

#ReinventingMetro

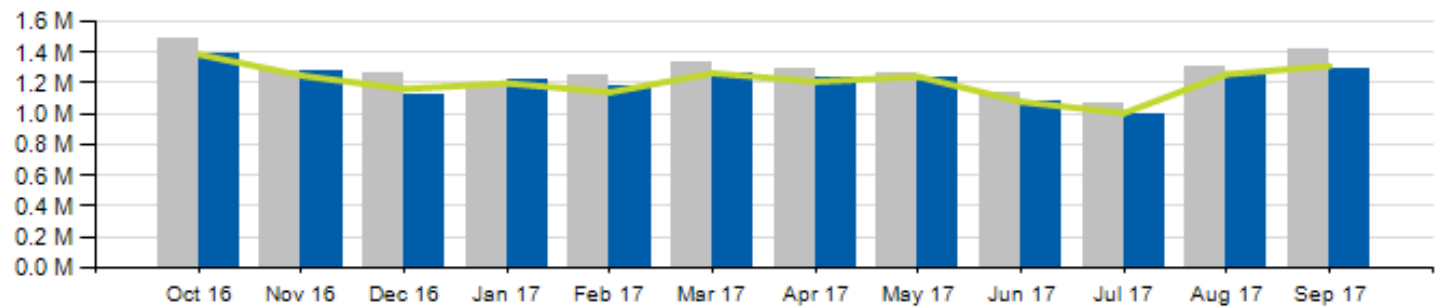
September 2017 Ridership Report



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Local/Express Ridership

Total Ridership

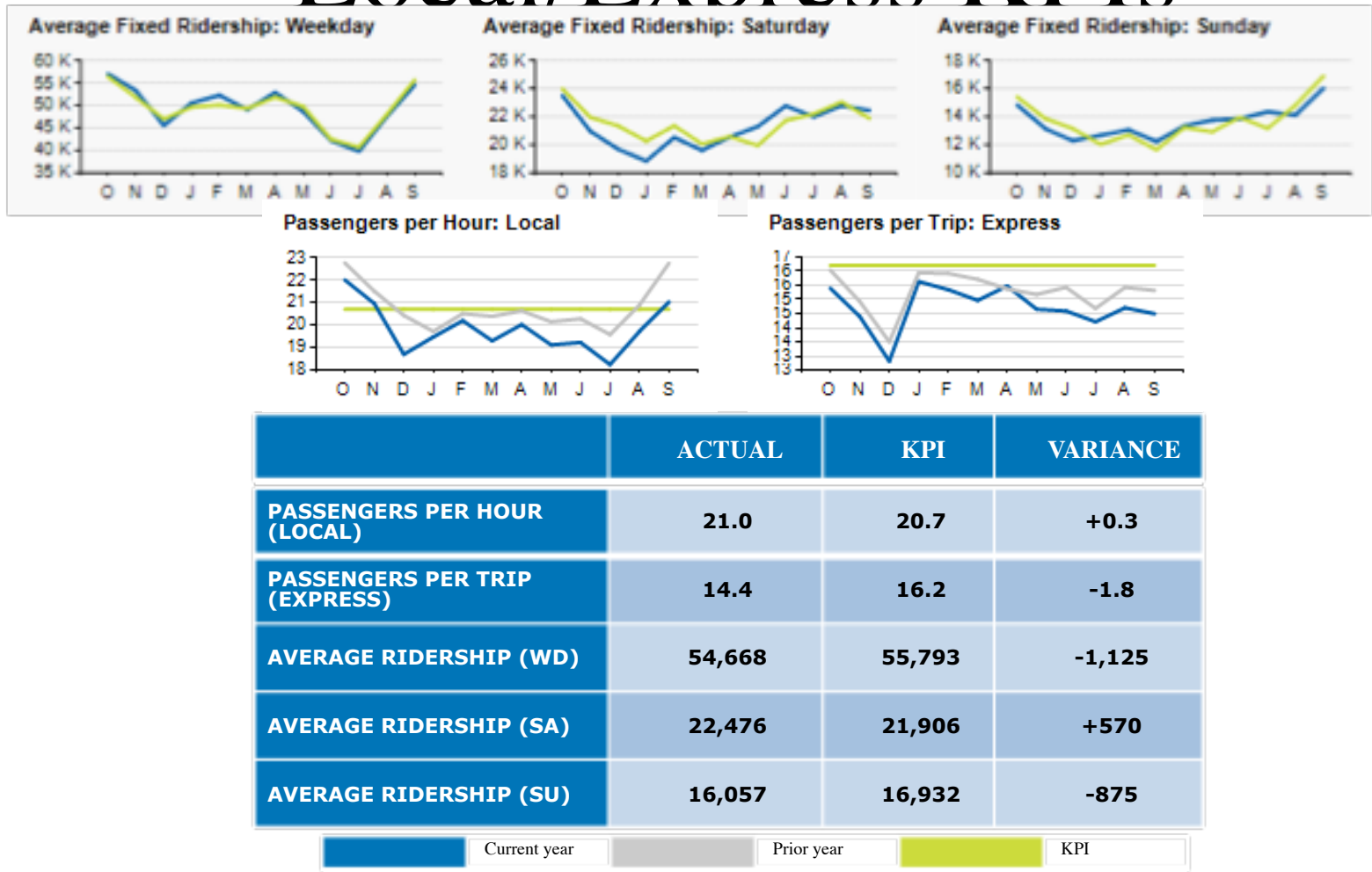


	ACTUAL	BUDGET	VARIANCE (% / #)		2016	VARIANCE (% / #)	
TOTAL	1,286,037	1,310,059	-1.8%	-24,022	1,409,813	-8.8%	-123,776
LOCAL	1,209,633	1,231,754	-1.8%	-22,121	1,325,411	-8.7%	-115,778
EXPRESS	76,404	78,305	-2.4%	-1,901	84,402	-9.5%	-7,998
YTD TOTAL	10,704,951	10,697,854	+0.0%	+7,097	11,232,279	-4.7%	-527,328



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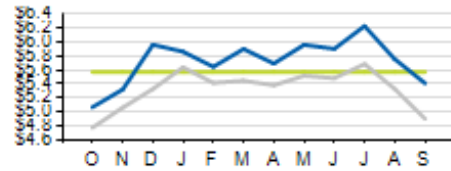
Local/Express KPIs



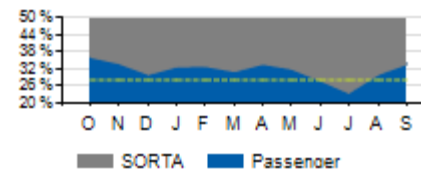
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Local/Express KPIs

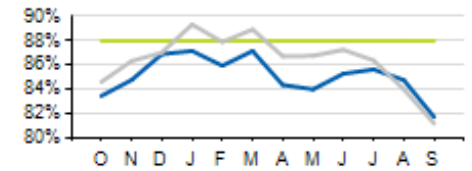
Cost per Passenger: Local



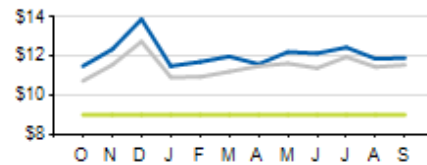
Service Cost Sharing: Local



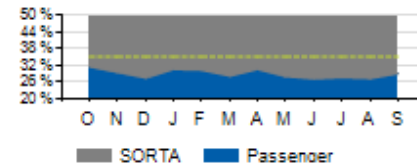
On-Time Performance: Local



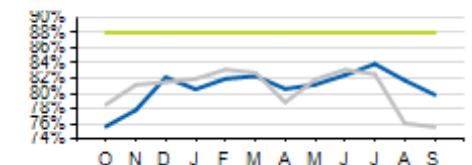
Cost per Passenger: Express



Service Cost Sharing: Express



On-Time Performance: Express



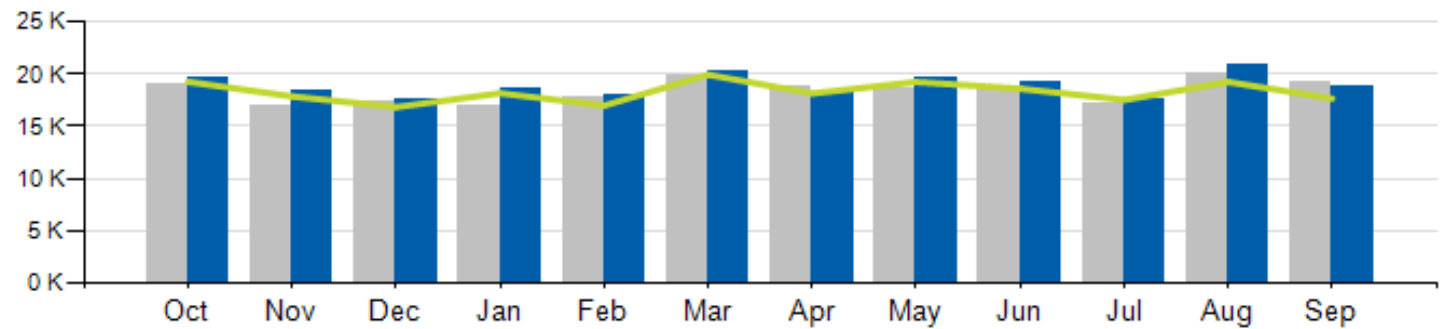
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$5.39	\$5.57	-\$0.18
COST PER PASSENGER (EXPRESS)	\$11.89	\$9.00	+\$2.89
COST RECOVERY (LOCAL)	33.7%	28.0%	+5.7%
COST RECOVERY (EXPRESS)	29.0%	35.0%	-6.0%
OTP (LOCAL)	81.7%	88.0%	-6.3%
OTP (EXPRESS)	79.8%	88.0%	-8.2%

Current year
 Prior year
 KPI

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Access Ridership

Total Ridership



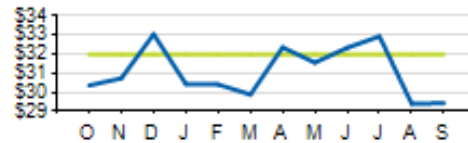
ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
TOTAL	18,883	17,649	+8.6%	+1,657	19,286	-2.1%	-403
WD	17,364				17,969	-3.4%	-605
SA	865				678	+27.6%	+187
SU	654				639	+2.3%	+15
YTD	171,281	165,471	+3.5%	5,810	167,118	+2.5%	+4,163



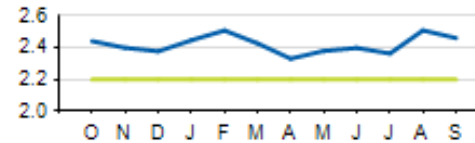
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Access KPIs

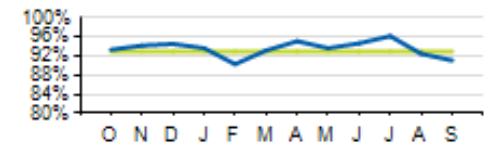
Cost per Passenger



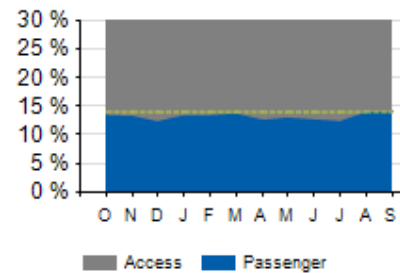
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$29.42	\$32.00	-\$2.58
ON-TIME PERFORMANCE (OTP)	91.1%	93.0%	-1.9%
PASSENGERS PER HOUR	2.4	2.2	+0.2
COST RECOVERY	16.3%	14.0%	+2.3%

