



January 2023 Ridership Report

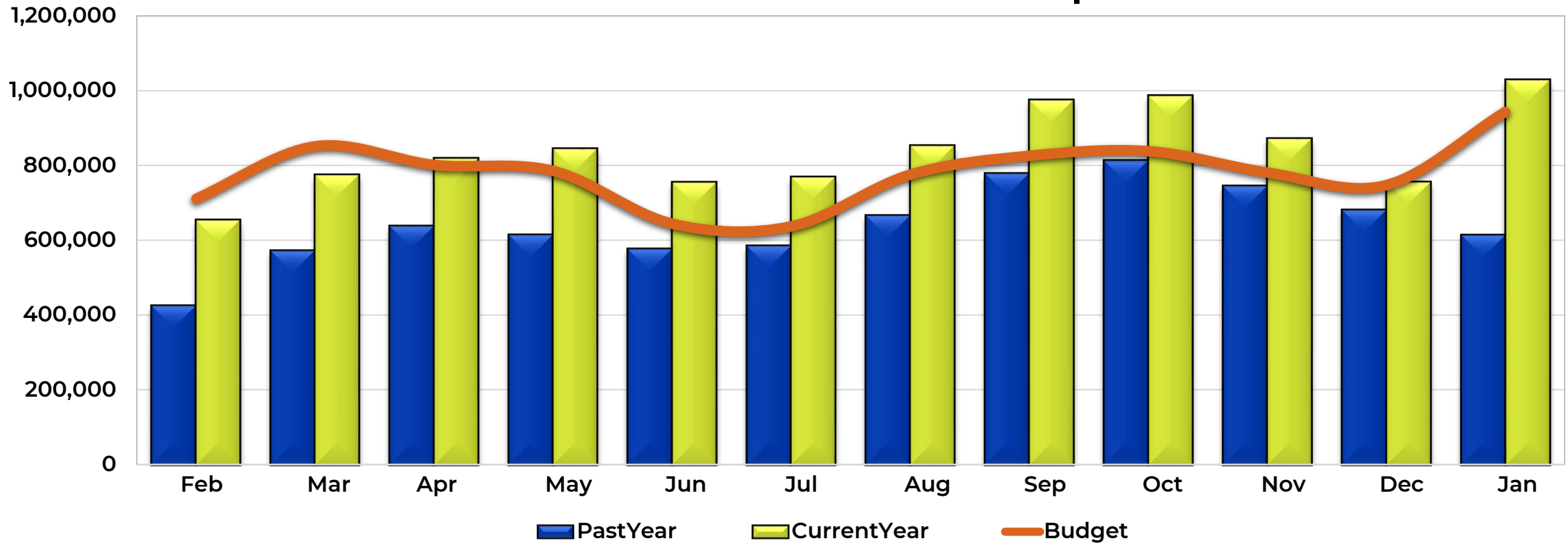
February 21, 2023 | Matt Moorman





Fixed-Route Ridership

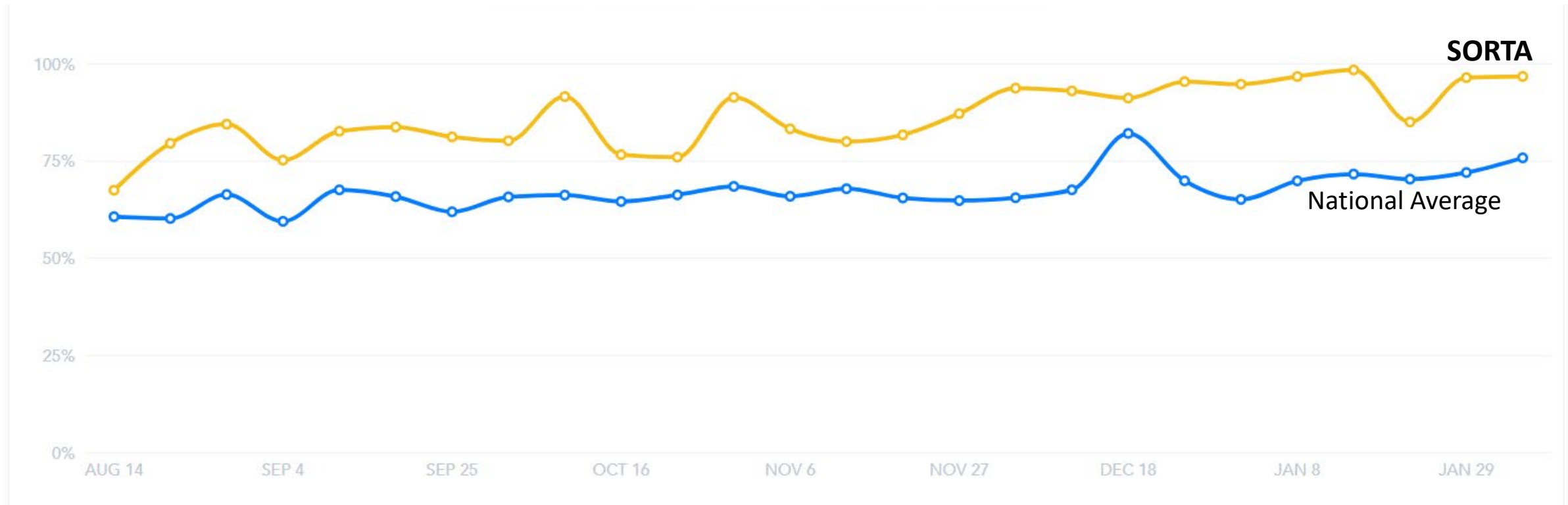
Total Fixed-Route Ridership

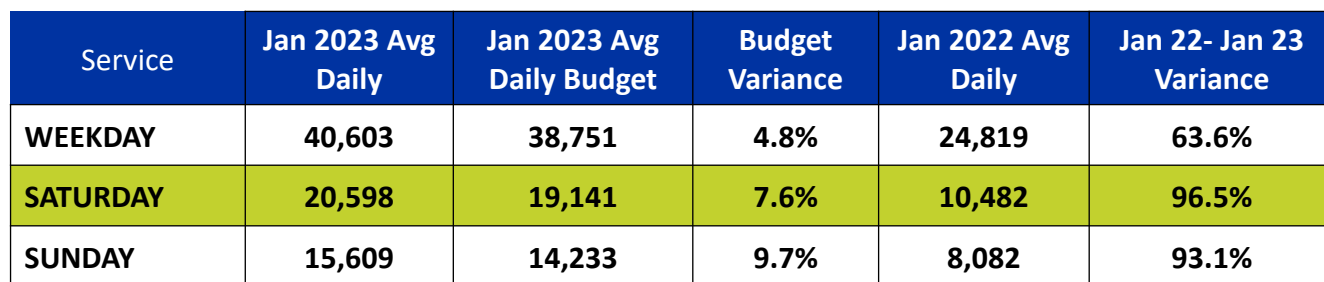


Service	Jan-23				Jan-22		
	Ridership	Budget	Budget Variance	% Budget Variance	Ridership	2022 Variance	% Variance
Local	999,440	943,181	56,259	6.0%	599,228	400,212	66.8%
Express	29,266	26,485	2,781	10.5%	14,801	14,465	97.7%
Totals	1,028,706	969,666	59,040	6.1%	614,029	414,677	67.5%
Total (YTD)	1,028,706	969,666	59,040	6.1%	614,029	414,677	67.5%



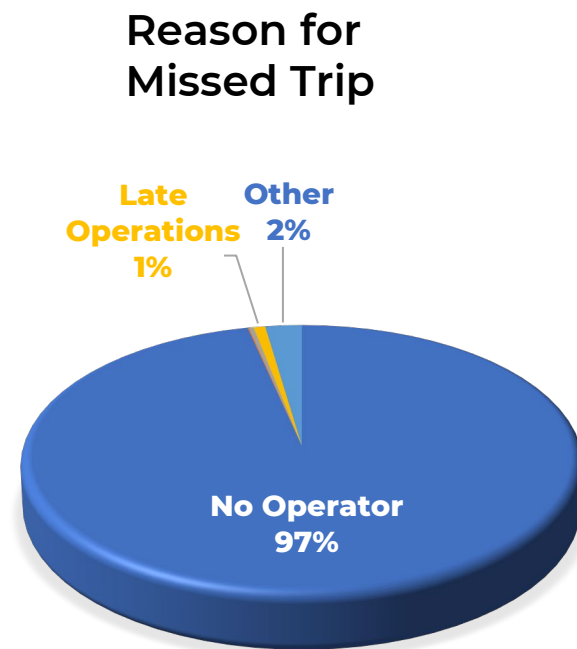
(*from APTA Transit App)





The chart displays the performance of Local OTP and Express OTP over a 12-month period. The Y-axis represents the OTP percentage, ranging from 65.0% to 90.0% in 5.0% increments. The X-axis lists the months from February to January. A horizontal orange line at 85.0% represents the KPI, and a text label indicates the Overall OTP is 80%.

Month	Local OTP (%)	Express OTP (%)	KPI (%)
February	79.2	79.2	85.0
March	81.5	82.8	85.0
April	81.0	81.5	85.0
May	79.5	80.5	85.0
June	80.2	82.2	85.0
July	80.1	82.5	85.0
August	78.0	78.5	85.0
September	76.2	74.2	85.0
October	77.5	75.5	85.0
November	80.5	78.5	85.0
December	78.5	80.2	85.0
January	79.8	80.1	85.0



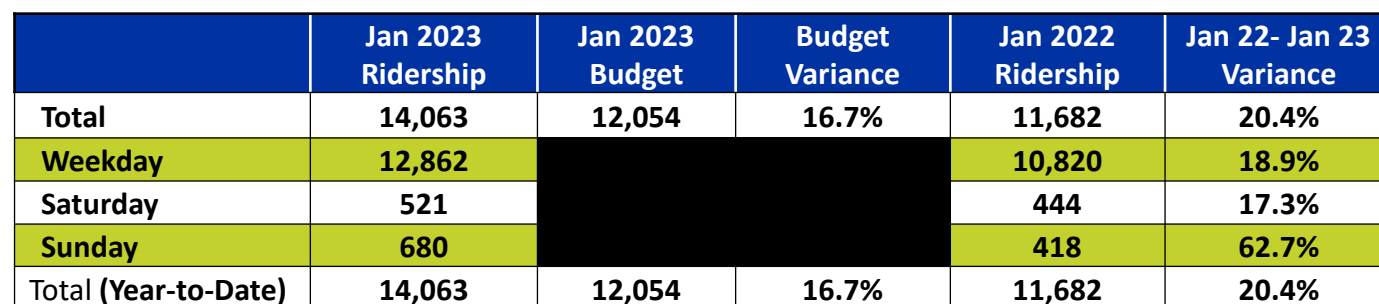
	Actual	Total Trips	Pct. Of Trips Operated
Missed Trips	2,557	62,757	95.9%



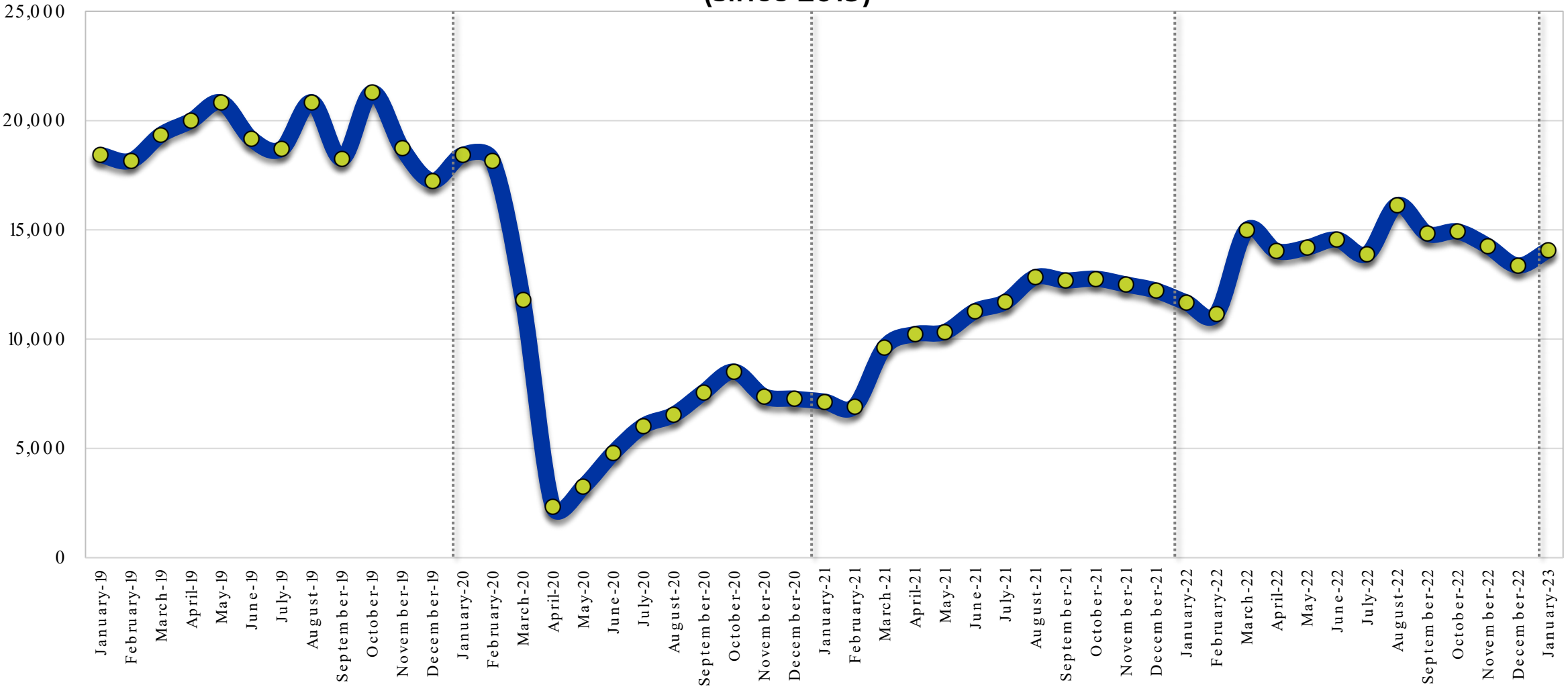


ACCESS Ridership



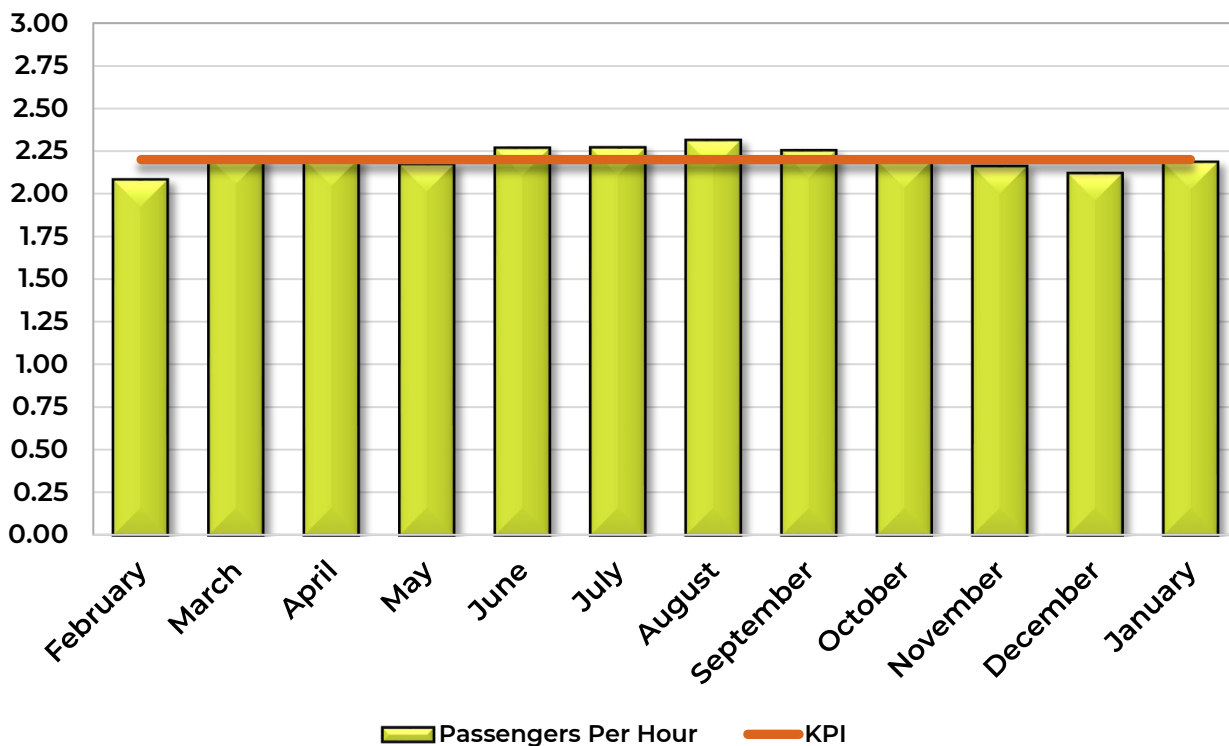


Total Access Ridership by Month (since 2019)

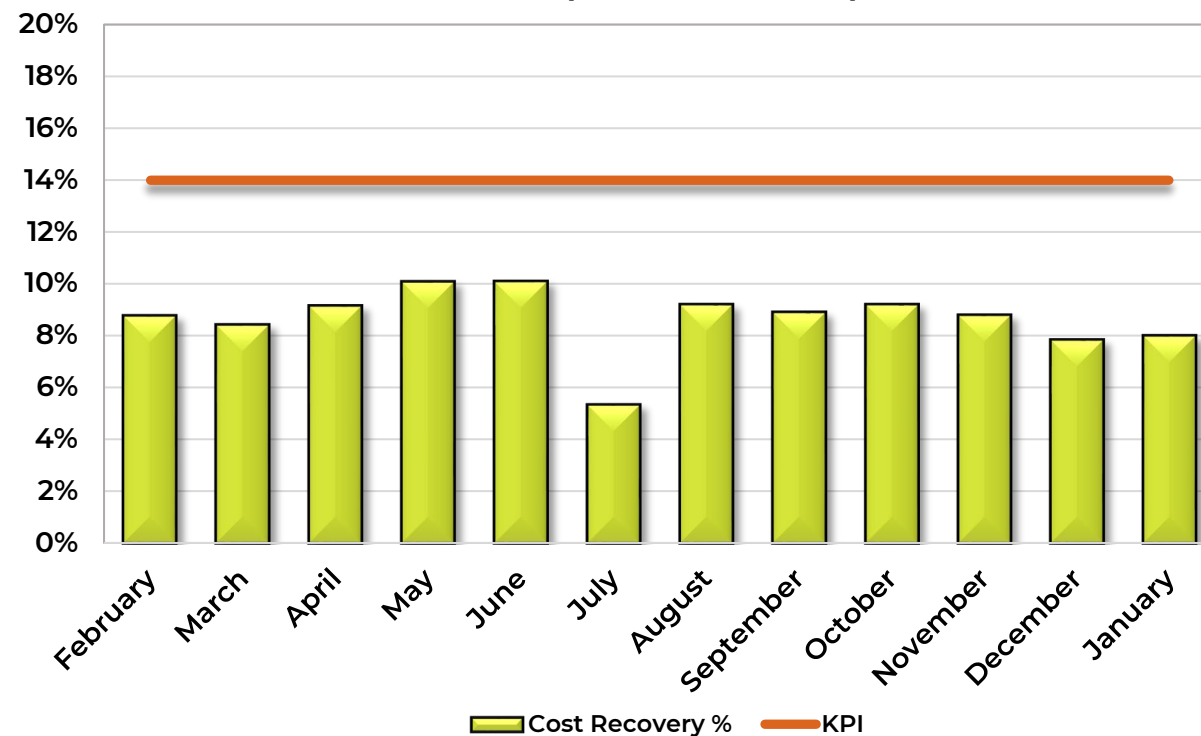




Access Service – Productivity (last 12 months)



Access Service– Cost Recovery %
(last 12 months)



Access Service	Jan 2023 Actual	Jan 2023 KPI	Variance
Cost Per Passenger	\$53.90	\$55.00	-\$1.10
On-Time Performance	91.5%	94.0%	-2.5%
Passengers Per Hour	2.2	2.2	0
Cost Recovery	8.0%	14%	-6.0%

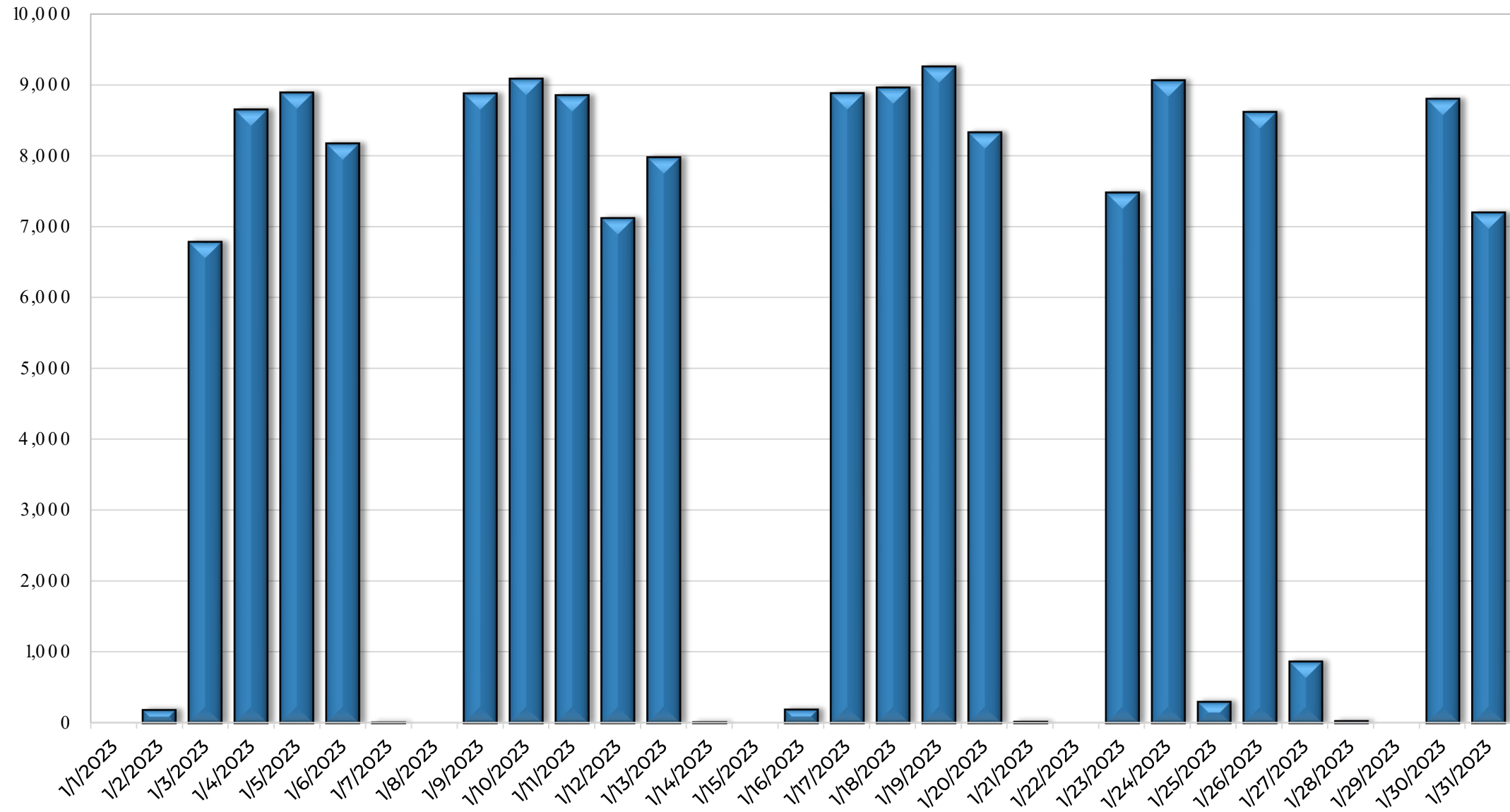


Route Level KPIs

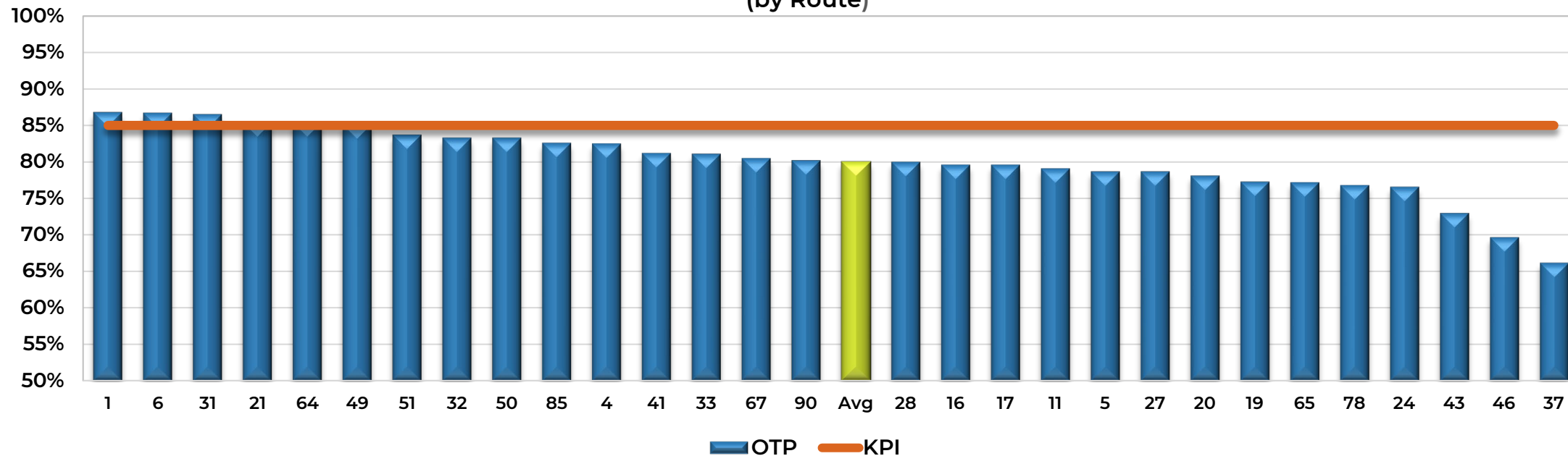
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*METRO

CPS Ridership



On-Time Performance - Local (by Route)



On-Time Performance - Express (by Route)

