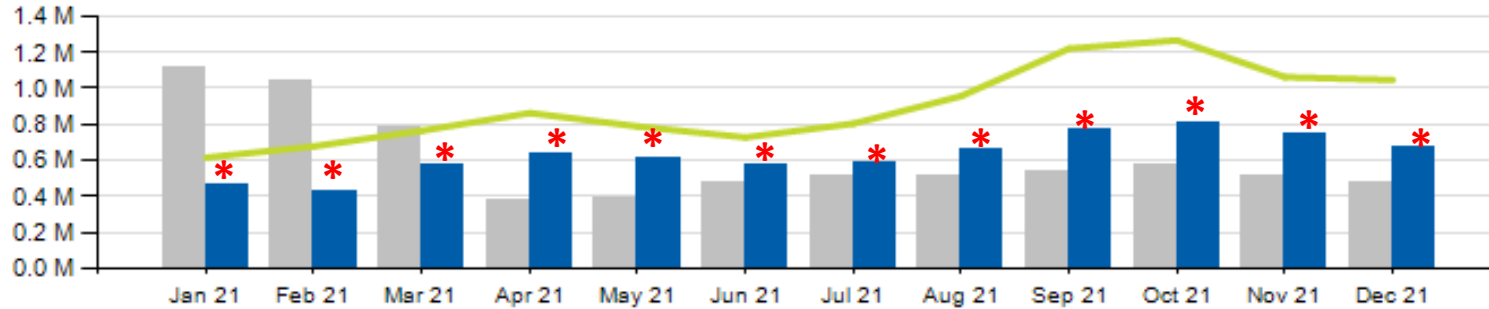




# December 2021 Ridership Report

# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	680,724	1,046,730	-35.0%	-366,006	478,704	42.2%	+202,020
LOCAL	664,477	983,580	-32.4%	-319,103	467,546	42.1%	+196,931
EXPRESS	16,247	63,150	-74.3%	-46,903	11,158	45.6%	+5,089
YTD TOTAL	7,560,117	10,798,265	-30.0%	-3,238,148	7,313,295	3.4%	+2456,822

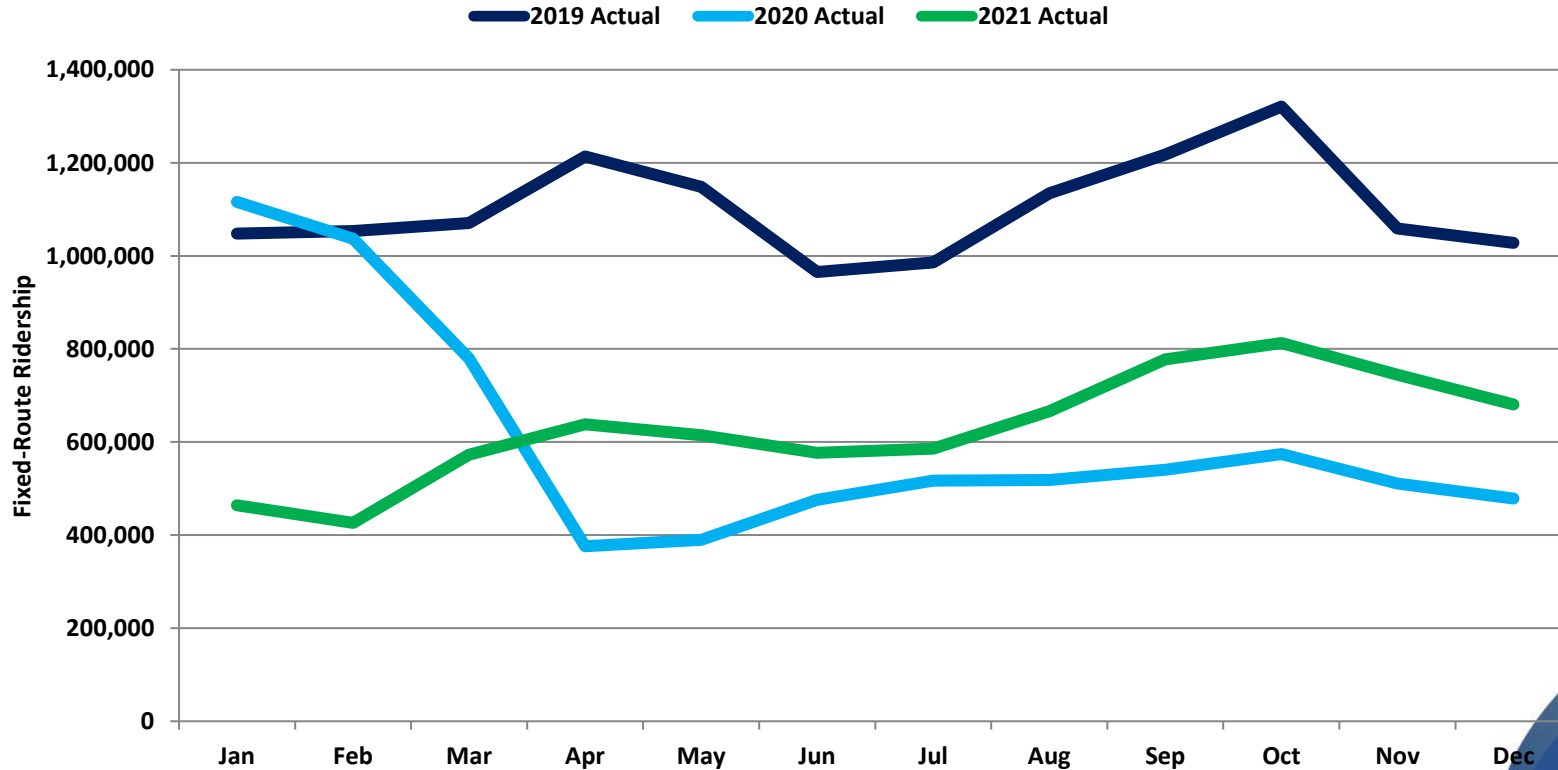
■ Current Year   
 ■ Prior Year   
 — Budget

\*COVID-19 Impact



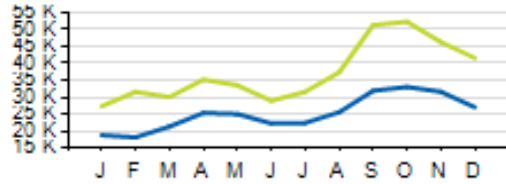
# Local/Express Ridership

## Monthly Fixed-Route Ridership 2019 - Present

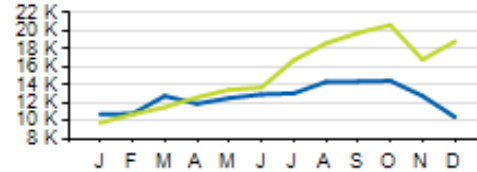


# Local/Express KPIs

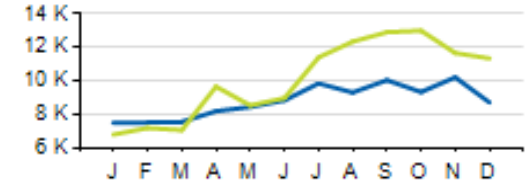
Average Fixed Ridership: Weekday



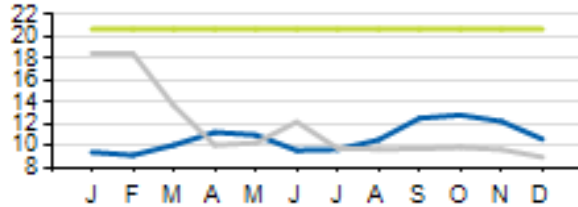
Average Fixed Ridership: Saturday



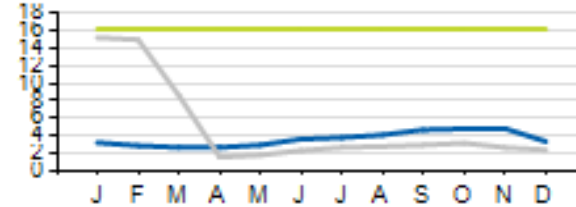
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	10.6	20.7	-10.1
PASSENGERS PER TRIP (EXPRESS)	3.3	16.2	-12.9
AVERAGE RIDERSHIP (WD)	27,063	41,575	-14,512
AVERAGE RIDERSHIP (SA)	10,429	18,823	-8,394
AVERAGE RIDERSHIP (SU)	8,722	11,353	-2,631

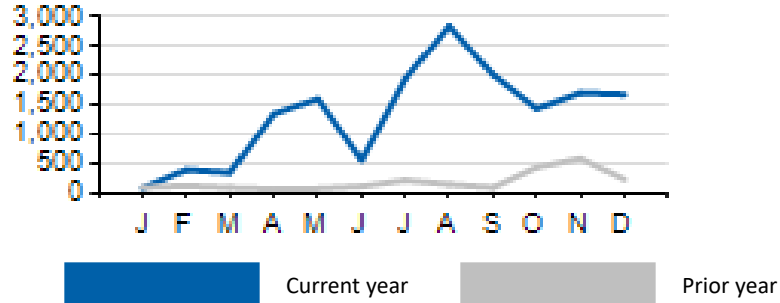
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips

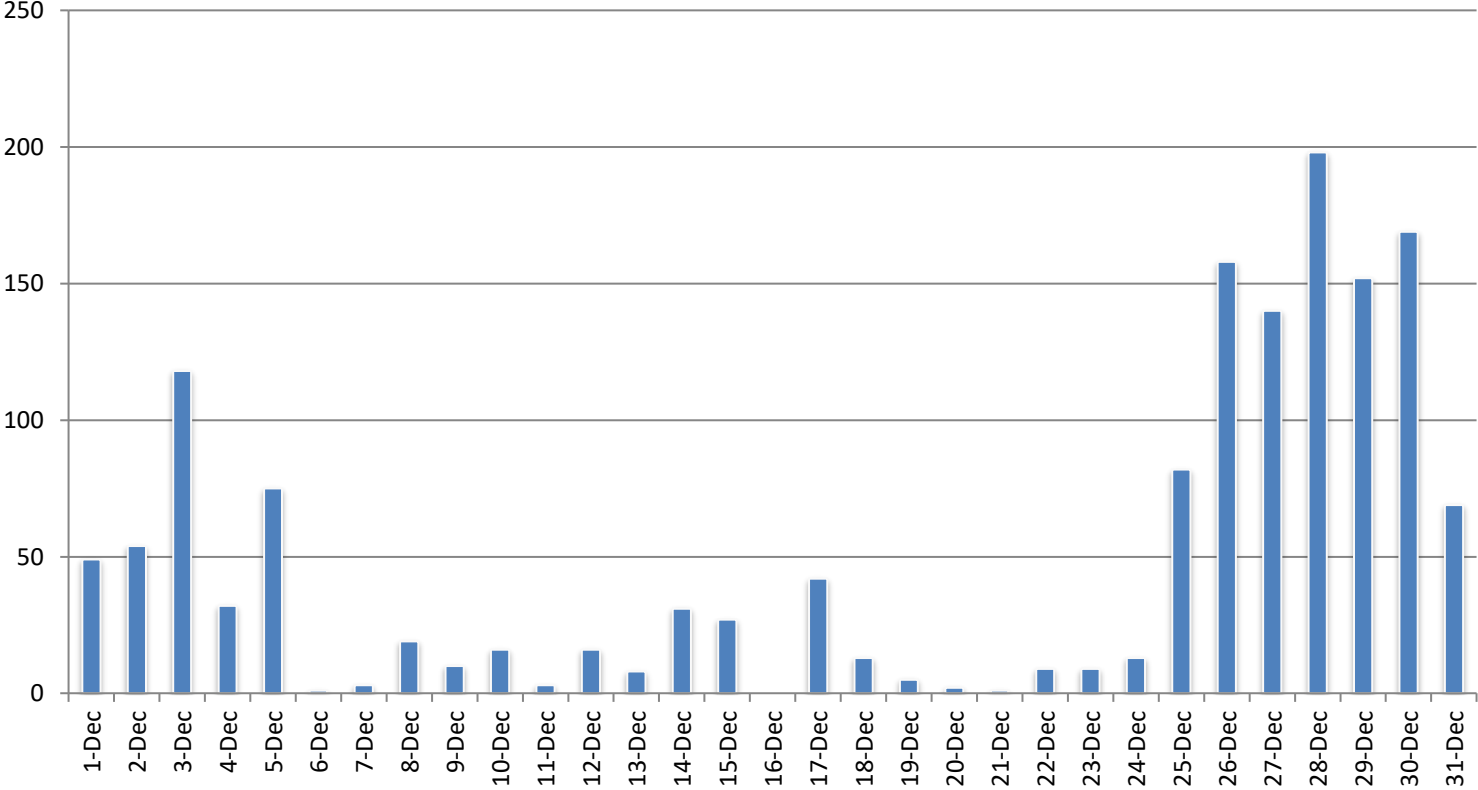


	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,683	69,233	97.6%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1,524	91.0%
MECHANICAL ISSUE	0	0.0%
TRAFFIC INCIDENT	33	1.9%
LATE OPERATIONS	39	2.3%
OTHER	87	5.1%

# Local/Express Missed Trips Due to No Operator

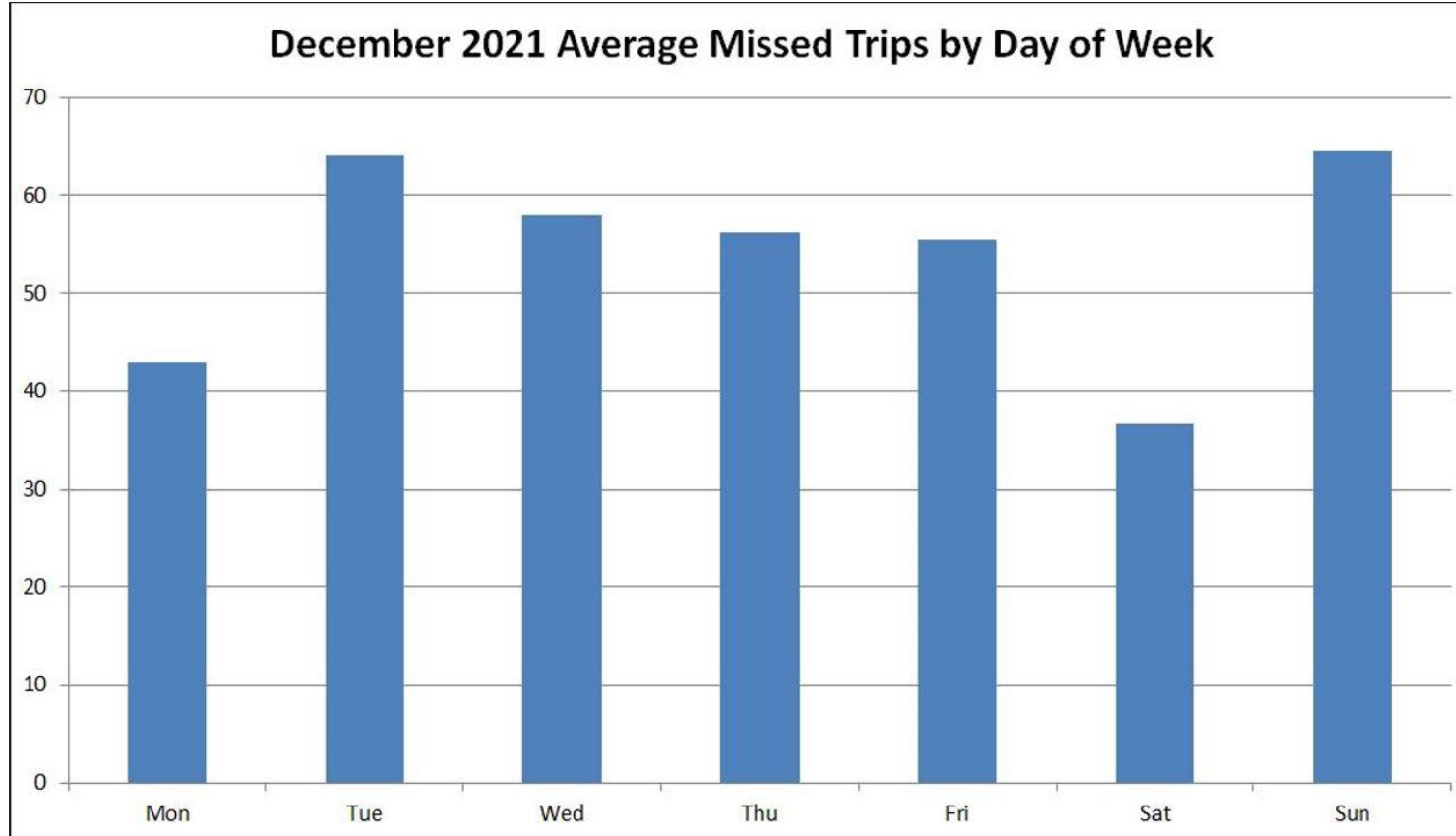
## Missed Trips Due to No Operator



# Local/Express Daily Missed Trips



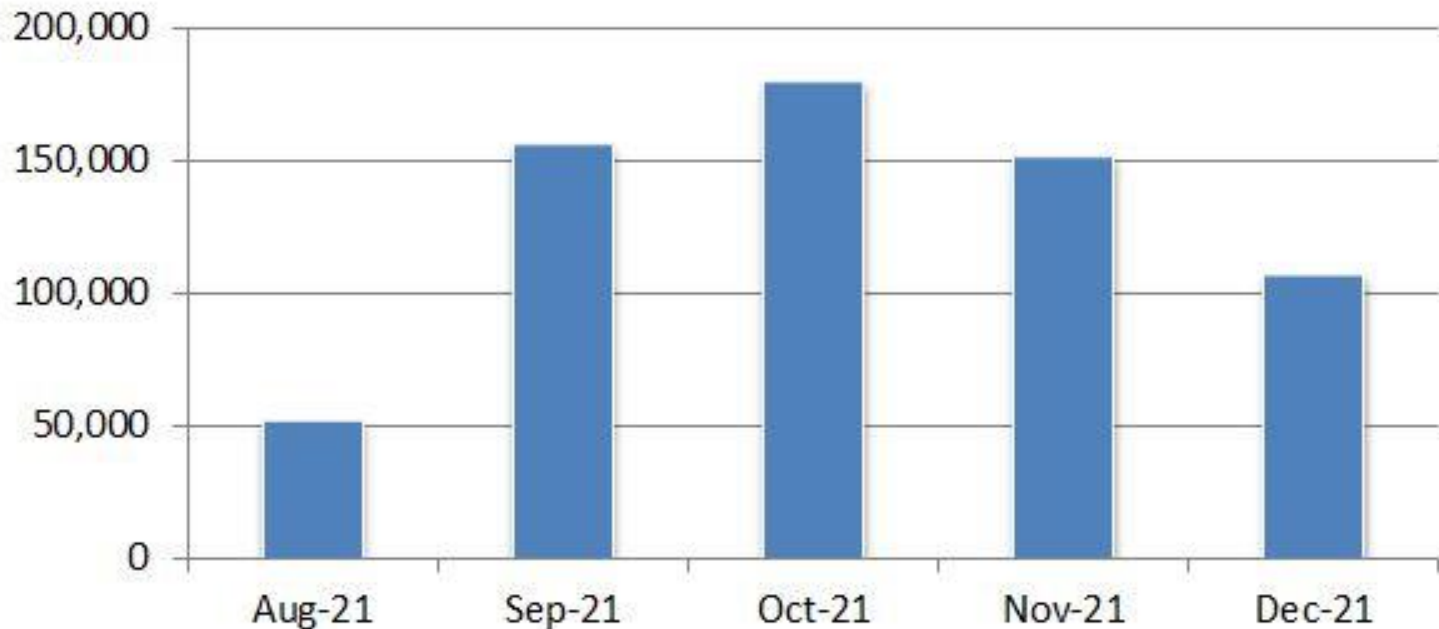
# Local/Express Daily Average Missed Trips





# CPS Ridership

## CPS Ridership by Month Aug 19, 2021 - Dec 17, 2021

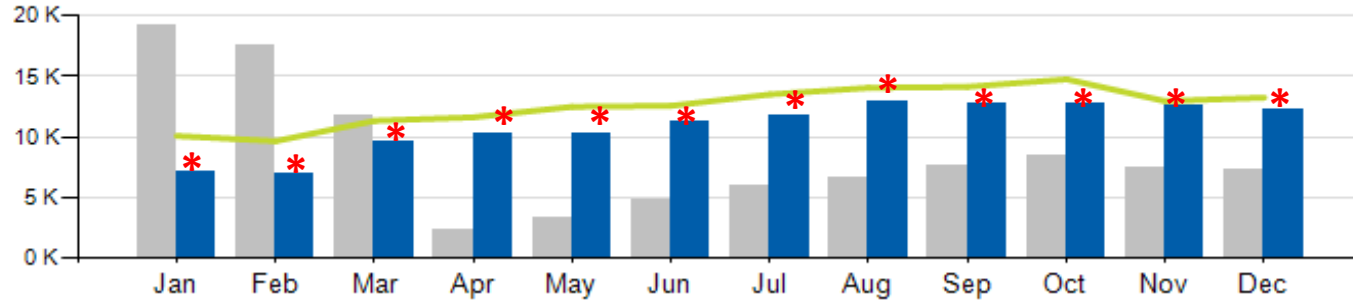




# Access Ridership

# Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	12,224	13,240	-7.7%	-1,016	7,275	68.0%	+4,949
WD	11,228				6,814	64.8%	+4,414
SA	456				287	58.9%	+169
SU	540				174	210.3%	+366
YTD	130,274	150,283	-13.3%	-20,009	102,269	27.4%	+28,005

■ Current Year   
 ■ Prior Year   
 — Budget

\*COVID-19 Impact

# Access Ridership

## Monthly Paratransit Ridership 2019 - Present

