

go*INFO

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Become a believer –
try Metro FREE
on Nov. 3



RIDING IS
BELIEVING.

November 2020

Ride Free on November 3

Thanks to the generosity of the City of Cincinnati and The Devou Good Foundation, Metro and Access service will be **free** to all members of the public on Election Day, Tuesday, Nov. 3!

Ride the bus to work, to school, to the doctor, to the polls...anywhere you want to go ABSOLUTELY FREE!



Veterans Ride Free on November 11

Metro will once again honor our nation's veterans by offering free rides on **Veterans Day, Wednesday, Nov. 11**. Providing veterans in our community with free rides is our way of saying thank you for their sacrifice, bravery and commitment to serving

and protecting our country.

To ride for free, active, reserve and retired military members are asked to show valid proof of veteran status upon boarding the bus, including:

- U.S. Department of Defense issued military ID card
- Veterans Affairs ID card
- State issued driver's license with veteran designation

Thank you, veterans!

Metro Veterans Program

You served for us, now let us serve you.

Are you a veteran or active-duty service member?

Metro is excited to launch a new **Metro Veterans Program** to thank you for your service!

Beginning Nov. 11, veterans and active-duty military will be eligible to ride Metro for half fare every day.

Visit go-metro.com/MVP to learn how you can apply for an MVP discount card, and look for two special MVP Metro buses hitting the roads on Nov. 11!



Learn More

Stuff the Bus: November 16 at XU

Help stuff a Metro bus with items for the Winton Hills Recreation Center! View the [donation registry](#) and drop off items such as recreation equipment, clothes, toiletries and household items from **9 a.m. to 5 p.m.** on **Monday, Nov. 16**, at Bellarmine Circle on Xavier University's campus.

Suggested Donations



SERVICE EVENT



November 16, 2020
9:00 AM - 5:00 PM
Bellarmino Circle

Scan to
Donate

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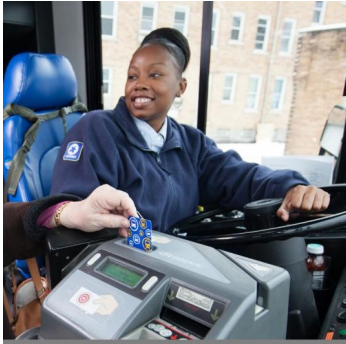
METRO

@cincinnati metro



Cincinnati
Recreation
Commission

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Fare Simplification Public Meeting

Metro is working to make it even easier for you to ride with a proposal to simplify our fare structure.

We want your feedback!

We invite you to attend a public meeting to provide comments on our fare simplification plan:

Wednesday, Nov. 18

3 - 8 p.m.

Duke Energy Center Junior Ballroom
525 Elm Street

In keeping with state regulations and out of concern for health and safety, Metro requests the public's cooperation with adhering to strict safety protocols, including wearing a mask or facial covering, six-foot social distancing, and using hand sanitizer upon arrival. Admittance to the room will be strictly controlled to maintain safe capacity levels. If you are ill or experiencing symptoms, please do not attend this meeting.

Visit go.metro.com/fare-simplification for full details of the proposal and answers to FAQs.

Other ways to comment:

- **Online:** Complete the [online survey](#)

- **Email:** farecomments@go-metro.com
- **Fax:** 513-632-9202
- **Mail:** Metro, 525 Vine Street, Suite 500, Cincinnati, OH 45202

All comments received by **Nov. 18, 2020, at 8 p.m.** will become part of the official public record and will be considered by SORTA.

Take Survey

Metro and Access on Holiday Schedule Thanksgiving Day

Metro buses and Access service will operate on a Sunday/holiday schedule on Thanksgiving Day, **Thursday, Nov. 26**. Metro and Access will operate a regular schedule on Friday, Nov. 27.



Metro's Customer Care Center will be closed on Thanksgiving Day but will reopen for normal hours on Friday, Nov. 27.

The Metro Sales Office will be closed on Thanksgiving and Friday, Nov. 27.

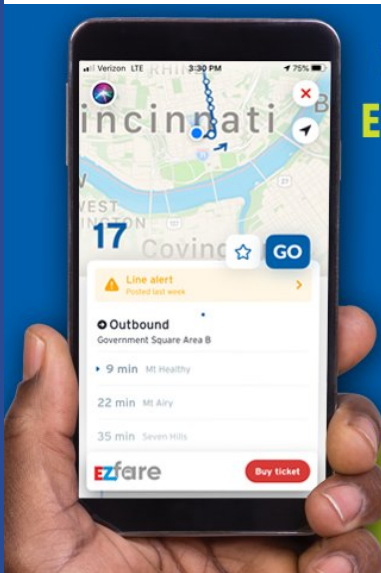
For complete bus and scheduling information, visit go-metro.com or call Metro at 513-621-4455 weekdays from 6:30 a.m. to 6 p.m.

Northside Transit Center Now Open!

The Northside Transit Center is now open and ready to serve you! Miss the [Facebook livestream](#) of the grand opening celebration? Have no fear! Click on the video below to [watch the highlights](#).

The center serves Rts. 15X, 16, 17, 19, 20, 23, 27 and 51 in a central, off-street location, and features rider amenities including a ticket vending machine, real-time signs, a Park & Ride lot with an electric charging station and enhanced lighting.





Use Transit app with **EZFARE** for contactless payment. It's the "EZ-iest" and safest way to go METRO.

Download now and become a believer!



Download Transit with EZfare

What's the "EZ-iest" way to plan your trip, track your bus in real time, and pay your fare from your smartphone? [Download Transit app](#) featuring EZFare today.



Customer Photo

Thanks to Metro rider **Mary Berta Coggeshall** for sharing this photo of the [#MetroStrong](#) bus out on the road!

Per state public health orders, **facial coverings are required on board all Metro buses.**

Please do your part to ensure the health and safety of your fellow passengers!

To learn more about what Metro is doing to keep you safe on board, visit go-metro.com/covid-19.



Behind every mask there is a face, and behind that a story.

What's yours?

Protect yourself and others, wearing a mask is required when riding Metro.



November SORTA Meetings

All [SORTA Board](#) meetings will be streamed live on [Metro's Facebook page](#) until further notice.

SORTA Finance Committee meeting:

Nov. 10 at 8:30 a.m.

SORTA Planning & Operations Committee meeting:

Nov. 10 at 9 a.m.



SORTA Board meeting:

Nov. 17 at 10 a.m.

Public comments may be submitted prior to the meeting at AskMetro@go-metro.com.

Connect with Us!



Quick Links

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