



# ADA Eligibility Information

## ADA Eligibility Notice of Right to Appeal

Your eligibility decision was made on the basis of your application and a functional assessment in which you demonstrated your ability or limitations related to using the Metro bus system. The Americans With Disabilities Act (ADA) allows and individual the right to appeal the ADA paratransit eligibility decision. Therefore, you may request an appeal hearing date within 60 days of receiving notification of your eligibility status.

At the hearing, you will have the opportunity tot testify and/or present related written documentation (which must be received by Metro one week prior to the hearing date) to an Appeal Committee comprised of peers and professional representatives in the health care community, about the functional limitations that prevent you from using metro. You will be notified in writing within 30 days of the hearing date of the Appeal Committee's decision. The Appeal Committee's decision is final.

If you have questions about the appeal process, please feel free to call Lisa Hall at (513) 632-7585 (TTY for hearing impaired customers, call Ohio Relay Service at 1-800-750-0750), weekdays between 8:30 a.m. and 5:00 p.m.

*Cut along dotted line and mail the bottom portion to the address below:*



### REQUEST FOR APPEAL

I hereby appeal the Metro/Access ADA eligibility decision.

I understand that my appeal will be reviewed by an Appeal Committee and that the decision of that committee is final. I also understand that all written material must be received by Metro one week prior to the hearing date to become part of my file.

*Please print or type:*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone (Home): \_\_\_\_\_ (Work): \_\_\_\_\_

Signature: \_\_\_\_\_

Mail To: Metro, Attention ADA Appeals  
1801 Transpark Drive  
Cincinnati, OH 45229