






ADA Transportation Application

Thank you for your interest in Metro  and Access .

There are two types of public transportation in our community.

Metro buses  provide service at marked bus stops along specific routes on set schedules. Many Metro buses now have features to make riding easier for people with disabilities, including wheelchair lifts, voice announcements, larger signs, and kneeling features.

Access  is a curb-to-curb, shared-ride public transportation service for people whose disabilities prevent their riding Metro buses. You must call Access to make a reservation to travel.

If your disability or medical condition prevents you from riding Metro buses, you may be eligible for Access  some or all of the time. If your disability just makes riding Metro more difficult or inconvenient, you may not be eligible for Access under the Americans with Disabilities Act (ADA). Your ability to ride Metro  will be evaluated in a transportation skills assessment.

What is the Americans with Disabilities Act (ADA)?


The Americans with Disabilities Act (ADA) is a civil rights law. The intent of the ADA is to remove barriers that have prevented people with disabilities from fully participating in life.

Under the ADA, Metro buses  are to be the primary means of public transportation for everyone, including people with disabilities.



Metro offers free one-on-one training to teach people with disabilities how to ride regular Metro buses – call the Travel Training Program at 513-632-7589 for information.


Access  service is intended as a safety net only for those people whose disabilities prevent their using Metro.

IMPORTANT: Medical condition or eligibility for other disability programs does not necessarily qualify you to use Access .

The application process

All information you supply is confidential and will only be used to help determine if you can ride Metro  or if you are eligible for Access .

All applicants will be scheduled for an in-person transportation skills assessment. .

You will be notified whether or not you are eligible for Access  within 21 days of your assessment. If you are not eligible, appeals information will be sent to you.

If you have questions, need help filling out this application, or need an alternative format (Braille or large print), please call 513-632-7590 (TTY for hearing impaired, Ohio Relay Service 1-800-750-0750).

IMPORTANT NOTICE:

After completing the application, please call (513) 632-7586 to schedule an in-person transportation skills assessment.

DO NOT MAIL YOUR APPLICATION. Please bring your application with you at the time of your appointment.