



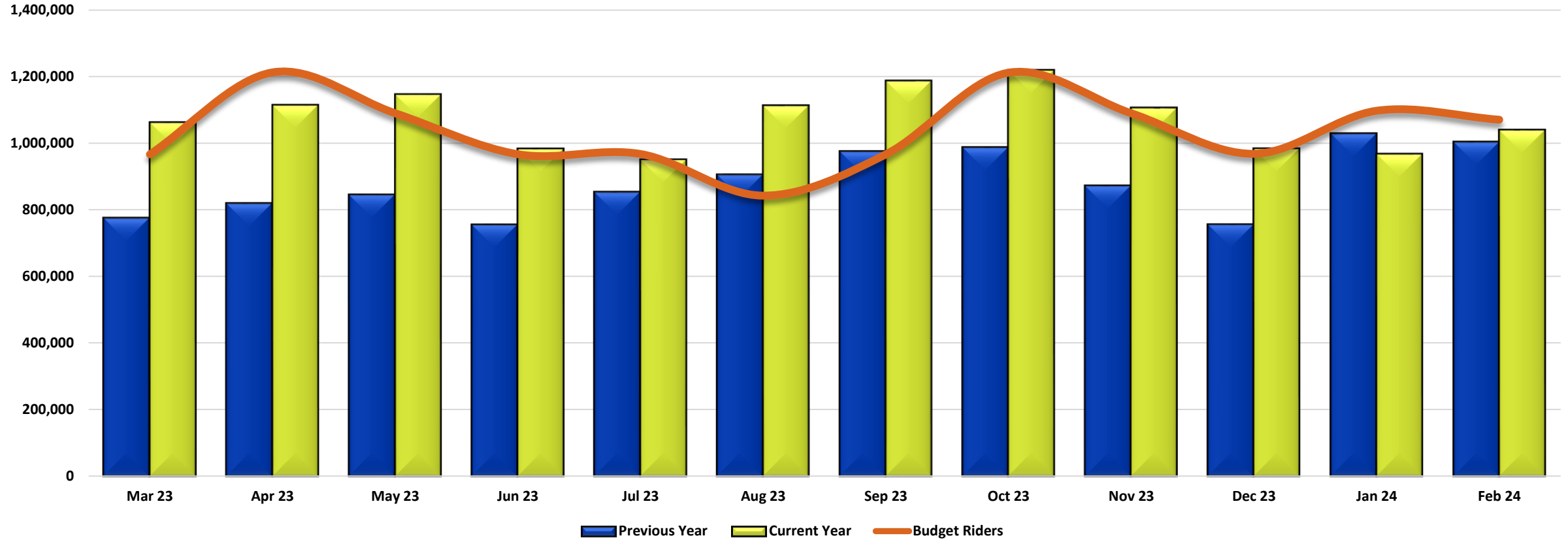
February 2024 Ridership Report

March 19, 2024 | SPDI



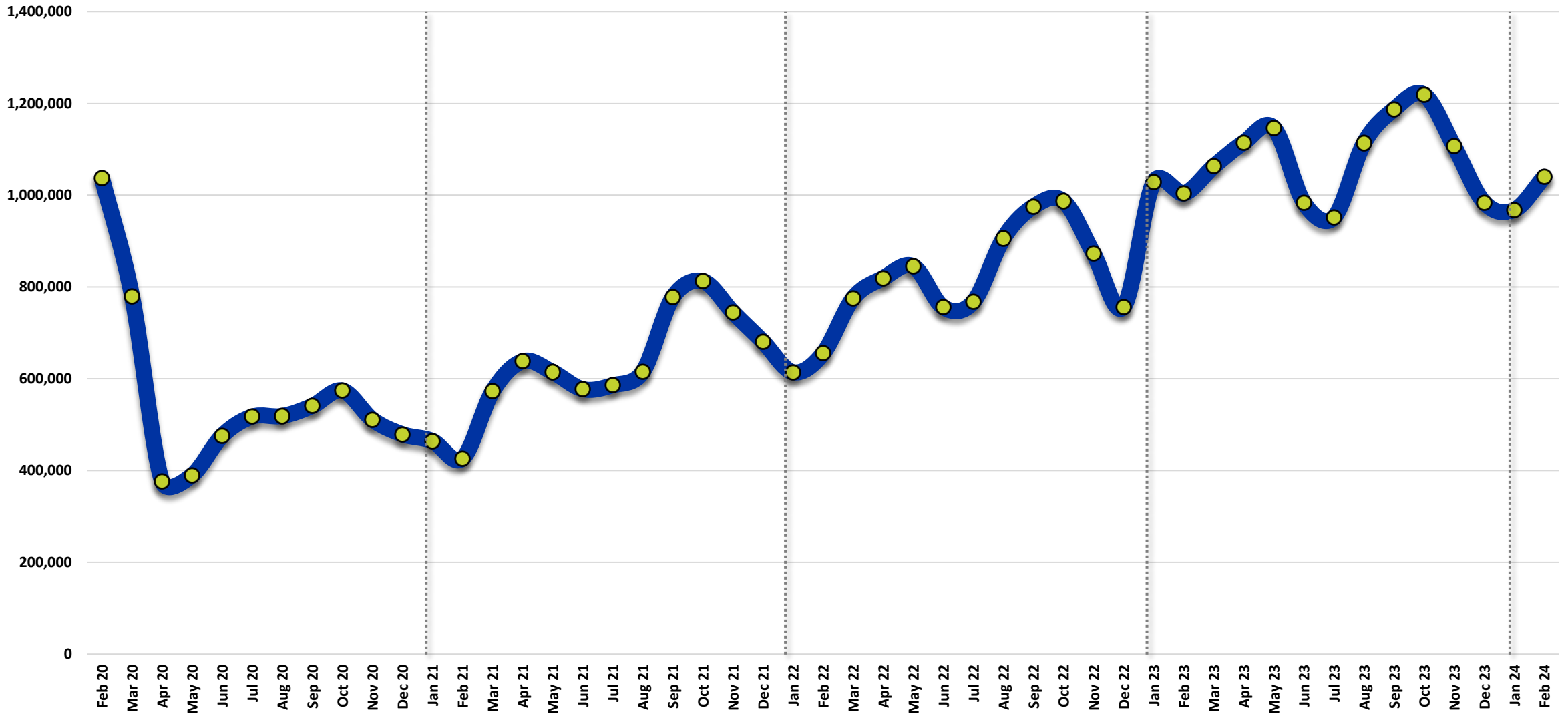
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

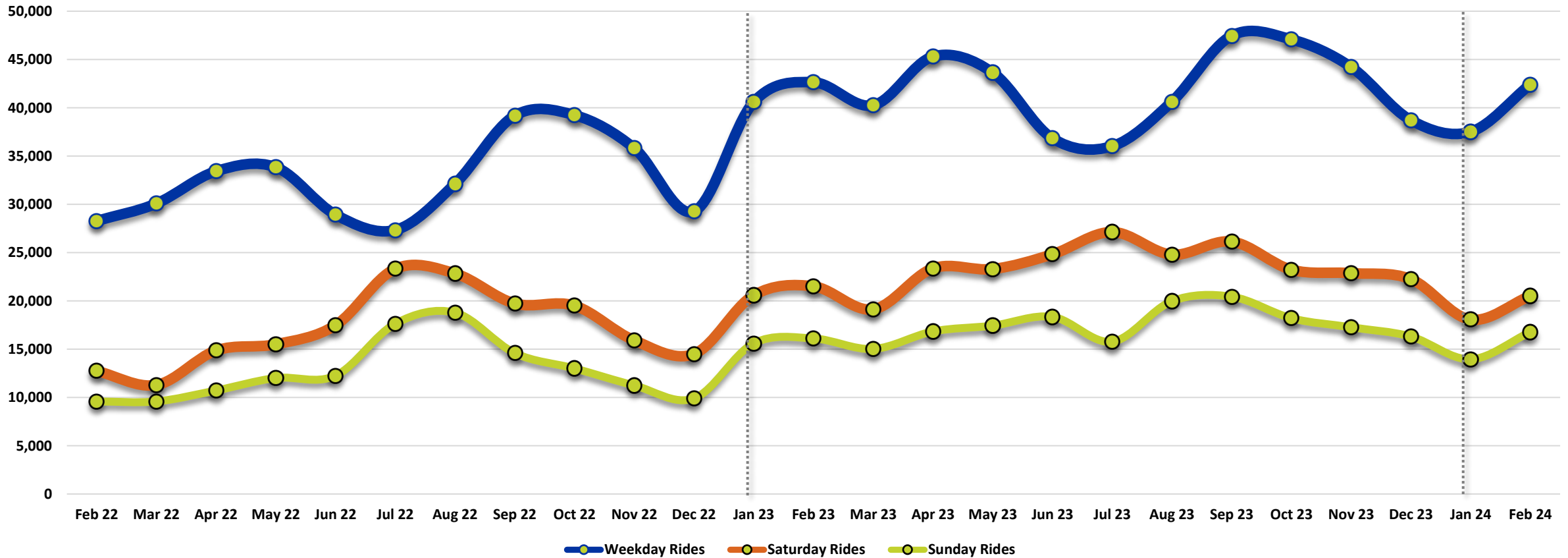


Service	Feb 24				Feb 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	1,012,721	1,046,854	-34,133	-3.3%	978,586	34,135	3.5%
Express	27,256	23,585	3,671	15.6%	24,954	2,302	9.2%
Totals	1,039,977	1,070,439	-30,462	-2.8%	1,003,540	36,437	3.6%
Total (YTD)	2,007,540	2,167,725	-160,185	-7.4%	2,032,246	-24,706	-1.2%

Total Fixed Route Ridership by Month

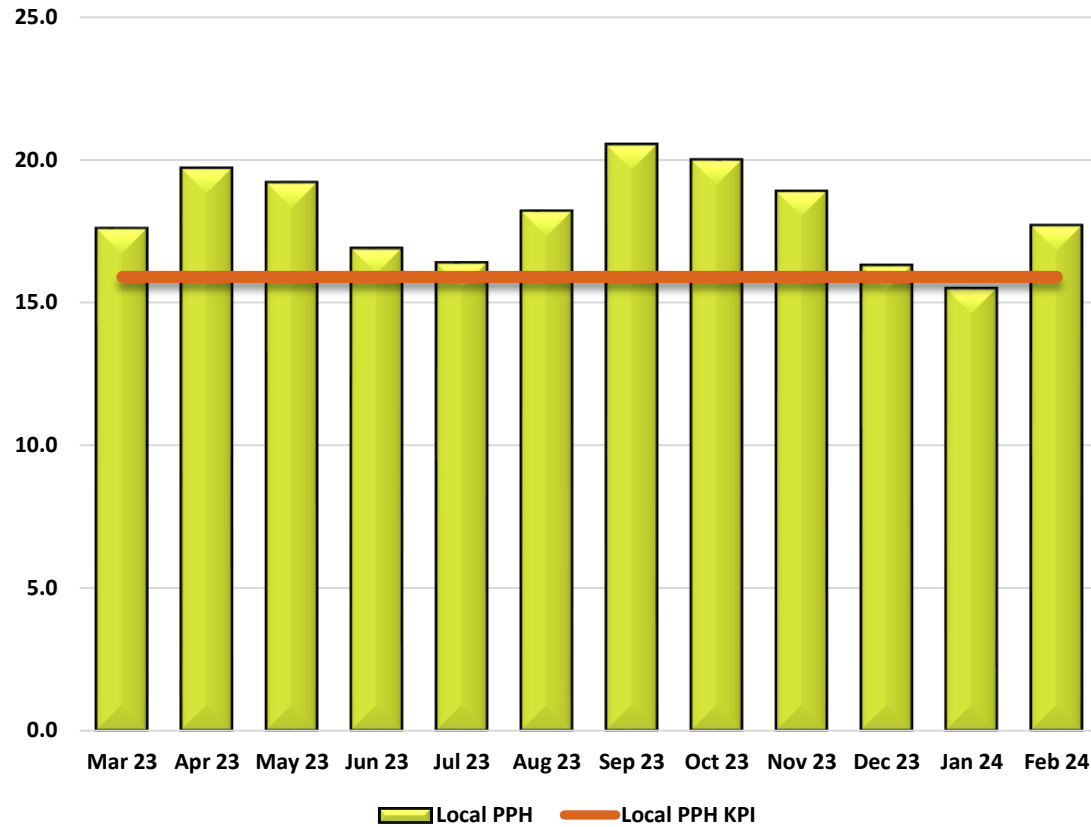


Average Daily Ridership (WD, SA, SU)

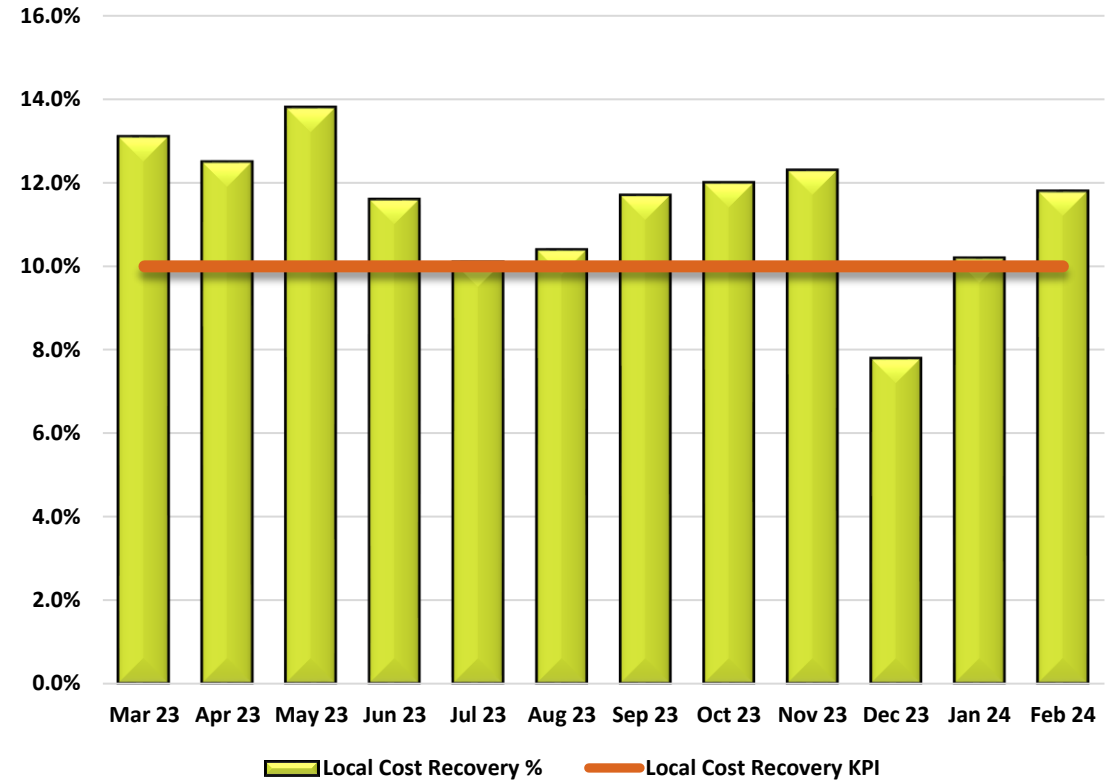


Service	Feb 24 Avg Daily	Feb 24 Avg Daily Budget	Budget % Variance	Feb 23 Avg Daily	Feb 23 - Feb 24 % Variance
WEEKDAY	42,416	45,490	-6.8%	42,647	-0.5%
SATURDAY	20,530	22,962	-10.6%	21,527	-4.6%
SUNDAY	16,778	13,760	21.9%	16,125	4.0%

Local Service Productivity (Last 12 Months)



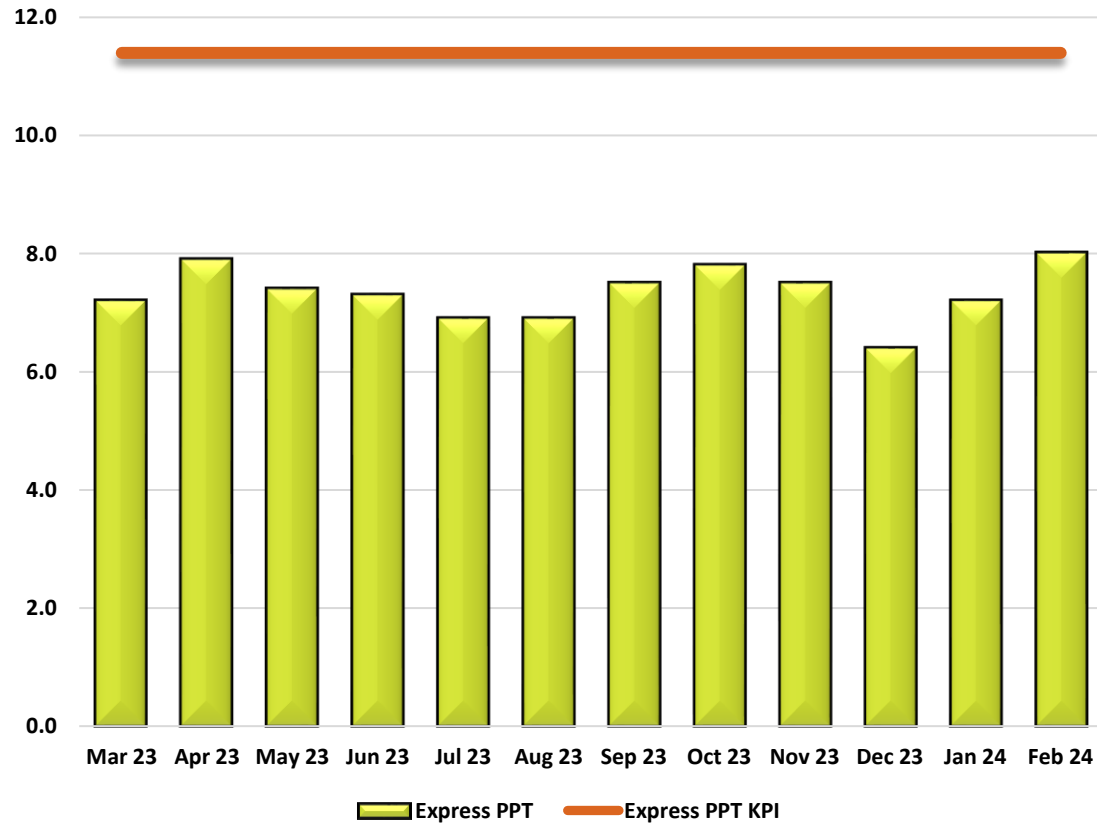
Local Service Cost Recovery & (Last 12 Months)



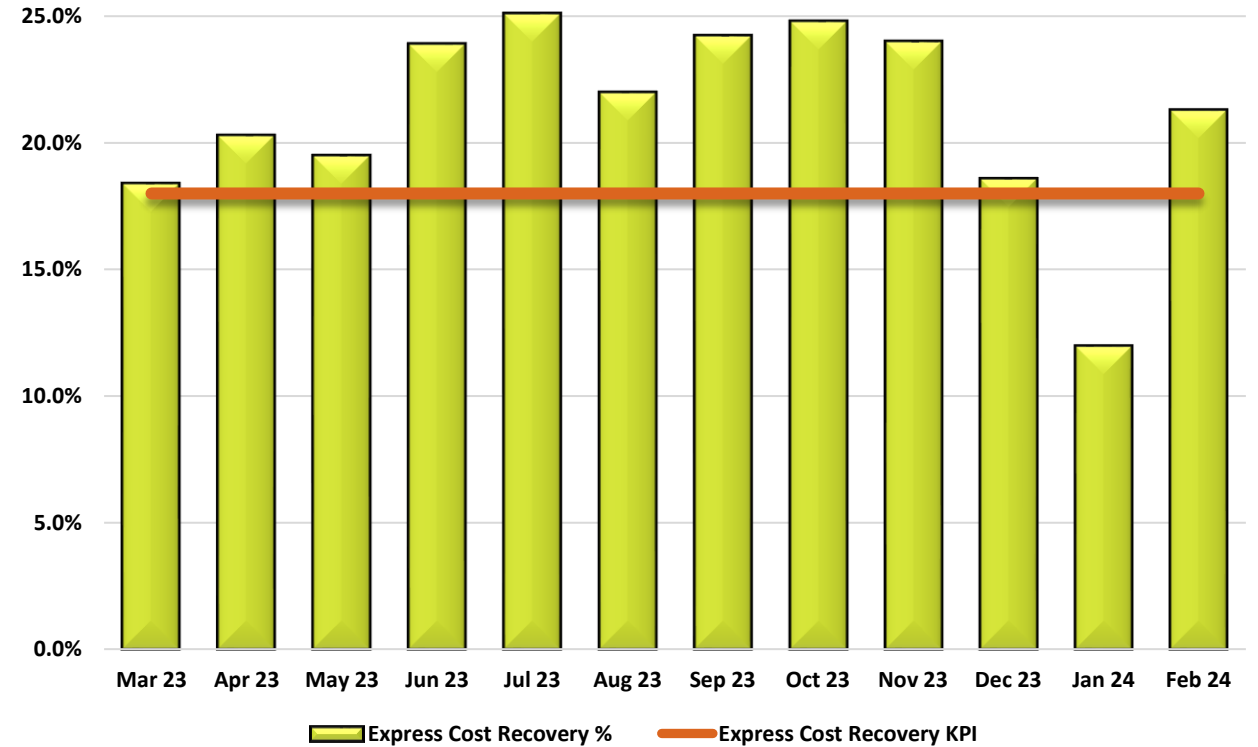
Local Service	Feb 24 Actual KPI	Feb 24 Budget KPI	Variance
Passengers Per Hour	17.7	15.9	1.8
Cost Recovery	11.8%	10.0%	1.8%

*percentage points

Express Service Productivity (Last 12 Months)



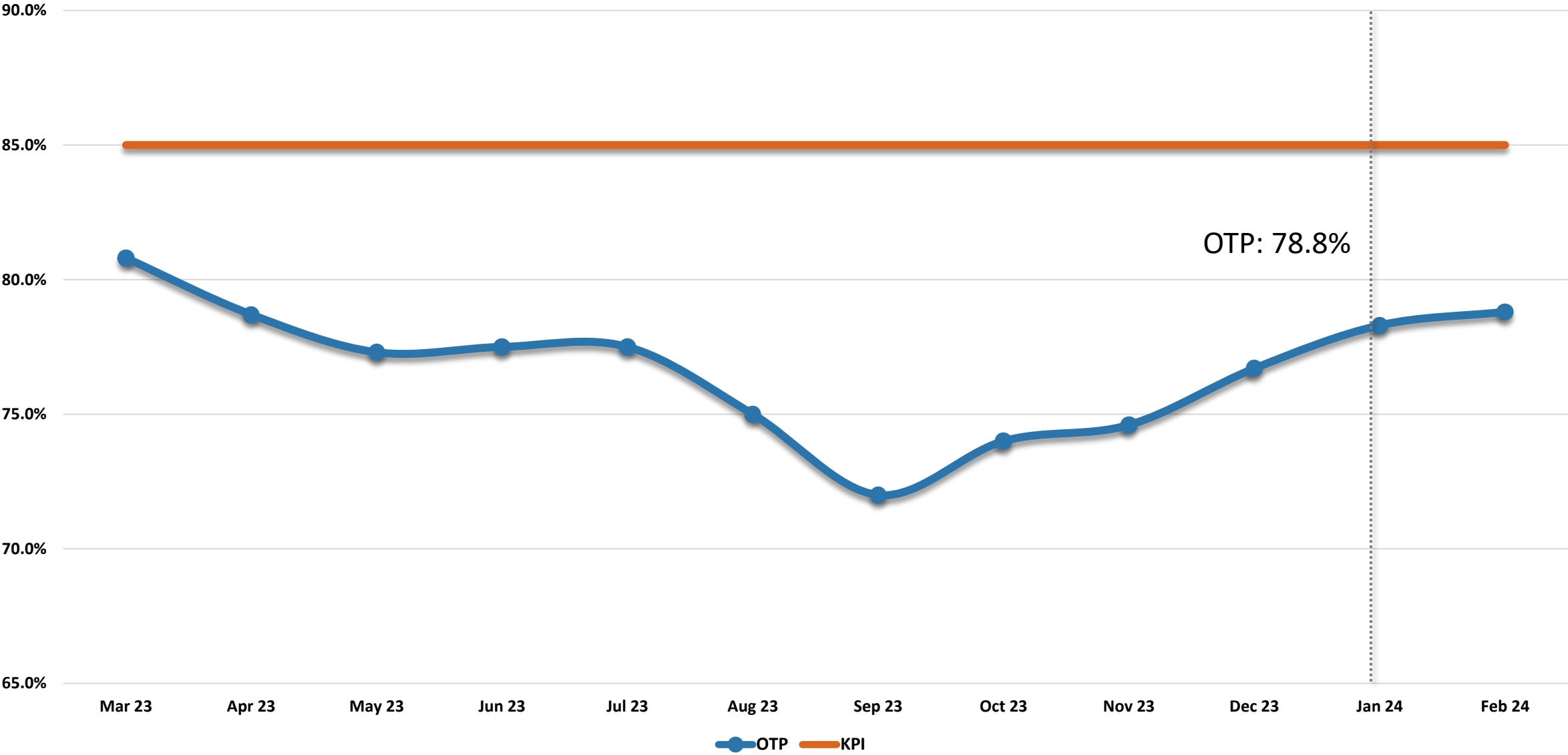
Express Service Cost Recovery % (Last 12 Month)



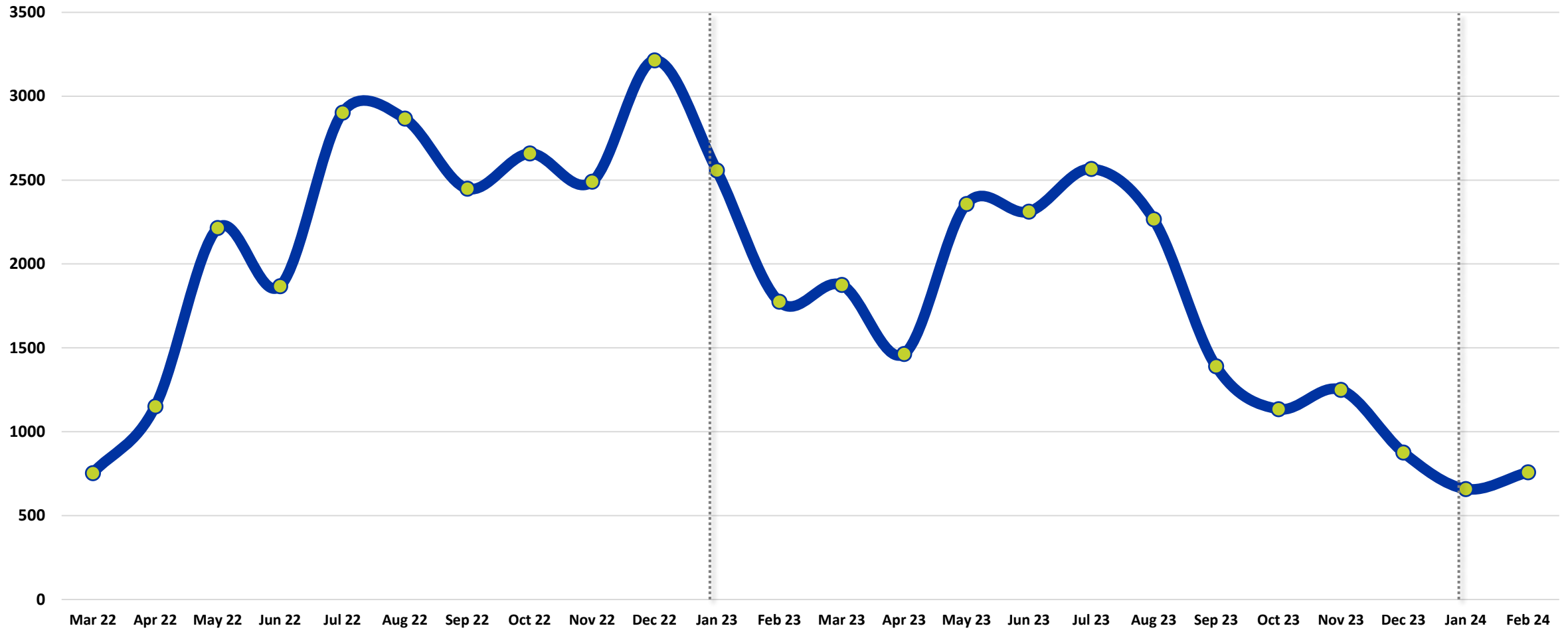
Express Service	Feb 24 Actual KPI	Feb 24 Budget KPI	Variance
Passengers Per Trip	8.0	11.4	-3.4
Cost Recovery	21.3%	18.0%	3.3%

**percentage points*

Overall On-Time Performance (Last 12 Months)

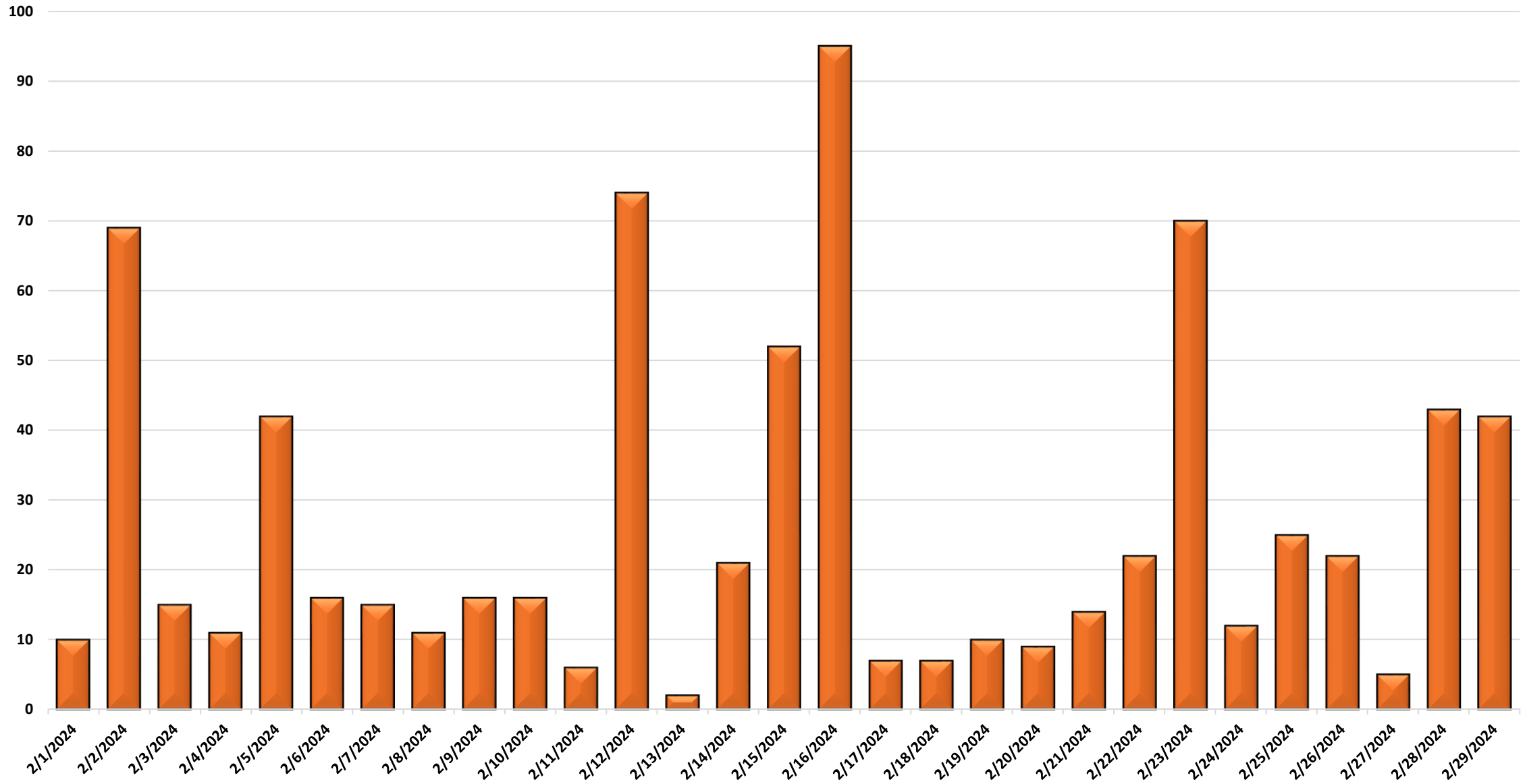


Fixed-Route Missed Trips by Month

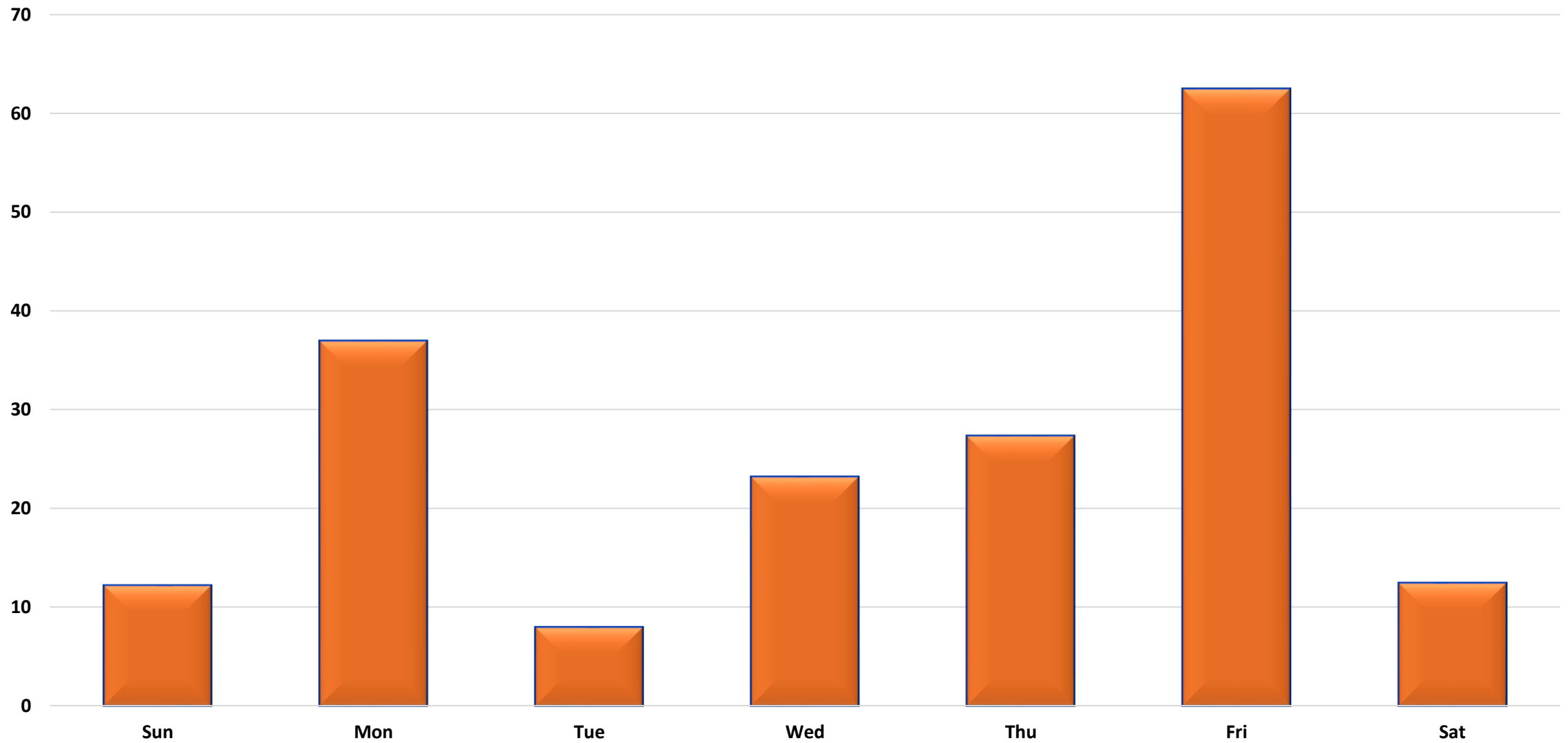


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
Feb 24	759	65,577	98.8%	98.8%	99.6%

Missed Trips by Day



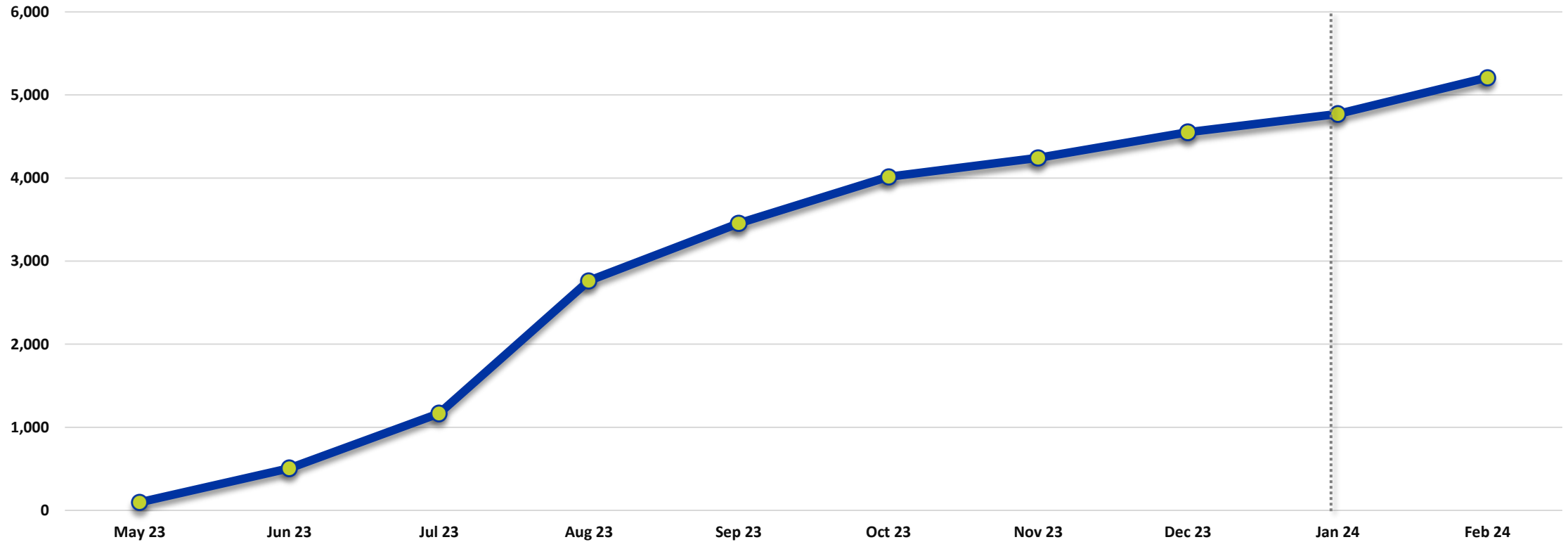
Average Missed Trips by Day of Week





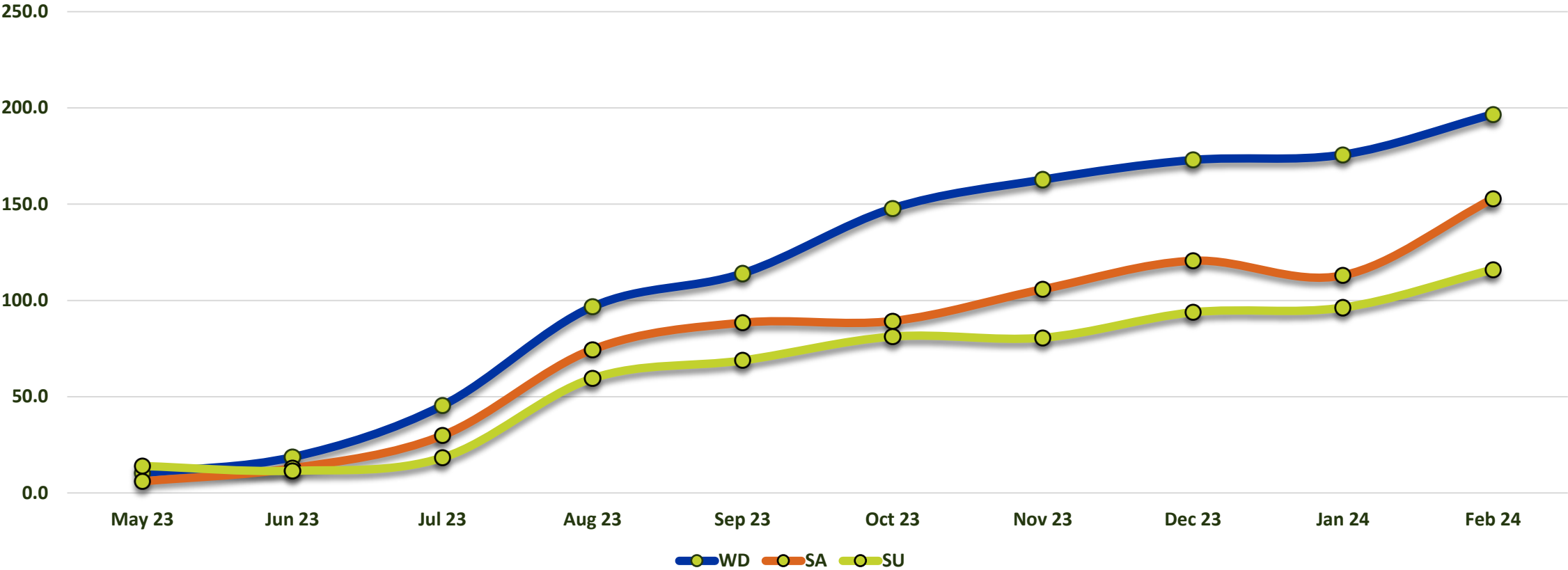
MetroNow!

MetroNow Monthly Riders



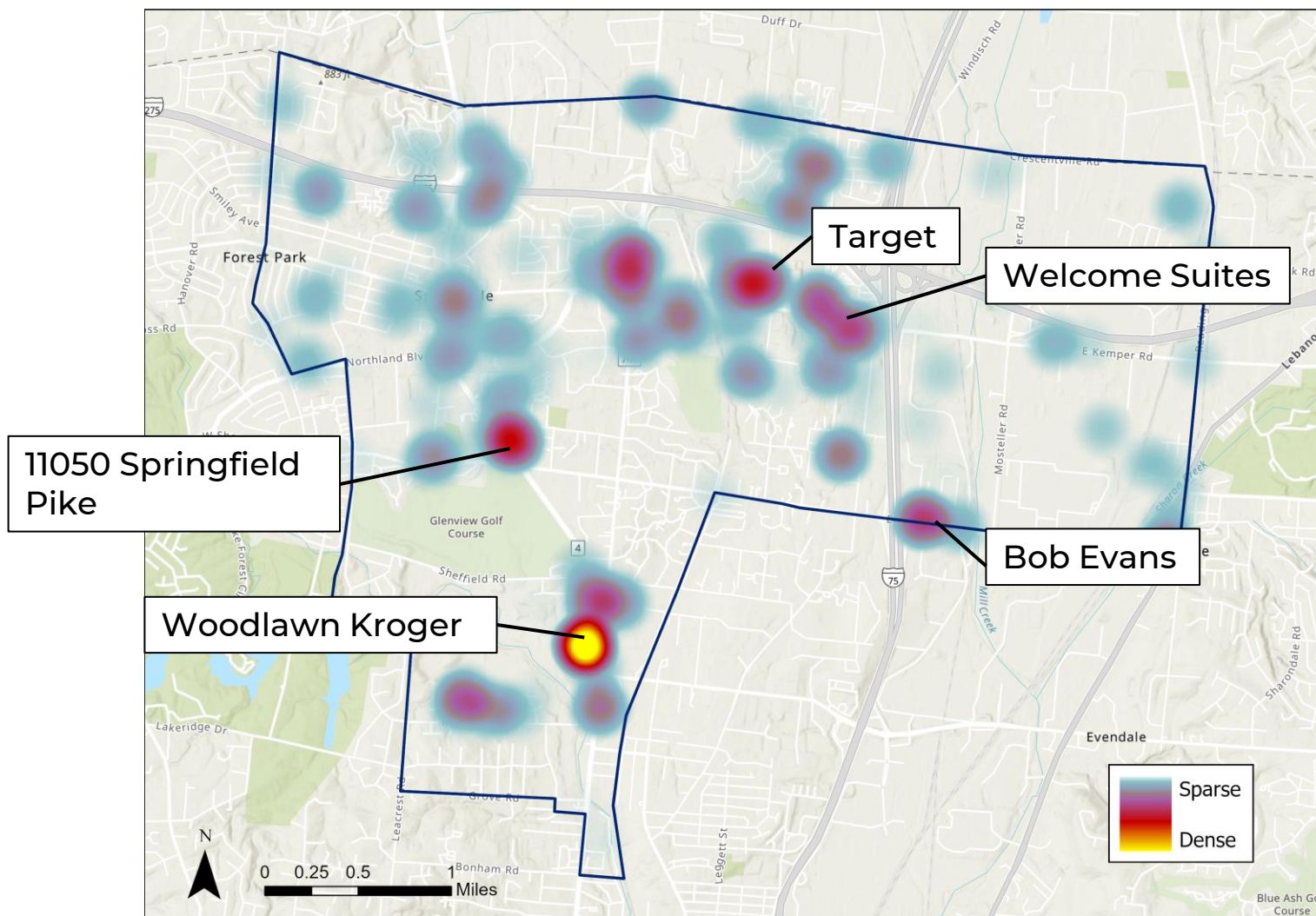
Feb 24	Feb 24 Actual
Monthly Riders	5,209
On-Time Performance (Pickup <5 min after scheduled)	98.9%

MetroNow Ridership by Day Type



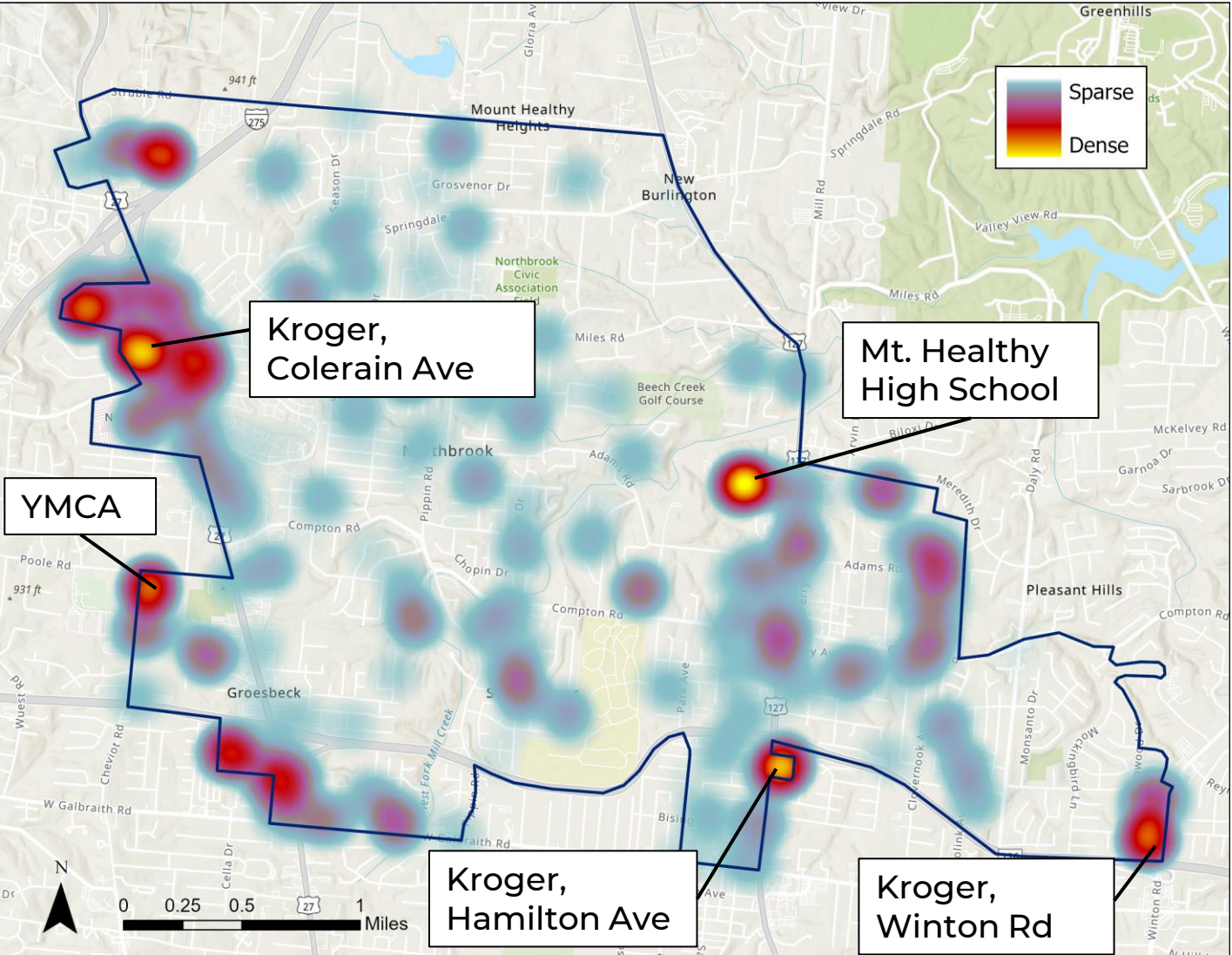
Feb 24	Feb 24 Actual
Weekday Avg	196.6
Saturday Avg	152.8
Sunday Avg	116.0

Springdale Top Destinations – February 2024



Rank	Destination	Count
1	Woodlawn Kroger	124
2	11050 Springfield Pike (Meadows Retirement Village)	51
3	Target	47
4	Bob Evans	43
5	Welcome Suites Springdale	30

Northgate Top Destinations – February 2024

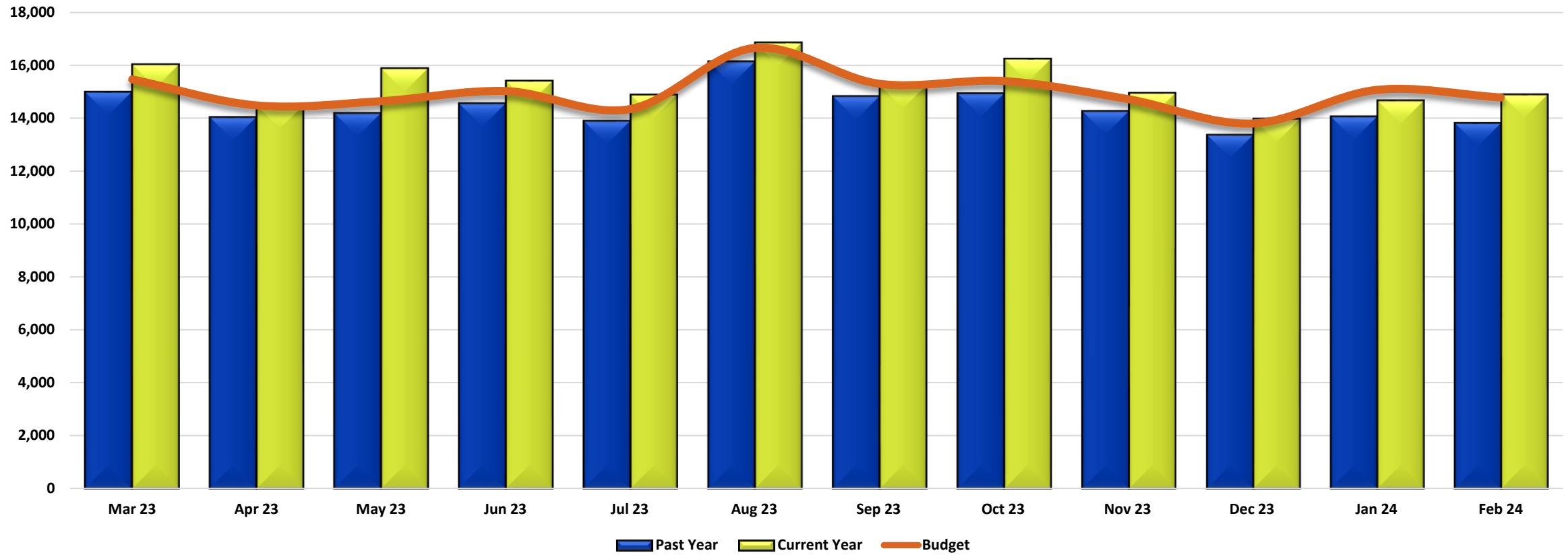


Rank	Destination	Count
1	Kroger, Hamilton Ave	126
2	Kroger, Colerain Ave	120
3	Mt. Healthy High School	118
4	Clippard Family YMCA	104
5	Kroger, Winton Rd	92



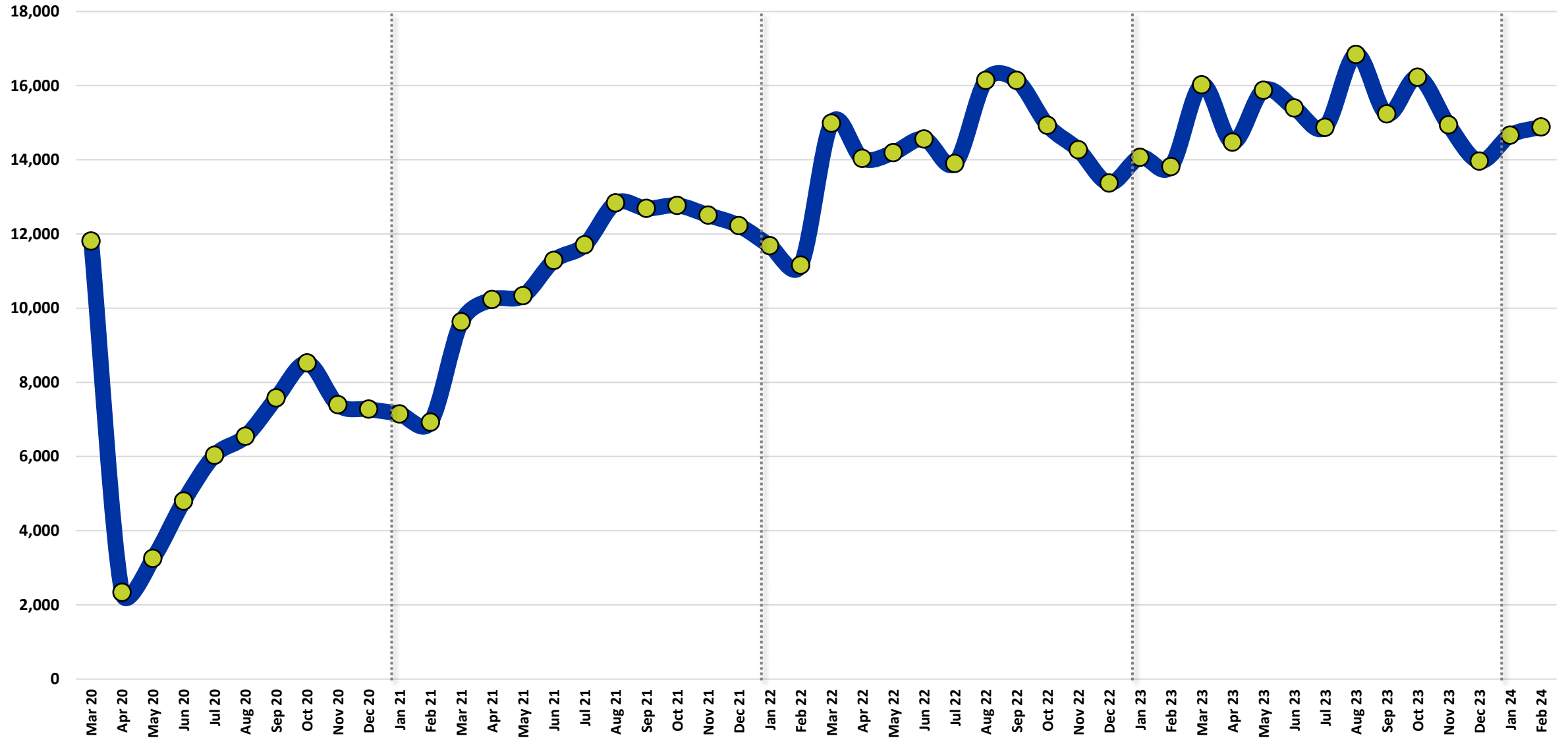
ACCESS Ridership

Total Access Ridership

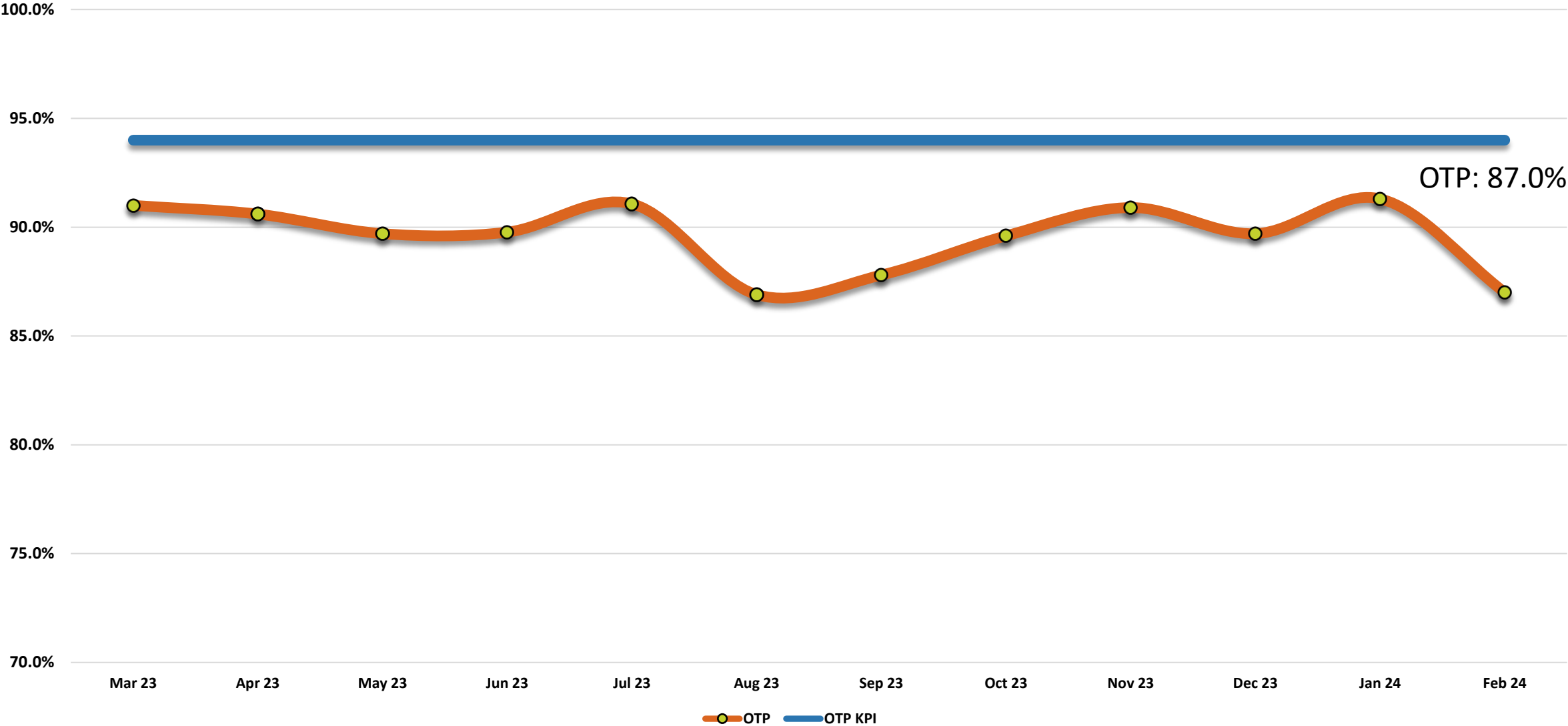


Feb 24	Feb 24 Ridership	Feb 24 Budget	Budget Variance	Feb 23 Ridership	Feb 23 - Feb 24 Variance
Total	14,883	14,782	0.7%	13,815	7.7%
Weekday	13,222			12,772	3.5%
Saturday	610			530	15.1%
Sunday	1,051			513	104.9%
Total (YTD)	29,542	29,849	-1.0%	27,878	6.0%

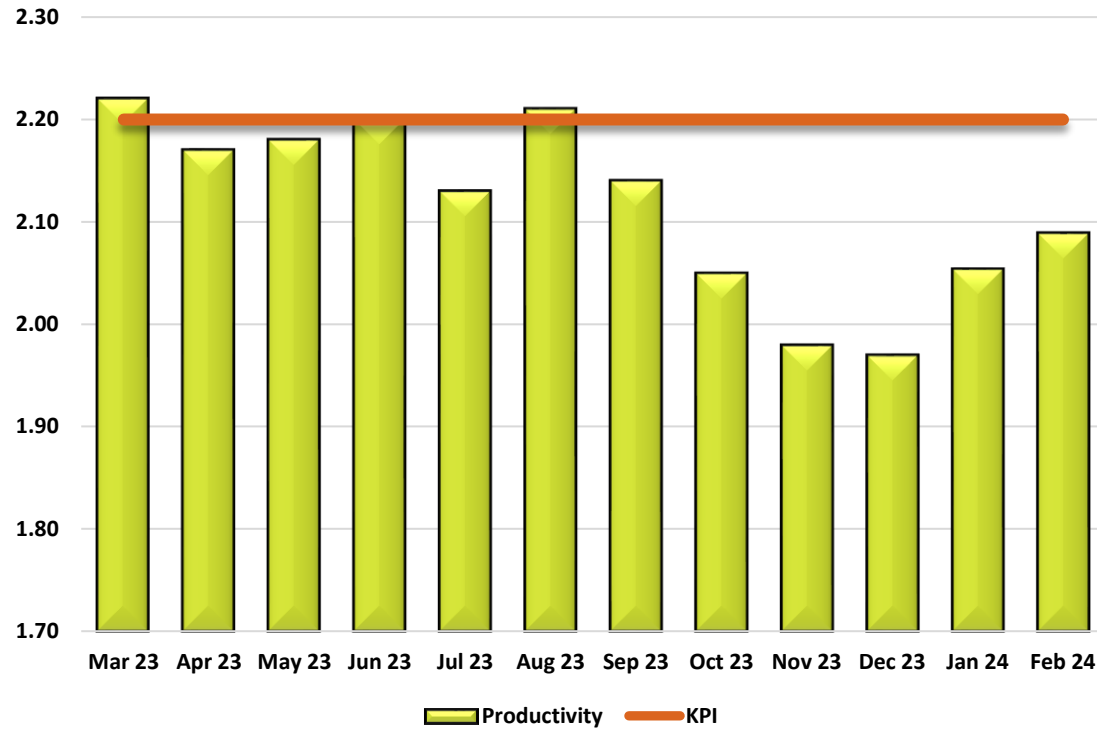
Total Access Ridership by Month



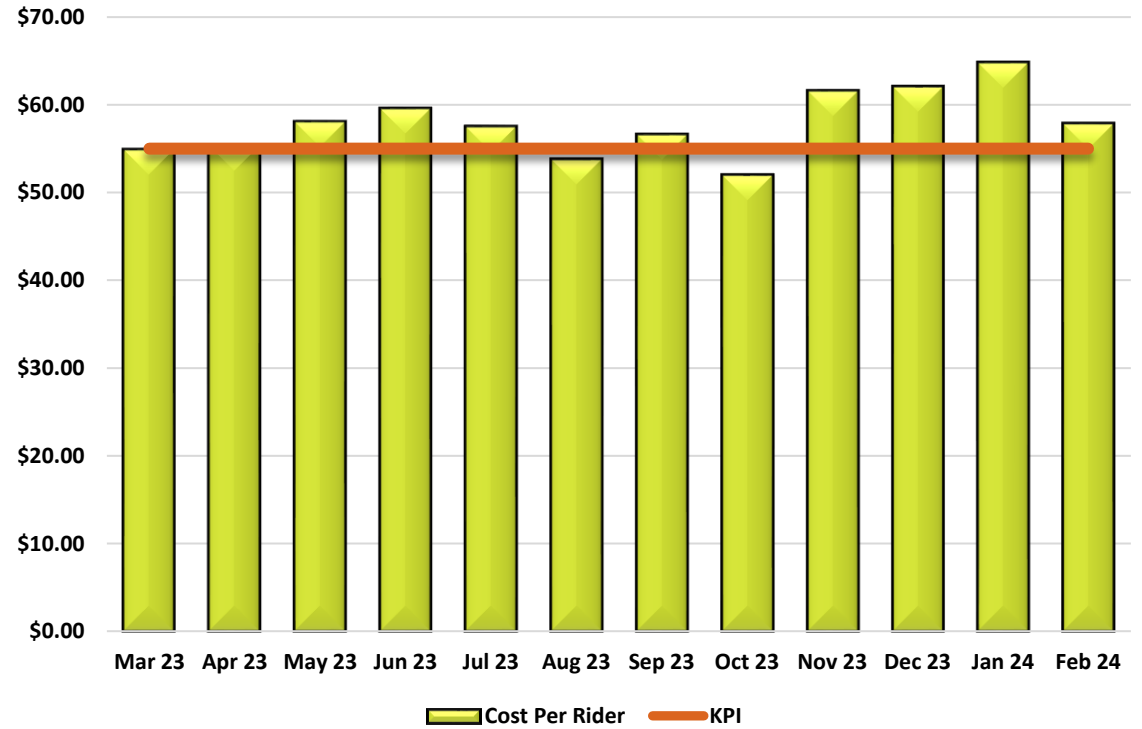
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



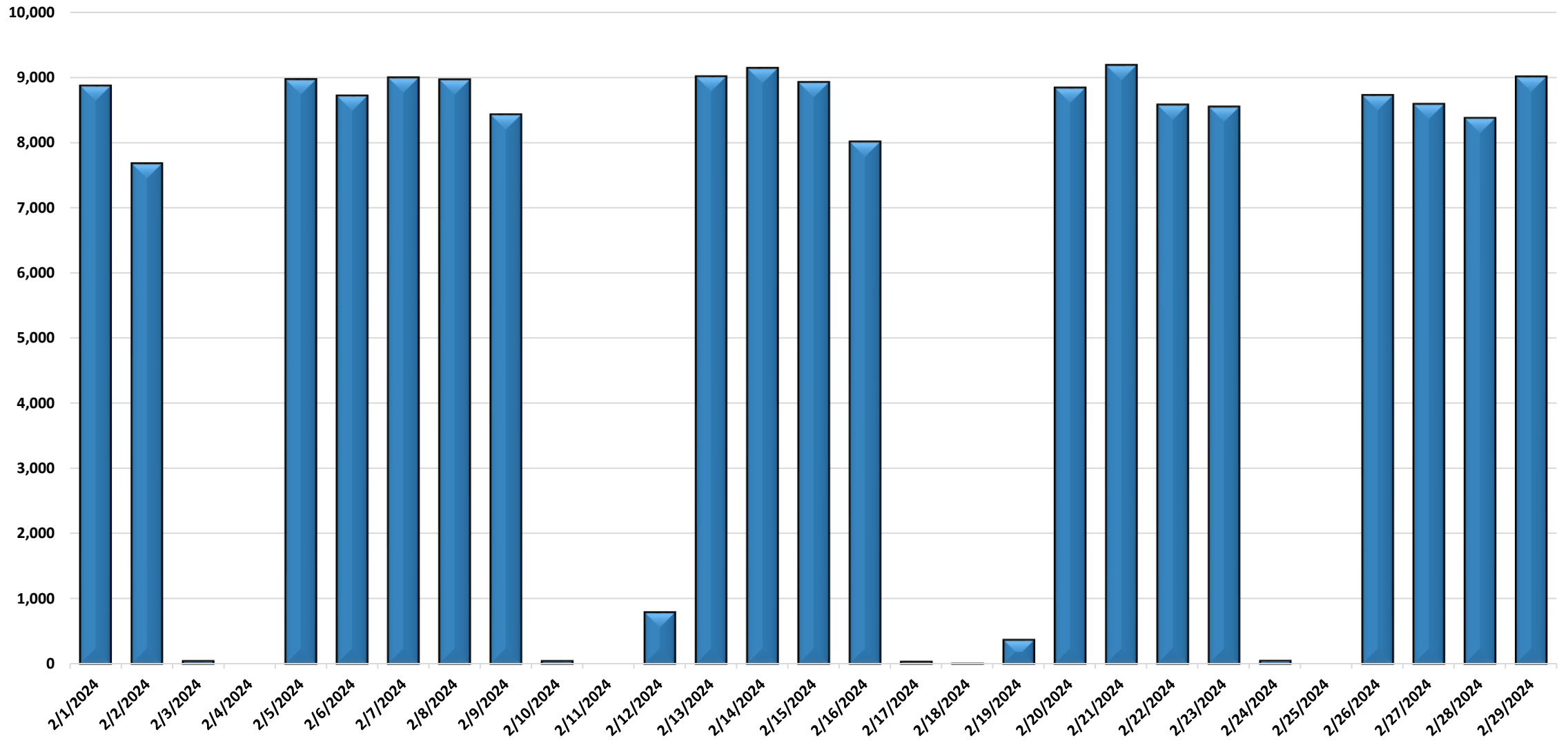
Feb 24	Feb 24 Actual	Feb 24 KPI	Variance
Cost Per Passenger	\$57.82	\$55.00	\$2.82
On-Time Performance	87.0%	94.0%	-7.0%
Passengers Per Hour	2.09	2.2	-0.11

*percentage points

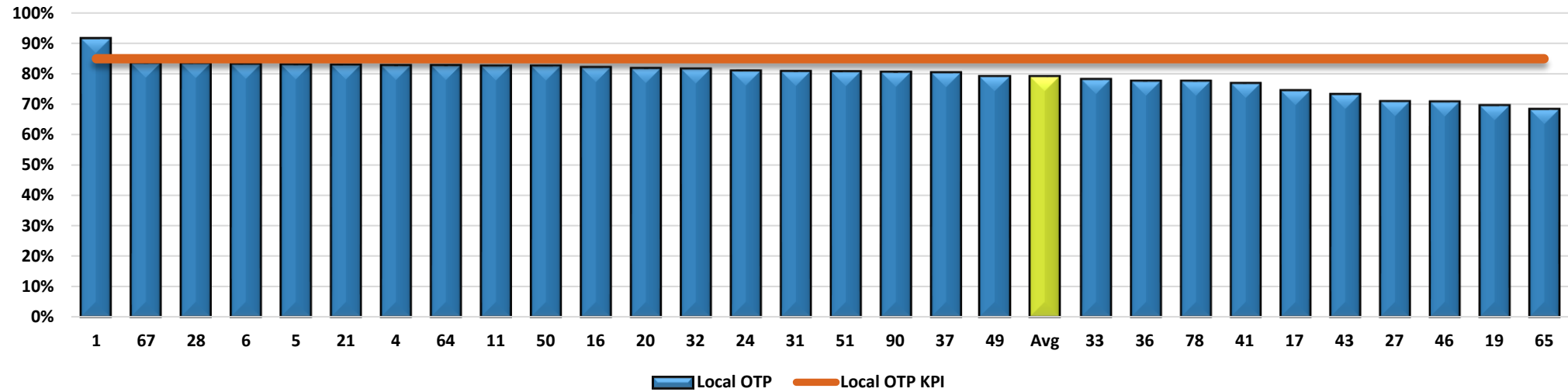


Route Level KPIs

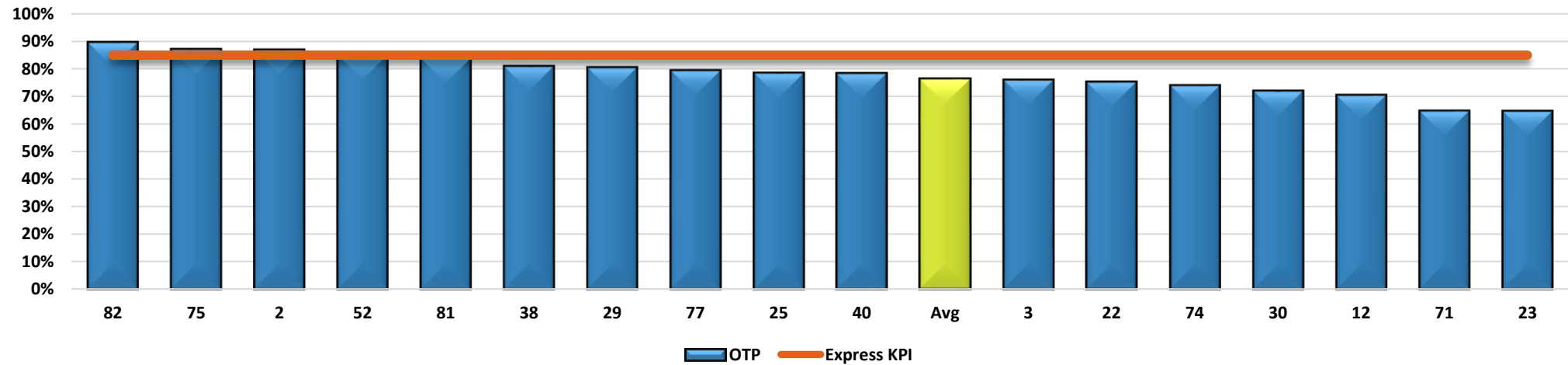
CPS Ridership by Day



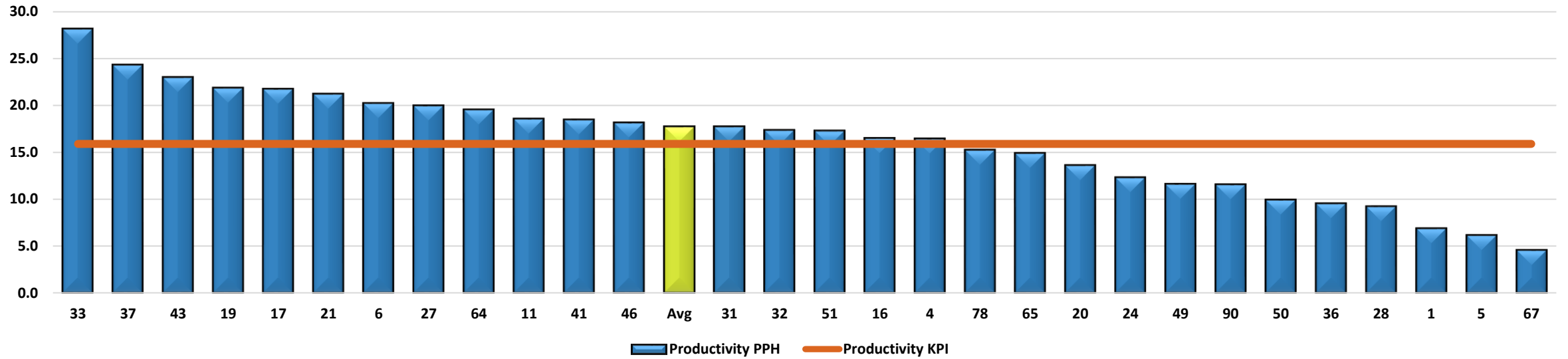
Local OTP



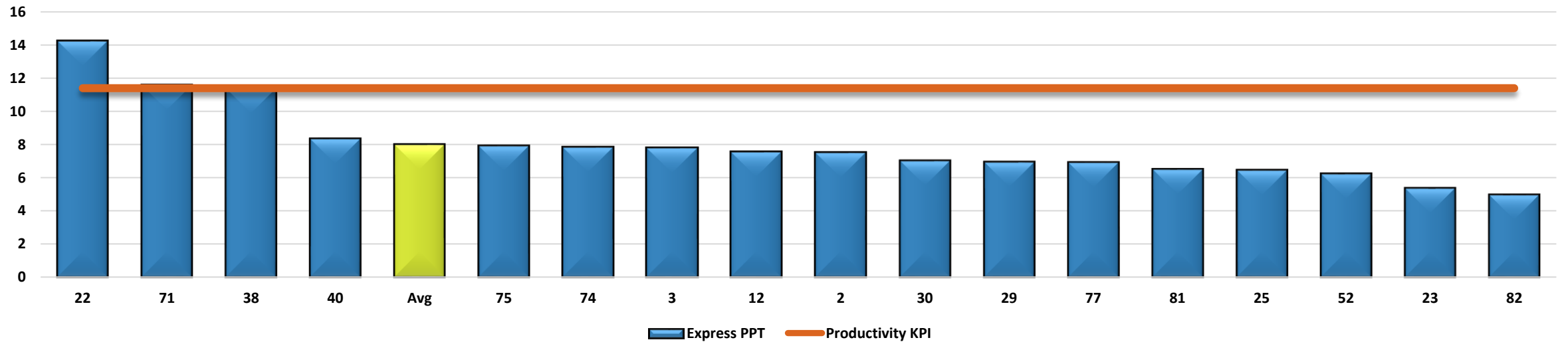
Express OTP



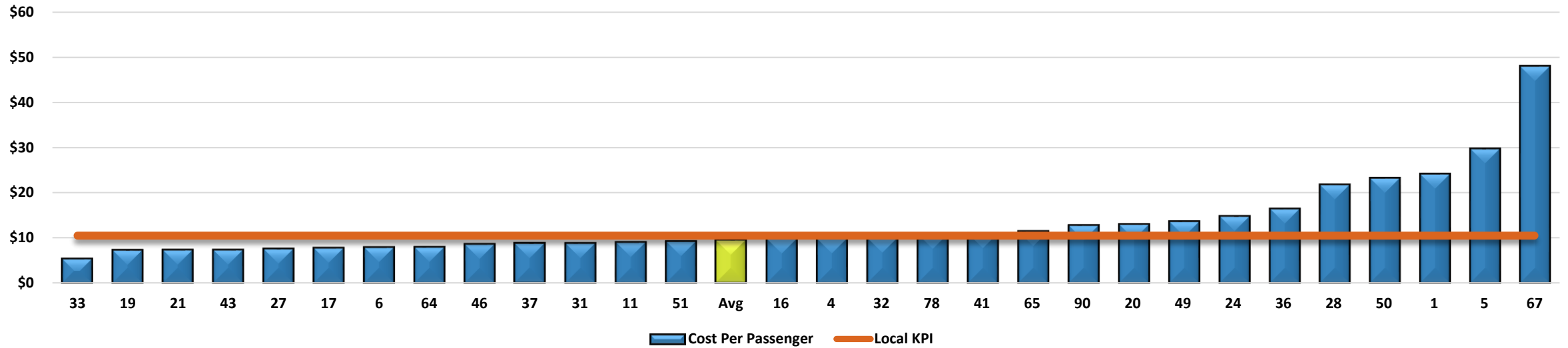
Productivity - Local



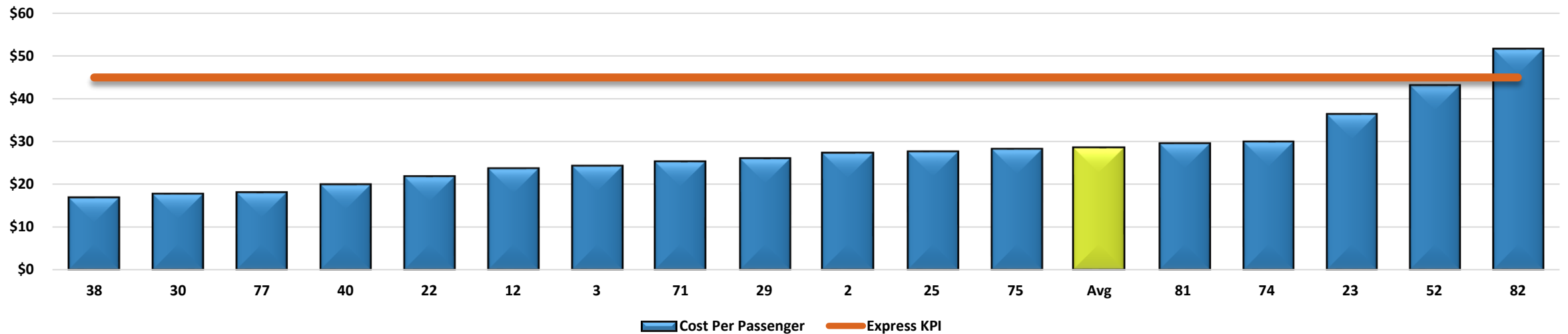
Productivity Express



Local CPP



Express CPP



On-Time Performance Local & Express Service (Last 12 Months)

