

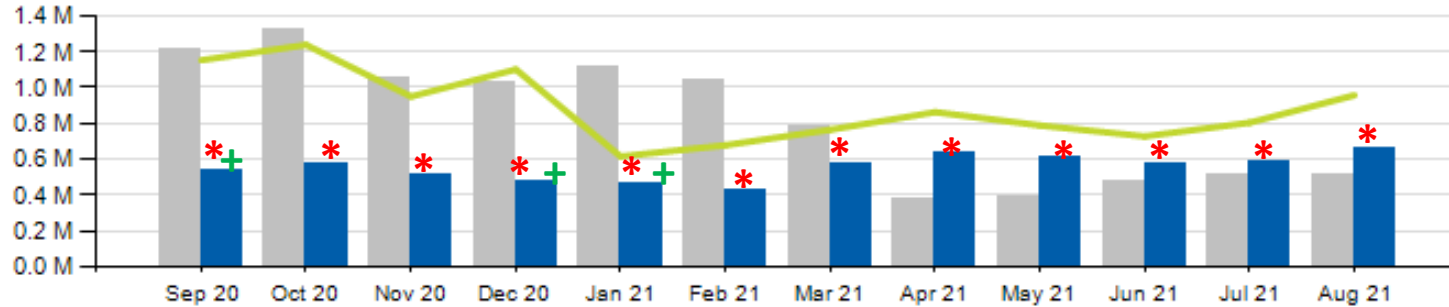


# August 2021 Ridership Report



# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	666,406	957,423	-30.4%	-291,017	518,528	25.8%	+147,878
LOCAL	644,523	886,510	-27.3%	-241,987	505,574	27.5%	+138,949
EXPRESS	21,883	70,913	-69.1%	-49,030	12,954	68.9%	+8,929
YTD TOTAL	4,544,122	6,202,762	-26.7%	-1,658,640	5,209,261	-12.8%	-665,139

+No School Service Provided in September/December/January

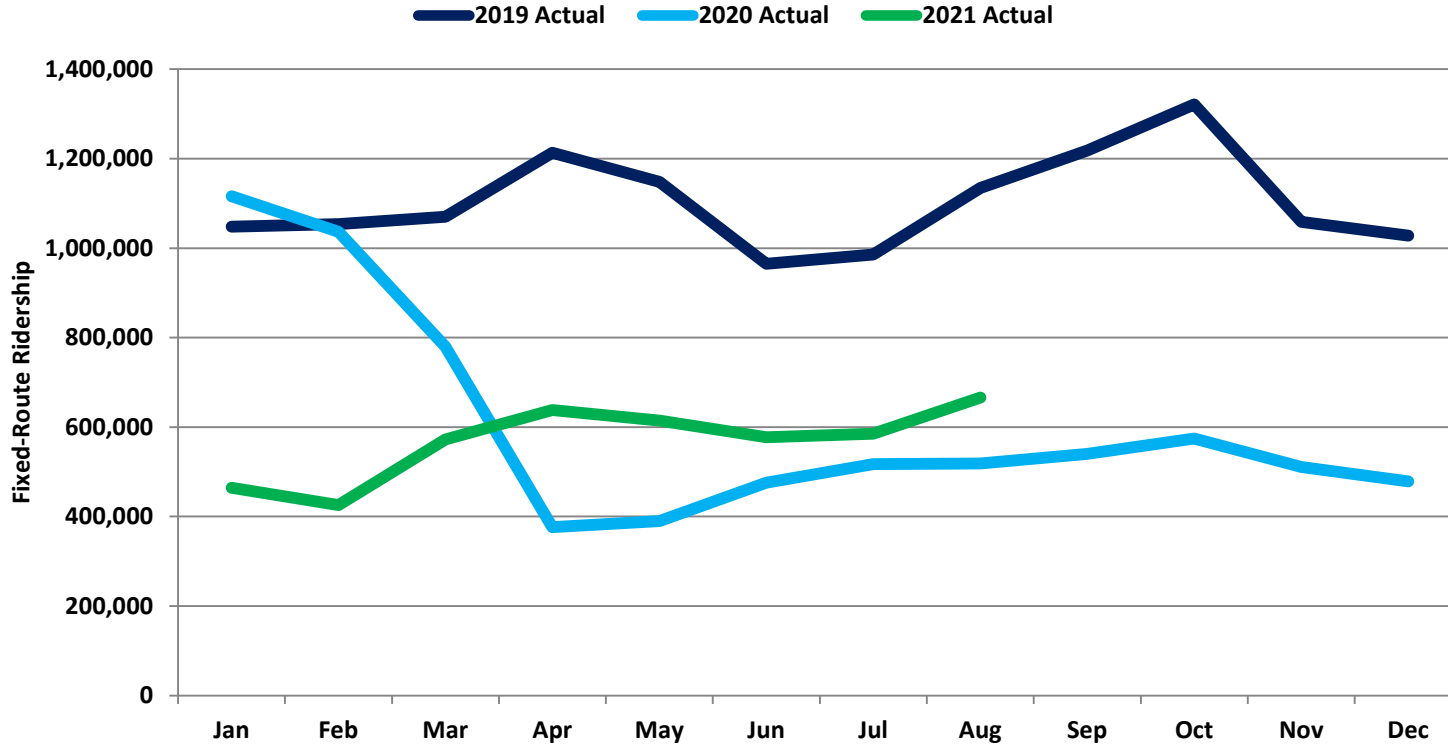
\*COVID-19 Impact

■ Current Year   
 ■ Prior Year   
 — Budget



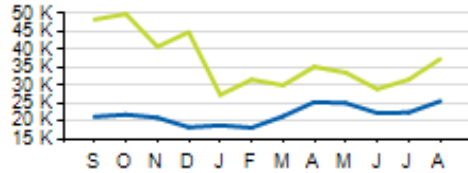
# Local/Express Ridership

## Monthly Fixed-Route Ridership 2019 - Present

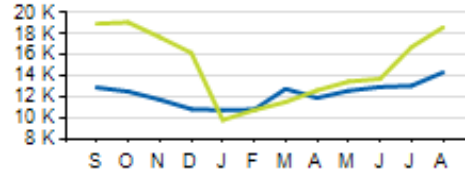


# Local/Express KPIs

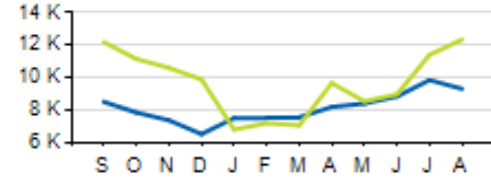
Average Fixed Ridership: Weekday



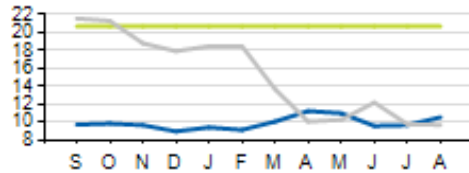
Average Fixed Ridership: Saturday



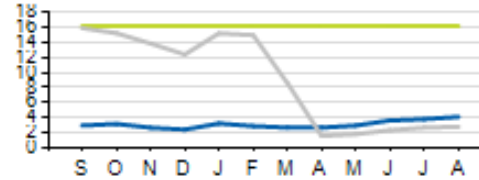
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	10.6	20.7	-10.1
PASSENGERS PER TRIP (EXPRESS)	4.1	16.2	-12.1
AVERAGE RIDERSHIP (WD)	25,568	37,325	-11,757
AVERAGE RIDERSHIP (SA)	14,336	18,622	-4,286
AVERAGE RIDERSHIP (SU)	9,313	12,355	-3,042

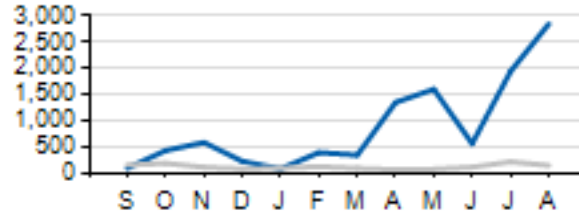
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year
  Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	2,851	68,389	96.0%

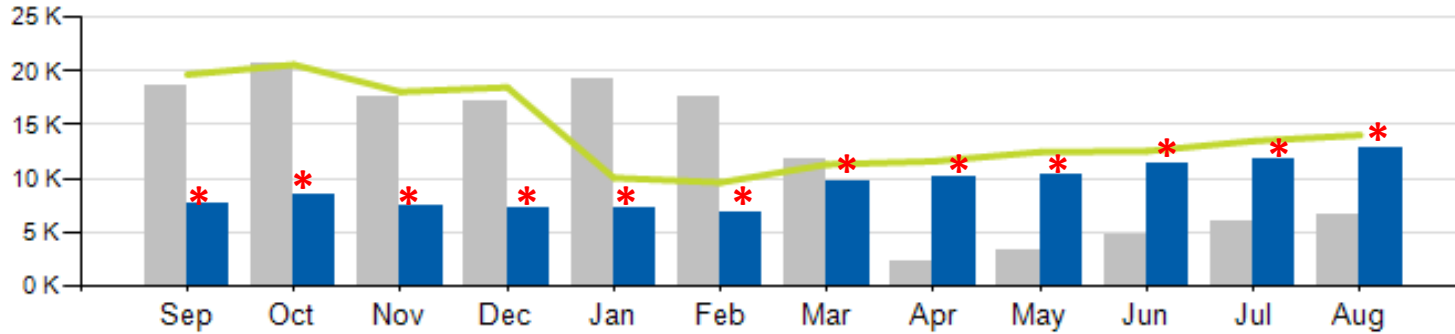
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	2,690	94.4%
MECHANICAL ISSUE	12	0.04%
TRAFFIC INCIDENT	17	0.06%
LATE OPERATIONS	33	1.2%
OTHER	109	3.8%



# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	12,834	14,038	-8.6%	1,204-	6,543	96.1%	+6,291
WD	11,872				5,950	99.5%	+5,922
SA	512				301	70.1%	+211
SU	450				292	54.1%	+158
YTD	80,089	95,228	-15.9%	-15,139	71,506	12.0%	+8,583

■ Current Year   
 ■ Prior Year   
 — Budget

\*COVID-19 Impact

# Access Ridership

## Monthly Paratransit Ridership 2019 - Present

