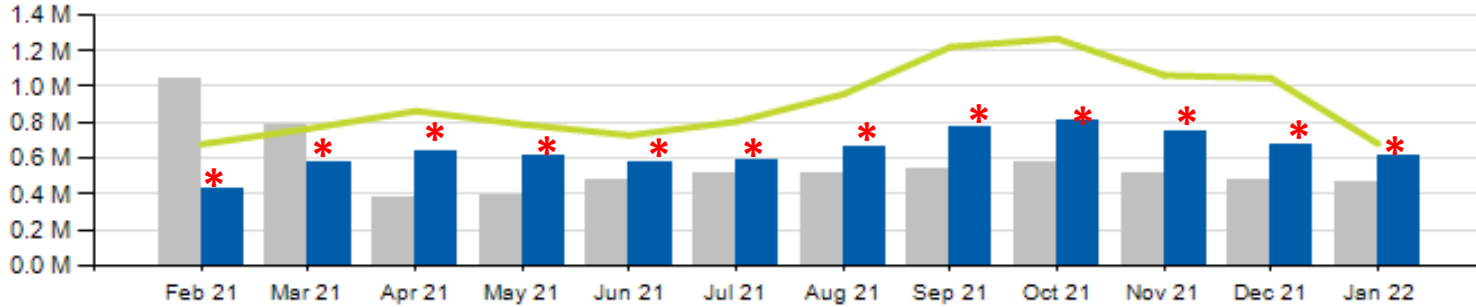




# January 2022 Ridership Report

# Local/Express Ridership

## Total Ridership



|           | ACTUAL  | BUDGET  | VARIANCE<br>(%/#) |         | 2021    | VARIANCE<br>(%/#) |          |
|-----------|---------|---------|-------------------|---------|---------|-------------------|----------|
| TOTAL     | 614,029 | 680,795 | -9.8%             | -66,766 | 464,119 | 32.3%             | +149,910 |
| LOCAL     | 599,228 | 661,004 | -9.3%             | -61,776 | 451,207 | 32.8%             | +148,021 |
| EXPRESS   | 14,801  | 19,791  | -25.2%            | -4,990  | 12,912  | 14.6%             | +1,889   |
| YTD TOTAL | 614,029 | 680,795 | -9.8%             | -66,766 | 464,119 | 32.3%             | +149,910 |

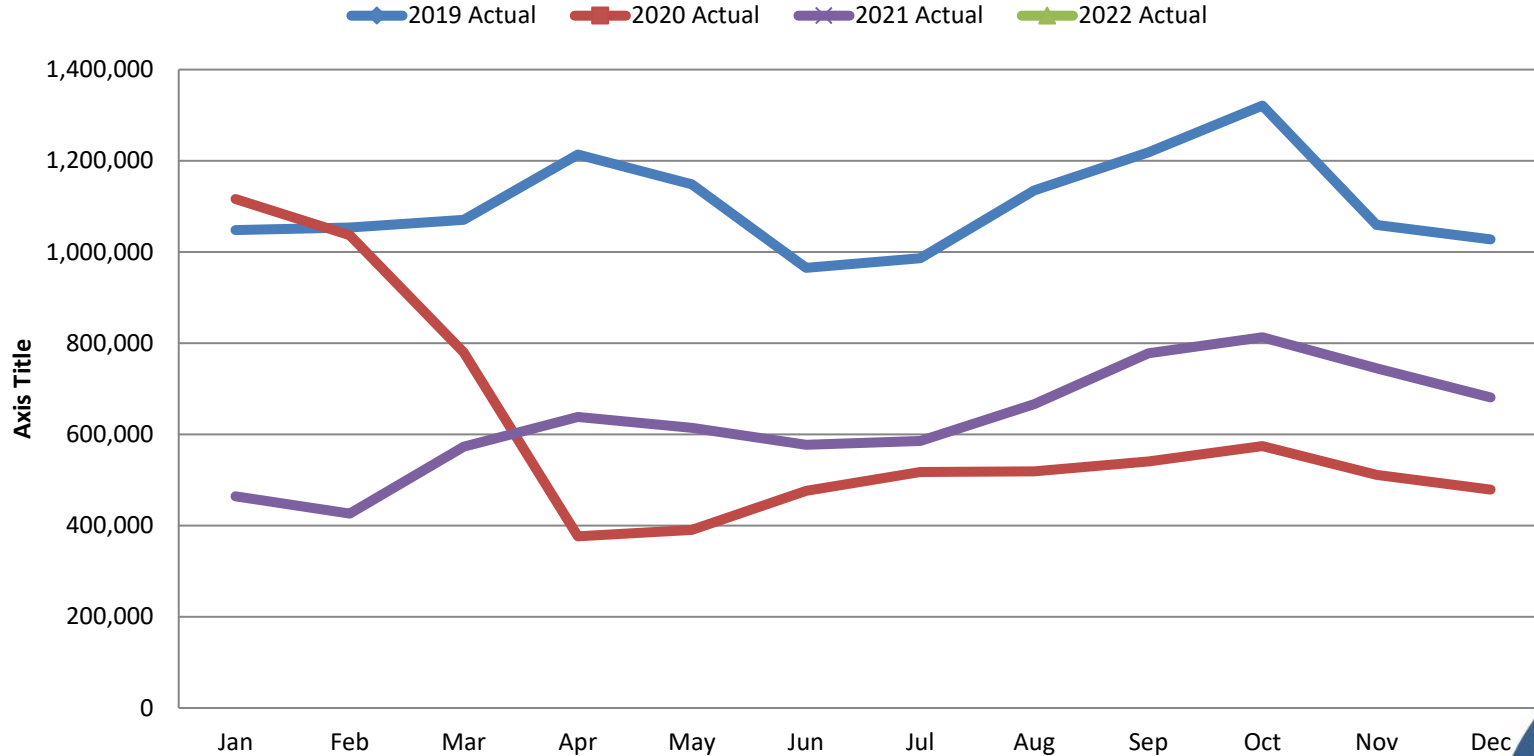
■ Current Year   
 ■ Prior Year   
 — Budget

\*COVID-19 Impact



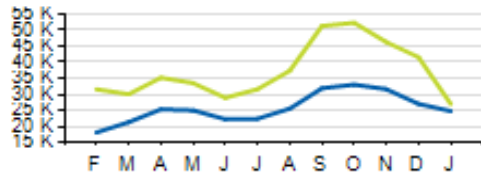
# Local/Express Ridership

## Monthly Fixed Ridership 2019 - Present

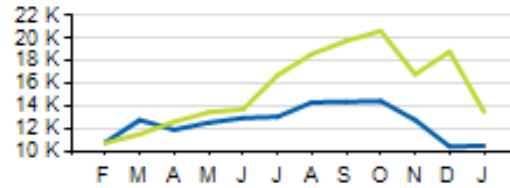


# Local/Express KPIs

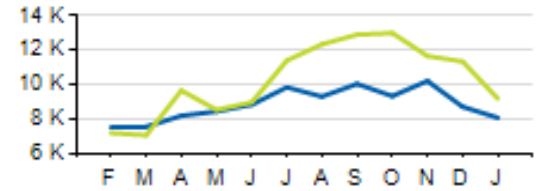
Average Fixed Ridership: Weekday



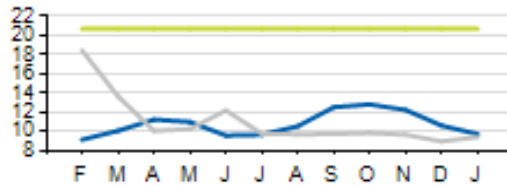
Average Fixed Ridership: Saturday



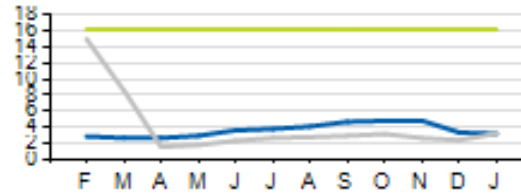
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



|                               | ACTUAL | KPI/BUDGET | VARIANCE |
|-------------------------------|--------|------------|----------|
| PASSENGERS PER HOUR (LOCAL)   | 9.7    | 20.7       | -11.0    |
| PASSENGERS PER TRIP (EXPRESS) | 3.2    | 16.2       | -13.0    |
| AVERAGE RIDERSHIP (WD)        | 24,819 | 27,012     | -2,193   |
| AVERAGE RIDERSHIP (SA)        | 10,482 | 13,507     | -3,025   |
| AVERAGE RIDERSHIP (SU)        | 8,082  | 9,200      | -1,118   |

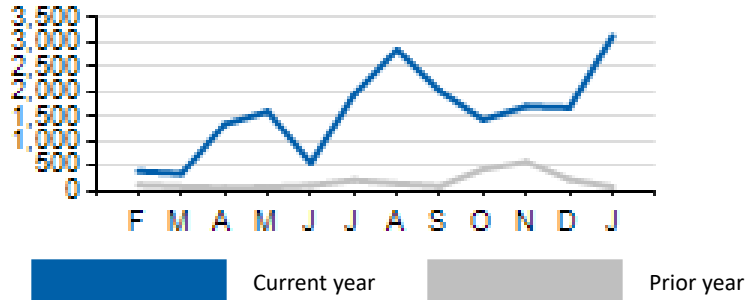
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

## Missed Trips

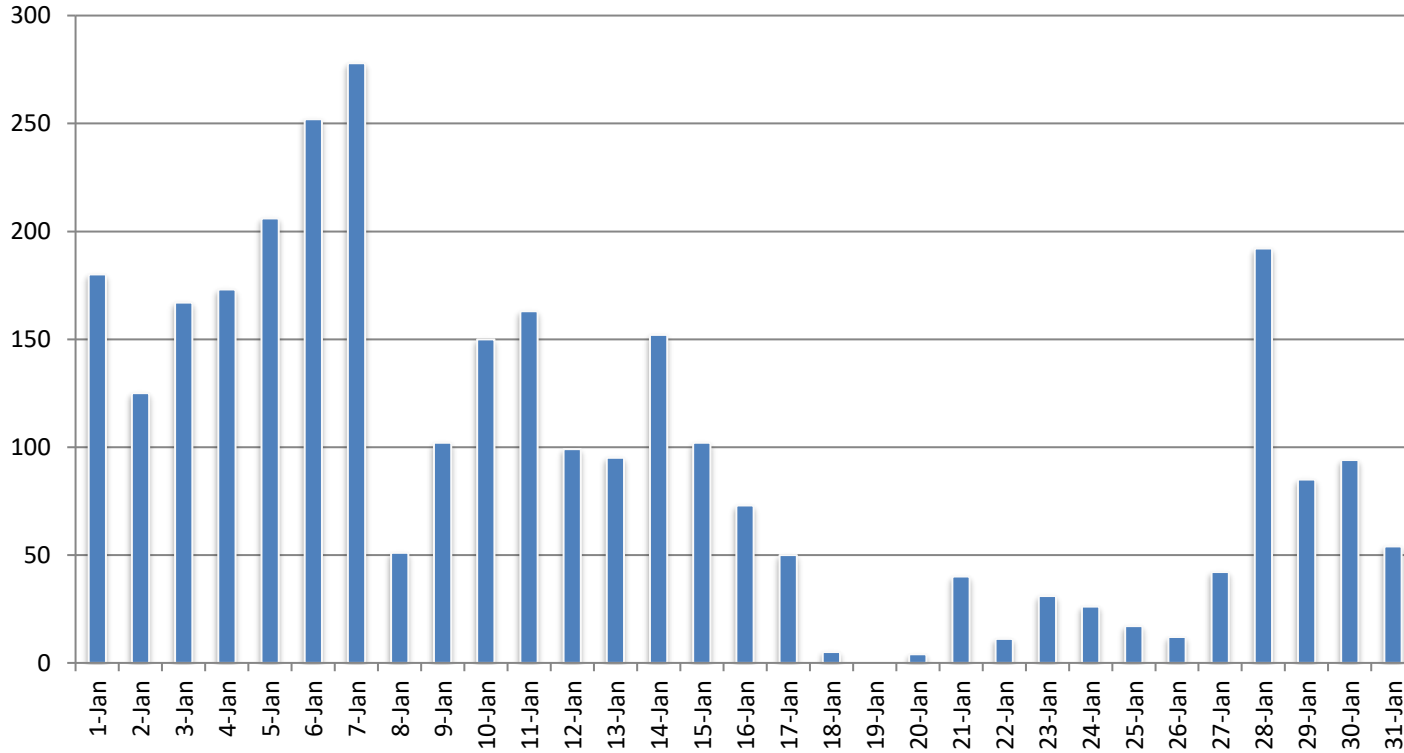


|                            | ACTUAL | TOTAL TRIPS | % OF TRIPS OPERATED |
|----------------------------|--------|-------------|---------------------|
| MISSED TRIPS (ALL SERVICE) | 3,128  | 67,985      | 95.0%               |

| REASON FOR MISSED TRIP | ACTUAL | % of MISSED TRIPS |
|------------------------|--------|-------------------|
| NO OPERATOR AVAILABLE  | 3,032  | 97.0%             |
| MECHANICAL ISSUE       | 0      | 0.0%              |
| TRAFFIC INCIDENT       | 14     | 0.4%              |
| LATE OPERATIONS        | 29     | 0.9%              |
| OTHER                  | 53     | 1.7%              |

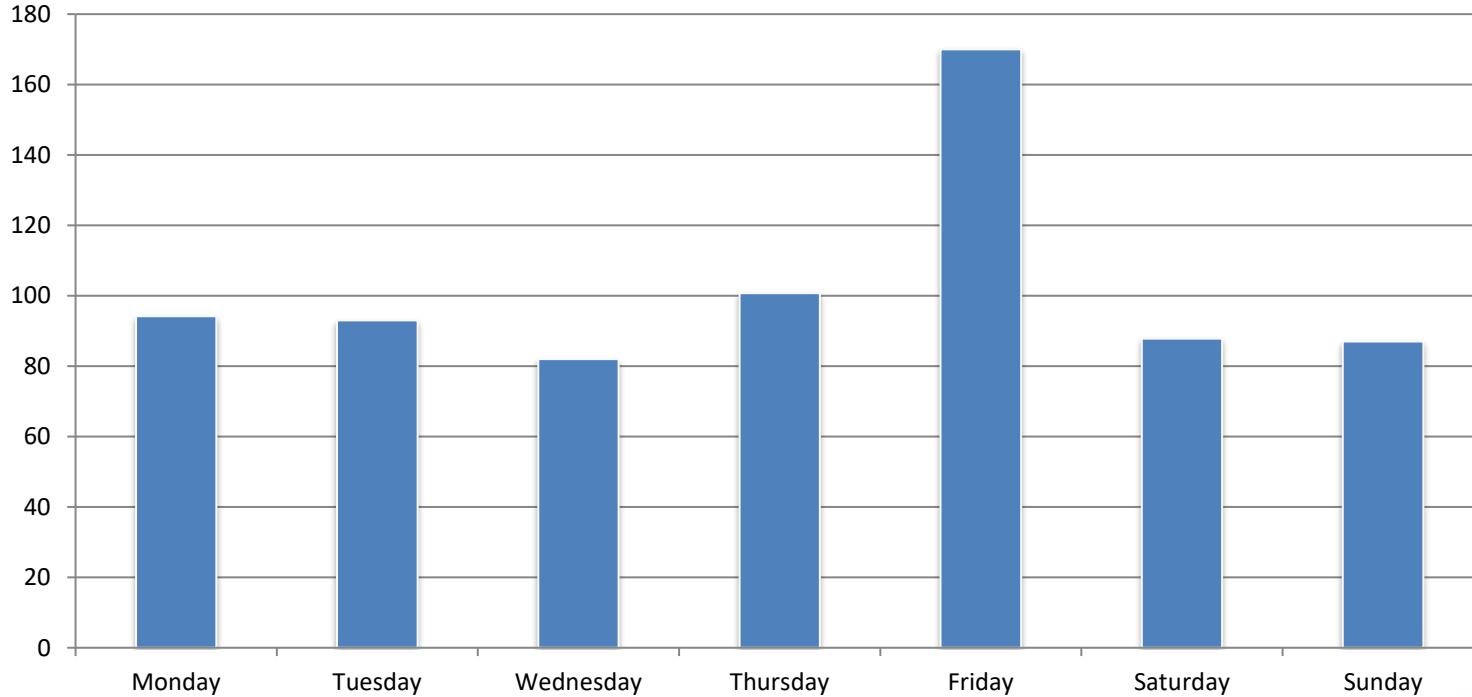
# Local/Express Missed Trips Due to No Operator

## Miss Trips Due to No Operator



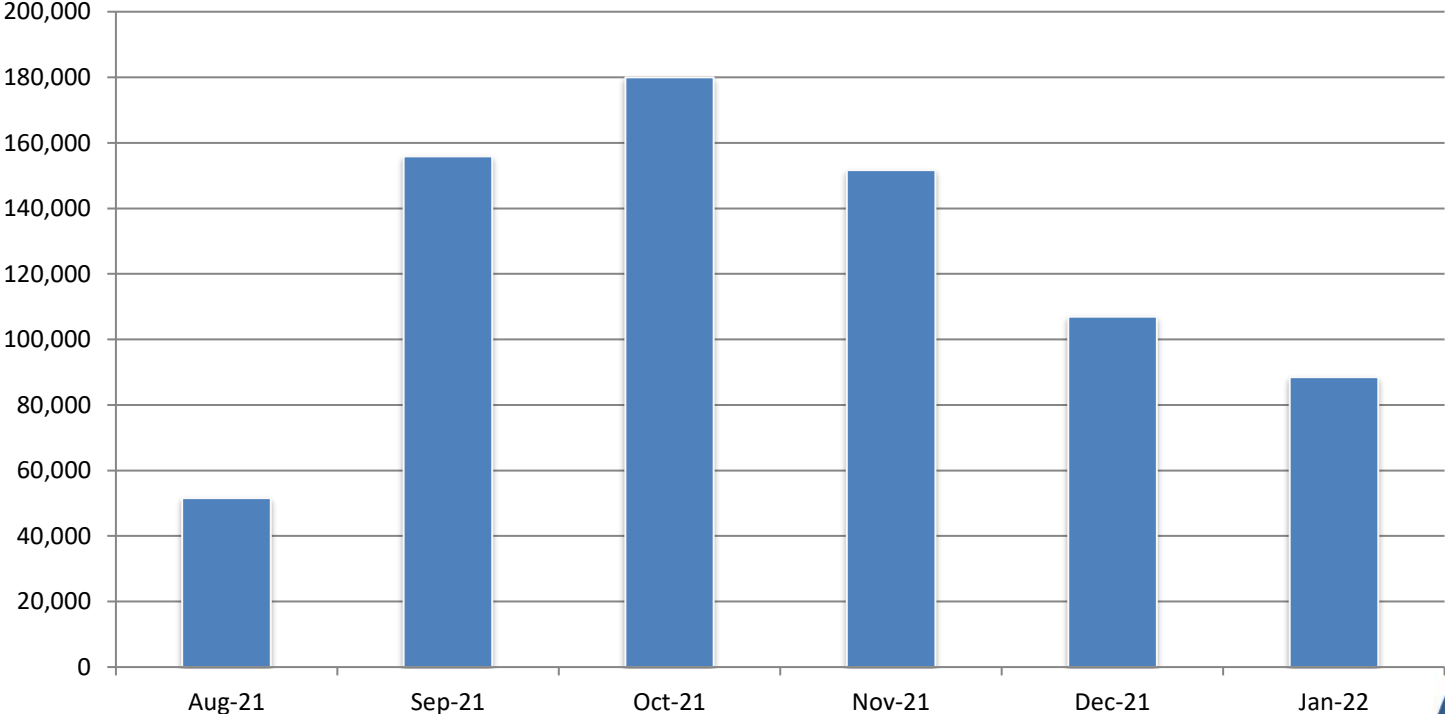
# Local/Express Daily Average Missed Trips

## January 2022 Average Missed Trips by Day of Week



# CPS Ridership

**CPS Ridership by Month  
Aug 19, 2021 - Jan 31, 2022**



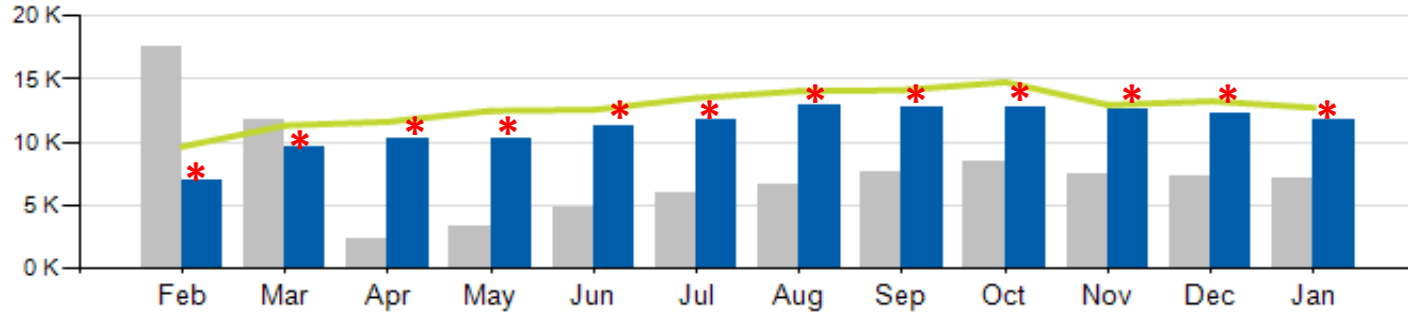




# Access Ridership

# Access Ridership

## Total Ridership



| ACCESS PARATRANSIT | ACTUAL | BUDGET | VARIANCE (%/#) |        | 2021  | VARIANCE (%/#) |        |
|--------------------|--------|--------|----------------|--------|-------|----------------|--------|
| TOTAL              | 11,682 | 12,726 | -8.2%          | -1,044 | 7,146 | 63.5%          | +4,536 |
| WD                 | 10,820 |        |                |        | 6,379 | 69.6%          | +4,441 |
| SA                 | 444    |        |                |        | 323   | 37.5%          | +121   |
| SU                 | 418    |        |                |        | 444   | -5.9%          | -26    |
| YTD                | 11,682 | 12,726 | -8.2%          | -1,044 | 7,146 | 63.5%          | +4,536 |



\*COVID-19 Impact

# Access Ridership

## Monthly Paratransit Ridership 2019 - Present

