



November 22, 2021

Dear CPS Parent/Guardian:

Metro would like to thank you for your continued support regarding its bus service. Our staff is continuously looking at how we can improve service to reflect the needs of students and the community. We are happy to share with you service improvements made as a result of feedback from parents and school officials that go into effect **Dec. 6, 2021**:

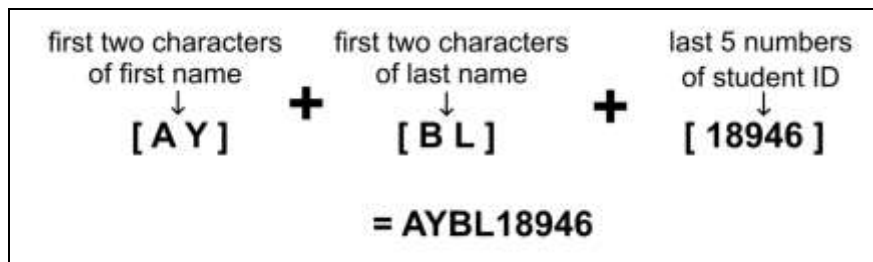
- **Route 4** – Select weekday outbound afternoon trips will extend from Norwood trips to Kenwood in order to better serve passengers on the Montgomery Road corridor.
- **Route 11**– All Route 11 Erie branch trips will now service Oakley Transit Center in both directions.
- **Route 50** – All Route 50 trips will now deviate over to 8th and State to connect with Routes 31, 32, and 33.
- **Route 77** – Route 77 will provide service in both directions.

Most Metro routes will be modified slightly for better connections; please visit www.go-metro.com/mapsandschedules to view these upcoming changes.

As a reminder, these updates are also reflected in Google Maps and the Transit App to help you plan your student's trips to and from school. Additionally, in an effort to make student trip information more accessible, we have provided both morning and afternoon trip information for each student on our website: www.go-metro.com/student-transportation.

Please be advised there are two sets of links, designated as “Current Service – Ending Dec. 6” and “Future Service – Starting Dec. 6”. The future service links will provide the trip itineraries that will begin on Dec. 6th.

To access your trip information, just find your 9-character unique code which is provided below. For example, a student with the name Ayden Blake with a school ID number 105718946 will have the following code:



CPS provided Metro with students' names and addresses based on its records from August to develop this trip information. If anything has changed, please notify CPS administration.