

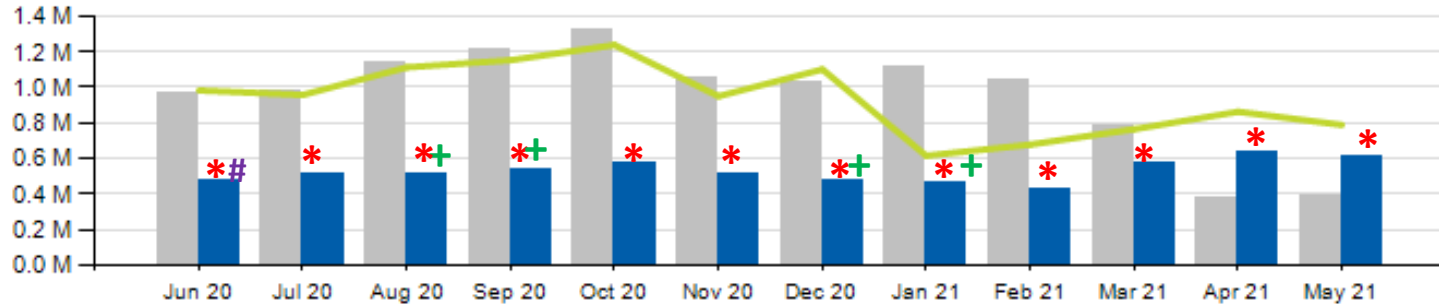


May 2021 Ridership Report



Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	614,347	789,058	-22.1%	174,711	389,961	57.5%	+224,386
LOCAL	600,079	742,307	-19.2%	142,228	387,758	54.8%	+212,321
EXPRESS	14,268	46,751	-69.5%	32,483	2,203	547.7%	+12,065
YTD TOTAL	2,715,131	3,712,426	-26.9%	997,295	3,697,984	-26.6%	-982,853

+No School Service Provided in August/September/December/January

#Started Full Service June 28th

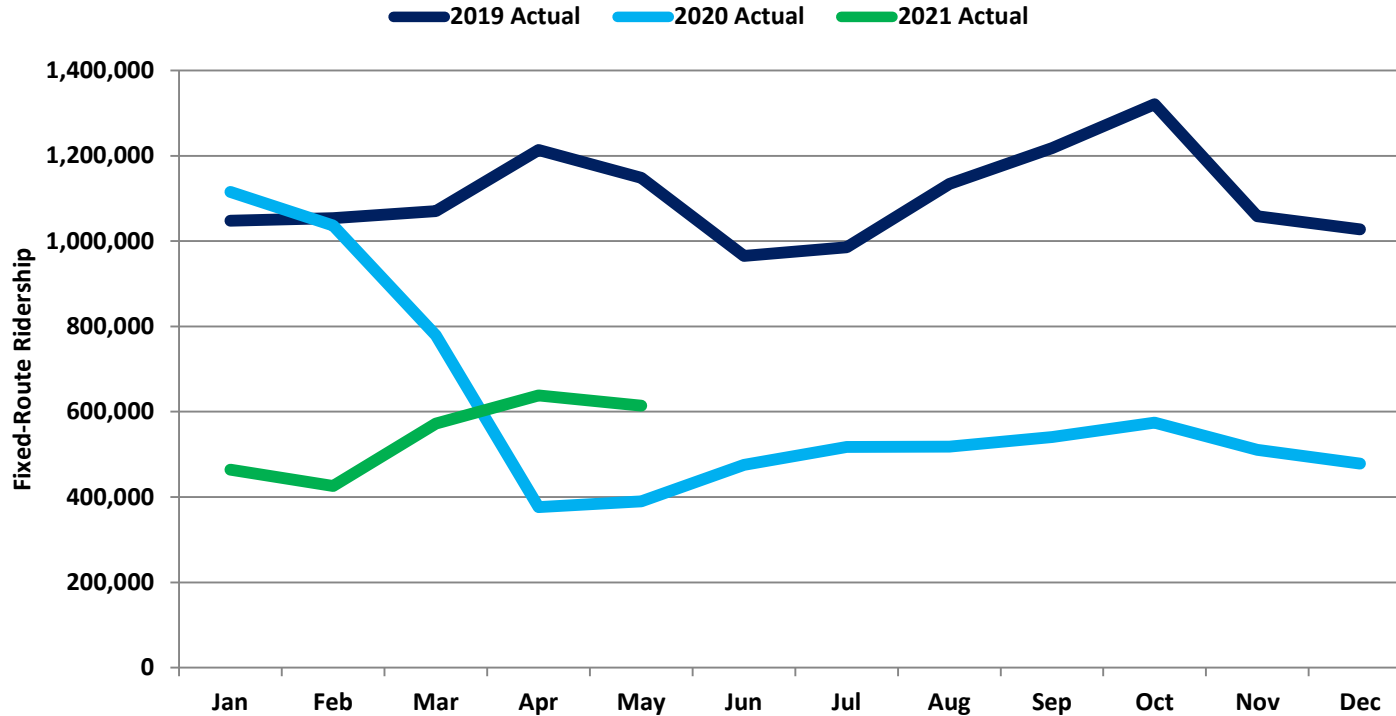
*COVID-19 Impact

Current Year Prior Year Budget



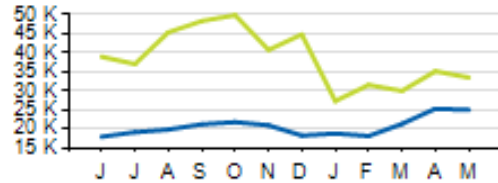
Local/Express Ridership

Monthly Fixed-Route Ridership 2019 - Present

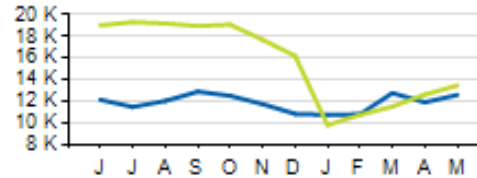


Local/Express KPIs

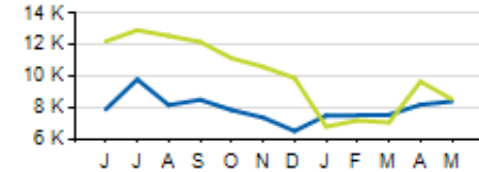
Average Fixed Ridership: Weekday



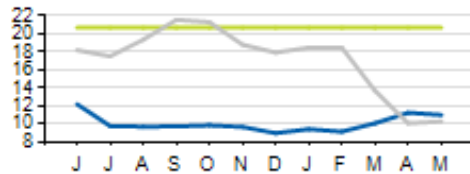
Average Fixed Ridership: Saturday



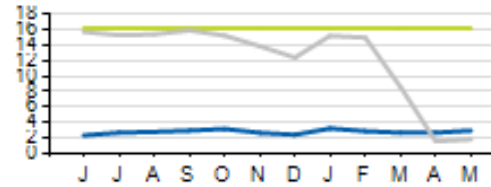
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	10.2	20.7	-10.5
PASSENGERS PER TRIP (EXPRESS)	2.9	16.2	-13.3
AVERAGE RIDERSHIP (WD)	25,048	33,524	-8,476
AVERAGE RIDERSHIP (SA)	12,587	13,464	-877
AVERAGE RIDERSHIP (SU)	8,406	8,540	-134

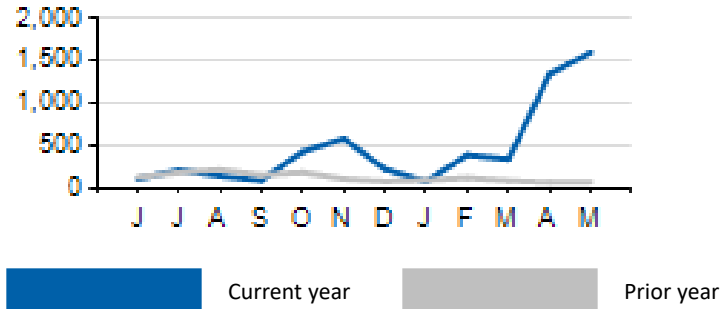
Current year

Prior year

KPI/Budget

Local/Express Missed Trips

Missed Trips



	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,604	62,437	97.0%

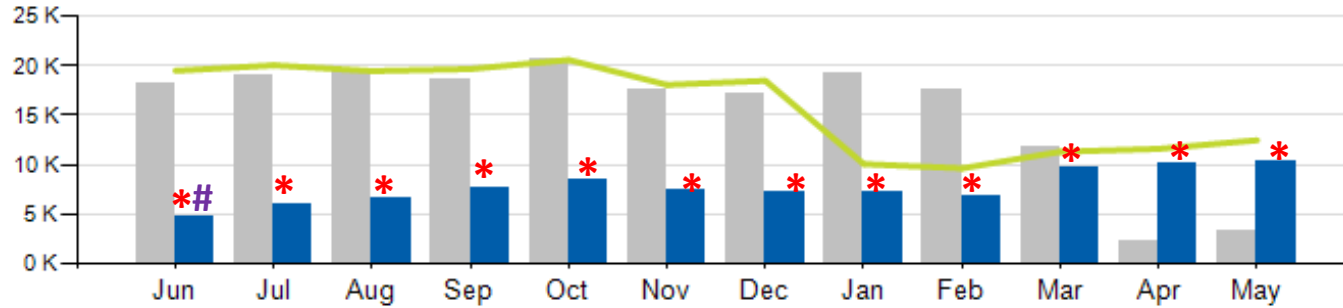
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1,568	98.0%
MECHANICAL ISSUE	7	0.4%
TRAFFIC INCIDENT	5	0.3%
LATE OPERATIONS	11	0.6%
OTHER	13	0.8%



Access Ridership

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	10,332	12,479	-17.2%	-2,147	3,250	217.9%	+7,082
WD	9,334				2,815	231.6%	+6,519
SA	513				240	113.8%	+273
SU	485				195	148.7%	+290
YTD	44,268	55,132	-19.7%	-10,864	54,135	-18.2%	-9,867

■ Current Year
 ■ Prior Year
 — Budget

#Started Full Service June 28th

*COVID-19 Impact

Access Ridership

Monthly Paratransit Ridership 2019 - Present

