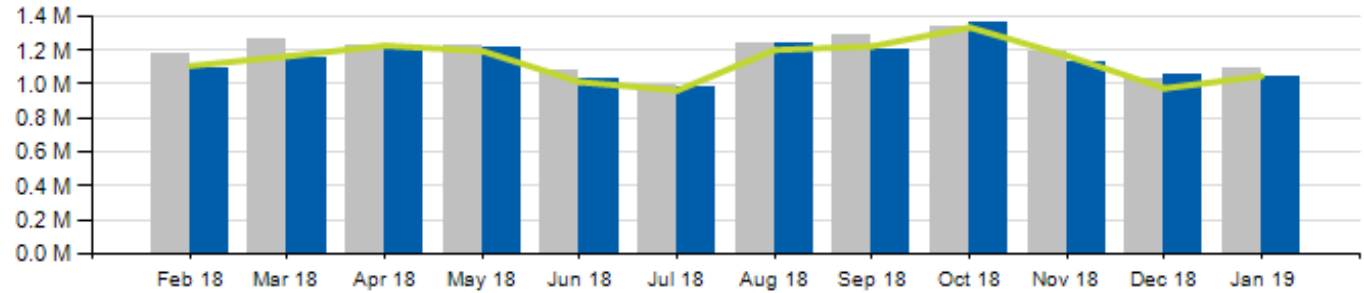


# January 2019 Ridership Report

# Local/Express Ridership

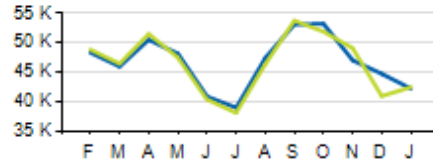
Total Ridership



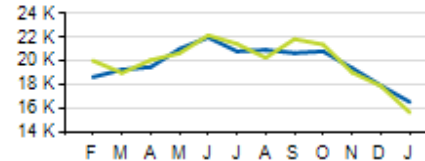
	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	1,048,156	1,047,543	0.1%	613	1,094,429	-4.2%	-46,273
LOCAL	975,560	973,073	0.3%	2,487	1,016,137	-4.0%	-40,577
EXPRESS	72,596	74,470	-2.5%	-1,874	78,292	-7.3%	-5,696
YTD TOTAL	1,048,156	1,047,543	0.1%	613	1,094,429	-4.2%	-46,273

# Local/Express KPIs

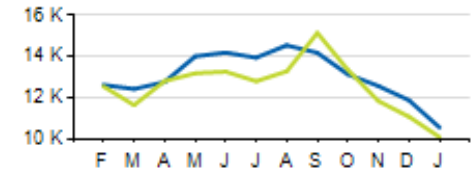
Average Fixed Ridership: Weekday



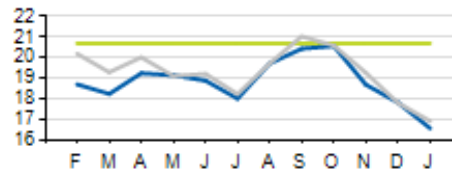
Average Fixed Ridership: Saturday



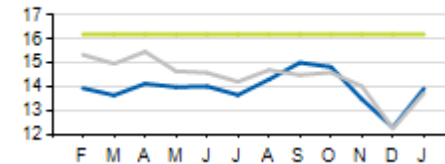
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	16.7	20.7	-4.0
PASSENGERS PER TRIP (EXPRESS)	13.9	16.2	-2.3
AVERAGE RIDERSHIP (WD)	42,235	42,474	-239
AVERAGE RIDERSHIP (SA)	16,546	15,670	876
AVERAGE RIDERSHIP (SU)	10,559	10,087	472



Current year



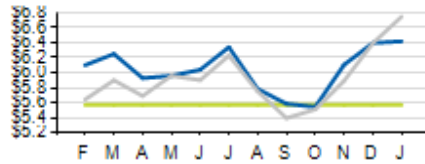
Prior year



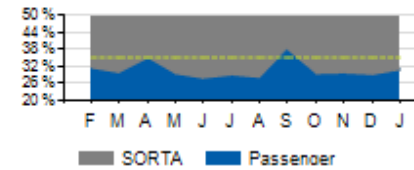
KPI/Budget

# Local/Express KPIs

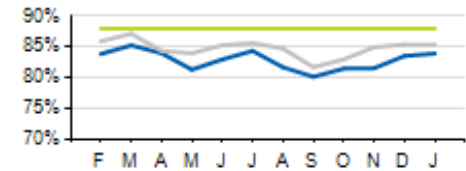
Cost per Passenger: Local



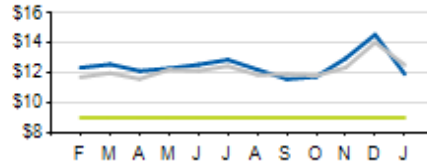
Service Cost Sharing: Express



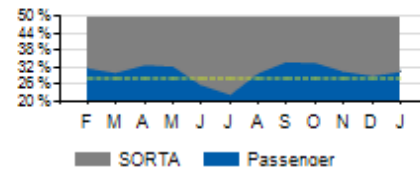
On-Time Performance: Local



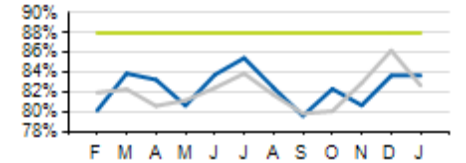
Cost per Passenger: Express



Service Cost Sharing: Local



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$6.41	\$5.57	+\$0.84
COST PER PASSENGER (EXPRESS)	\$11.92	\$9.00	+2.92
COST RECOVERY (LOCAL)	30.6%	28.0%	+2.6%
COST RECOVERY (EXPRESS)	30.9%	35.0%	-4.1%
ON TIME PERFORMANCE (LOCAL)	83.9%	88.0%	-4.1%
ON TIME PERFORMANCE (EXPRESS)	83.7%	88.0%	-4.3%

Current year

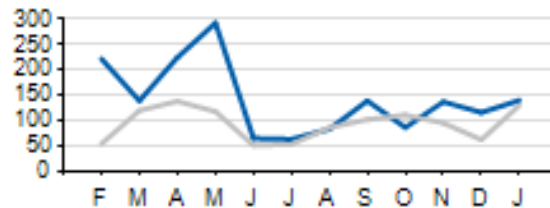
Prior year

KPI



# Local/Express Missed Trips

Missed Trips



Current year



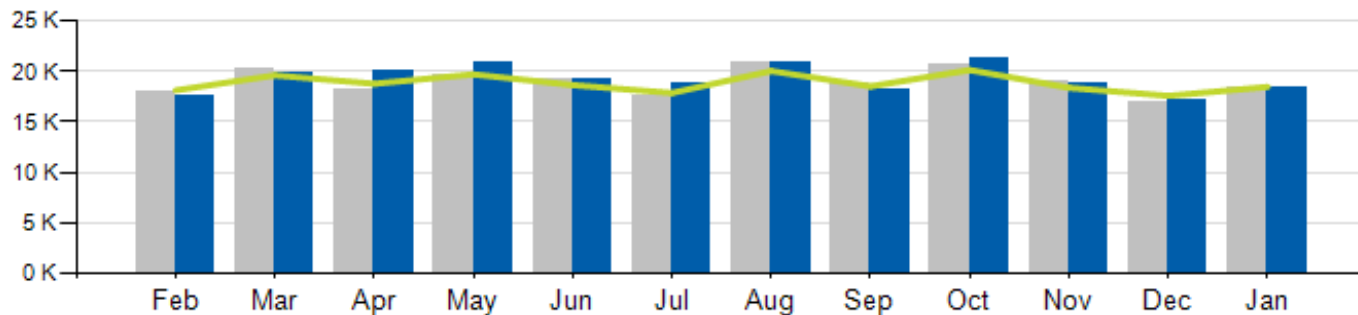
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSSED TRIPS (ALL SERVICE)	140	64,875	99.8%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	38	27%
MECHANICAL ISSUE	34	24.3%
TRAFFIC INCIDENT	28	20%
LATE OPERATIONS	25	17.9%
OTHER	15	10.7%

# Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	18,433	18,466	-0.2%	-33	18,479	-0.2%	-46
WD	17,047				17,323	-1.6%	-276
SA	653				668	-2.2%	-15
SU	733				488	50.2%	245
YTD	18,433	18,466	-0.2%	-33	18,479	-0.2%	-46



Current Year

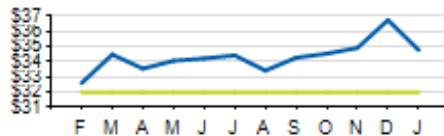


Prior Year

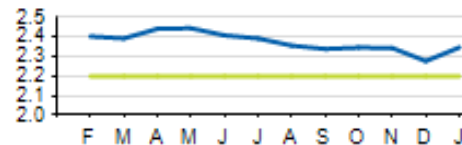
— Budget

# Access KPIs

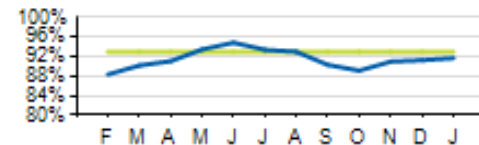
Cost per Passenger



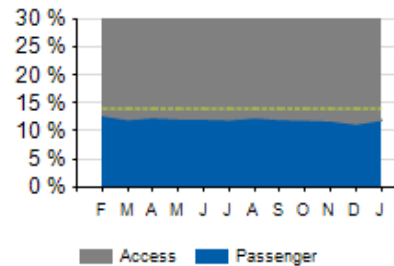
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$34.79	\$32.00	+\$2.79
ON-TIME PERFORMANCE (OTP)	92.0%	93.0%	-1.0%
PASSENGERS PER HOUR	2.35	2.20	+0.15
COST RECOVERY	11.1%	14.0%	-2.9%

Current year KPI



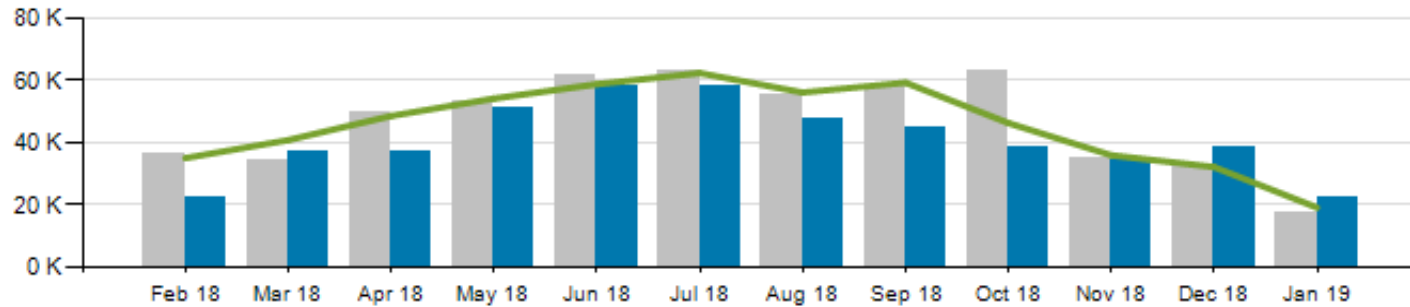
# Cincinnati Bell Connector





# CB Connector Ridership

Total Ridership

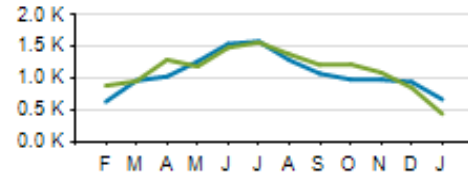


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2018	VARIANCE (%/#)	
TOTAL	22,362	19,190	16.5%	3,172	17,220	29.9%	5,142
FYTD TOTAL	284,987	311,551	-8.5%	-26,564	324,302	-12.1%	-39,315

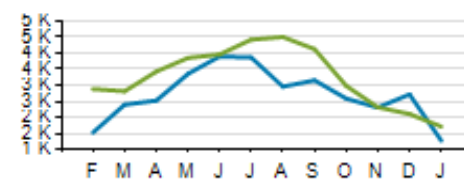
■ Current Year
 ■ Prior Year
 — Budget

# CB Connector KPIs

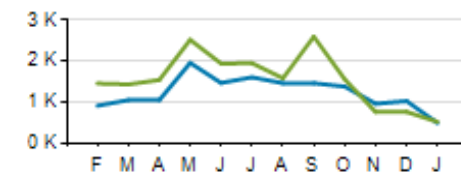
Average Ridership: Weekday



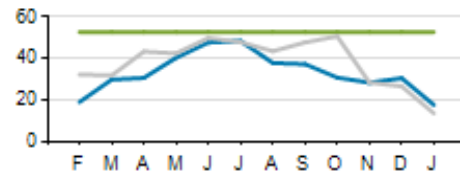
Average Ridership: Saturday



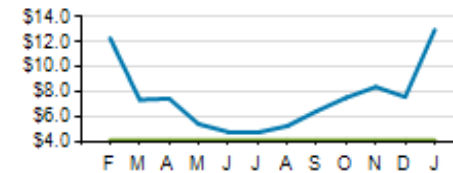
Average Ridership: Sunday



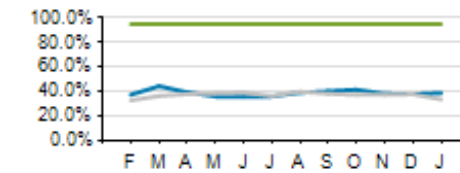
Passengers per Hour



Cost per Passenger



On-Time Performance

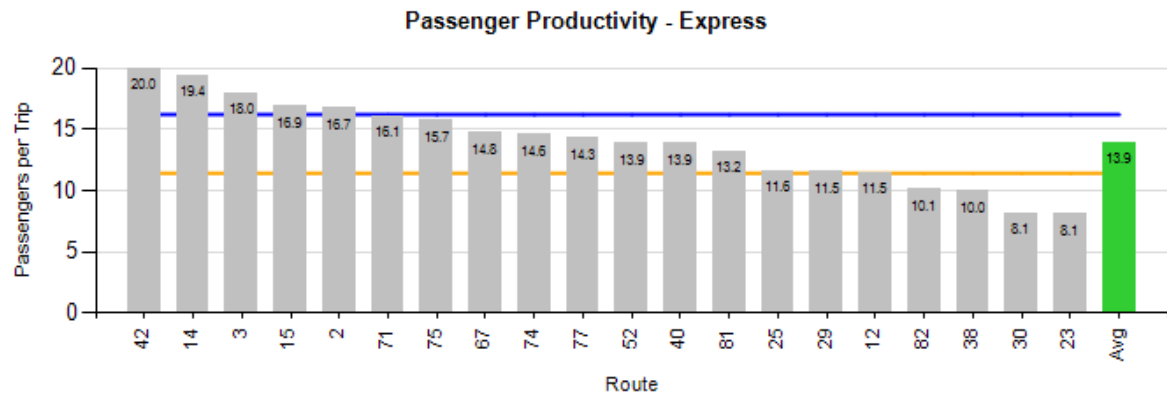
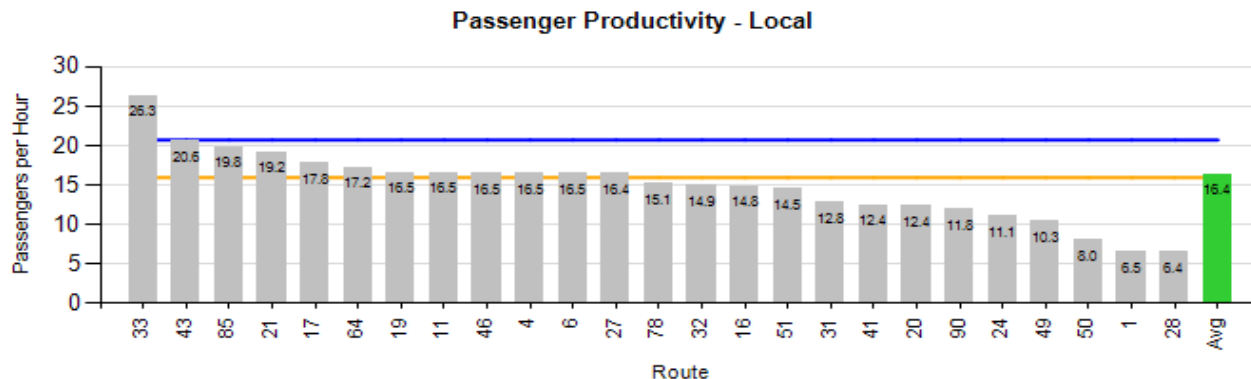


	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$13.0	\$4.10	\$8.9
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:28/15:39	12:00/15:00	+1:28/+0:39
PASSENGERS PER HOUR	17.7	52.8	-35.1
COST RECOVERY	4.0%	14.3%	-10.3%

# Monthly Route Performance Measures



# Route Passenger KPIs - December



KPI

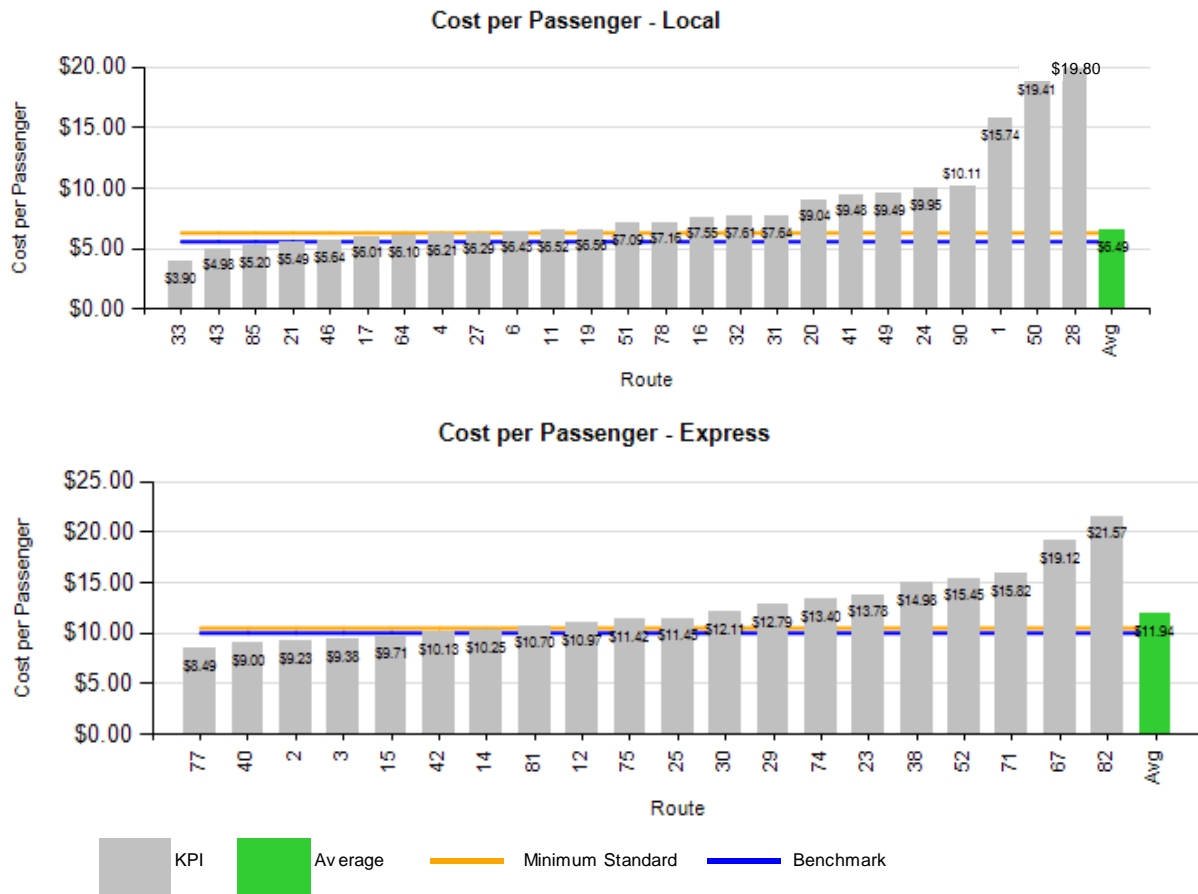


Average

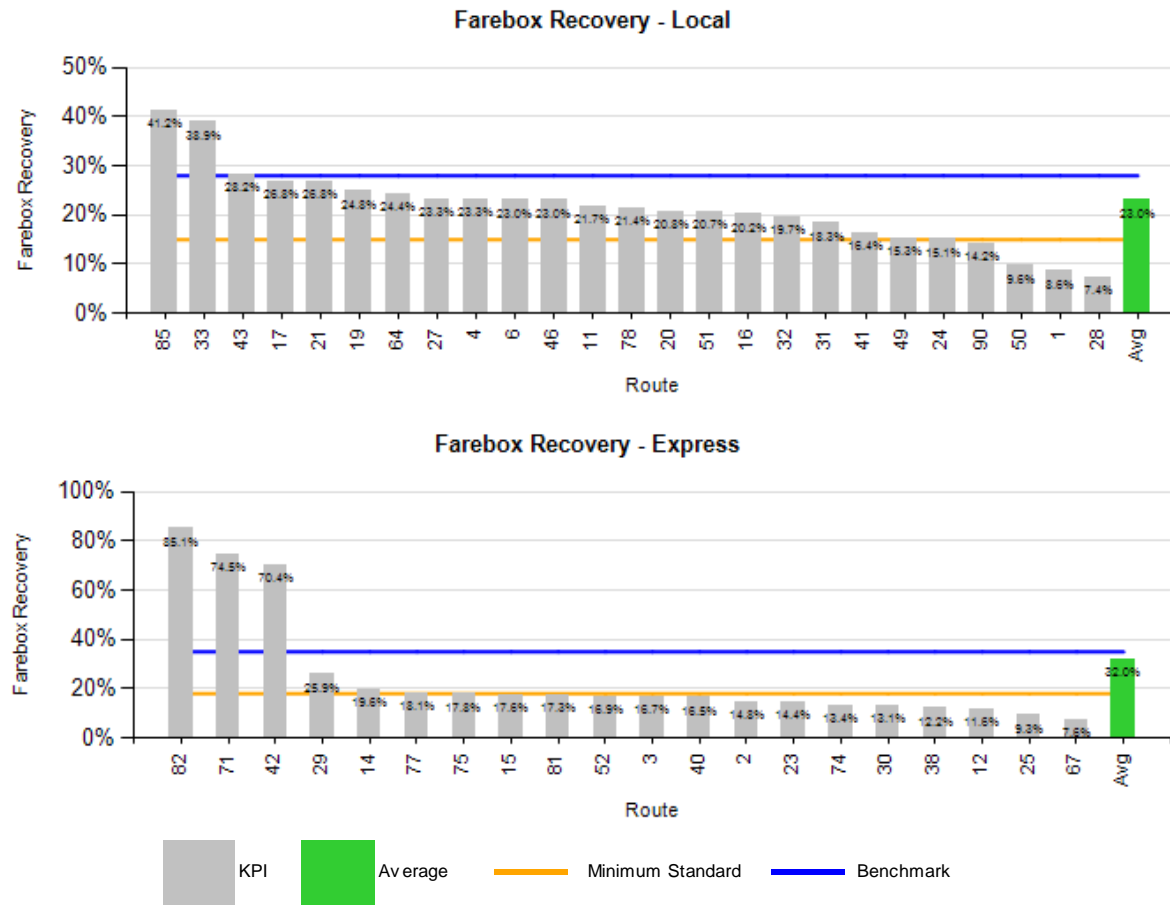
Minimum Standard

Benchmark

# Route Cost KPIs - December



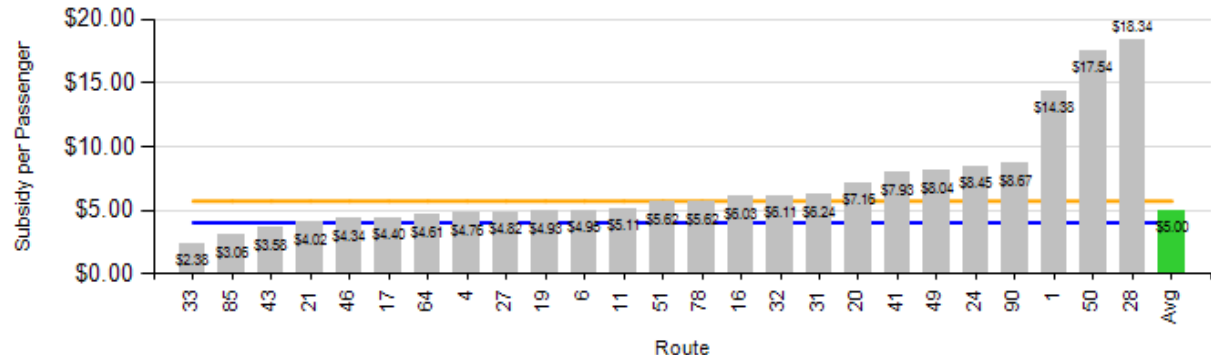
# Route Revenue KPIs - December



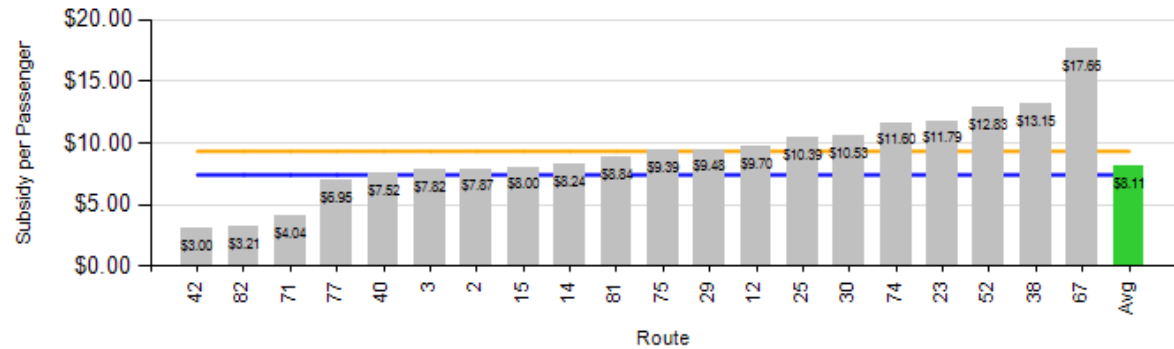


# Route Revenue KPIs - December

## Passenger Subsidy - Local

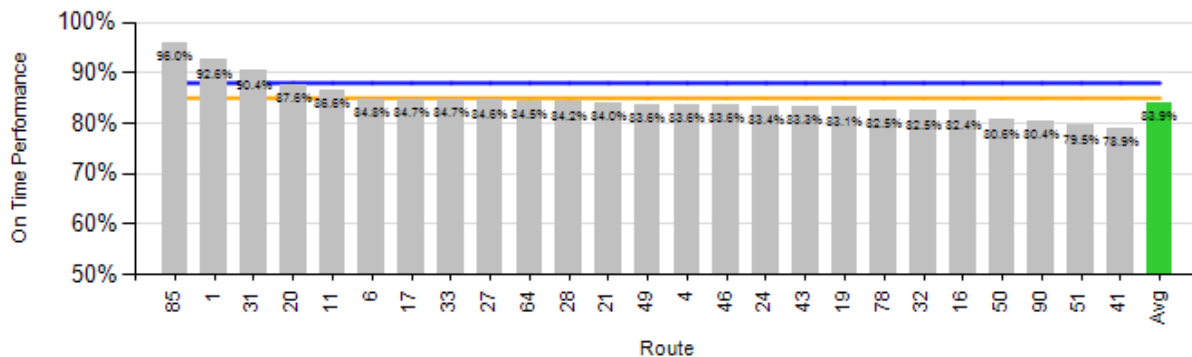


## Passenger Subsidy - Express



# Route OTP KPI - December

## On-Time Performance - Local



## On-Time Performance - Express

