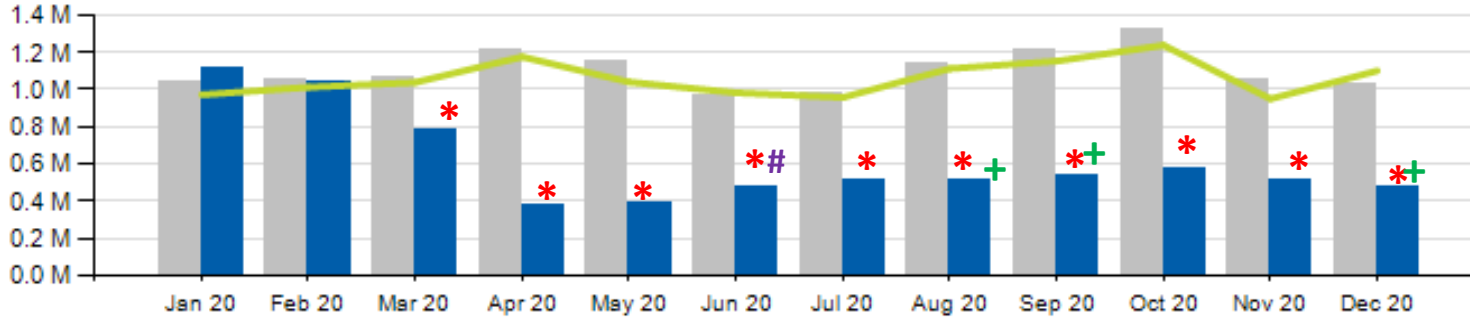




December 2020 Ridership Report

Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	480,359	1,101,105	-56.4%	-620,746	1,027,712	-53.3%	-547,353
LOCAL	469,171	1,036,887	-54.8%	-567,716	967,546	-51.5%	-498,375
EXPRESS	11,188	64,218	-82.6%	-53,030	60,166	81.4	-48,978
YTD TOTAL	7,315,465	12,734,056	-42.6%	-5,418,591	13,244,916	-44.8%	-5,929,451

+No School Service Provided in August/September/December

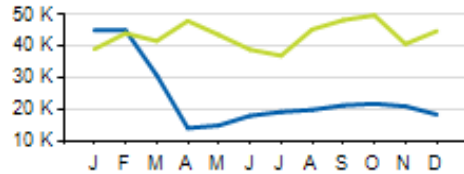
#Started Full Service June 28th

*COVID-19 Impact

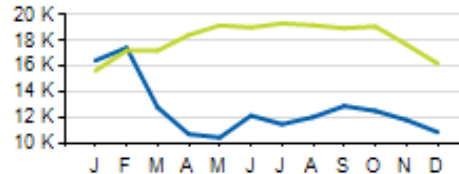
■ Current Year
 ■ Prior Year
 — Budget

Local/Express KPIs

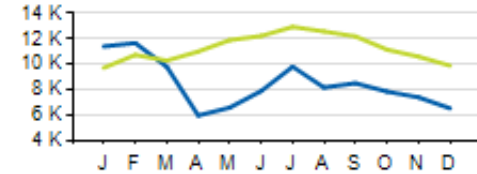
Average Fixed Ridership: Weekday



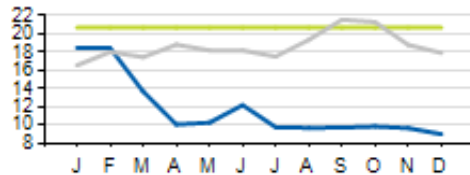
Average Fixed Ridership: Saturday



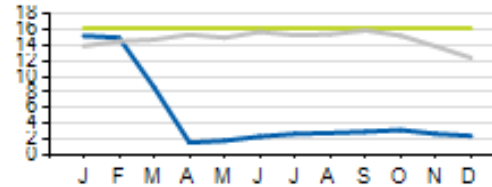
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.0	20.7	-11.7
PASSENGERS PER TRIP (EXPRESS)	2.4	16.2	-13.8
AVERAGE RIDERSHIP (WD)	18,374	44,854	-26,480
AVERAGE RIDERSHIP (SA)	10,856	16,213	-5,357
AVERAGE RIDERSHIP (SU)	6,537	9,893	-3,356

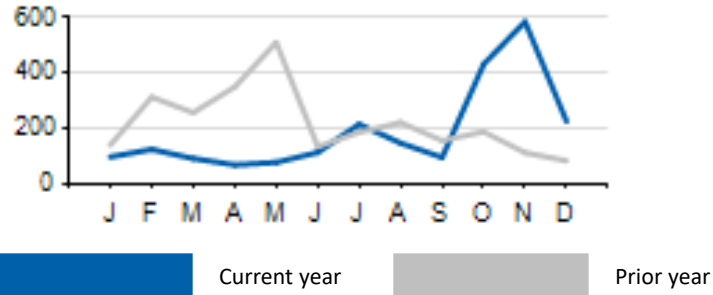
Current year

Prior year

KPI/Budget

Local/Express Missed Trips

Missed Trips



	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	223	59,256	99.6%

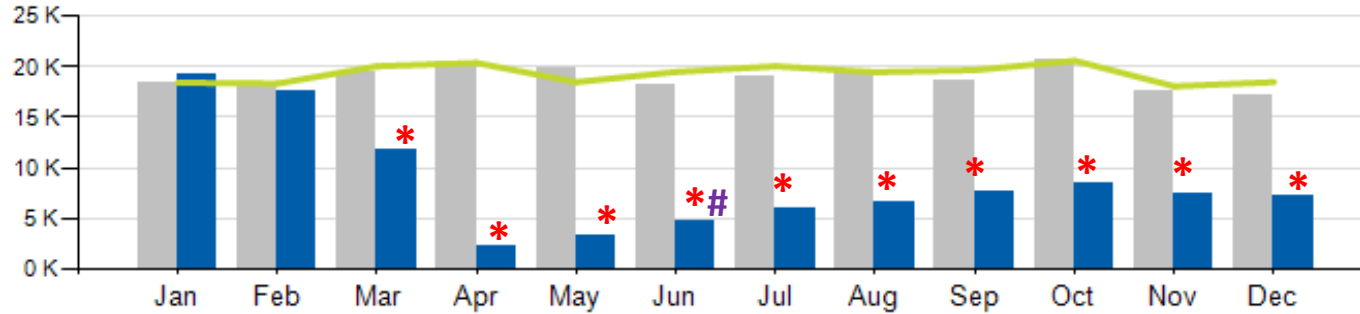
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	144	65.0%
MECHANICAL ISSUE	41	18.4%
TRAFFIC INCIDENT	9	4.0%
LATE OPERATIONS	15	6.7%
OTHER	14	6.3%



Access Ridership

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	7,275	18,485	-60.6%	-11,210	17,153	-57.6%	-9,878
WD	6,814				15,806	-56.9%	-8,992
SA	287				649	-55.8%	-362
SU	174				698	-75.1%	-524
YTD	102,269	231,468	-55.8%	-129,199	226,683	-54.9%	-124,414



#Started Full Service June 28th

*COVID-19 Impact