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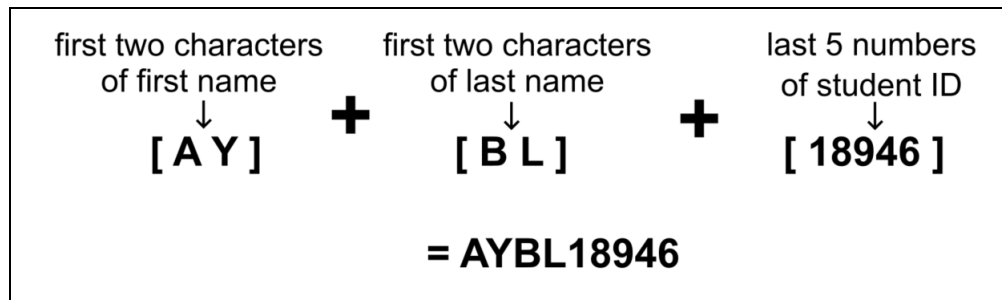
Dear CPS Parent/Guardian:

SORTA/Metro would like to thank you for your support regarding our bus service. Our staff is continuously looking at how SORTA/Metro can improve bus service to reflect the needs of students and the community. Since school started, SORTA Metro has implemented several enhancements based on community and schools' input. In addition, more service improvements will occur in December.

As you may recall, Google Maps and the Transit App are available to plan your student's trips to and from school. The latest updates regarding bus service are now available in Google Maps and Transit App. In an effort to make student trip information more accessible, we have provided both morning and afternoon trips for each student on our website: <https://www.go-metro.com/student-transportation>

In order to access your trip information, you must find your 9-character unique code which is provided below.

For example, a student with the name Ayden Blake with a school ID number 105718946 will have the following code:



CPS provided SORTA/Metro with students' names and addresses based on its records from August to develop this trip information. If anything has changed, please notify CPS administration.

Sincerely,

Steve Anderson, AICP
Director of Transit Development & Innovation