



FREQUENTLY ASKED QUESTIONS ABOUT METRO'S PROPOSED SERVICE RESTRUCTURING AUGUST 2017

Which routes are being affected by this proposed restructuring?

Metro is proposing to restructure the following routes:

- Rt. 1 Mt. Adams-Eden Park-Museum Center and Rt. 49 Fairmount-English Woods
- Rt. 28 East-End Milford
- Rt. 50 Sayler Park and Rt. 32 Delhi-Price Hill

What are the details of the proposed restructuring?

Rt. 1 Mt. Adams-Eden Park-Museum Center

- Serve Walnut Hills/Mt. Adams to and from downtown on weekdays only
- Discontinue weekend service on Rt. 1
- Re-route Rt. 49 English Woods to serve Museum Center
- Reduced Rt. 49 service along John/Central and Findlay St.
- No impact on Access service

Rt. 28 East End-Milford:

- Discontinue local weekday service from Fairfax to Milford (Rt. 29X Milford Express would continue to serve this area on weekdays during peak times only.)
- Add new service along Red Bank Rd. and more service to Madisonville
- New connections: Walmart, Medpace, Rt. 11 Madison Rd.
- Discontinue weekend service for Rt. 28
- This change will affect Access service

Rt. 50 Sayler Park:

- Continue weekday peak-period service on the route, but discontinue off-peak and weekend service for Riverside and Sedamsville
- Extend Rt. 32 Delhi to serve Addyston and Sayler Park
- New connections from Sayler Park: Delhi Plaza, Mount St. Joseph, Price Hill
- This change will affect Access service

Why is Metro proposing this restructuring?

Making changes in how we provide service is important as Metro prepares for significant budget deficits in 2018 and every year after. These changes are projected to increase ridership by about 22,000 rides per year and reduce costs by about \$523,000.

When will the restructuring go into effect?

Once a final decision is made, Metro is planning on restructuring routes with the Dec. 3, 2017 service change.

How can I find out more about the proposed restructuring?

Metro is holding a public meeting on Wednesday, Aug. 23, 2017 from 4 to 8 p.m. in Room 206 of the Duke Energy Convention Center, 525 Elm Street downtown, located conveniently near most bus routes.

Presentations will be made every hour on the hour and attendees may provide written or recorded comments. Sign language and Spanish interpreters will be available at the meeting if requested at least one week prior to the meeting. Braille and Spanish-language materials will be also available.

Information is also available online at www.go-metro.com.

Where can I see maps of the proposed restructured routes?

Maps are available for review at www.go-metro.com. Enlargements will also be available at the public meeting.

What will the schedules be for the proposed restructured routes?

We will not create schedules for the proposed restructured routes until all comments have been received, considered and approved by the SORTA board. At that time, schedules will be built based on the final plan and communicated to the public.

How can I comment on the restructuring?

If you can't attend the meeting, you may submit comments in the following other ways:

- On-line: www.go-metro.com
- E-mail: routecomments@go-metro.com
- Fax: 632-9202
- Comment forms: on buses and at the sales office in the Mercantile Building arcade
- Mail: SORTA, 602 Main Street, Suite 1100, Cincinnati, OH 45202