

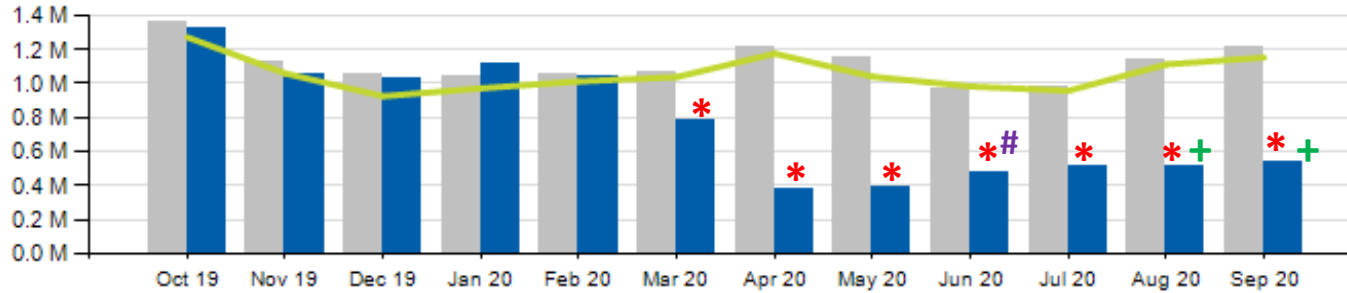


# Planning and Operations Committee Ridership Report September 2020



# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	540,459	1,152,602	-53.1%	-612,143	1,218,062	-55.6%	-677,603
LOCAL	526,976	1,080,531	-51.2%	-553,555	1,142,784	-53.9%	-615,808
EXPRESS	13,663	72,071	-81.0%	-58,408	75,278	-81.8%	-61,615
YTD TOTAL	5,749,720	9,444,785	-39.1%	-3,695,065	9,837,391	-41.6%	-4,087,671

+No School Service Provided in August/September

#Started Full Service June 28th

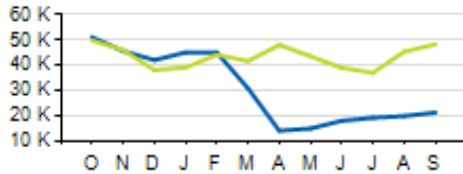
\*COVID-19 Impact

Current Year    Prior Year    Budget

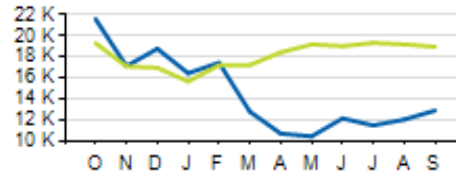


# Local/Express KPIs

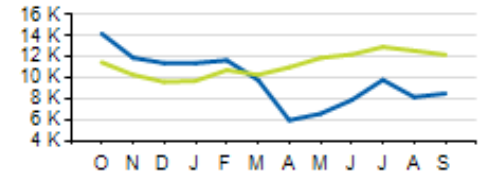
Average Fixed Ridership: Weekday



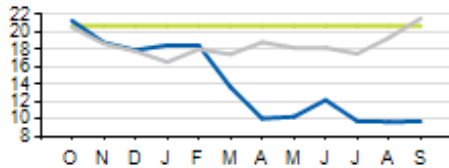
Average Fixed Ridership: Saturday



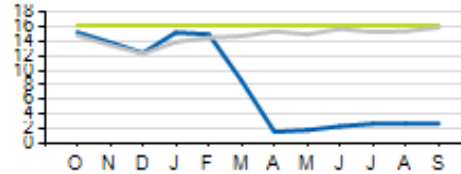
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.7	20.7	-11.00
PASSENGERS PER TRIP (EXPRESS)	2.6	16.2	-13.6
AVERAGE RIDERSHIP (WD)	21,253	48,367	-27,114
AVERAGE RIDERSHIP (SA)	12,895	18,975	-6,080
AVERAGE RIDERSHIP (SU)	8,511	12,199	-3,688

Current year

Prior year

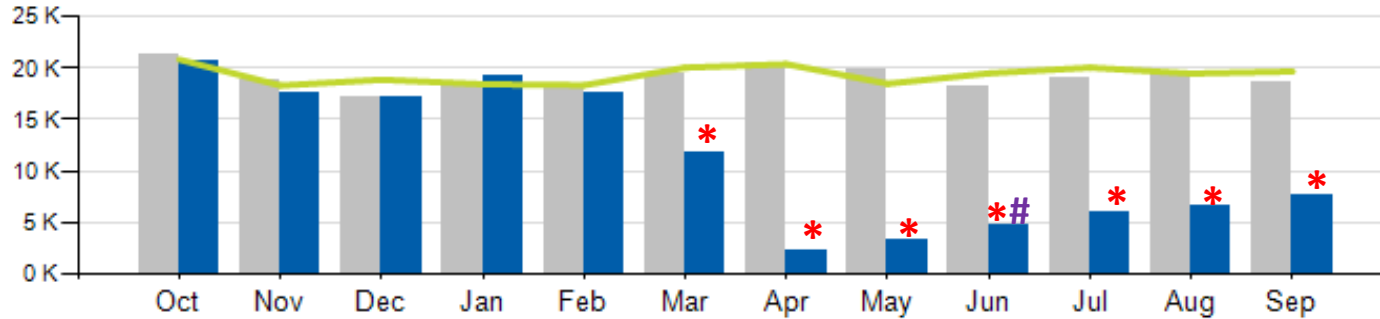
KPI/Budget



# Access Ridership

# Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	7,577	19,668	-61.5%	-12,091	18,583	-59.2%	-11,006
WD	6,967				17,125	-59.3%	-16,428
SA	296				632	-53.2%	-336
SU	314				826	-62.0%	-512
YTD	79,083	174,332	-54.6%	-95,249	171,359	-53.8%	-92,276

■ Current Year   
 ■ Prior Year   
 — Budget

#Started Full Service June 28th

\*COVID-19 Impact