



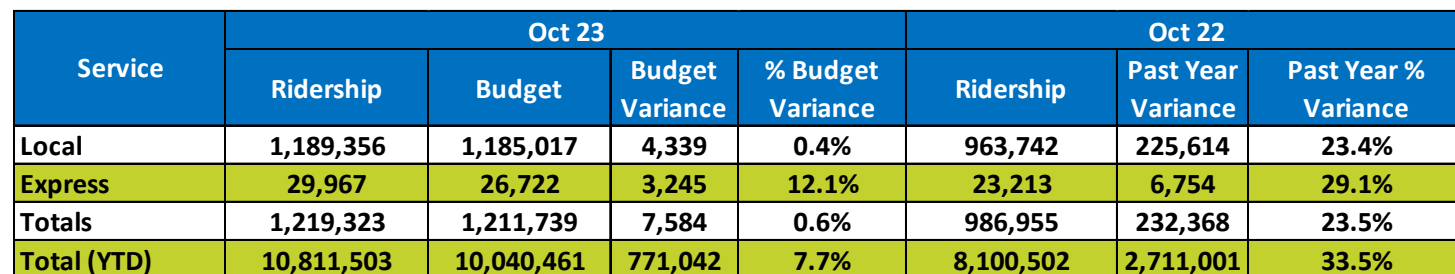
October 2023 Ridership Report

November 7, 2023 | Matt Moorman



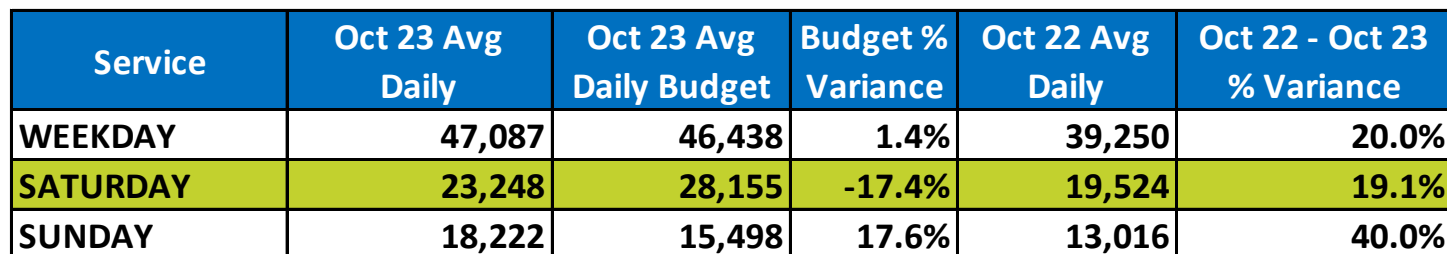


Fixed-Route Ridership



The chart displays monthly sales data over a four-year period. The y-axis is labeled from 0 to 1,400,000 in increments of 200,000. The x-axis lists months from Oct 19 to Oct 23. The data points are connected by a thick blue line, with each point highlighted by a yellow circle. Three vertical dashed lines are positioned at Jan 20, Jan 22, and Jan 23. The sales trend shows a peak in late 2019, a sharp decline in early 2020, a period of relative stability between 400,000 and 600,000 in 2020 and early 2021, followed by a rise to over 800,000 in late 2021. After a dip in early 2022, sales generally trended upwards through 2022 and 2023, ending at a new high in late 2023.

Month	Sales (Approx.)
Oct 19	1,320,000
Nov 19	1,050,000
Dec 19	1,020,000
Jan 20	1,120,000
Feb 20	1,030,000
Mar 20	780,000
Apr 20	370,000
May 20	390,000
Jun 20	470,000
Jul 20	510,000
Aug 20	510,000
Sep 20	530,000
Oct 20	570,000
Nov 20	500,000
Dec 20	470,000
Jan 21	460,000
Feb 21	420,000
Mar 21	570,000
Apr 21	630,000
May 21	610,000
Jun 21	570,000
Jul 21	580,000
Aug 21	610,000
Sep 21	770,000
Oct 21	810,000
Nov 21	740,000
Dec 21	670,000
Jan 22	610,000
Feb 22	650,000
Mar 22	770,000
Apr 22	810,000
May 22	840,000
Jun 22	750,000
Jul 22	760,000
Aug 22	900,000
Sep 22	970,000
Oct 22	980,000
Nov 22	870,000
Dec 22	750,000
Jan 23	1,030,000
Feb 23	1,000,000
Mar 23	1,060,000
Apr 23	1,110,000
May 23	1,150,000
Jun 23	980,000
Jul 23	940,000
Aug 23	1,110,000
Sep 23	1,180,000
Oct 23	1,220,000

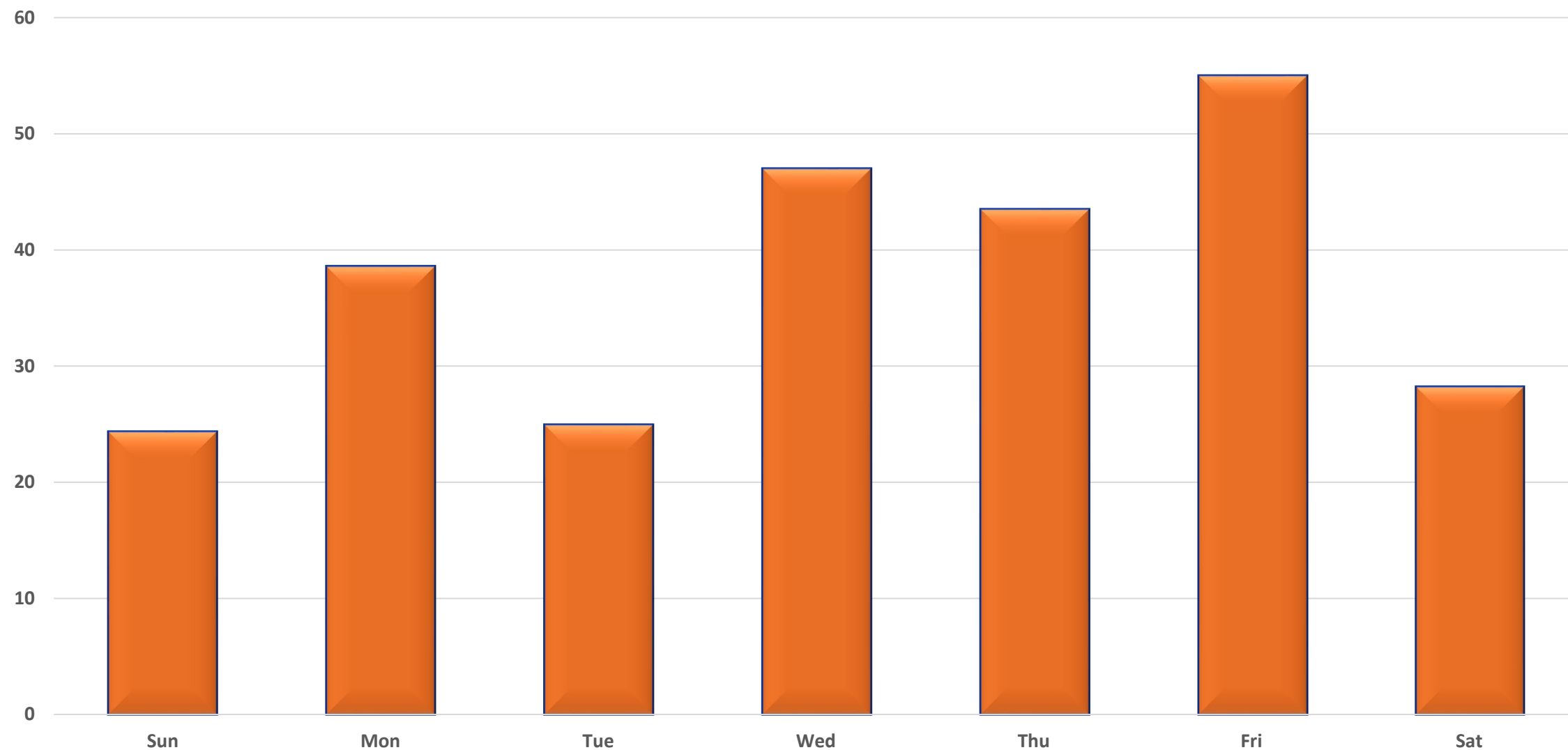








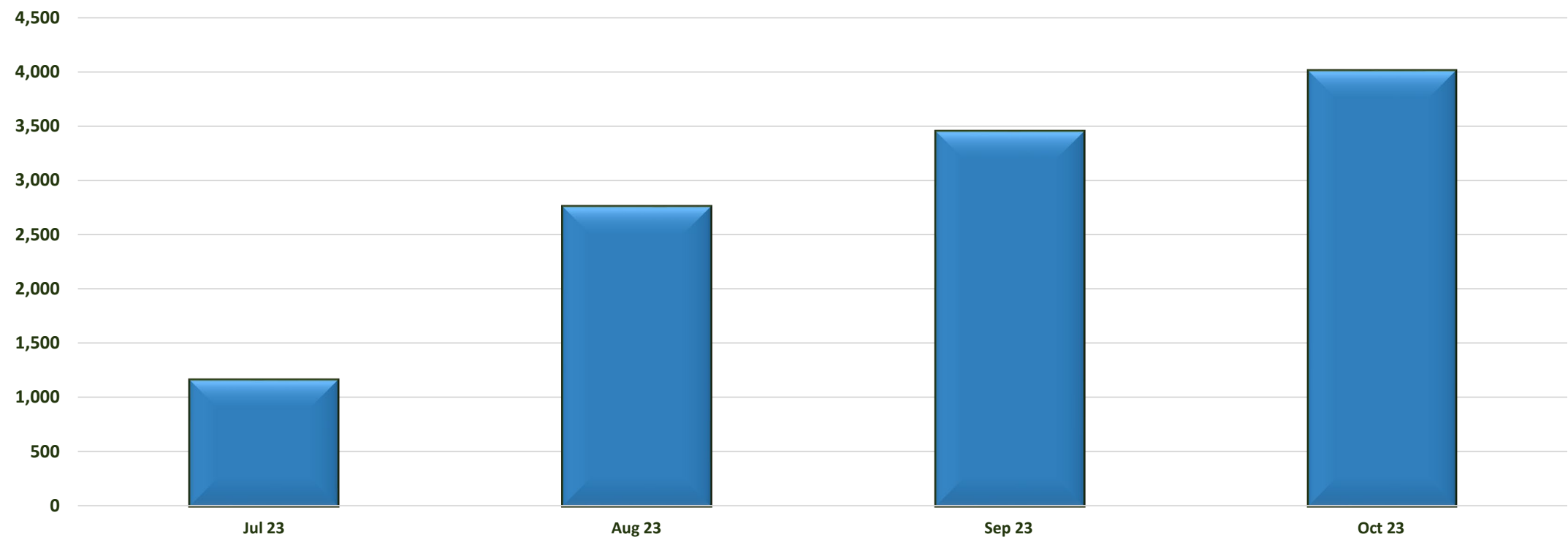
Day	Number of People
Sun	24
Mon	38
Tue	25
Wed	47
Thu	43
Fri	55
Sat	28



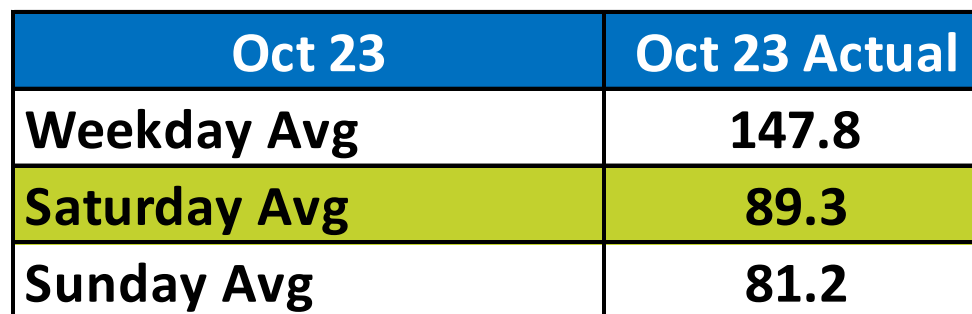
METRO! NOW!



MetroNow Monthly Ridership



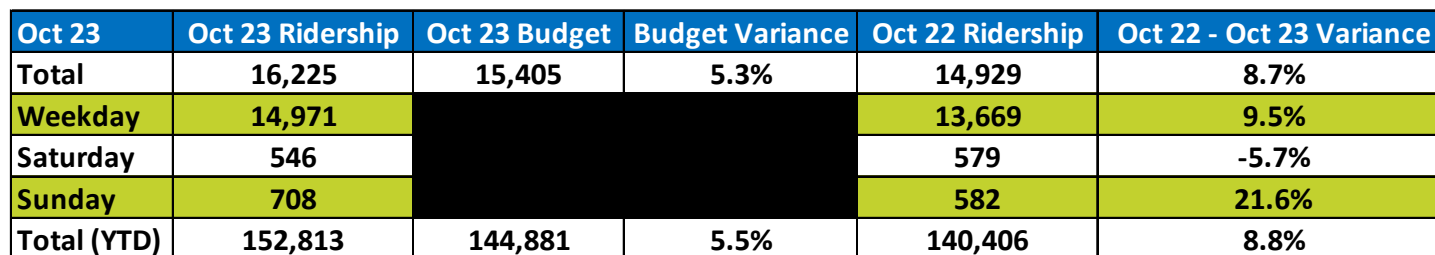
Oct 23	Oct 23 Actual
Monthly Riders	4,015
On-Time Performance	97.0%





ACCESS Ridership



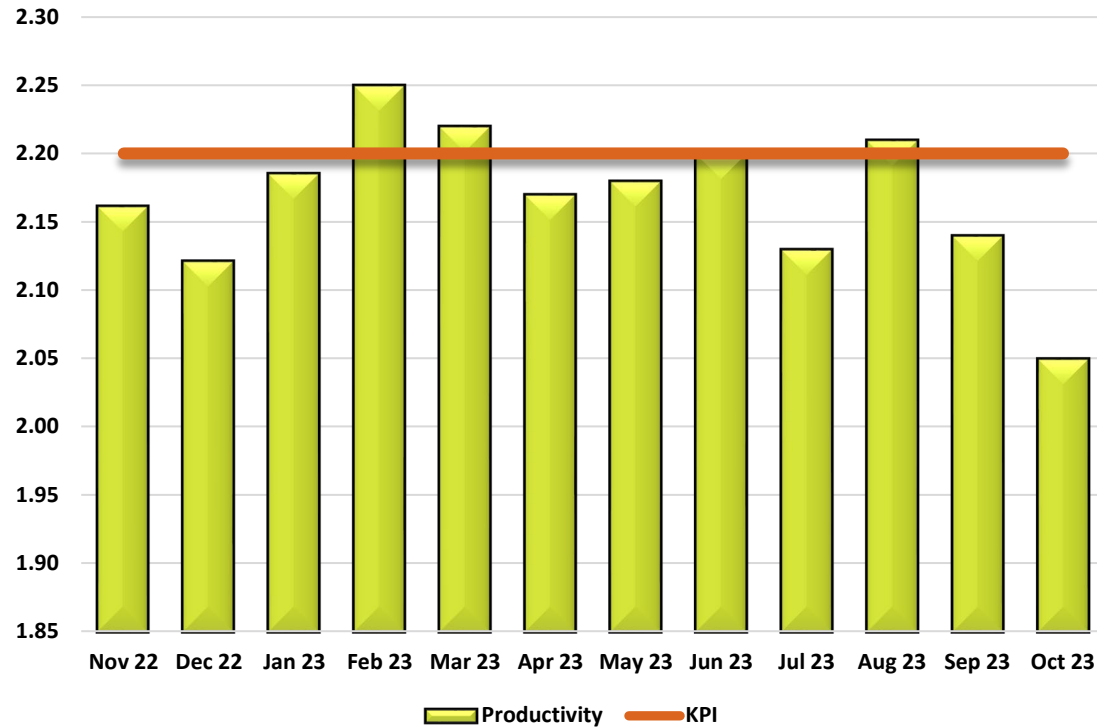


The chart displays monthly sales volume over a 48-month period. The y-axis represents sales volume from 0 to 20,000. The x-axis shows months from Nov 19 to Oct 23. Three vertical dashed lines mark the start of 2020, 2021, and 2022. The data shows a significant drop in early 2020, followed by a recovery and then a period of relative stability with minor fluctuations.

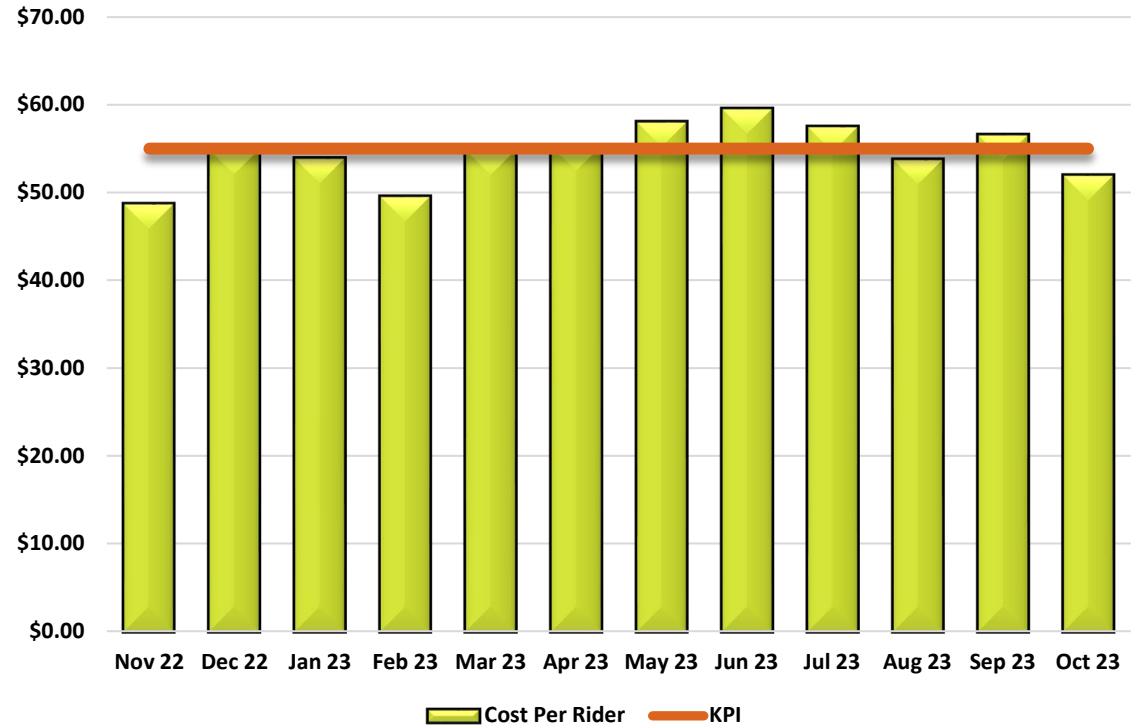
Month	Sales Volume
Nov 19	18,800
Dec 19	17,200
Jan 20	18,500
Feb 20	18,200
Mar 20	11,800
Apr 20	2,300
May 20	3,200
Jun 20	4,800
Jul 20	6,000
Aug 20	6,500
Sep 20	7,500
Oct 20	8,500
Nov 20	7,300
Dec 20	7,200
Jan 21	7,100
Feb 21	6,800
Mar 21	9,500
Apr 21	10,200
May 21	10,300
Jun 21	11,200
Jul 21	11,600
Aug 21	12,800
Sep 21	12,600
Oct 21	12,700
Nov 21	12,400
Dec 21	12,200
Jan 22	11,600
Feb 22	11,100
Mar 22	15,000
Apr 22	14,000
May 22	14,200
Jun 22	14,600
Jul 22	13,800
Aug 22	16,100
Sep 22	16,100
Oct 22	14,800
Nov 22	14,200
Dec 22	13,200
Jan 23	14,000
Feb 23	13,700
Mar 23	16,000
Apr 23	14,400
May 23	15,800
Jun 23	15,300
Jul 23	14,800
Aug 23	16,800
Sep 23	15,100
Oct 23	16,200



Access Service - Productivity



Access Service - Cost Per Rider



Oct 23	Oct 23 Actual	Oct 23 KPI	Variance
Cost Per Passenger	\$51.99	\$55.00	-\$3.01
On-Time Performance	89.6%	94.0%	-4.4%
Passengers Per Hour	2.05	2.2	-0.15

*percentage points

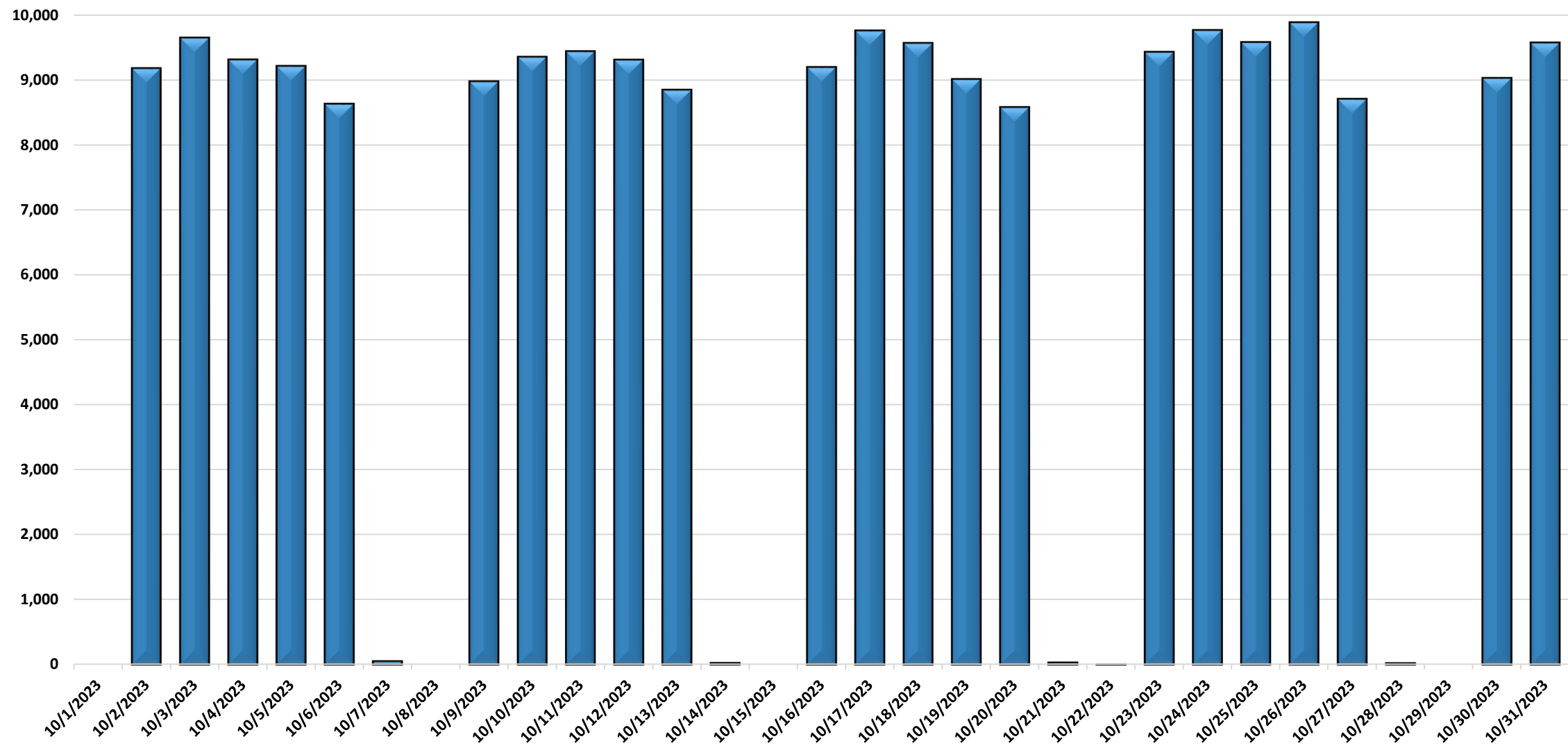


Route Level KPIs

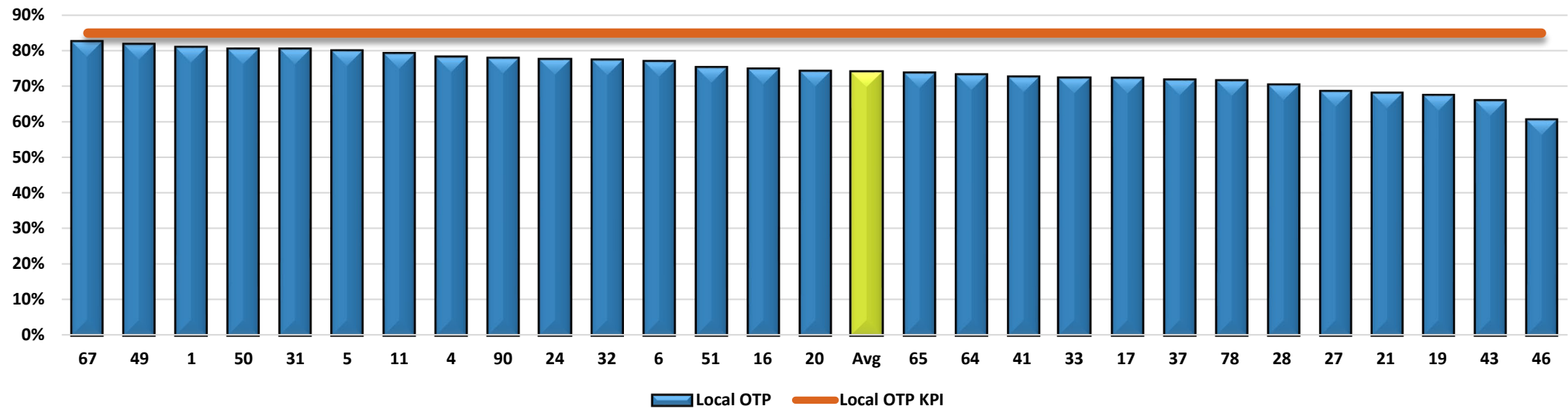
www.go-metro.com 2022

*METRO

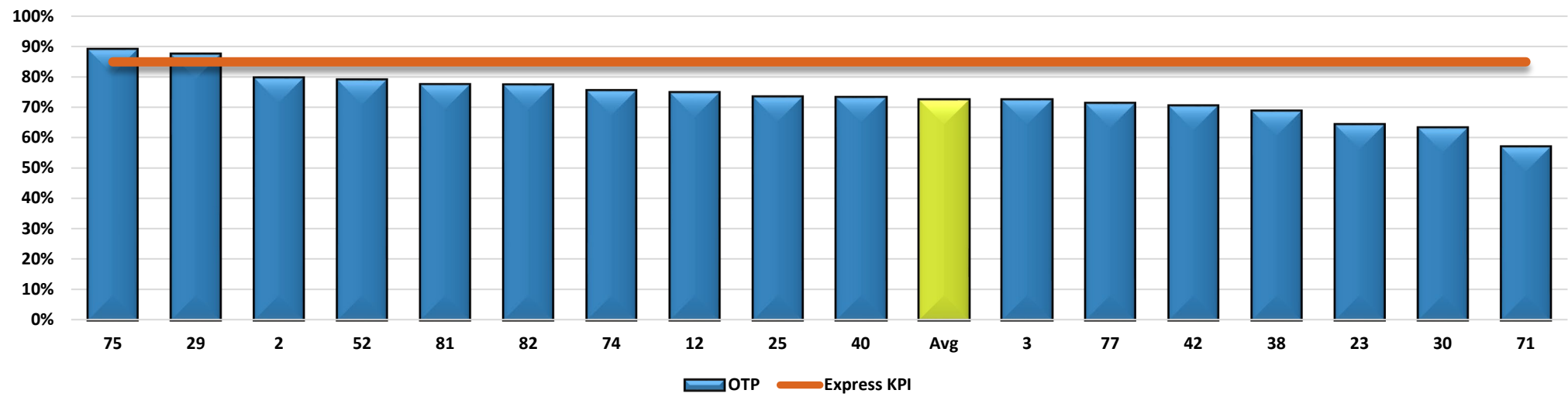
Date	New Cases
10/1/2023	0
10/2/2023	9200
10/3/2023	9700
10/4/2023	9300
10/5/2023	9200
10/6/2023	8600
10/7/2023	50
10/8/2023	0
10/9/2023	9000
10/10/2023	9400
10/11/2023	9500
10/12/2023	9300
10/13/2023	8800
10/14/2023	20
10/15/2023	0
10/16/2023	9200
10/17/2023	9800
10/18/2023	9600
10/19/2023	9000
10/20/2023	8600
10/21/2023	20
10/22/2023	0
10/23/2023	9400
10/24/2023	9800
10/25/2023	9600
10/26/2023	9900
10/27/2023	8700
10/28/2023	20
10/29/2023	0
10/30/2023	9000
10/31/2023	9600



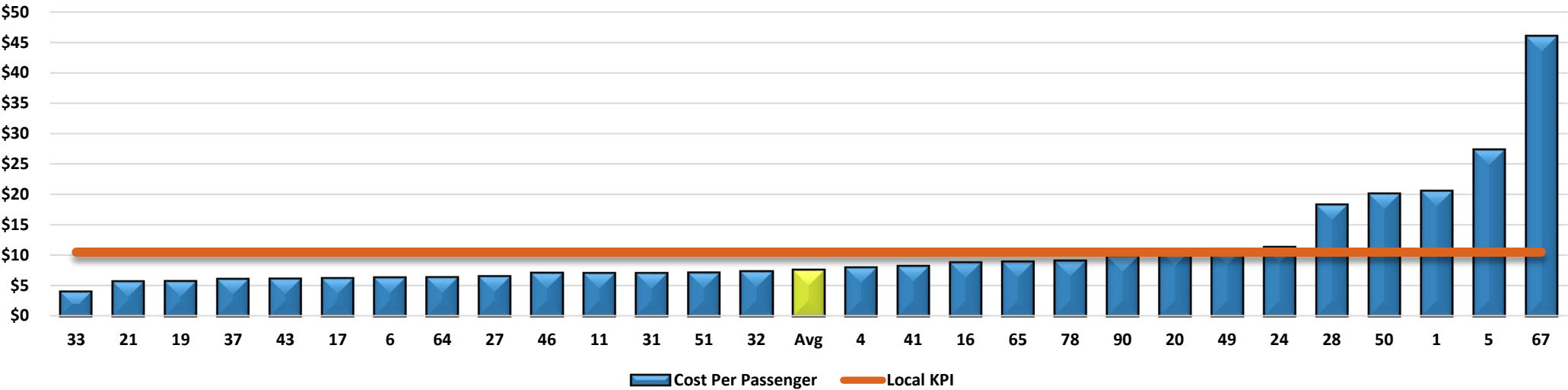
Local OTP



Express OTP



Cost Per Passenger - Local



Cost Per Passenger - Express

