



August 2020



Metro and Access Labor Day Schedule

On Monday, September 7, Metro and Access service will operate on a Holiday/Sunday schedule in observance of Labor Day.

The Metro Sales Office, Customer Care Center and administrative offices will be closed in observance of the holiday.

For complete bus and scheduling information, visit go-metro.com or call Metro at 513-621-4455 weekdays from 6:30 a.m. to 6 p.m.

Download Transit App with EZFare Today

What's the "EZ-iest" way to plan your trip, track your bus in real time, and pay your fare from your smartphone? [Download the Transit app](#) featuring EZFare today.

Use Transit app with EZFARE for contactless payment. It's the "EZ-iest" and safest way to go METRO.

Download now and become a believer!

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RIDING IS BELIEVING.

Metro Celebrates 30 Years of the ADA

At Metro, ensuring that our fleet and service is accessible to all riders has been a top priority since day one. That's why we were excited to join Hamilton County Developmental Disability Services in celebrating the **30th Anniversary of the Americans with Disabilities Act**, which was passed to remove barriers that have kept people with disabilities from fully participating in society.

Metro and Access team members took part in two "Honk and Wave" events to highlight the importance of the ADA and raise awareness for Metro's Access Program, which serves as a safety net for those who do not have the functional

capability to ride Metro buses.

To learn more about Metro's Access Program, visit go-metro.com/access.



Four Metro Employees Receive State Transit Awards

Four Metro employees were honored with Excellence Awards from the Ohio Public Transit Association (OPTA). The awards honor individuals and organizations who have demonstrated leadership and advocacy for public transit in Ohio.



Each of these award recipients are working hard to serve you and get you wherever you need to be! Metro Director of Fleet and Facilities **Jeff Mundstock** was honored with OPTA's Four Under 40 Award, transit operator **Antonio McClendon** received the OPTA Community Impact Award, and operators **Reginald Brown** and **Steven Rolfes** received OPTA Milestone Awards for achieving more than 30 years of service to Metro. Both operators are members of the National Safety Council's prestigious "Two Million Mile Club" for driving two million miles each without an accident.

If you see these employees, be sure to congratulate them for excellent service!

[Read More](#)



Metro Strong Bus Featured on WCPO's "Acts of Kindness"

Metro spoke to WCPO's Kristyn Hartman about two "Metro Strong" buses featuring the names of Metro and Access employees in thanks for their commitment to serving the community during COVID-19. If you missed it, [watch the video](#) on Metro's Facebook page. If you see these buses on the road, snap a photo and post on social media using **#MetroStrong**!

47TH ANNUAL METRO'S SAFETY AND EMPLOYEES OF THE YEAR AWARDS

Metro Celebrates Safety & Excellence

[Cedric The Entertainer](#) helped Metro honor the employees who keep you safe when he delivered a special video message as part of Metro's 47th Annual Safety and Employees of the Year Awards. The celebration was held virtually on Metro's [Facebook page](#) and recognized more than 100 operators and maintenance employees.

Metro recognized its Employees of the Year, operators **Sherry Felton-Stonestreet** and **Harry Fowler** and maintenance employees **Brandon George** and **David Thiem**. Two operators, **Maurice Kimble** and **Lonnie Scroggins**, were honored for achieving 25 years without an accident or injury.

If you see these operators on your route, thank them for keeping Metro riders safe!



Sherry Felton-Stonestreet



Harry Fowler



David Thiem

Watch Recording

Keeping You Safe Amid COVID-19

For the health and safety of all, we ask riders to observe the following:

- Wear a mask, scarf or other facial covering while riding.
- Pay fare using [Transit App](#) with EZFare for contactless payment.
- Stand behind the plexiglass barrier at the farebox.
- Spread out as much as possible on board.
- Observe CDC safety guidelines, including using hand sanitizer, washing hands regularly, and covering coughs and sneezes with a tissue.



Here's how Metro is working to protect your health:

- Conducting rigorous daily cleaning of all buses.
- Treating buses and facilities like Government Square with a chlorinated sanitizing disinfectant that kills the coronavirus, including seats, handrails, polls, etc.
- Employing plexiglass barriers at the farebox to protect customers and operators when boarding.



August SORTA Meeting

All SORTA board meetings will be streamed live on Metro's Facebook until further notice.

SORTA Board meeting:
August 18 at 10:00 a.m.

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