



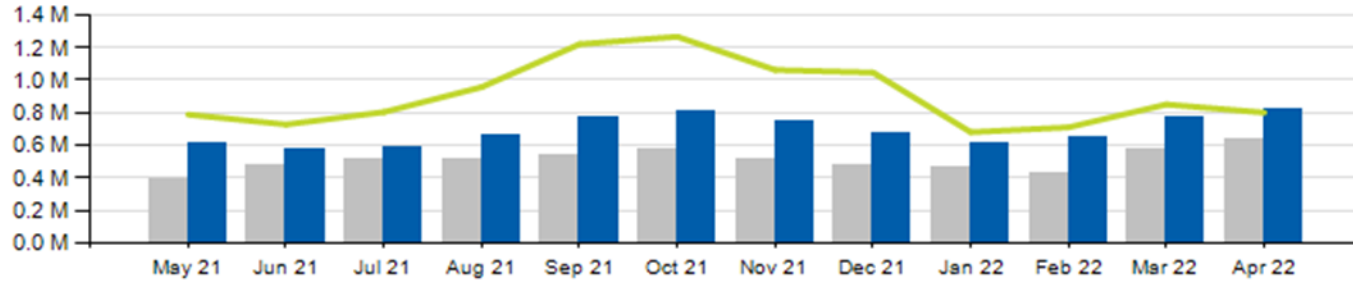
April 2022 Ridership Report



METRO

Local/Express Ridership

Total Ridership



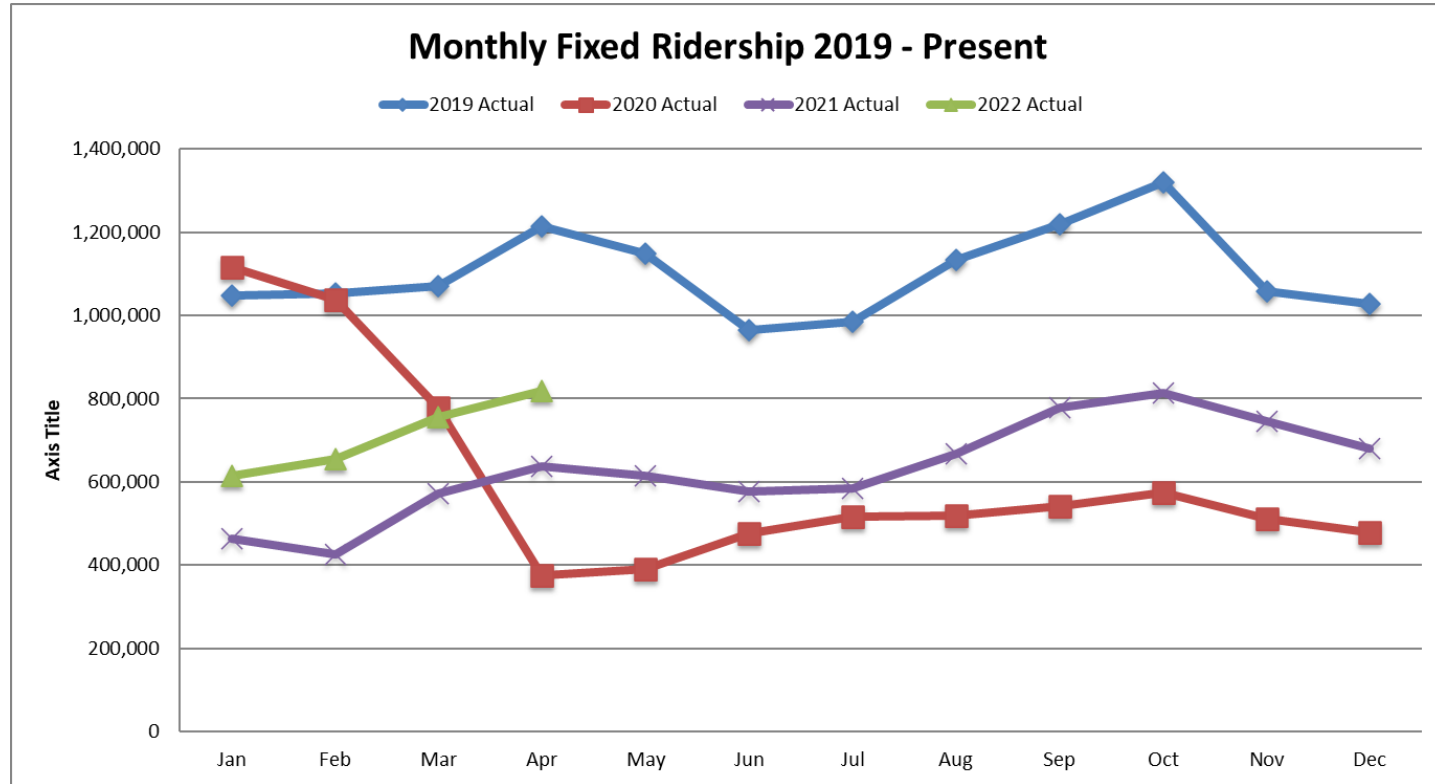
	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
			%	#		%	#
TOTAL	819,442	801,358	2.3%	18,084	638,120	28.4%	+181,322
LOCAL	796,977	781,412	2.0%	15,565	624,047	27.7%	+172,930
EXPRESS	22,465	19,946	12.6%	2,519	14,073	59.6%	+8,392
YTD TOTAL	2,864,348	3,044,611	-5.9%	-180,263	2,100,784	36.3%	+763,564

■ Current Year
 ■ Prior Year
 — Budget



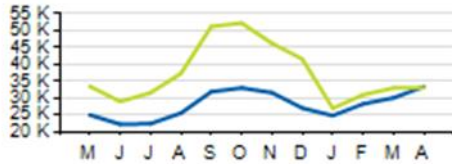
METRO

Local/Express Ridership

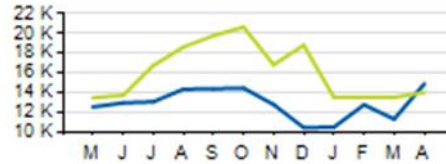


Local/Express KPIs

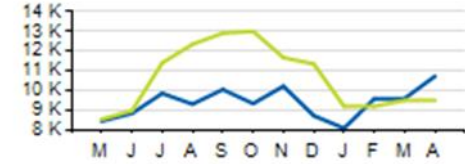
Average Fixed Ridership: Weekday



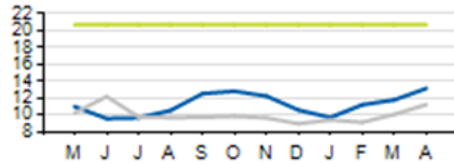
Average Fixed Ridership: Saturday



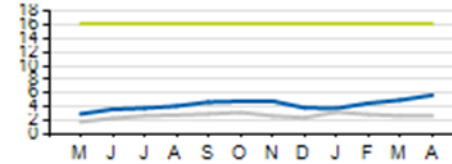
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



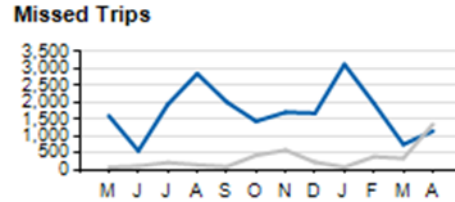
	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	13.2	20.7	-7.5%
PASSENGERS PER TRIP (EXPRESS)	5.7	16.2	-10.5%
AVERAGE RIDERSHIP (WD)	33,437	33,015	+422
AVERAGE RIDERSHIP (SA)	14,873	14,008	+865
AVERAGE RIDERSHIP (SU)	10,727	9,499	+1,228

Current year

Prior year

KPI/Budget

Local/Express Missed Trips



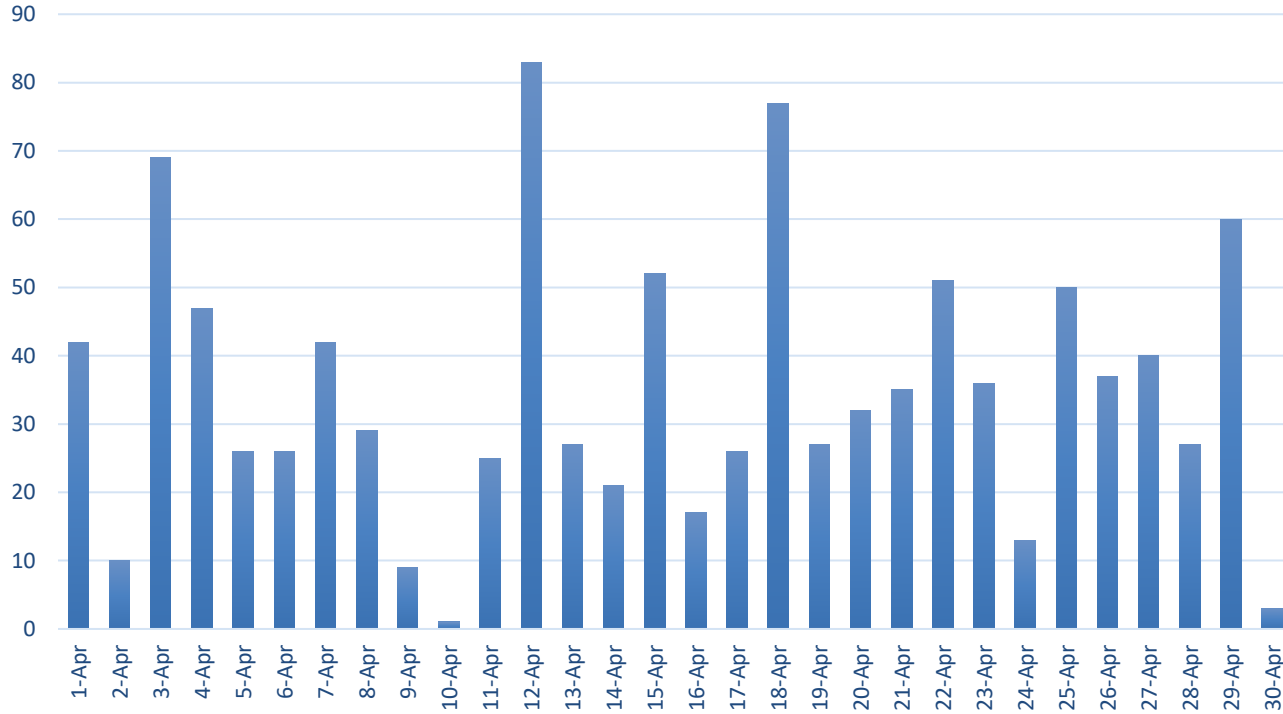
Current year
 Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,151	66,205	98.0%

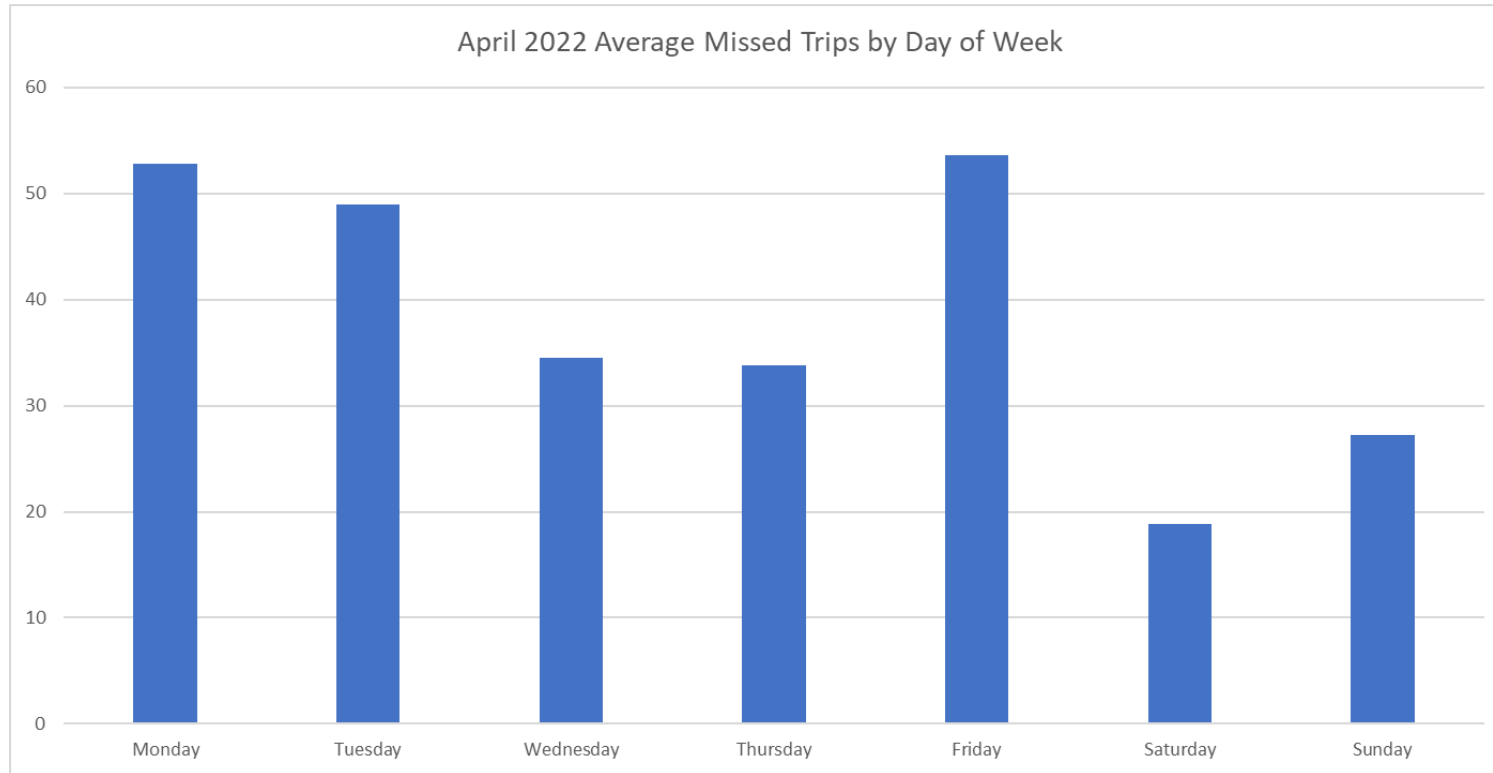
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1,040	90.0%
MECHANICAL ISSUE	0	0.0%
TRAFFIC INCIDENT	29	2.5%
LATE OPERATIONS	22	1.9%
OTHER	60	5.2%

Local/Express Missed Trips Due to No Operator

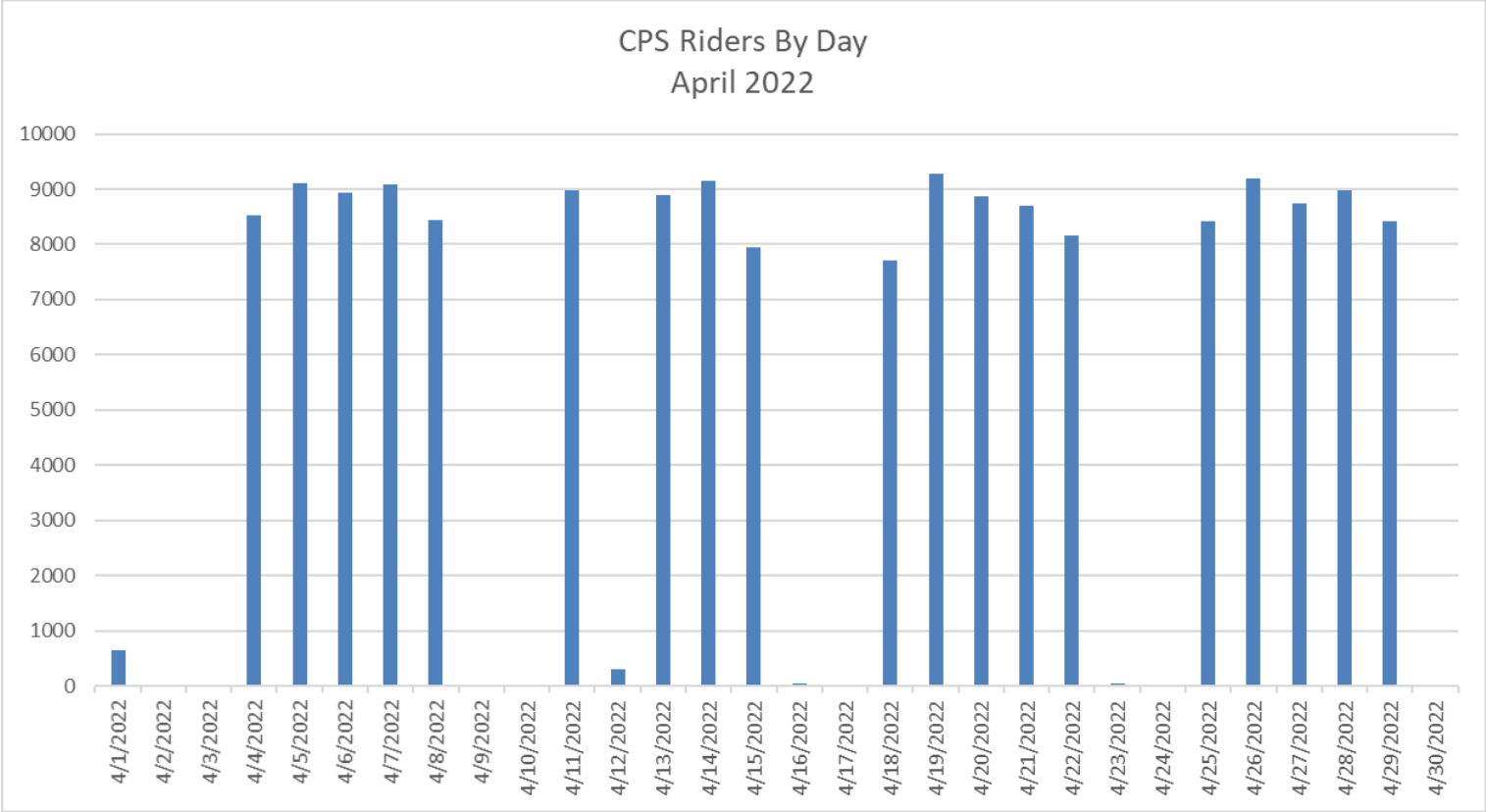
Missed Trips Due to No Operator



Local/Express Daily Average Missed Trips



CPS Ridership

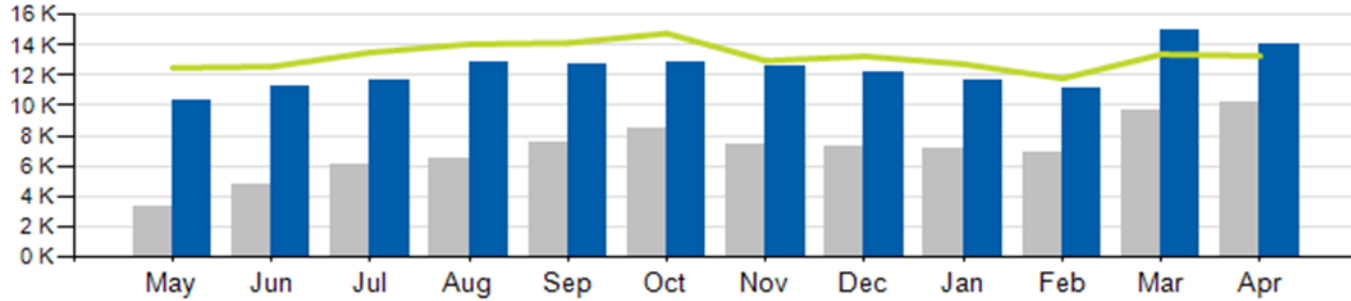




Access Ridership

Access Ridership

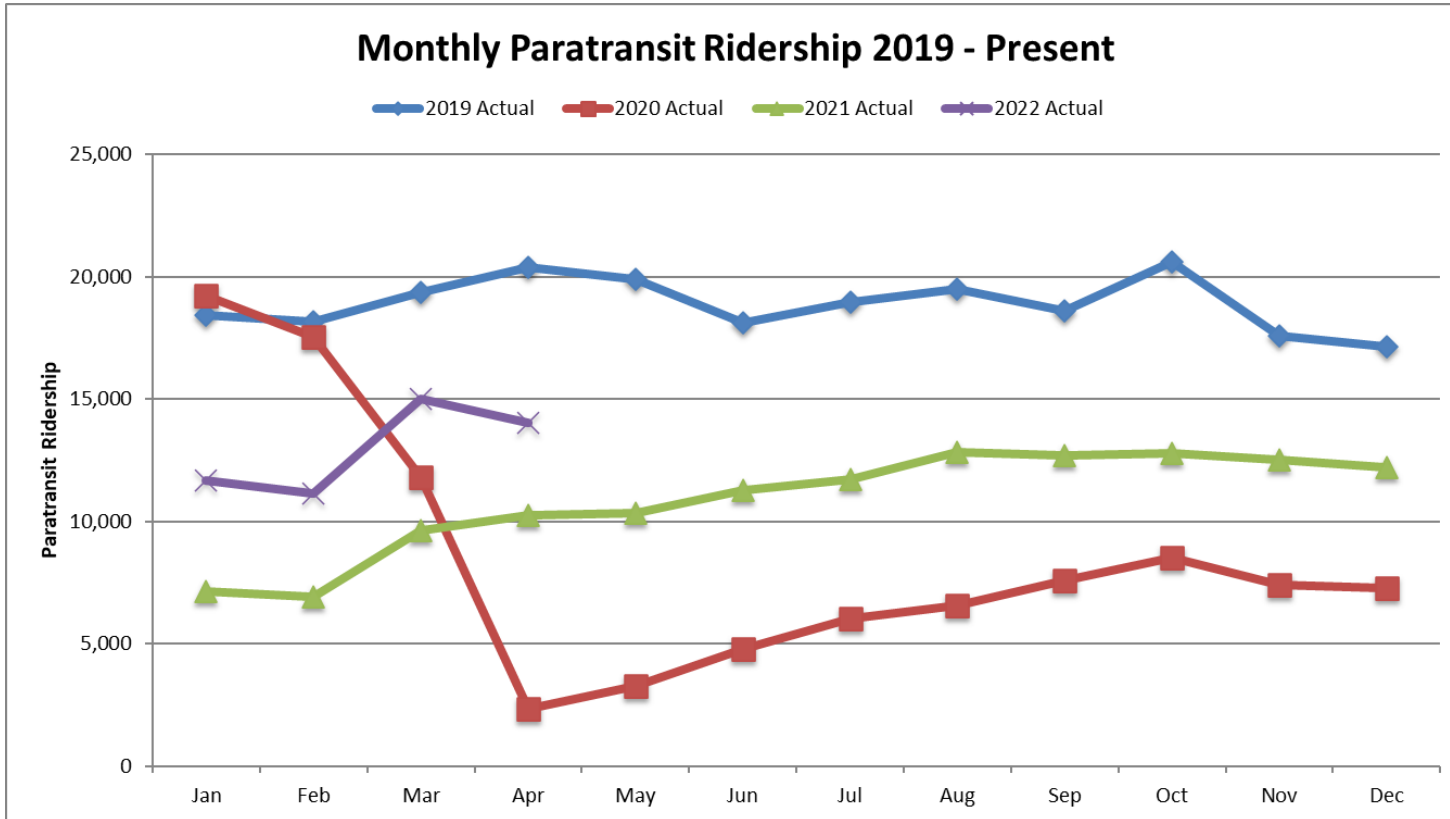
Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
TOTAL	14,034	13,262	5.8%	772	10,233	37.1%	+3,801
WD	12,852				9,584	34.1%	+3,286
SA	668				367	82.0%	+301
SU	514				282	82.3%	+232
YTD	51,859	51,140	1.4%	719	33,936	52.8%	+17,923



Access Ridership



Ridership Roundup



Metro Partners with Tourism!

- Institute of Hospitality Leadership Graduates 38 Students.
- Jason Dunn, Group VP, DEI (former SORTA board member) looks to partner with Metro.
- Vacations to Staycations, visitor revenue is on the rise.



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