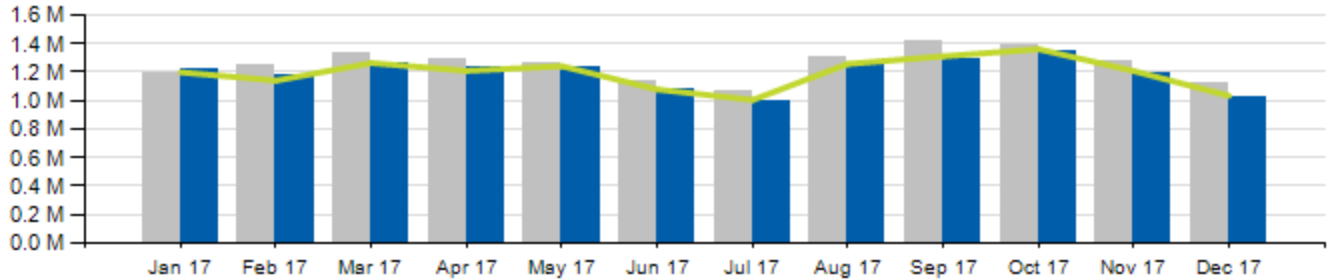


December 2017 Ridership Report



Local/Express Ridership

Total Ridership

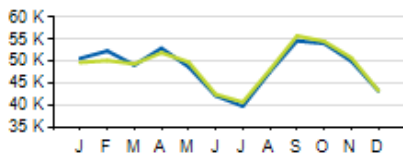


	ACTUAL	BUDGET	VARIANCE (% / #)		2016	VARIANCE (% / #)	
TOTAL	1,028,501	1,032,790	-0.4%	-4,289	1,117,190	-7.9%	-88,689
LOCAL	965,060	968,770	-0.4%	-3,710	1,048,757	-8.0%	-83,697
EXPRESS	63,441	64,020	-0.9%	-579	68,433	-7.3%	-4,992
YTD TOTAL	14,265,533	14,297,231	-0.2%	-31,698	15,013,274	-5.0%	-747,741

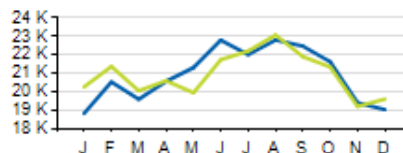


Local/Express KPIs

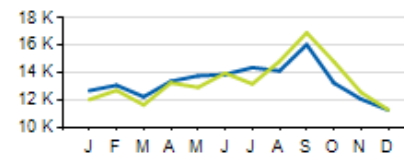
Average Fixed Ridership: Weekday



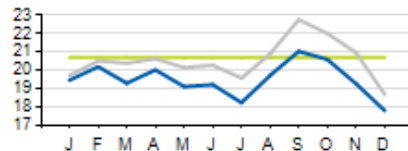
Average Fixed Ridership: Saturday



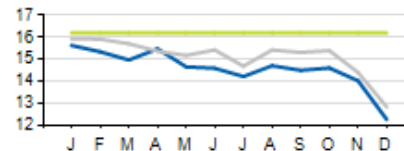
Average Fixed Ridership: Sunday



Passengers per Hour: Local



Passengers per Trip: Express



	ACTUAL	KPI	VARIANCE
PASSENGERS PER HOUR (LOCAL)	17.8	20.7	-2.9
PASSENGERS PER TRIP (EXPRESS)	12.3	16.2	-3.9
AVERAGE RIDERSHIP (WD)	43,282	43,352	-70
AVERAGE RIDERSHIP (SA)	19,036	19,602	-566
AVERAGE RIDERSHIP (SU)	11,276	11,290	-14

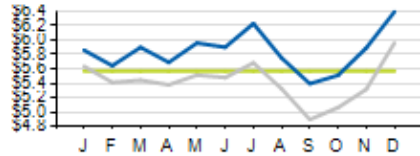
Current year

Prior year

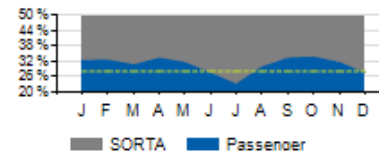
Budget/KPI

Local/Express KPIs

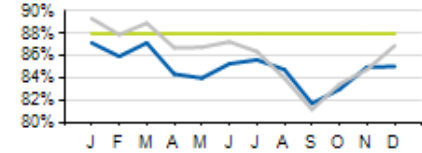
Cost per Passenger: Local



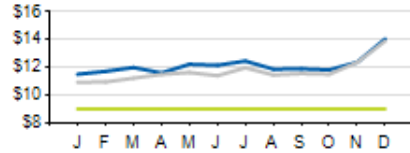
Service Cost Sharing: Local



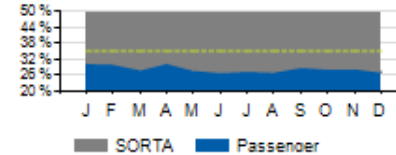
On-Time Performance: Local



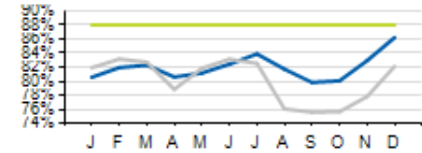
Cost per Passenger: Express



Service Cost Sharing: Express



On-Time Performance: Express



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER (LOCAL)	\$6.39	\$5.57	+\$0.82
COST PER PASSENGER (EXPRESS)	\$14.04	\$9.00	+\$5.04
COST RECOVERY (LOCAL)	27.6%	28.0%	-0.4%
COST RECOVERY (EXPRESS)	27.2%	35.0%	-7.8%
OTP (LOCAL)	85.0%	88.0%	-3.0%
OTP (EXPRESS)	86.2%	88.0%	-1.8%

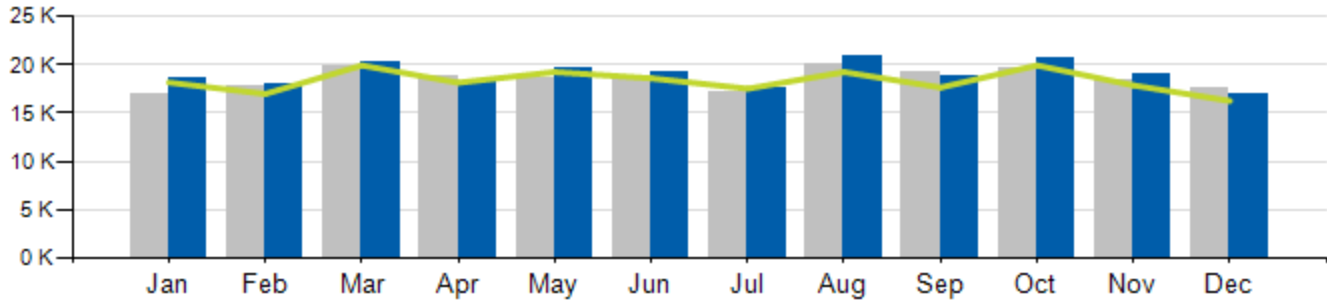
Current year

Prior year

KPI

Access Ridership

Total Ridership

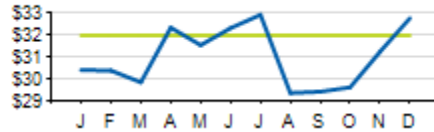


ACCESS PARATRANSIT	ACTUAL	BUDGET	VARIANCE (%/#)		2016	VARIANCE (%/#)	
TOTAL	17,023	16,260	+4.7%	+763	17,579	-3.2%	-556
WD	15,367				16,032	-4.1%	-665
SA	860				941	-8.6%	-81
SU	796				606	+31.4%	+190
YTD	227,895	219,531	+3.8%	+8,364	222,716	+2.3%	+5,179

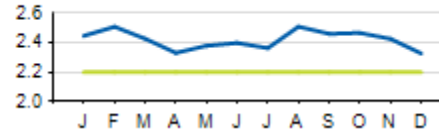


Access KPIs

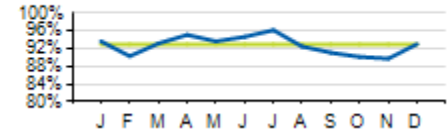
Cost per Passenger



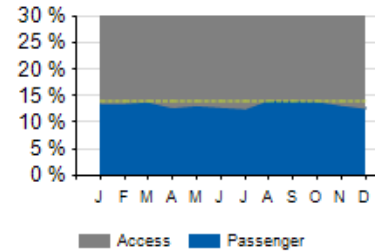
Passengers per Hour



On-Time Performance



Service Cost Sharing



	ACTUAL	KPI	VARIANCE
COST PER PASSENGER	\$32.78	\$32.00	+\$0.78
ON-TIME PERFORMANCE (OTP)	93.0%	93.0%	+0.0%
PASSENGERS PER HOUR	2.3	2.2	+0.1
COST RECOVERY	12.6%	14.0%	-1.4%