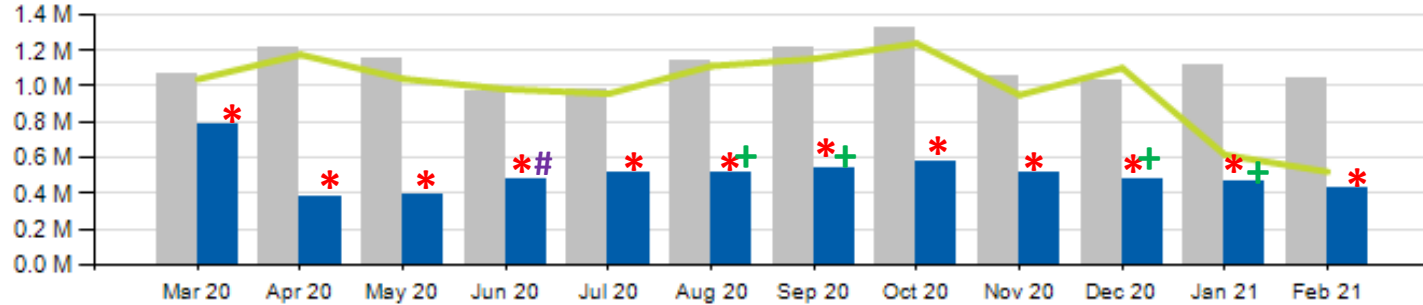




# February 2021 Ridership Report

# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	425,977	678,915	-18.3%	-252,938	1,036,730	-58.9%	-610,753
LOCAL	414,441	638,445	-13.9%	-224,004	967,486	-57.2%	-553,045
EXPRESS	11,536	40,470	-71.5%	-28,934	69,244	-83.3%	-57,708
YTD TOTAL	890,096	1,294,870	-21.7%	-404,774	2,152,408	-58.6%	-1,262,312

+No School Service Provided in August/September/December/January

#Started Full Service June 28th

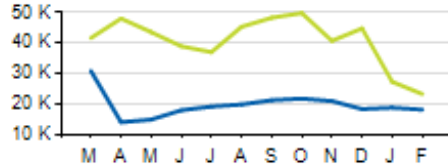
\*COVID-19 Impact

Current Year    Prior Year    Budget

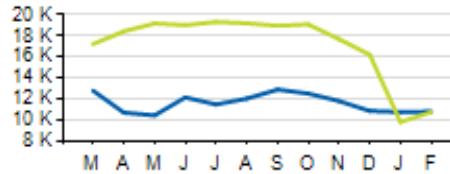


# Local/Express KPIs

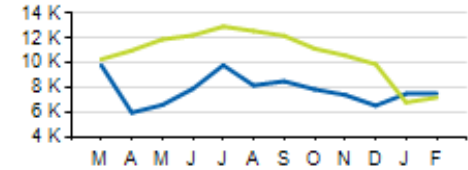
Average Fixed Ridership: Weekday



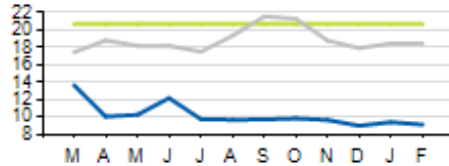
Average Fixed Ridership: Saturday



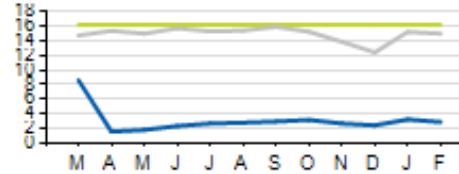
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	9.1	20.7	-11.6
PASSENGERS PER TRIP (EXPRESS)	2.8	16.2	-13.4
AVERAGE RIDERSHIP (WD)	18,167	23,295	-5,128
AVERAGE RIDERSHIP (SA)	10,798	10,747	+51
AVERAGE RIDERSHIP (SU)	7,521	7,190	+331

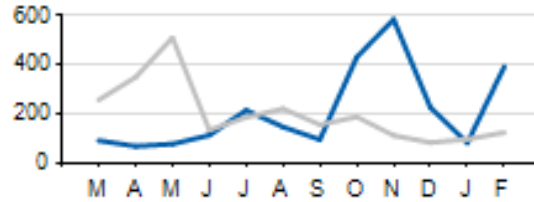
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year
  Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	393	51,406	99.2%

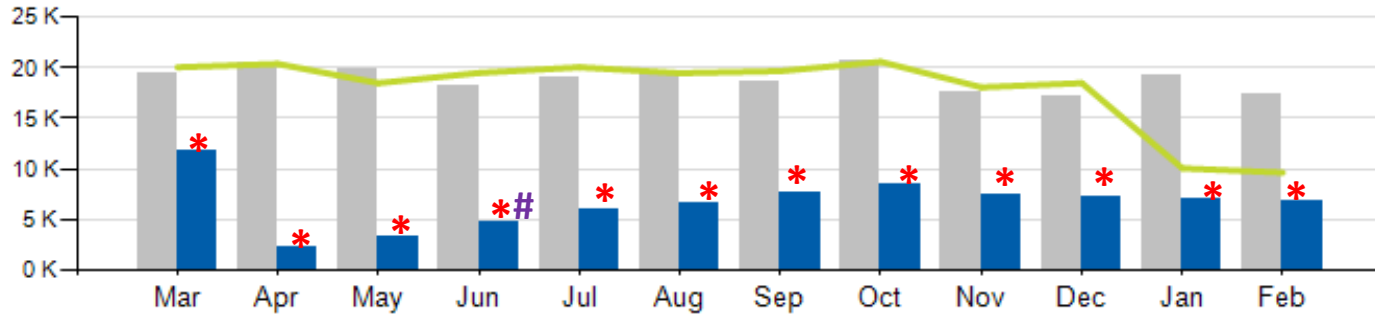
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	303	77.0%
MECHANICAL ISSUE	32	8.1%
TRAFFIC INCIDENT	17	4.3%
LATE OPERATIONS	20	5.0%
OTHER	21	5.3%



# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	6,922	9,646	-28.2%	-2,724	17,383	-60.2%	-10,461
WD	6,462				16,240	-60.2%	-9,778
SA	270				630	-57.1%	-360
SU	190				513	-63.0%	-323
YTD	14,046	19,721	-28.8%	-5,675	36,589	-61.6%	-22,543



#Started Full Service June 28th

\*COVID-19 Impact