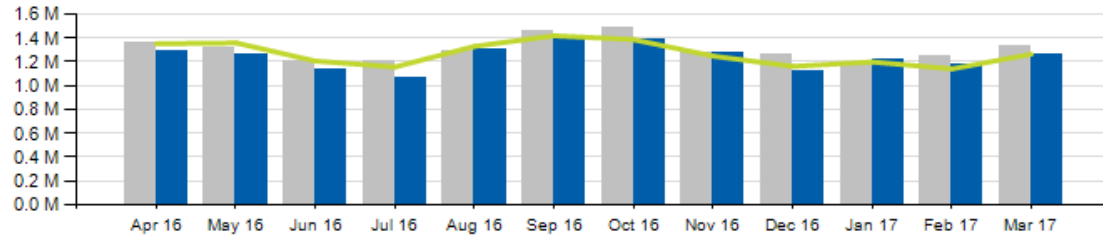


# March 2017 Ridership Report

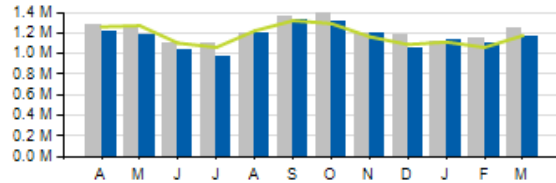


# Local/Express Ridership

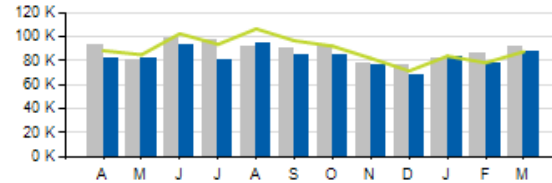
Total Ridership



Local Ridership



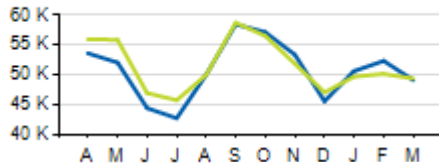
Express Ridership



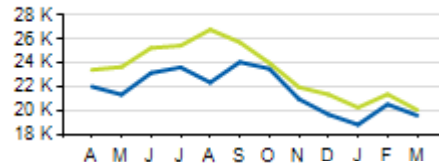
	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
<b>TOTAL</b>	<b>1,257,466</b>	<b>1,263,054</b>	<b>-0.4%</b>	<b>-5,588</b>	<b>1,337,286</b>	<b>-6.0%</b>	<b>-79,820</b>
<b>LOCAL</b>	<b>1,170,011</b>	<b>1,175,585</b>	<b>-0.5%</b>	<b>-5,574</b>	<b>1,245,315</b>	<b>-6.0%</b>	<b>-75,304</b>
<b>EXPRESS</b>	<b>87,455</b>	<b>87,469</b>	<b>-0.0%</b>	<b>-14</b>	<b>91,971</b>	<b>-5.0%</b>	<b>-4,516</b>
<b>YTD TOTAL</b>	<b>3,654,414</b>	<b>3,600,411</b>	<b>+1.5%</b>	<b>-54,003</b>	<b>3,775,762</b>	<b>-3.2%</b>	<b>-121,348</b>

# Local/Express KPIs

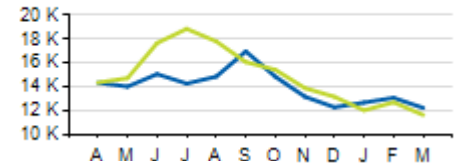
Average Fixed Ridership: Weekday



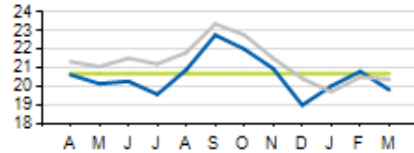
Average Fixed Ridership: Saturday



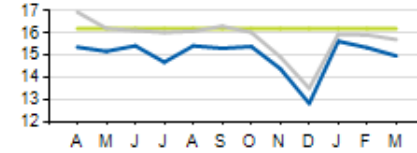
Average Fixed Ridership: Sunday



Passengers per Hour: Local



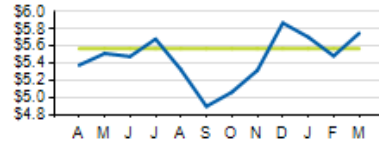
Passengers per Trip: Express



	ACTUAL	KPI	VARIANCE
<b>PASSENGERS PER HOUR (LOCAL)</b>	<b>19.8</b>	<b>20.7</b>	<b>-0.9</b>
<b>PASSENGERS PER TRIP (EXPRESS)</b>	<b>14.9</b>	<b>16.2</b>	<b>-1.3</b>
<b>AVERAGE RIDERSHIP (WD)</b>	<b>49,135</b>	<b>49,403</b>	<b>-268</b>
<b>AVERAGE RIDERSHIP (SA)</b>	<b>19,598</b>	<b>20,058</b>	<b>-460</b>
<b>AVERAGE RIDERSHIP (SU)</b>	<b>12,236</b>	<b>11,638</b>	<b>+598</b>

# Local/Express KPIs

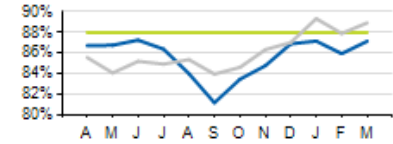
Cost per Passenger: Local



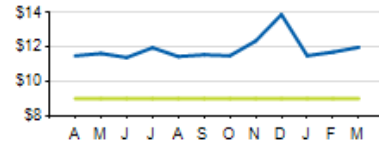
Service Cost Sharing: Local



On-Time Performance: Local



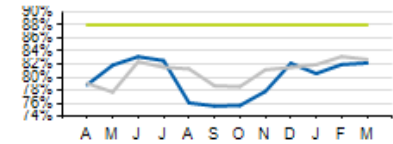
Cost per Passenger: Express



Service Cost Sharing: Express



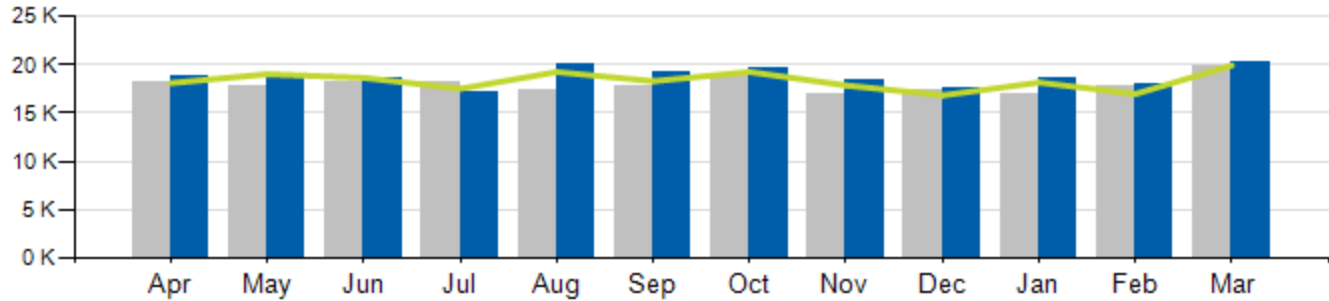
On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
<b>COST PER PASSENGER (LOCAL)</b>	<b>\$5.74</b>	<b>\$5.57</b>	<b>+\$0.17</b>
<b>COST PER PASSENGER (EXPRESS)</b>	<b>\$12.00</b>	<b>\$9.00</b>	<b>+\$3.00</b>
<b>COST RECOVERY (LOCAL)</b>	<b>32.0%</b>	<b>28.0%</b>	<b>+4.0%</b>
<b>COST RECOVERY (EXPRESS)</b>	<b>28.0%</b>	<b>35.0%</b>	<b>-7.0%</b>
<b>OTP (LOCAL)</b>	<b>87.1%</b>	<b>88.0%</b>	<b>-0.9%</b>
<b>OTP (EXPRESS)</b>	<b>82.2%</b>	<b>88.0%</b>	<b>-5.8%</b>

# Access Ridership

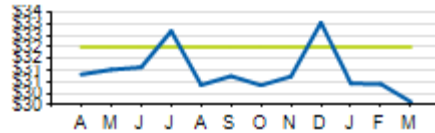
Total Ridership



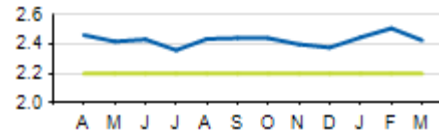
ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
<b>TOTAL</b>	<b>20,279</b>	<b>19,933</b>	<b>+1.7%</b>	<b>+346</b>	<b>19,933</b>	<b>+1.7%</b>	<b>+346</b>
<b>WD</b>	<b>19,012</b>				<b>18,587</b>	<b>+2.3%</b>	<b>+425</b>
<b>SA</b>	<b>762</b>				<b>814</b>	<b>-6.4%</b>	<b>-52</b>
<b>SU</b>	<b>505</b>				<b>532</b>	<b>-5.1%</b>	<b>-27</b>
<b>YTD</b>	<b>56,875</b>	<b>55,077</b>	<b>+3.3%</b>	<b>+1,798</b>	<b>54,622</b>	<b>+4.1%</b>	<b>+2,253</b>

# Access KPIs

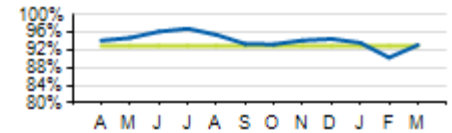
Cost per Passenger



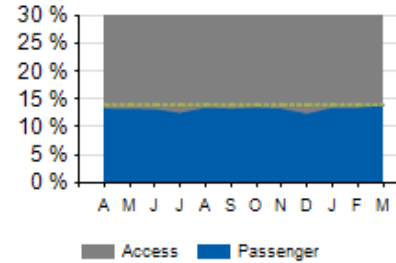
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
<b>COST PER PASSENGER</b>	<b>\$29.77</b>	<b>\$32.00</b>	<b>-\$2.23</b>
<b>ON-TIME PERFORMANCE (OTP)</b>	<b>93.2%</b>	<b>93.0%</b>	<b>+0.2%</b>
<b>PASSENGERS PER HOUR</b>	<b>2.4</b>	<b>2.2</b>	<b>+0.2</b>
<b>COST RECOVERY</b>	<b>13.9%</b>	<b>14.0%</b>	<b>-0.1%</b>