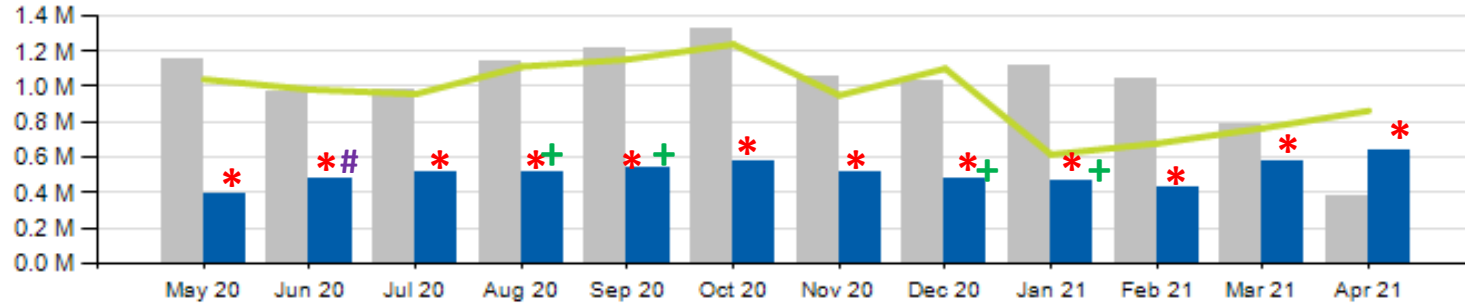




# April 2021 Ridership Report

# Local/Express Ridership

## Total Ridership



	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	638,120	863,249	-26.1%	-225,129	376,100	69.7%	+262,020
LOCAL	624,055	814,719	-23.4%	-190,664	374,006	66.9%	+250,049
EXPRESS	14,065	48,530	-71.0%	-34,465	2,094	571.7%	+11,971
YTD TOTAL	2,100,784	2,923,368	-28.1%	-822,584	3,308,023	-36.5%	-1,207,239

+No School Service Provided in August/September/December/January

#Started Full Service June 28th

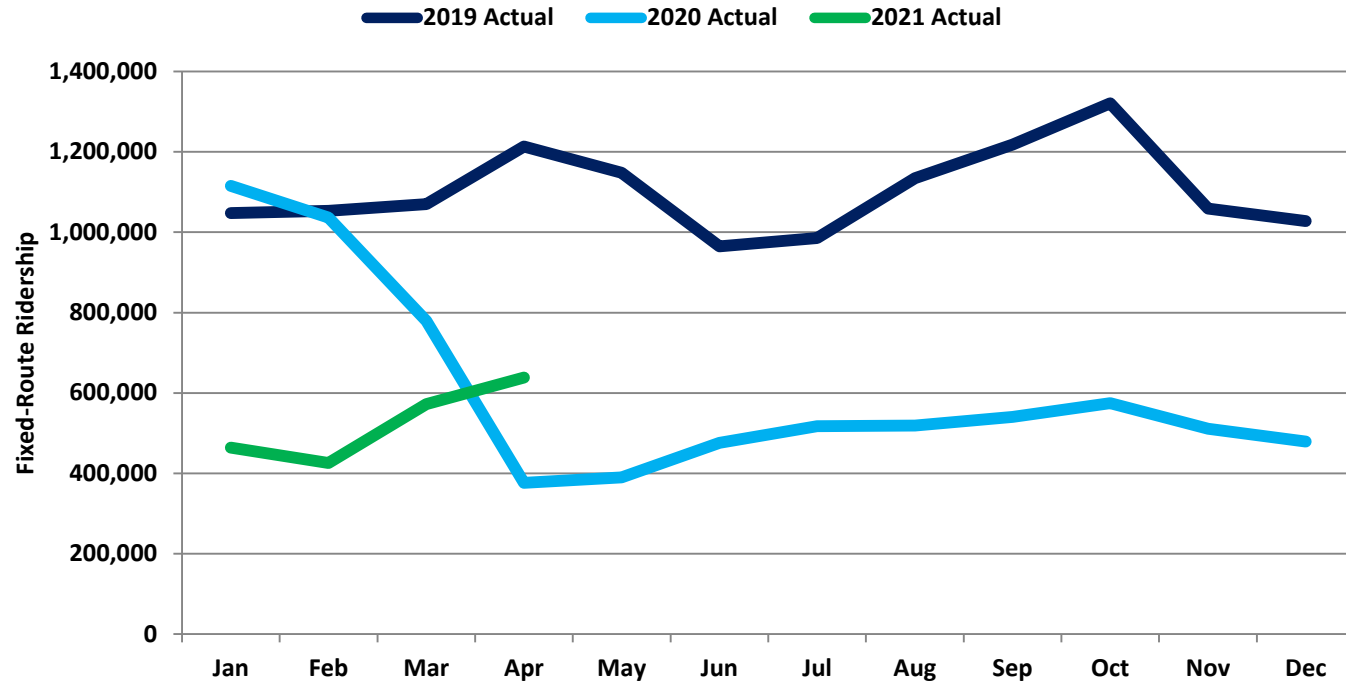
\*COVID-19 Impact

Current Year    Prior Year    Budget



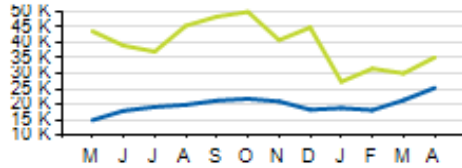
# Local/Express Ridership

## Monthly Fixed-Route Ridership 2019 - Present

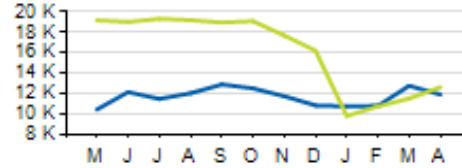


# Local/Express KPIs

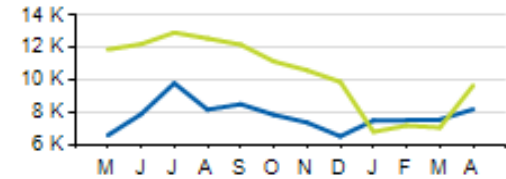
Average Fixed Ridership: Weekday



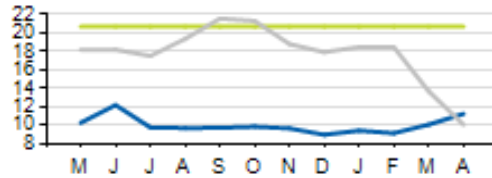
Average Fixed Ridership: Saturday



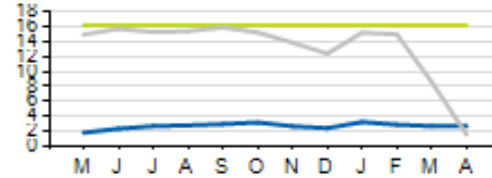
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI/BUDGET	VARIANCE
PASSENGERS PER HOUR (LOCAL)	11.2	20.7	-9.5
PASSENGERS PER TRIP (EXPRESS)	2.6	16.2	-13.6
AVERAGE RIDERSHIP (WD)	25,351	35,186	-9,835
AVERAGE RIDERSHIP (SA)	11,903	12,621	-718
AVERAGE RIDERSHIP (SU)	8,194	9,667	-1,473

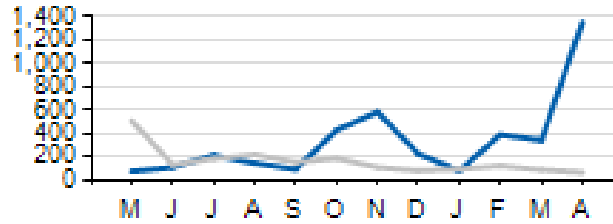
Current year

Prior year

KPI/Budget

# Local/Express Missed Trips

Missed Trips



Current year
  Prior year

	ACTUAL	TOTAL TRIPS	% OF TRIPS OPERATED
MISSED TRIPS (ALL SERVICE)	1,350	63,836	98.0%

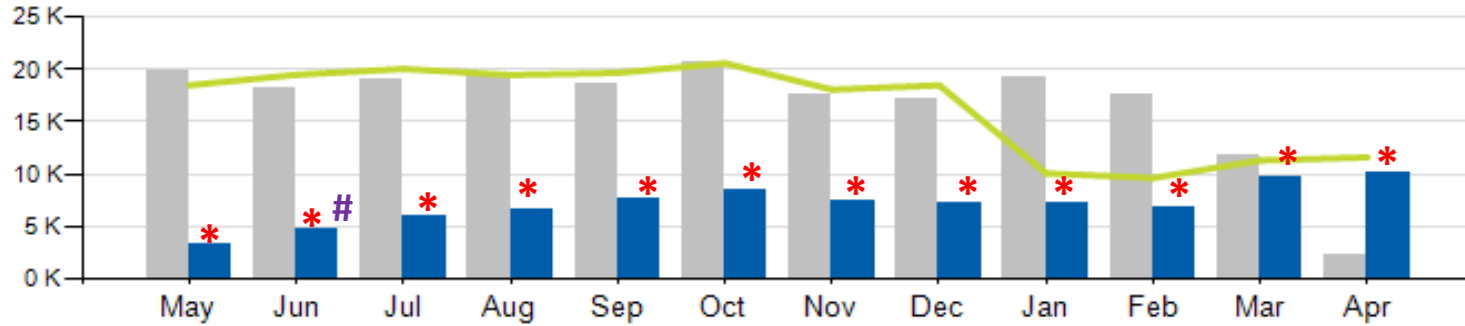
REASON FOR MISSED TRIP	ACTUAL	% of MISSED TRIPS
NO OPERATOR AVAILABLE	1227	91.0%
MECHANICAL ISSUE	27	2.0%
TRAFFIC INCIDENT	21	1.5%
LATE OPERATIONS	22	1.6%
OTHER	53	3.9%



# Access Ridership

# Access Ridership

## Total Ridership



ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2020	VARIANCE (%/#)	
TOTAL	10,233	11,612	-11.9%	-1,379	2,334	-338.4%	+7,899
WD	9,584				2,181	-339.4%	+7,403
SA	367				97	-278.4%	+270
SU	282				56	-403.6%	+226
YTD	33,936	42,653	-20.4%	-8,717	50,885	-33.3%	-16,949

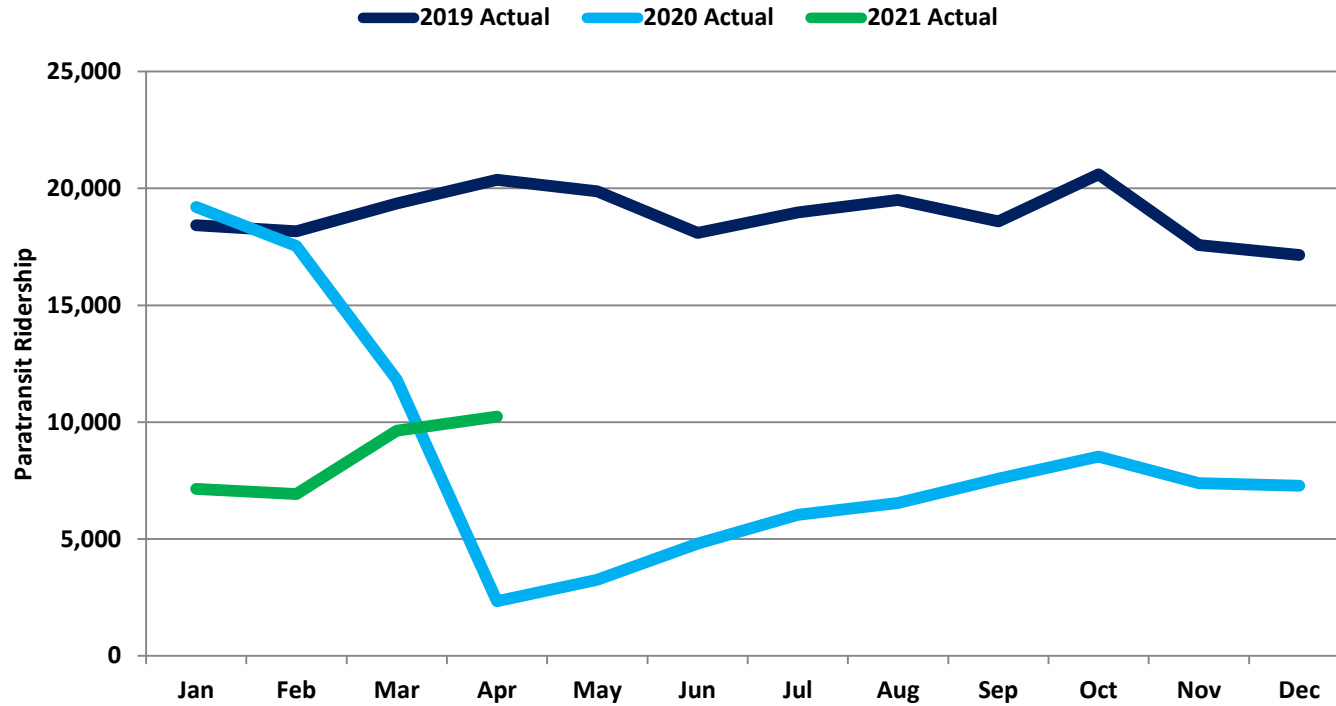


#Started Full Service June 28th

\*COVID-19 Impact

# Access Ridership

## Monthly Paratransit Ridership 2019 - Present



METRO