

Reinventing METRO



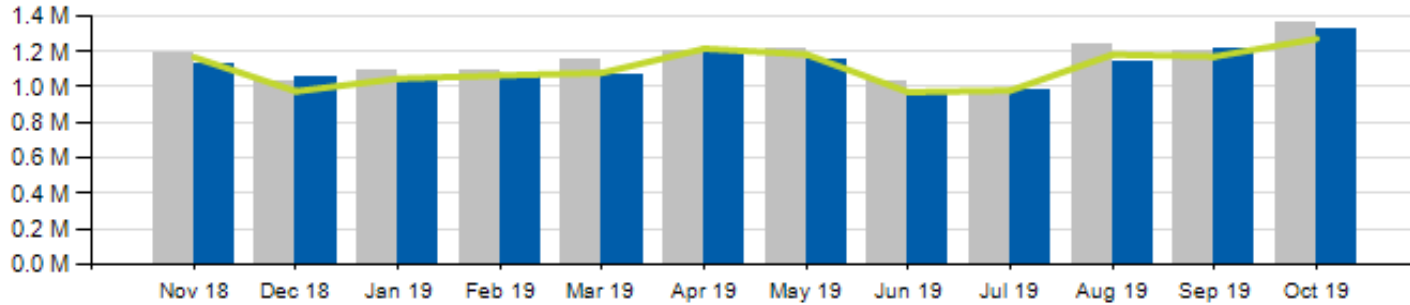
October 2019 Ridership Report



**RIDING IS
BELIEVING.**

Local/Express Ridership

Total Ridership

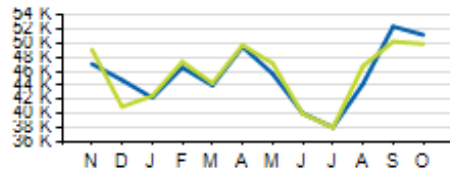


	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	1,321,064	1,271,293	3.9%	49,771	1,360,696	-2.9%	-39,632
LOCAL	1,238,694	1,190,627	4.0%	48,067	1,275,528	-2.9%	-36,834
EXPRESS	82,370	80,666	2.1%	1,704	85,168	-3.3%	-2,798
YTD TOTAL	11,158,455	11,165,727	-0.1%	-7,272	11,566,015	-3.5%	-407,560

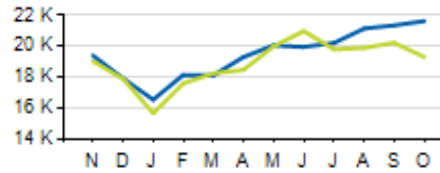
■ Current Year
 ■ Prior Year
 — Budget

Local/Express KPIs

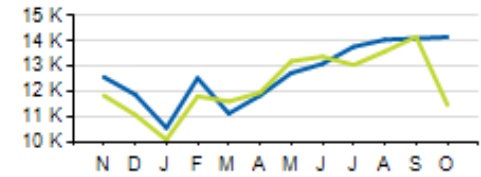
Average Fixed Ridership: Weekday



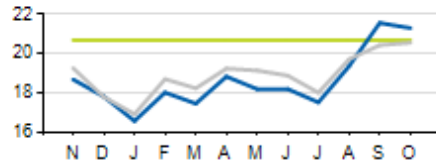
Average Fixed Ridership: Saturday



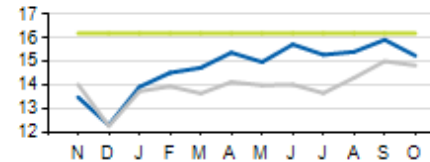
Average Fixed Ridership: Sunday



Passengers per Hour: Local



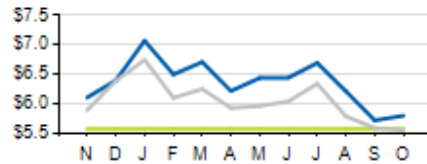
Passengers per Trip: Express



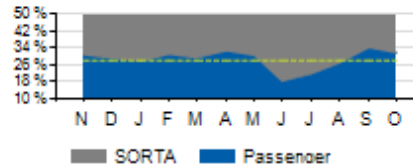
	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	21.3	20.7	0.6
PASSENGERS PER TRIP (EXPRESS)	15.2	16.2	-1.0
AVERAGE RIDERSHIP (WD)	51,210	49,919	1,291
AVERAGE RIDERSHIP (SA)	21,644	19,316	2,328
AVERAGE RIDERSHIP (SU)	14,162	11,473	2,689

Local/Express KPIs

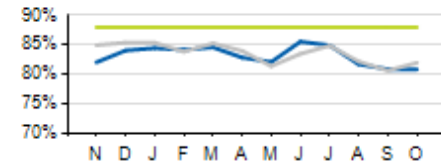
Cost per Passenger: Local



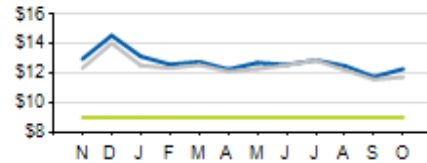
Service Cost Sharing: Local



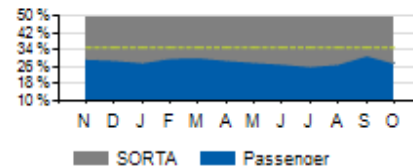
On-Time Performance: Local



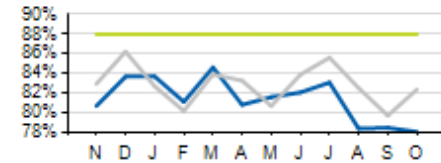
Cost per Passenger: Express



Service Cost Sharing: Express



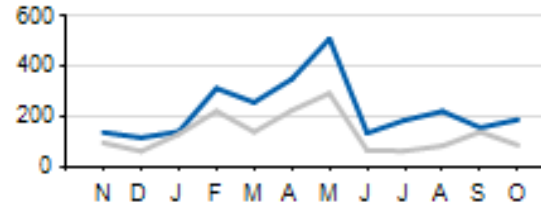
On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$5.80	\$5.57	+\$0.23
COST PER PASSENGER (EXPRESS)	\$12.30	\$9.00	+\$3.3
COST RECOVERY (LOCAL)	31.7%	28.0%	+3.7%
COST RECOVERY (EXPRESS)	27.8%	35.0%	-7.2%
ON TIME PERFORMANCE (LOCAL)	81.7%	86.5%	-4.8%
ON TIME PERFORMANCE (EXPRESSES)	78.0%	86.5%	-8.5%

Local/Express Missed Trips

Missed Trips



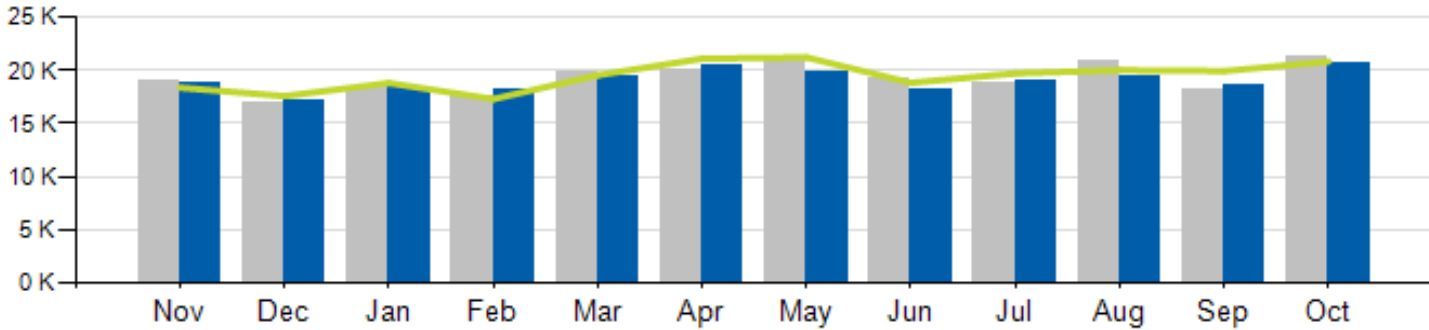
Current year
 Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	188	66,743	99.7%

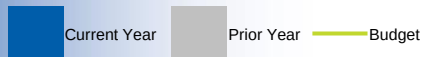
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	31	16.5%
MECHANICAL ISSUE	50	27.1%
TRAFFIC INCIDENT	31	16.5%
LATE OPERATIONS	55	29.3%
OTHER	21	11.2%

Access Ridership

Total Ridership

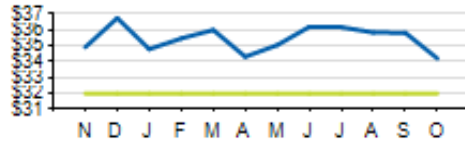


ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	20,600	20,826	-1.1%	-226	21,283	-3.2%	-683
WD	19,379				19,934	-2.8%	-555
SA	698				778	-10.3%	-80
SU	523				571	-8.4%	-48
YTD	191,959	197,310	-2.7%	-5,351	195,112	-1.6%	-3,153

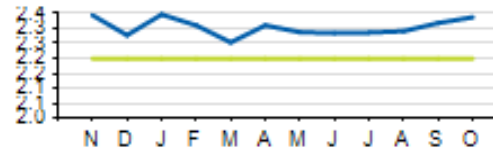


Access KPIs

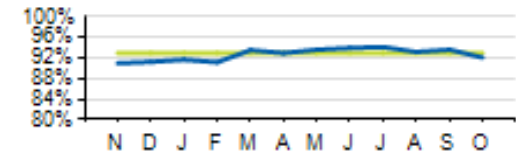
Cost per Passenger



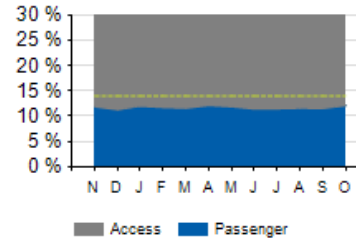
Passengers per Hour



On-Time Performance



Service Cost Sharing



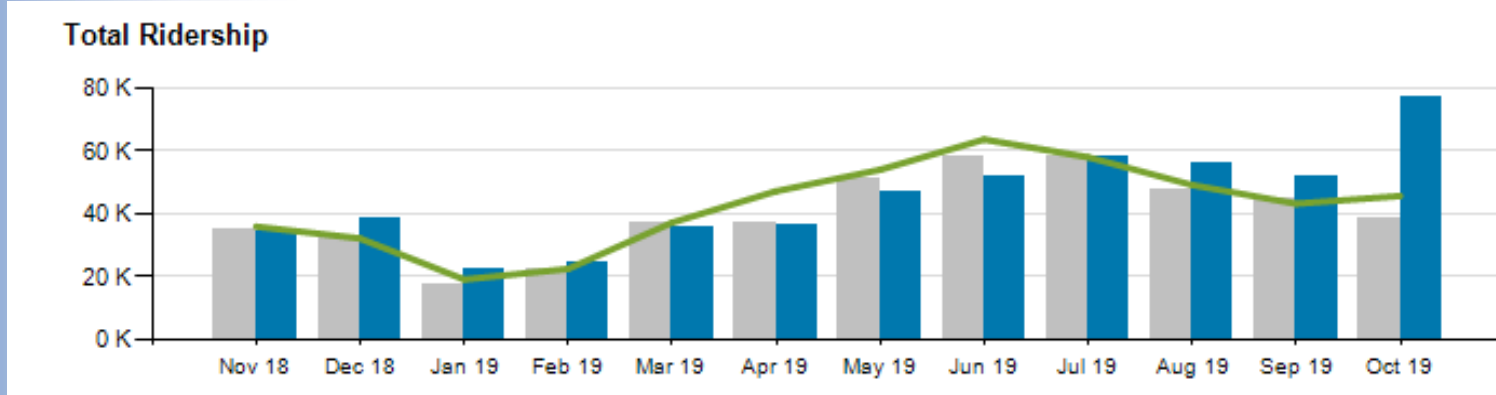
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$34.20	\$32.00	+\$2.2
ON-TIME PERFORMANCE (OTP)	92.0%	93.0%	-1.0%
PASSENGER PER HOUR	2.33	2.20%	+0.13%
COST RECOVERY	12.1%	14.0%	-1.9%

Cincinnati Bell Connector



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CB Connector Ridership

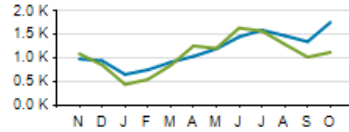


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2018	VARIANCE (%/#)	
TOTAL	76,752	45,696	68.0%	31,056	38,519	99.3%	38,233
FYTD TOTAL	243,088	196,132	23.9%	46,956	189,313	28.4%	53,775

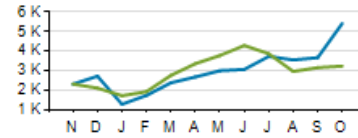
■ Current Year
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 — Budget

CB Connector KPIs

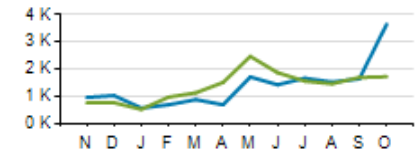
Average Ridership: Weekday



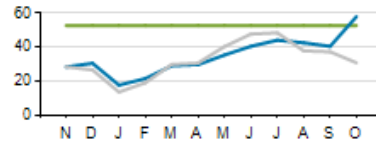
Average Ridership: Saturday



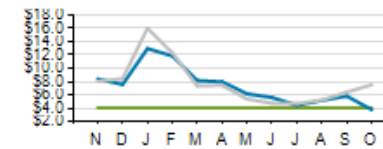
Average Ridership: Sunday



Passengers per Hour



Cost per Passenger



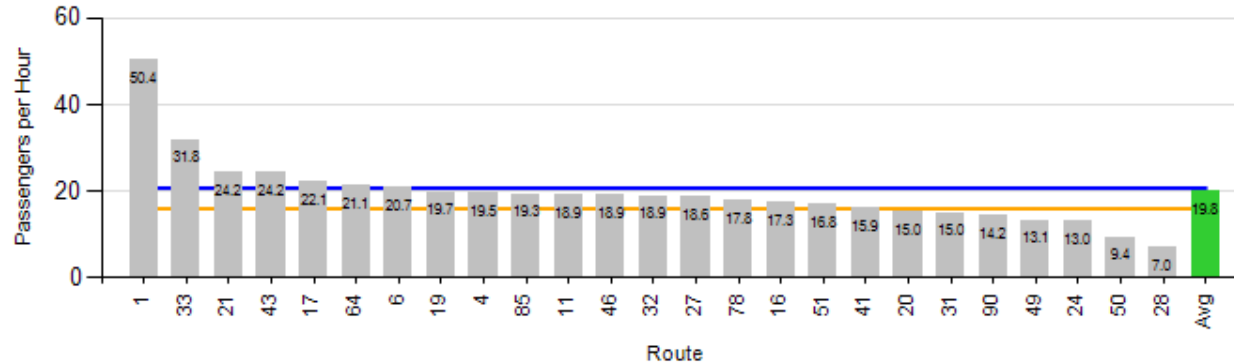
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$3.81	\$4.10	-\$0.29
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:13/15:29	12:00/15:00	+1:13/+0:29
PASSENGER PER HOUR	58.0	52.8	5.2
COST RECOVERY	10.7%	14.3%	-3.6%

Current Year Prior Year KPI

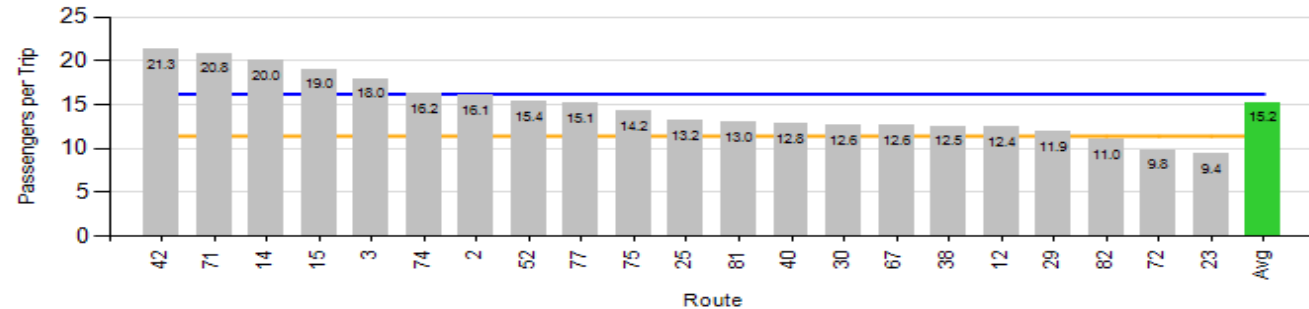
Monthly Route Performance Measures

Route Passenger KPIs - October

Passenger Productivity - Local



Passenger Productivity - Express



KPI

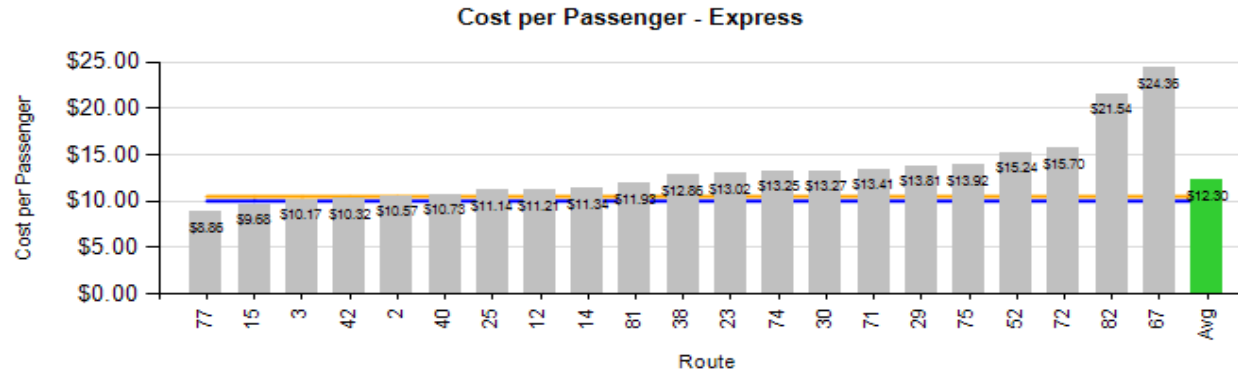
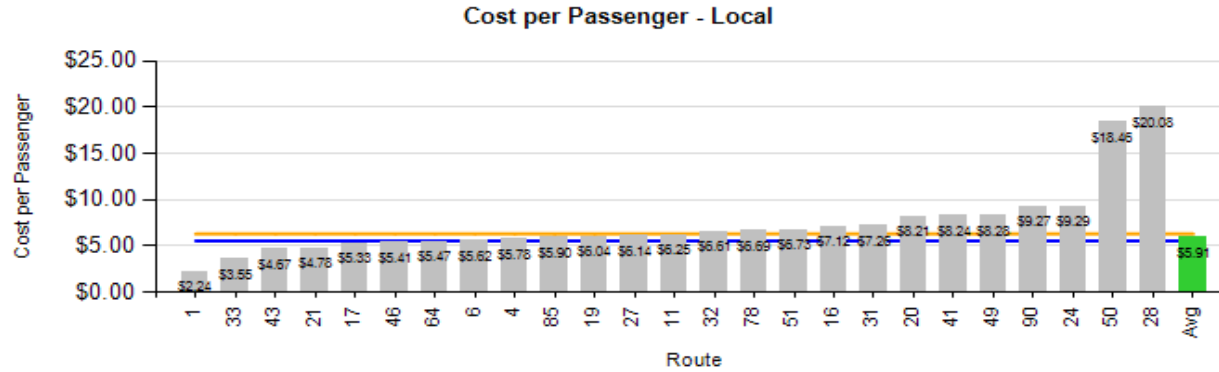
Average

Minimum Standard

Benchmark

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Route Cost KPIs - October



KPI

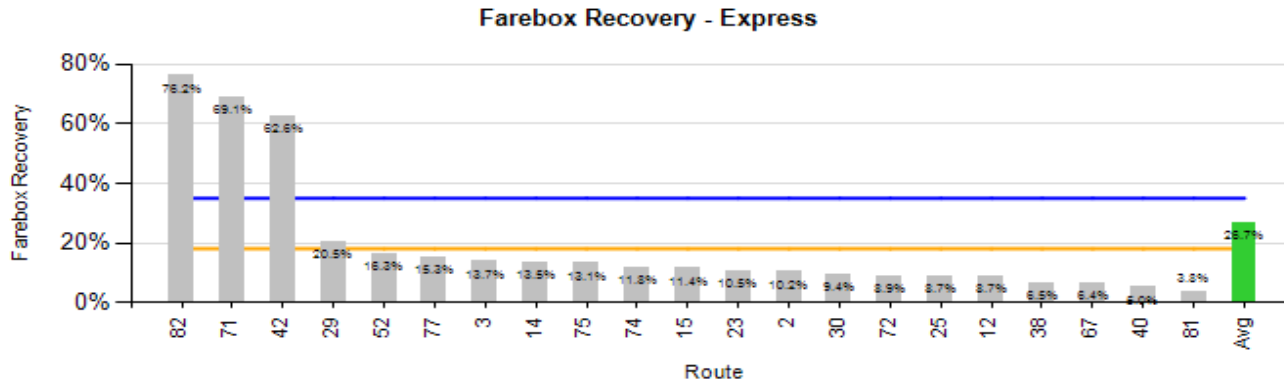
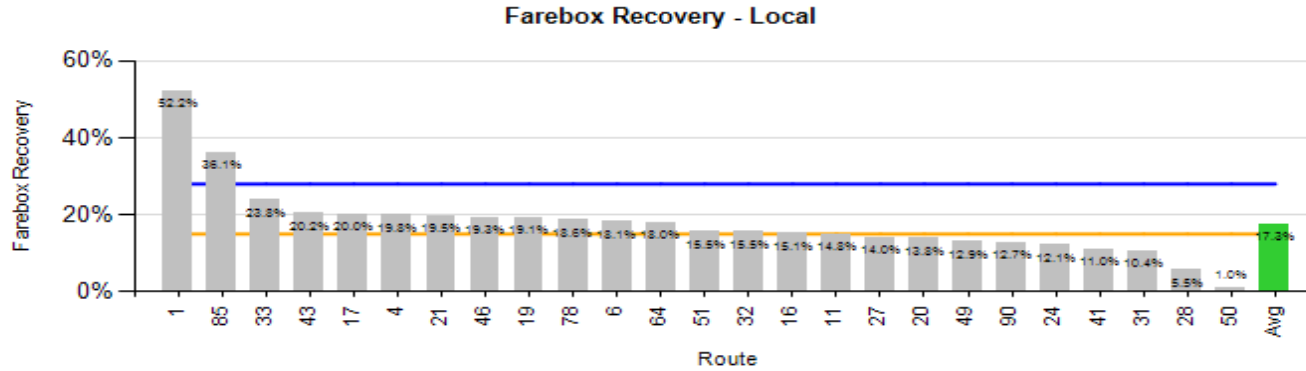
Average

Minimum Standard

Benchmark

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Route Revenue KPIs - October



KPI

Average

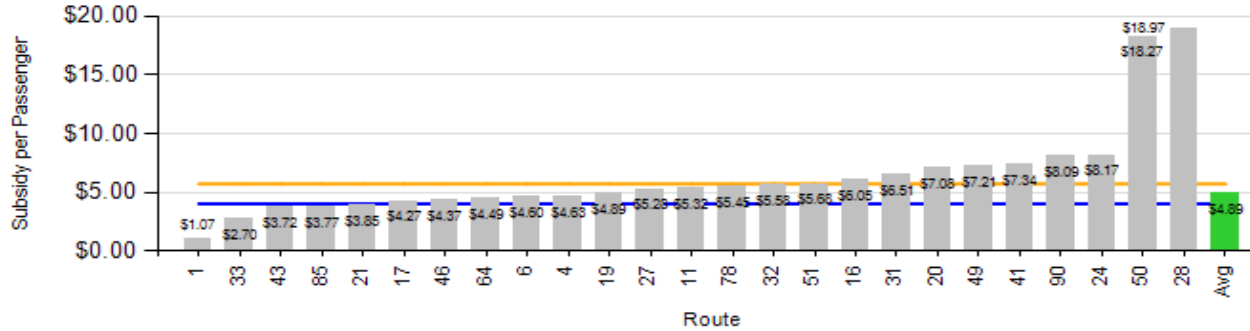
Minimum Standard

Benchmark

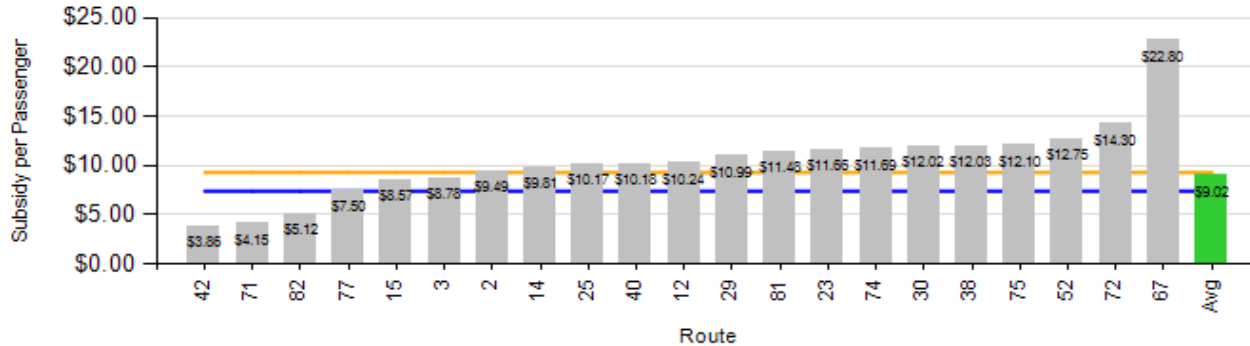
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Route Revenue KPIs - October

Passenger Subsidy - Local



Passenger Subsidy - Express



KPI

Average

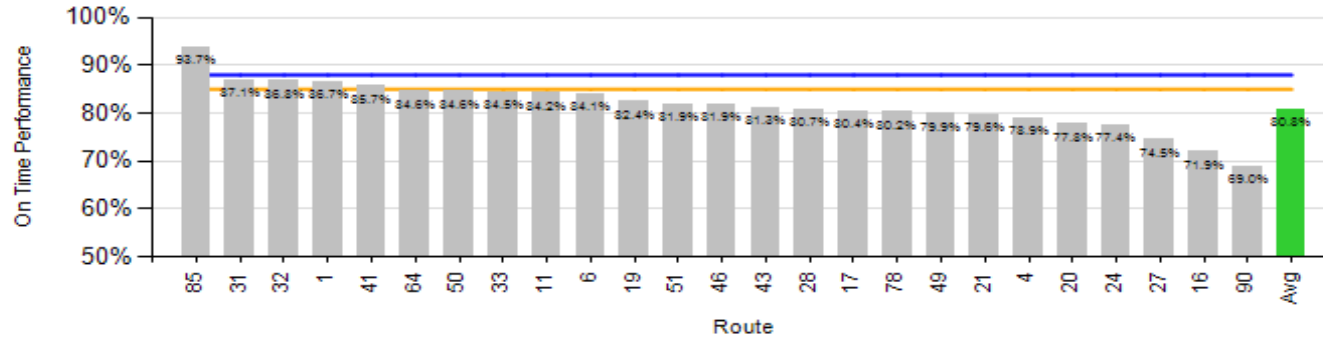
Minimum Standard

Benchmark

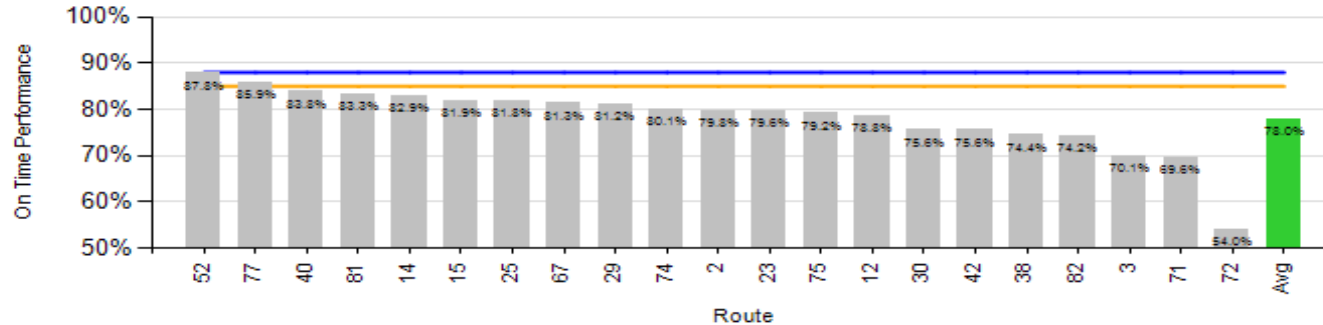
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Route OTP KPI - October

On-Time Performance - Local



On-Time Performance - Express



KPI

Average

Minimum Standard

Benchmark

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