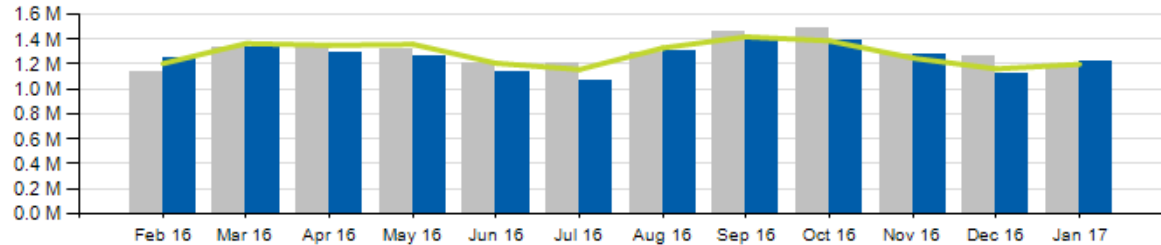


# January 2017 Ridership Report

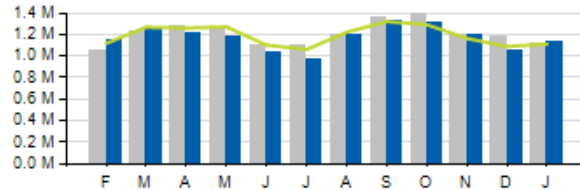


# Local/Express Ridership

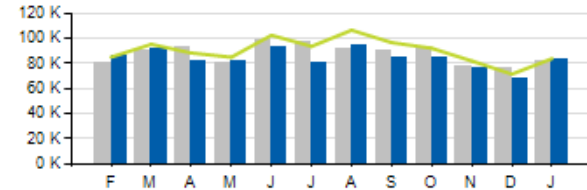
Total Ridership



Local Ridership



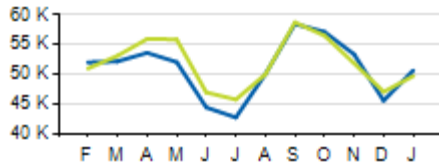
Express Ridership



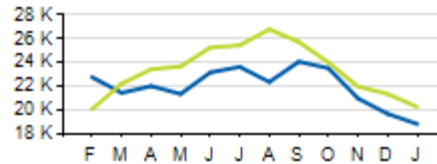
	ACTUAL	BUDGET	VARIANCE (% / #)		2016	VARIANCE (% / #)	
<b>TOTAL</b>	<b>1,215,217</b>	<b>1,197,451</b>	<b>+1.5%</b>	<b>+17,766</b>	<b>1,198,092</b>	<b>+1.4%</b>	<b>+17,125</b>
<b>LOCAL</b>	<b>1,131,833</b>	<b>1,113,682</b>	<b>+1.6%</b>	<b>+18,151</b>	<b>1,116,170</b>	<b>+1.4%</b>	<b>+15,663</b>
<b>EXPRESS</b>	<b>83,384</b>	<b>83,769</b>	<b>-0.5%</b>	<b>-385</b>	<b>81,922</b>	<b>+1.8%</b>	<b>+1,462</b>
<b>YTD TOTAL</b>	<b>1,215,217</b>	<b>1,197,451</b>	<b>+1.5%</b>	<b>+17,766</b>	<b>1,198,092</b>	<b>+1.4%</b>	<b>+17,125</b>

# Local/Express KPIs

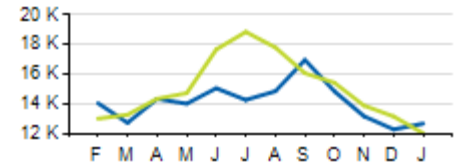
Average Fixed Ridership: Weekday



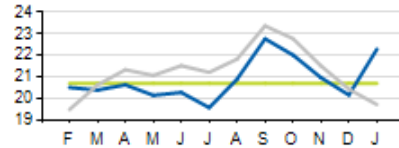
Average Fixed Ridership: Saturday



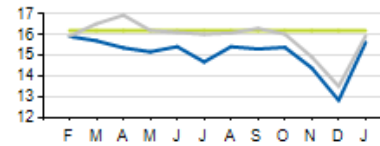
Average Fixed Ridership: Sunday



Passengers per Hour: Local



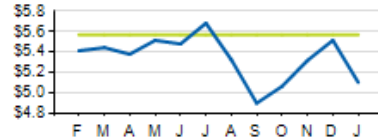
Passengers per Trip: Express



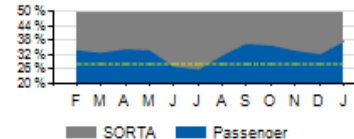
	ACTUAL	KPI	VARIANCE
<b>PASSENGERS PER HOUR (LOCAL)</b>	<b>22.3</b>	<b>20.7</b>	<b>+1.6</b>
<b>PASSENGERS PER TRIP (EXPRESS)</b>	<b>15.6</b>	<b>16.2</b>	<b>-0.6</b>
<b>AVERAGE RIDERSHIP (WD)</b>	<b>50,657</b>	<b>49,724</b>	<b>+933</b>
<b>AVERAGE RIDERSHIP (SA)</b>	<b>18,827</b>	<b>20,266</b>	<b>-1,439</b>
<b>AVERAGE RIDERSHIP (SU)</b>	<b>12,684</b>	<b>12,030</b>	<b>+654</b>

# Local/Express KPIs

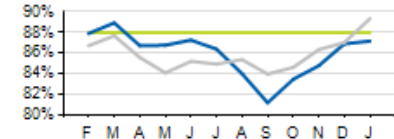
Cost per Passenger: Local



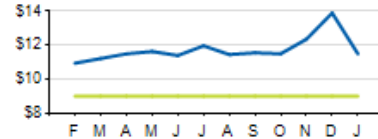
Service Cost Sharing: Local



On-Time Performance: Local



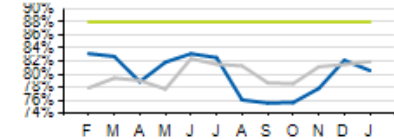
Cost per Passenger: Express



Service Cost Sharing: Express



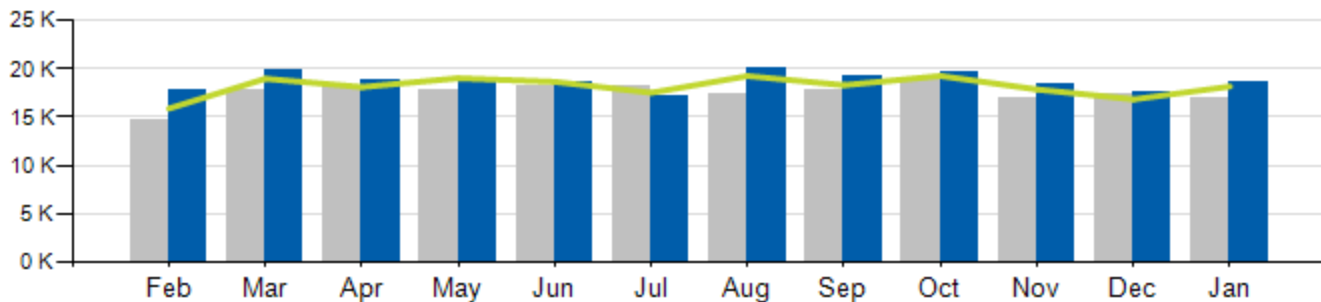
On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
<b>COST PER PASSENGER (LOCAL)</b>	<b>\$5.10</b>	<b>\$5.57</b>	<b>-\$0.47</b>
<b>COST PER PASSENGER (EXPRESS)</b>	<b>\$11.49</b>	<b>\$9.00</b>	<b>+\$2.49</b>
<b>COST RECOVERY (LOCAL)</b>	<b>37.6%</b>	<b>28.0%</b>	<b>+9.6%</b>
<b>COST RECOVERY (EXPRESS)</b>	<b>30.5%</b>	<b>35.0%</b>	<b>-4.5%</b>
<b>OTP (LOCAL)</b>	<b>87.2%</b>	<b>88.0%</b>	<b>-0.8%</b>
<b>OTP (EXPRESS)</b>	<b>80.6%</b>	<b>88.0%</b>	<b>-7.4%</b>

# Access Ridership

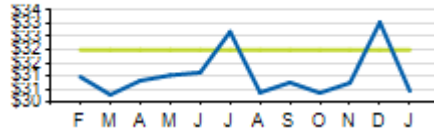
Total Ridership



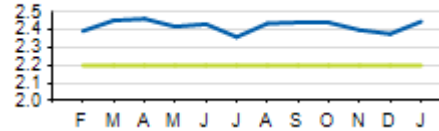
ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
<b>TOTAL</b>	<b>18,633</b>	<b>18,165</b>	<b>+2.5%</b>	<b>+468</b>	<b>16,925</b>	<b>+9.2%</b>	<b>+1,708</b>
<b>WD</b>	<b>17,187</b>				<b>15,320</b>	<b>+10.9%</b>	<b>+1,867</b>
<b>SA</b>	<b>702</b>				<b>929</b>	<b>-32.3%</b>	<b>-227</b>
<b>SU</b>	<b>744</b>				<b>676</b>	<b>+9.1%</b>	<b>+68</b>
<b>YTD</b>	<b>18,633</b>	<b>18,165</b>	<b>+2.5%</b>	<b>+468</b>	<b>16,925</b>	<b>+9.2%</b>	<b>+1,708</b>

# Access KPIs

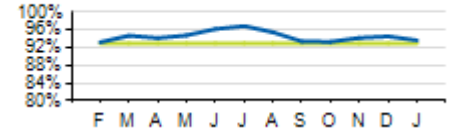
Cost per Passenger



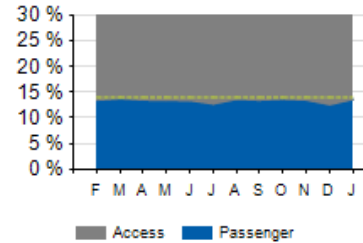
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
<b>COST PER PASSENGER</b>	<b>\$30.4</b>	<b>\$32.00</b>	<b>-\$1.60</b>
<b>ON-TIME PERFORMANCE (OTP)</b>	<b>93.6%</b>	<b>93.0%</b>	<b>+0.6%</b>
<b>PASSENGERS PER HOUR</b>	<b>2.4</b>	<b>2.2</b>	<b>+0.2</b>
<b>COST RECOVERY</b>	<b>13.6%</b>	<b>14.0%</b>	<b>-0.4%</b>