



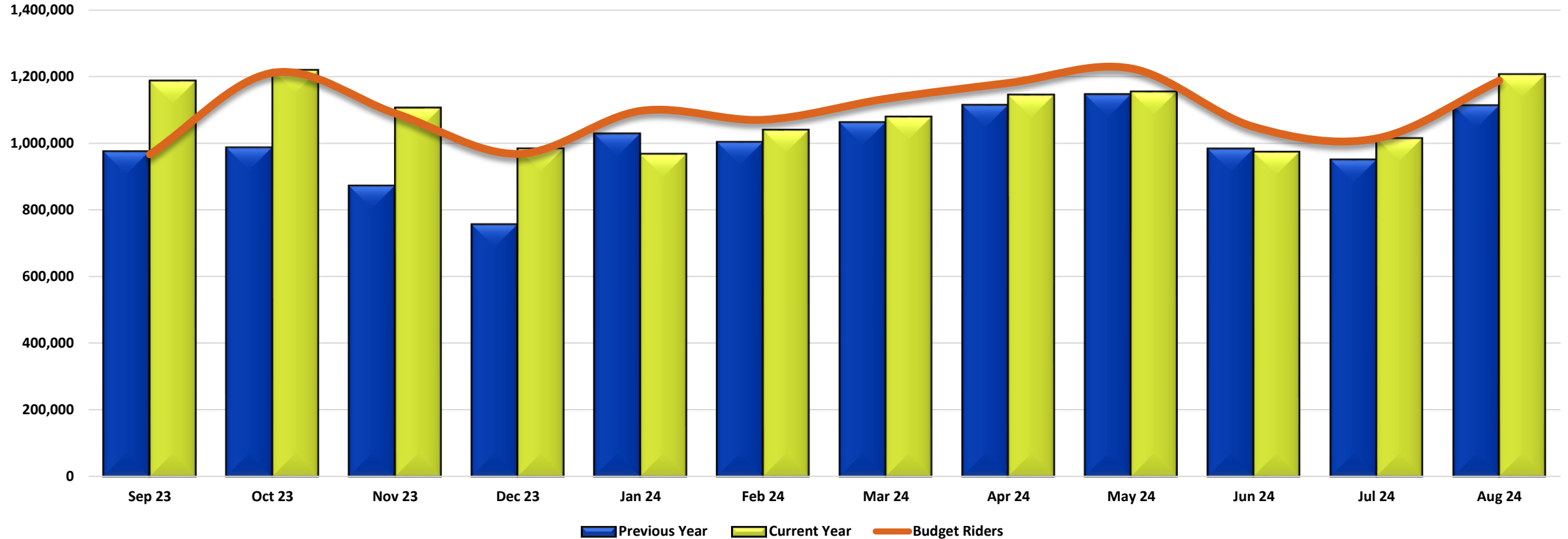
August 2024 Ridership Report

September 17, 2024 | SPDI



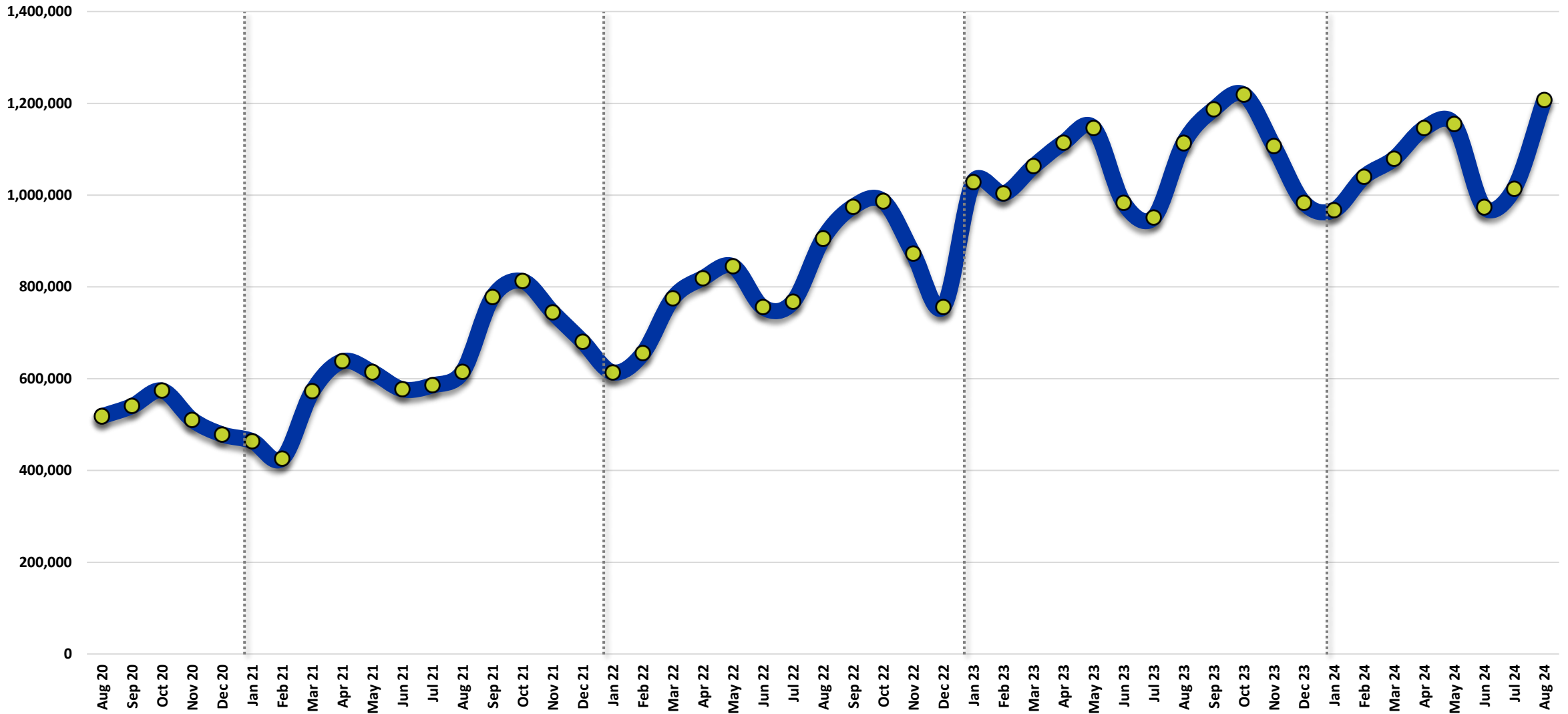
Fixed Route Ridership

Total Fixed Route Ridership YoY & Budget by Month

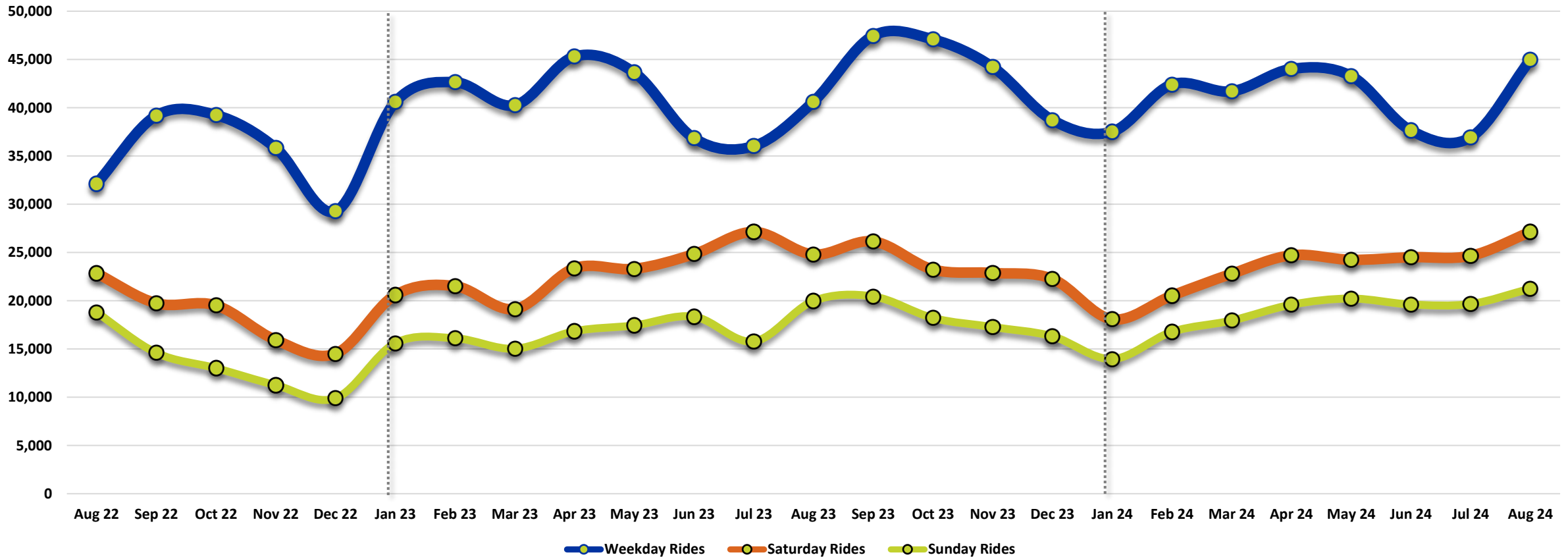


Service	Aug 24				Aug 23		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	Past Year Variance	Past Year % Variance
Local	1,178,763	1,164,239	14,524	1.2%	1,084,407	94,356	8.7%
Express	28,410	23,691	4,719	19.9%	29,273	-863	-2.9%
Totals	1,207,173	1,187,931	19,242	1.6%	1,113,680	93,493	8.4%
Total (YTD)	8,583,276	8,958,615	-375,339	-4.2%	8,404,785	178,491	2.1%

Total Fixed Route Ridership by Month

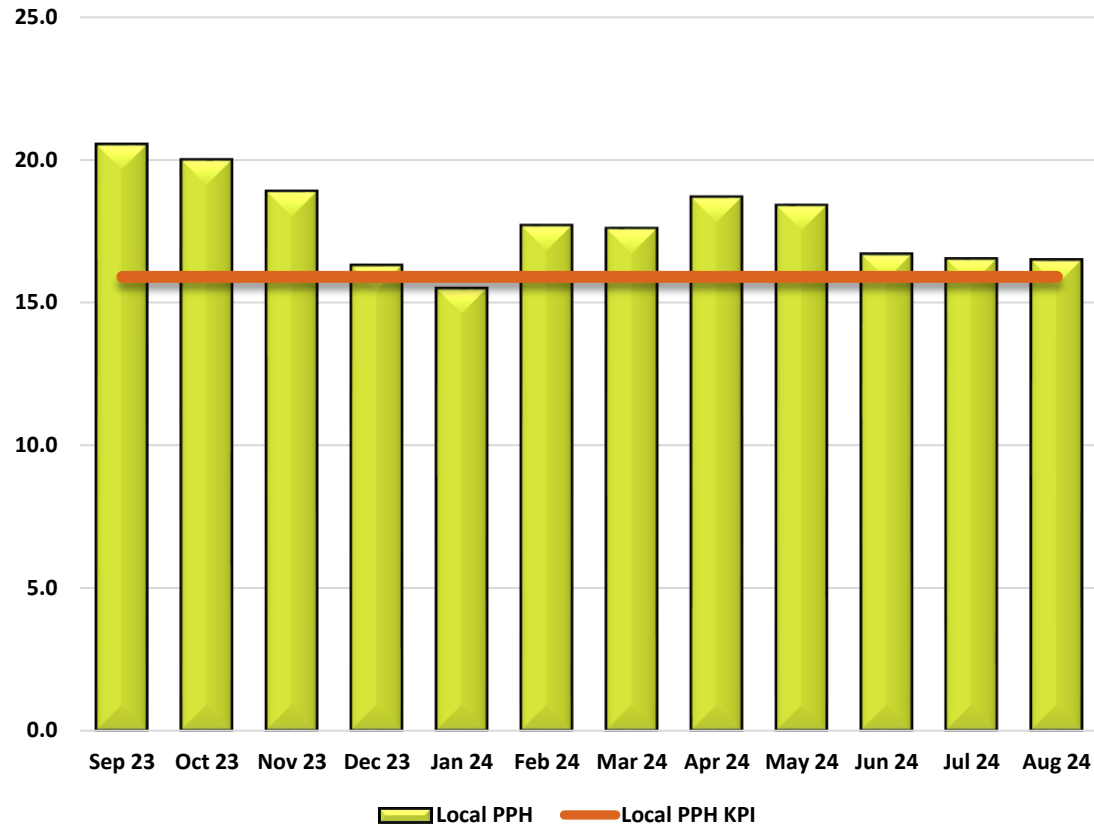


Average Daily Ridership (WD, SA, SU)

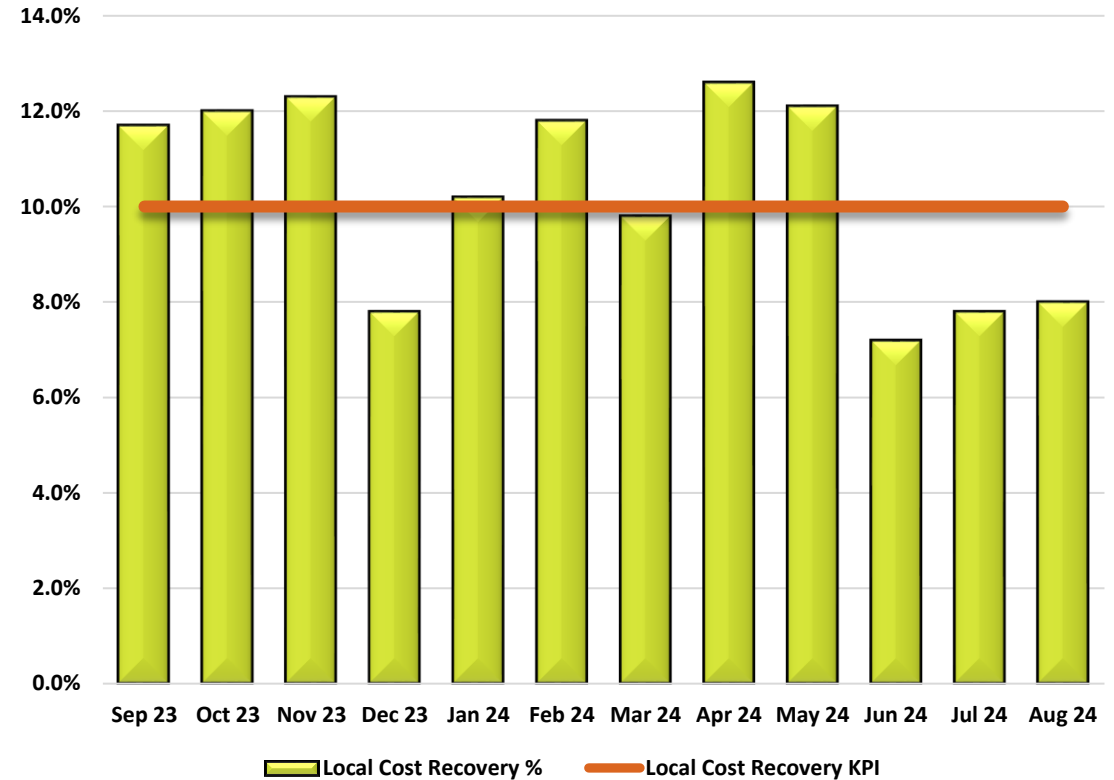


Service	Aug 24 Avg Daily	Aug 24 Avg Daily Budget	Budget % Variance	Aug 23 Avg Daily	Aug 23 - Aug 24 % Variance
WEEKDAY	44,969	45,311	-0.8%	40,632	10.7%
SATURDAY	27,139	21,169	28.2%	24,808	9.4%
SUNDAY	21,254	21,312	-0.3%	19,979	6.4%

Local Service Productivity (Last 12 Months)



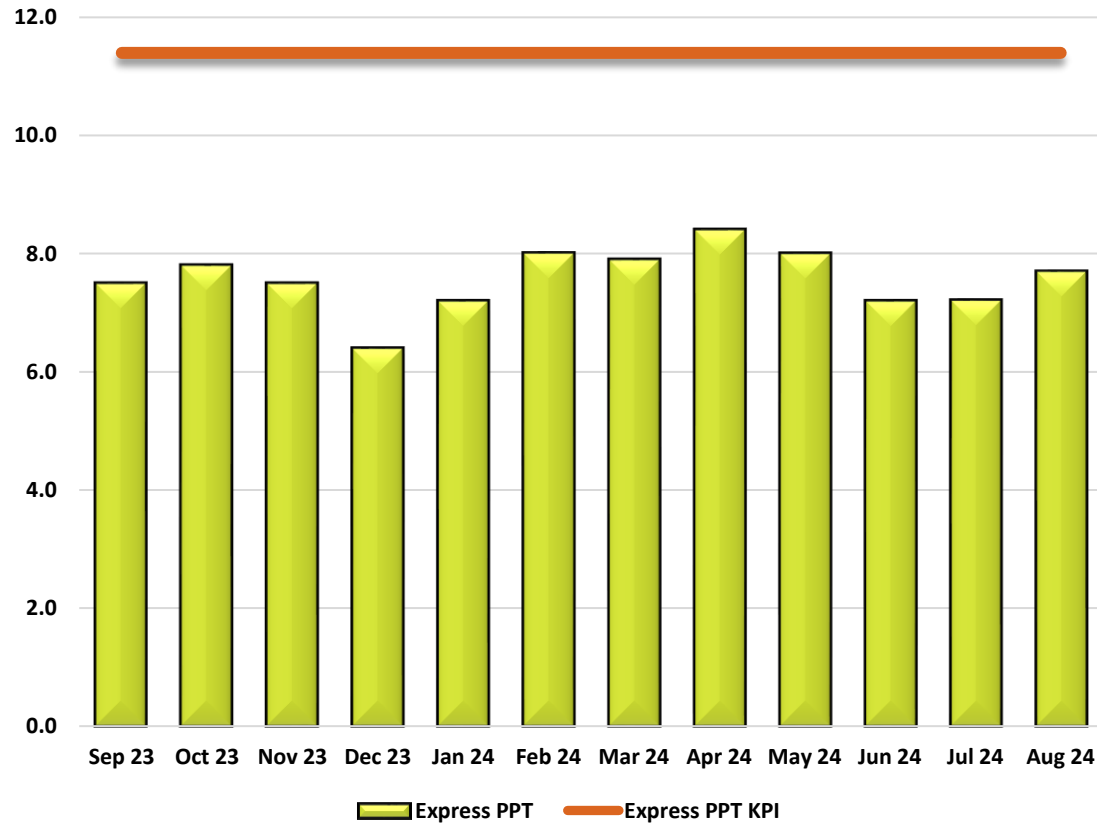
Local Service Cost Recovery & (Last 12 Months)



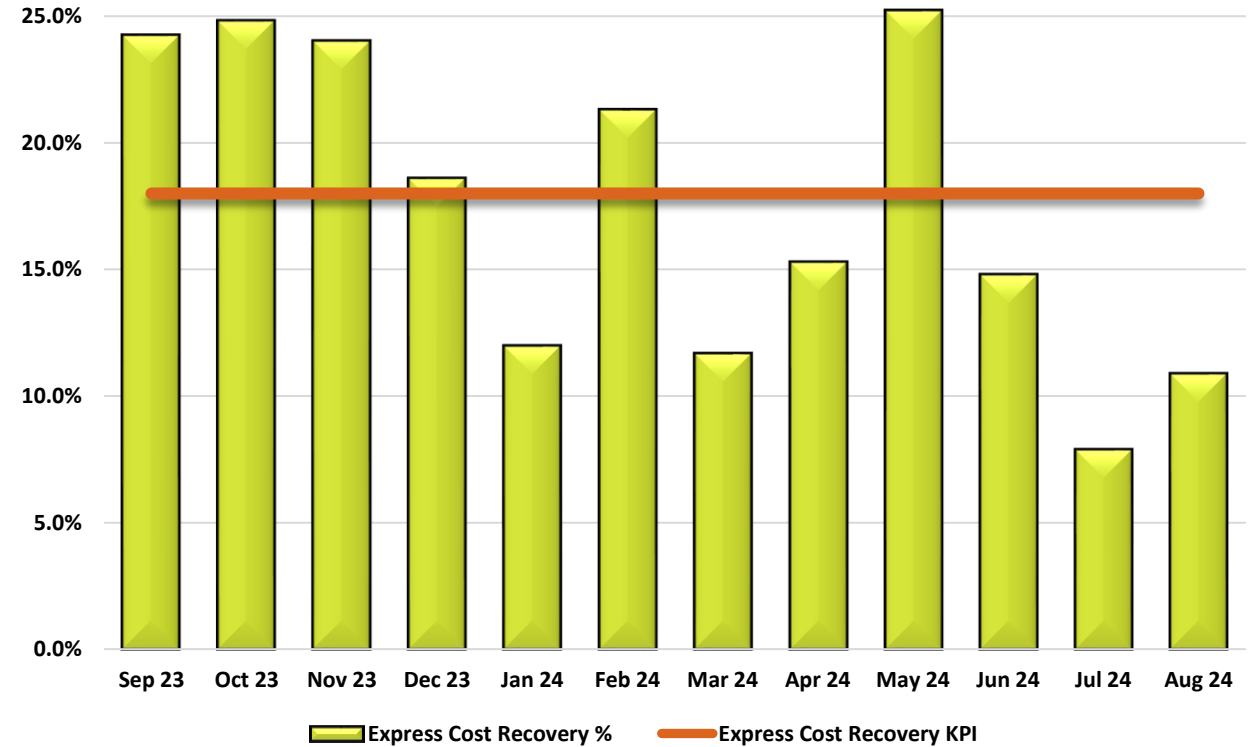
Local Service	Aug 24 Actual KPI	Aug 24 Budget KPI	Variance
Passengers Per Hour	16.5	15.9	0.6
Cost Recovery	8.0%	10.0%	-2.0%

*percentage points

Express Service Productivity (Last 12 Months)



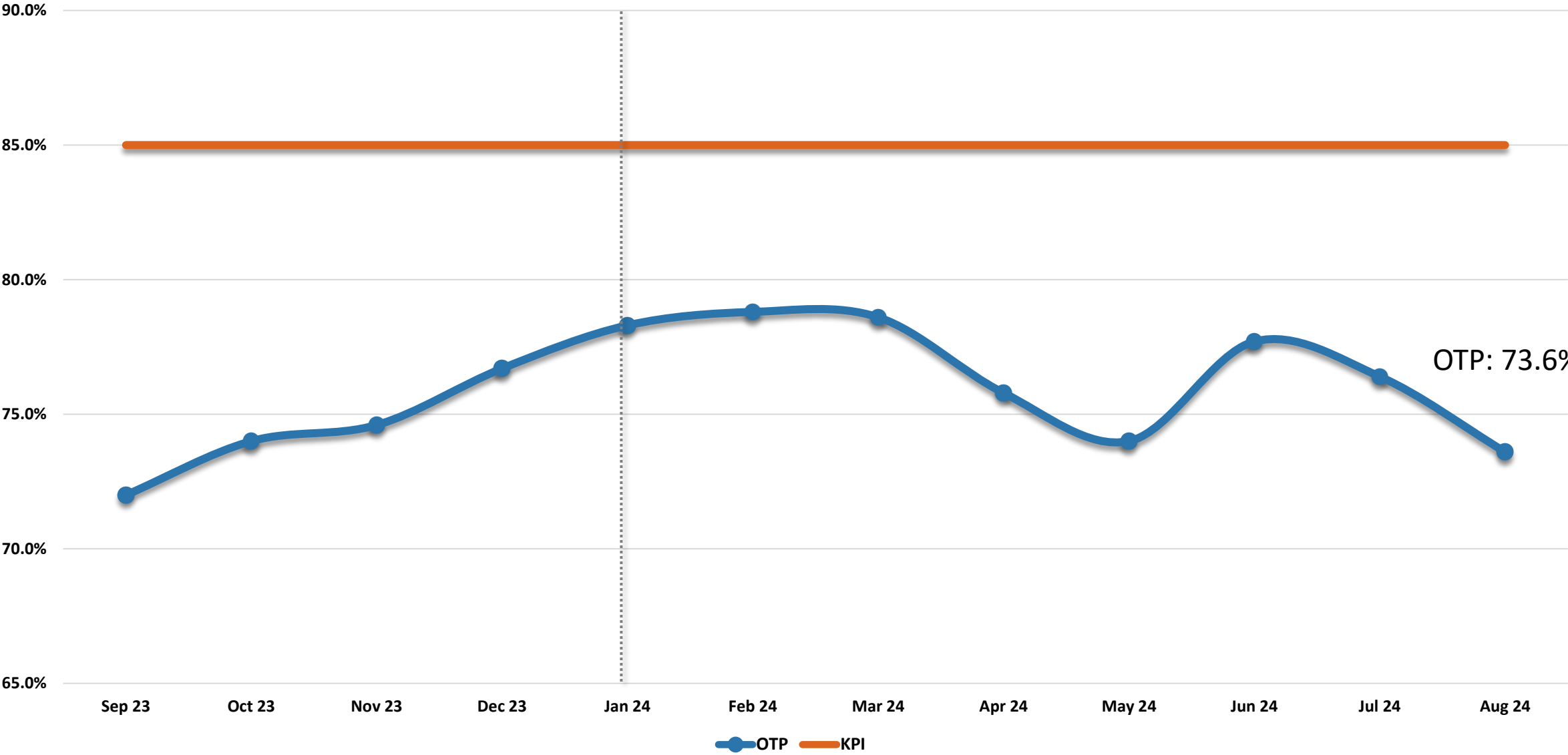
Express Service Cost Recovery % (Last 12 Month)



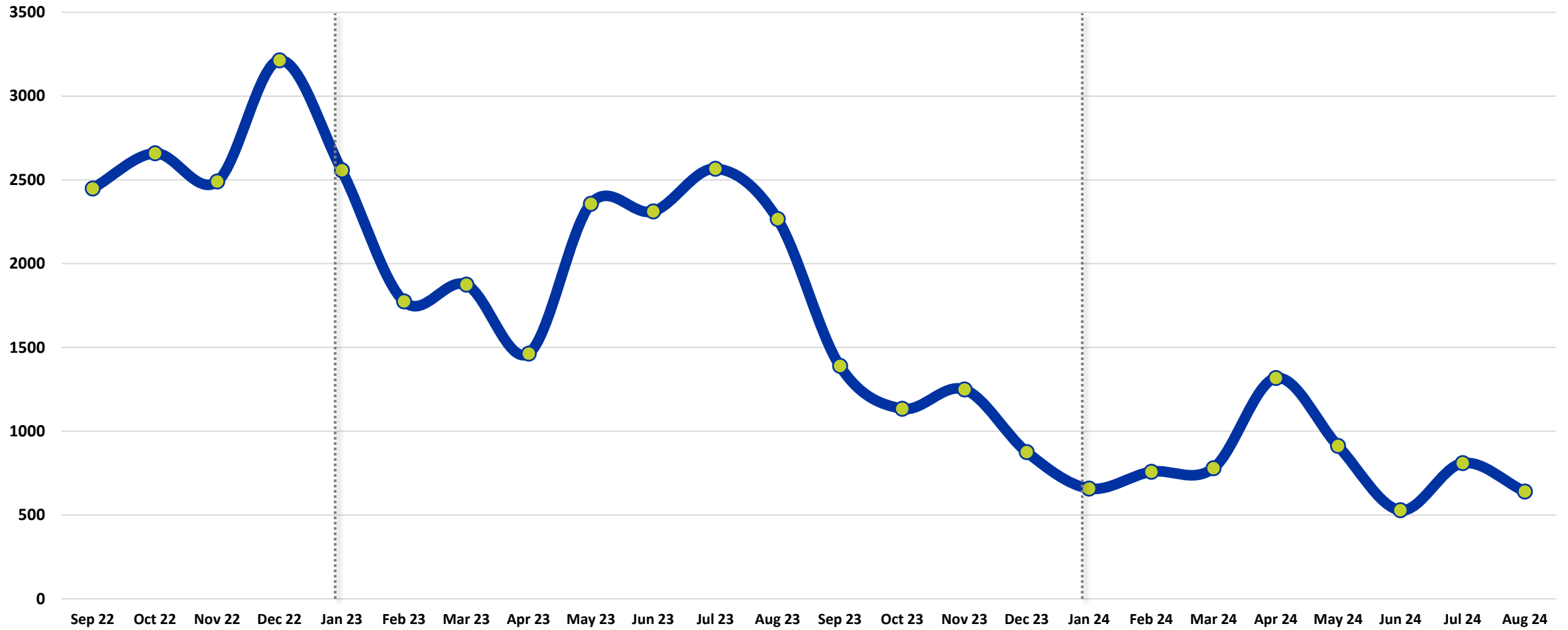
Express Service	Aug 24 Actual KPI	Aug 24 Budget KPI	Variance
Passengers Per Trip	7.7	11.4	-3.7
Cost Recovery	10.9%	18.0%	-7.1%

**percentage points*

Overall On-Time Performance (Last 12 Months)

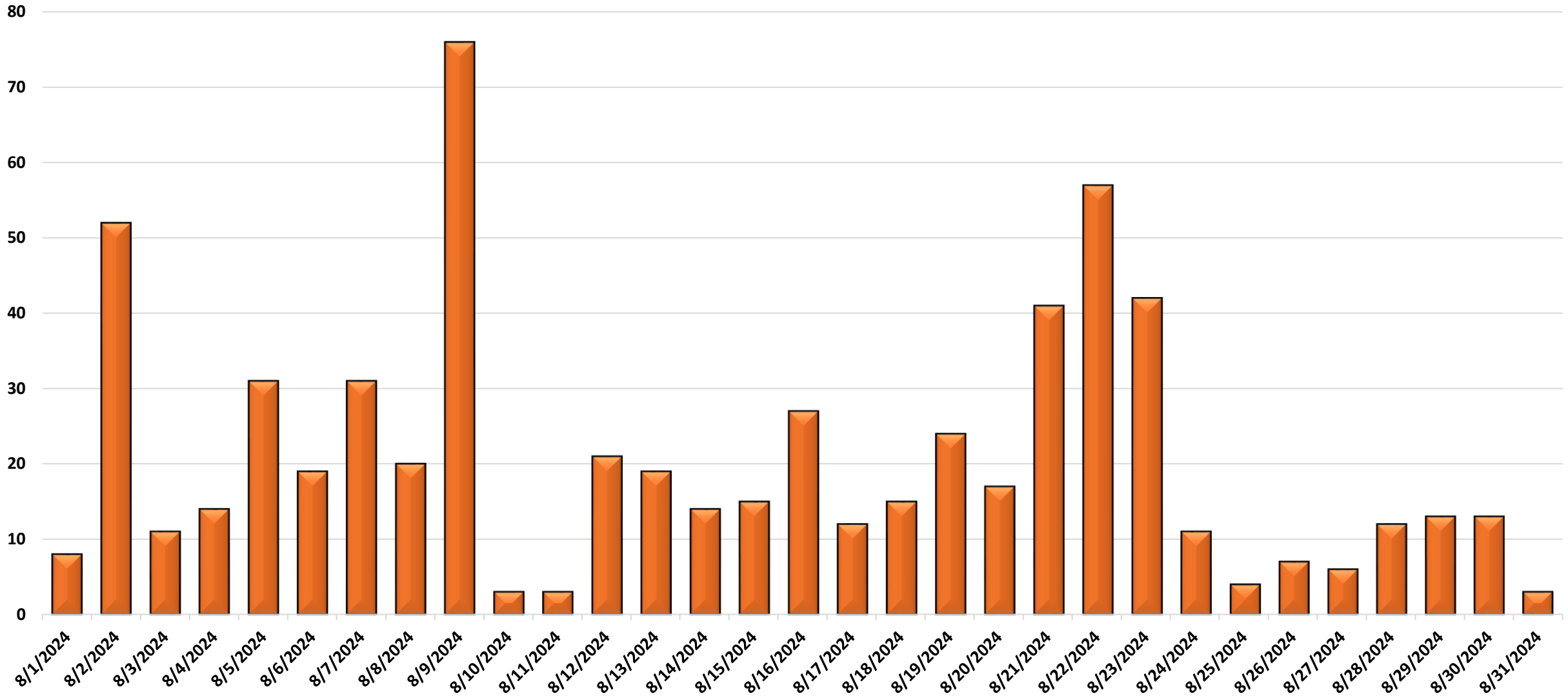


Fixed-Route Missed Trips by Month

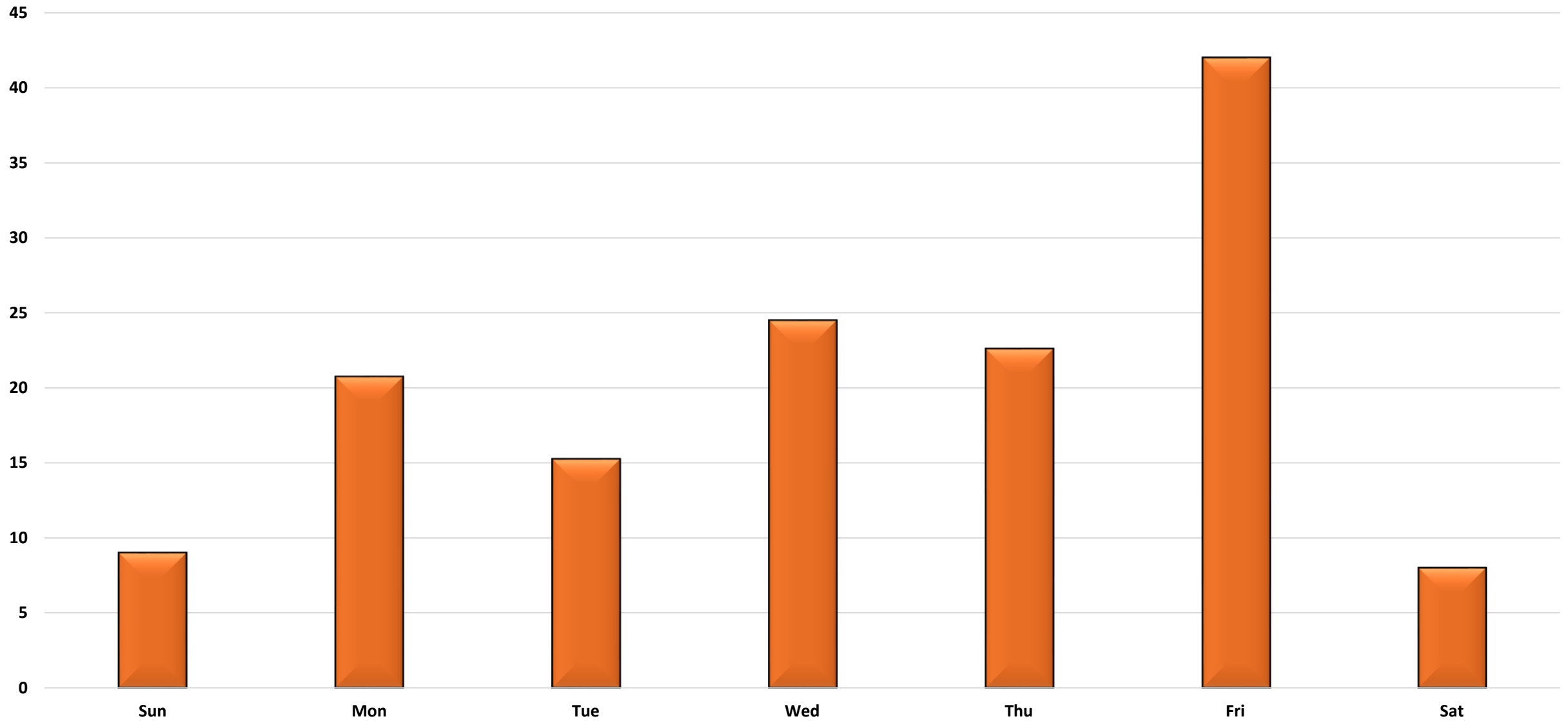


	Missed Trips	Total Trips Scheduled	% of Trips Operated	Monthly KPI	End of Year KPI
July 24	641	72,068	99.1%	99.1%	99.6%

Missed Trips by Day



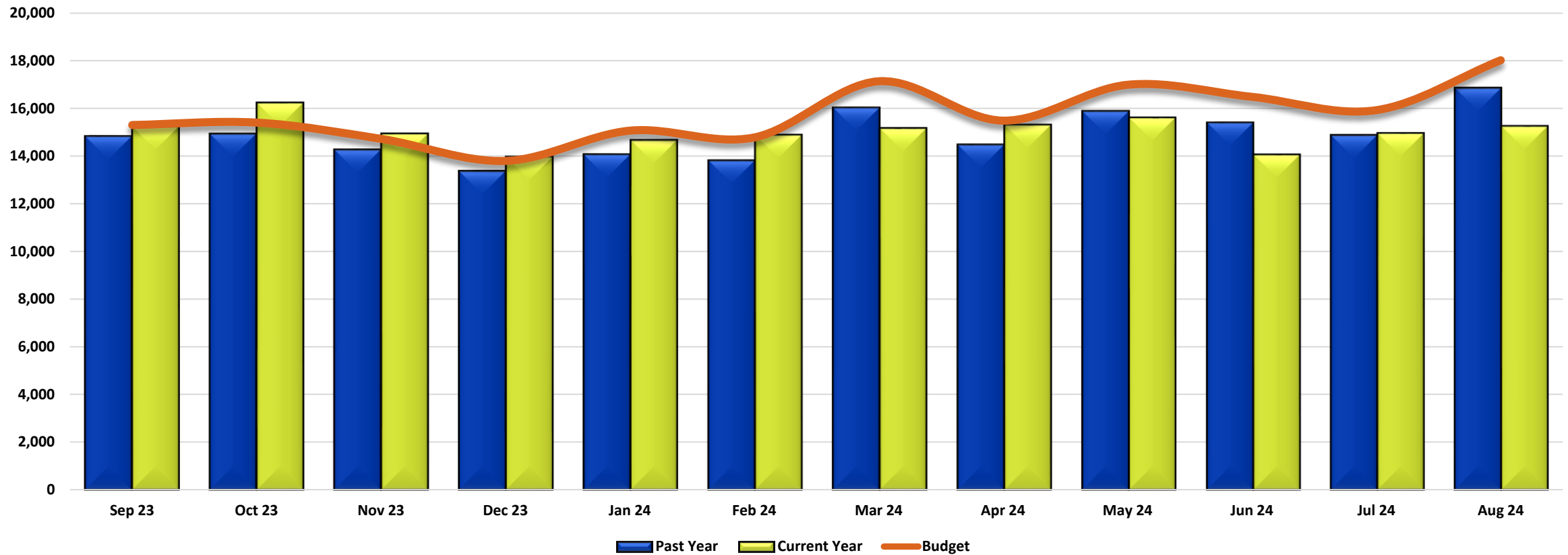
Avg Missed Trips by Day of Week





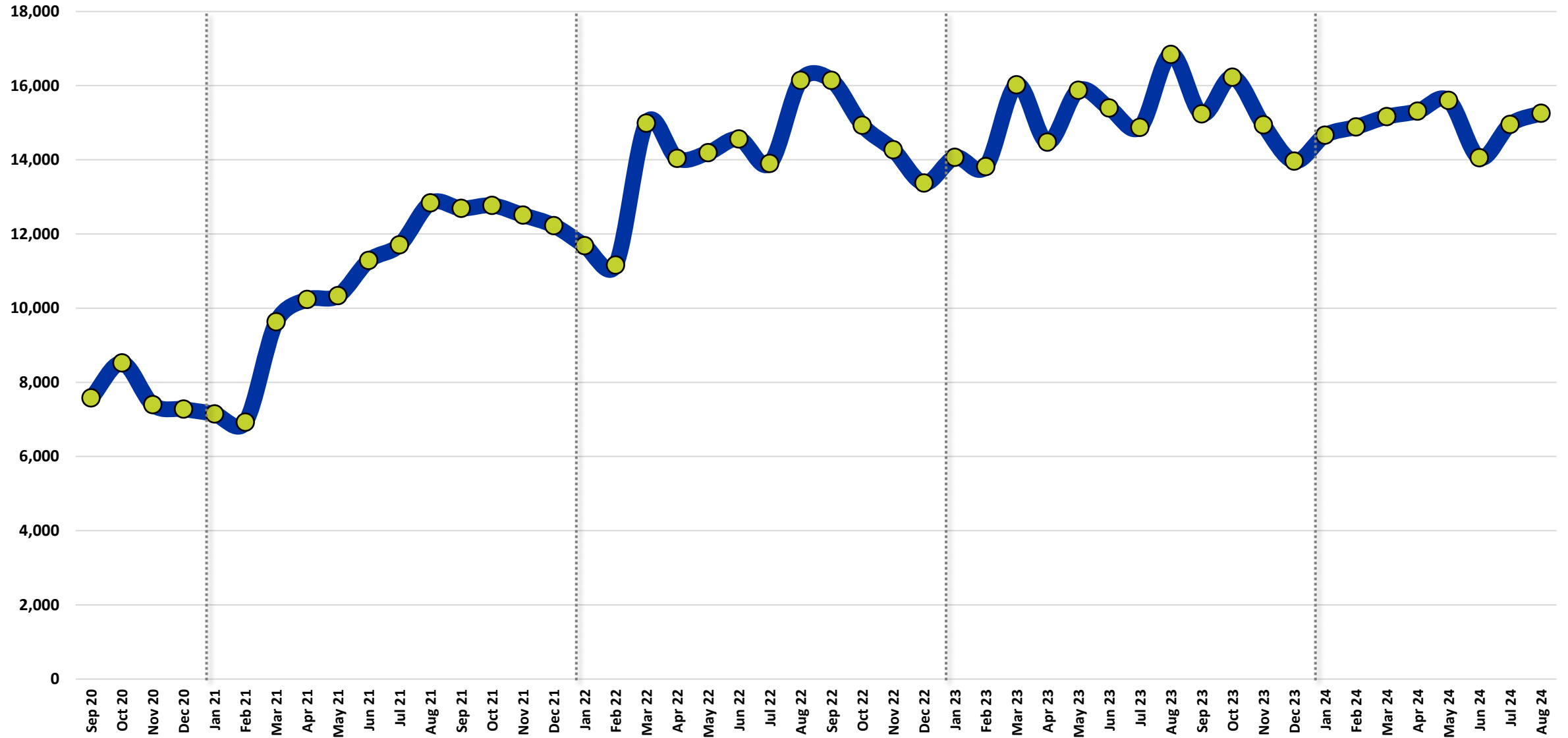
ACCESS Ridership

Total Access Ridership

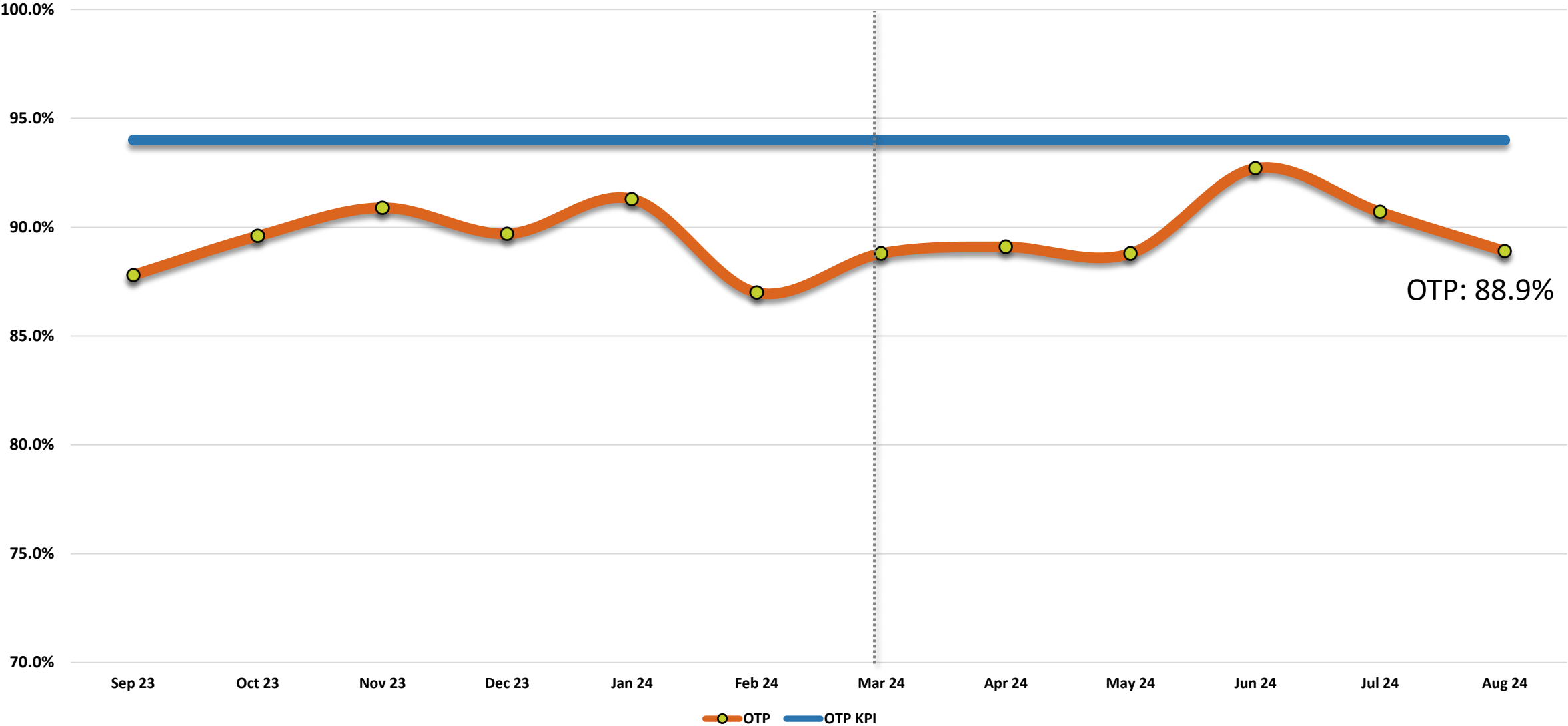


Aug 24	Aug 24 Ridership	Aug 24 Budget	Budget Variance	Aug 23 Ridership	Aug 23 - Aug 24 Variance
Total	15,252	18,020	-15.4%	16,841	-9.4%
Weekday	13,861			15,673	-11.6%
Saturday	784			612	28.1%
Sunday	607			556	9.2%
Total (YTD)	119,867	129,893	-7.7%	121,353	-1.2%

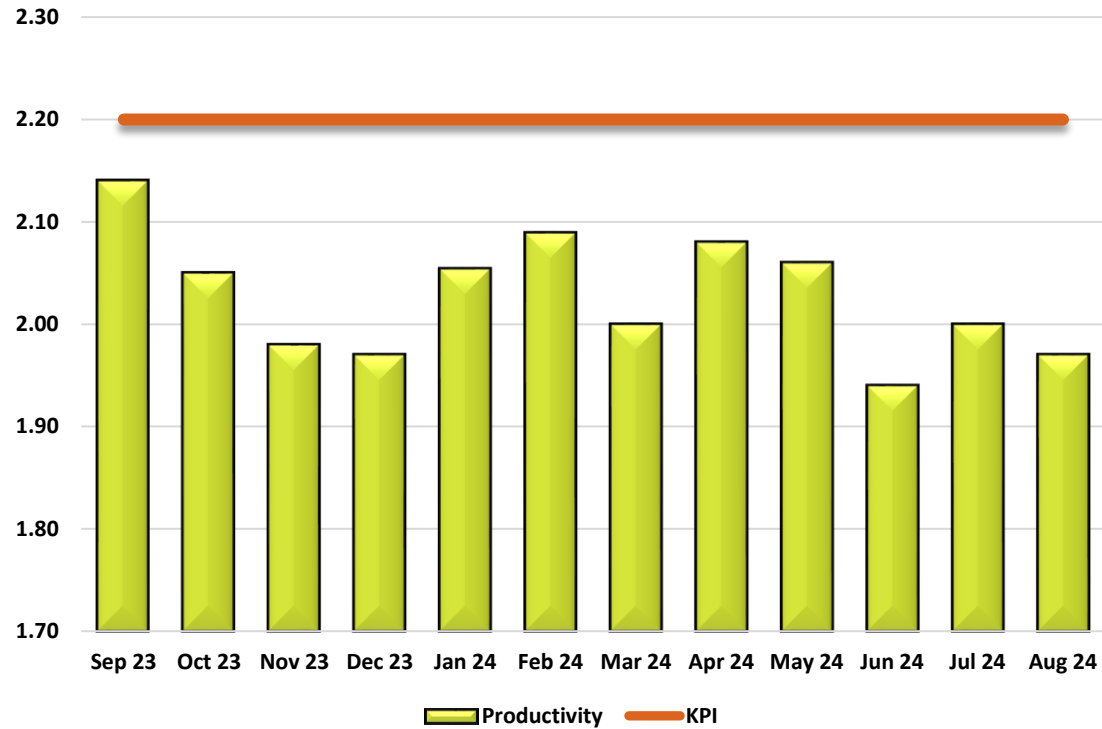
Total Access Ridership by Month



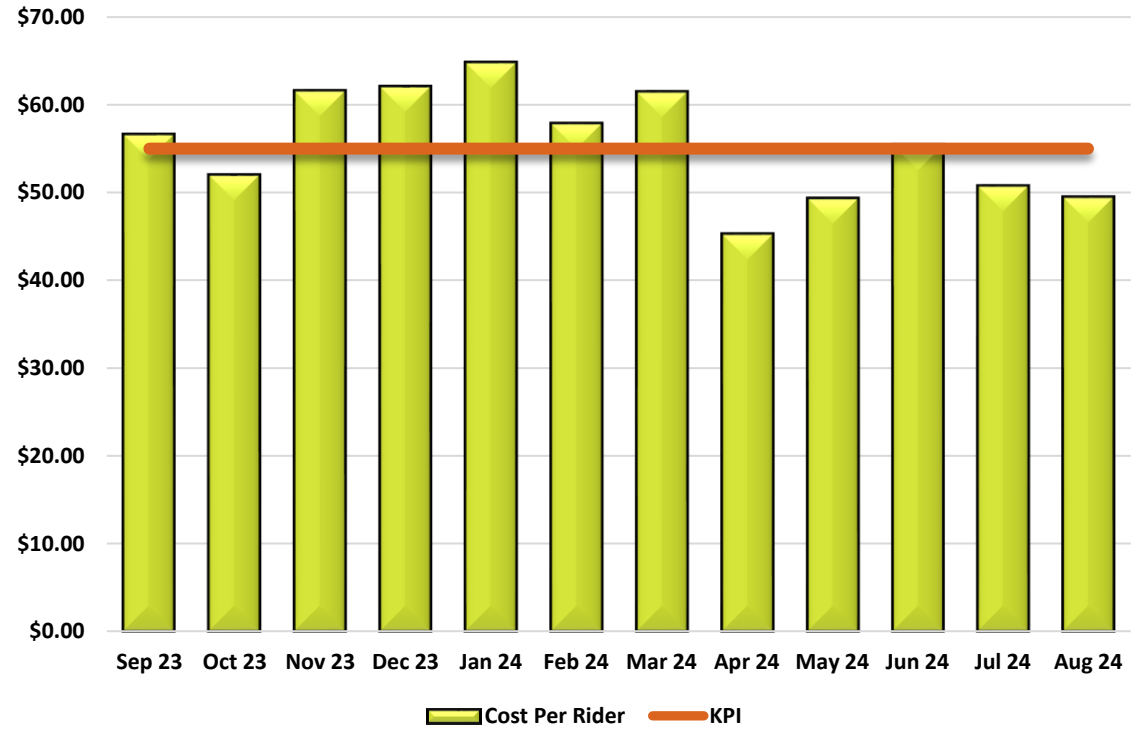
On-Time Performance - Access



Access Service - Productivity



Access Service - Cost Per Rider



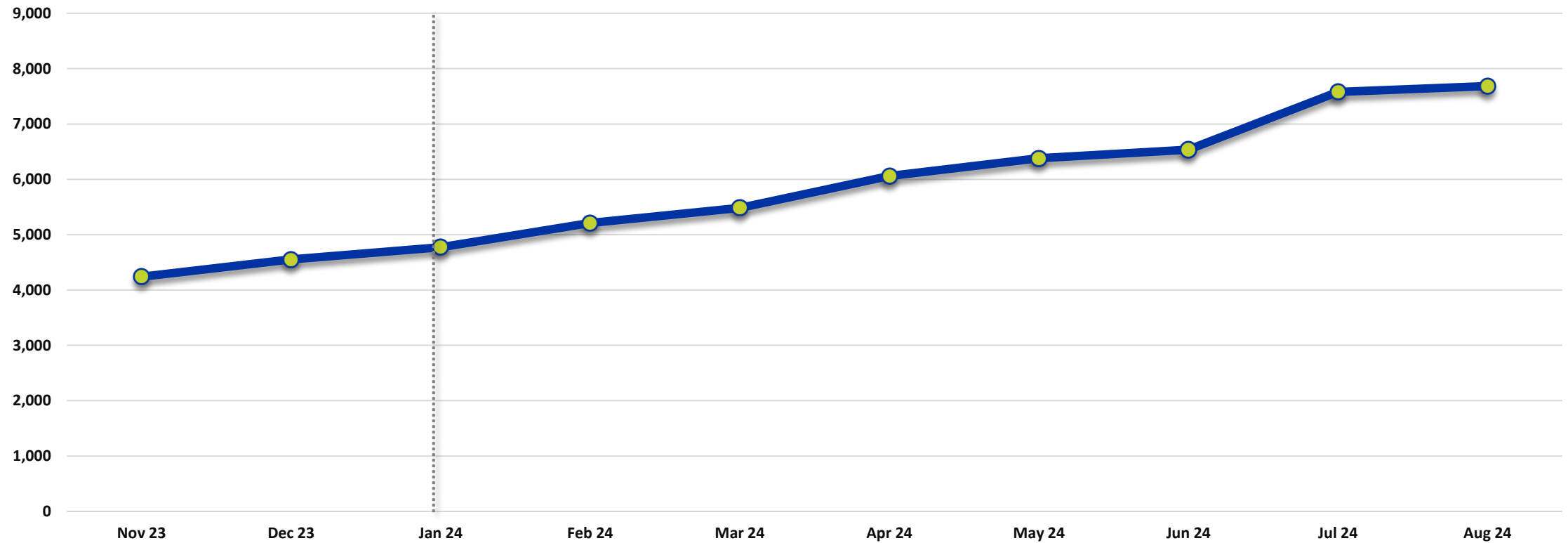
Aug 24	Aug 24 Actual	Aug 24 KPI	Variance
Cost Per Passenger	\$49.47	\$55.00	-\$5.53
On-Time Performance	88.9%	94.0%	-5.1%
Passengers Per Hour	1.97	2.2	-0.23

*percentage points

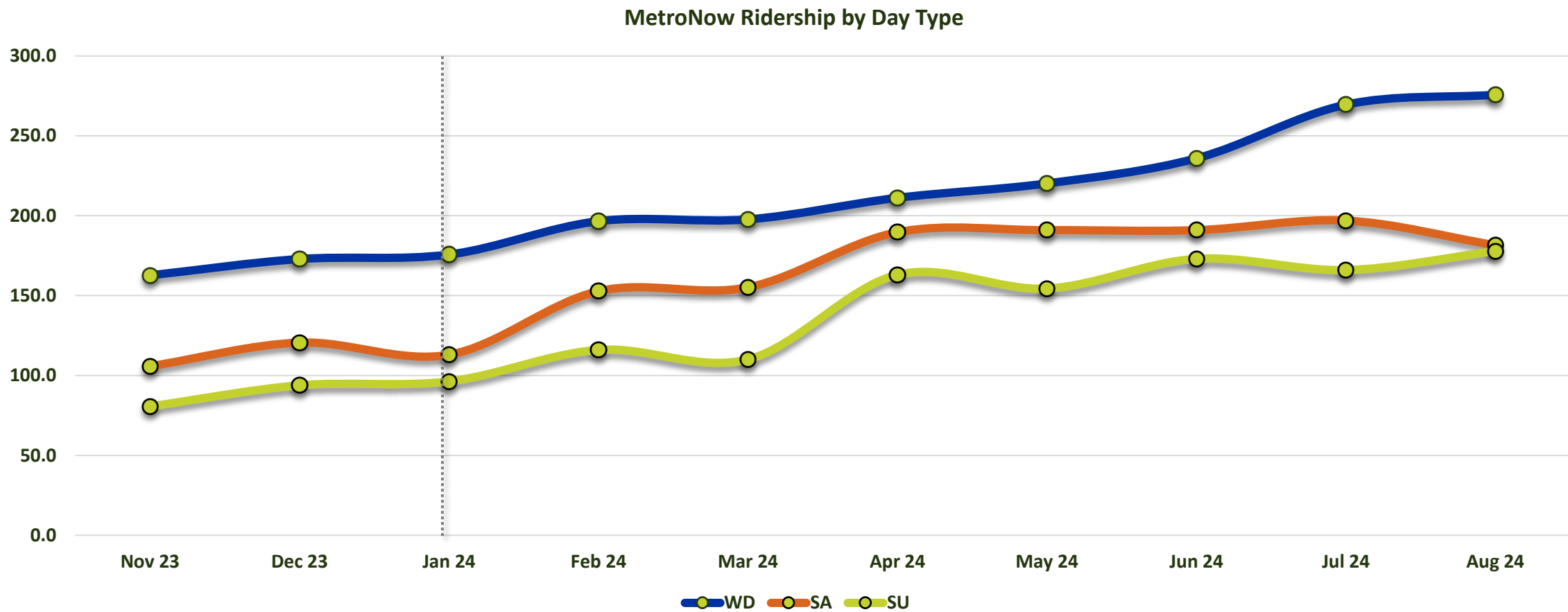


MetroNow

MetroNow Monthly Riders

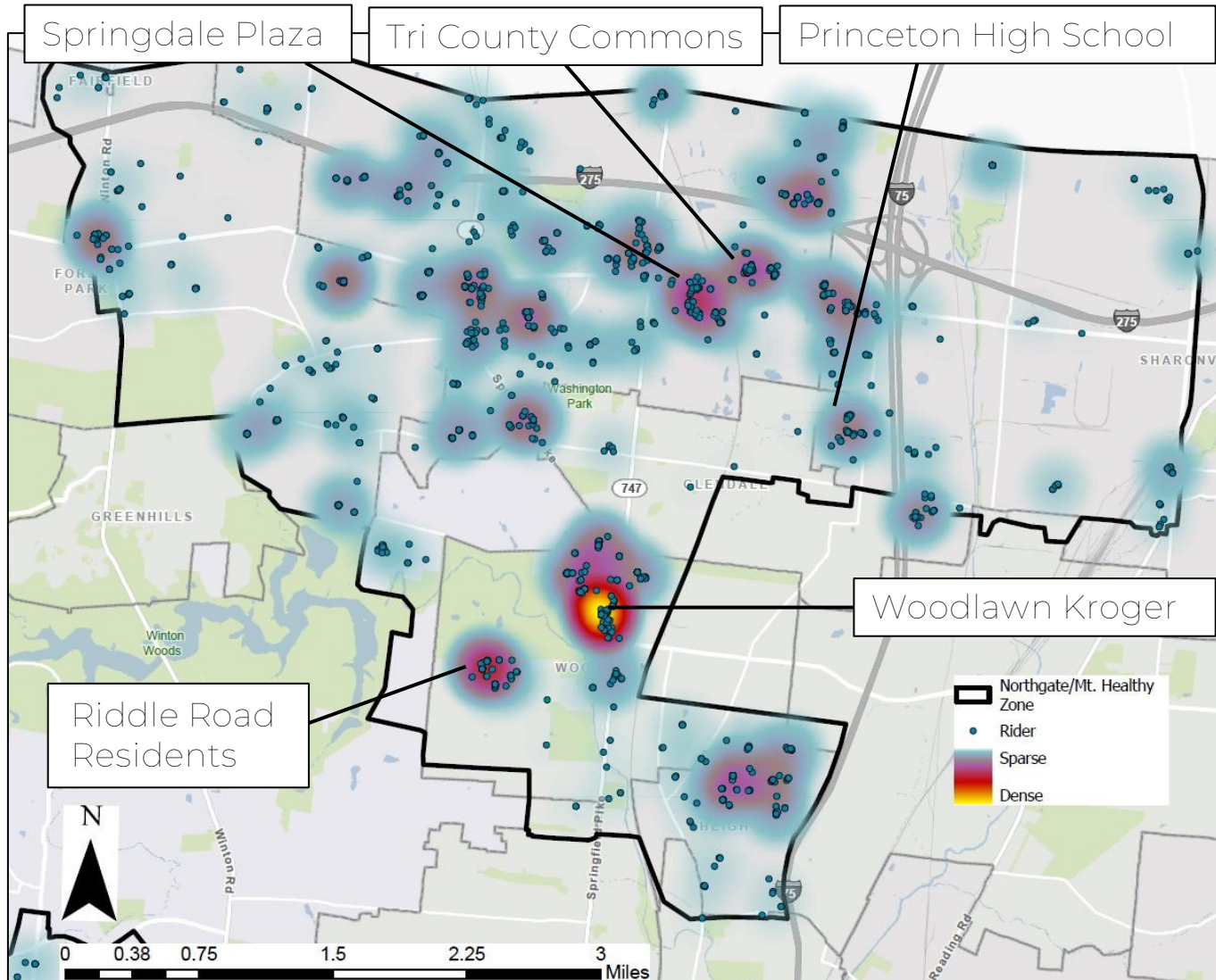


Aug 24	Aug 24 Actual
Monthly Riders	7,684



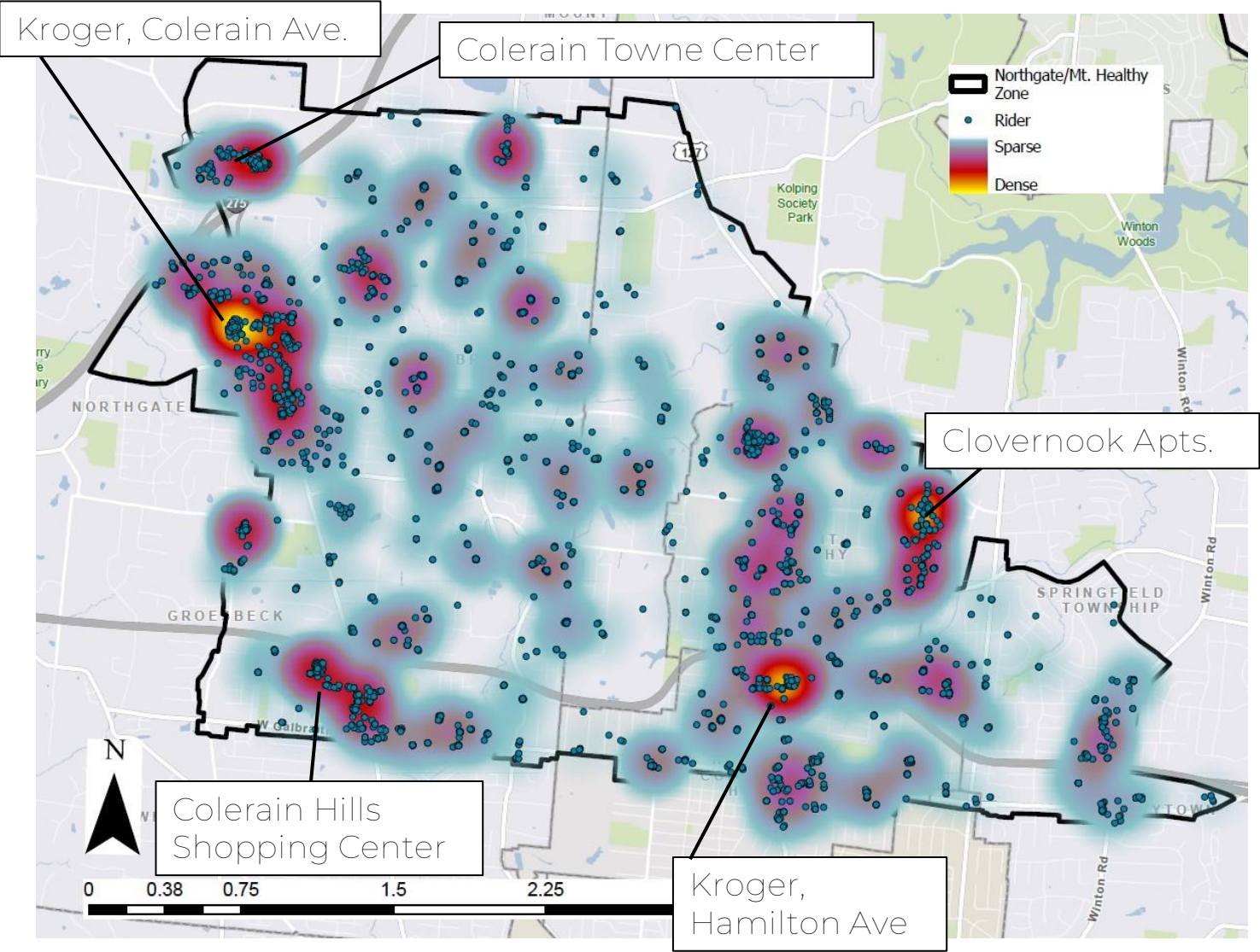
Aug 24	Aug 24 Actual
Weekday Avg	275.7
Saturday Avg	181.6
Sunday Avg	177.8

Springdale/Sharonville Area : Aug Ridership



Rank	Destination	Count
1	Woodlawn Kroger	315
2	Springdale Plaza	193
3	Riddle Road Residents	191
4	Tri County Commons	93
5	Princeton High School	87

Northgate/Mt. Healthy Area : Aug Ridership

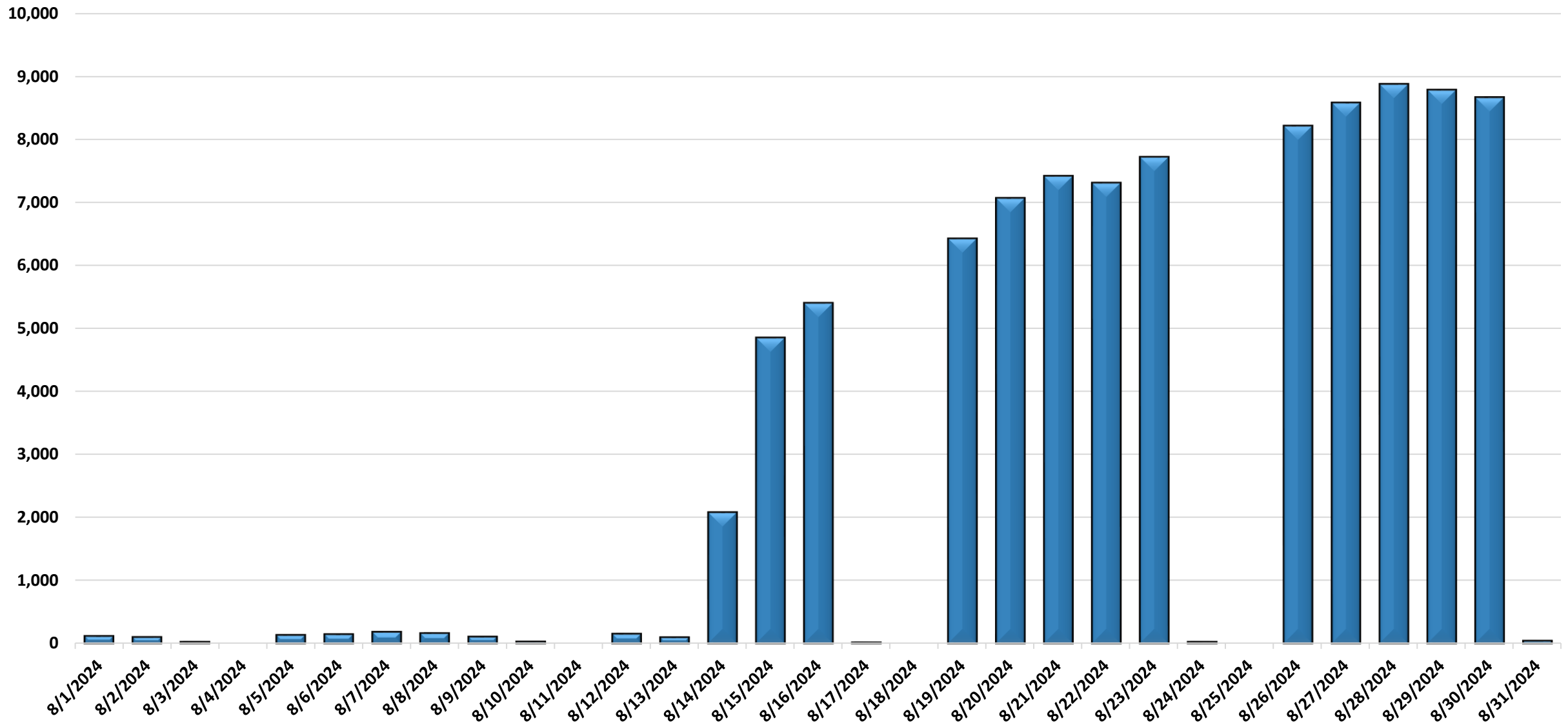


Rank	Destination	Count
1	Clovernook Apts.	515
2	Kroger, Colerain Ave	377
3	Colerain Towne Center	349
4	Kroger, Hamilton Ave	311
5	Colerain Hills Shopping Center (Walmart)	257

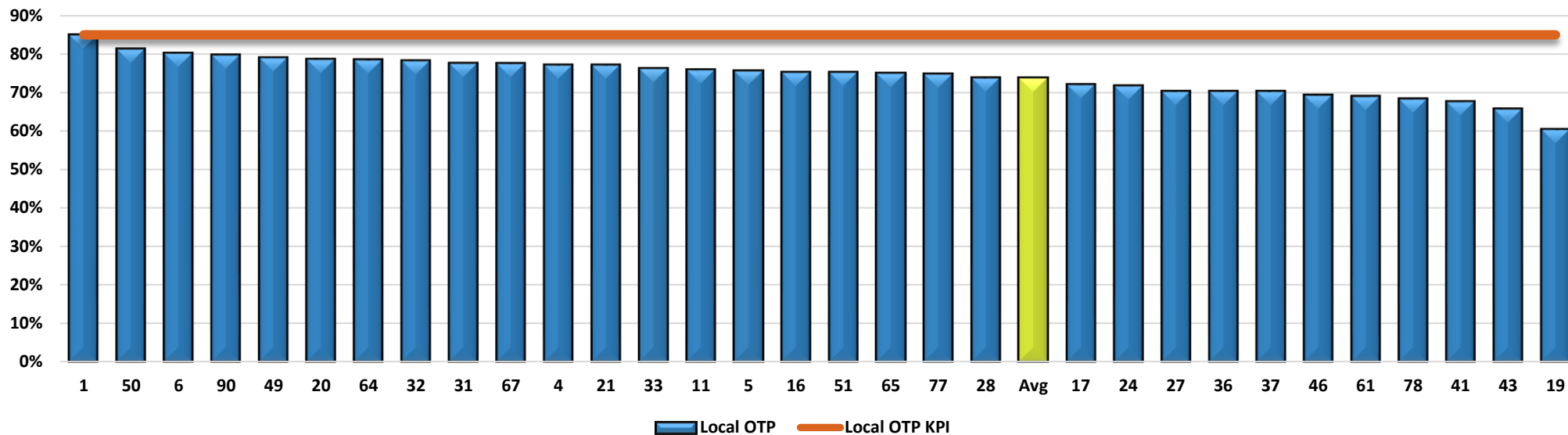


Route Level KPIs

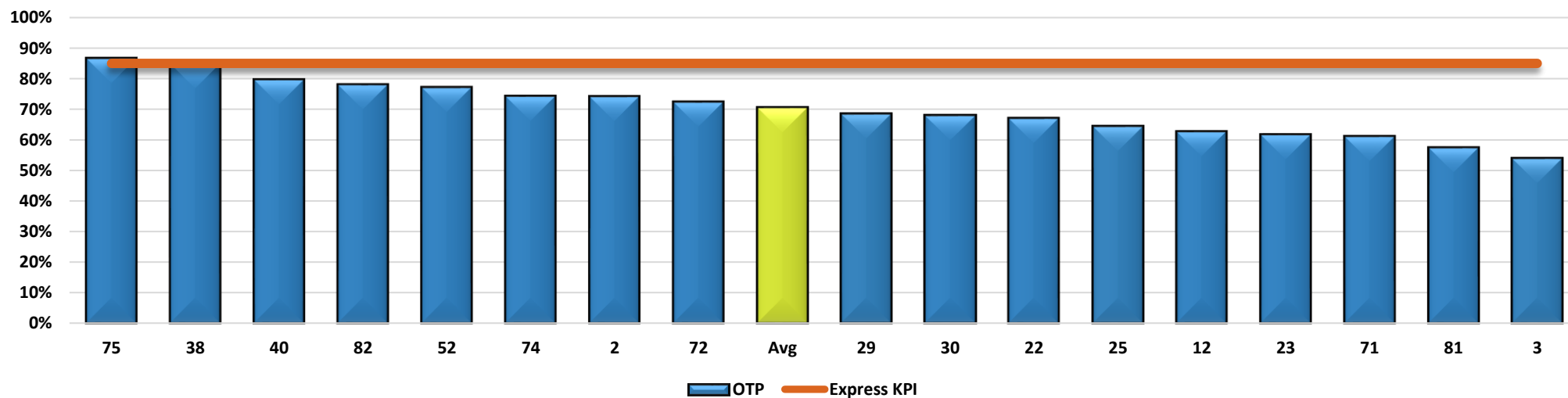
CPS Ridership by Day



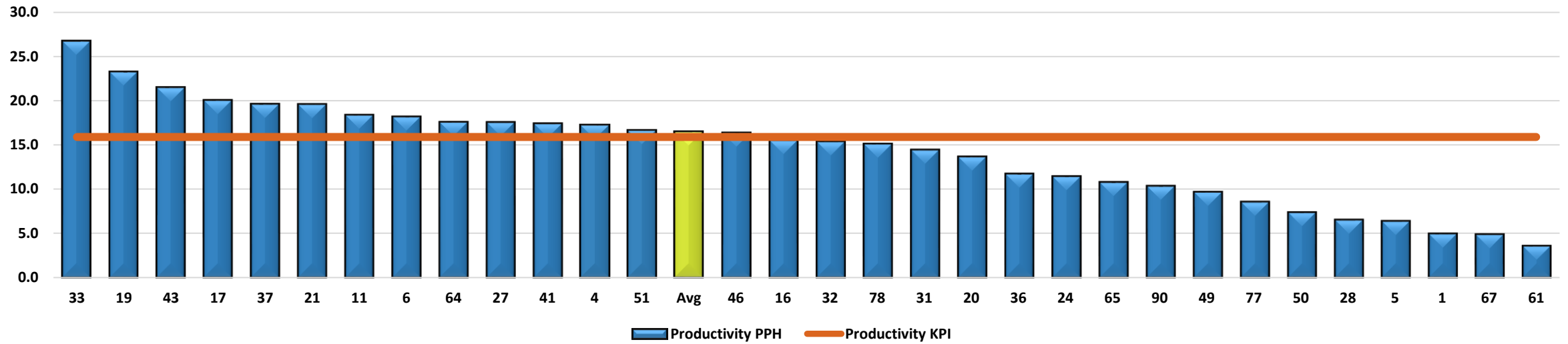
OTP – Local



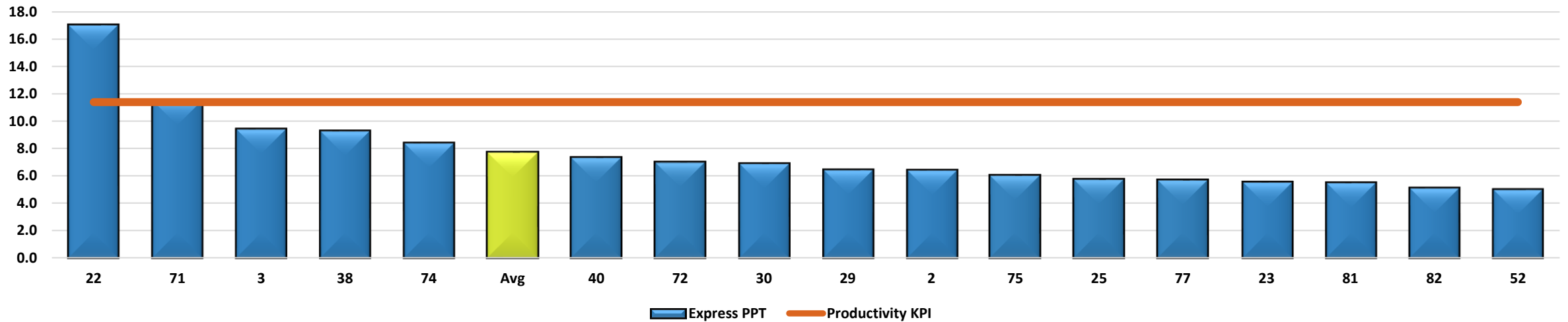
OTP – Express



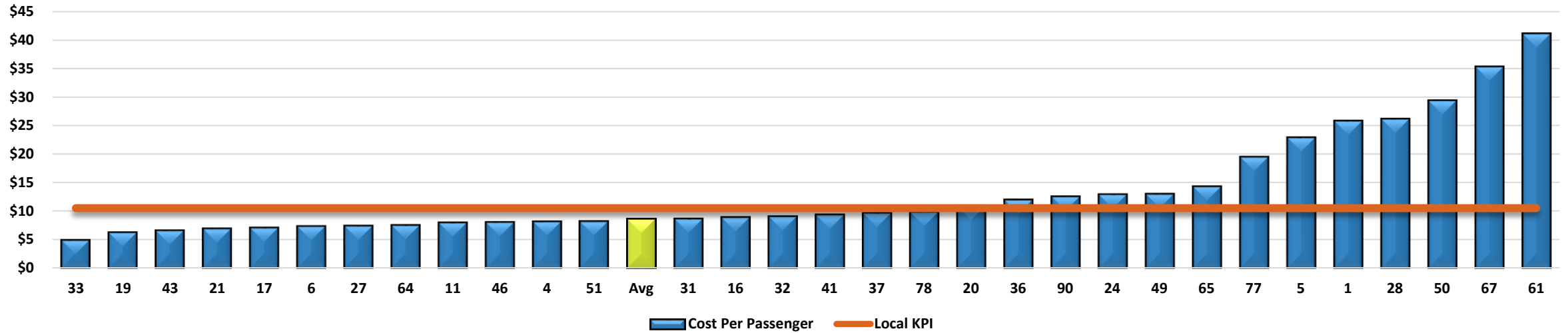
Productivity - Local



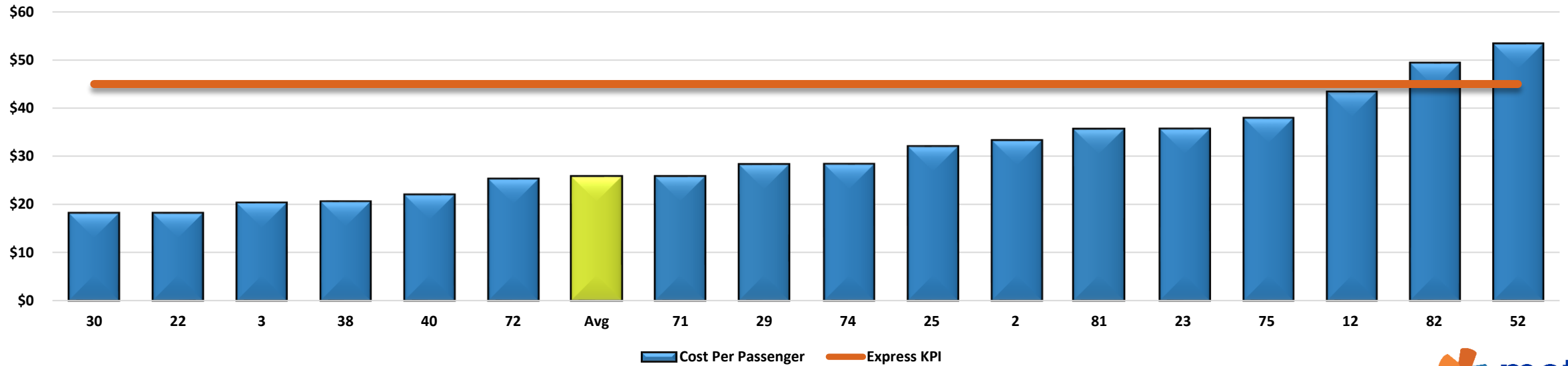
Productivity – Express



Cost Per Passenger – Local



Cost Per Passenger – Express



On-Time Performance Local & Express Service (Last 12 Months)

