

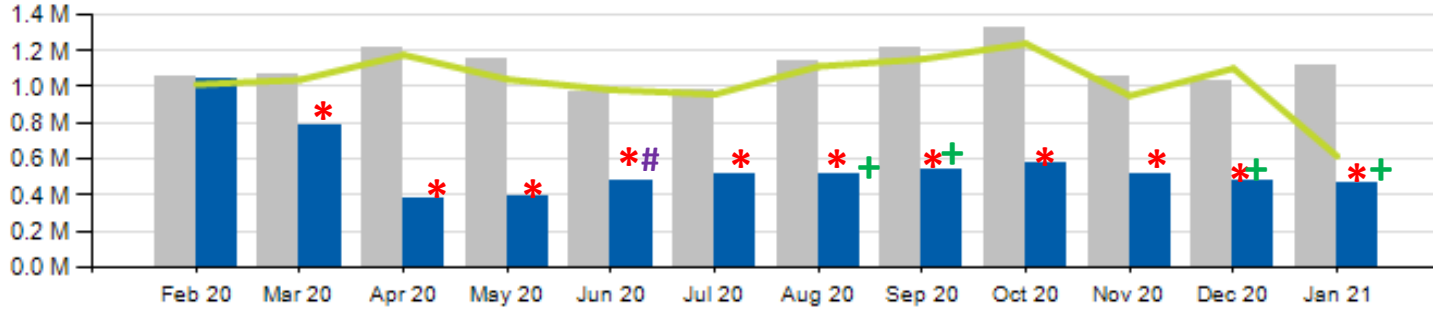


# January 2021 Ridership Report



# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	464,119	615,955	-24.7%	-151,836	1,115,678	-58.4%	-651,559
LOCAL	451,207	580,539	-22.3%	-129,332	1,038,284	-56.5%	-587,077
EXPRESS	12,912	35,416	-63.5%	-22,504	77,394	-83.3%	-64,482
YTD TOTAL	464,119	615,955	-24.7%	-151,836	1,115,678	-58.4%	-651,559

+No School Service Provided in August/September/December/January

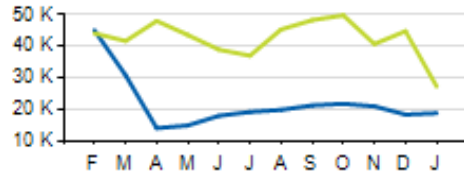
#Started Full Service June 28th

\*COVID-19 Impact

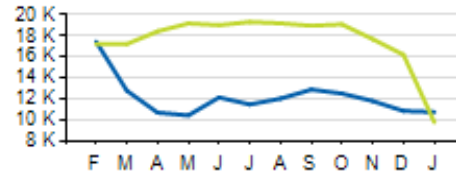
Current Year    Prior Year    Budget

# Local/Express KPIs

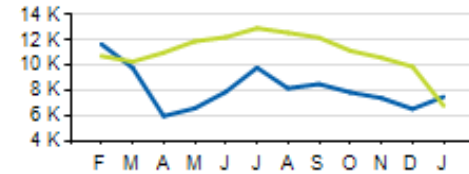
Average Fixed Ridership: Weekday



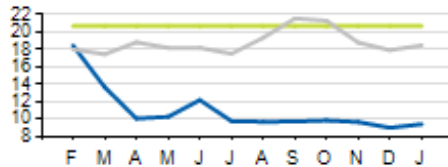
Average Fixed Ridership: Saturday



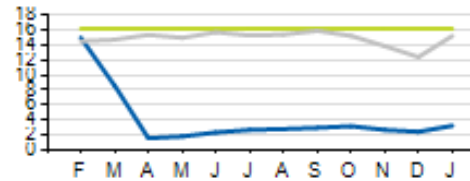
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.4	20.7	-11.3
PASSENGERS PER TRIP (EXPRESS)	3.2	16.2	-13.0
AVERAGE RIDERSHIP (WD)	18,836	27,335	-8,499
AVERAGE RIDERSHIP (SA)	10,742	9,798	+944
AVERAGE RIDERSHIP (SU)	7,501	6,800	+701

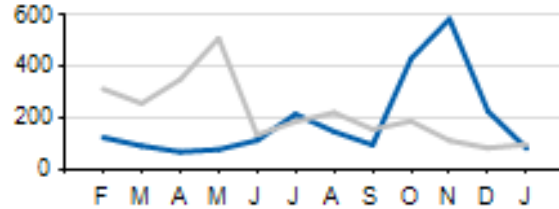
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year



Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	82	54,203	99.8%

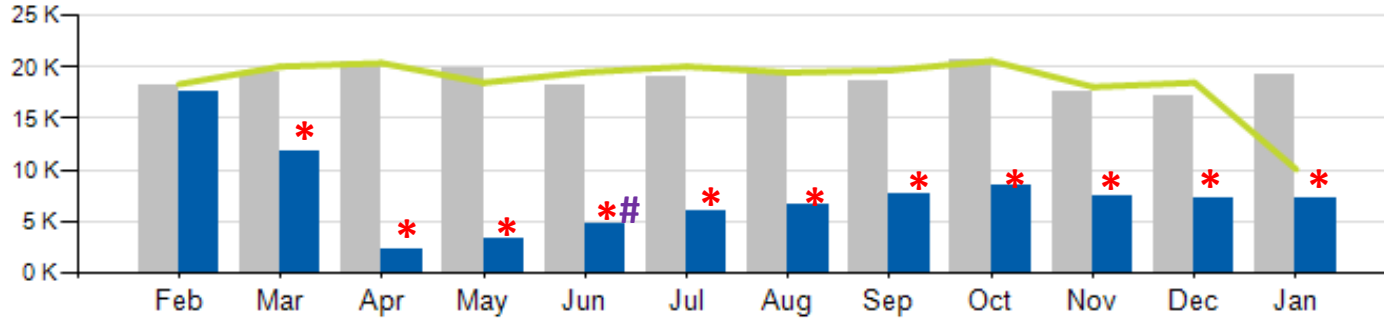
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	16	19.5%
MECHANICAL ISSUE	35	42.7%
TRAFFIC INCIDENT	8	9.6%
LATE OPERATIONS	11	13.4%
OTHER	12	14.6%



# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	7,146	10,075	-29.1%	-2,929	19,206	-62.8%	-12,060
WD	6,575				17,986	-63.4%	-11,411
SA	323				700	-53.9%	-377
SU	248				520	-52.3%	-272
YTD	7,146	10,075	-29.1%	-2,929	19,206	-62.8%	-12,060

■ Current Year
 ■ Prior Year
 — Budget

#Started Full Service June 28th

\*COVID-19 Impact