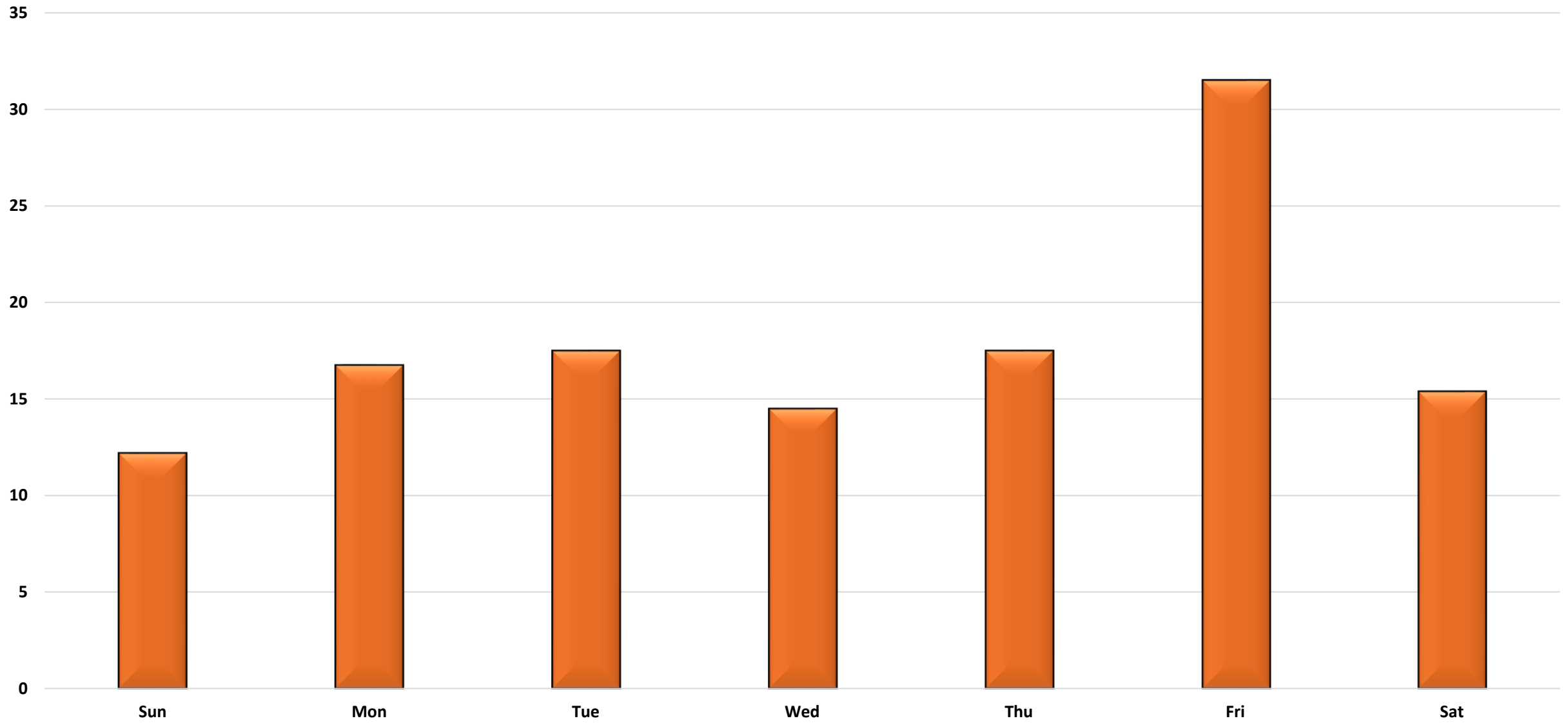


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
May 24	529	65,740	99.2%	99.1%	99.6%

Missed Trips by Day



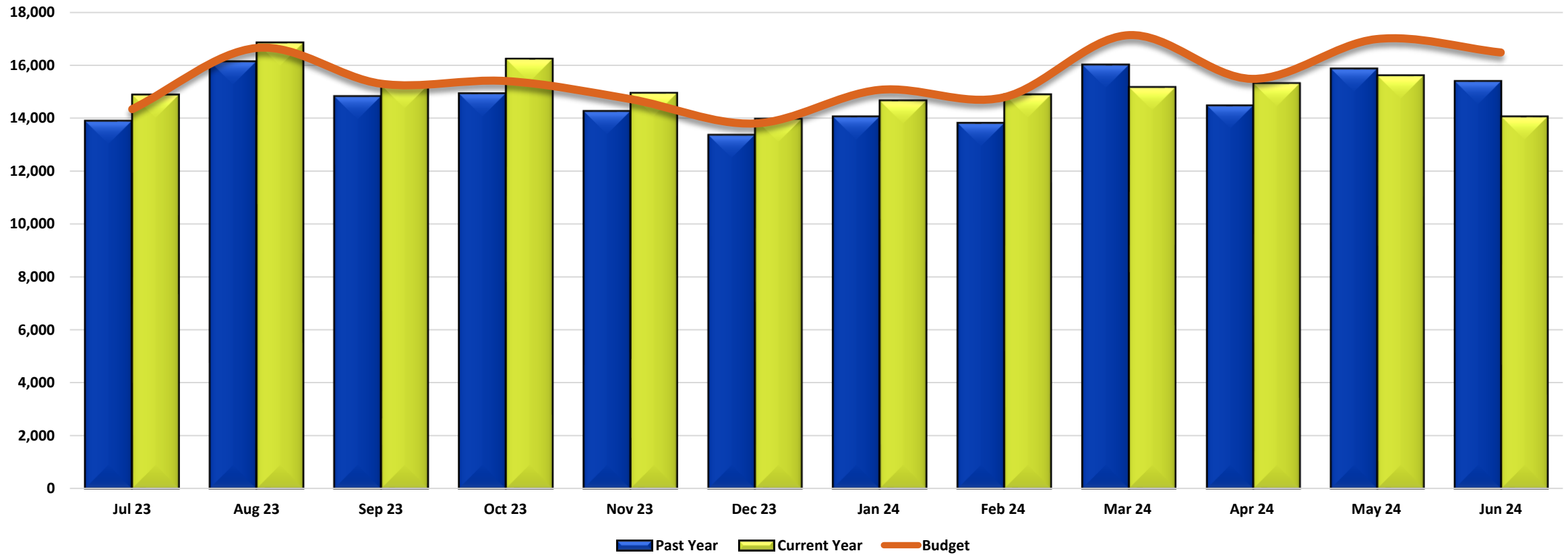
Avg Missed Trips by Day of Week





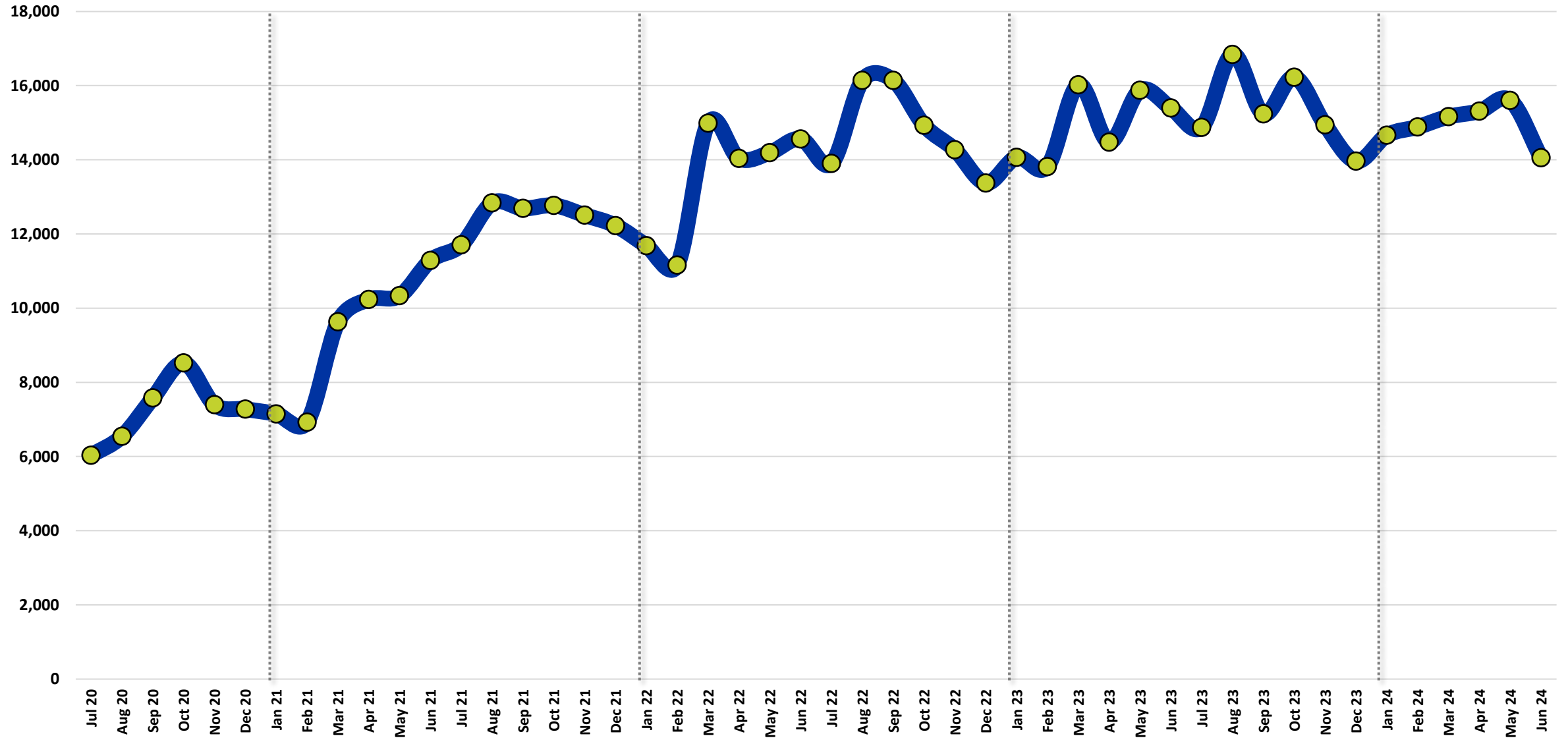
ACCESS Ridership

Total Access Ridership

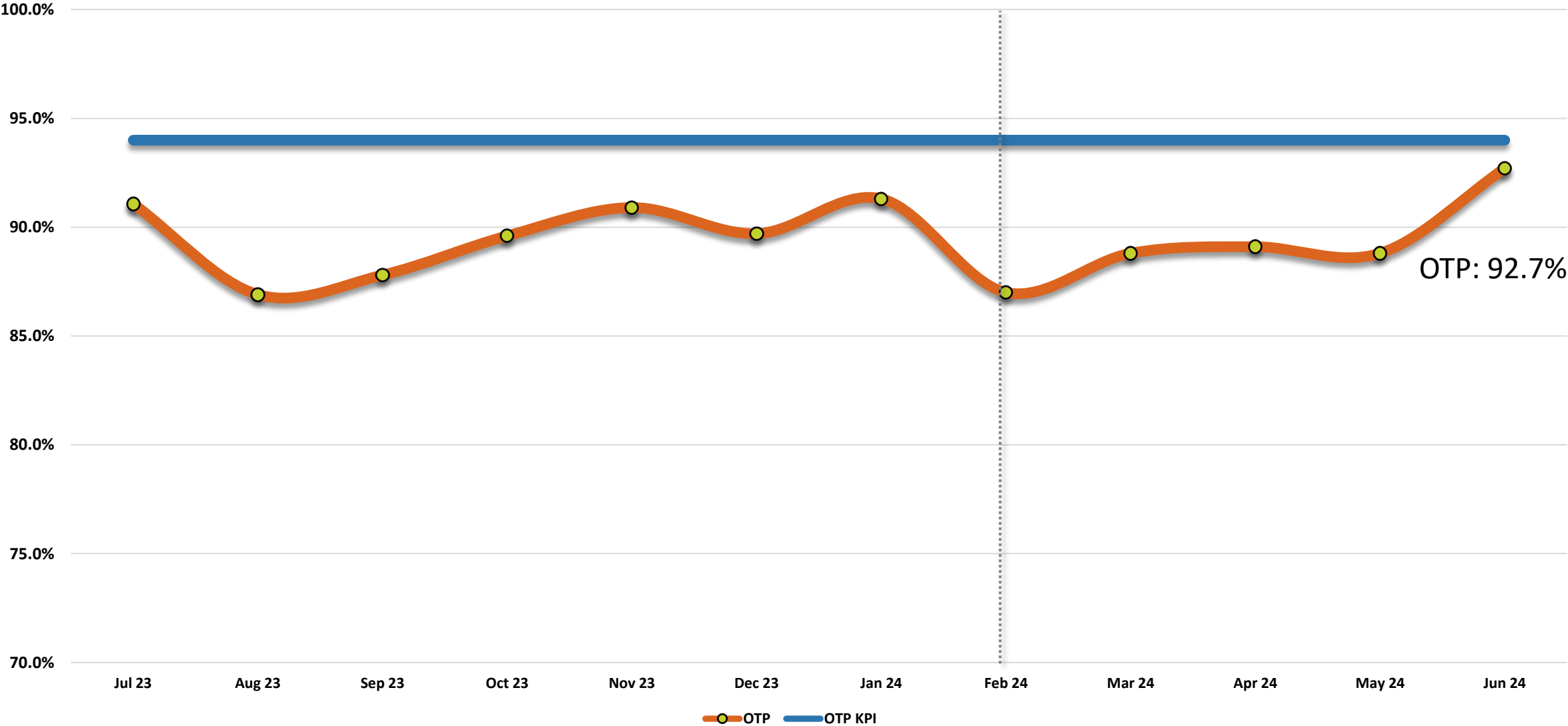


Jun 24	Jun 24 Ridership	Jun 24 Budget	Budget Variance	Jun 23 Ridership	Jun 23 - Jun 24 Variance
Total	14,053	16,485	-14.8%	15,397	-8.7%
Weekday	12,562			14,311	-12.2%
Saturday	836			569	46.9%
Sunday	655			517	26.7%
Total (YTD)	89,663	95,948	-6.6%	89,638	0.0%

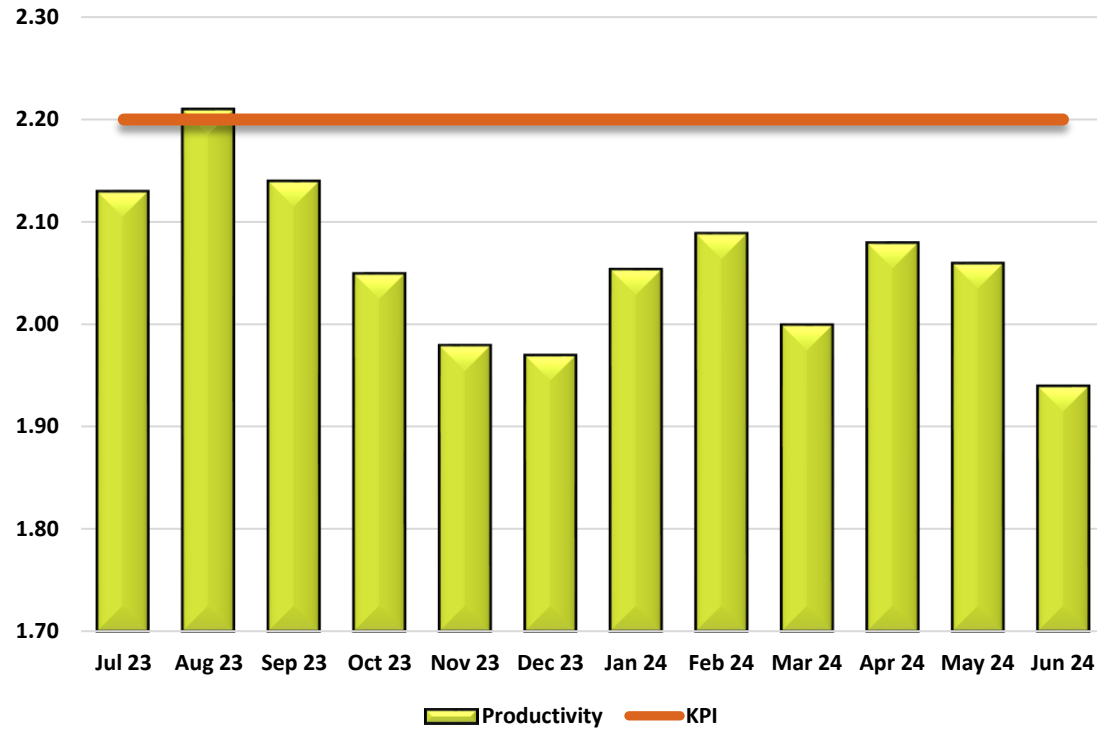
Total Access Ridership by Month



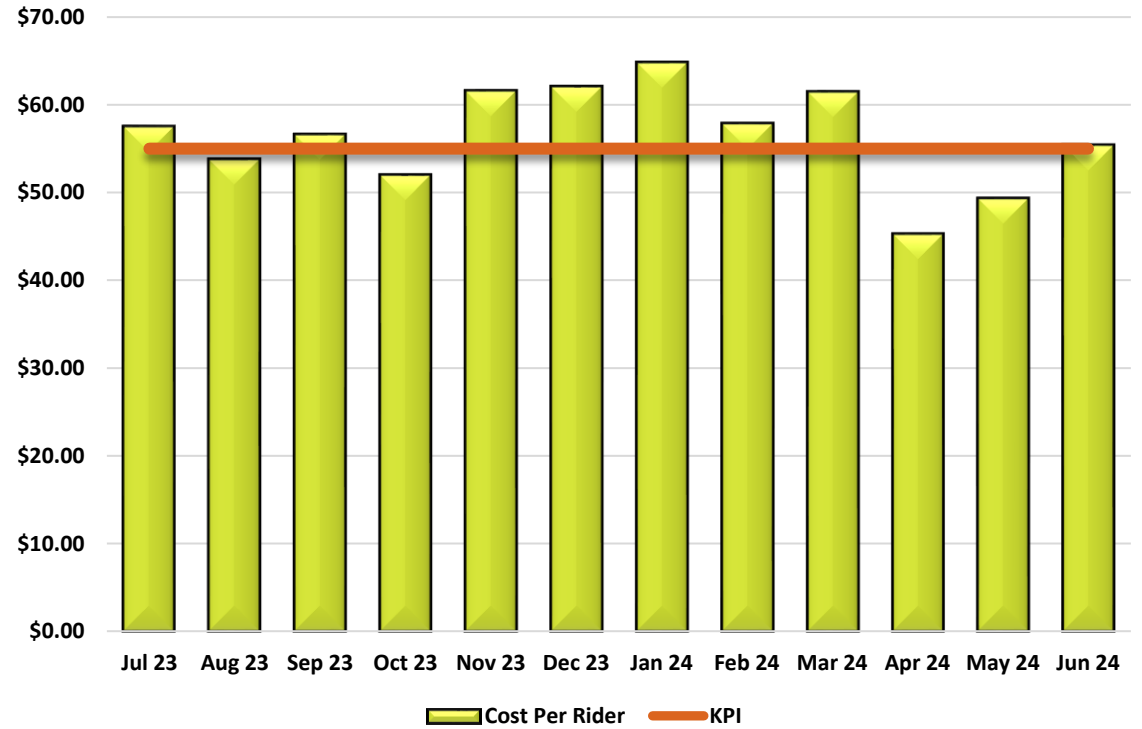
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



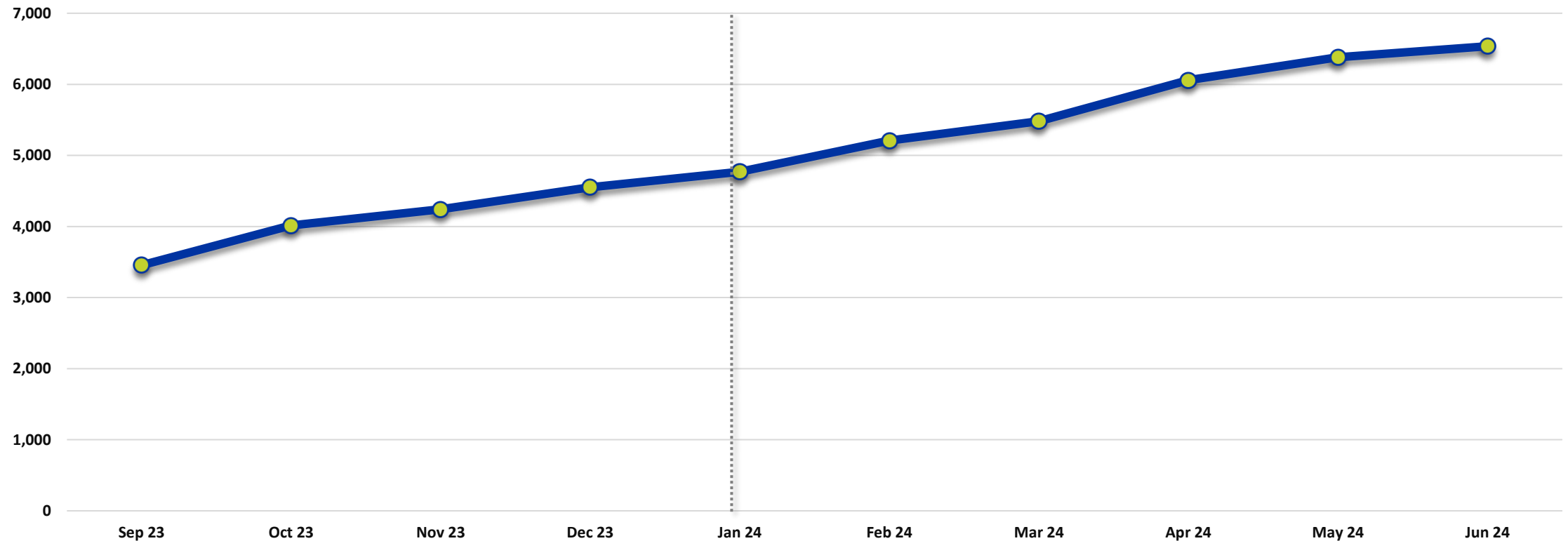
Jun 24	Jun 24 Actual	Jun 24 KPI	Variance
Cost Per Passenger	\$55.35	\$55.00	\$0.35
On-Time Performance	92.7%	94.0%	-1.3%
Passengers Per Hour	1.94	2.2	-0.26

*percentage points

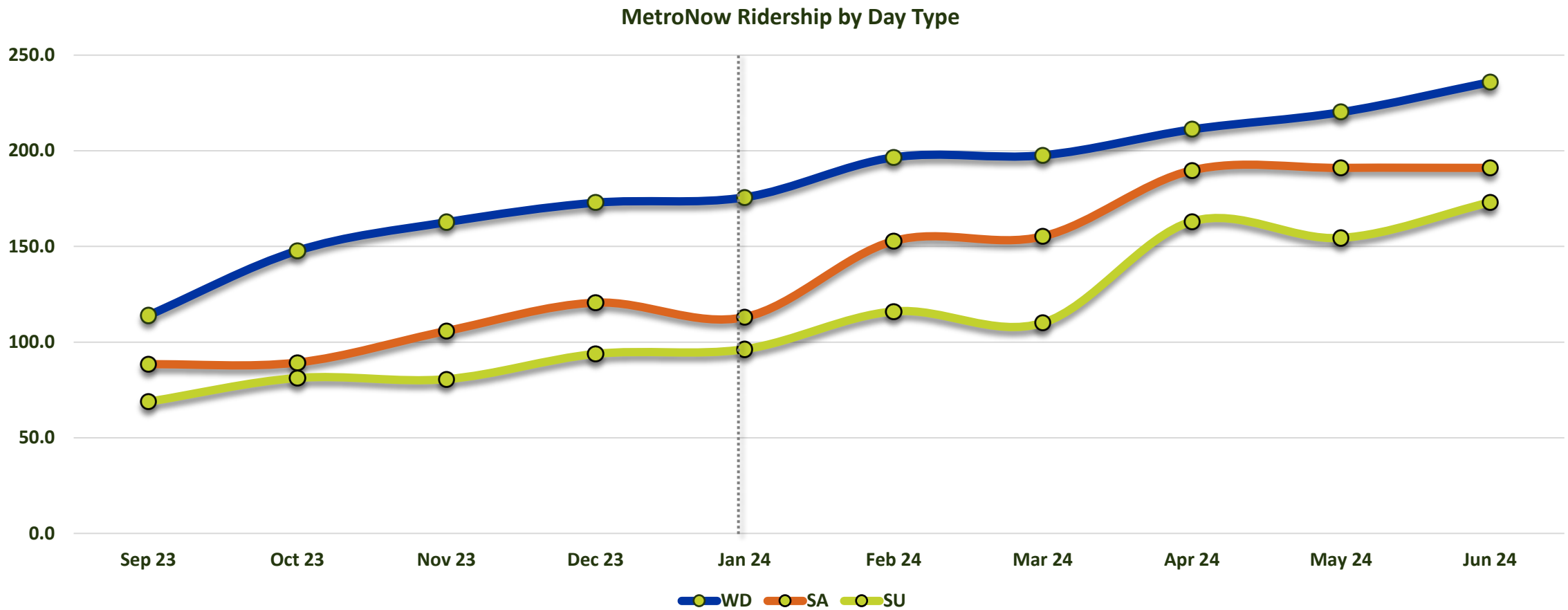


MetroNow

MetroNow Monthly Riders

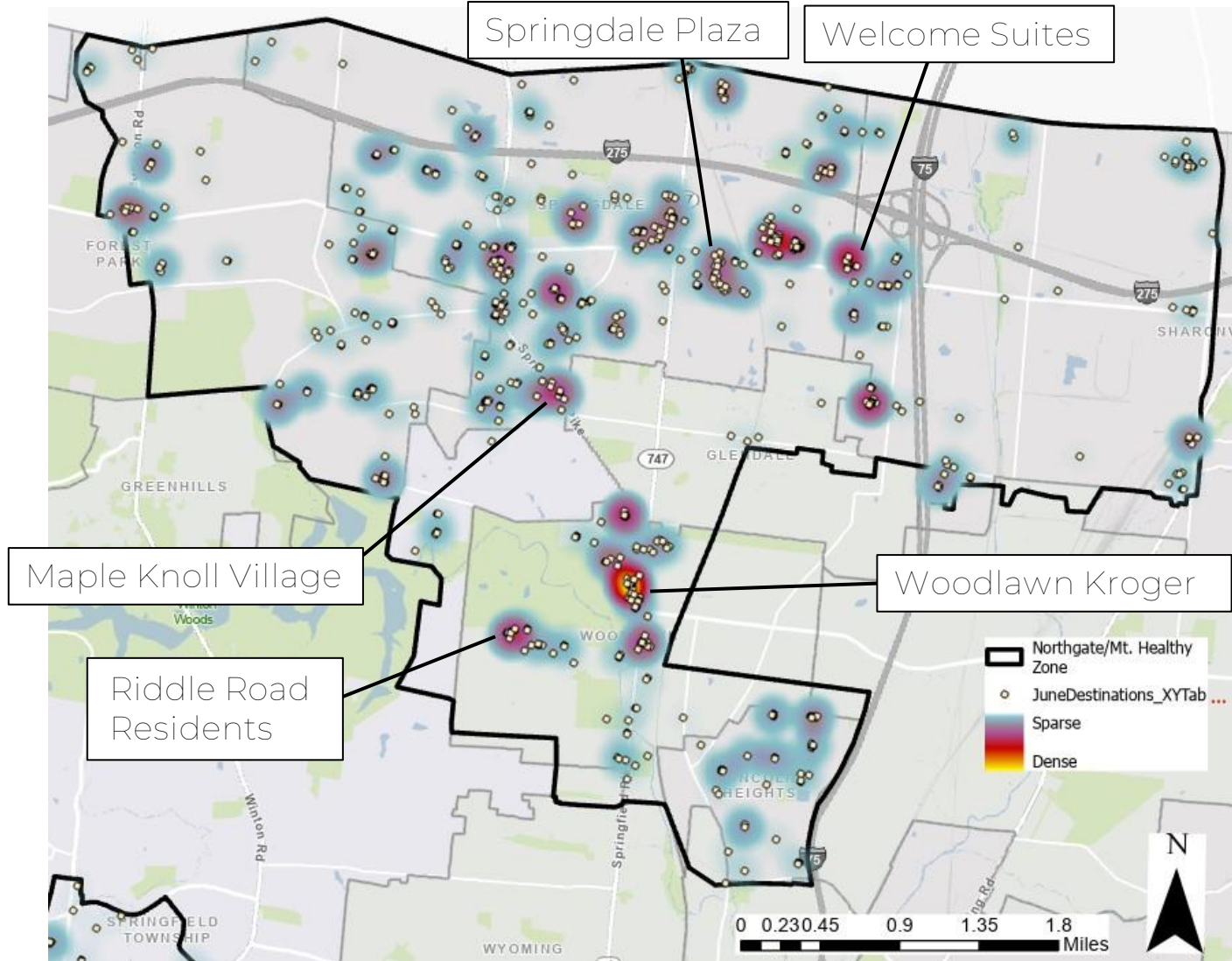


June 24	June 24 Actual
Monthly Riders	6,537
On-Time Performance (Pickup <5 min after scheduled)	99.3%



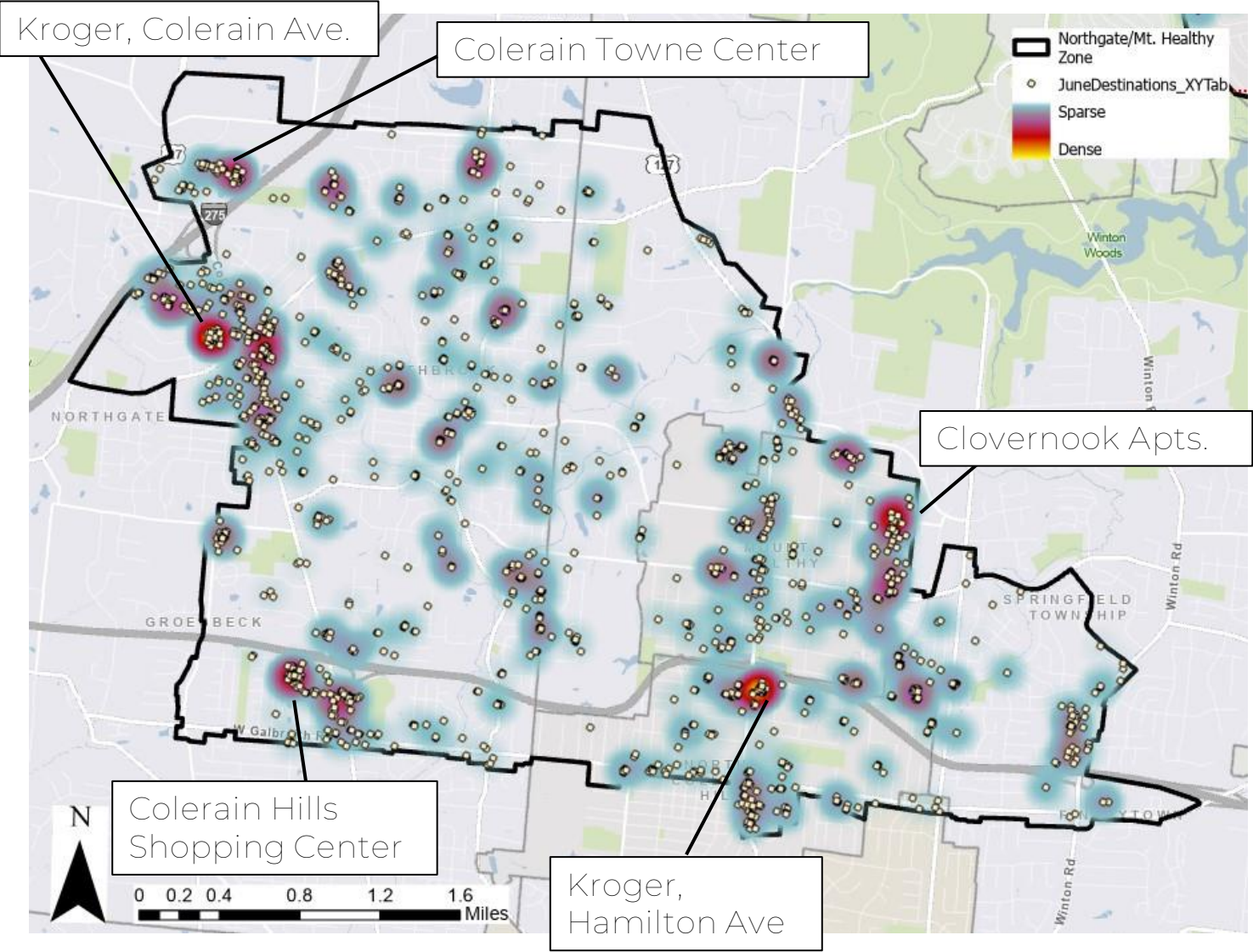
June 24	Jun 24 Actual
Weekday Avg	235.9
Saturday Avg	191.0
Sunday Avg	173.0

Springdale/Sharonville Area : June Ridership



Rank	Destination	Count
1	Woodlawn Kroger	207
2	Riddle Road Residents	131
3	Springdale Plaza	119
4	Maple Knoll Village	111
5	Welcome Suites Springdale	103

Northgate/Mt. Healthy Area : June Ridership

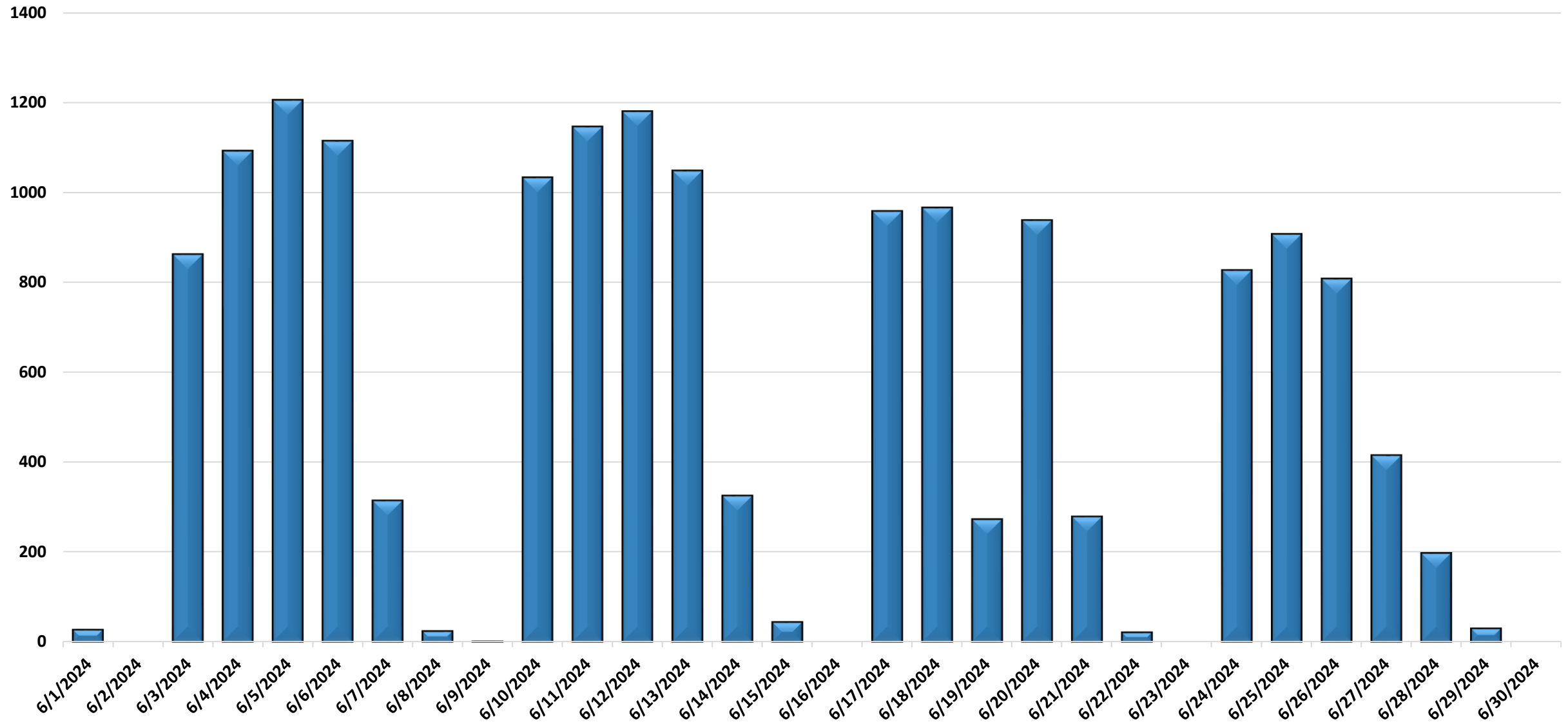


Rank	Destination	Count
1	Clovernook Apts.	421
2	Colerain Hills Shopping Center (Walmart)	366
3	Kroger, Colerain Ave	291
4	Kroger, Hamilton Ave	279
5	Colerain Towne Center	249

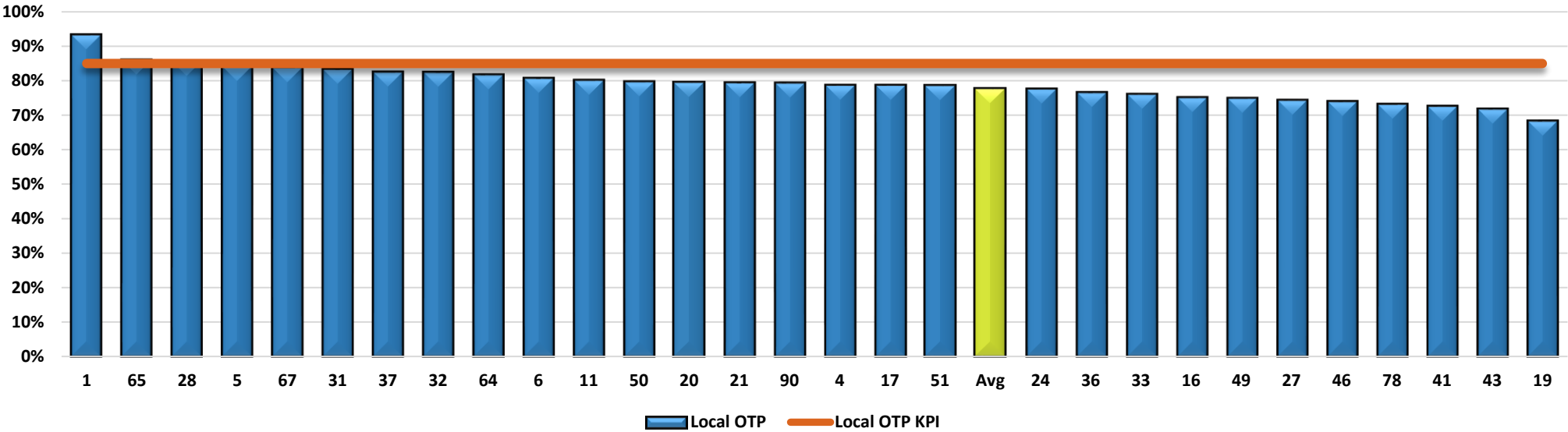


Route Level KPIs

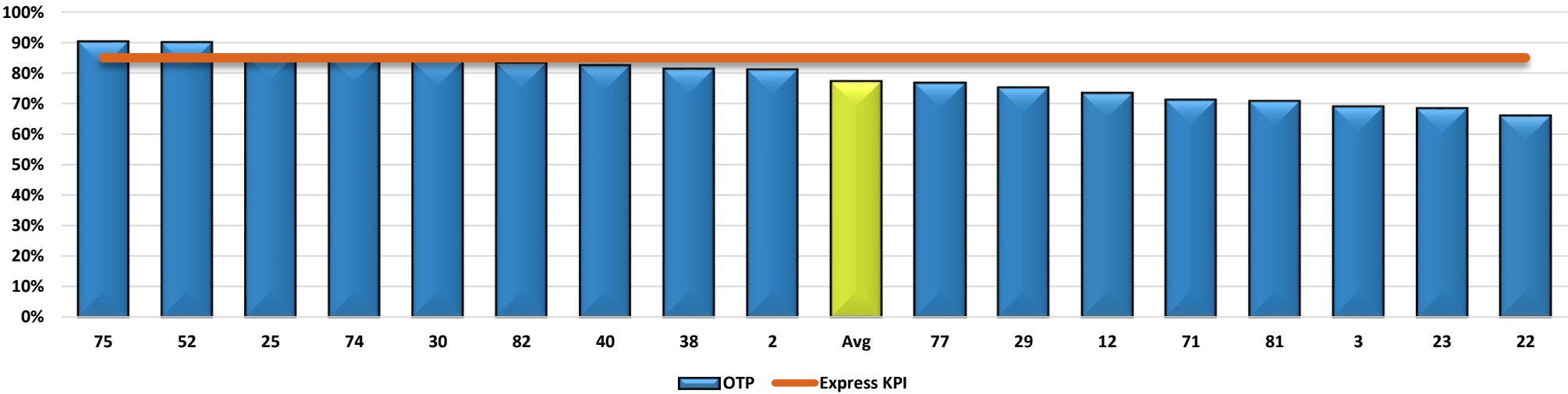
CPS Ridership by Day



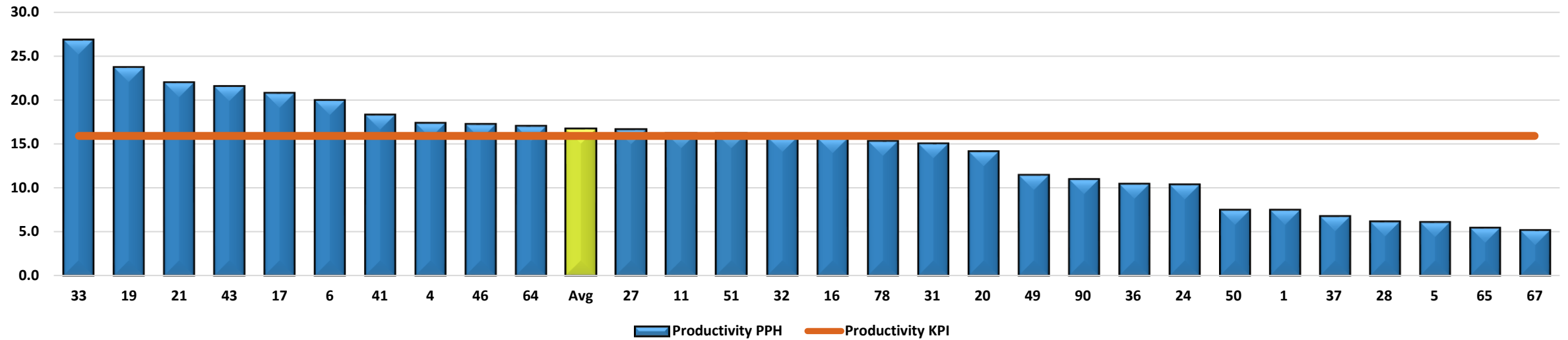
OTP – Local



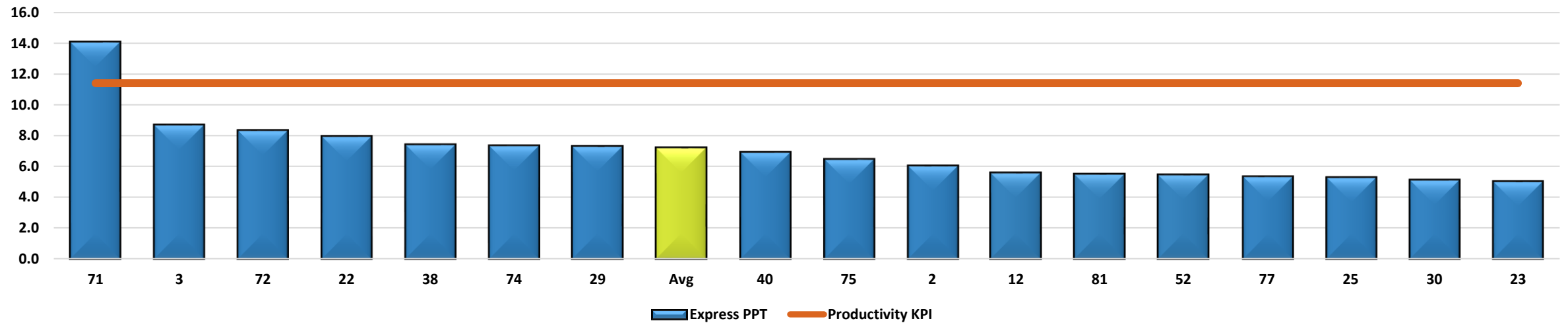
OTP – Express



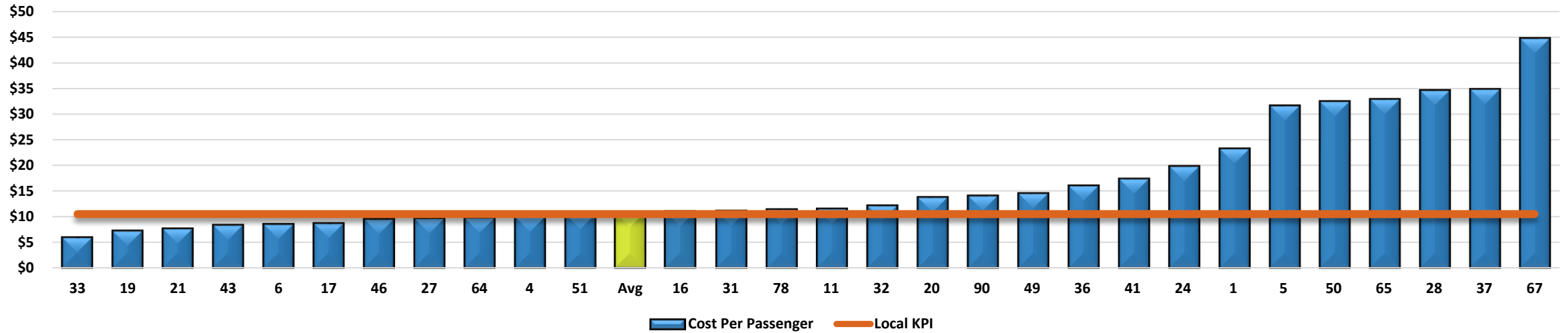
Productivity – Local



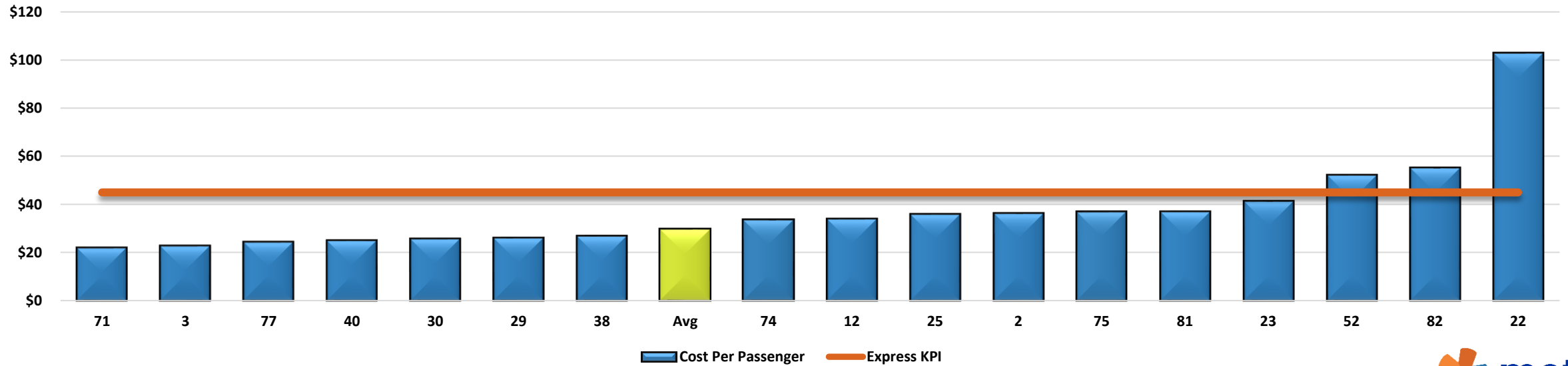
Productivity – Express



Cost Per Passenger – Local



Cost Per Passenger – Express



On-Time Performance Local & Express Service (Last 12 Months)

