



February 2021

The latest news for Metro riders



#OhioLovesTransit
Feb 7 - 14

Celebrate Ohio Loves Transit Week

Metro has joined with Ohio's other 67 public transit agencies and the Ohio Public Transit Association (OPTA) to celebrate Ohio Loves Transit week - a statewide initiative

showcasing the impact public transit has on our economy and the mobility of our communities.

Ohio Loves Transit Week is Feb. 7-14, 2021 and Metro wants to celebrate with you. We're thanking riders for their support and encouraging new riders to fall in love with transit by giving us a try.

Show your love for Metro and post on social media using #OhioLovesTransit and tag us at @cincinnati metro for a chance to win free rides, a Metro t-shirt, masks and other goodies!

Reinventing Metro Presentation for Access Riders

Learn more about how the Reinventing Metro plan will improve service for individuals who ride Access paratransit service during a virtual presentation on **Feb. 18 at 6**

REINVENTING METRO!

Did you miss the Year 1 Reinventing Metro improvement presentations? Don't worry, each presentation by route is available for viewing on our [website](#). You can also take a [short survey](#) to

p.m. Individuals may register to participate in the meeting [here](#). It will also be streamed live on Metro's Facebook page.

leave your feedback and be entered for a chance to win a 30 Day Rolling pass.

February SORTA Board meeting

The Southwest Ohio Regional Transit Authority (SORTA) Board of Trustees will meet on **Tuesday, Feb. 16 at 5 p.m.** Until further notification, all board meetings will be held virtually and will be streamed live on Metro's Facebook page.

Meeting dates and times and past meeting minutes are available [here](#).



Ride Safely

It is now a federal law! The CDC mandates:

- All passengers on public transit buses must wear a mask when boarding, riding and exiting buses
- All passengers waiting for buses in transit hubs must wear a mask
- Exceptions: children under age 2 and those with disabilities whom wearing a mask would pose a health problem
- **Failure to do so may result in a denial of service**



All Metro buses are now equipped with hand sanitizer and mask dispensers for your safety.

Buses and transit centers are also treated every 30 days with a disinfectant that kills the coronavirus for up to 90 days.

Riders are encouraged to pay their fare using Transit app for contactless payment at the farebox and to spread out as much as possible while riding. If you feel ill, please do not ride the bus.

A hand holding a smartphone displaying the Transit app interface. The screen shows a map of Cincinnati with a bus route highlighted. Text on the screen includes "Use Transit app with EZFARE for contactless payment. It's the 'EZ-iest' and safest way to go METRO." and "Download now and become a believer!". There are also icons for the App Store and Google Play.

Use Transit app with EZFARE for contactless payment. It's the "EZ-iest" and safest way to go METRO.

Download now and become a believer!

Available on the App Store | GET IT ON Google Play

RIDING IS BELIEVING.

Download Transit with EZfare

Now you can plan your trip, track your bus in real time, and pay your fare from your smartphone. [Download Transit app](#) featuring EZFare today.

Beep, beep...here comes new buses

Ten more new bus will go into service beginning Feb. 15. Each new bus features a sleek exterior design, charging ports, FREE Wi-Fi, and improved seating. See you onboard!



Metro to operate regular schedule on Presidents' Day, Feb. 15

Metro buses and Access paratransit service will operate on a regular schedule for Presidents' Day on Feb. 15.

Metro's Administrative and sales office will be closed in observance of the holiday. The Customer Care Center will remain open to assist customers.

Serving you 7 days a week

To better serve our riders, the Customer Care Center now has extended hours:

- 7-days a week
- Weekdays 6:30 a.m. to 6:30 p.m.
- Weekends and holidays 8 a.m. to 5 p.m.

Your one stop shop for Metro and Access questions, Access reservations, commendations, and comments at 513-621-4455.



Connect with Us!



Quick Links

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