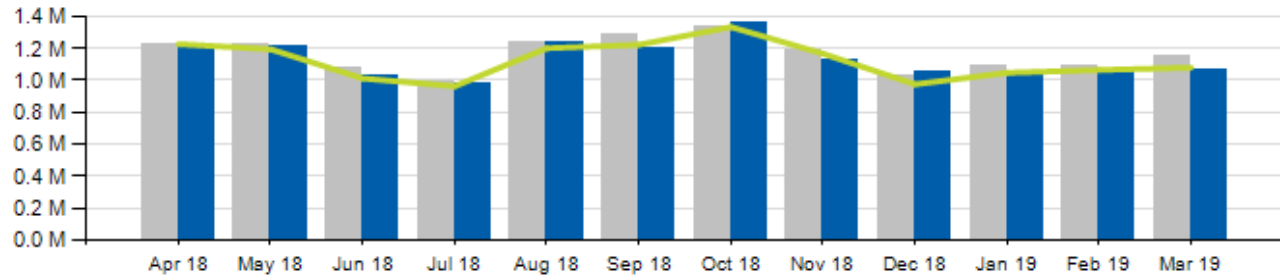


# March 2019 Ridership Report

# Local/Express Ridership

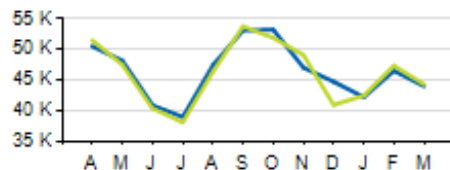
Total Ridership



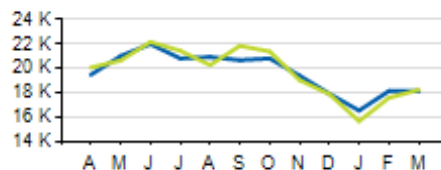
	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	1,070,339	1,079,646	-0.9%	-9,307	1,157,816	-7.6%	-87,477
LOCAL	999,055	1,008,771	-1.0%	-9,716	1,080,061	-7.5%	-81,006
EXPRESS	71,284	70,875	-0.6%	409	77,755	-8.3%	-6,471
YTD TOTAL	3,172,154	3,192,177	-0.6%	-20,023	3,344,689	-5.2%	-172,535

# Local/Express KPIs

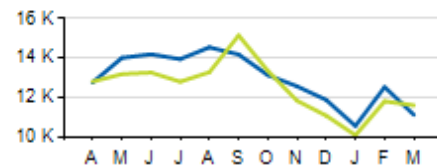
Average Fixed Ridership: Weekday



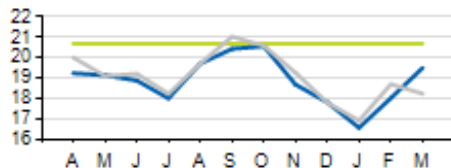
Average Fixed Ridership: Saturday



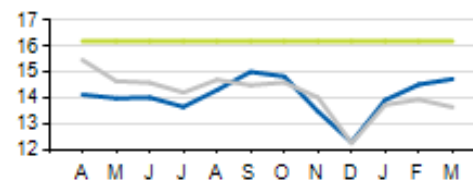
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	19.5	20.7	-1.2
PASSENGERS PER TRIP (EXPRESS)	14.7	16.2	-1.5
AVERAGE RIDERSHIP (WD)	44,003	44,301	-298
AVERAGE RIDERSHIP (SA)	18,130	18,258	-128
AVERAGE RIDERSHIP (SU)	11,126	11,607	-481

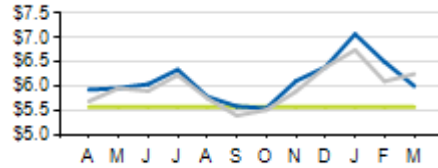
Current year

Prior year

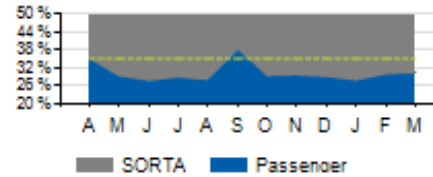
KPI/Budget

# Local/Express KPIs

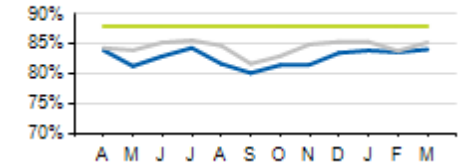
Cost per Passenger: Local



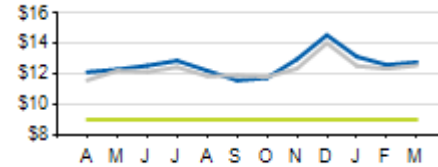
Service Cost Sharing: Express



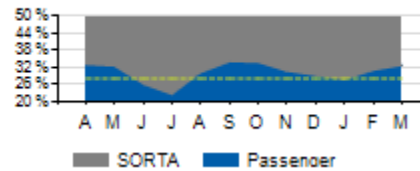
On-Time Performance: Local



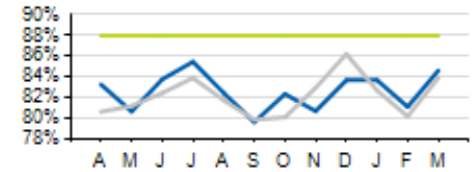
Cost per Passenger: Express



Service Cost Sharing: Local



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$6.0	\$5.57	+\$0.43
COST PER PASSENGER (EXPRESS)	\$12.79	\$9.00	+\$3.79
COST RECOVERY (LOCAL)	32.7%	28.0%	+4.7%
COST RECOVERY (EXPRESS)	30.4%	35.0%	-4.6%
ON TIME PERFORMANCE (LOCAL)	84%	88.0%	-4%
ON TIME PERFORMANCE (EXPRESS)	85%	88.0%	-3%

Current year

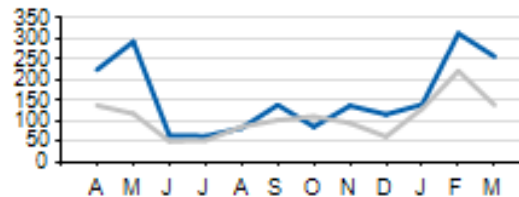
Prior year

KPI



# Local/Express Missed Trips

Missed Trips



Current year



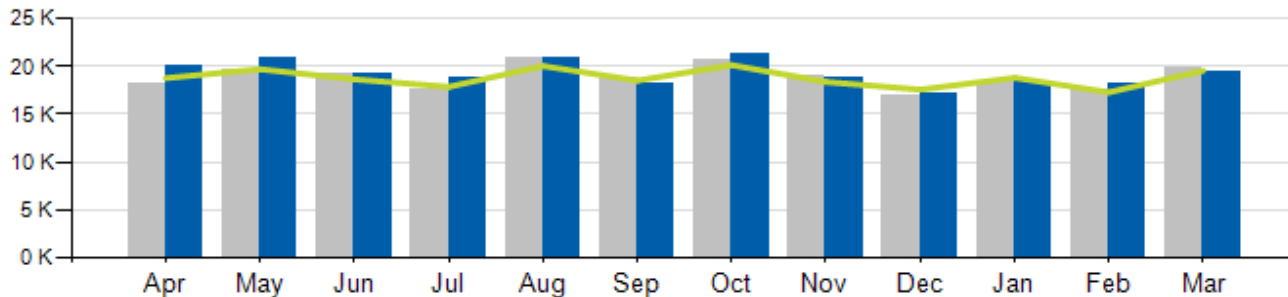
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSSED TRIPS (ALL SERVICE)	246	58,795	99.6%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	156	63%
MECHANICAL ISSUE	38	15.4%
TRAFFIC INCIDENT	24	9.8%
LATE OPERATIONS	22	8.9%
OTHER	6	2.4%

# Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	19,351	19,547	-1.0%	-196	19,869	-2.6%	-518
WD	17,810				18,395	-3.2%	-585
SA	909				950	-4.3%	-41
SU	632				524	20.6%	108
YTD	55,952	55,655	0.5%	297	56,006	-0.1%	-54



Current Year

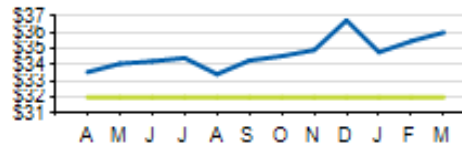


Prior Year

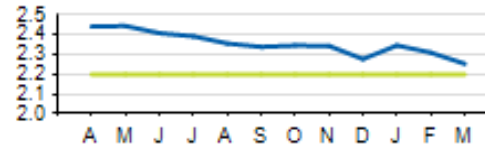
— Budget

# Access KPIs

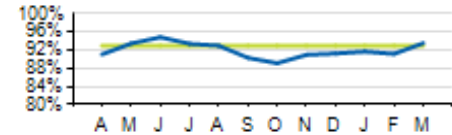
Cost per Passenger



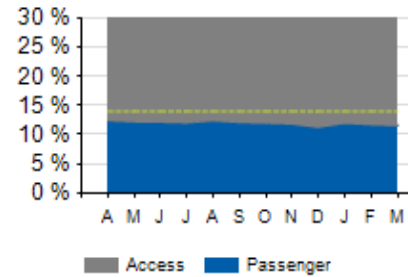
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$36.00	\$32.00	+\$4
ON-TIME PERFORMANCE (OTP)	94%	93.0%	-1%
PASSENGERS PER HOUR	2.25	2.20	+0.05
COST RECOVERY	11.5%	14.0%	-2.5%

Current year KPI



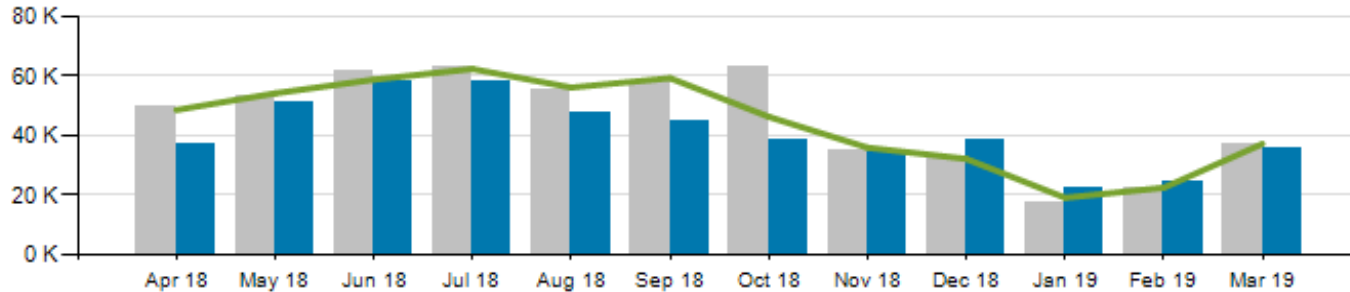
# Cincinnati Bell Connector





# CB Connector Ridership

Total Ridership

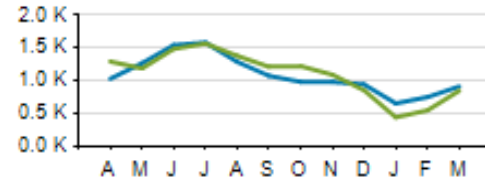


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2018	VARIANCE (%/#)	
TOTAL	35,481	37,254	-4.8%	-1,773	37,471	-5.3%	-1,990
FYTD TOTAL	345,188	371,359	-7.0%	-26,171	384,201	-10.2%	-39,013

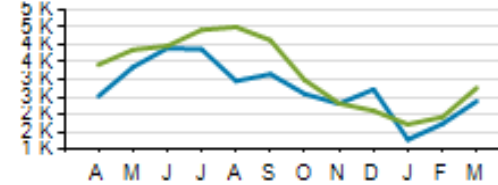
■ Current Year
 ■ Prior Year
 — Budget

# CB Connector KPIs

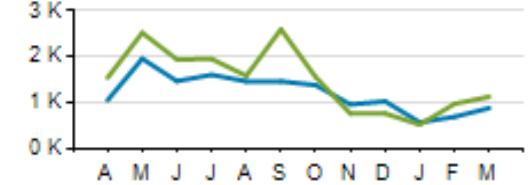
Average Ridership: Weekday



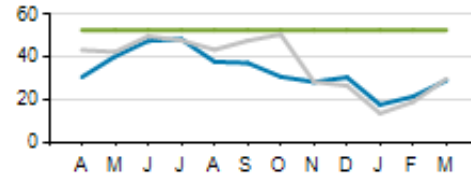
Average Ridership: Saturday



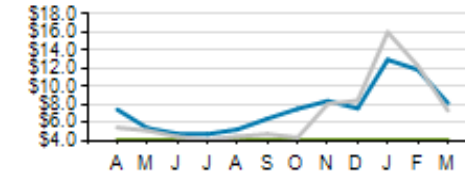
Average Ridership: Sunday



Passengers per Hour



Cost per Passenger



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$8.17	\$4.10	+\$4.07
AVERAGE HEADWAY (PEAK/OFF-PEAK)	12:46/15:34	12:00/15:00	+0:46/+0:34
PASSENGERS PER HOUR	29.1	52.8	-23.7
COST RECOVERY	6.9%	14.3%	-7.4%

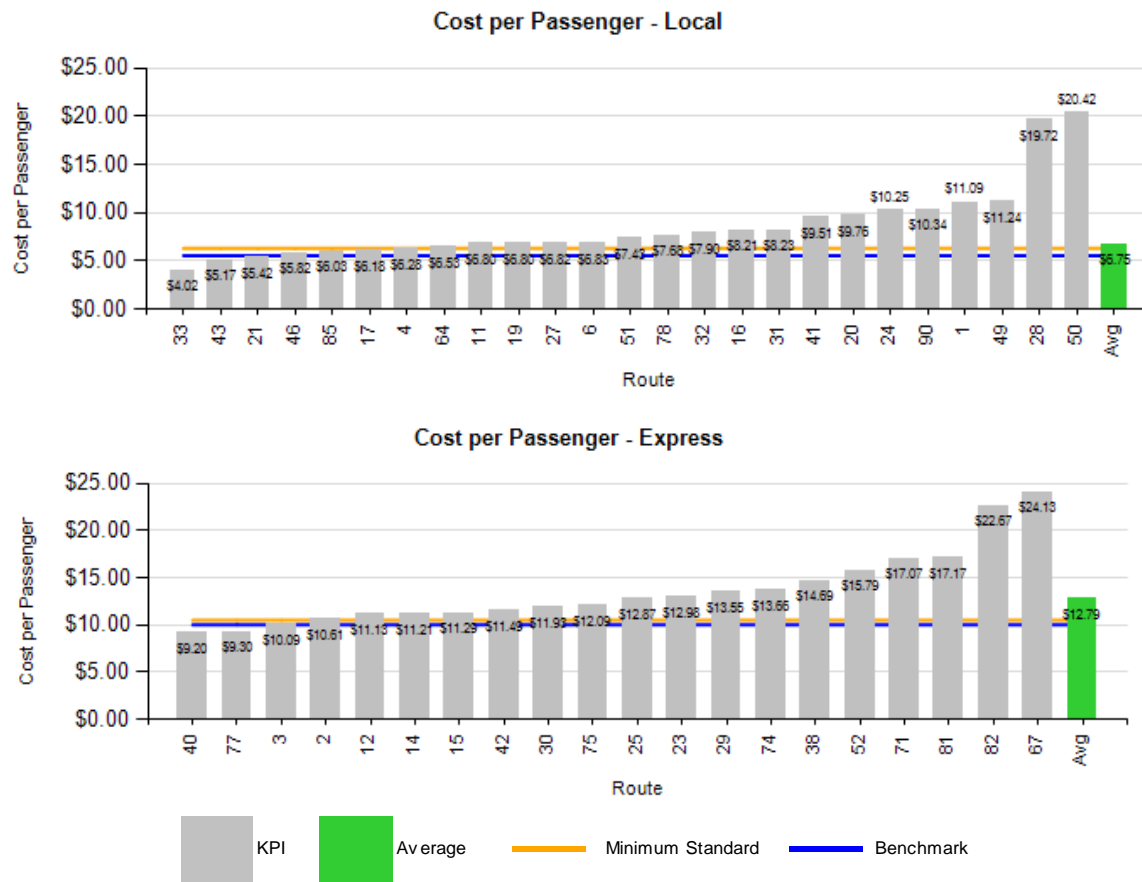
# Monthly Route Performance Measures



# Route Passenger KPIs - March

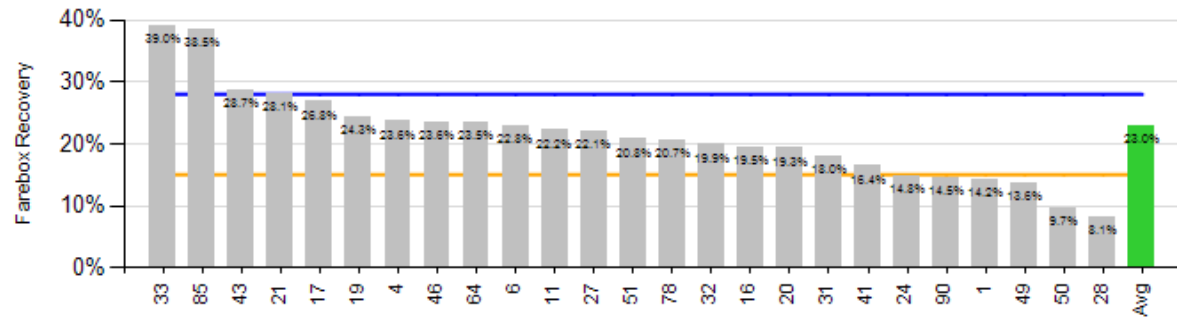


# Route Cost KPIs - March

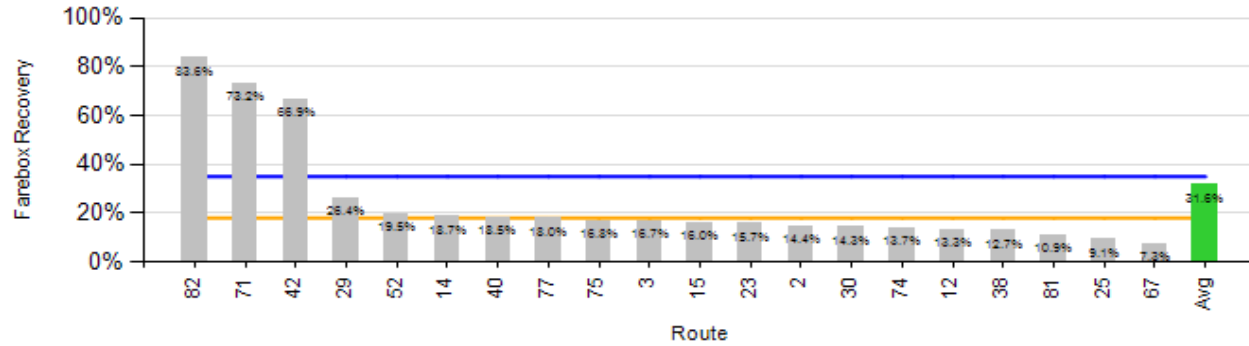


# Route Revenue KPIs - March

## Farebox Recovery - Local

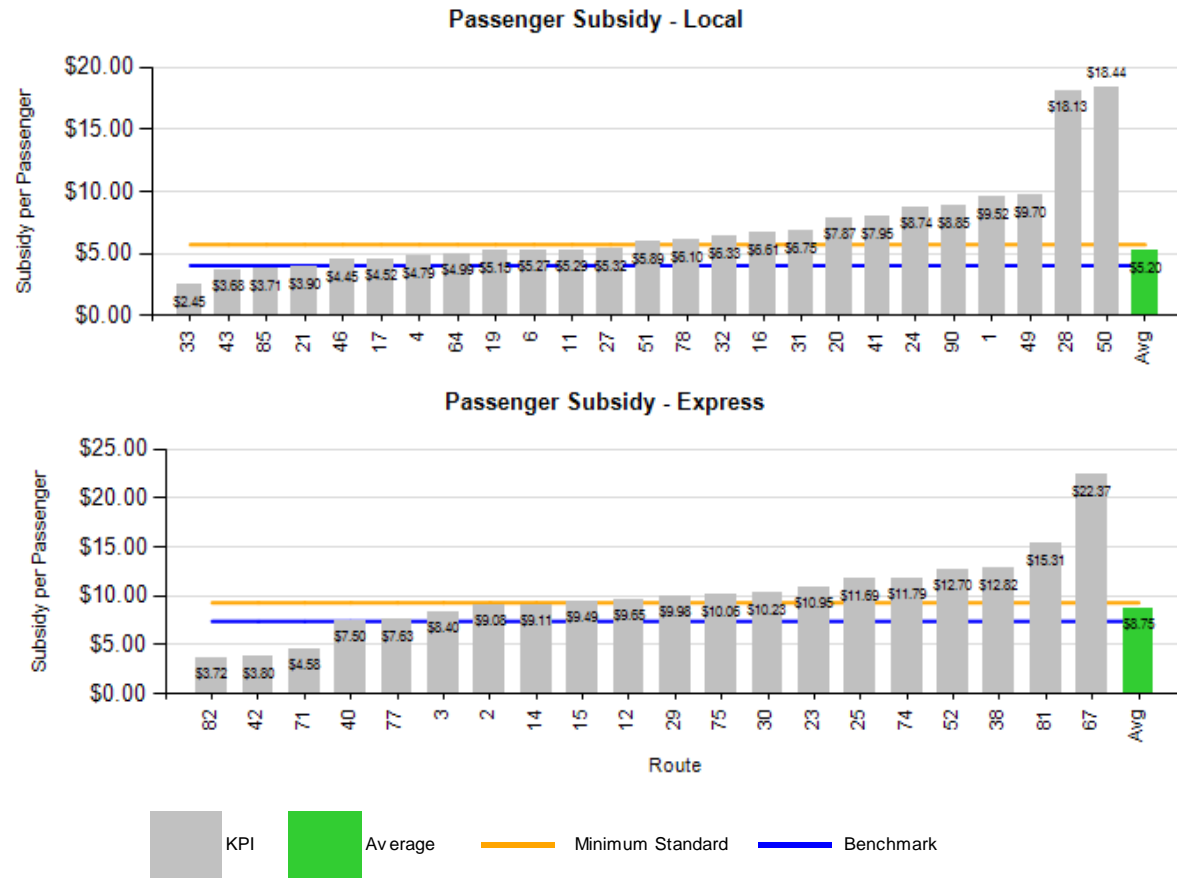


## Farebox Recovery - Express



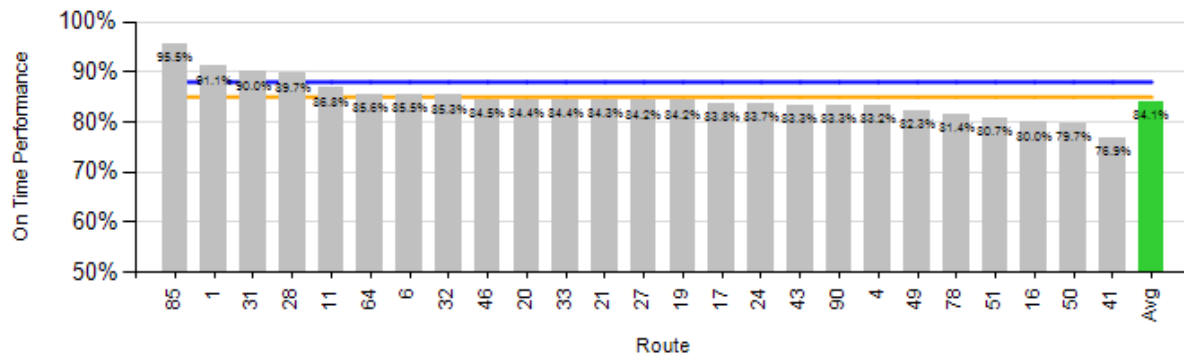


# Route Revenue KPIs - March



# Route OTP KPI - March

## On-Time Performance - Local



## On-Time Performance - Express

