

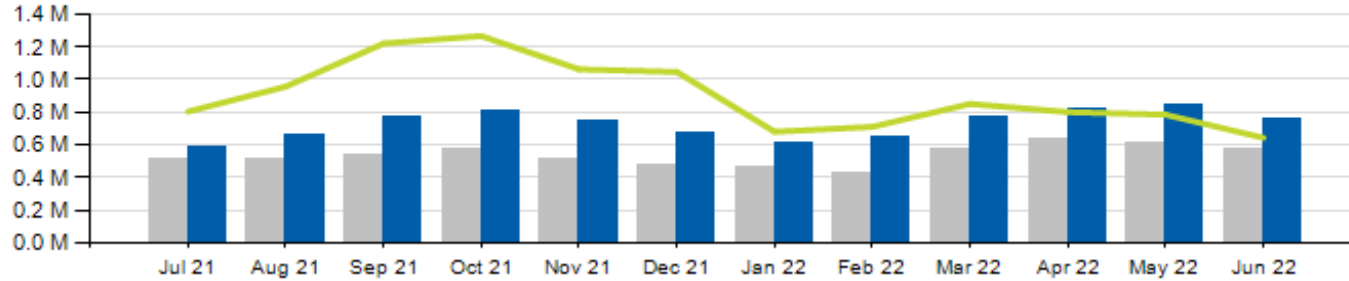


June 2022 Ridership Report



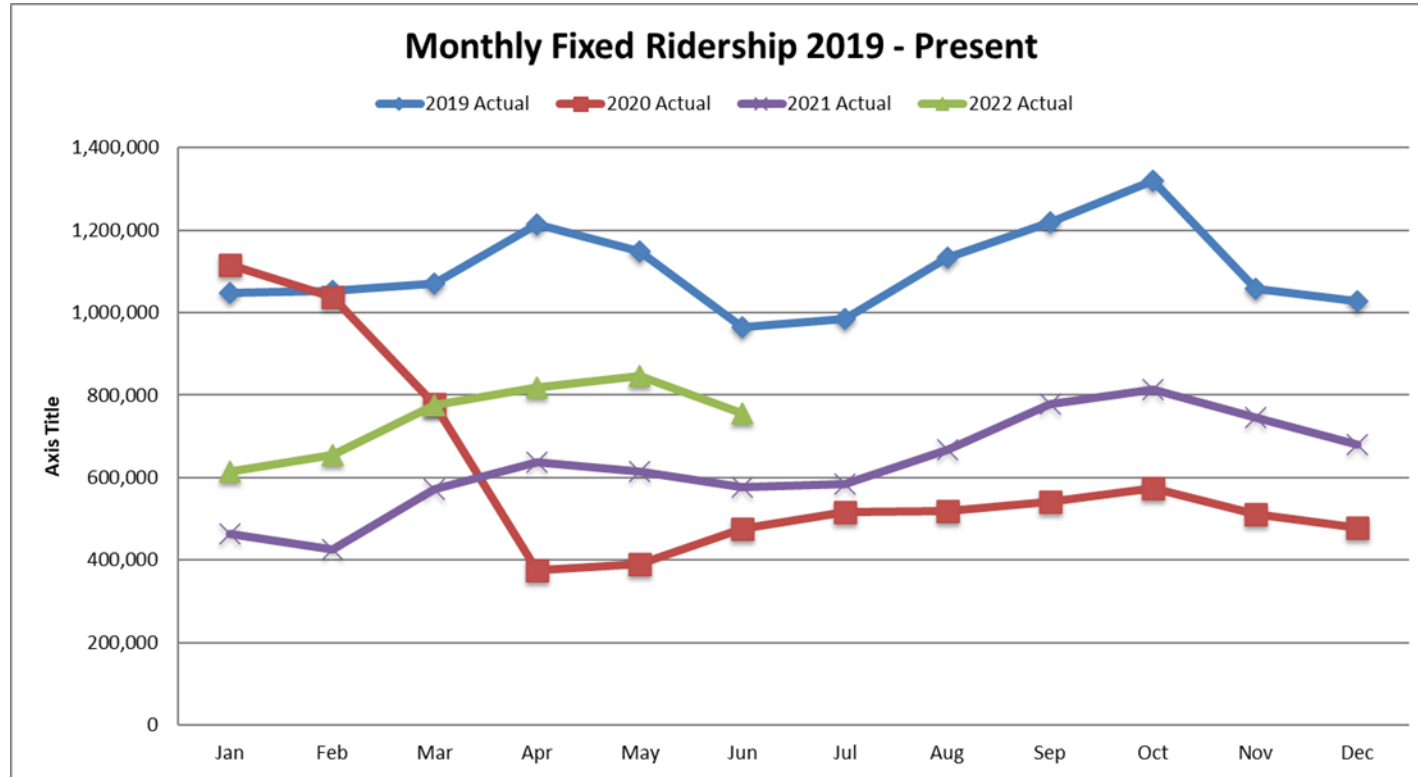
Local/Express Ridership

Total Ridership



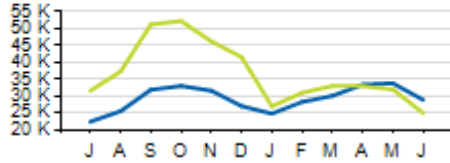
	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
TOTAL	755,760	644,152	17.3%	111,608	577,044	31.0%	+178,716
LOCAL	733,353	620,876	18.1%	112,477	556,173	31.9%	+177,180
EXPRESS	22,407	23,276	-3.7%	-869	20,871	7.4%	+1,536
YTD TOTAL	4,465,208	4,474,083	-0.2%	-8,875	3,292,175	35.6%	+1,173,033

Local/Express Ridership

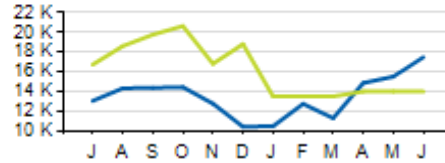


Local/Express KPIs

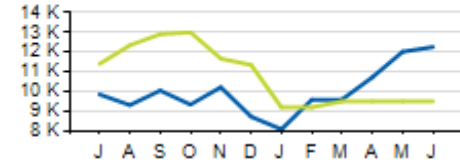
Average Fixed Ridership: Weekday



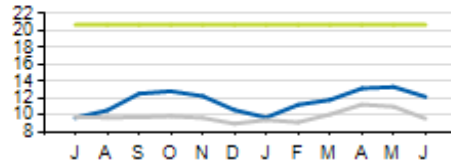
Average Fixed Ridership: Saturday



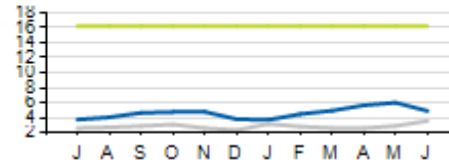
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	12.17	20.7	-8.53
PASSENGERS PER TRIP (EXPRESS)	5.0	16.2	-11.2
AVERAGE RIDERSHIP (WD)	28,942	25,006	+3,936
AVERAGE RIDERSHIP (SA)	17,492	14,004	+3,488
AVERAGE RIDERSHIP (SU)	12,264	9,500	+2,764

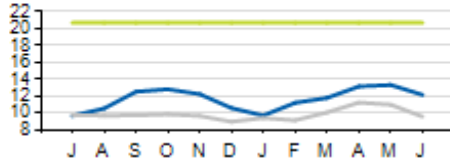
Current year

Prior year

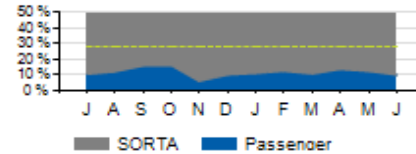
KPI/Budget

Local/Express KPIs

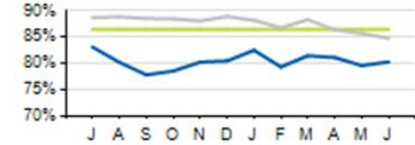
Passengers per Hour: Local



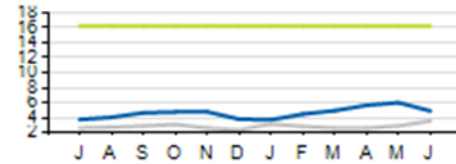
Service Cost Sharing: Local



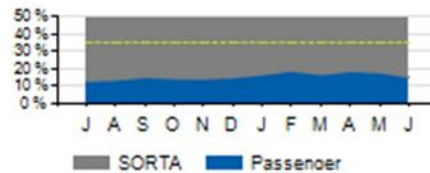
On-Time Performance: Local



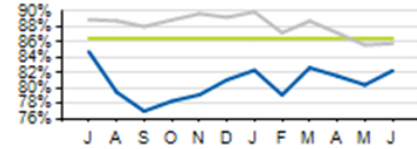
Passengers per Trip: Express



Service Cost Sharing: Express



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$12.06	\$5.57	+\$6.49
COST PER PASSENGER (EXPRESS)	\$42.98	\$9.00	+\$33.98
COST RECOVERY (LOCAL)	9.74%	28.0%	-18.26%
COST RECOVERY (EXPRESS)	15.14%	35.0%	-19.86%
ON TIME PERFORMANCE (LOCAL)	80.2%	86.5%	-6.3%
ON TIME PERFORMANCE (EXPRESS)	82.3%	86.5%	-4.2%

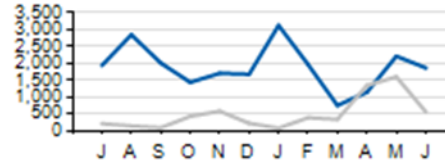
Current year

Prior year

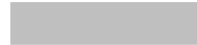
KPI

Local/Express Missed Trips

Missed Trips



Current year

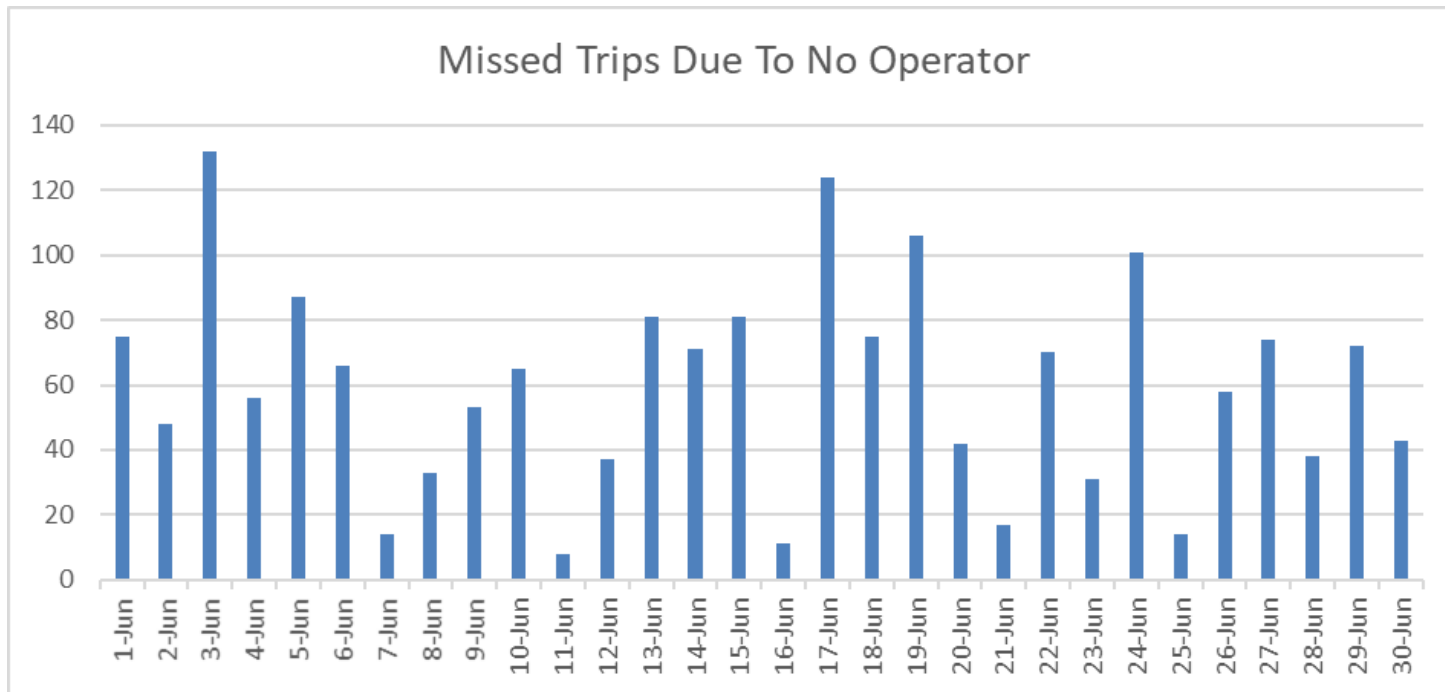


Prior year

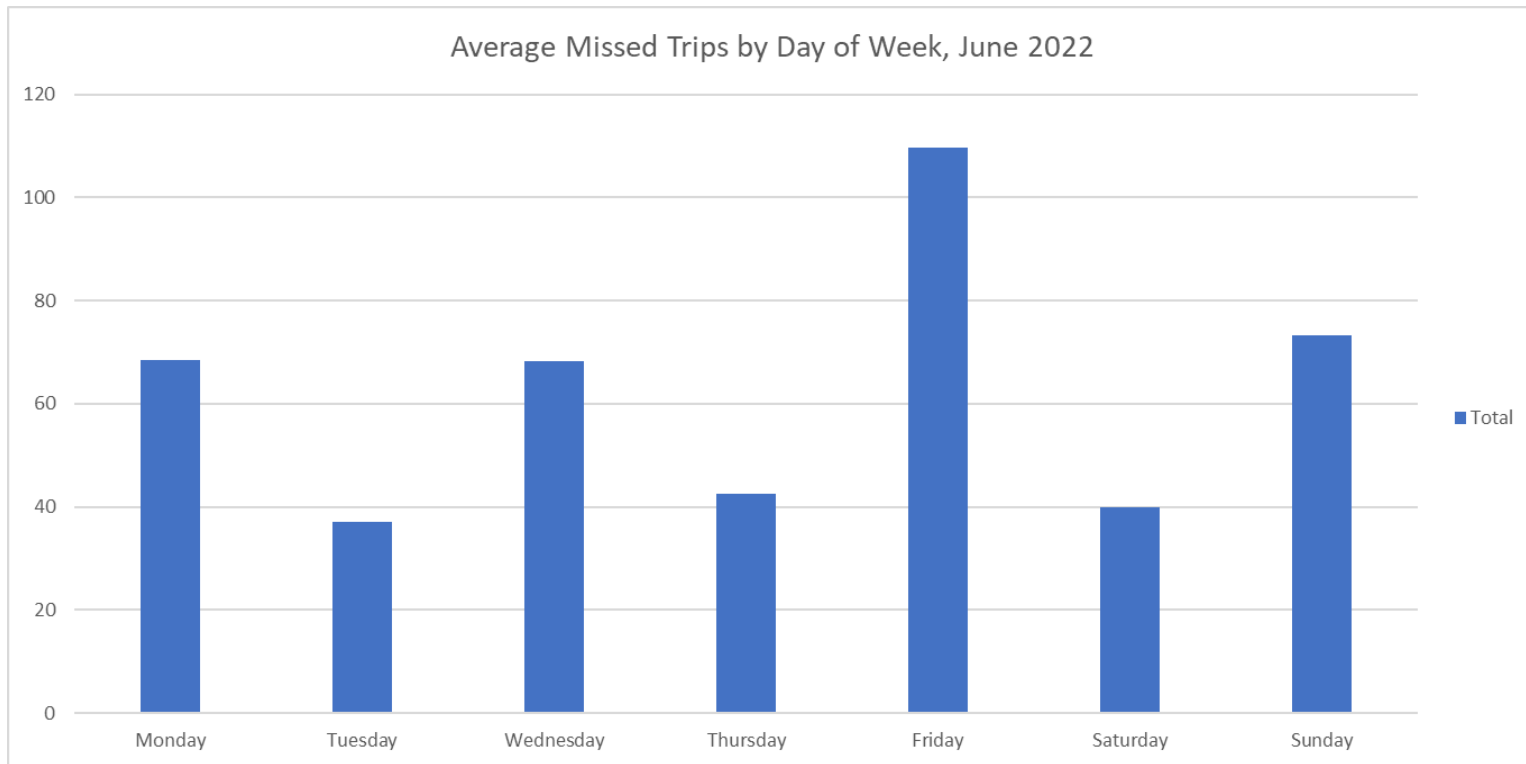
	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,869	65,708	97.0%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1,782	95.0%
MECHANICAL ISSUE	0	0.0%
TRAFFIC INCIDENT	15	0.08%
LATE OPERATIONS	28	1.5%
OTHER	54	2.9%

Local/Express Missed Trips Due to No Operator



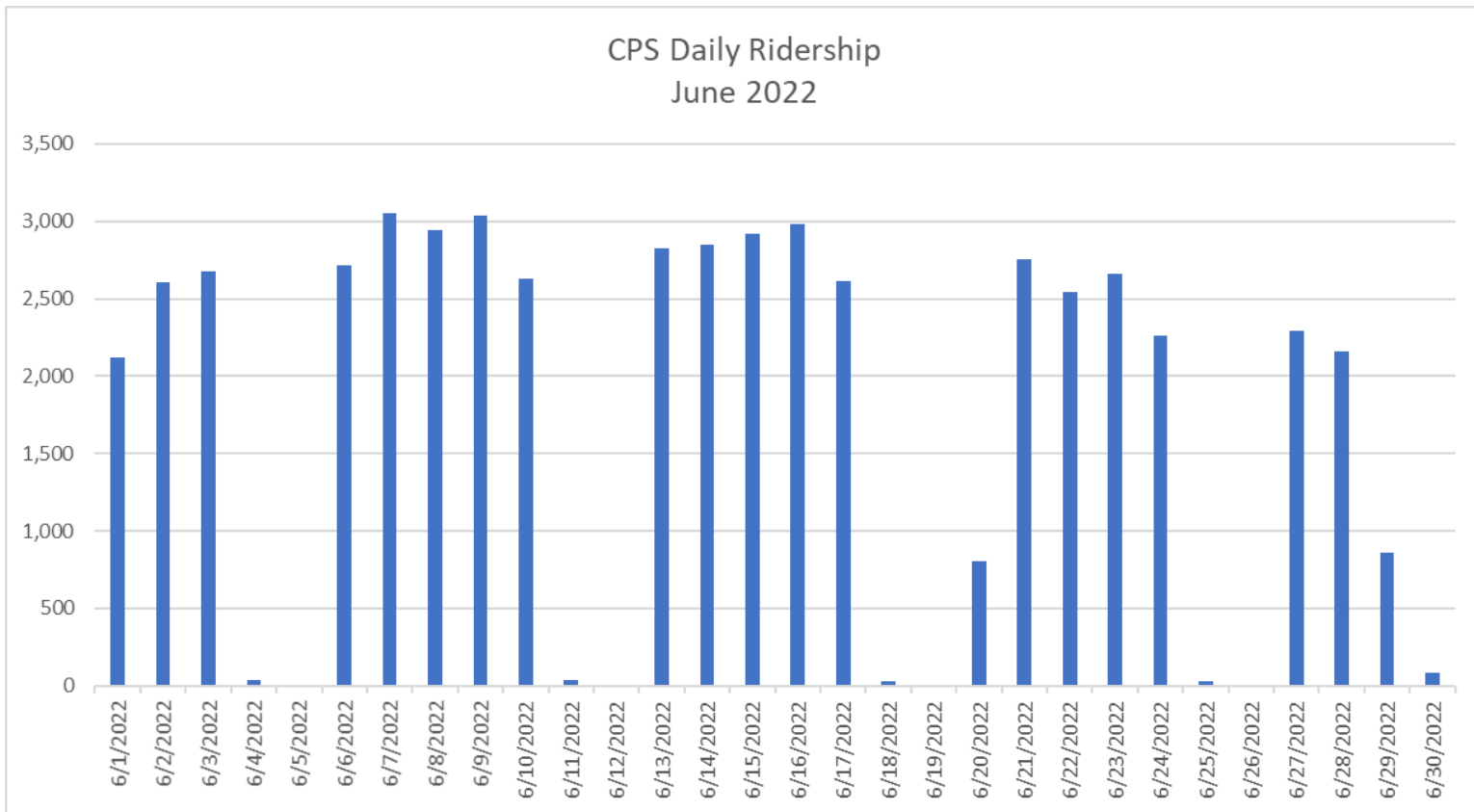
Local/Express Daily Average Missed Trips



METRO

CPS Ridership

CPS Daily Ridership
June 2022

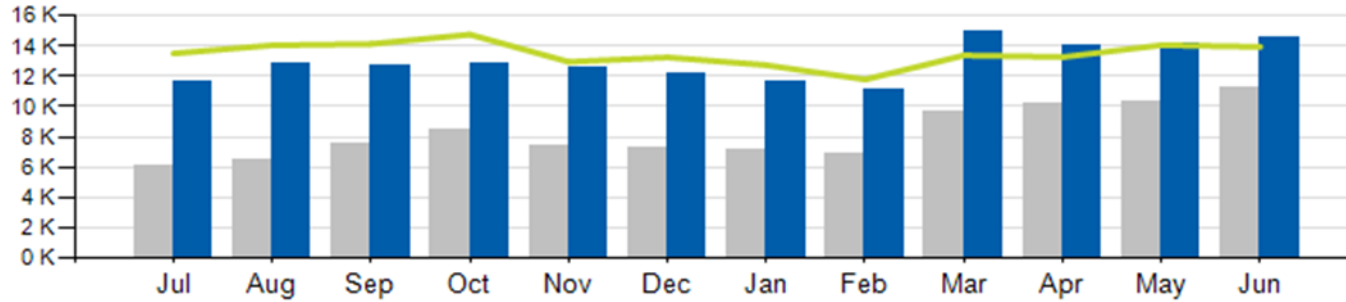




Access Ridership

Access Ridership

Total Ridership

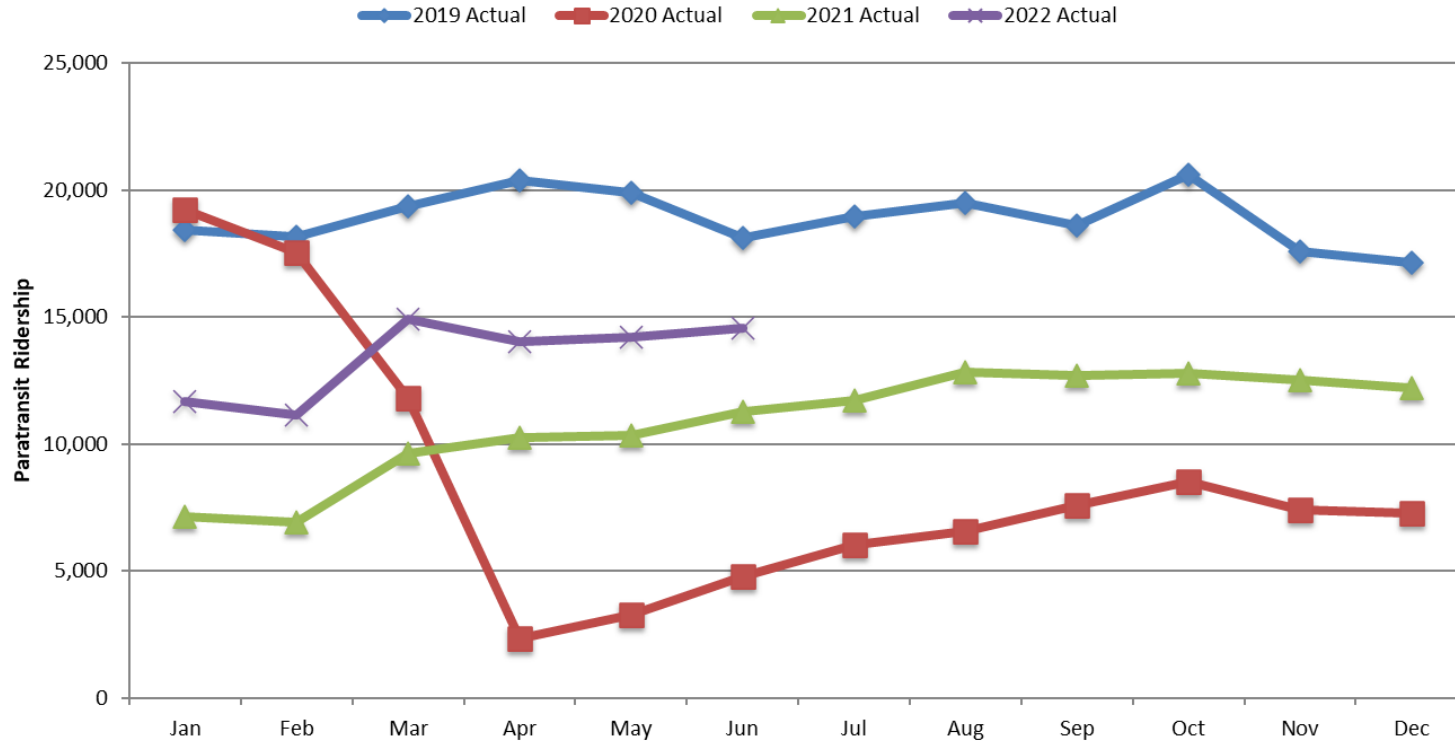


ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
TOTAL	14,560	13,934	4.5%	626	11,284	29.0%	+3,276
WD	13,585				10,670	27.3%	+2,915
SA	498				368	35.3%	+130
SU	477				246	93.9%	+231
YTD	80,609	79,121	1.9%	1,488	55,552	45.1%	+25,057



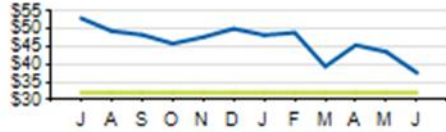
Access Ridership

Monthly Paratransit Ridership 2019 - Present

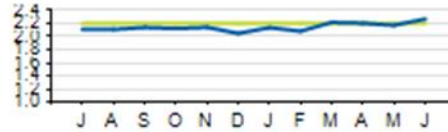


Access KPIs

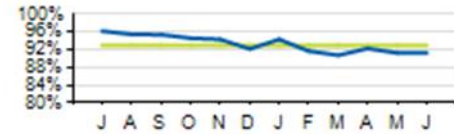
Cost per Passenger



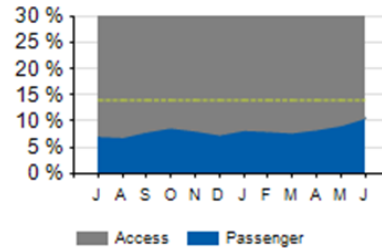
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$37.6	\$32.00	+5.6
ON-TIME PERFORMANCE (OTP)	91.0%	93.0%	-2.0%
PASSENGER PER HOUR	2.2	2.20	0.0%
COST RECOVERY	10.6%	14.0%	-3.4%

Current year

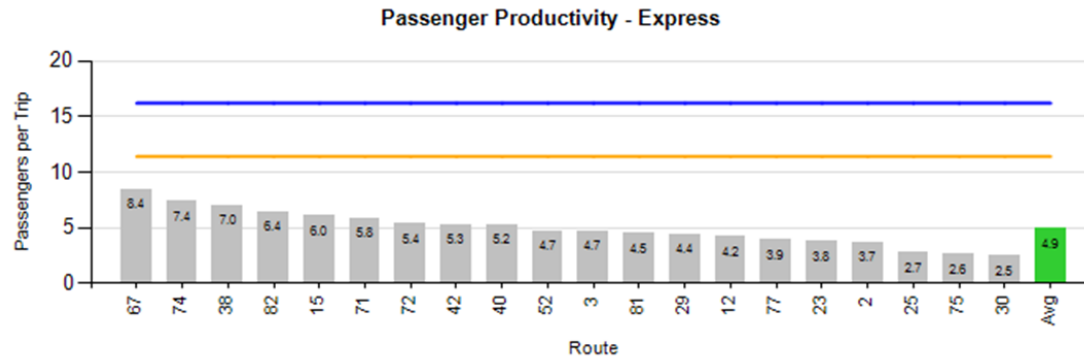
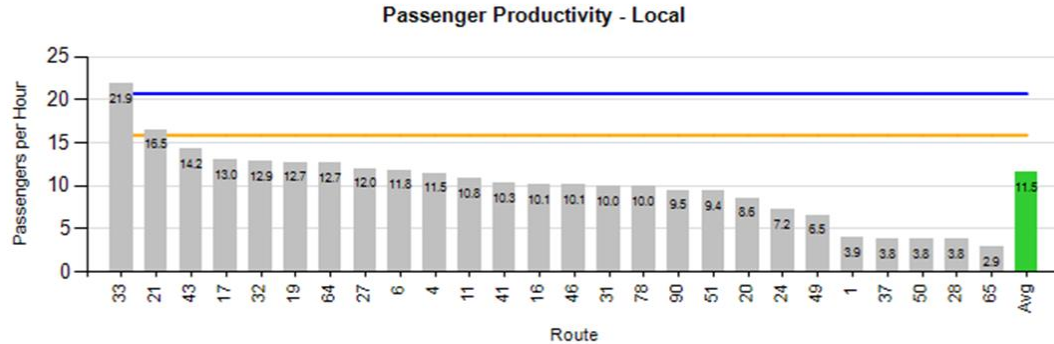
KPI

Monthly Route Performance Measures



METRO

Route Passenger KPIs - June



KPI



Average



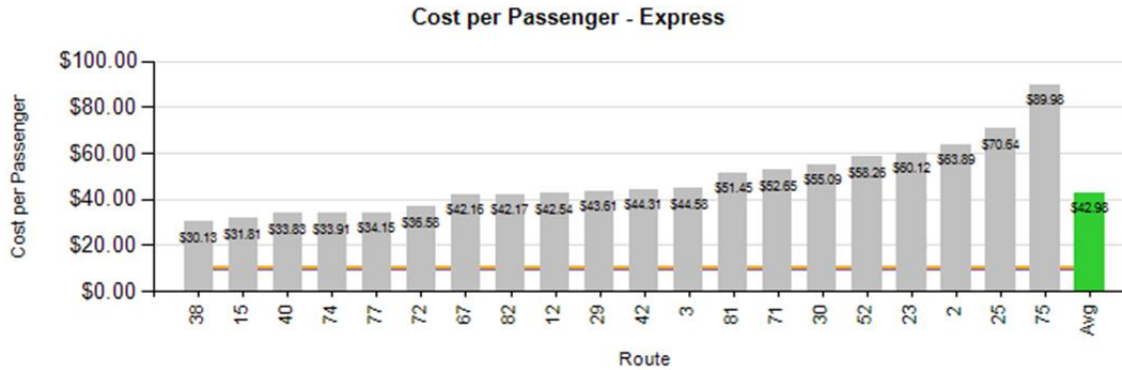
Minimum Standard



Benchmark



Route Cost KPIs - June



KPI

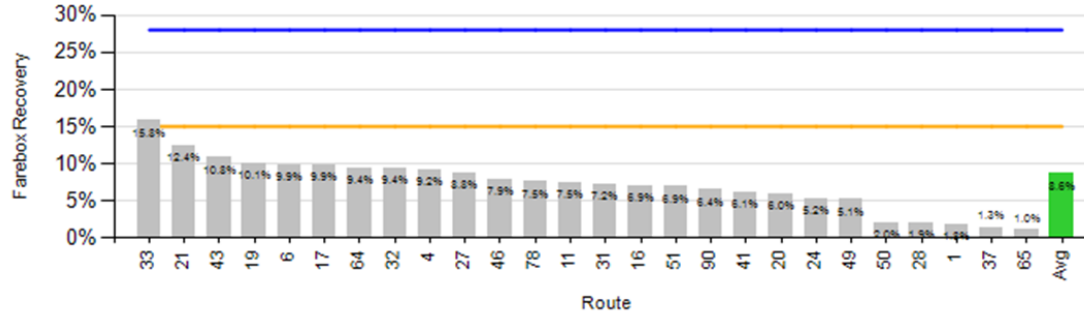
Average

Minimum Standard

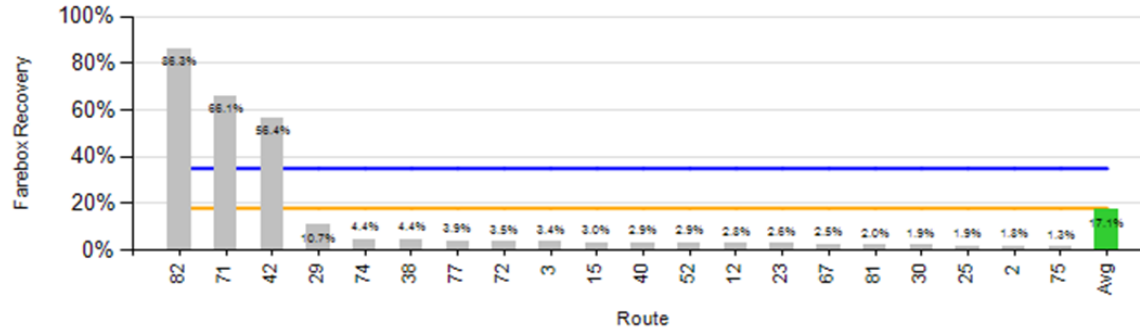
Benchmark

Route Revenue KPIs - June

Farebox Recovery - Local



Farebox Recovery - Express



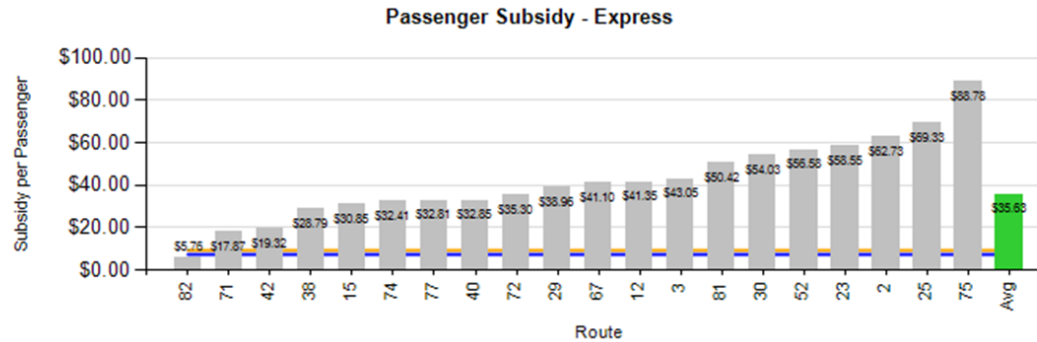
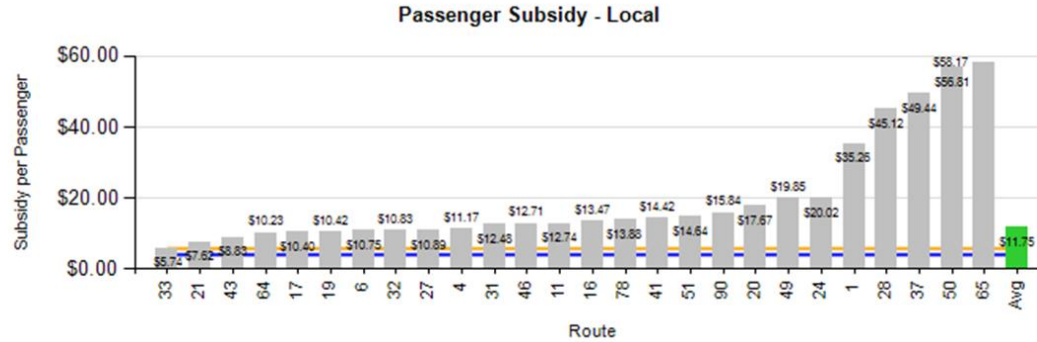
KPI

Average

Minimum Standard

Benchmark

Route Revenue KPIs - June



KPI



Average



Minimum Standard

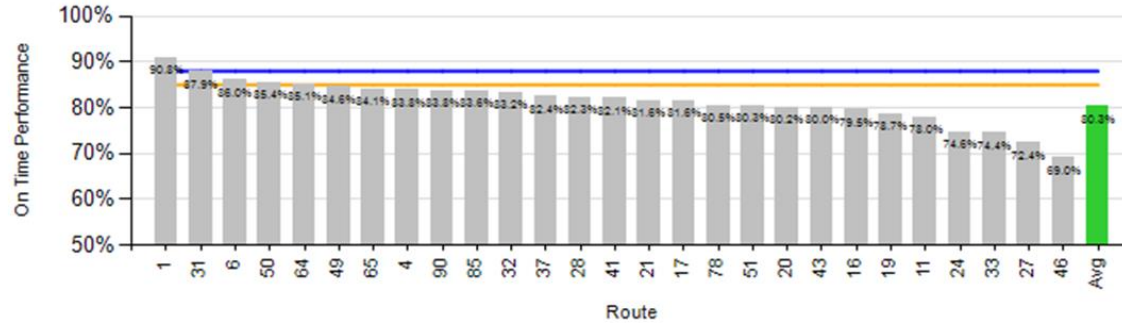


Benchmark

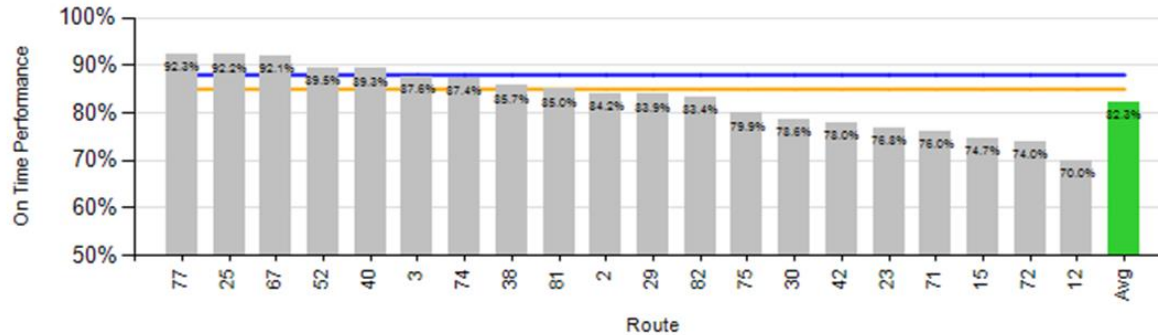


Route Revenue KPIs - June

On-Time Performance - Local



On-Time Performance - Express



KPI

Average

Minimum Standard

Benchmark

Ridership Roundup

Candace Edwards
Community Engagement Specialist



Trade Associations



Commerce Organizations



Hospitality Industry



University Student Outreach

