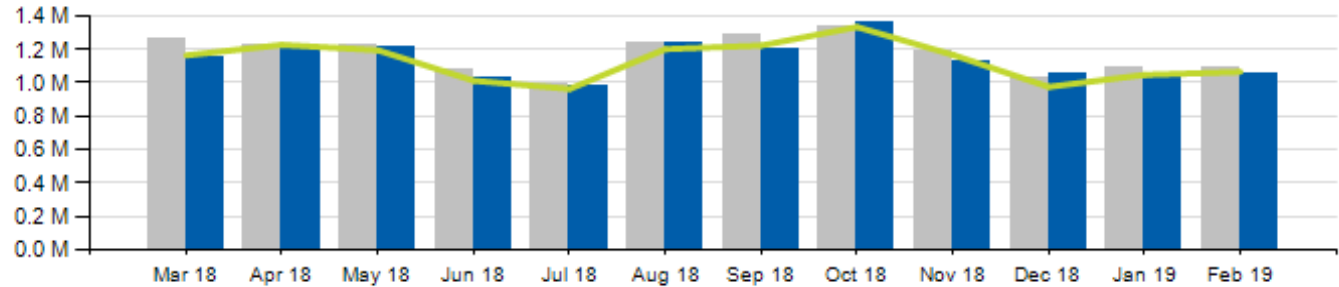


February 2019 Ridership Report

Local/Express Ridership

Total Ridership

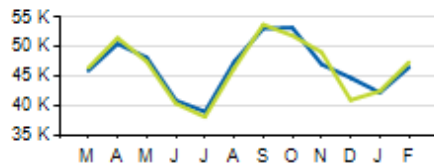


	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	1,053,659	1,064,988	-1.1%	-11,329	1,092,444	-3.6%	-38,785
LOCAL	984,808	994,908	-1.0%	-10,100	1,020,215	-3.5%	-35,407
EXPRESS	68,851	70,080	-1.8%	-1,229	72,229	-4.7%	-3,378
YTD TOTAL	2,101,815	2,112,531	-0.5%	-10,716	2,186,873	-3.9%	-85,058

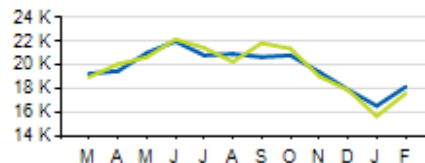
■ Current Year
 ■ Prior Year
 — Budget

Local/Express KPIs

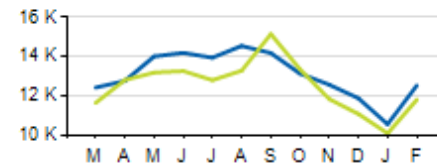
Average Fixed Ridership: Weekday



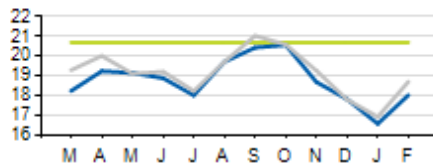
Average Fixed Ridership: Saturday



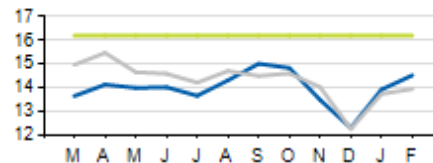
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	18.0	20.7	-2.7
PASSENGERS PER TRIP (EXPRESS)	14.5	16.2	-1.7
AVERAGE RIDERSHIP (WD)	46,546	47,369	-823
AVERAGE RIDERSHIP (SA)	18,153	17,594	559
AVERAGE RIDERSHIP (SU)	12,532	11,808	724



Current year



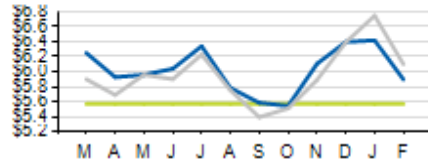
Prior year



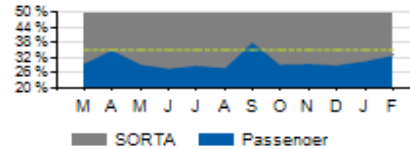
KPI/Budget

Local/Express KPIs

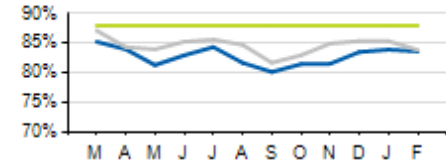
Cost per Passenger: Local



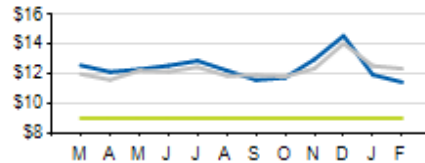
Service Cost Sharing: Express



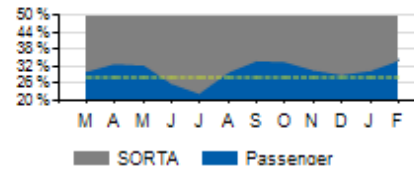
On-Time Performance: Local



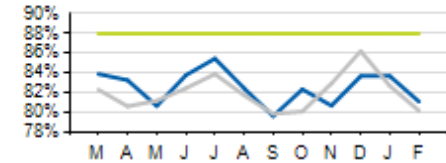
Cost per Passenger: Express



Service Cost Sharing: Local



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$5.90	\$5.57	+\$0.33
COST PER PASSENGER (EXPRESS)	\$11.44	\$9.00	+\$2.44
COST RECOVERY (LOCAL)	34.2%	28.0%	+6.2%
COST RECOVERY (EXPRESS)	33.1%	35.0%	-1.9%
ON TIME PERFORMANCE (LOCAL)	83.7%	88.0%	-4.3%
ON TIME PERFORMANCE (EXPRESS)	81.1%	88.0%	-6.9%

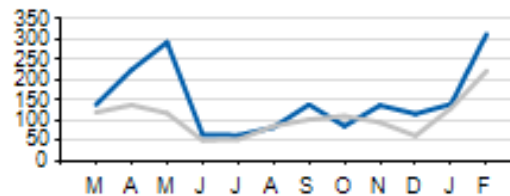
Current year

Prior year

KPI

Local/Express Missed Trips

Missed Trips



Current year



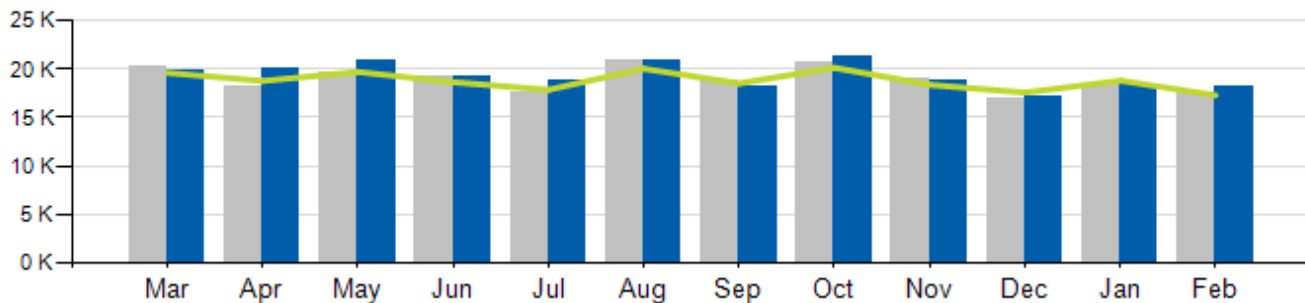
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSSED TRIPS (ALL SERVICE)	307	59,742	99.7%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	242	79%
MECHANICAL ISSUE	34	11.1%
TRAFFIC INCIDENT	15	4.9%
LATE OPERATIONS	9	2.9%
OTHER	7	2.3%

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	18,170	17,296	5.1%	874	17,658	2.9%	512
WD	16,876				16,409	2.8%	467
SA	779				739	5.4%	40
SU	515				510	1.0%	5
YTD	36,601	36,108	1.4%	493	36,137	1.3%	464



Current Year

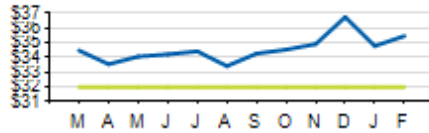


Prior Year

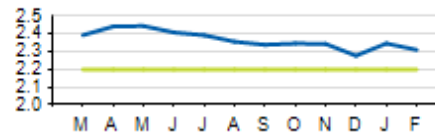
— Budget

Access KPIs

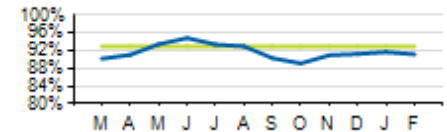
Cost per Passenger



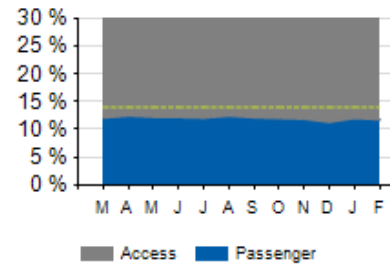
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$35.47	\$32.00	+\$3.47
ON-TIME PERFORMANCE (OTP)	91.2%	93.0%	-1.8%
PASSENGERS PER HOUR	2.31	2.20	+0.11
COST RECOVERY	11.7%	14.0%	-2.3%

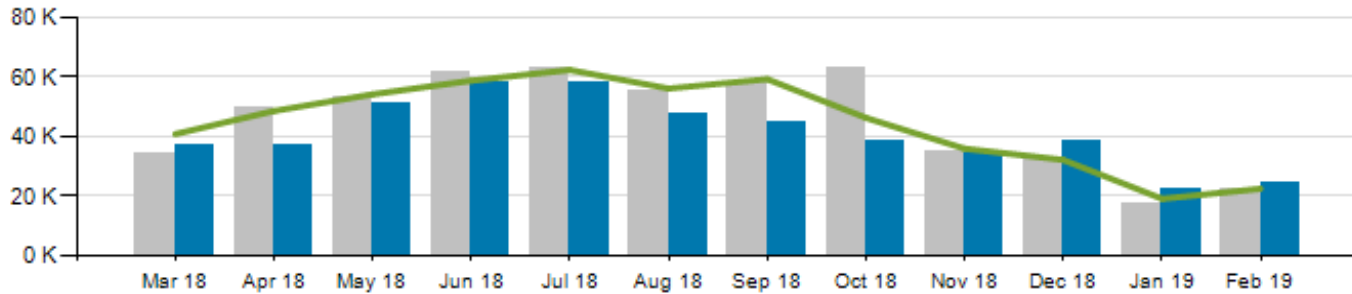
Current year KPI

Cincinnati Bell Connector



CB Connector Ridership

Total Ridership

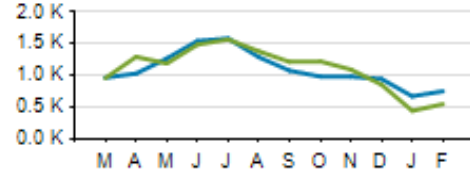


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2018	VARIANCE (%/#)	
TOTAL	24,708	22,554	9.6%	2,154	22,428	10.2%	2,280
FYTD TOTAL	309,707	334,105	-7.3%	-24,398	346,730	-10.7%	-37,023

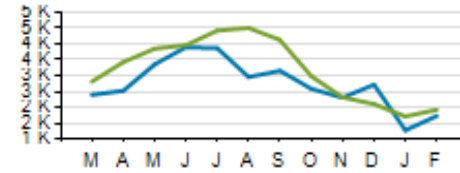
■ Current Year
 ■ Prior Year
 — Budget

CB Connector KPIs

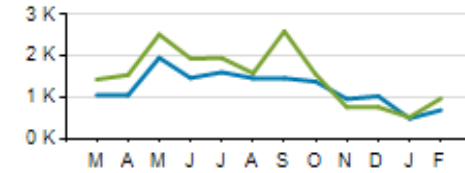
Average Ridership: Weekday



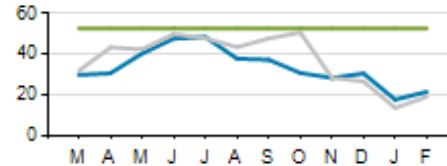
Average Ridership: Saturday



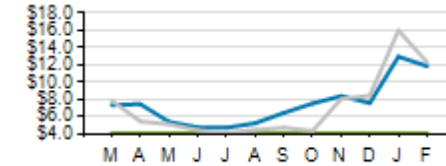
Average Ridership: Sunday



Passengers per Hour



Cost per Passenger



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$11.96	\$4.10	+\$7.86
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:30/15:18	12:00/15:00	+1:30/+0:18
PASSENGERS PER HOUR	21.5	52.8	-31.3
COST RECOVERY	5.1%	14.3%	-9.2%

Monthly Route Performance Measures

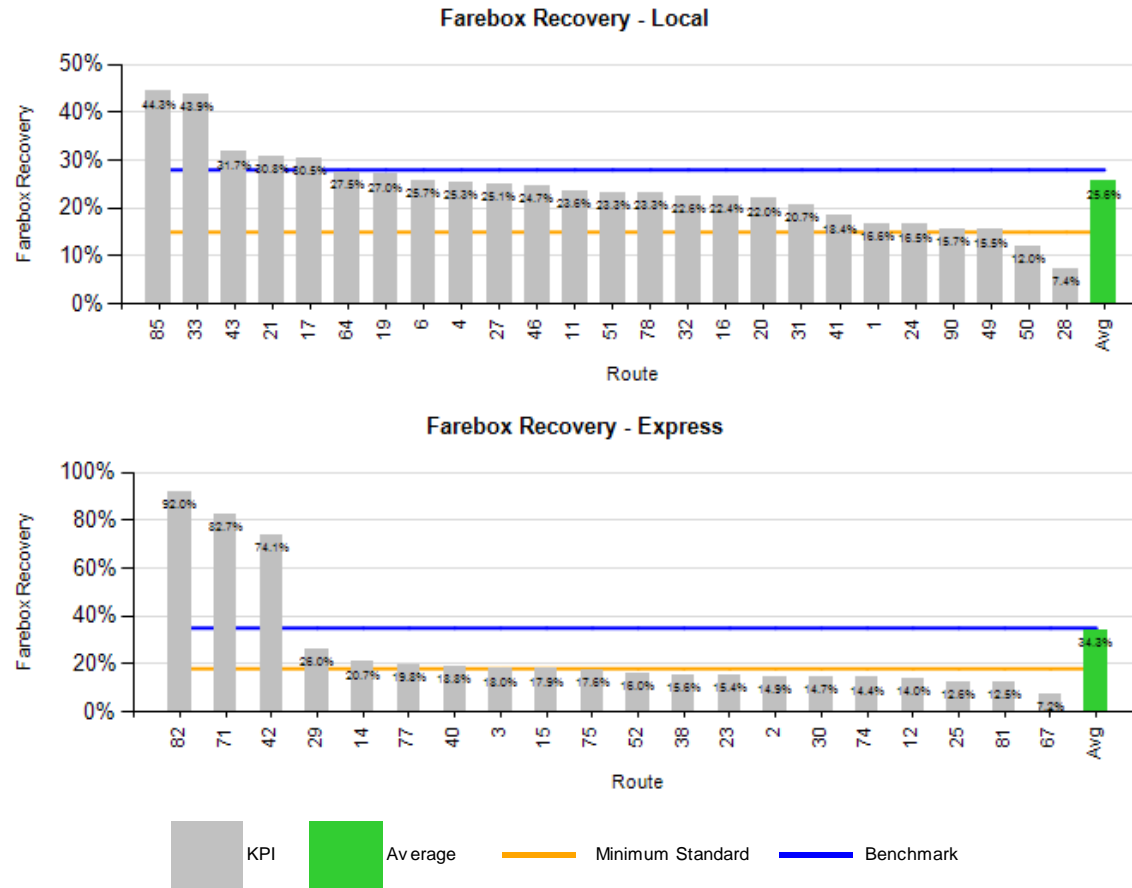
Route Passenger KPIs - February



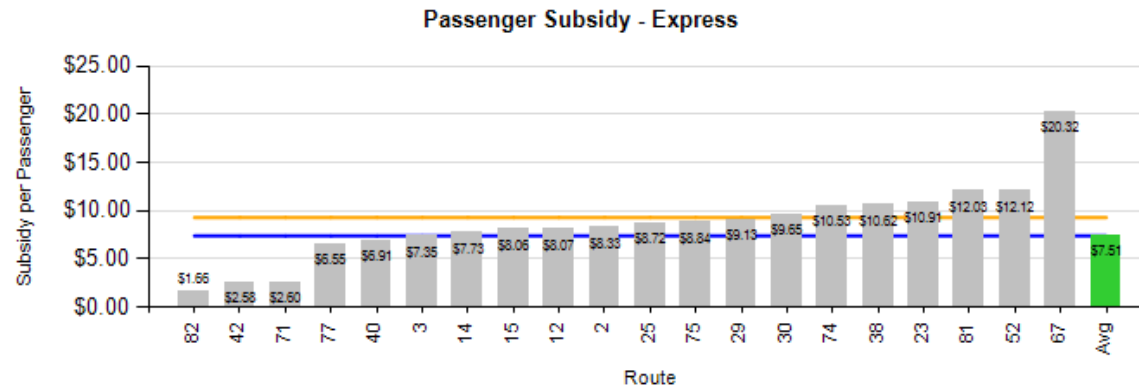
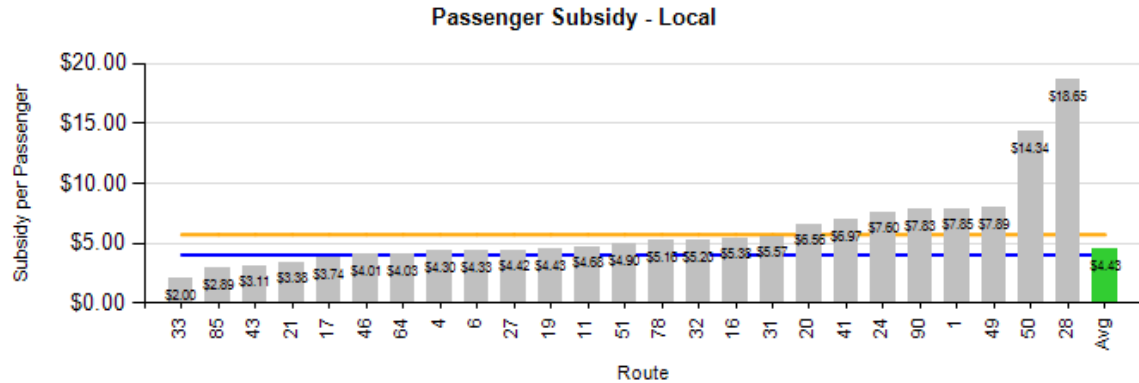
Route Cost KPIs - February



Route Revenue KPIs - February



Route Revenue KPIs - February



Route OTP KPI - February

