



August 2021

The latest news for Metro riders

Service Improvements Coming August 15

The Southwest Ohio Regional Transit Authority (SORTA) will hold a public meeting to receive comments and inform the community about [service improvements](#) impacting the majority of Metro’s fixed routes. The enhancements include increased frequency and route changes that will take effect **Aug. 15, 2021**.

Virtual Public Meeting
Thursday, August 5
4 - 6 p.m.

Join via Zoom: <https://us02web.zoom.us/j/89485870423>

Metro staff will present details of the service changes at 4 p.m. and 5 p.m., with time to answer questions immediately following each presentation.

Watch live on [Metro's Facebook page](#) or join the virtual meeting using the [Zoom meeting link](#).

Please Note: The meeting has transitioned to a virtual format at the recommendation of the Cincinnati Public Health Department in light of the resurgence of COVID-19 cases driven by the highly transmissible Delta variant and Hamilton County’s identification as an area of “substantial spread” of COVID-19 by the Centers for Disease Control and Prevention.

SORTA is implementing service improvements on most of its fixed routes. The proposed enhancements will result in faster and more dependable service for Metro riders across the region. The changes include:

- **Improved frequency on week days during peak times (6-9:30 a.m./3-6 p.m.) on Rts. 4, 6, 11, 15, 17, 24, 28, 31, 32, 33, 41, 51 and 81**
- **Minor routing changes on Rts. 4, 11, 15, 24, 30, 31, 33, 41 and 46**

- **Running time adjustments on Rts. 2, 3, 12, 23X, 25, 29X, 42X, 52X 71X, 74X, 82X and 85**
- **New Rt. 37: Providing crosstown peak (5:30-10 a.m./2:45-7 p.m.) weekday service between the Glenway Crossing Transit Center and Oakley Transit Center**
- **New Rt. 65: Providing crosstown peak (6:30-10 a.m./2:45-6:30 p.m.) weekday service between the Glenway Crossing Transit Center and Northside Transit Center**
- **Changes to all Xtra service routes (more details [here](#))**

HOW TO COMMENT

Comments may be submitted in the following ways:

- **Online:** Complete the survey at go-metro.com/service-improvements
- **Email:** RouteComments@go-metro.com
- **Fax:** 513-632-9202
- **Mail:** SORTA Public Meeting Comments, 525 Vine St., Suite 500, Cincinnati, OH 45202

All comments received by **August 5, 2021**, at 6:00 p.m. will become part of the official public record and will be considered by SORTA.

Take Survey

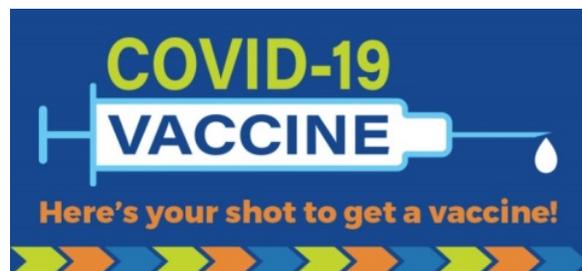
Aug. 6-8: Free Rides to Access COVID-19 Vaccines

To promote access to the COVID-19 vaccine, **Metro and Access service will be FREE on all routes** (to all destinations), on **Friday, Aug. 6, through Sunday, Aug. 8.**

By removing transportation barriers, Metro hopes that anyone who has not been vaccinated will take advantage of these free ride days to access the COVID-19 vaccine at sites throughout Southwest Ohio.

The rides are being funded through the Ohio Department of Transportation's "Rides for Community Immunity" program.

Learn More



Metro to Operate Holiday Schedule for Labor Day

Metro and Access service will operate on a Holiday/Sunday schedule on Monday, Sept. 6, in observance of Labor Day.

Metro's Customer Care Center will also operate on a Sunday schedule (8 a.m. - 5 p.m.) on Sept. 6 and can be reached at 513-621-4455.

The Metro Sales Office and administrative offices will be closed.



Metro Employees Honored as Heroes

Access Operator and Dispatcher Honored with CEO STAR Awards



Two employees of Metro's Access paratransit service, Shandrika "Shay" Sanders and Shaun Rutherford, were recognized by the SORTA Board of Trustees for coming to the aid of an Access operator who experienced a medical emergency while on duty.

Shay did not hesitate to help a colleague in need, and paramedics on the scene confirmed that her actions saved her fellow operator's life. And Shaun remained calm and in control of a harrowing situation in order to relay vital information between the 911 operator and Shay.

[Read More](#)

Metro is hiring bus operators



Apply now:
go-metro.com/careers

REINVENTING
METRO!

August SORTA Board and Committee Meetings

The Southwest Ohio Regional Transit Authority (SORTA) Board of Trustees committee meetings will begin at **8:30 a.m.** on **Tuesday, Aug. 10.**

The full SORTA Board will meet **Tuesday, Aug. 17, at 6:00 p.m.**

To submit a comment, please send an email to askmetro@go-metro.com. Visit Metro's website to view the full [meeting schedule](#) and past [meeting minutes](#).

BELIEVERS BE MASKED!

It's still the law. Per federal order, passengers must continue to wear masks on board buses and at transit centers. Children under 2 and those with certain disabilities are exempt.



**RIDING IS!
BELIEVING!**



Social Posts of the Month



Patrick @patbarn119 · 23h

Recently went out of town. Had to represent @cincinnati metro while on the Pace bus in Chicago.



bear @U_arctos · 22h

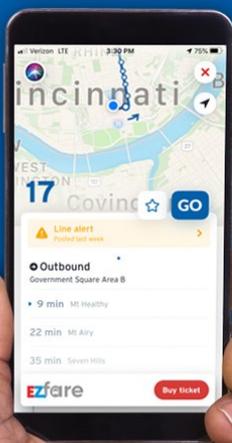
good afternoon from mt airy forest. thanks for the ride @cincinnati metro!



MORE weekday service means MORE time to study



RIDING IS BELIEVING!



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