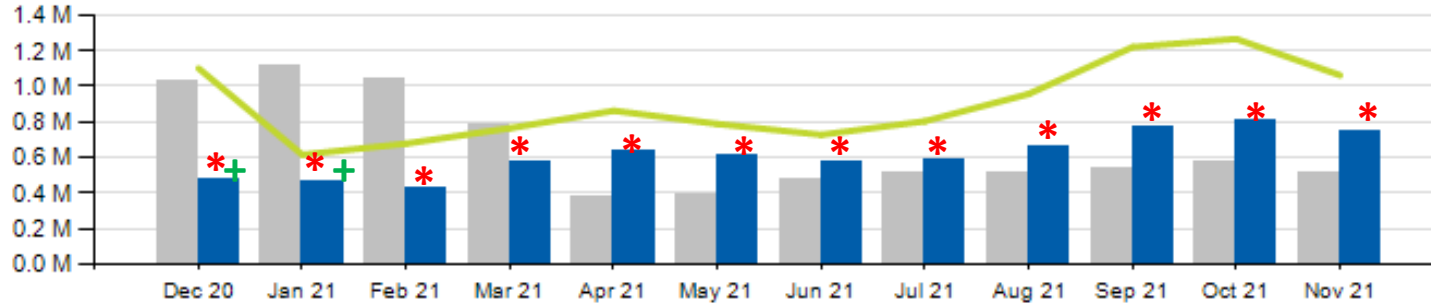




# November 2021 Ridership Report

# Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	744,776	1,062,521	-29.9%	-317,745	510,662	45.8%	+234,114
LOCAL	723,401	999,878	-27.7%	-276,477	498,870	45.0%	+224,531
EXPRESS	21,375	62,643	-65.9%	-41,268	11,792	81.3%	+9,583
YTD TOTAL	6,879,393	9,751,535	-29.5%	-2,872,142	6,834,591	0.7%	-44,802

+No School Service Provided in December/January

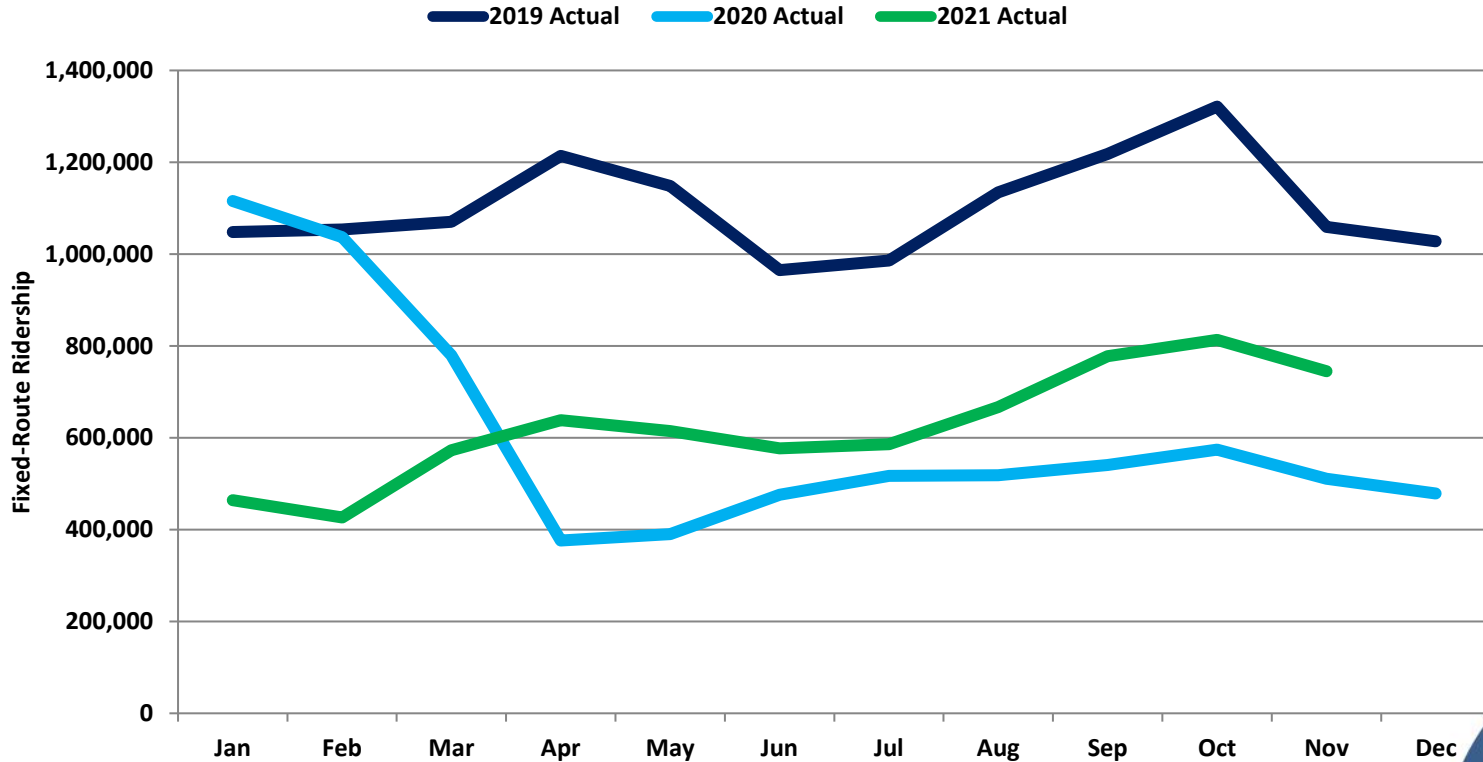
\*COVID-19 Impact

Current Year    Prior Year    Budget



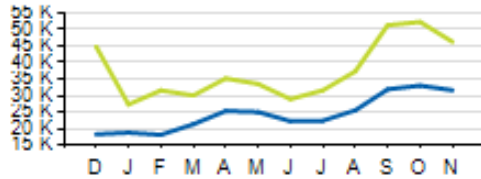
# Local/Express Ridership

## Monthly Fixed-Route Ridership 2019 - Present

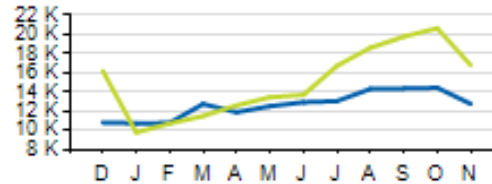


# Local/Express KPIs

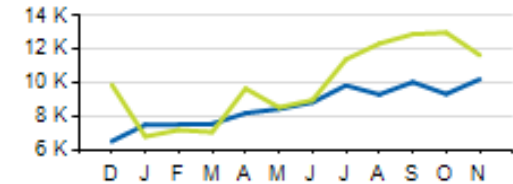
Average Fixed Ridership: Weekday



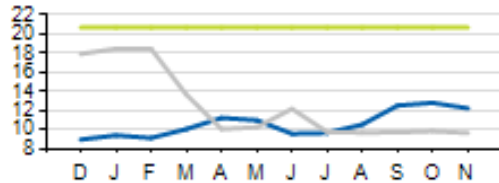
Average Fixed Ridership: Saturday



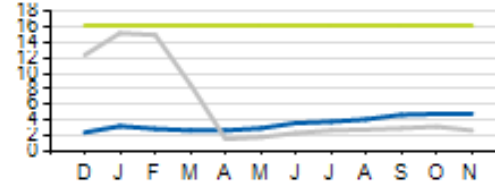
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	12.2	20.7	-8.5
PASSENGERS PER TRIP (EXPRESS)	4.8	16.2	-11.4
AVERAGE RIDERSHIP (WD)	31,617	46,260	-14,643
AVERAGE RIDERSHIP (SA)	12,775	16,817	-4,042
AVERAGE RIDERSHIP (SU)	10,220	11,674	-1,454

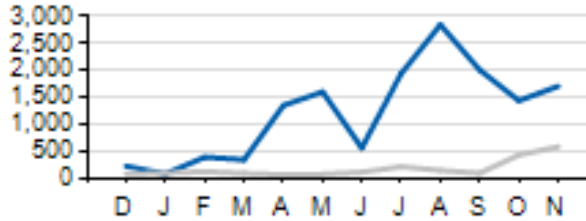
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year



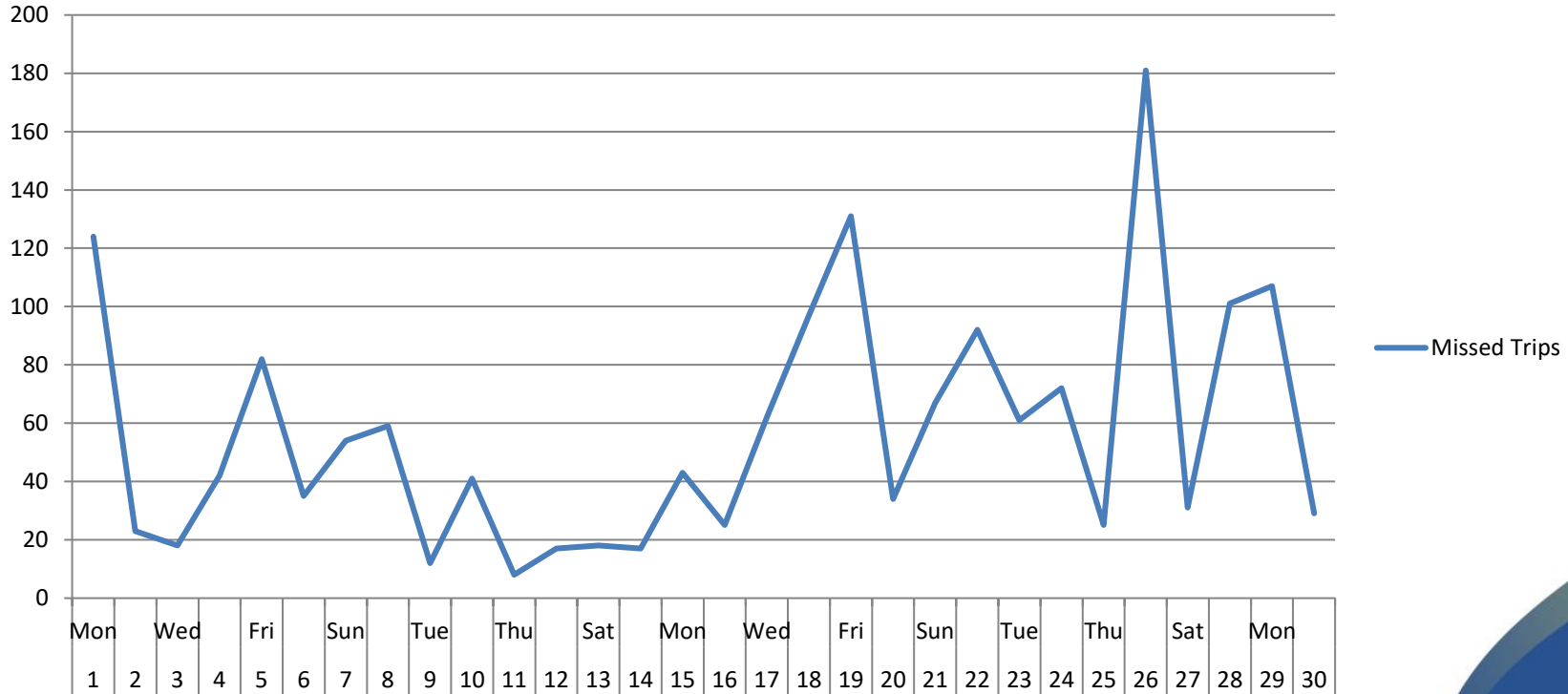
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,708	65,214	97.4%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1,563	92.0%
MECHANICAL ISSUE	0	0.0%
TRAFFIC INCIDENT	22	1.3%
LATE OPERATIONS	39	2.3%
OTHER	84	4.9%

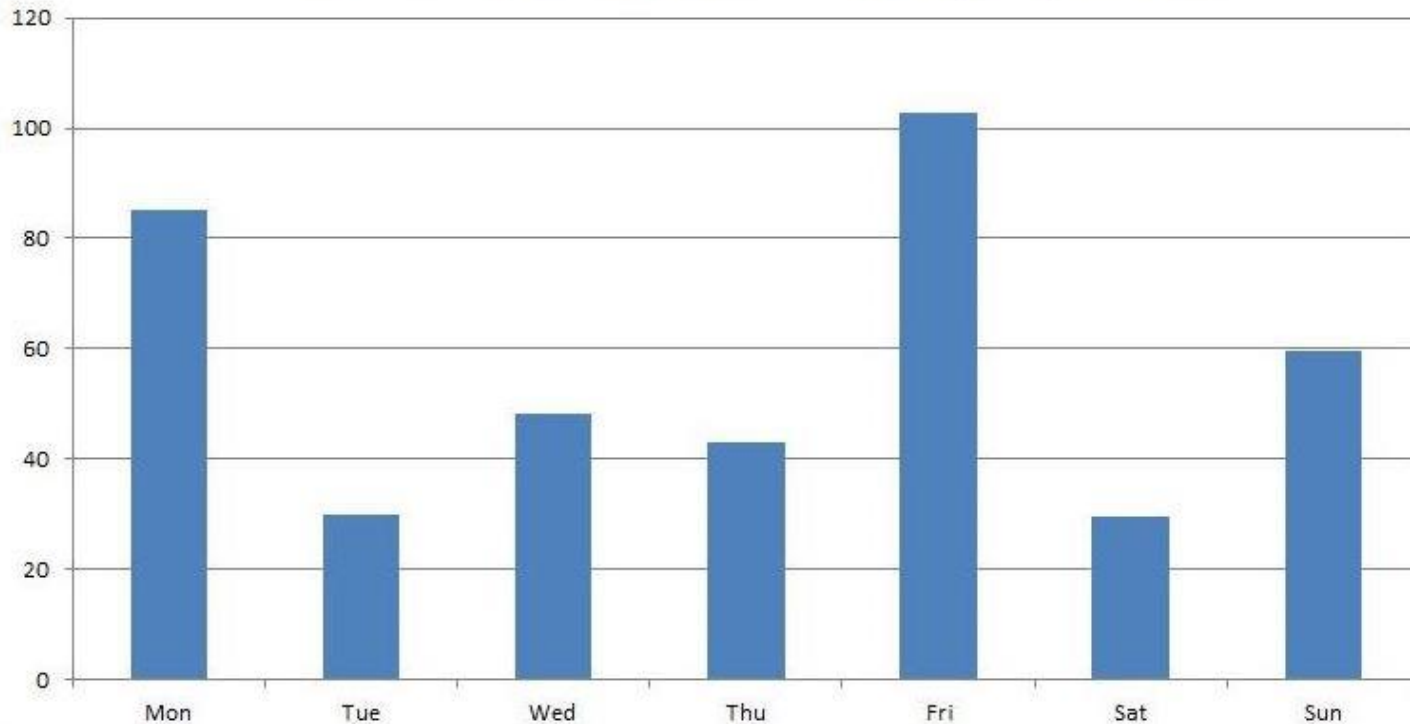
# Local/Express Daily Missed Trips

## November 2021 Missed Trips



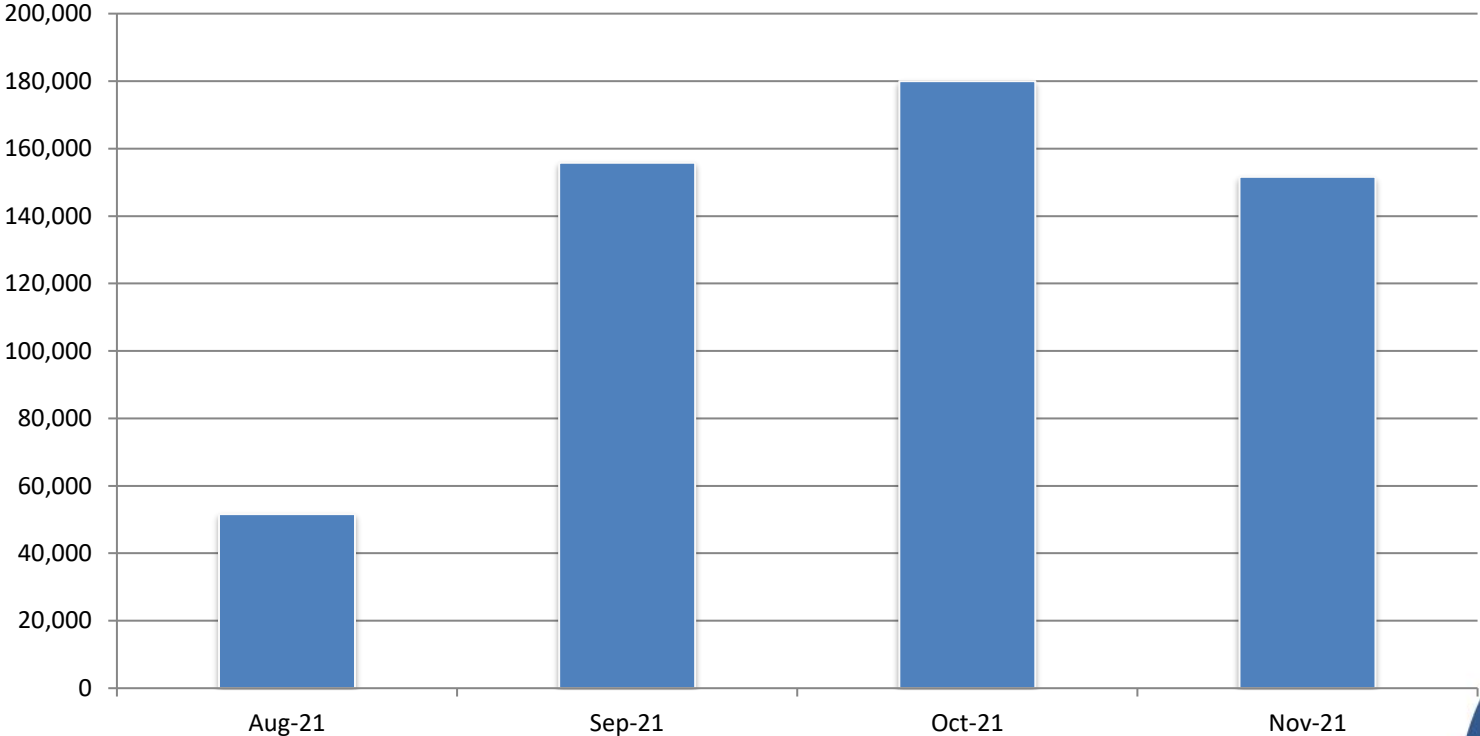
# Local/Express Daily Average Missed Trips

November 2021 Average Missed Trips by Day of Week



# CPS Ridership

**CPS Ridership by Month**  
**Aug 19, 2021 - Nov 30, 2021**



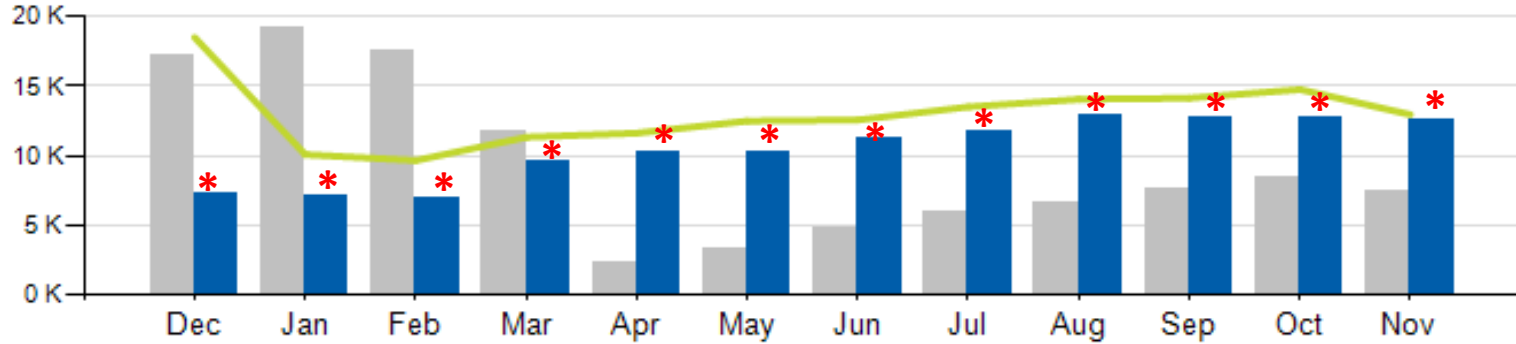




# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
			%	#		%	#
TOTAL	12,506	12,942	-3.4%	-436	7,393	69.2%	+5,113
WD	11,001				6,776	62.4%	+4,225
SA	491				316	55.4%	+175
SU	1,014				301	236.9%	+713
YTD	118,050	137,043	-13.9%	-18,993	94,994	24.3%	+23,056



\*COVID-19 Impact

# Access Ridership

## Monthly Paratransit Ridership 2019 - Present

