

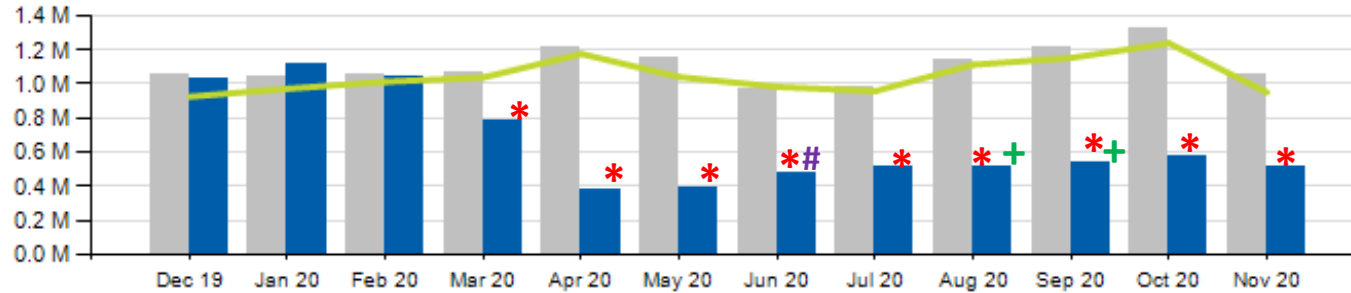


# November 2020 Ridership Report



# Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	511,177	950,186	-46.2%	-439,009	1,058,780	-51.7%	-547,603
LOCAL	499,364	893,386	-44.1%	-394,022	994,984	-49.8%	-495,620
EXPRESS	11,813	56,800	-79.2%	-44,987	63,796	-81.5%	-51,983
YTD TOTAL	6,835,106	11,632,951	-41.2%	-4,797,845	12,217,204	-44.1%	-5,382,098

+No School Service Provided in August/September

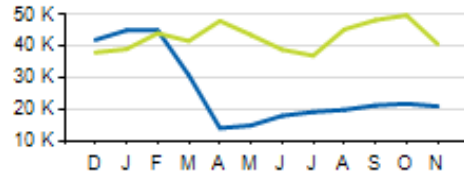
#Started Full Service June 28th

\*COVID-19 Impact

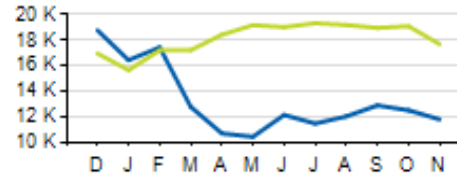
Current Year    Prior Year    Budget

# Local/Express KPIs

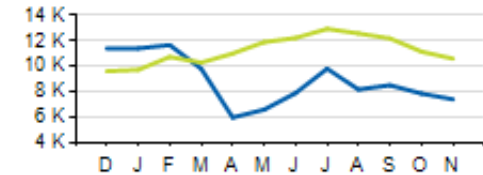
Average Fixed Ridership: Weekday



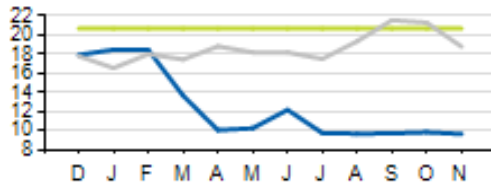
Average Fixed Ridership: Saturday



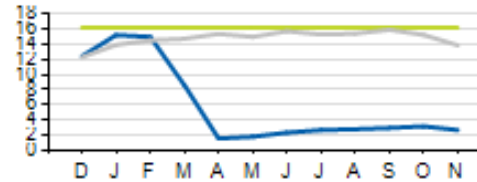
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.7	20.7	-11.0
PASSENGERS PER TRIP (EXPRESS)	2.6	16.2	-13.6
AVERAGE RIDERSHIP (WD)	20,978	40,788	-19,810
AVERAGE RIDERSHIP (SA)	11,800	17,696	-5,896
AVERAGE RIDERSHIP (SU)	7,401	10,607	-3,206

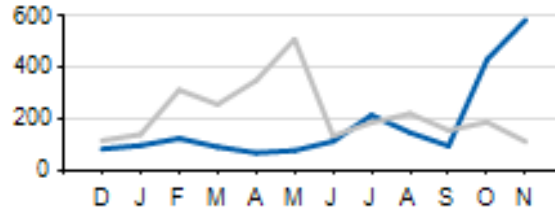
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year
  Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	586	58,932	99.0%

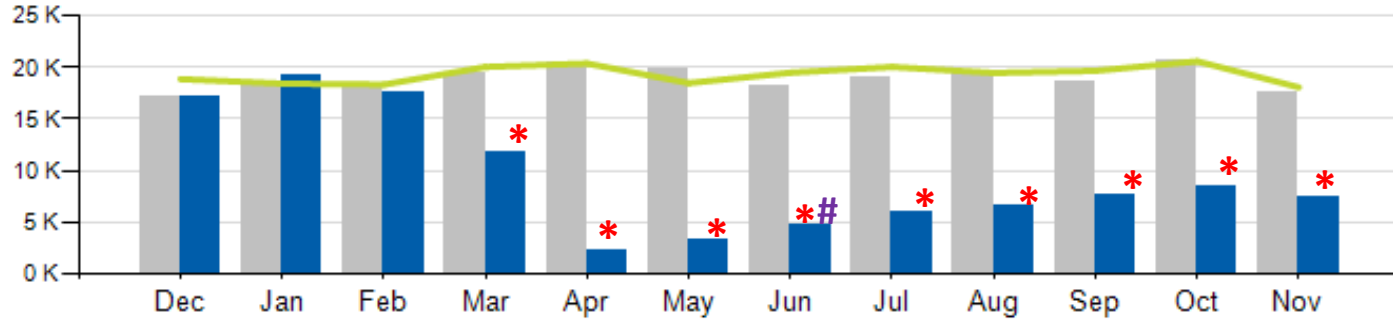
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	500	85.0%
MECHANICAL ISSUE	23	3.9%
TRAFFIC INCIDENT	18	3.0%
LATE OPERATIONS	18	3.0%
OTHER	27	4.6%



# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2019	VARIANCE (%/#)	
TOTAL	7,393	18,066	-59.1%	-10,673	17,571	-57.9%	-10,178
WD	6,776				16,005	-57.7%	-9,229
SA	316				870	-63.7%	-554
SU	301				696	-56.8%	-395
YTD	94,994	212,983	-55.4%	-117,989	209,530	-54.7%	-114,536

■ Current Year   
 ■ Prior Year   
 — Budget

#Started Full Service June 28th

\*COVID-19 Impact