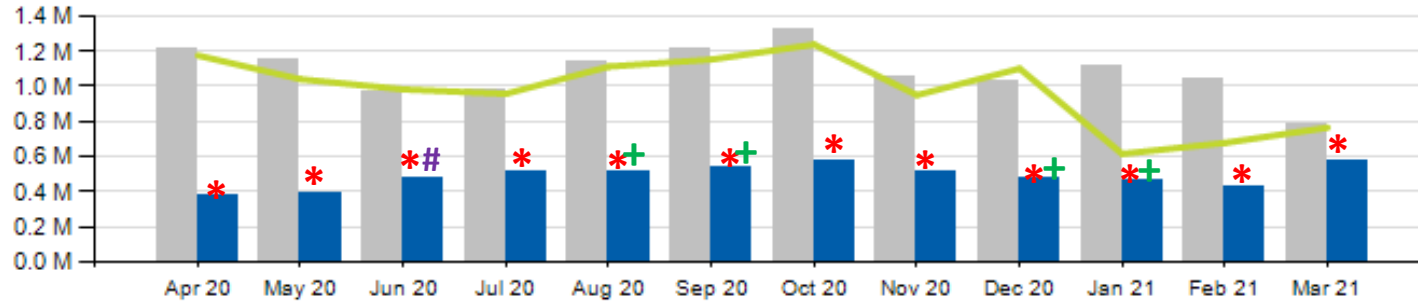




March 2021 Ridership Report

Local/Express Ridership

Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	572,568	765,249	-25.2%	-192,681	779,515	-26.5%	-206,947
LOCAL	558,204	715,684	-22.0%	-157,480	738,827	-24.4%	-180,623
EXPRESS	14,364	49,565	-71.0%	-35,201	40,688	-64.7%	-26,324
YTD TOTAL	1,462,664	2,060,119	-29.0%	-597,455	2,931,923	-50.1%	-1,469,259

+No School Service Provided in August/September/December/January

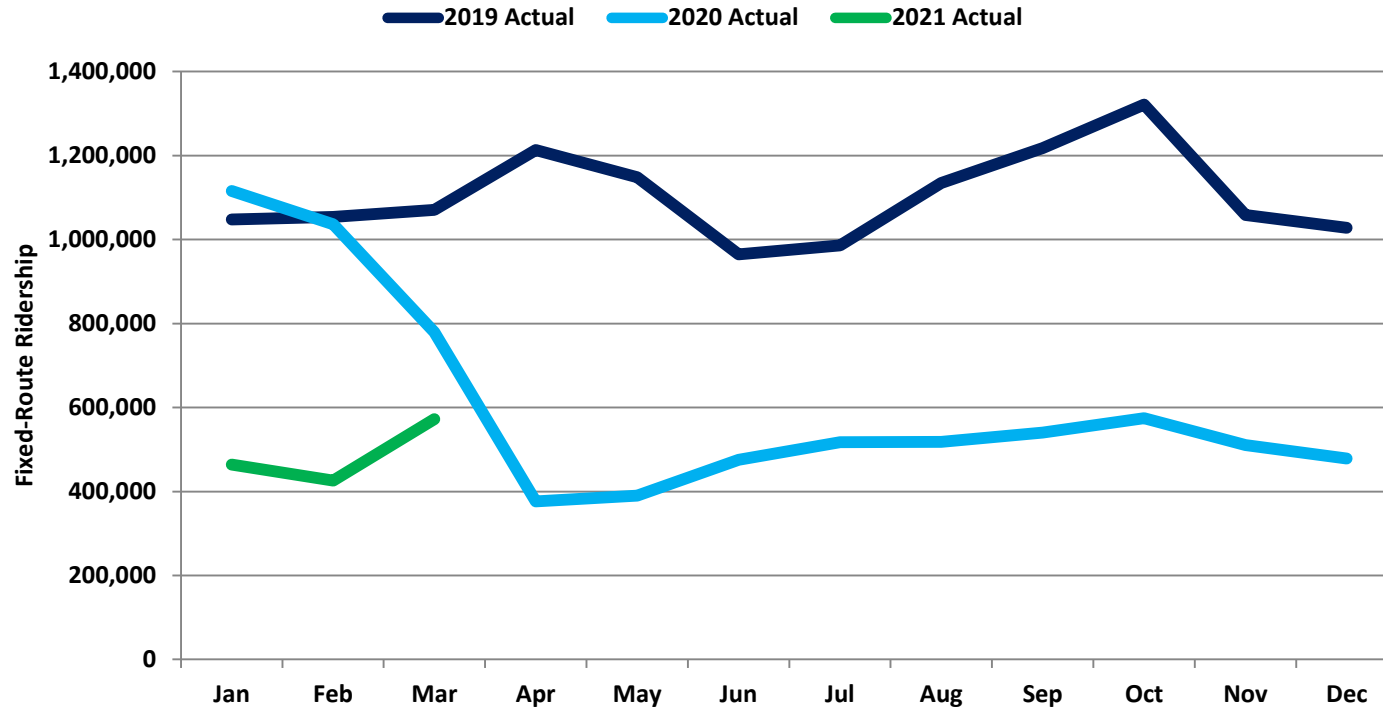
#Started Full Service June 28th

*COVID-19 Impact

Current Year Prior Year Budget

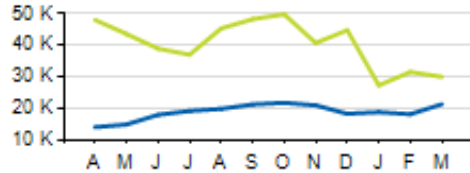
Local/Express Ridership

Monthly Fixed-Route Ridership 2019 - Present

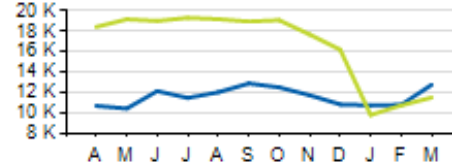


Local/Express KPIs

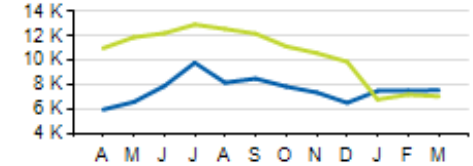
Average Fixed Ridership: Weekday



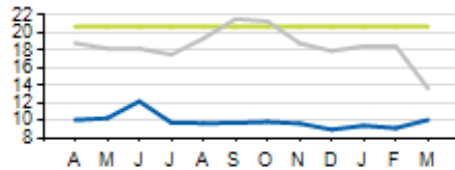
Average Fixed Ridership: Saturday



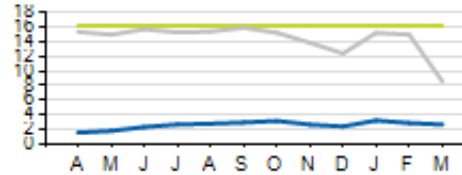
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	10.7	20.7	-10.0
PASSENGERS PER TRIP (EXPRESS)	2.6	16.2	-13.6
AVERAGE RIDERSHIP (WD)	21,360	30,040	-8,680
AVERAGE RIDERSHIP (SA)	12,764	11,515	+1,249
AVERAGE RIDERSHIP (SU)	7,555	7,063	+492

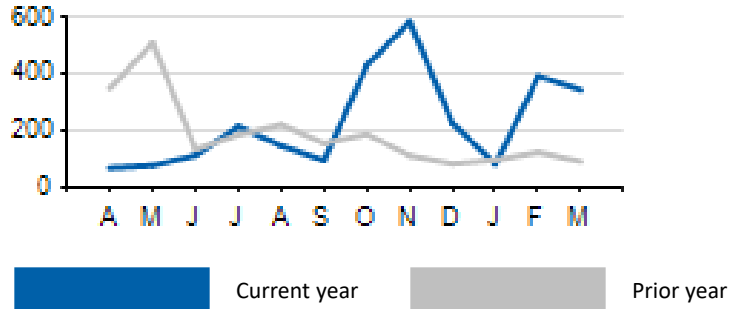
Current year

Prior year

KPI/Budget

Local/Express Missed Trips

Missed Trips



	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	344	63,678	99.5%

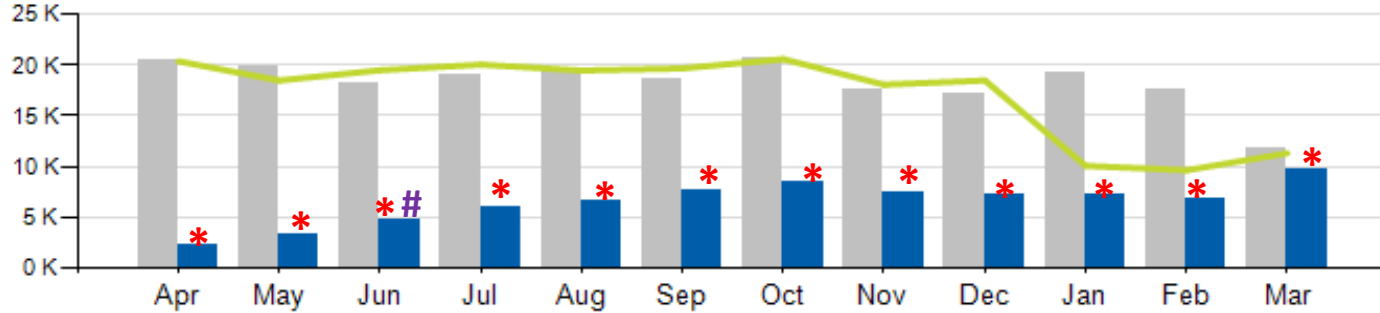
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	246	72.0%
MECHANICAL ISSUE	16	4.7%
TRAFFIC INCIDENT	22	6.4%
LATE OPERATIONS	15	4.4%
OTHER	45	13.1%



Access Ridership

Access Ridership

Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	9,631	11,320	-14.9%	-1,689	11,807	-18.4%	-2,176
WD	9,099				11,135	-18.3%	-2,036
SA	335				323	-3.7%	+12
SU	197				349	-43.6%	-152
YTD	23,703	31,041	-23.6%	-7,338	48,551	-51.2%	-24,848

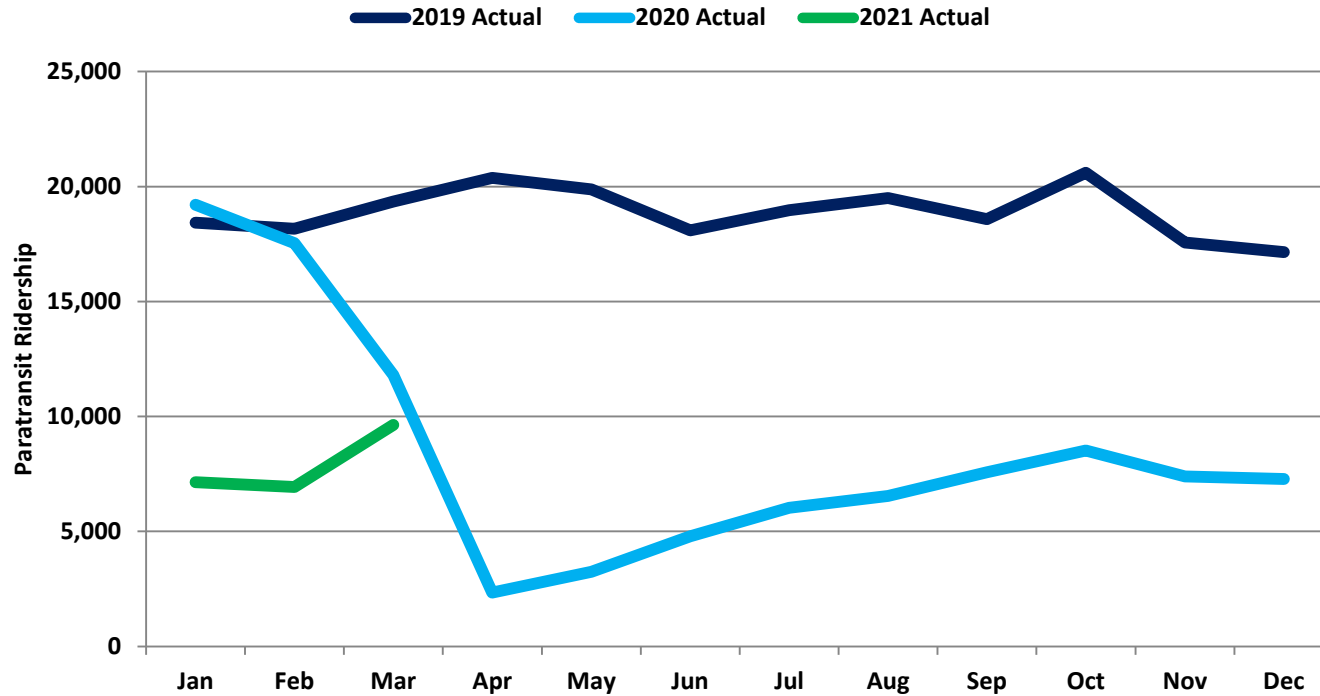
■ Current Year
 ■ Prior Year
 — Budget

#Started Full Service June 28th

*COVID-19 Impact

Access Ridership

Monthly Paratransit Ridership 2019 - Present



METRO