

go*INFO

SPECIAL EDITION
COVID-19

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Metro buses equipped with plexi-glass barriers to keep operators and customers safe on-board during COVID-19

Dear valued customer,

Riders will now see plexi-glass barriers installed on all Metro buses between the Operator's area and the farebox as an added safety measure to help protect against the spread of the coronavirus on-board.

With the installation of the barrier, the yellow six-foot divider previously used on the buses have been removed opening up more seating space for passengers to practice social distancing.



“The plexi-glass dividers were designed, built and installed in-house by our outstanding maintenance team in less than a week on nearly 200 buses. We’re now getting calls from other transit systems inquiring about our design,” said Darryl Haley, Metro’s CEO and General Manager. “The entire Metro staff has done a remarkable job coming in every day giving their best to continue serving our community during this pandemic. I couldn’t thank them enough.”

Customers are asked to pay their fare using [Transit app with EZfare](#) on their smartphones for contactless fare payment and to exit the bus using the rear door.

Customers are highly encouraged to wear non-surgical masks or other facial coverings over their mouth and nose while riding.

Keeping customers and employees safe during COVID-19

Metro is committed to ensuring the safety of customers and employees during the coronavirus epidemic and are doing the following additional efforts:

- Conducting rigorous daily cleaning of all buses.
- Applying a chlorinated, sanitizing disinfectant that kills the coronavirus to all buses and surfaces inside buses and facilities, including poles, stanchions and seats and facilities, including Government Square.
- Using an electrostatic sprayer which promotes surface adhesion of the disinfectant.
- Closing the administrative office lobby to walk-in customers.
- Practicing social distancing in all workplaces.

For the latest Metro news and service updates, please sign up for [Cincy EZAlerts](#) to get text or emails notifications about the routes you ride.

