



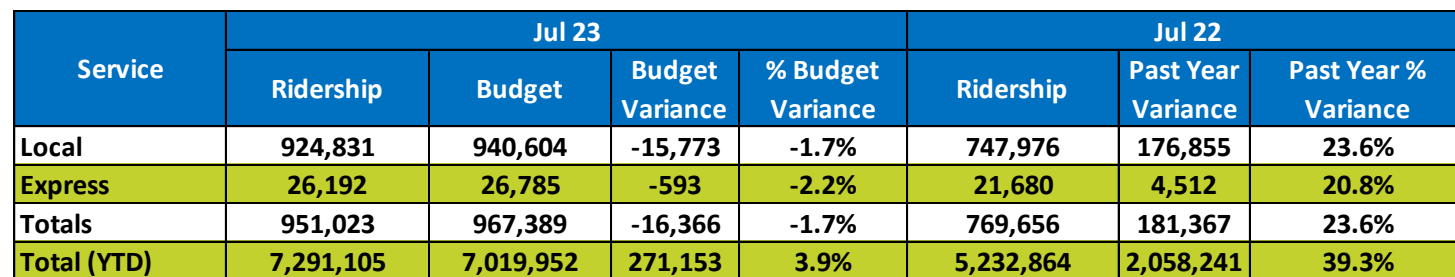
July 2023 Ridership Report

August 15, 2023 | Matt Moorman



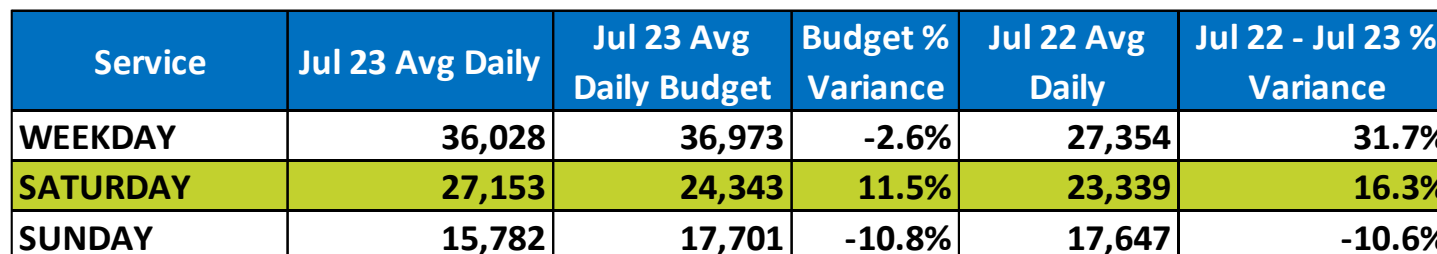


Fixed-Route Ridership



The chart displays monthly sales data over a four-year period. The y-axis represents sales volume, ranging from 0 to 1,400,000. The x-axis shows months from July 2019 to July 2023. Vertical dotted lines indicate the start of the years 2020, 2021, and 2022. The data shows a significant peak in late 2019, followed by a sharp decline in early 2020. Sales then stabilized, with a notable increase starting in early 2022, peaking in late 2022, and ending with a slight decline in July 2023.

Month	Sales (Approx.)
Jul 19	980,000
Aug 19	1,130,000
Sep 19	1,220,000
Oct 19	1,330,000
Nov 19	1,060,000
Dec 19	1,020,000
Jan 20	1,120,000
Feb 20	1,040,000
Mar 20	780,000
Apr 20	370,000
May 20	390,000
Jun 20	480,000
Jul 20	520,000
Aug 20	520,000
Sep 20	540,000
Oct 20	580,000
Nov 20	510,000
Dec 20	480,000
Jan 21	470,000
Feb 21	420,000
Mar 21	570,000
Apr 21	640,000
May 21	610,000
Jun 21	580,000
Jul 21	590,000
Aug 21	610,000
Sep 21	780,000
Oct 21	820,000
Nov 21	740,000
Dec 21	680,000
Jan 22	610,000
Feb 22	660,000
Mar 22	780,000
Apr 22	820,000
May 22	850,000
Jun 22	750,000
Jul 22	770,000
Aug 22	860,000
Sep 22	970,000
Oct 22	990,000
Nov 22	880,000
Dec 22	750,000
Jan 23	1,030,000
Feb 23	1,000,000
Mar 23	1,070,000
Apr 23	1,120,000
May 23	1,150,000
Jun 23	980,000
Jul 23	950,000







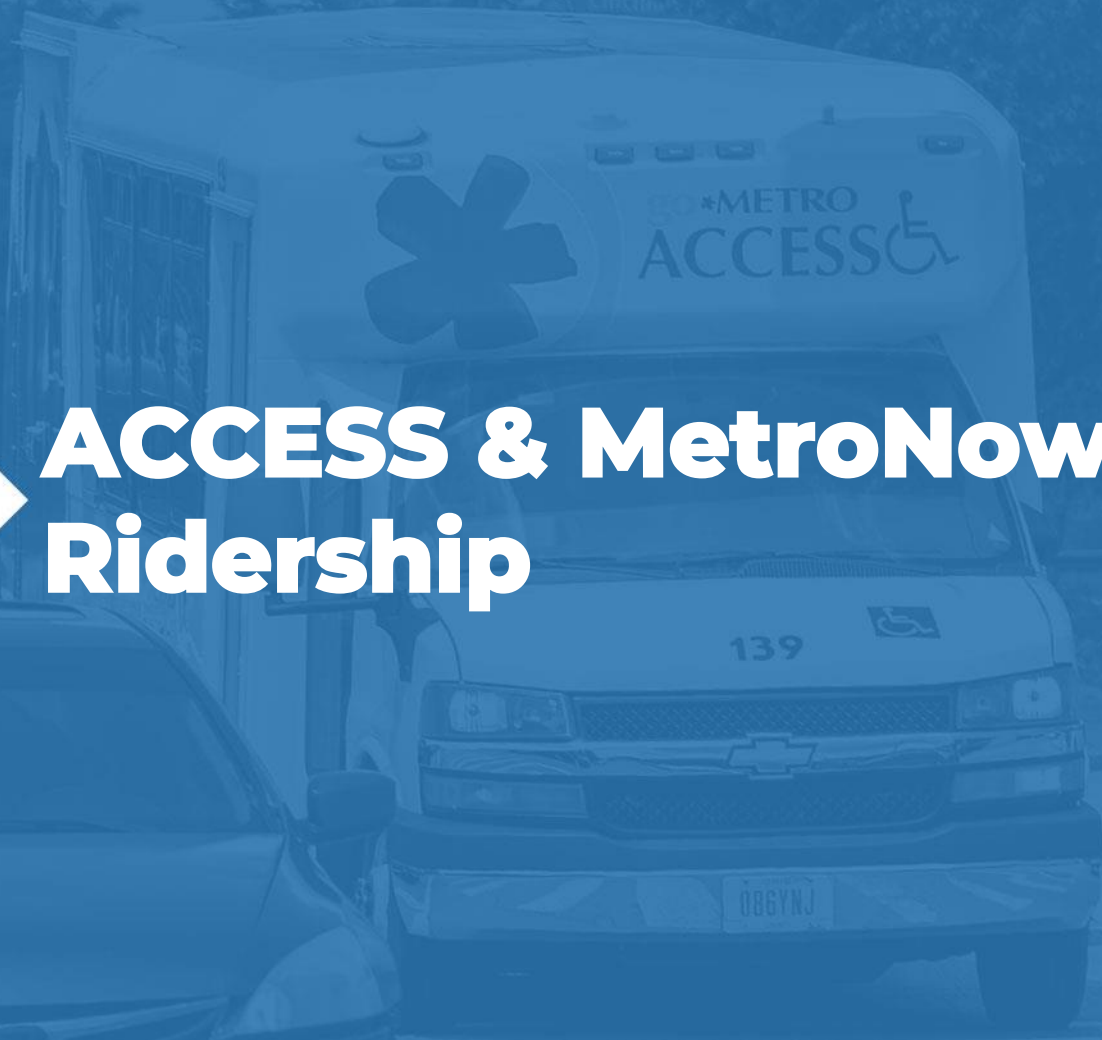
A bar chart illustrating the daily count of COVID-19 cases in the Republic of Serbia for the month of July 2023. The x-axis represents the dates from 7/1/2023 to 7/31/2023, and the y-axis represents the number of cases, ranging from 0 to 180 in increments of 20. The bars are orange with black outlines. The data shows a significant peak in cases on July 21st and 22nd, with 167 cases each. Other notable peaks occur on July 9th (113 cases), July 15th (104 cases), July 17th (132 cases), July 23rd (154 cases), and July 24th (154 cases). The lowest number of cases is recorded on July 2nd, with only 10 cases.

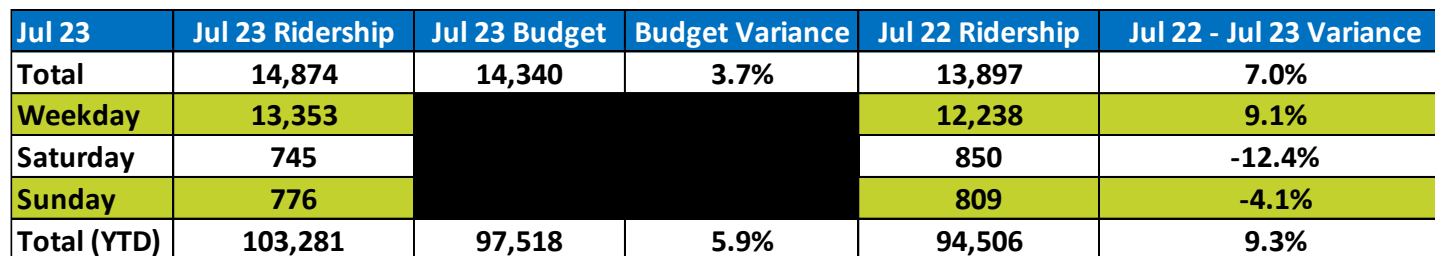
Date	Number of Cases
7/1/2023	60
7/2/2023	10
7/3/2023	73
7/4/2023	35
7/5/2023	64
7/6/2023	41
7/7/2023	66
7/8/2023	66
7/9/2023	113
7/10/2023	59
7/11/2023	34
7/12/2023	46
7/13/2023	74
7/14/2023	104
7/15/2023	58
7/16/2023	132
7/17/2023	97
7/18/2023	60
7/19/2023	35
7/20/2023	67
7/21/2023	167
7/22/2023	167
7/23/2023	103
7/24/2023	154
7/25/2023	154
7/26/2023	64
7/27/2023	117
7/28/2023	84
7/29/2023	93
7/30/2023	24
7/31/2023	84





ACCESS & MetroNow Ridership



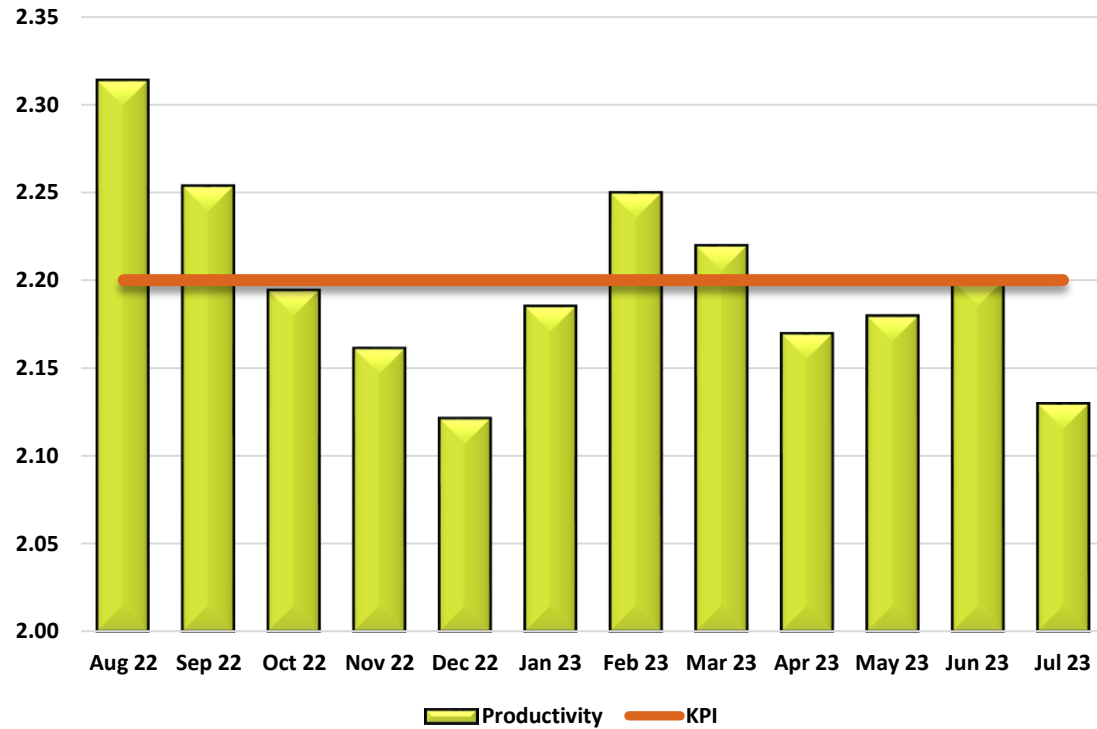


The chart displays the monthly count of COVID-19 cases in the United States from August 2019 to July 2023. The y-axis represents the number of cases, ranging from 0 to 25,000 in increments of 5,000. The x-axis shows the months from Aug 19 to Jul 23. The data shows a significant peak in early 2020, reaching over 21,000 cases in October 2019, followed by a sharp decline to around 2,000 cases in April 2020. The cases then gradually increased, peaking again in March 2022 at approximately 16,000 cases, before declining and stabilizing around 14,000 cases by July 2023.

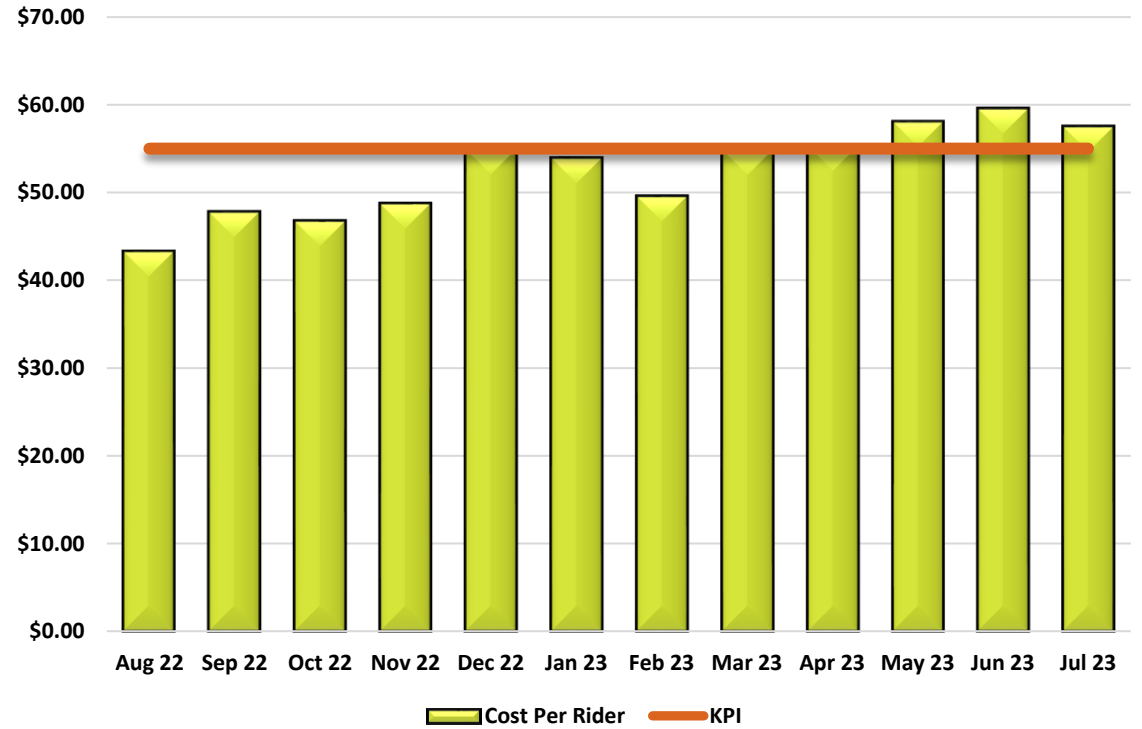
Month	Cases
Aug 19	21,000
Sep 19	18,500
Oct 19	21,500
Nov 19	19,000
Dec 19	17,500
Jan 20	18,500
Feb 20	18,500
Mar 20	12,000
Apr 20	2,500
May 20	3,500
Jun 20	4,800
Jul 20	6,000
Aug 20	6,500
Sep 20	7,800
Oct 20	8,800
Nov 20	7,500
Dec 20	7,500
Jan 21	7,500
Feb 21	7,000
Mar 21	9,800
Apr 21	10,500
May 21	10,500
Jun 21	11,500
Jul 21	11,800
Aug 21	13,000
Sep 21	12,800
Oct 21	13,000
Nov 21	12,800
Dec 21	12,500
Jan 22	11,800
Feb 22	11,200
Mar 22	15,200
Apr 22	14,200
May 22	14,500
Jun 22	14,800
Jul 22	14,000
Aug 22	16,200
Sep 22	15,000
Oct 22	15,200
Nov 22	14,500
Dec 22	13,500
Jan 23	14,200
Feb 23	14,000
Mar 23	16,200
Apr 23	14,500
May 23	16,000
Jun 23	15,500
Jul 23	15,000



Access Service - Productivity



Access Service - Cost Per Rider



Jul 23	Jul 23 Actual	Jul 23 KPI	Variance
Cost Per Passenger	\$57.48	\$55.00	\$2.48
On-Time Performance	91.1%	94.0%	-2.9%
Passengers Per Hour	2.13	2.2	-0.07

*percentage points

Jul 23	Jul 23 Actual
Monthly Riders	1,168
Weekday Avg	45.4
Saturday Avg	29.8
Sunday Avg	18.3
On-Time Performance (Pickup <5 min after scheduled)	98.0%

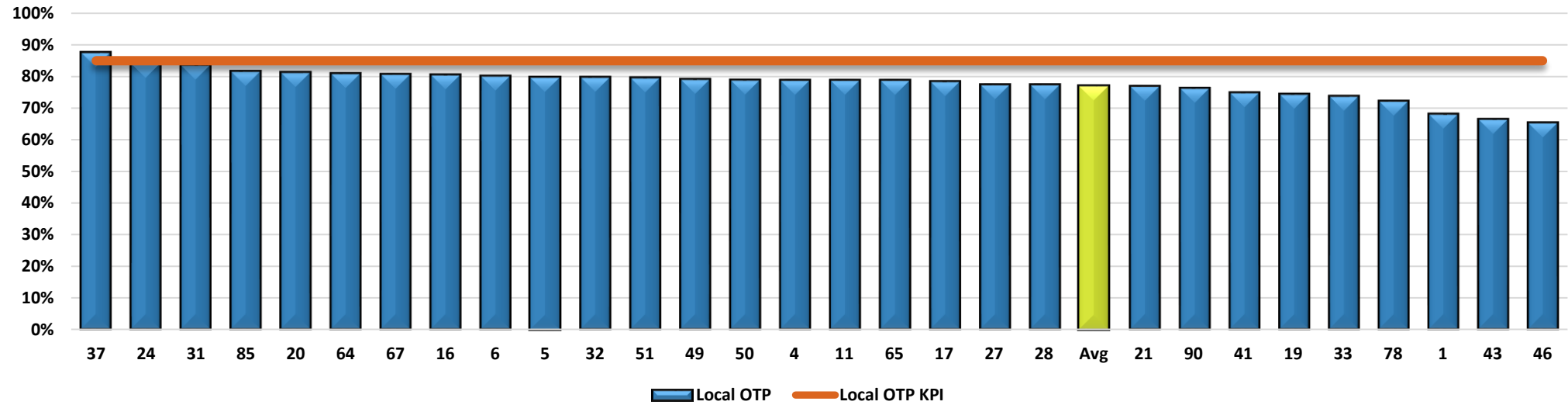


Route Level KPIs

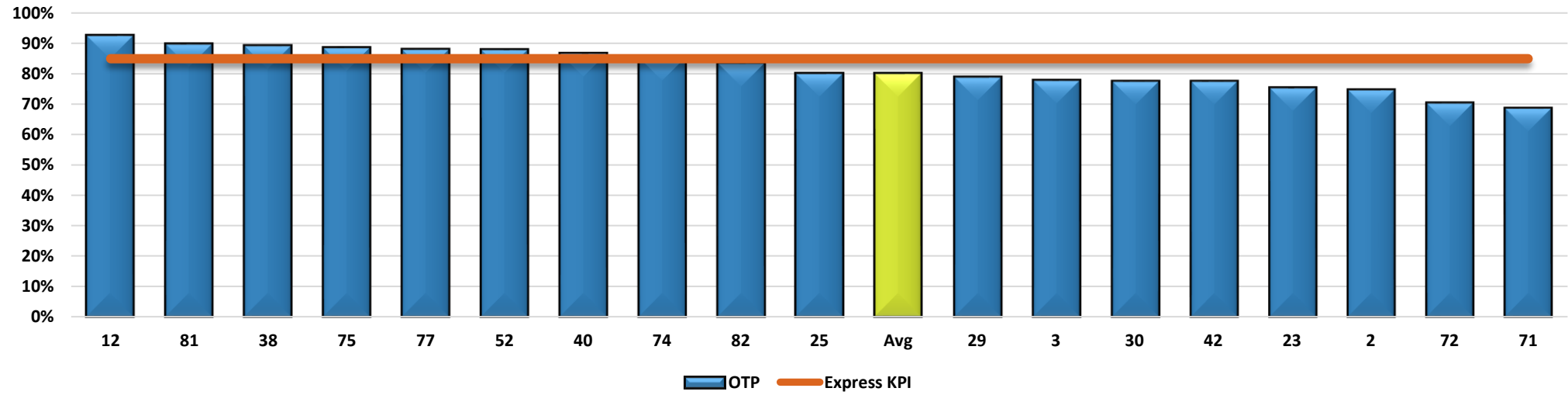
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*METRO

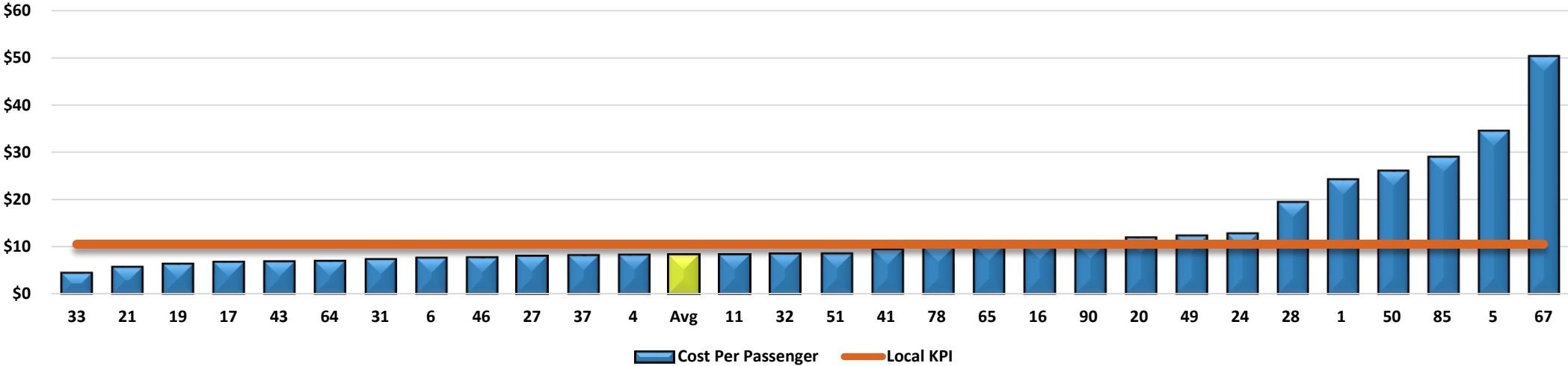
Local OTP



Express OTP



Cost Per Passenger - Local



Cost Per Passenger - Express

