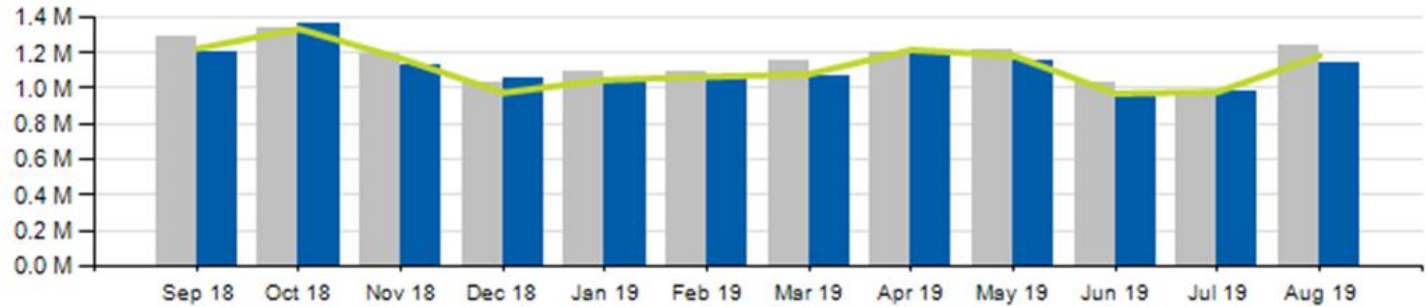


August 2019 Ridership Report

Local/Express Ridership

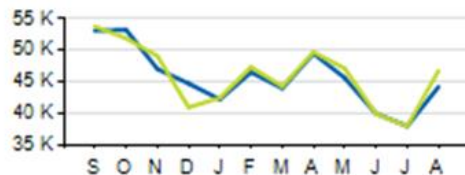
Total Ridership



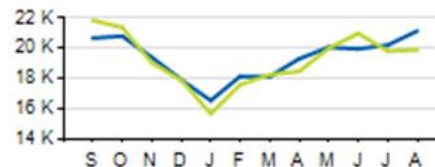
	ACTUAL	BUDGET	VARIANCE (% / #)		2018	VARIANCE (% / #)	
TOTAL	1,134,542	1,182,225	-4.0%	-47,683	1,233,110	-8.0%	-98,568
LOCAL	1,053,942	1,102,336	-4.4%	-48,394	1,147,868	-8.2%	-93,926
EXPRESS	80,600	79,889	0.9%	711	85,242	-5.4%	-4,642
YTD TOTAL	8,619,329	8,723,466	-1.2%	-104,137	9,006,965	-4.3%	-387,636

Local/Express KPIs

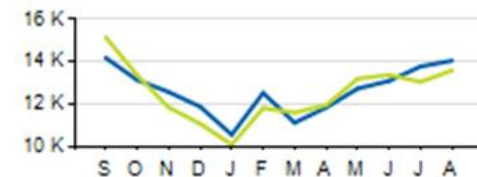
Average Fixed Ridership: Weekday



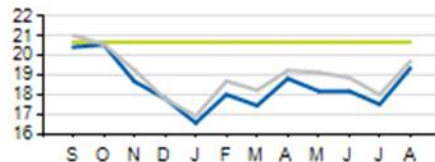
Average Fixed Ridership: Saturday



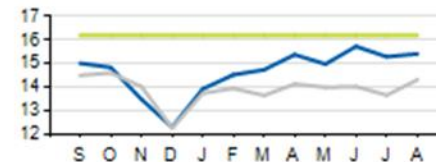
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	19.4	20.7	-1.3
PASSENGERS PER TRIP (EXPRESS)	15.4	16.2	-0.8
AVERAGE RIDERSHIP (WD)	44,205	46,743	-2,538
AVERAGE RIDERSHIP (SA)	21,157	19,903	+1,254
AVERAGE RIDERSHIP (SU)	14,057	13,591	+466



Current year



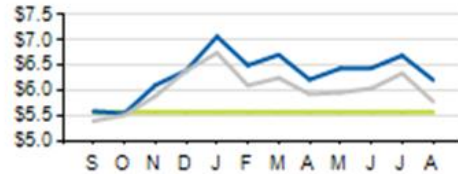
Prior year



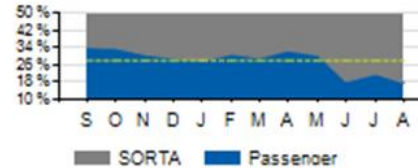
KPI/Budget

Local/Express KPIs

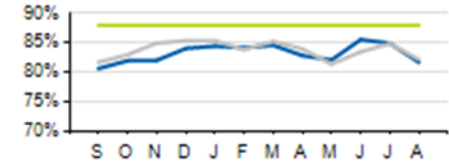
Cost per Passenger: Local



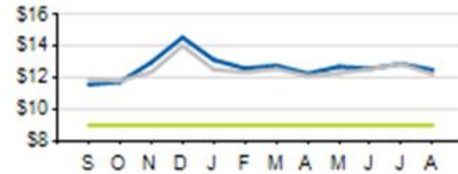
Service Cost Sharing: Local



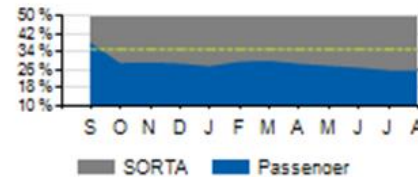
On-Time Performance: Local



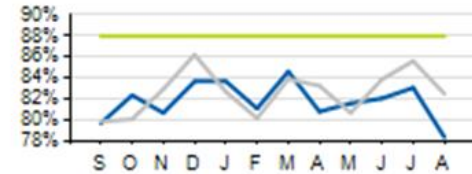
Cost per Passenger: Express



Service Cost Sharing: Express



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$6.21	\$5.57	+\$0.64
COST PER PASSENGER (EXPRESS)	\$12.50	\$9.00	+\$3.5
COST RECOVERY (LOCAL)	17.6%	28.0%	-10.4%
COST RECOVERY (EXPRESS)	26.1%	35.0%	-8.9%
ON TIME PERFORMANCE (LOCAL)	81.7%	86.5%	-4.8%
ON TIME PERFORMANCE (EXPRESS)	78.4%	86.5%	-8.1%

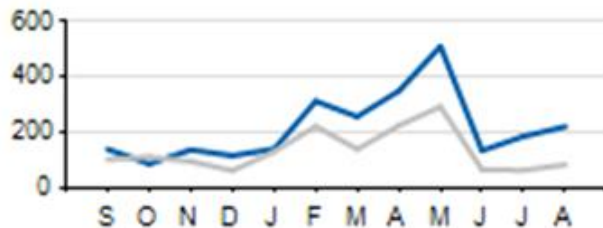
Current year

Prior year

KPI

Local/Express Missed Trips

Missed Trips



Current year

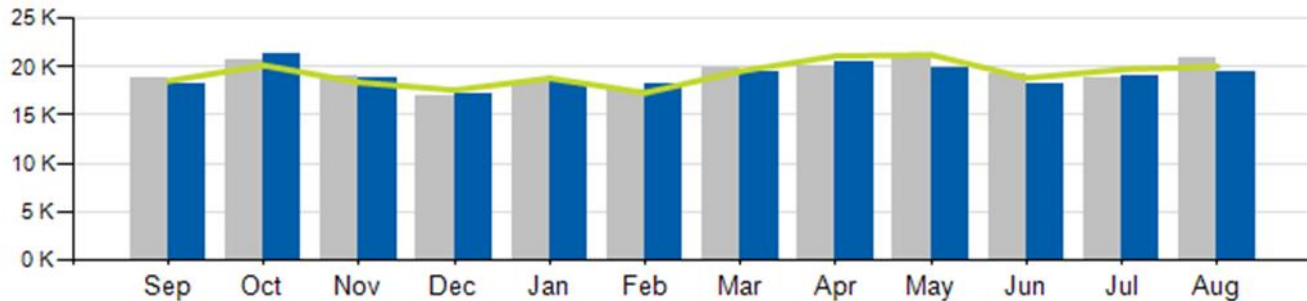
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSSED TRIPS (ALL SERVICE)	221	62,647	99.6%

REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	83	37.6%
MECHANICAL ISSUE	61	27.6%
TRAFFIC INCIDENT	23	10.4%
LATE OPERATIONS	37	16.7%
OTHER	17	7.7%

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2018	VARIANCE (%/#)	
TOTAL	19,502	20,020	-2.6%	-518	20,847	-6.5%	-1,345
WD	18,293				19,560	-6.5%	-1,267
SA	741				699	6.0%	42
SU	468				588	-20.4%	-120
YTD	152,776	156,550	-2.4%	-3,774	155,562	-1.8%	-2,786



Current Year

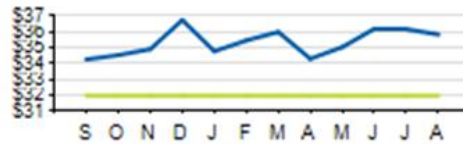


Prior Year

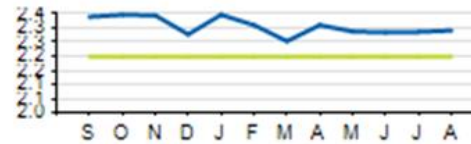
— Budget

Access KPIs

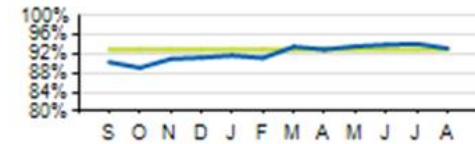
Cost per Passenger



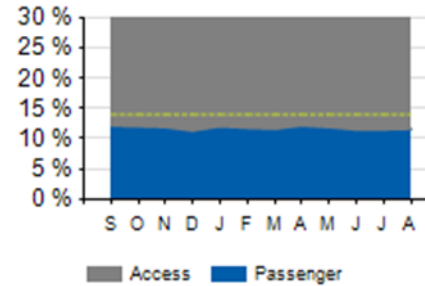
Passengers per Hour



On-Time Performance



Service Cost Sharing



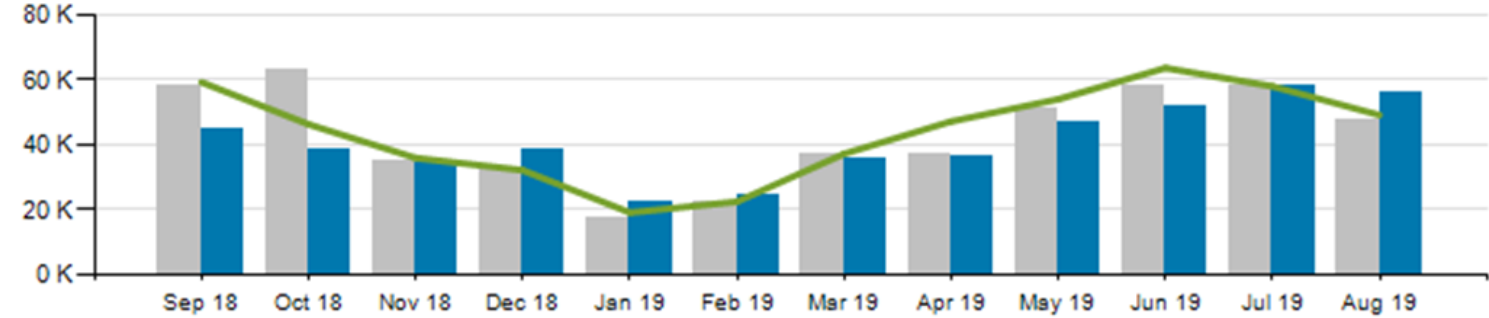
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$35.84	\$32.00	+\$3.84
ON-TIME PERFORMANCE (OTP)	93.0%	93.0%	0%
PASSENGERS PER HOUR	2.29	2.20	+0.09
COST RECOVERY	11.6%	14.0%	-2.4%

Cincinnati Bell Connector



CB Connector Ridership

Total Ridership

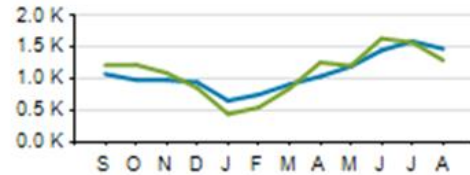


	ACTUAL	BUDGET	VARIANCE (%/#)		FY2018	VARIANCE (%/ #)	
TOTAL	56,402	48,178	14.7%	8,224	47,358	19.1%	9,044
FYTD TOTAL	114,784	107,187	7.1%	7,597	105,786	8.5%	8,998

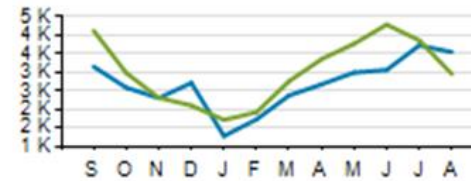
Current Year
 Prior Year
 Budget

CB Connector KPIs

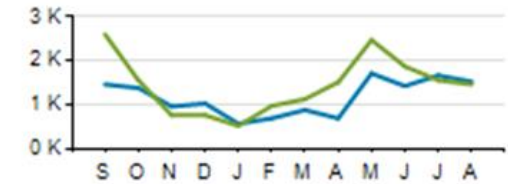
Average Ridership: Weekday



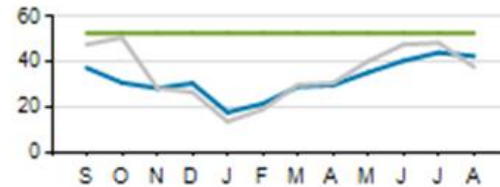
Average Ridership: Saturday



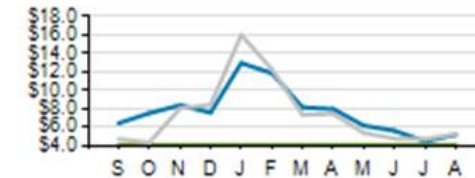
Average Ridership: Sunday



Passengers per Hour



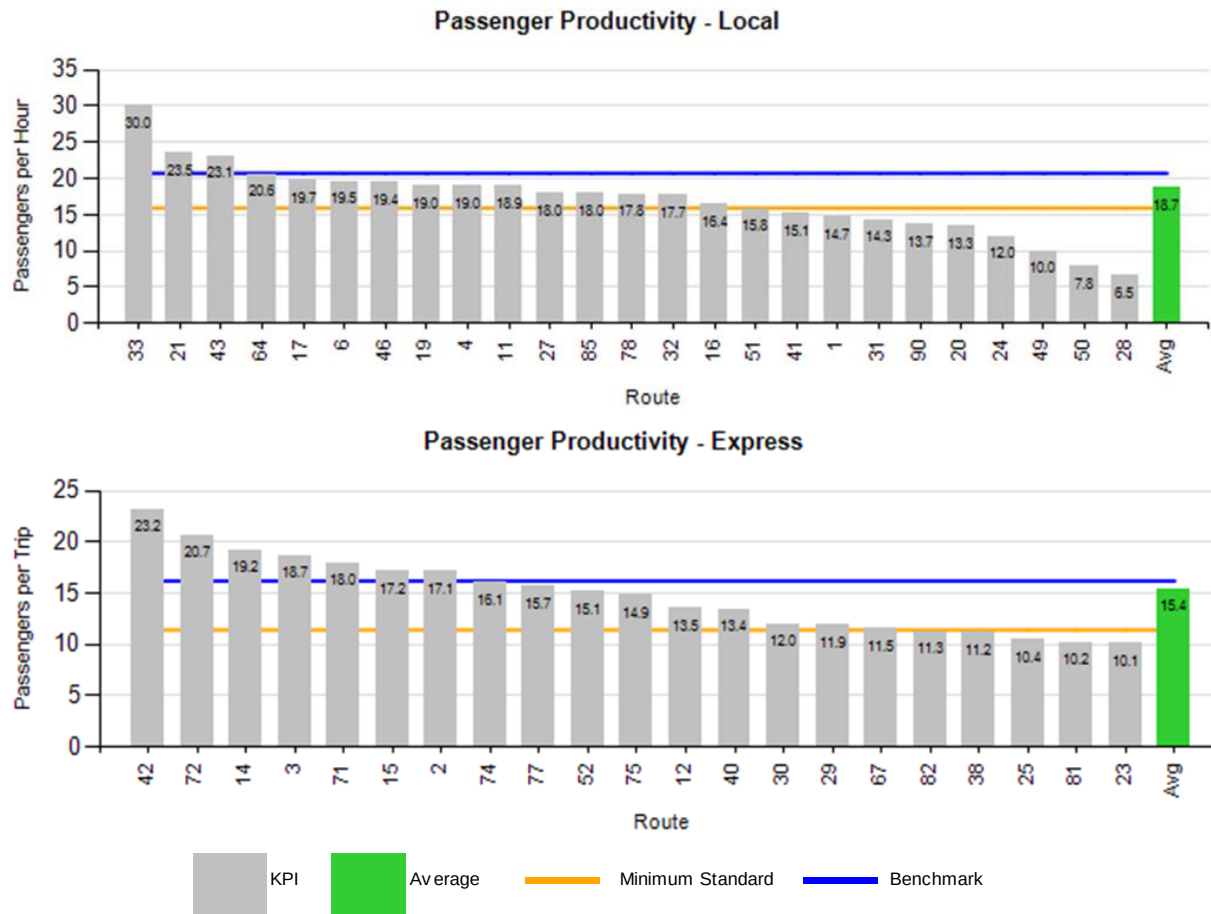
Cost per Passenger



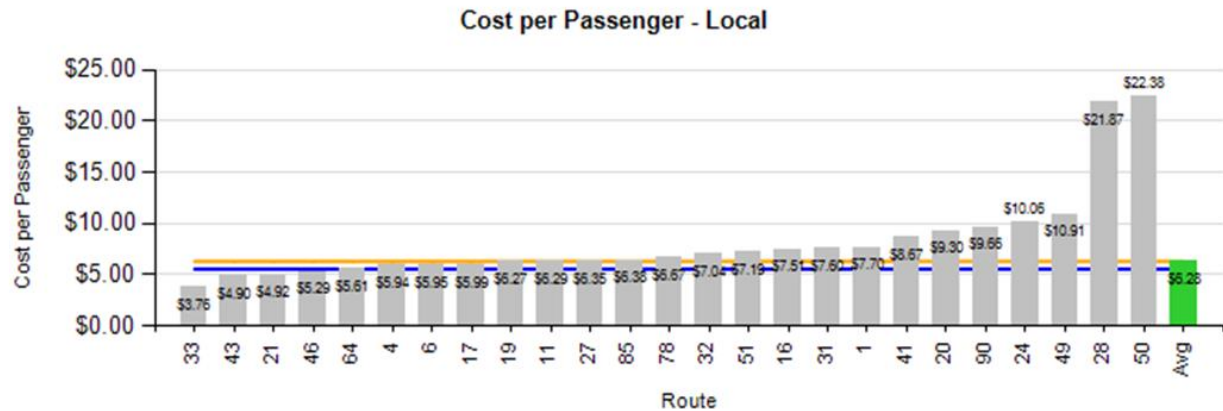
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$5.18	\$4.10	+\$1.08
AVERAGE HEADWAY (PEAK/OFF-PEAK)	13:18/15:49	12:00/15:00	+1:18/+0:49
PASSENGERS PER HOUR	42.6	52.8	-10.2
COST RECOVERY	11.1%	14.3%	-3.2%

Monthly Route Performance Measures

Route Passenger KPIs - August

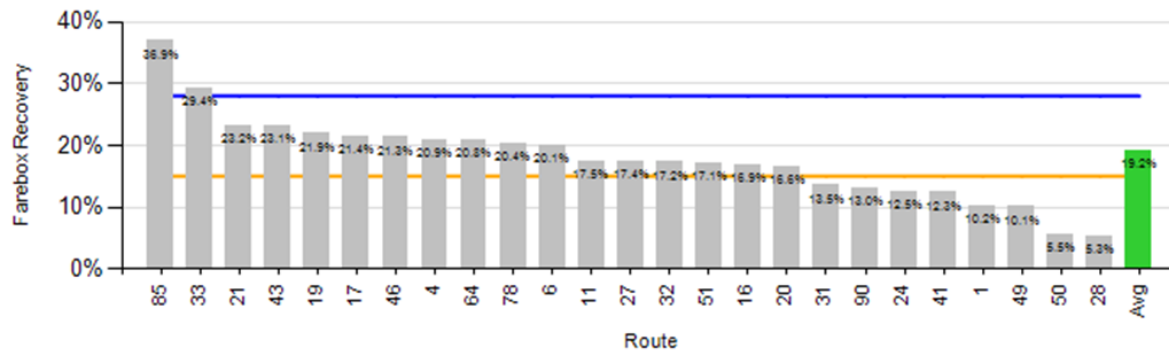


Route Cost KPIs - August

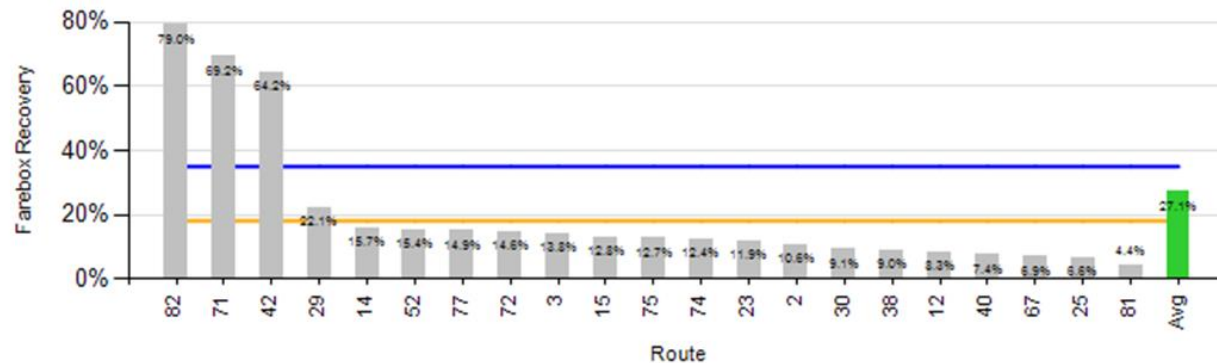


Route Revenue KPIs - August

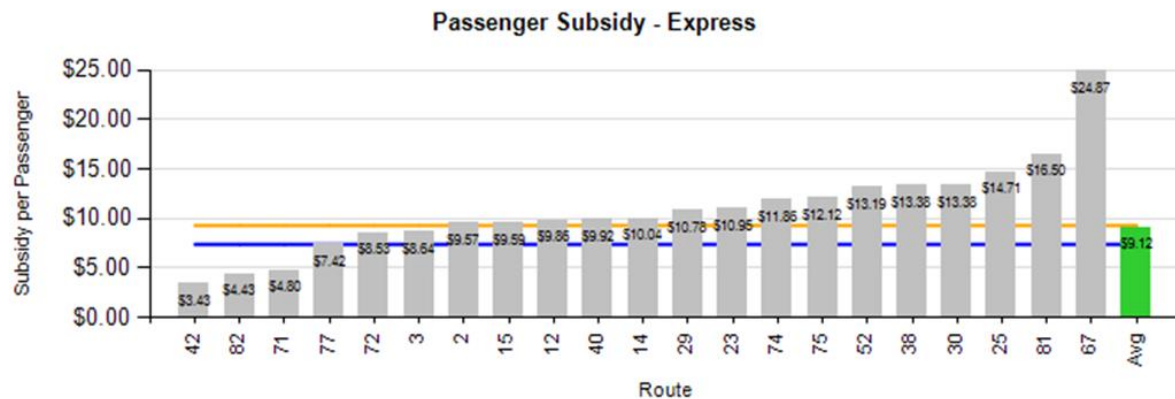
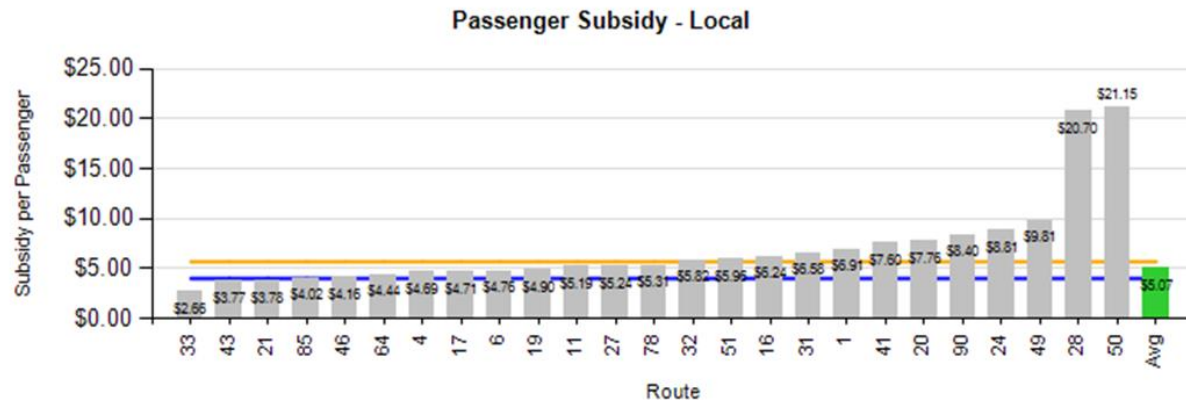
Farebox Recovery - Local



Farebox Recovery - Express

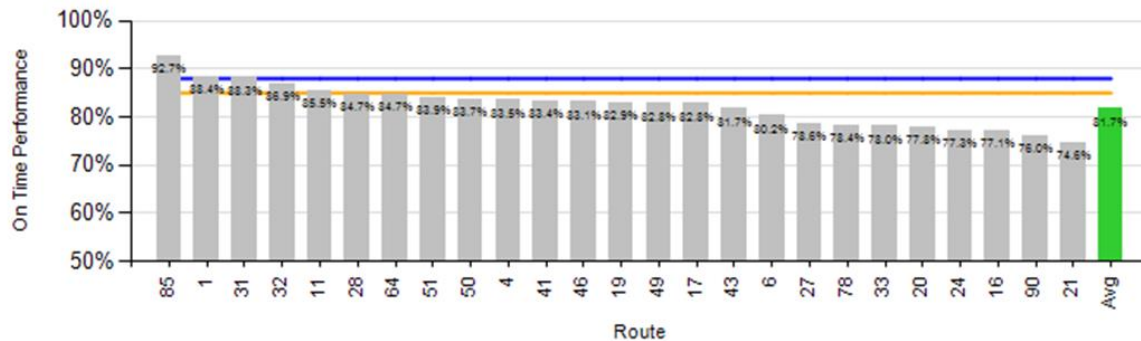


Route Revenue KPIs - August



Route OTP KPI - August

On-Time Performance - Local



On-Time Performance - Express

