

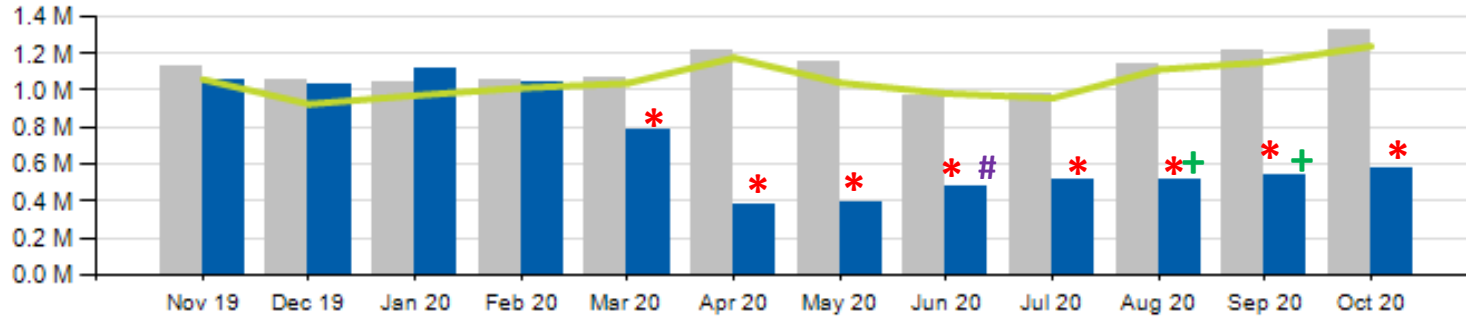


October 2020 Ridership Report



Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	574,209	1,237,980	-53.6%	-663,771	1,321,033	-56.5%	-746,824
LOCAL	558,848	1,161,530	-51.9%	-602,682	1,238,663	-54.9%	-679,815
EXPRESS	15,361	76,450	-79.9%	-61,089	82,370	-81.4%	-67,009
YTD TOTAL	6,329,929	10,682,765	-40.8%	-4,352,836	11,158,424	-43.3%	-4,828,495

+No School Service Provided in August/September

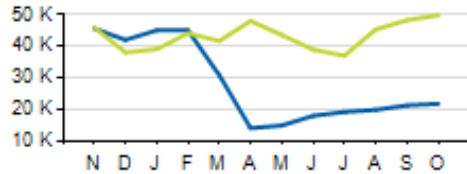
#Started Full Service June 28th

*COVID-19 Impact

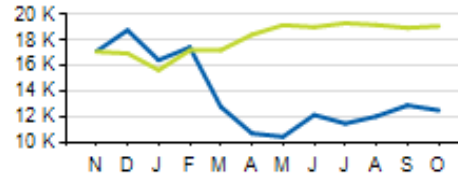
■ Current Year
 ■ Prior Year
 — Budget

Local/Express KPIs

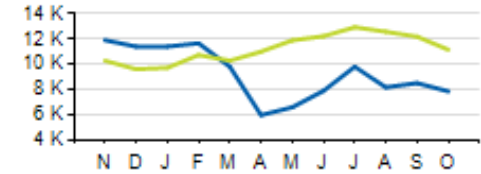
Average Fixed Ridership: Weekday



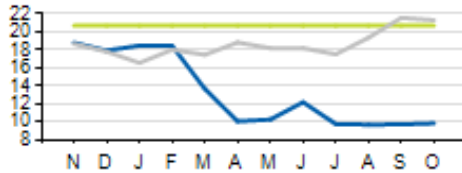
Average Fixed Ridership: Saturday



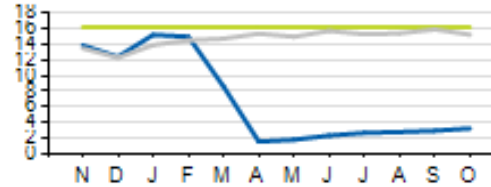
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.9	20.7	-10.8
PASSENGERS PER TRIP (EXPRESS)	3.2	16.2	-13
AVERAGE RIDERSHIP (WD)	21,828	49,901	-28,073
AVERAGE RIDERSHIP (SA)	12,512	19,106	-6,594
AVERAGE RIDERSHIP (SU)	7,853	11,157	-3,304

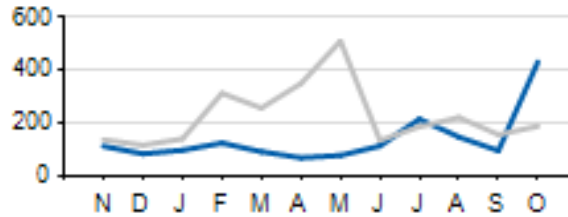
Current year

Prior year

KPI/Budget

Local/Express Missed Trips

Missed Trips



Current year
 Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	432	64,715	99.3%

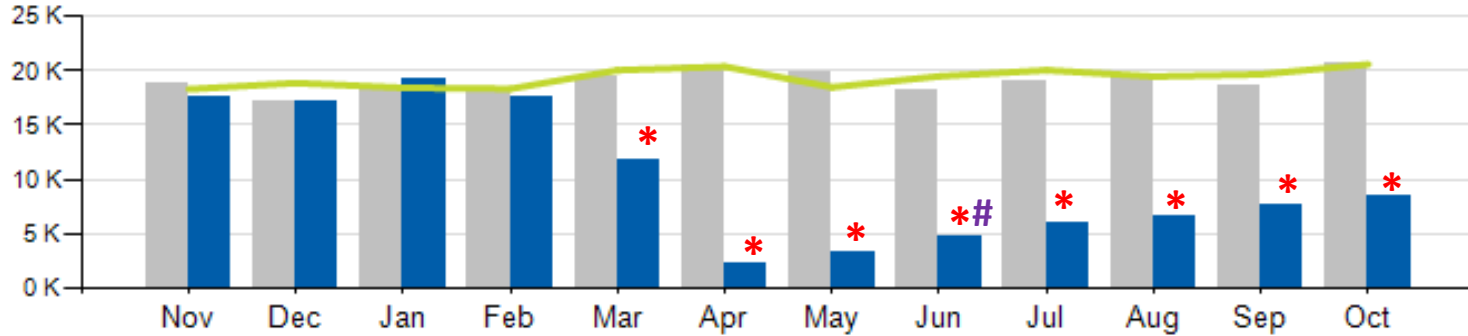
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	325	75%
MECHANICAL ISSUE	40	9.3%
TRAFFIC INCIDENT	34	7.9%
LATE OPERATIONS	22	5.1%
OTHER	11	2.5%



Access Ridership

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	8,518	20,585	-58.6%	-12,067	20,600	-58.7%	-12,082
WD	7,907				19,379	-59.2%	-11,472
SA	391				698	-44.0%	-307
SU	220				523	-57.9%	-303
YTD	87,601	194,917	-55.1%	-107,316	191,959	-54.4%	-104,358

■ Current Year
 ■ Prior Year
 — Budget

#Started Full Service June 28th

*COVID-19 Impact