

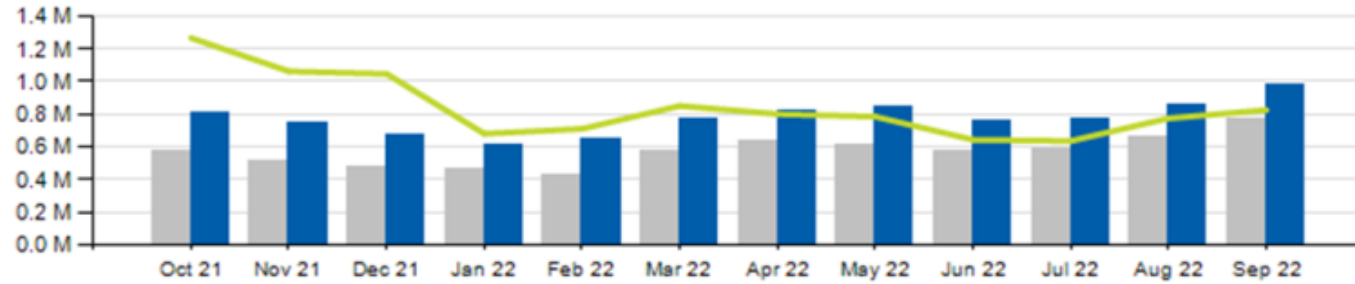


# September 2022 Ridership Report



# Local/Express Ridership

Total Ridership

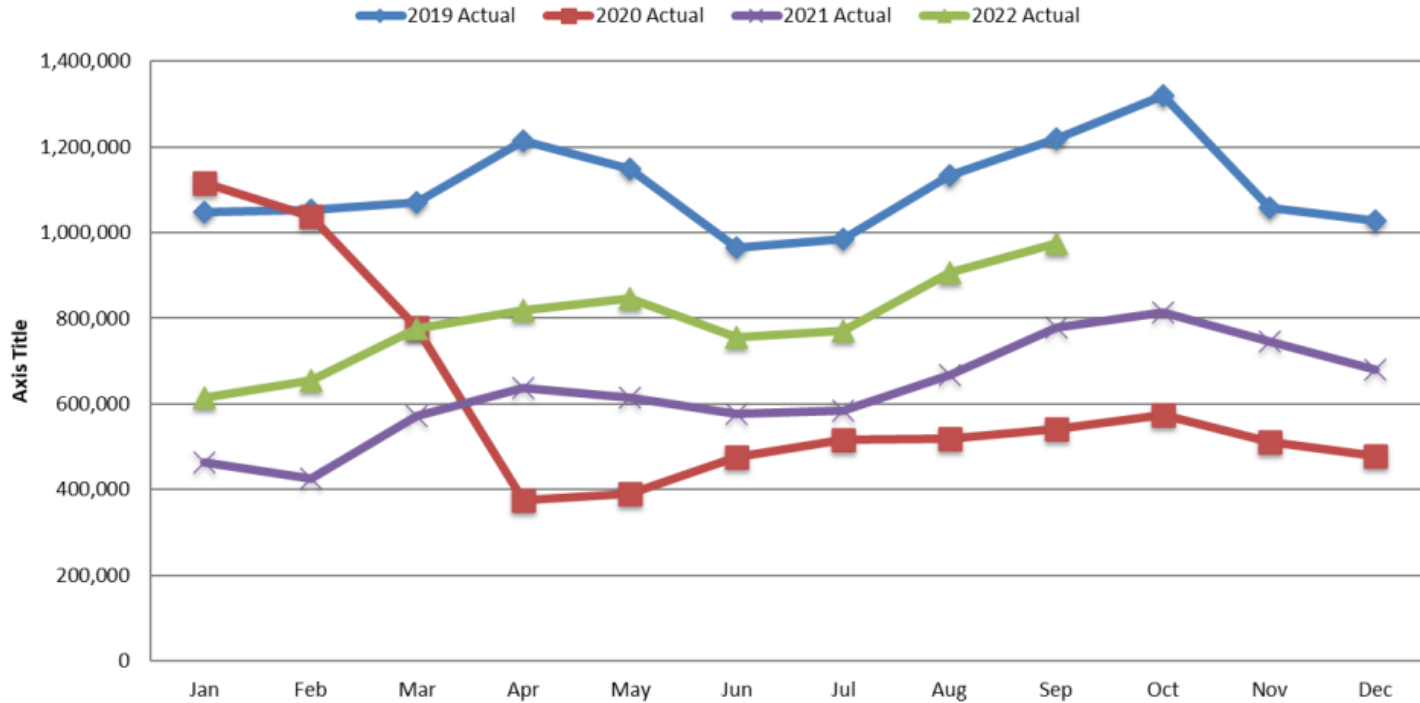


	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
TOTAL	975,050	825,838	18.1%	149,212	777,806	25.4%	+197,244
LOCAL	951,474	804,478	18.3%	146,996	755,475	25.9%	+195,999
EXPRESS	23,576	21,360	10.4%	2,216	22,331	5.6%	+1,245
YTD TOTAL	7,063,535	6,712,481	5.2%	351,054	5,321,928	32.7%	+1,741,607

■ Current Year
 ■ Prior Year
 — Budget

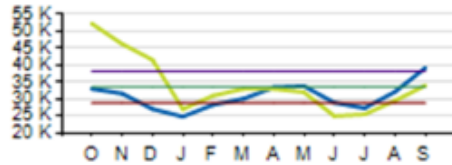
# Local/Express Ridership

## Monthly Fixed Ridership 2019 - Present

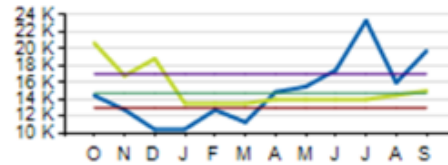


# Local/Express KPIs

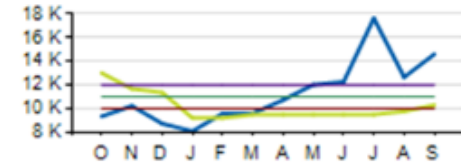
Average Fixed Ridership: Weekday



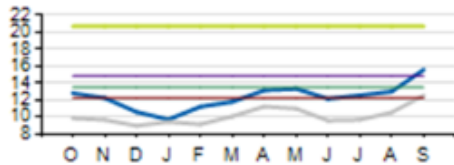
Average Fixed Ridership: Saturday



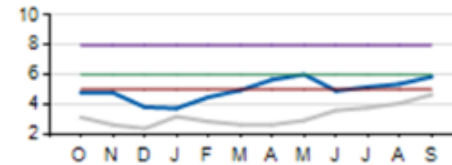
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	15.6	12.25	+3.3
PASSENGERS PER TRIP (EXPRESS)	5.9	5	+0.9
AVERAGE RIDERSHIP (WD)	39,193	34,014	+5,178
AVERAGE RIDERSHIP (SA)	19,743	15,009	+4,734
AVERAGE RIDERSHIP (SU)	14,607	10,300	+4,306

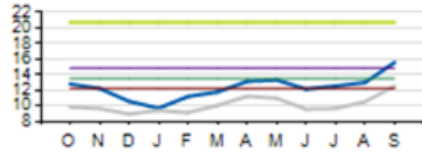
Current year

Prior year

KPI/Budget

# Local/Express KPIs

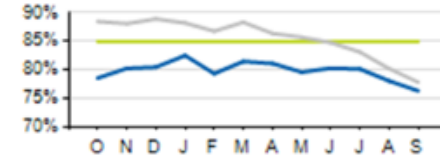
Passengers per Hour: Local



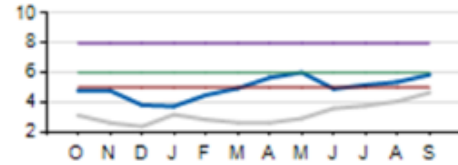
Service Cost Sharing: Local



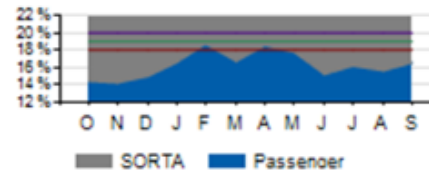
On-Time Performance: Local



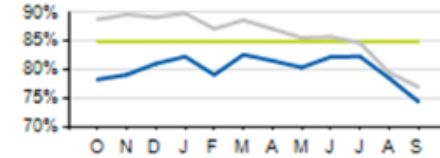
Passengers per Trip: Express



Service Cost Sharing: Express



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$10.11	\$12.50	-\$2.39
COST PER PASSENGER (EXPRESS)	\$36.82	\$50.00	-\$13.18
COST RECOVERY (LOCAL)	7.6%	10.0%	-2.4%
COST RECOVERY (EXPRESS)	19.0%	18.0%	0.1%
ON TIME PERFORMANCE (LOCAL)	76.3%	85.0%	-8.7%
ON TIME PERFORMANCE (EXPRESS)	74.4%	85.0%	-11.0%

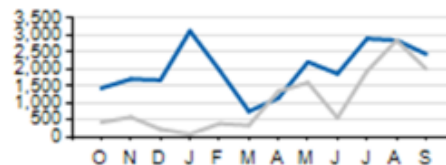
Current year

Prior year

KPI

# Local/Express Missed Trips

Missed Trips



Current year



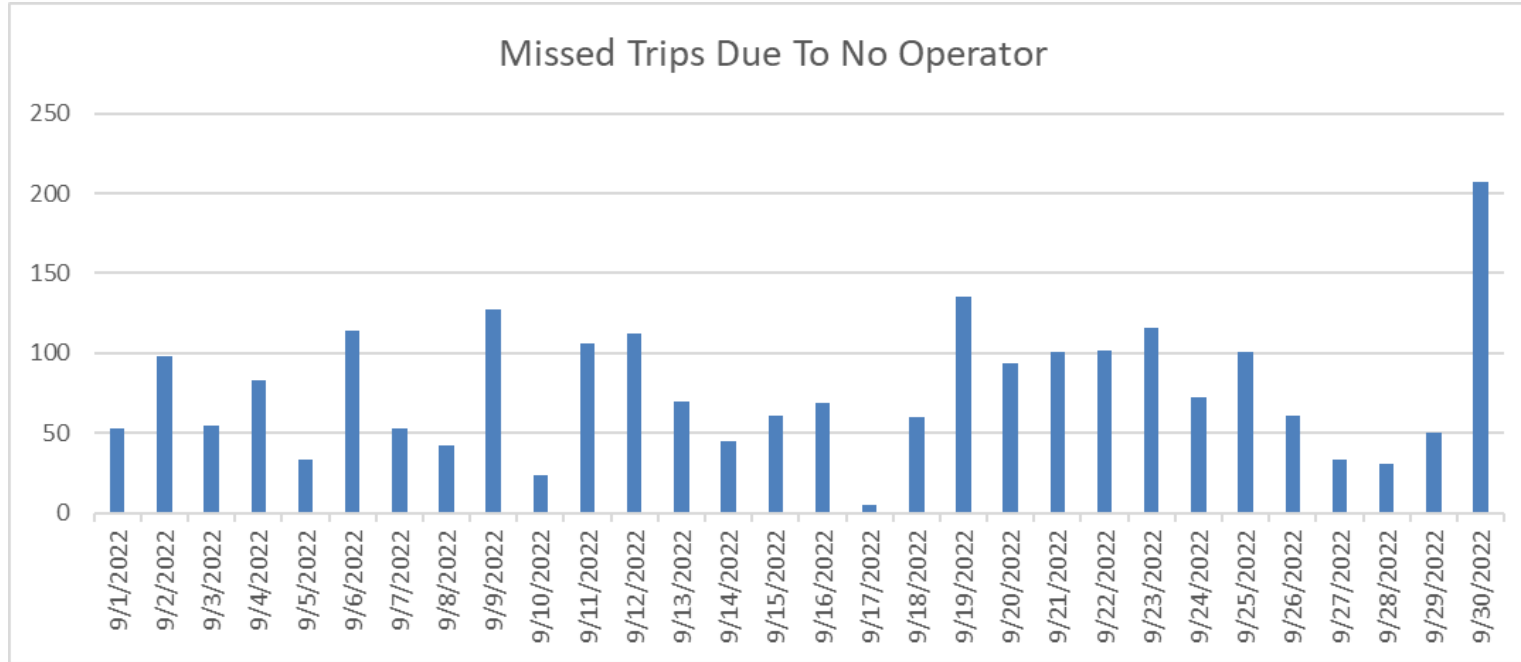
Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	2,622	66,280	97%

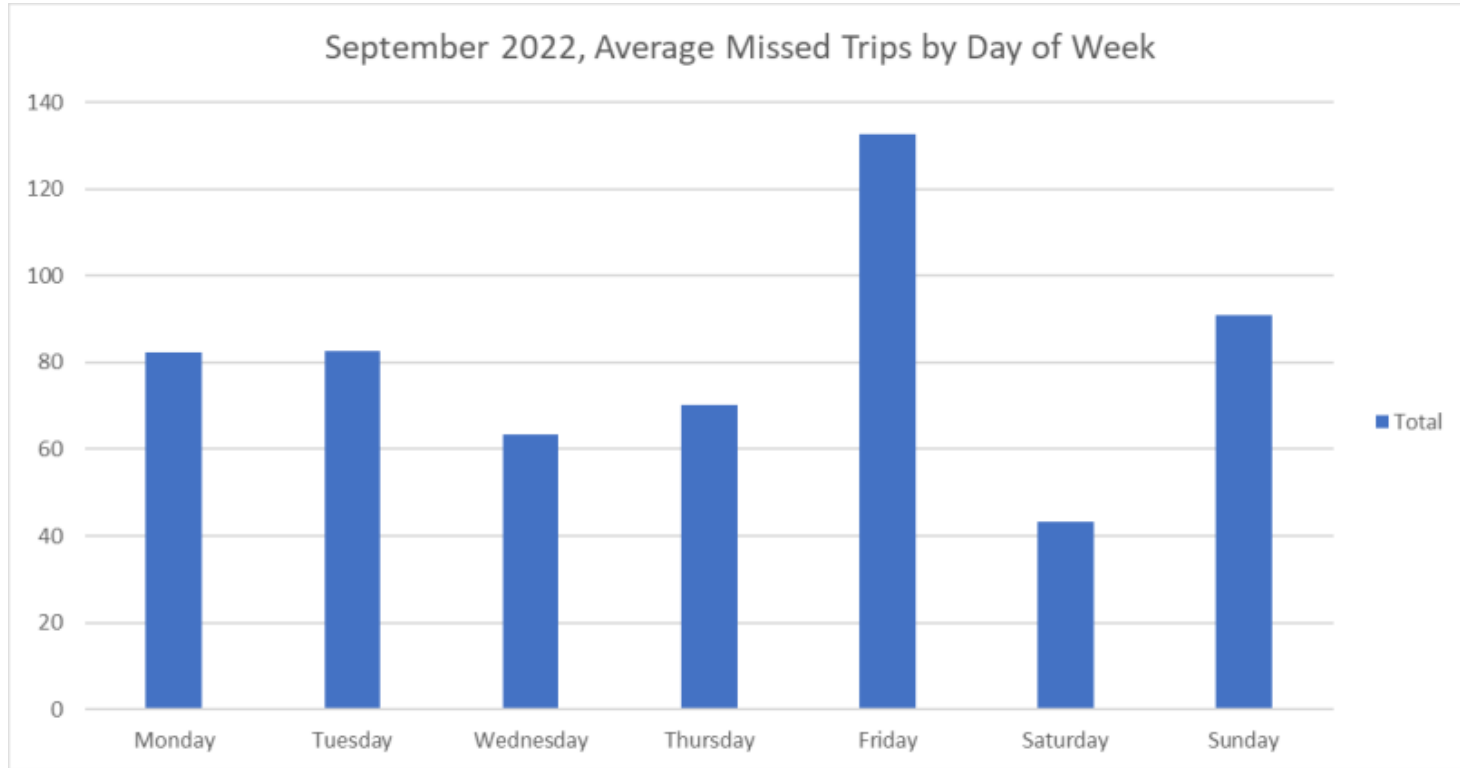
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	2,327	89.0%
MECHANICAL ISSUE	0	0.0%
TRAFFIC INCIDENT	20	0.7%
LATE OPERATIONS	27	10%
OTHER	75	2.8%

# Local/Express Missed Trips Due to No Operator

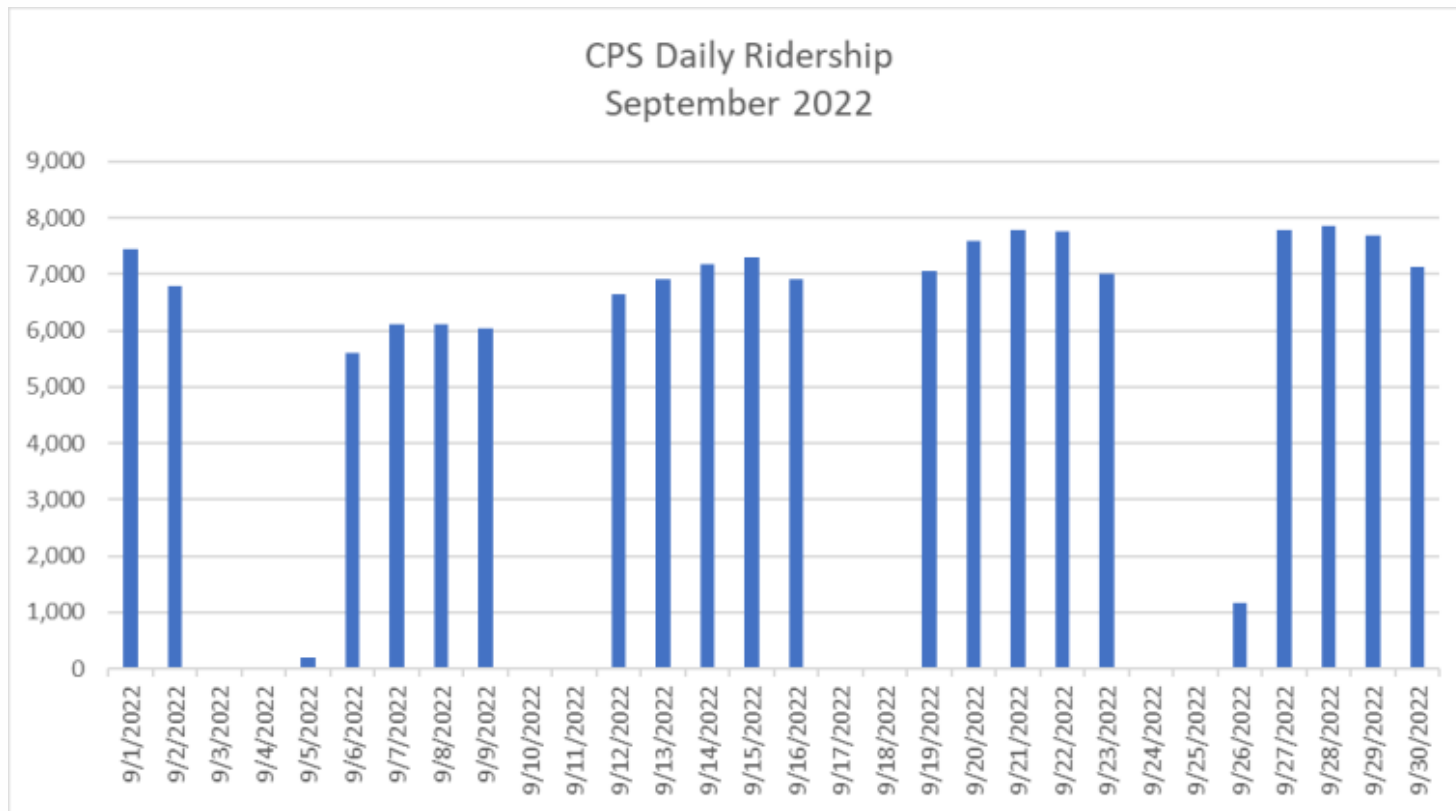
September 2022



# Local/Express Daily Average Missed Trips



# CPS Ridership

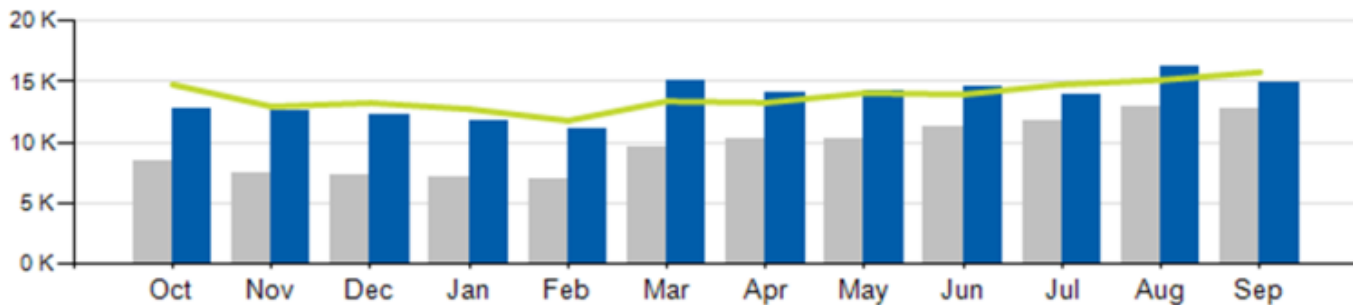




# Access Ridership

# Access Ridership

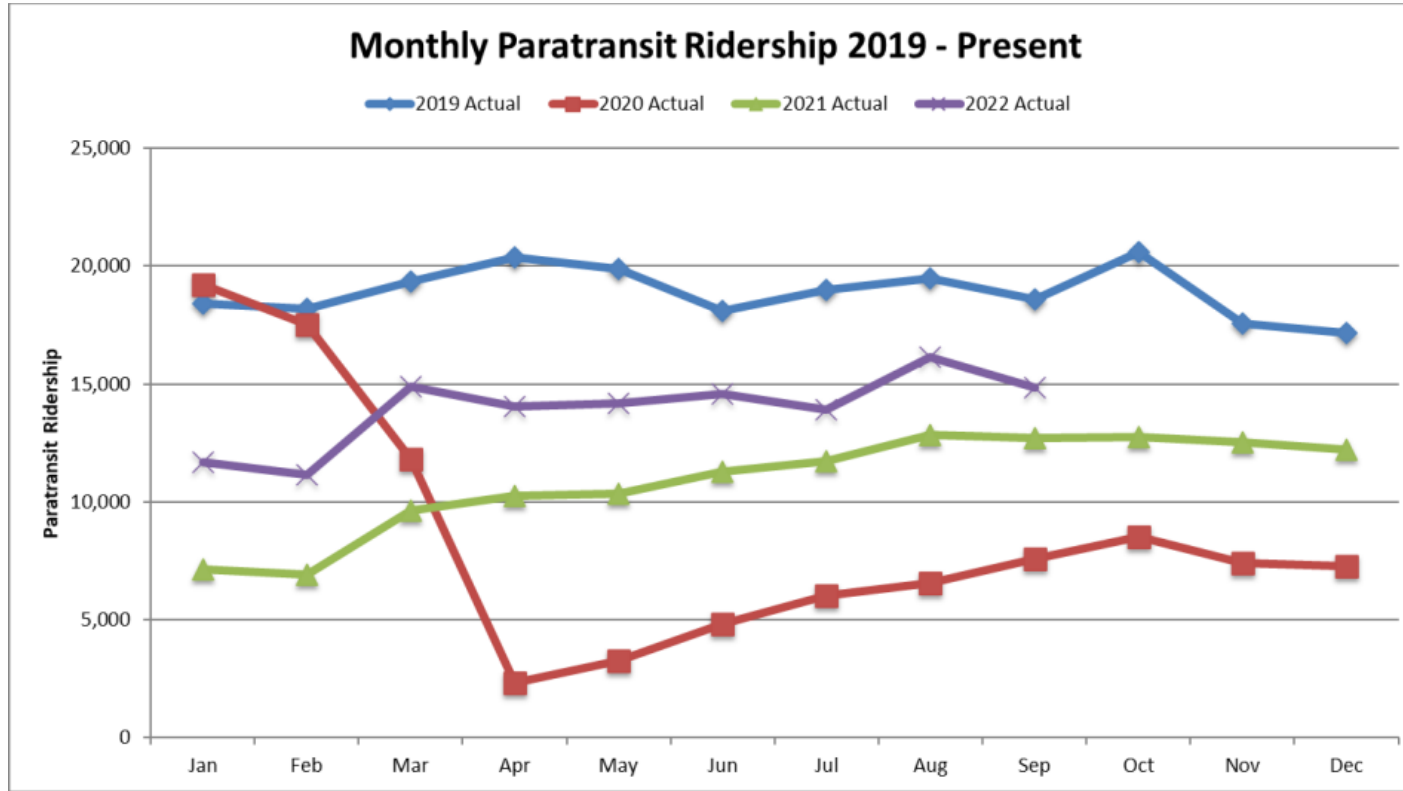
Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2021	VARIANCE (%/#)	
TOTAL	14,830	15,765	-5.9%	-935	12,687	16.9%	+2,143
WD	13,669				11,705	16.8%	+1,964
SA	579				505	14.7%	+74
SU	582				477	22.0%	+105
YTD	125,477	124,771	0.6%	706	92,776	35.2%	+32,701

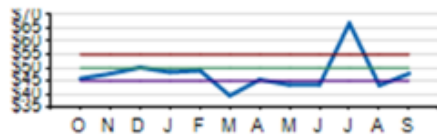


# Access Ridership

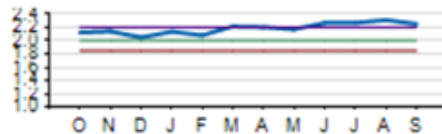


# Access KPIs

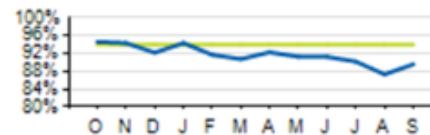
Cost per Passenger



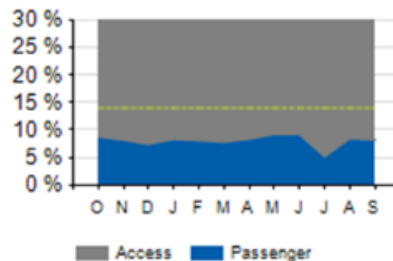
Passengers per Hour



On-Time Performance



Service Cost Sharing



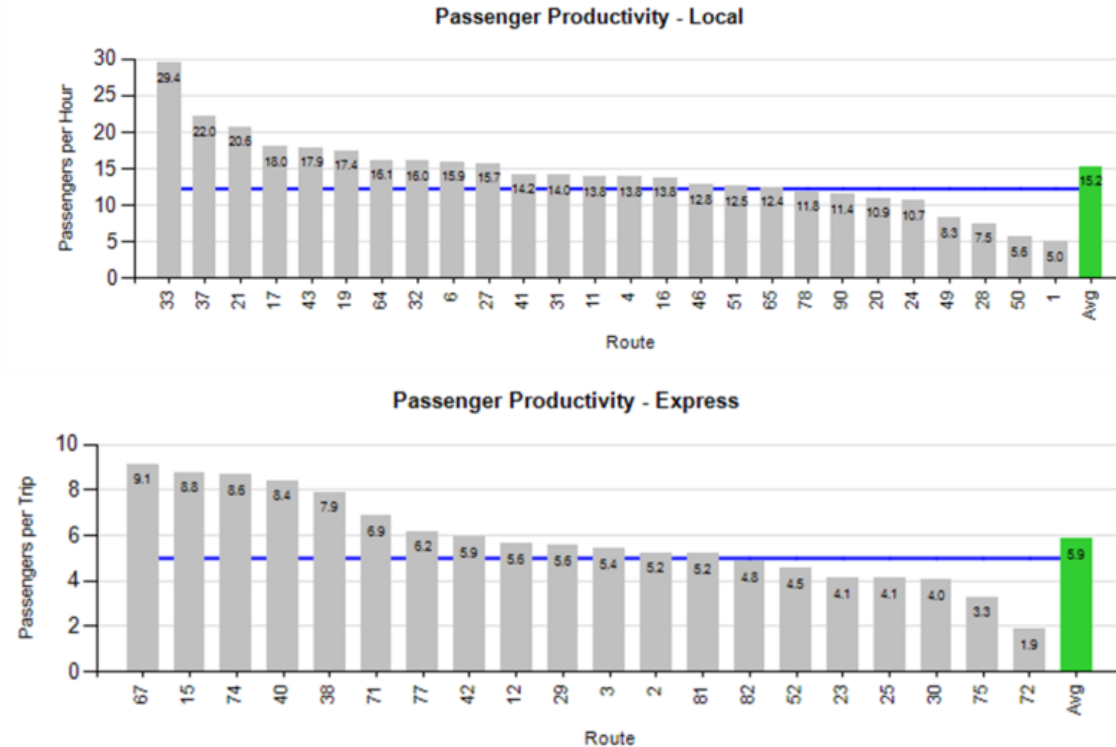
	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$47.80	\$55.00	-11.71
ON-TIME PERFORMANCE (OTP)	90%	94.0%	-7.0%
PASSENGER PER HOUR	2.3	2.2	+0.1%
COST RECOVERY	8.12%	14.0%	-5.58%

Current year

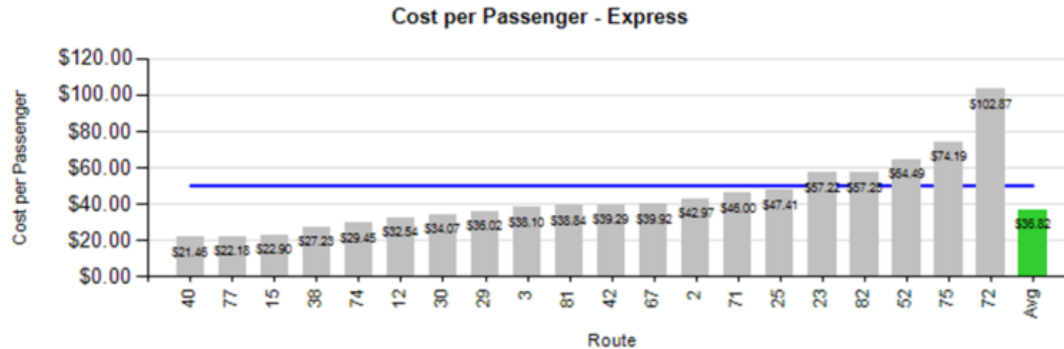
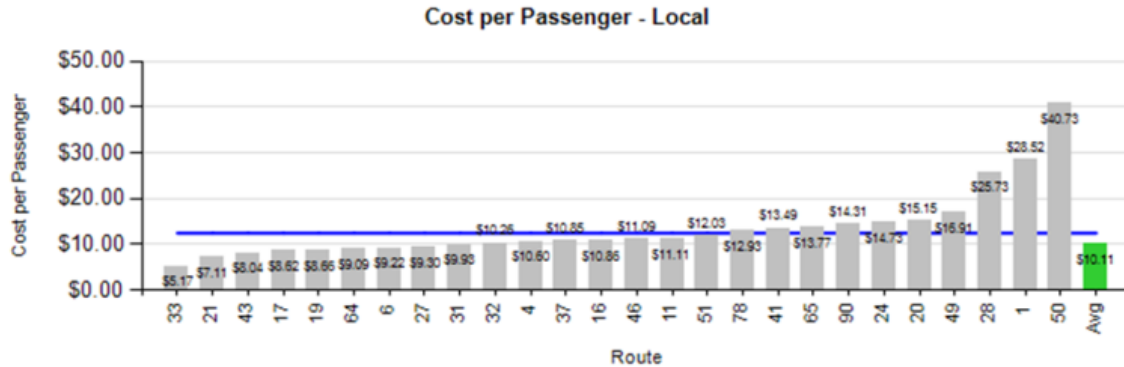
KPI

# Monthly Route Performance Measures

# Route Passenger KPIs - September

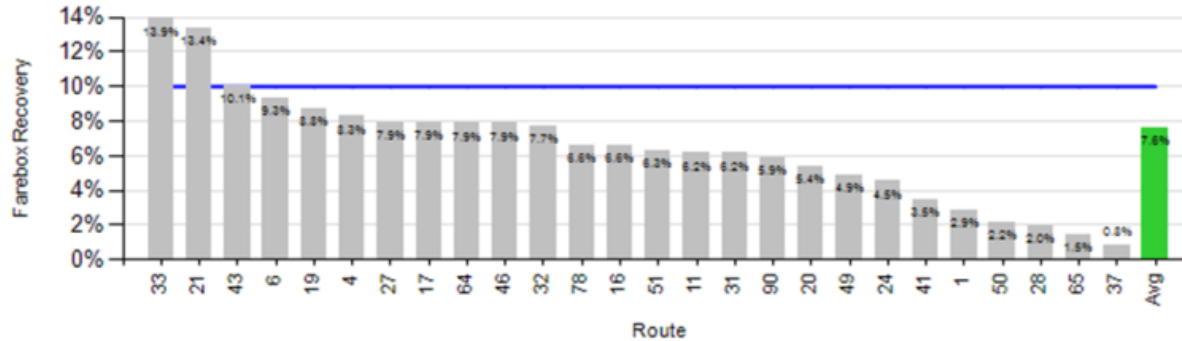


# Route Cost KPIs - September

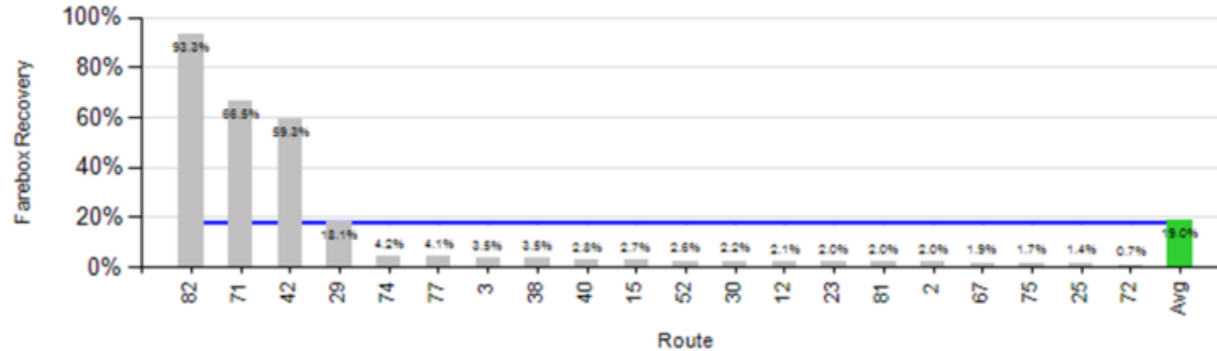


# Route Revenue KPIs - September

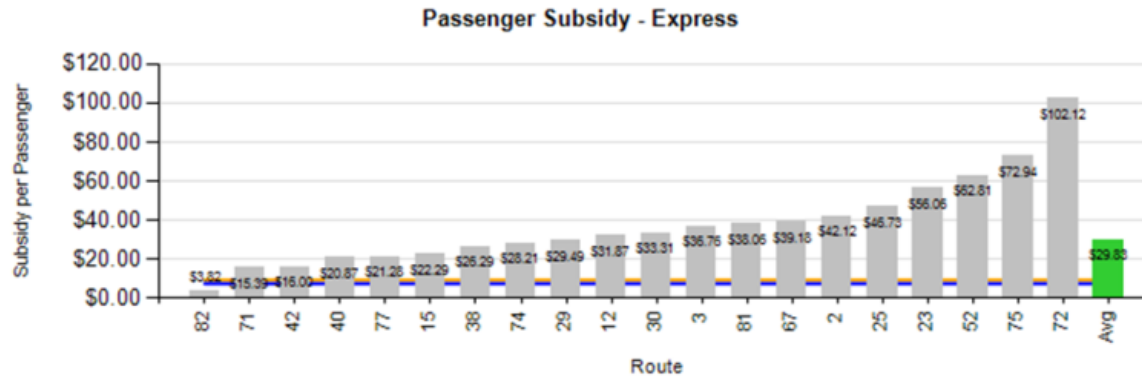
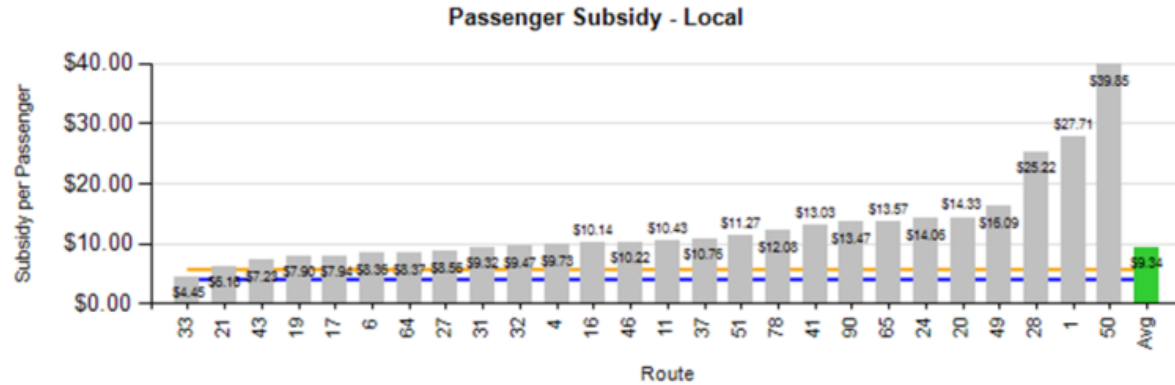
## Farebox Recovery - Local



## Farebox Recovery - Express

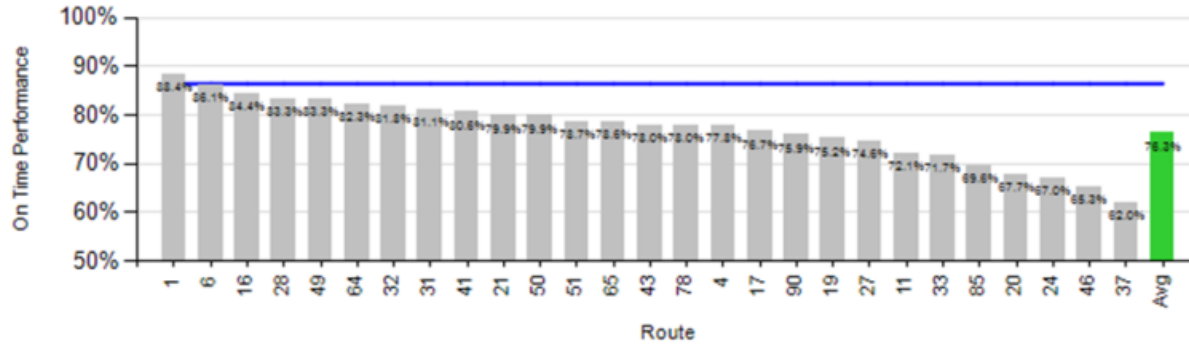


# Route Revenue KPIs - September



# Route Revenue KPIs - September

## On-Time Performance - Local



## On-Time Performance - Express

