



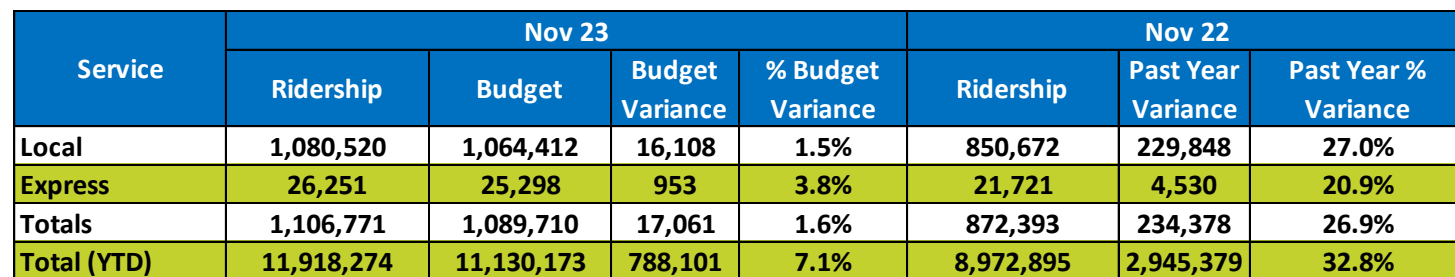
November 2023 Ridership Report

December 5, 2023 | Matt Moorman

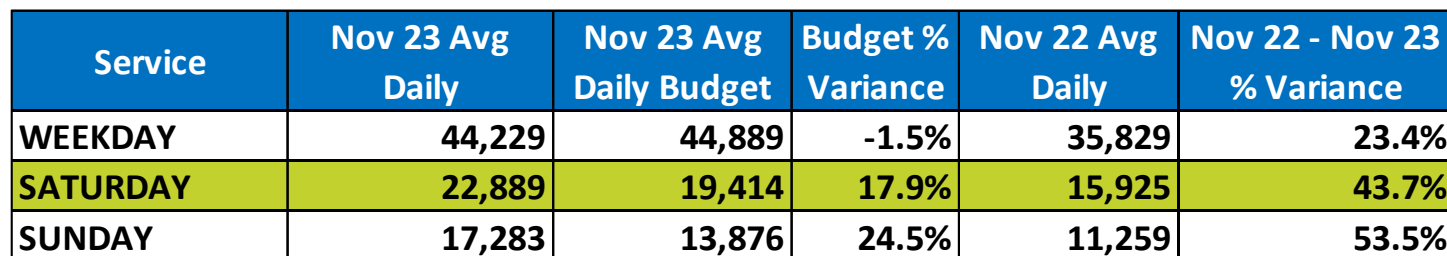




Fixed-Route Ridership



Month	Sales Volume (Approx.)
Nov 19	1,050,000
Dec 19	1,020,000
Jan 20	1,120,000
Feb 20	1,040,000
Mar 20	780,000
Apr 20	370,000
May 20	390,000
Jun 20	480,000
Jul 20	520,000
Aug 20	520,000
Sep 20	540,000
Oct 20	580,000
Nov 20	510,000
Dec 20	480,000
Jan 21	470,000
Feb 21	420,000
Mar 21	570,000
Apr 21	640,000
May 21	610,000
Jun 21	570,000
Jul 21	580,000
Aug 21	610,000
Sep 21	780,000
Oct 21	810,000
Nov 21	750,000
Dec 21	680,000
Jan 22	610,000
Feb 22	650,000
Mar 22	780,000
Apr 22	810,000
May 22	850,000
Jun 22	760,000
Jul 22	770,000
Aug 22	910,000
Sep 22	970,000
Oct 22	990,000
Nov 22	870,000
Dec 22	760,000
Jan 23	1,030,000
Feb 23	1,000,000
Mar 23	1,060,000
Apr 23	1,110,000
May 23	1,150,000
Jun 23	980,000
Jul 23	950,000
Aug 23	1,110,000
Sep 23	1,180,000
Oct 23	1,220,000
Nov 23	1,100,000

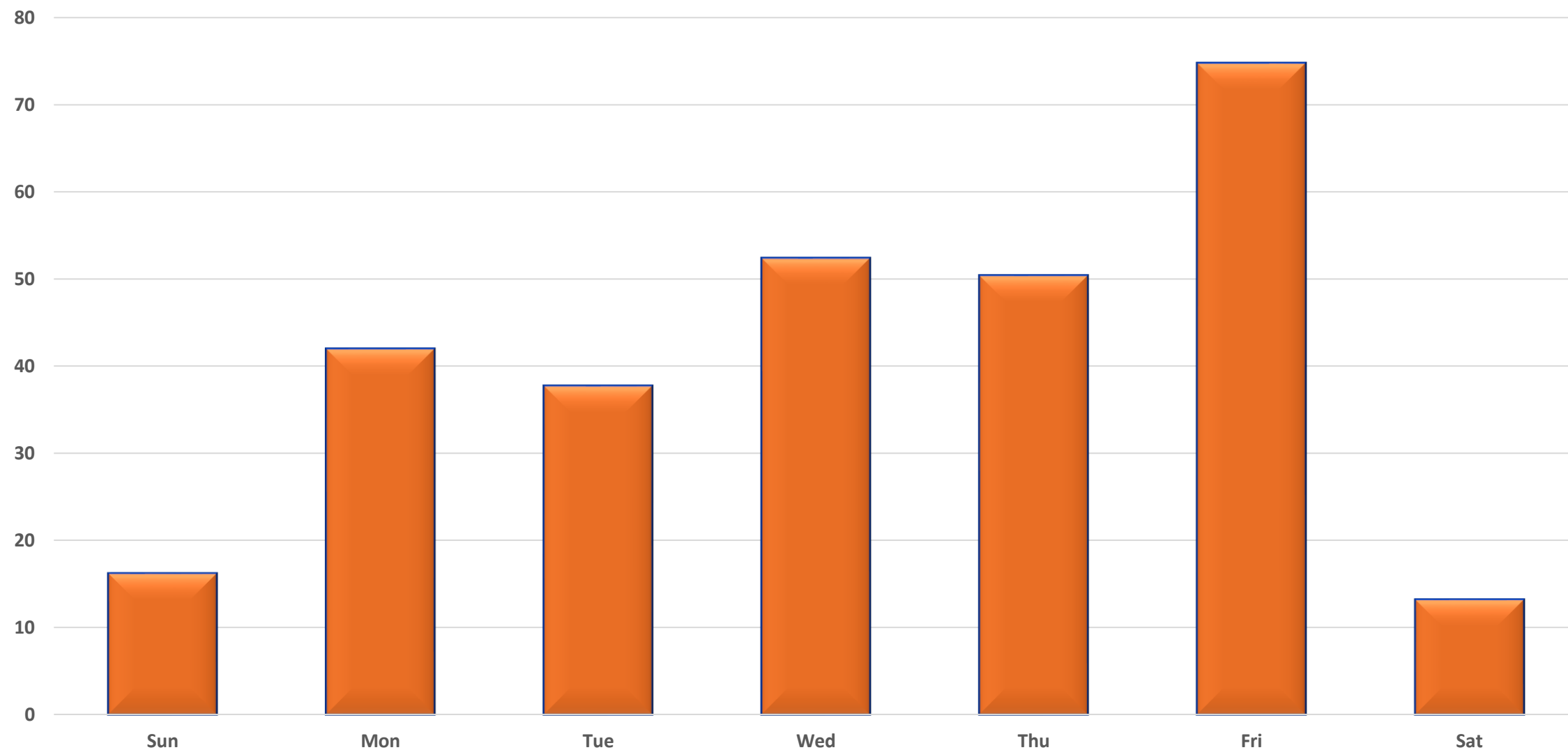








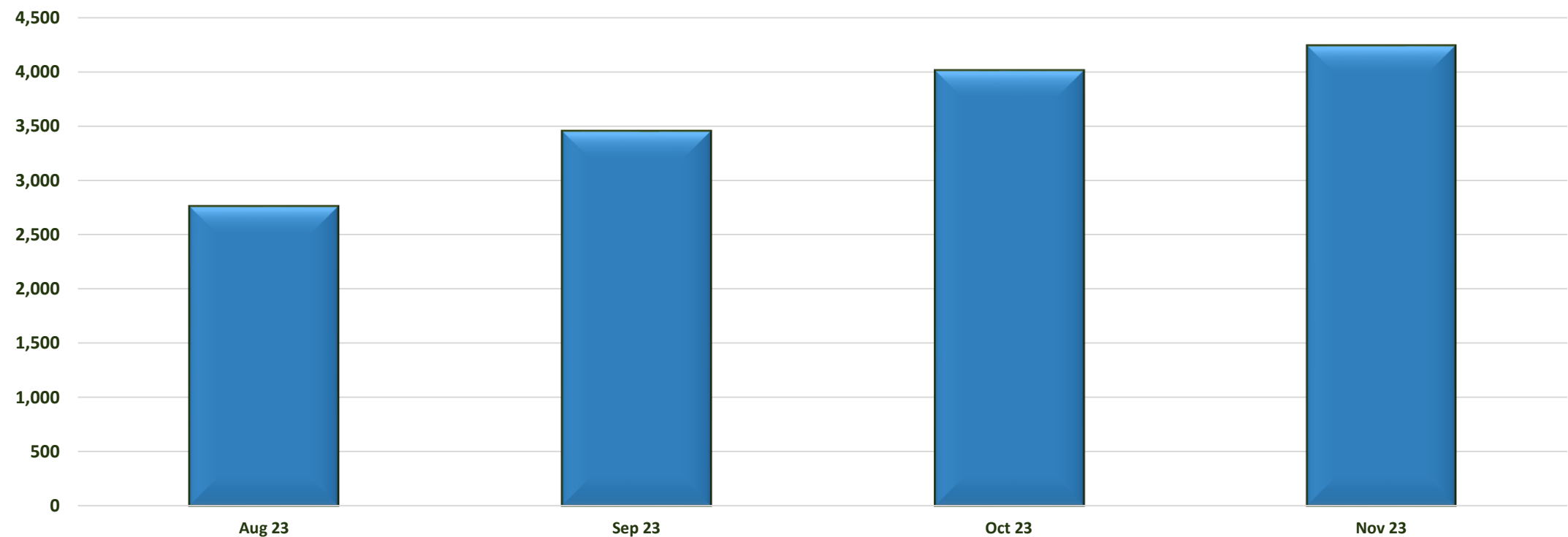
Day	Number of People
Sun	16
Mon	42
Tue	38
Wed	52
Thu	50
Fri	75
Sat	13



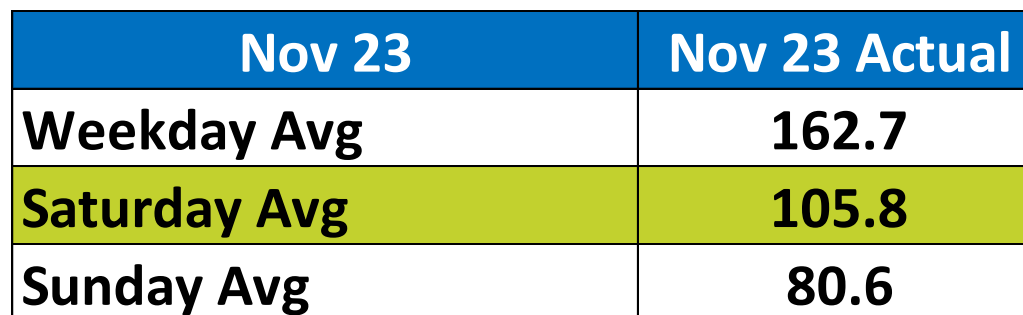
METRO! NOW!



MetroNow Monthly Ridership



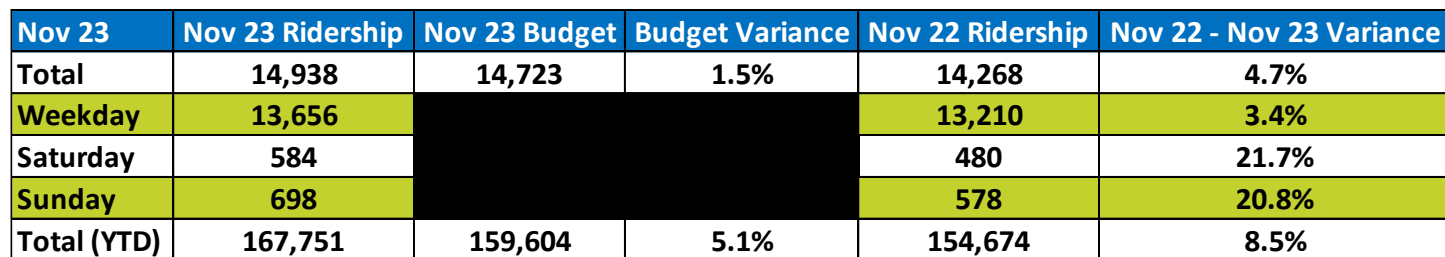
Nov 23	Nov 23 Actual
Monthly Riders	4,242
On-Time Performance	97.8%





ACCESS Ridership



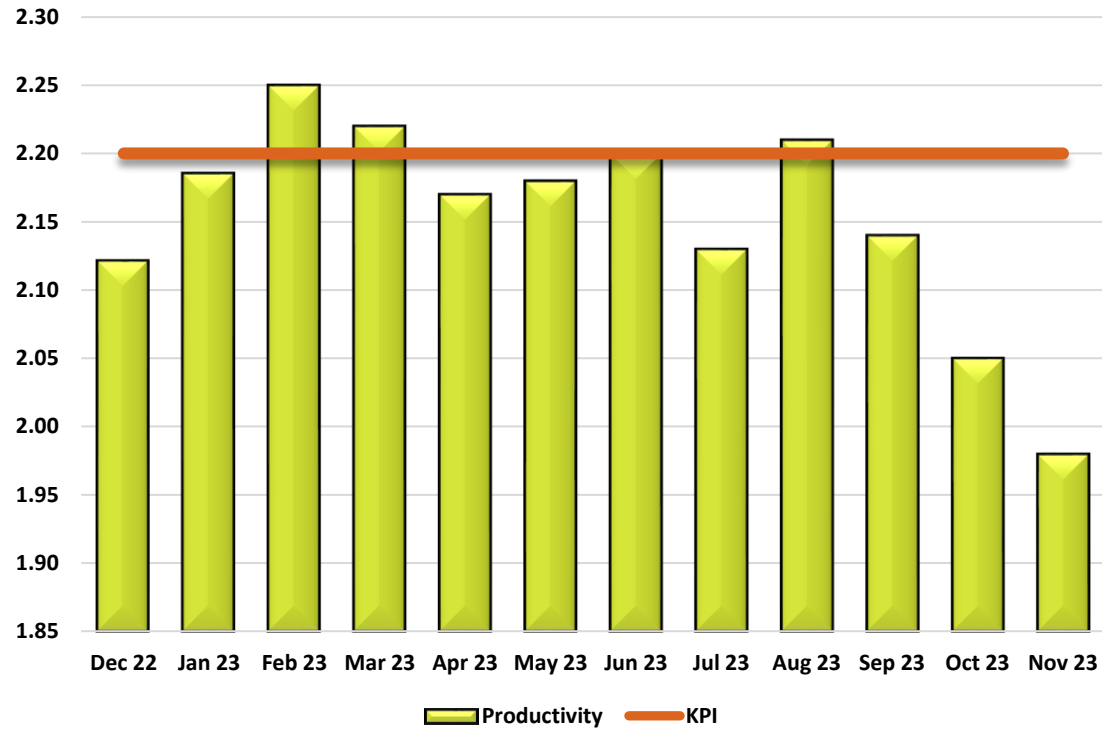


The chart displays the daily count of COVID-19 cases in the United States. The y-axis represents the number of cases, ranging from 0 to 20,000. The x-axis shows dates from December 2019 to November 2023. Vertical dashed lines mark the start of 2021, 2022, and 2023. The data shows a peak in early 2020, a sharp drop in April 2020, and a subsequent rise through the summer of 2020. A second, larger wave begins in late 2021, peaking in early 2022, and then fluctuates at high levels through 2023.

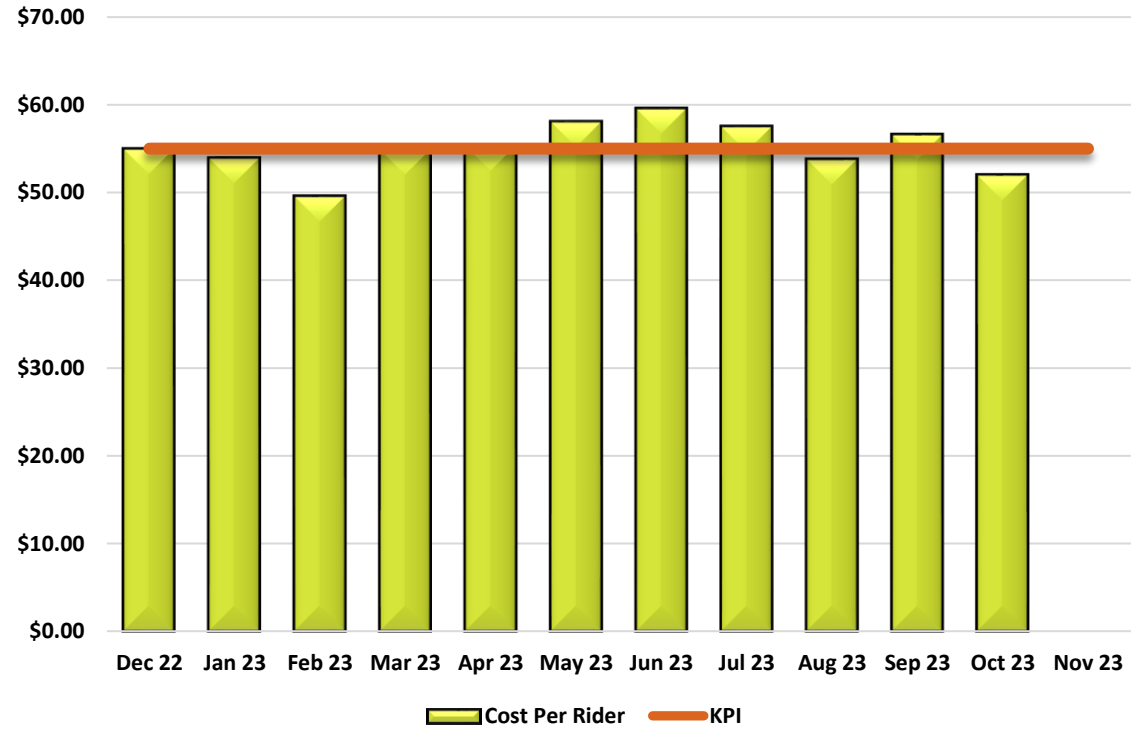
Date	Number of Cases (Approximate)
Dec 19	17,200
Jan 20	18,500
Feb 20	18,200
Mar 20	11,800
Apr 20	2,300
May 20	3,200
Jun 20	4,800
Jul 20	6,000
Aug 20	6,600
Sep 20	7,500
Oct 20	8,500
Nov 20	7,300
Dec 20	7,200
Jan 21	7,100
Feb 21	6,900
Mar 21	9,600
Apr 21	10,200
May 21	10,300
Jun 21	11,200
Jul 21	11,600
Aug 21	12,800
Sep 21	12,700
Oct 21	12,800
Nov 21	12,500
Dec 21	12,200
Jan 22	11,600
Feb 22	11,100
Mar 22	15,000
Apr 22	14,000
May 22	14,200
Jun 22	14,600
Jul 22	13,800
Aug 22	16,200
Sep 22	16,200
Oct 22	14,900
Nov 22	14,300
Dec 22	13,300
Jan 23	14,100
Feb 23	13,800
Mar 23	16,100
Apr 23	14,500
May 23	15,900
Jun 23	15,400
Jul 23	14,900
Aug 23	16,900
Sep 23	15,200
Oct 23	16,300
Nov 23	14,900



Access Service - Productivity



Access Service - Cost Per Rider



Nov 23	Nov 23 Actual	Nov 23 KPI	Variance
Cost Per Passenger		\$55.00	-\$55.00
On-Time Performance	90.9%	94.0%	-3.1%
Passengers Per Hour	1.98	2.2	-0.22

*percentage points



Route Level KPIs

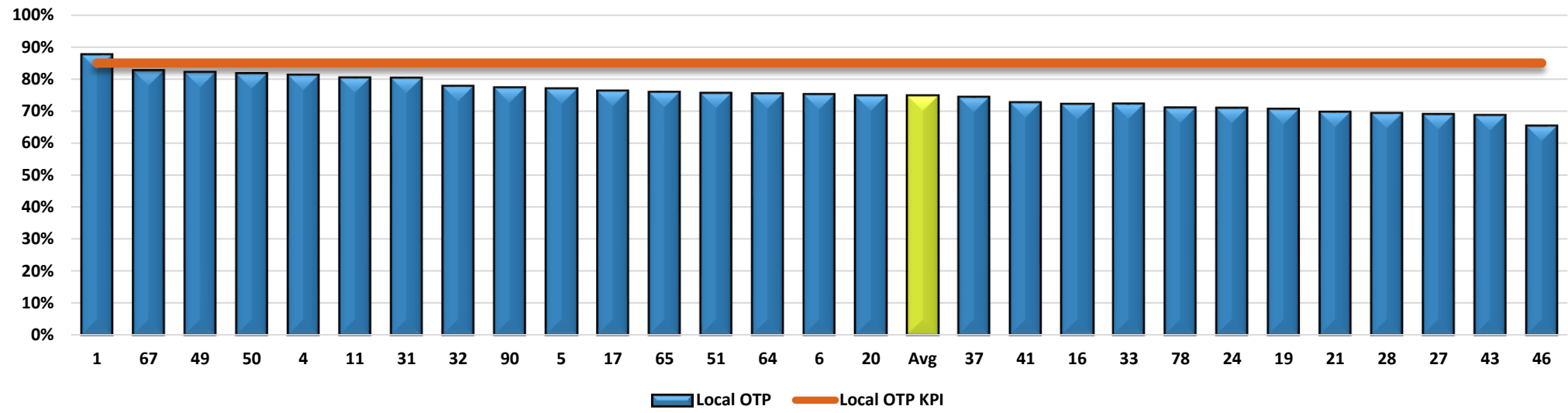
www.go-metro.com 2022

*METRO

The bar chart displays the daily count of COVID-19 cases in New York City for the month of November 2023. The vertical axis (y-axis) is labeled 'Cases' and ranges from 0 to 10,000 in increments of 1,000. The horizontal axis (x-axis) is labeled 'Date' and shows dates from 11/1/2023 to 11/30/2023. The data shows a period of high case counts from early November, peaking at nearly 10,000 cases on November 9th, followed by a sharp decline starting around November 22nd, with cases dropping to near zero by the end of the month.

Date	Cases
11/1/2023	9,150
11/2/2023	9,180
11/3/2023	9,020
11/4/2023	50
11/5/2023	10
11/6/2023	9,520
11/7/2023	50
11/8/2023	9,850
11/9/2023	9,450
11/10/2023	880
11/11/2023	20
11/12/2023	0
11/13/2023	9,120
11/14/2023	9,520
11/15/2023	9,600
11/16/2023	9,200
11/17/2023	8,580
11/18/2023	50
11/19/2023	0
11/20/2023	8,380
11/21/2023	7,250
11/22/2023	400
11/23/2023	50
11/24/2023	20
11/25/2023	10
11/26/2023	100
11/27/2023	0
11/28/2023	8,680
11/29/2023	8,720
11/30/2023	8,750

Local OTP



Express OTP

