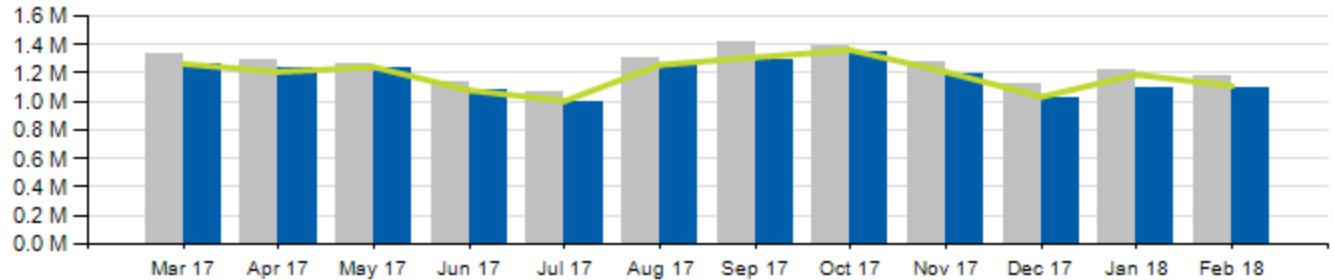# February 2018 Ridership Report

Local/Express Ridership

Total Ridership
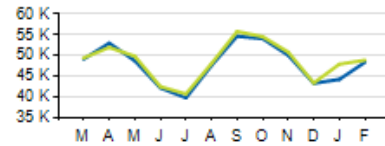

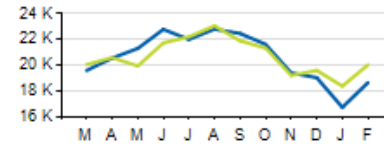|	ACTUAL	BUDGET	VARIANCE (%/#)		2017	VARIANCE (%/#)	
TOTAL	1,092,444	1,107,502	-1.4%	-15,058	1,181,731	-7.6%	-89,287
LOCAL	1,020,215	1,033,140	-1.3%	-12,925	1,103,769	-7.6%	-83,554
EXPRESS	72,229	74,362	-2.9%	-2,133	77,962	-7.4%	-5,733
YTD TOTAL	2,186,873	2,295,846	-4.7%	-108,973	2,396,948	-8.8%	-210,075

Current Year   Prior Year   Budget
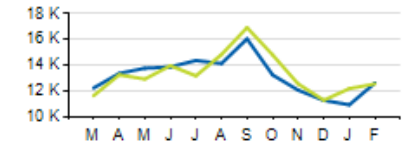
Local/Express KPIs
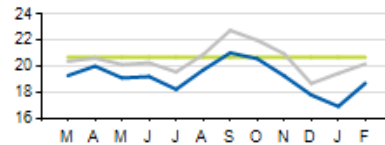

Average Fixed Ridership: Weekday

Average Fixed Ridership: Saturday
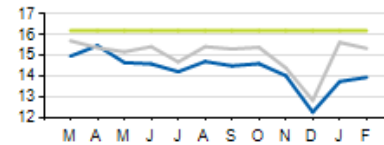

Average Fixed Ridership: Sunday

Passengers per Hour: Local

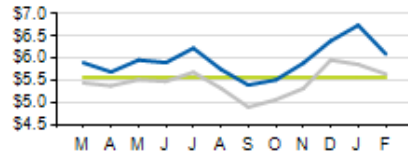Passengers per Trip: Express

	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	18.7	20.7	-2.0
PASSENGERS PER TRIP (EXPRESS)	13.9	16.2	-2.3
AVERAGE RIDERSHIP (WD)	48,367	48,857	-490
AVERAGE RIDERSHIP (SA)	18,649	20,032	-1,383
AVERAGE RIDERSHIP (SU)	12,624	12,554	+70

Current year   Prior year   KPI/Budget

#ReinventingMetro

2

Local/Express KPIs

Cost per Passenger: Local
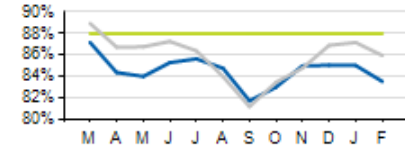
Cost per Passenger: Express

Service Cost Sharing: Local

SORTA   Passenger
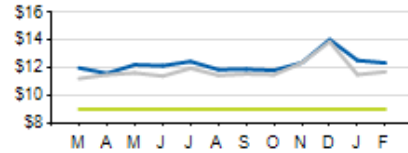
Service Cost Sharing: Express

SORTA   Passenger

On-Time Performance: Local

On-Time Performance: Express
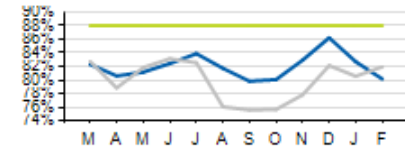
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	$6.10	$5.57	+$0.53
COST PER PASSENGER (EXPRESS)	$12.35	$9.00	+$3.35
COST RECOVERY (LOCAL)	31.8%	28.0%	+3.8%
COST RECOVERY (EXPRESS)	28.8%	35.0%	-6.2%
OTP (LOCAL)	83.5%	88.0%	-4.5%
OTP (EXPRESS)	80.2%	88.0%	-7.8%

Current year   Prior year   KPI

Local/Express Missed Trips

Missed Trips

Current year | Prior year
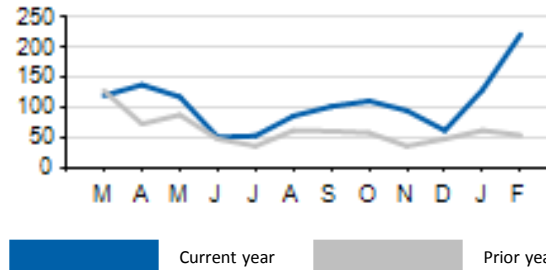
	ACTUAL	TOTAL TRIPS	% of Trips Operated
MISSED TRIPS (ALL SERVICE)	**222**	**60,570**	**99.63%**

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
OPERATOR SHORTAGE	162	73.0%
MECHANICAL ISSUE	25	11.3%
TRAFFIC INCIDENT	15	6.8%
LATE OPERATIONS	15	6.8%
OTHER	5	2.3%

Access Ridership

Total Ridership
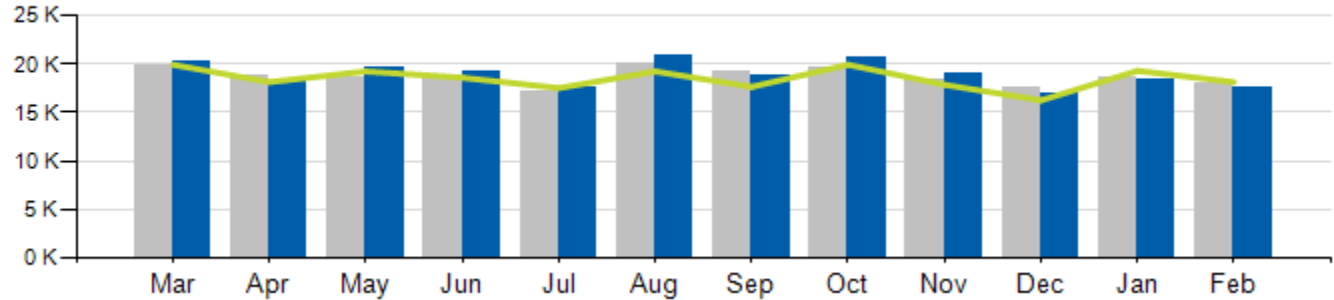
ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2017	VARIANCE (%/#)	
TOTAL	17,658	18,129	-2.6%	-471	17,963	-1.7%	-305
WD	16,409				16,636	-1.4%	-227
SA	739				788	-6.2%	-49
SU	510				539	-5.4%	-29
YTD	36,137	37,436	-3.5%	-1,299	36,596	-1.3%	-459

Current Year   Prior Year   Budget

Access KPIs
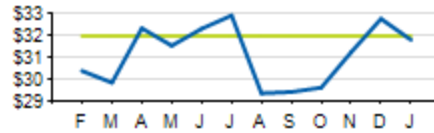
Cost per Passenger

Passengers per Hour
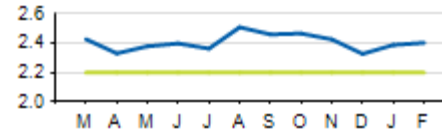
On-Time Performance
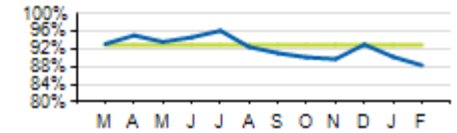
Service Cost Sharing

■ Access ■ Passenger
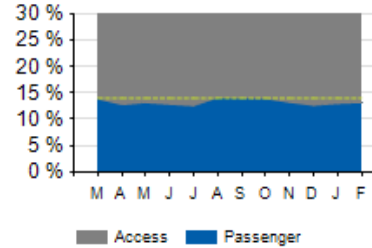
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	$31.49	$32.00	-$0.51
ON-TIME PERFORMANCE (OTP)	88.3%	93.0%	-4.7%
PASSENGERS PER HOUR	2.4	2.2	+0.2
COST RECOVERY	13.2%	14.0%	-0.8%

■ Current year   ■ Prior year   ■ KPI