October 2017 Ridership Report

Local/Express Ridership

Total Ridership
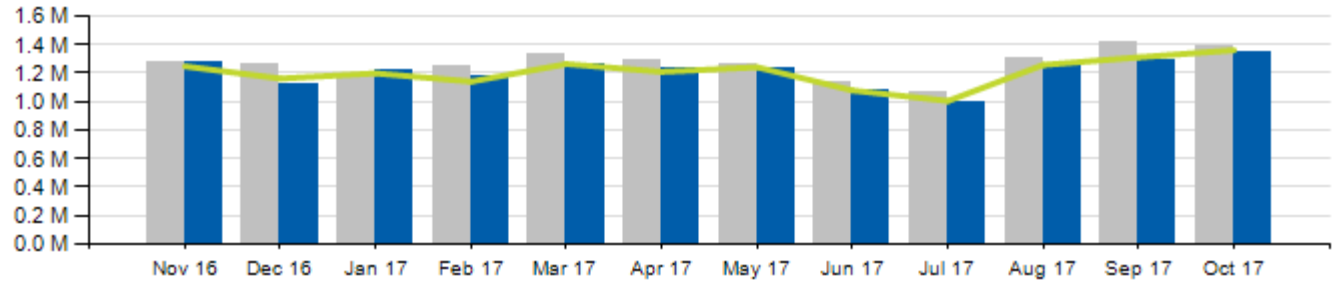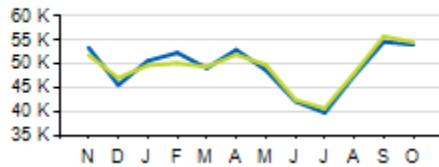

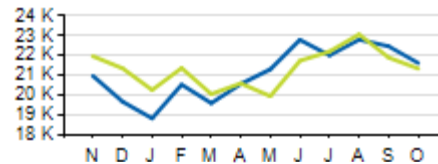|	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
TOTAL	1,342,480	1,359,795	-1.3%	-17,315	1,392,511	-3.6%	-50,031
LOCAL	1,258,448	1,275,361	-1.3%	-16,913	1,307,834	-3.8%	-49,386
EXPRESS	84,032	84,434	-0.5%	-402	84,677	-0.8%	-645
YTD TOTAL	12,047,431	12,057,649	-0.1%	-10,218	12,624,790	-4.6%	-577,359

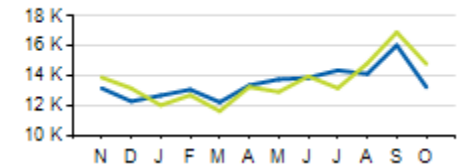Current Year   Prior Year   Budget

Local/Express KPIs
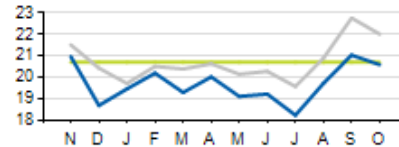
Average Fixed Ridership: Weekday

Average Fixed Ridership: Saturday

Average Fixed Ridership: Sunday

Passengers per Hour: Local

Passengers per Trip: Express
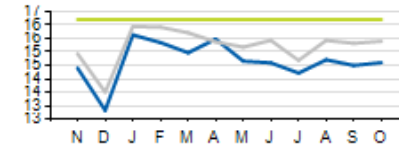
	ACTUAL	KPI	VARIANCE
PASSENGERS PER HOUR (LOCAL)	20.5	20.7	-0.2
PASSENGERS PER TRIP (EXPRESS)	14.6	16.2	-1.6
AVERAGE RIDERSHIP (WD)	54,077	54,561	-484
AVERAGE RIDERSHIP (SA)	21,628	21,345	+283
AVERAGE RIDERSHIP (SU)	13,252	14,812	-1,660

Current year Prior year Budget/KPI

#ReinventingMetro

Local/Express KPIs
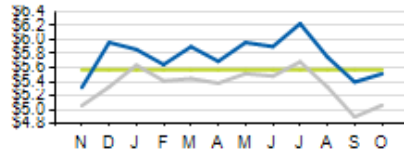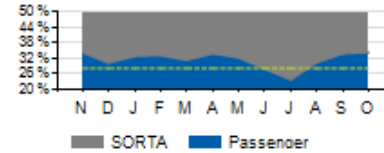
Cost per Passenger: Local

Cost per Passenger: Express

Service Cost Sharing: Local

Service Cost Sharing: Express

On-Time Performance: Local
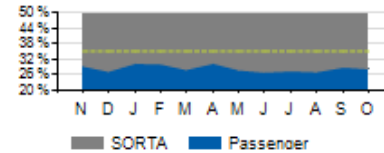
On-Time Performance: Express
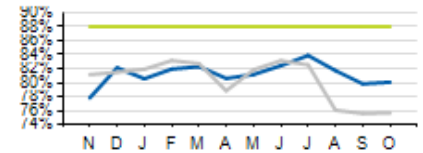
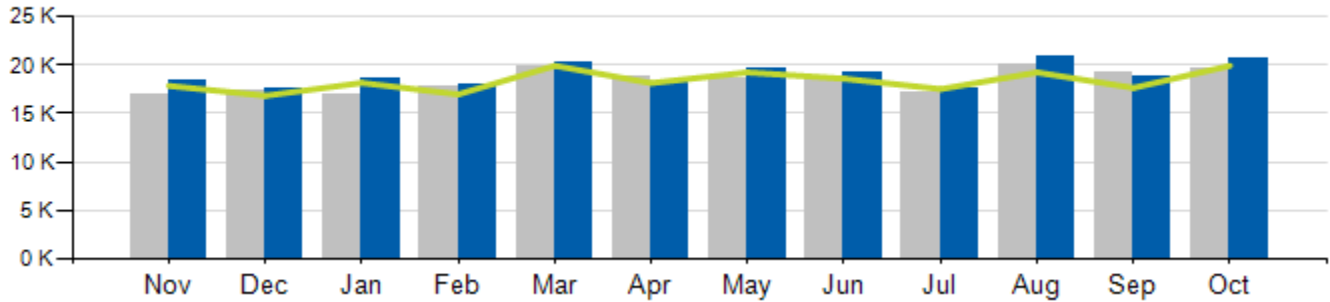|	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	$5.51	$5.57	-$0.06
COST PER PASSENGER (EXPRESS)	$11.82	$9.00	+$2.82
COST RECOVERY (LOCAL)	33.9%	28.0%	+5.9%
COST RECOVERY (EXPRESS)	28.3%	35.0%	-6.7%
OTP (LOCAL)	82.9%	88.0%	-5.1%
OTP (EXPRESS)	80.0%	88.0%	-8.0%

Current year   Prior year   KPI

Access Ridership

Total Ridership

ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
TOTAL	20,614	19,934	+3.4%	+680	19,640	+5%	+974
WD	19,181				18,006	+6.5%	+1,175
SA	766				965	-20.6%	-199
SU	667				669	-0.3%	-2
YTD	191,894	185,405	+3.5%	+6,489	186,758	+2.8%	+5,136

Current Year   Prior Year   Budget

Access KPIs
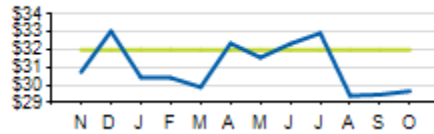
Cost per Passenger

Passengers per Hour
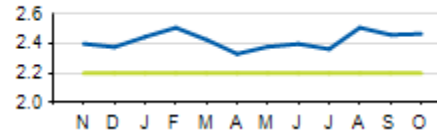
On-Time Performance
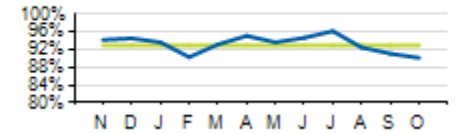
Service Cost Sharing
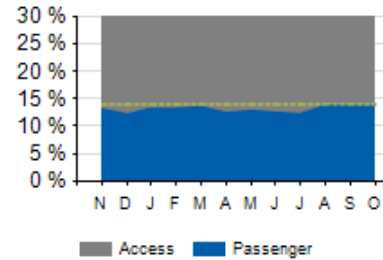
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	$29.60	$32.00	-$2.40
ON-TIME PERFORMANCE (OTP)	90.1%	93.0%	-2.9%
PASSENGERS PER HOUR	2.4	2.2	+0.2
COST RECOVERY	16.2%	14.0%	+2.2

Current year   Prior year   KPI