



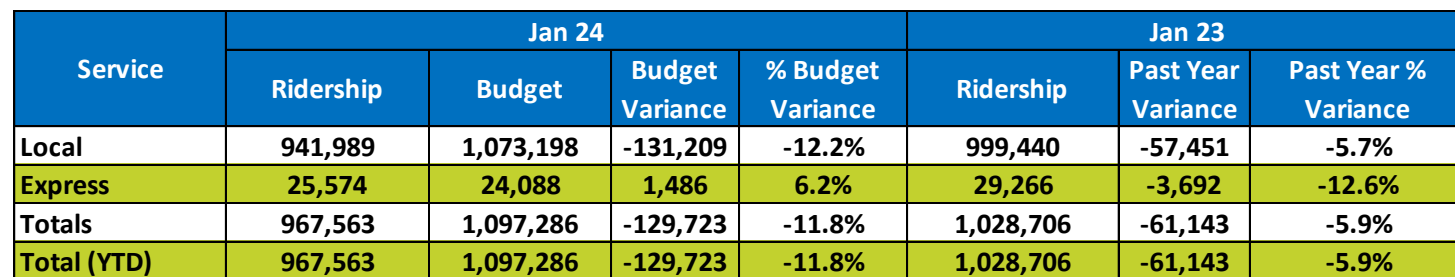
January 2024 Ridership Report

February 20, 2024 | Mark Samaan

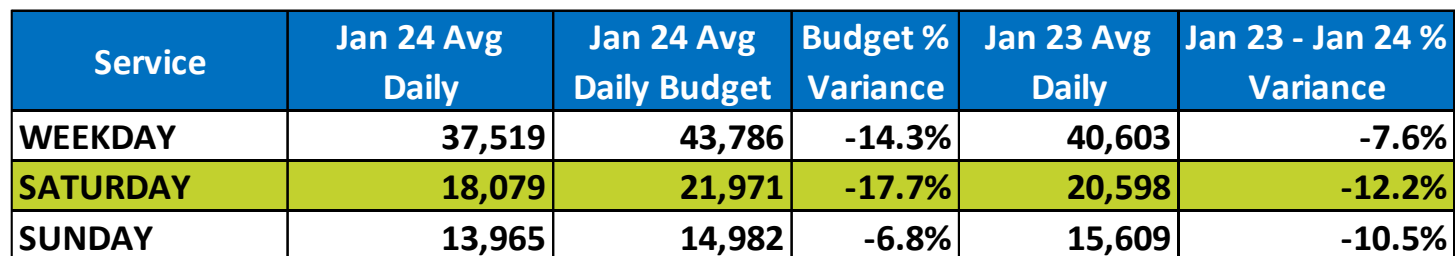




Fixed-Route Ridership



Month	Sales (Approx.)
Jan 20	1,120,000
Feb 20	1,040,000
Mar 20	780,000
Apr 20	370,000
May 20	390,000
Jun 20	480,000
Jul 20	520,000
Aug 20	520,000
Sep 20	540,000
Oct 20	580,000
Nov 20	510,000
Dec 20	480,000
Jan 21	470,000
Feb 21	420,000
Mar 21	570,000
Apr 21	640,000
May 21	610,000
Jun 21	570,000
Jul 21	580,000
Aug 21	610,000
Sep 21	780,000
Oct 21	810,000
Nov 21	740,000
Dec 21	680,000
Jan 22	610,000
Feb 22	650,000
Mar 22	780,000
Apr 22	820,000
May 22	850,000
Jun 22	750,000
Jul 22	770,000
Aug 22	910,000
Sep 22	970,000
Oct 22	990,000
Nov 22	870,000
Dec 22	750,000
Jan 23	1,030,000
Feb 23	1,000,000
Mar 23	1,060,000
Apr 23	1,110,000
May 23	1,150,000
Jun 23	980,000
Jul 23	950,000
Aug 23	1,110,000
Sep 23	1,180,000
Oct 23	1,220,000
Nov 23	1,100,000
Dec 23	980,000
Jan 24	960,000

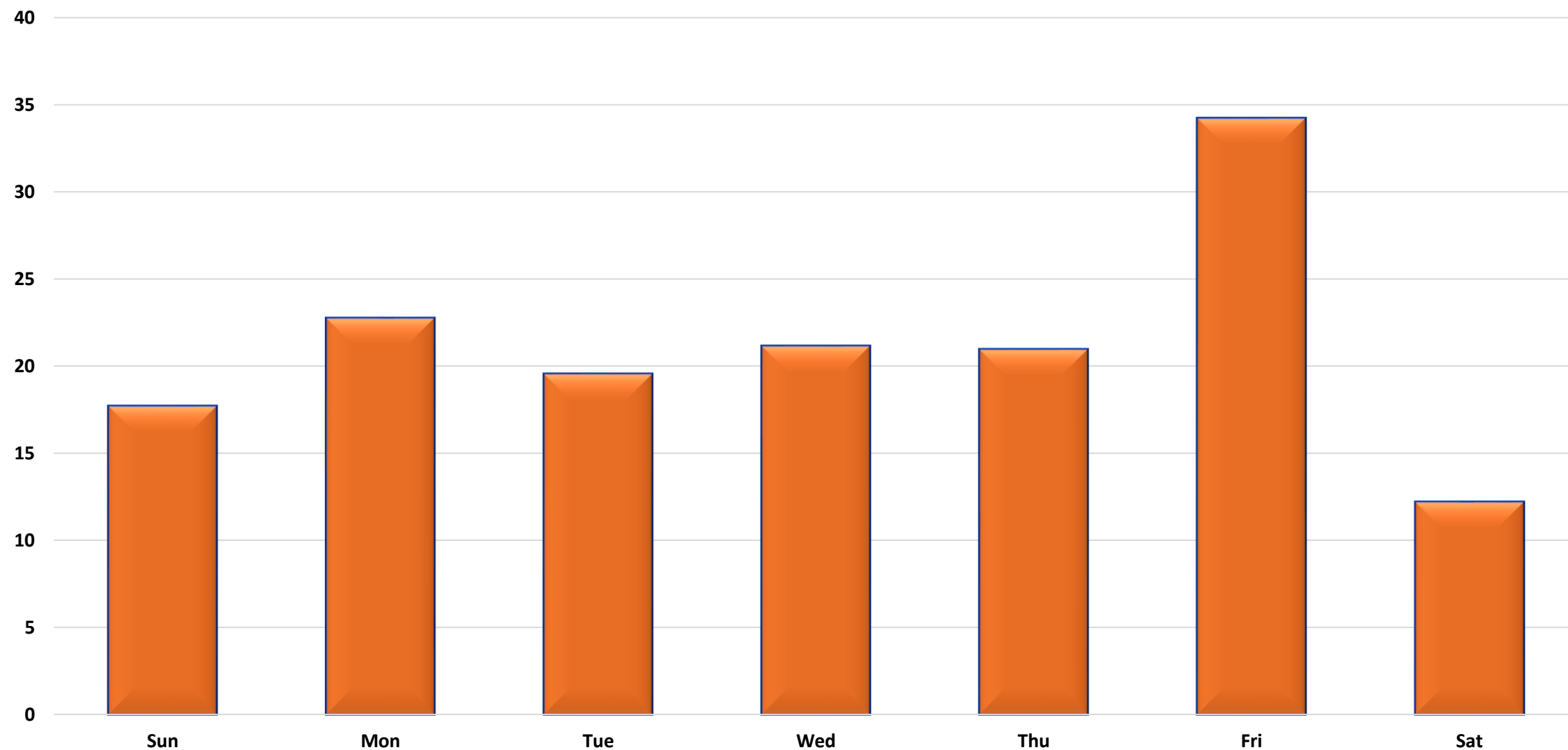






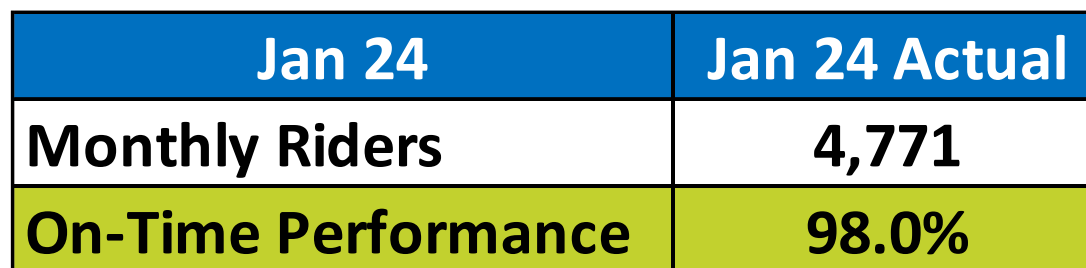


Day	Visitors
Sun	18
Mon	23
Tue	19
Wed	21
Thu	21
Fri	34
Sat	12



METRO! NOW!

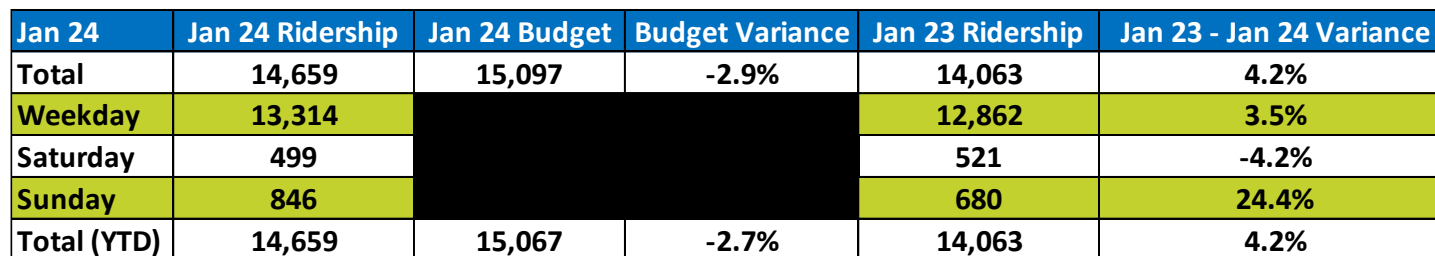






ACCESS Ridership



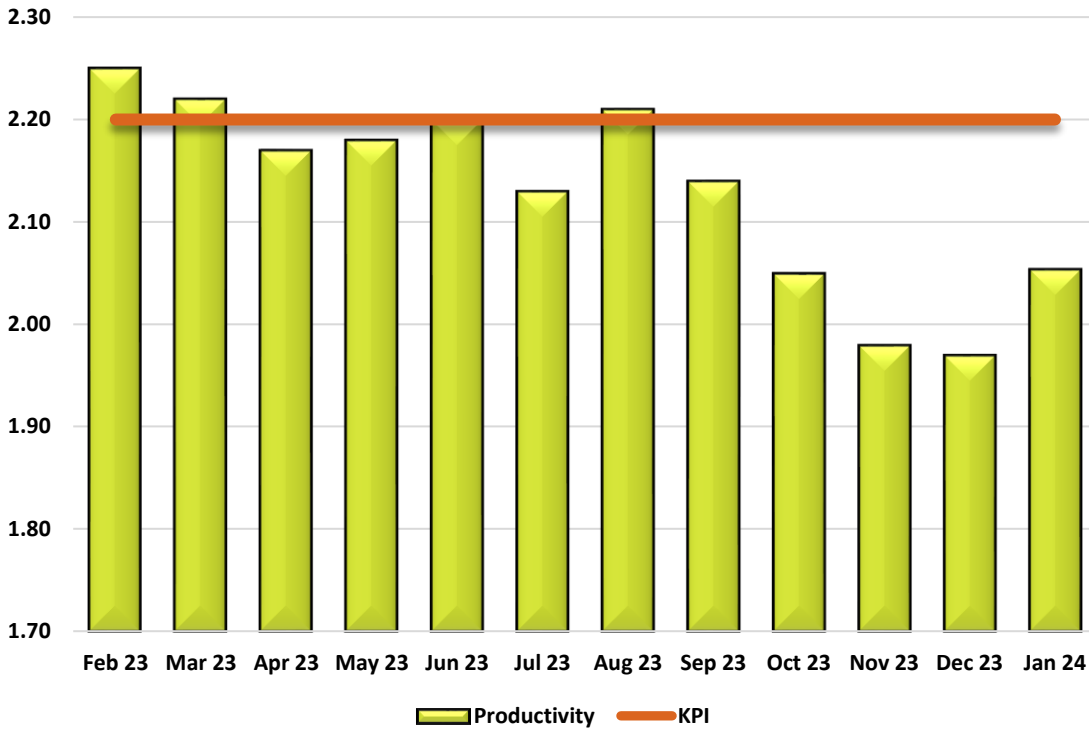


The chart displays the number of COVID-19 cases in the United States from February 2020 to January 2024. The y-axis represents the number of cases, ranging from 0 to 20,000 in increments of 2,000. The x-axis shows the months from February 2020 to January 2024. The data is represented by a blue line with yellow circular markers at each data point. The chart is divided into three sections by vertical dashed lines: the first section covers February 2020 to December 2020, the second section covers January 2021 to December 2022, and the third section covers January 2023 to January 2024. The data shows a sharp decline in early 2020, followed by a gradual increase and then a period of relative stability with minor fluctuations. A significant spike is visible in early 2022, followed by another period of relative stability with minor fluctuations.

Month	Number of Cases
Feb 20	18,200
Mar 20	11,800
Apr 20	2,300
May 20	3,200
Jun 20	4,800
Jul 20	6,000
Aug 20	6,500
Sep 20	7,500
Oct 20	8,500
Nov 20	7,300
Dec 20	7,200
Jan 21	7,100
Feb 21	6,900
Mar 21	9,600
Apr 21	10,200
May 21	10,300
Jun 21	11,300
Jul 21	11,600
Aug 21	12,800
Sep 21	12,700
Oct 21	12,800
Nov 21	12,500
Dec 21	12,200
Jan 22	11,700
Feb 22	11,100
Mar 22	15,000
Apr 22	14,000
May 22	14,200
Jun 22	14,600
Jul 22	13,800
Aug 22	16,100
Sep 22	16,100
Oct 22	14,900
Nov 22	14,300
Dec 22	13,200
Jan 23	14,100
Feb 23	13,700
Mar 23	16,100
Apr 23	14,400
May 23	15,900
Jun 23	15,300
Jul 23	14,800
Aug 23	16,900
Sep 23	15,100
Oct 23	16,300
Nov 23	14,900
Dec 23	13,900
Jan 24	14,700

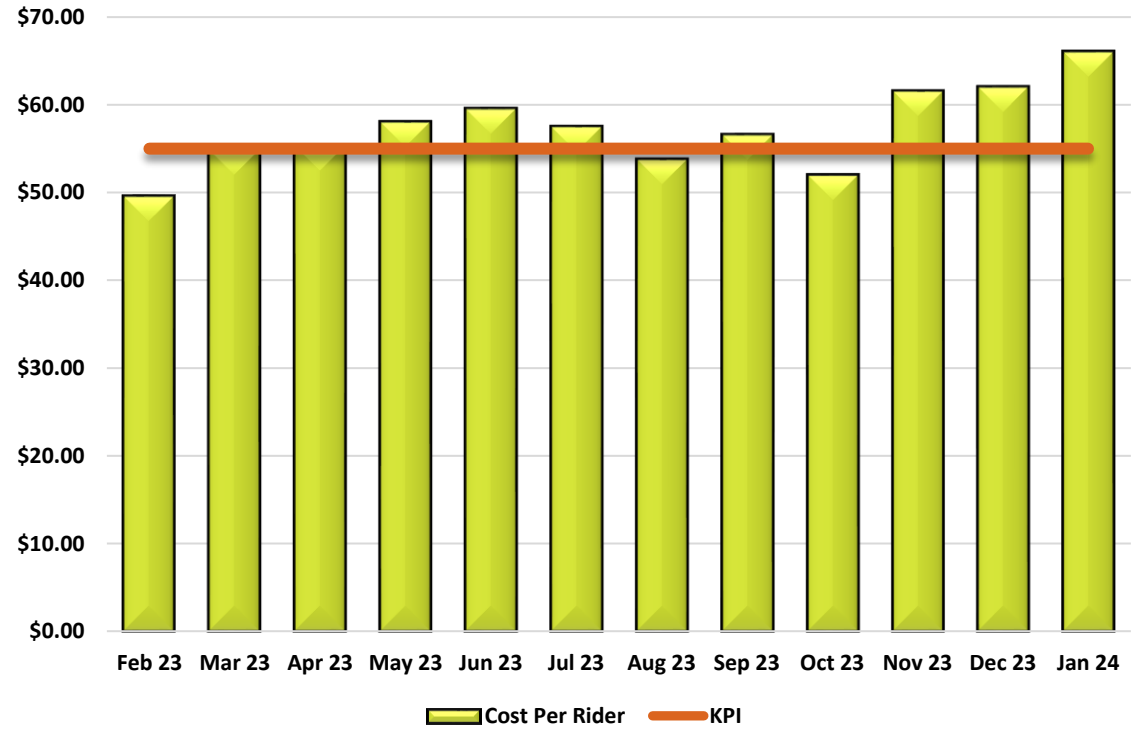


Month	Productivity	KPI
Feb 23	2.25	2.20
Mar 23	2.22	2.20
Apr 23	2.17	2.20
May 23	2.18	2.20
Jun 23	2.19	2.20
Jul 23	2.13	2.20
Aug 23	2.21	2.20
Sep 23	2.14	2.20
Oct 23	2.05	2.20
Nov 23	1.98	2.20
Dec 23	1.97	2.20
Jan 24	2.05	2.20



A bar chart comparing 'Cost Per Rider' (yellow bars) and a 'KPI' (orange line) over a 12-month period from February 2023 to January 2024. The y-axis represents monetary values from \$0.00 to \$70.00 in \$10.00 increments. The x-axis lists the months. The 'Cost Per Rider' values fluctuate, starting at \$49.50 in Feb 23 and ending at \$66.00 in Jan 24. The 'KPI' is a constant horizontal line at \$55.00.

Month	Cost Per Rider	KPI
Feb 23	\$49.50	\$55.00
Mar 23	\$54.00	\$55.00
Apr 23	\$54.00	\$55.00
May 23	\$58.00	\$55.00
Jun 23	\$59.50	\$55.00
Jul 23	\$57.50	\$55.00
Aug 23	\$54.00	\$55.00
Sep 23	\$56.50	\$55.00
Oct 23	\$52.00	\$55.00
Nov 23	\$61.50	\$55.00
Dec 23	\$62.00	\$55.00
Jan 24	\$66.00	\$55.00



Jan 24	Jan 24 Actual	Jan 24 KPI	Variance
Cost Per Passenger	\$66.00	\$55.00	\$11.00
On-Time Performance	91.3%	94.0%	-2.7%
Passengers Per Hour	2.05	2.2	-0.15

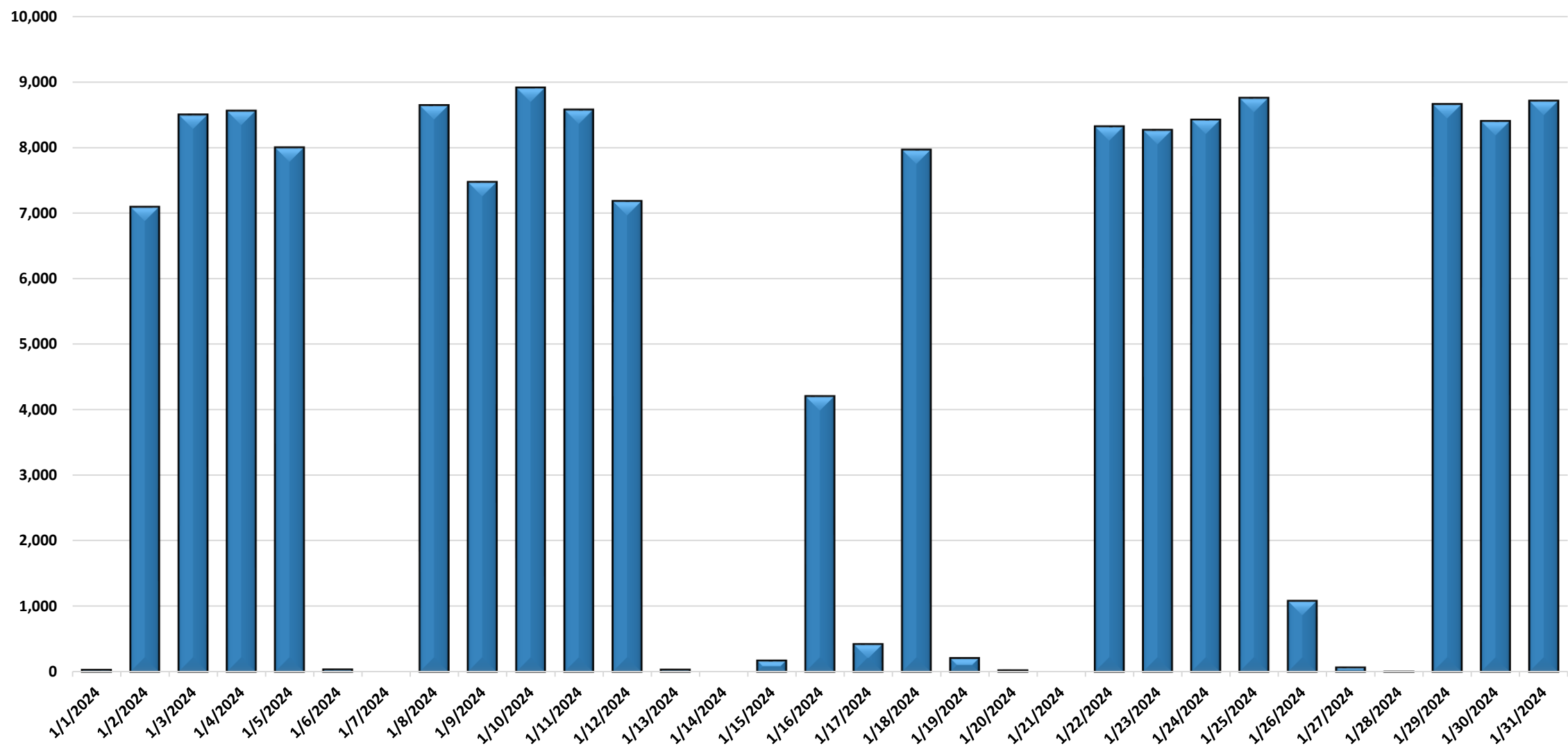
*percentage points



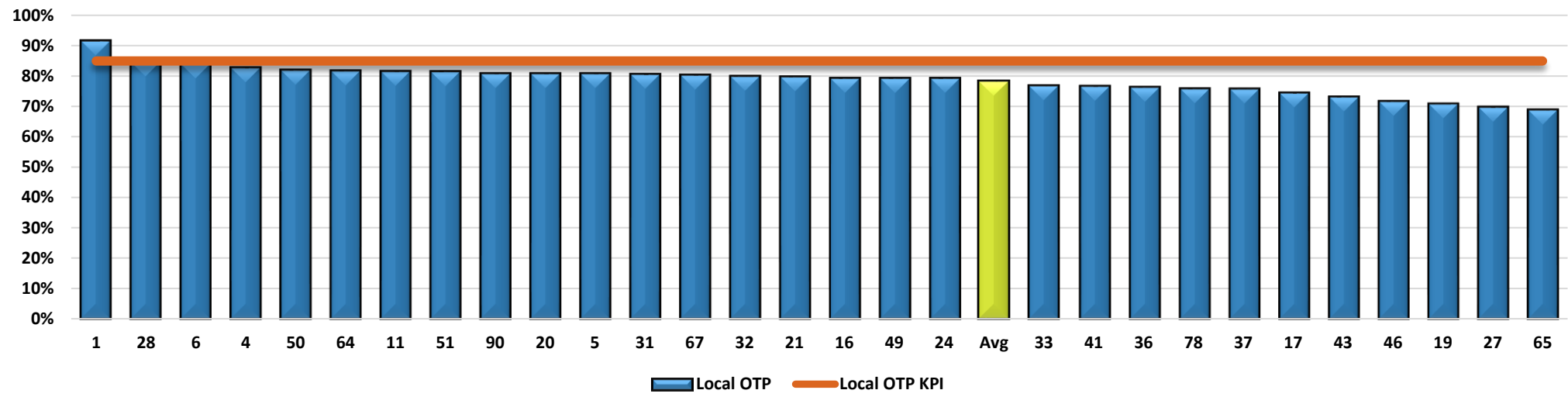
Route Level KPIs

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Local OTP



Express OTP

